

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
10126-000	Roofing Contractors	437,630	1	388	9	211	54%	160	41%	17	4%
10035-000	General Contractor	304,055	2	268	15	110	41%	144	54%	14	5%
10113-000	Plumber	224,655	3	181	27	148	82%	31	17%	2	1%
70571-000	Moving Companies	201,627	4	376	11	236	63%	132	35%	8	2%
50040-000	Used Car Dealers	201,206	5	415	7	292	70%	112	27%	11	3%
10079-000	Home Improvement	173,234	6	123	47	77	63%	41	33%	5	4%
10078-000	Home Builders	161,516	7	140	38	112	80%	27	19%	1	1%
00155-000	Landscape Contractors	149,125	8	113	54	66	58%	40	35%	7	6%
60226-000	Collections Agencies	142,472	9	429	6	407	95%	18	4%	4	1%
10182-000	Heating and Air Conditioning	141,471	10	399	8	308	77%	87	22%	4	1%
60103-000	Auto Repair	128,175	11	225	20	158	70%	66	29%	1	0%
10049-000	Electrician	118,929	12	29	149	17	59%	11	38%	1	3%
50039-000	New Car Dealers	109,634	13	640	3	514	80%	126	20%	0	0%
20047-000	Loans	107,188	14	129	45	108	84%	18	14%	3	2%
60732-000	Property Management	102,790	15	95	61	64	67%	26	27%	5	5%
10095-000	Painting Contractors	92,947	16	52	90	35	67%	15	29%	2	4%
50620-100	Window and Door Installation	87,794	17	229	19	128	56%	98	43%	3	1%
50291-000	Furniture Stores	83,212	18	653	1	481	74%	163	25%	9	1%
10102-000	Paving Contractors	81,547	19	122	49	68	56%	45	37%	9	7%
10032-000	Concrete Contractors	75,594	20	63	80	38	60%	23	37%	2	3%
10076-000	Heating Contractors	73,346	21	53	89	48	91%	5	9%	0	0%
70632-000	Travel Agency	70,298	22	208	21	189	91%	18	9%	1	0%
10177-000	Construction Services	68,754	23	36	124	13	36%	17	47%	6	17%
20049-000	Consumer Finance Companies	67,739	24	161	33	151	94%	9	6%	1	1%
50737-000	Windows	62,450	25	94	63	81	86%	11	12%	2	2%
60094-000	Auto Body Repair and Painting	61,310	26	49	93	38	78%	10	20%	1	2%
60469-400	Home Renovation	59,461	27	98	59	44	45%	47	48%	7	7%
20019-000	Insurance Companies	58,336	28	118	51	107	91%	11	9%	0	0%
60473-000	Internet Service	57,379	29	203	22	177	87%	24	12%	2	1%
70618-000	Telephones	55,614	30	368	12	347	94%	20	5%	1	0%
10178-000	Window Installation	51,505	31	71	76	61	86%	10	14%	0	0%
20053-000	Mortgage Broker	50,974	32	19	209	15	79%	4	21%	0	0%
00157-000	Lawn Maintenance	46,298	33	101	57	81	80%	19	19%	1	1%
50367-000	Jewelry Stores	45,588	34	65	79	43	66%	10	15%	12	18%
62100-000	Online Retailer	44,074	35	649	2	371	57%	256	39%	22	3%
60043-000	Major Appliance Services	43,190	36	179	28	79	44%	99	55%	1	1%
70535-000	Cell Phone Supplies	42,547	37	383	10	296	77%	84	22%	3	1%
60167-000	Burglar Alarm Systems	41,296	38	158	35	151	96%	7	4%	0	0%
00219-000	Tree Service	41,140	39	25	166	11	44%	12	48%	2	8%
10050-000	Excavating Contractors	38,156	40	10	353	8	80%	2	20%	0	0%
60429-200	Health and Wellness	37,872	41	27	157	19	70%	7	26%	1	4%
60650-000	Pest Control	37,766	42	40	105	22	55%	13	33%	5	13%
10013-000	Building Contractors	37,552	43	18	220	11	61%	7	39%	0	0%
20085-000	Financial Services	37,095	44	77	69	71	92%	6	8%	0	0%
60367-000	Fire and Water Damage Restoration	37,028	45	25	166	19	76%	6	24%	0	0%
60184-000	Carpet and Rug Cleaners	36,691	46	31	137	24	77%	6	19%	1	3%
60075-000	Lawyers	35,833	47	13	287	12	92%	1	8%	0	0%
50252-000	Fence Contractors	35,216	48	54	88	32	59%	22	41%	0	0%
50720-000	Water Heater Dealers	34,428	49	451	5	415	92%	36	8%	0	0%
61064-000	Moving and Storage Companies	33,449	50	104	56	44	42%	55	53%	5	5%
50016-000	Major Appliance Dealers	33,277	51	198	24	162	82%	36	18%	0	0%
66002-000	Cleaning Services	32,967	52	30	142	12	40%	18	60%	0	0%
10182-200	Residential Air Conditioning Contractors	32,383	53	117	52	79	68%	35	30%	3	3%
60266-000	Credit and Debt Counseling	32,352	54	29	149	28	97%	0	0%	1	3%
87100-000	Energy Service Company	31,395	55	123	47	107	87%	16	13%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
85255-000	Online Pharmacy	29,304	56	16	245	13	81%	0	0%	3	19%
50043-000	New Auto Parts	28,934	57	75	71	57	76%	17	23%	1	1%
60788-000	Security System Monitors	28,395	58	48	94	40	83%	5	10%	3	6%
60235-000	Computer Hardware	28,039	59	100	58	57	57%	42	42%	1	1%
10046-000	Drywall Contractors	27,797	60	6	476	2	33%	4	67%	0	0%
60974-000	Online Shopping	27,290	61	240	18	175	73%	40	17%	25	10%
20060-000	Property Maintenance	26,941	62	31	137	20	65%	11	35%	0	0%
30346-000	Legal Forms	26,380	63	8	405	8	100%	0	0%	0	0%
10089-000	Mason Contractors	25,949	64	19	209	7	37%	9	47%	3	16%
10006-000	Bathroom Design	25,916	65	21	193	7	33%	10	48%	4	19%
60997-000	Auto Services	25,617	66	56	86	36	64%	19	34%	1	2%
60134-000	Beauty Salon	25,203	67	60	84	37	62%	23	38%	0	0%
10081-000	Insulation Contractors	24,533	68	15	257	9	60%	6	40%	0	0%
70605-000	Snow Removal Services	24,222	69	76	70	58	76%	18	24%	0	0%
60569-000	Talent Agencies	23,912	70	9	381	7	78%	2	22%	0	0%
60980-000	Web Design	23,850	71	33	133	25	76%	6	18%	2	6%
60457-000	Immigration Consultant	23,323	72	37	118	18	49%	19	51%	0	0%
60469-000	Home Inspection	23,233	73	7	437	6	86%	1	14%	0	0%
20080-000	Insurance Services Office	23,035	74	26	162	25	96%	1	4%	0	0%
15035-000	Handyman	23,021	75	28	154	13	46%	13	46%	2	7%
10135-000	Siding Contractors	22,645	76	19	209	8	42%	10	53%	1	5%
80779-000	Water Purification Equipment	22,554	77	63	80	54	86%	5	8%	4	6%
20003-000	Bank	22,409	78	157	36	122	78%	35	22%	0	0%
60312-000	Duct Cleaning	21,778	79	21	193	13	62%	5	24%	3	14%
60449-000	House Cleaning	21,728	80	31	137	22	71%	9	29%	0	0%
85360-000	Garage Doors	21,392	81	21	193	15	71%	6	29%	0	0%
10073-000	Gutters	21,148	82	27	157	18	67%	9	33%	0	0%
10035-500	Electrical Contractors	20,988	83	5	528	2	40%	3	60%	0	0%
60729-000	Real Estate	20,928	84	16	245	11	69%	2	13%	3	19%
60891-000	Towing Company	20,656	85	74	72	40	54%	34	46%	0	0%
10061-000	Foundation Contractors	20,617	86	7	437	5	71%	2	29%	0	0%
10151-000	Pool Contractors	20,488	87	45	98	27	60%	18	40%	0	0%
20061-000	Real Estate Development	20,401	88	17	233	13	76%	4	24%	0	0%
50659-000	Tire Dealers	20,013	89	40	105	35	88%	5	13%	0	0%
90018-000	Advance Fee Brokers	19,811	90	60	84	0	0%	27	45%	33	55%
10090-000	Mechanical Contractors	19,635	91	7	437	7	100%	0	0%	0	0%
50173-000	Computer Dealers	19,596	92	74	72	55	74%	10	14%	9	12%
85265-000	Furnace Repair	19,497	93	36	124	29	81%	6	17%	1	3%
60043-100	Appliance Installation	19,431	94	4	607	3	75%	1	25%	0	0%
20013-000	Financing	19,354	95	91	64	69	76%	22	24%	0	0%
50110-000	Building Materials	18,887	96	24	175	15	63%	8	33%	1	4%
10182-300	Commercial Air Conditioning Contractors	18,828	97	30	142	24	80%	6	20%	0	0%
70626-000	Tour Operators	18,521	98	133	41	123	92%	9	7%	1	1%
60005-000	Accountant	18,474	99	18	220	14	78%	3	17%	1	6%
50544-000	Restaurants	18,418	100	91	64	48	53%	39	43%	4	4%
70542-000	Delivery Service	18,340	101	132	42	117	89%	15	11%	0	0%
60245-000	Computer Repair	18,268	102	38	113	23	61%	15	39%	0	0%
60478-000	Janitor Service	18,233	103	12	306	5	42%	7	58%	0	0%
60522-000	Locksmith	18,230	104	32	134	19	59%	13	41%	0	0%
50133-000	New Carpet	18,212	105	24	175	20	83%	4	17%	0	0%
60857-000	Tax Return Preparation	18,070	106	38	113	32	84%	6	16%	0	0%
50260-000	Fireplace	17,605	107	19	209	15	79%	4	21%	0	0%
55093-000	Clothing	17,484	108	129	45	78	60%	46	36%	5	4%
60954-000	Window Cleaning	16,989	109	14	272	8	57%	4	29%	2	14%
10177-101	Bathroom Remodel	16,972	110	20	204	16	80%	4	20%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
10171-000	Waterproofing Contractors	16,790	111	23	181	17	74%	3	13%	3	13%
50535-000	RV Dealers	16,643	112	50	91	44	88%	6	12%	0	0%
05195-000	Dog Breeders	16,451	113	21	193	10	48%	10	48%	1	5%
60102-000	Auto Renting and Leasing	16,445	114	137	40	96	70%	41	30%	0	0%
60640-000	Parking Facilities	16,424	115	362	13	309	85%	44	12%	9	2%
60430-000	Health Club	16,392	116	170	30	153	90%	16	9%	1	1%
60289-000	Dentist	16,356	117	13	287	13	100%	0	0%	0	0%
85366-000	Flooring Contractors	16,053	118	16	245	10	63%	6	38%	0	0%
75620-000	VoIP Phone	15,995	119	132	42	132	100%	0	0%	0	0%
90050-000	High Risk Free Trial Offers	15,791	120	172	29	131	76%	35	20%	6	3%
60858-000	Tax Consultant	15,724	121	6	476	3	50%	3	50%	0	0%
50373-000	Kitchen Cabinets and Equipment	15,259	122	16	245	14	88%	2	13%	0	0%
30276-000	Granite	14,586	123	20	204	9	45%	4	20%	7	35%
50191-000	Countertops	14,430	124	14	272	9	64%	5	36%	0	0%
60044-000	Small Appliance Services	14,293	125	29	149	15	52%	13	45%	1	3%
30024-000	Auto Manufacturers	14,201	126	185	25	156	84%	29	16%	0	0%
20021-000	Auto Insurance	14,135	127	18	220	14	78%	2	11%	2	11%
30544-000	Publishers Directory	14,003	128	202	23	113	56%	55	27%	34	17%
50602-000	Hot Tub Dealers	13,653	129	28	154	24	86%	4	14%	0	0%
60282-000	Dating Services	13,444	130	121	50	109	90%	11	9%	1	1%
50723-000	Water Treatment Equipment	13,321	131	8	405	7	88%	1	13%	0	0%
90019-000	Work-At-Home Companies	13,267	132	2	847	0	0%	2	100%	0	0%
20014-100	Foreign Currency Exchange Broker	13,242	133	3	686	2	67%	1	33%	0	0%
50336-000	Health Products	13,212	134	15	257	10	67%	5	33%	0	0%
50712-000	Vitamins and Supplements	13,207	135	85	67	68	80%	14	16%	3	4%
10058-200	Floor Coverings	13,077	136	16	245	16	100%	0	0%	0	0%
50419-000	Mattress	13,044	137	39	108	35	90%	4	10%	0	0%
50238-000	Electronic Equipment Dealers	12,879	138	183	26	171	93%	12	7%	0	0%
25049-000	Payday Loans	12,846	139	37	118	25	68%	11	30%	1	3%
10003-000	Air Conditioning Contractor	12,840	140	6	476	0	0%	5	83%	1	17%
80617-000	Safety Consultants	12,683	141	56	86	25	45%	31	55%	0	0%
60194-000	Chamber of Commerce	12,604	142	0	1,696	0	0%	0	0%	0	0%
70632-100	Online Travel Agency	12,594	143	291	14	270	93%	19	7%	2	1%
10019-000	Carpenter	12,578	144	8	405	2	25%	5	63%	1	13%
60712-000	Public Relations Counselor	12,566	145	3	686	0	0%	3	100%	0	0%
60880-000	Event Ticket Sales	12,150	146	50	91	46	92%	4	8%	0	0%
60096-000	Auto Detailing	12,104	147	12	306	7	58%	5	42%	0	0%
20029-000	Life Insurance	11,977	148	8	405	6	75%	2	25%	0	0%
50275-000	Retail Florist	11,971	149	140	38	139	99%	1	1%	0	0%
50273-000	Retail Floor Materials	11,940	150	14	272	10	71%	4	29%	0	0%
70623-000	Cable TV	11,905	151	130	44	69	53%	61	47%	0	0%
70562-000	Limo Service	11,885	152	27	157	8	30%	19	70%	0	0%
85373-000	Pardon Services	11,836	153	39	108	32	82%	6	15%	1	3%
10075-000	Heat Pump	11,748	154	12	306	8	67%	4	33%	0	0%
60783-000	Business School	11,742	155	5	528	4	80%	1	20%	0	0%
90040-000	High Risk Behavior/Practices	11,731	156	28	154	6	21%	19	68%	3	11%
60779-000	College and University	11,688	157	12	306	10	83%	2	17%	0	0%
60214-000	Dry Cleaners	11,686	158	63	80	38	60%	24	38%	1	2%
50750-000	Transportation	11,572	159	11	325	6	55%	5	45%	0	0%
10058-000	Floor Installation	11,441	160	12	306	11	92%	1	8%	0	0%
10149-000	Stucco	11,260	161	1	1,104	1	100%	0	0%	0	0%
50121-000	Cabinets	11,203	162	14	272	7	50%	6	43%	1	7%
80013-000	Air Purification Systems	11,089	163	15	257	9	60%	6	40%	0	0%
60236-000	Computer Software Developers	11,040	164	32	134	26	81%	6	19%	0	0%
60404-000	Window Glass	10,925	165	11	325	8	73%	2	18%	1	9%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60473-100	Internet Providers	10,907	166	72	75	70	97%	2	3%	0	0%
00155-103	Landscape Maintenance	10,714	167	10	353	4	40%	4	40%	2	20%
80075-000	Beauty Supplies	10,683	168	38	113	27	71%	11	29%	0	0%
50488-000	Pharmacy	10,657	169	29	149	24	83%	5	17%	0	0%
60135-000	Beauty School	10,579	170	48	94	45	94%	2	4%	1	2%
60990-000	Windshield Repair	10,535	171	10	353	6	60%	3	30%	1	10%
60172-000	Business Consultant	10,482	172	2	847	1	50%	1	50%	0	0%
60199-000	Child Care Centers	10,462	173	21	193	12	57%	7	33%	2	10%
60470-000	Interior Designer	10,414	174	7	437	5	71%	2	29%	0	0%
50221-000	Doors	10,378	175	11	325	7	64%	4	36%	0	0%
55544-000	Telecommunications	10,366	176	497	4	482	97%	15	3%	0	0%
50317-100	Gold Buyers	10,362	177	2	847	1	50%	1	50%	0	0%
50017-000	Major Appliance Parts	10,333	178	21	193	18	86%	3	14%	0	0%
60264-000	Correspondence Schools	10,133	179	6	476	6	100%	0	0%	0	0%
50114-000	Modular Buildings	10,098	180	13	287	5	38%	8	62%	0	0%
60088-000	Auctioneer	10,057	181	23	181	15	65%	7	30%	1	4%
60246-000	Computer System Designers	10,057	181	14	272	13	93%	1	7%	0	0%
60902-000	Transmission	10,039	183	17	233	15	88%	2	12%	0	0%
85272-000	Information Technology Services	10,033	184	15	257	7	47%	8	53%	0	0%
00153-000	Pet Boarding	10,004	185	1	1,104	1	100%	0	0%	0	0%
60538-000	Marketing Consultant	9,800	186	17	233	8	47%	9	53%	0	0%
10100-000	Patio Enclosures	9,669	187	6	476	4	67%	2	33%	0	0%
55203-000	Department Stores	9,625	188	241	17	202	84%	34	14%	5	2%
60537-000	Market Research	9,616	189	8	405	6	75%	1	13%	1	13%
90027-200	Credit Repair Services	9,613	190	144	37	143	99%	1	1%	0	0%
60430-100	Fitness Center	9,608	191	116	53	77	66%	27	23%	12	10%
60655-100	Photographer	9,465	192	44	99	15	34%	27	61%	2	5%
10095-300	Commercial Painter	9,448	193	16	245	3	19%	13	81%	0	0%
50705-100	Blinds	9,404	194	26	162	19	73%	5	19%	2	8%
30253-000	Furniture Manufacturers	9,398	195	11	325	10	91%	1	9%	0	0%
50019-000	Small Appliance Parts	9,383	196	10	353	10	100%	0	0%	0	0%
50120-000	Cabinet Manufacturers	9,295	197	8	405	6	75%	2	25%	0	0%
10099-600	Deck Builder	9,284	198	9	381	5	56%	4	44%	0	0%
00156-000	Landscape Design	9,261	199	9	381	9	100%	0	0%	0	0%
30786-000	Commercial Products Wholesale and Distributor	9,106	200	37	118	31	84%	6	16%	0	0%
65473-000	Web Hosting	9,020	201	30	142	21	70%	9	30%	0	0%
85310-000	Commercial Contractors	8,934	202	1	1,104	1	100%	0	0%	0	0%
50273-101	Hardwood Floors	8,920	203	11	325	3	27%	8	73%	0	0%
10159-000	Ceramic Tile Contractors	8,900	204	11	325	7	64%	4	36%	0	0%
30614-000	Signs	8,899	205	30	142	16	53%	6	20%	8	27%
50337-000	Hearing Assistive Devices	8,864	206	3	686	3	100%	0	0%	0	0%
60488-000	Laboratory Testing	8,864	206	31	137	8	26%	23	74%	0	0%
60155-000	Bookkeeping Services	8,803	208	6	476	5	83%	1	17%	0	0%
50128-000	Candles	8,758	209	12	306	10	83%	2	17%	0	0%
60309-000	Driving Lessons	8,749	210	23	181	14	61%	7	30%	2	9%
60326-000	Employment Agencies	8,682	211	2	847	1	50%	0	0%	1	50%
85354-000	Payment Processing Services	8,668	212	23	181	21	91%	2	9%	0	0%
85345-100	Disabled Persons Assistance	8,659	213	10	353	10	100%	0	0%	0	0%
63300-000	Driveway Installation	8,580	214	10	353	3	30%	6	60%	1	10%
50203-000	Discount Stores	8,575	215	22	189	18	82%	4	18%	0	0%
70610-000	Storage Units	8,563	216	18	220	16	89%	2	11%	0	0%
60441-000	Home Health Care	8,504	217	6	476	4	67%	2	33%	0	0%
60253-000	Construction Management	8,500	218	1	1,104	1	100%	0	0%	0	0%
60811-000	Skin Care	8,496	219	20	204	10	50%	10	50%	0	0%
60434-000	Heating System Repair	8,372	220	3	686	2	67%	1	33%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60789-000	Security Guards	8,339	221	7	437	1	14%	6	86%	0	0%
10005-000	Asbestos Removal	8,338	222	0	1,696	0	0%	0	0%	0	0%
85363-000	Social Media Marketing	8,312	223	26	162	26	100%	0	0%	0	0%
70620-000	Long Distance Phone Service	8,300	224	47	96	45	96%	2	4%	0	0%
60447-000	Hotels	8,265	225	108	55	75	69%	31	29%	2	2%
20012-000	Financial Planning Consultants	8,199	226	2	847	1	50%	1	50%	0	0%
60635-000	Paralegal	8,175	227	9	381	3	33%	4	44%	2	22%
64000-000	Home Electronics	8,169	228	30	142	26	87%	4	13%	0	0%
60971-000	Health	8,154	229	6	476	3	50%	3	50%	0	0%
10006-100	Kitchen Remodel	8,142	230	26	162	11	42%	1	4%	14	54%
60984-000	Professional Services	8,102	231	0	1,696	0	0%	0	0%	0	0%
60004-000	CPA	8,082	232	1	1,104	1	100%	0	0%	0	0%
60946-000	Weight Loss	8,071	233	9	381	7	78%	2	22%	0	0%
70615-000	Taxi	8,064	234	23	181	11	48%	11	48%	1	4%
65134-000	Spa	8,021	235	34	130	22	65%	8	24%	4	12%
30543-000	Publishers Book	7,994	236	10	353	10	100%	0	0%	0	0%
60729-102	Real Estate Agent	7,953	237	3	686	2	67%	1	33%	0	0%
60005-101	Accounting	7,827	238	7	437	4	57%	3	43%	0	0%
10114-000	Sewer Cleaning	7,773	239	7	437	7	100%	0	0%	0	0%
60915-000	Upholsterer	7,761	240	11	325	5	45%	6	55%	0	0%
50722-000	Water Softener Supplies	7,740	241	12	306	9	75%	3	25%	0	0%
60731-000	Real Estate Consultant	7,674	242	5	528	4	80%	1	20%	0	0%
60112-000	Auto Warranty Processing	7,633	243	18	220	17	94%	1	6%	0	0%
10155-100	Cable Installation	7,618	244	170	30	145	85%	25	15%	0	0%
60312-100	Air Duct Cleaning	7,607	245	12	306	1	8%	8	67%	3	25%
60201-000	Chimney Cleaning	7,563	246	5	528	1	20%	4	80%	0	0%
50740-000	Womens Clothing	7,562	247	47	96	21	45%	26	55%	0	0%
85282-000	Point of Sale Systems	7,546	248	19	209	17	89%	2	11%	0	0%
60603-000	Nail Salon	7,448	249	39	108	18	46%	20	51%	1	3%
30531-000	Printers	7,404	250	9	381	1	11%	8	89%	0	0%
60629-000	Optometrist	7,401	251	18	220	14	78%	4	22%	0	0%
85351-000	Online Auctions	7,396	252	10	353	9	90%	1	10%	0	0%
60473-600	Digital Marketing	7,323	253	17	233	14	82%	3	18%	0	0%
10043-000	Drainage Contractors	7,298	254	6	476	5	83%	1	17%	0	0%
85328-000	Granite Installation	7,246	255	13	287	9	69%	4	31%	0	0%
60825-000	Spiritualist	7,222	256	67	78	27	40%	40	60%	0	0%
60543-000	Massage Therapist	7,213	257	3	686	1	33%	2	67%	0	0%
50397-000	Lingerie	7,172	258	69	77	32	46%	37	54%	0	0%
20019-100	Insurance Agency	7,166	259	12	306	9	75%	3	25%	0	0%
00196-000	Pet Grooming	7,107	260	6	476	4	67%	2	33%	0	0%
80415-100	Junk Removal	6,982	261	25	166	5	20%	20	80%	0	0%
30760-000	Woodworking	6,963	262	12	306	2	17%	7	58%	3	25%
10113-300	Plumbing Renovation	6,903	263	6	476	1	17%	5	83%	0	0%
60180-000	Car Wash	6,880	264	39	108	24	62%	13	33%	2	5%
10026-000	Chimney Repair	6,854	265	6	476	3	50%	3	50%	0	0%
20009-000	Credit Union	6,840	266	9	381	8	89%	1	11%	0	0%
60539-000	Marketing Programs	6,802	267	22	189	6	27%	15	68%	1	5%
50322-000	Grocery Store	6,771	268	39	108	33	85%	6	15%	0	0%
50204-000	Diamond	6,765	269	19	209	8	42%	11	58%	0	0%
50582-000	Retail Shoes	6,725	270	27	157	21	78%	5	19%	1	4%
65778-000	Grant, Scholarship and Financial Aid Finder Service	6,719	271	18	220	14	78%	4	22%	0	0%
50175-000	Computer Parts	6,717	272	24	175	23	96%	1	4%	0	0%
30003-000	Directory Advertising	6,683	273	35	129	16	46%	19	54%	0	0%
50440-000	Motorcycle Dealers	6,668	274	21	193	18	86%	3	14%	0	0%
60979-000	Internet Marketing Services	6,658	275	95	61	86	91%	9	9%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
10126-300	Metal Roofing Contractors	6,625	276	4	607	3	75%	1	25%	0	0%
20027-000	Health Insurance	6,619	277	22	189	21	95%	1	5%	0	0%
10099-000	Patios and Decks	6,569	278	10	353	4	40%	6	60%	0	0%
99999-000	Not Elsewhere Classified	6,555	279	14	272	10	71%	3	21%	1	7%
70551-000	Freight Forwarding	6,544	280	10	353	6	60%	4	40%	0	0%
30554-000	Railing	6,537	281	6	476	4	67%	2	33%	0	0%
80668-000	Solar Energy Equipment Dealers	6,501	282	12	306	10	83%	1	8%	1	8%
50138-000	Caterer	6,466	283	8	405	5	63%	2	25%	1	13%
55502-000	Car Dealers	6,349	284	62	83	51	82%	11	18%	0	0%
50120-100	Cabinet Maker	6,313	285	3	686	0	0%	3	100%	0	0%
00222-000	Veterinarian	6,284	286	13	287	9	69%	4	31%	0	0%
10062-000	Garage Builders	6,257	287	6	476	3	50%	3	50%	0	0%
10049-100	Commercial Electrician	6,179	288	1	1,104	1	100%	0	0%	0	0%
50624-100	Eyeglass Suppliers	6,120	289	20	204	5	25%	14	70%	1	5%
50697-000	Vaporizer	6,110	290	11	325	10	91%	1	9%	0	0%
50082-000	Boat Dealers	6,075	291	19	209	17	89%	2	11%	0	0%
70645-000	Industrial Recycling	6,065	292	17	233	9	53%	8	47%	0	0%
60042-000	Apartments	6,060	293	3	686	2	67%	1	33%	0	0%
20077-000	Debt Consolidation Services	6,044	294	4	607	3	75%	1	25%	0	0%
80272-000	Wholesale Electronic Supplies	6,029	295	261	16	260	100%	1	0%	0	0%
50317-000	Precious Metal Dealers	6,026	296	5	528	5	100%	0	0%	0	0%
60910-000	Truck Repair	6,026	296	1	1,104	1	100%	0	0%	0	0%
70592-000	Garbage Removal	6,008	298	18	220	10	56%	7	39%	1	6%
70000-000	Couriers	5,974	299	15	257	10	67%	4	27%	1	7%
70571-400	Long Distance Mover	5,933	300	11	325	11	100%	0	0%	0	0%
65112-000	Extended Warranty Contract Service Companies	5,893	301	21	193	21	100%	0	0%	0	0%
66004-000	Call Center	5,888	302	4	607	3	75%	1	25%	0	0%
80378-000	Heating Equipment	5,886	303	4	607	3	75%	1	25%	0	0%
60948-000	Welding	5,868	304	4	607	2	50%	2	50%	0	0%
30038-000	Bathtub Repair	5,867	305	3	686	2	67%	1	33%	0	0%
50184-000	Contact Lenses	5,867	305	11	325	3	27%	8	73%	0	0%
60573-000	Motel	5,843	307	43	101	21	49%	20	47%	2	5%
90032-100	Coupon Service	5,816	308	17	233	15	88%	1	6%	1	6%
15058-000	Hardwood Floor Contractors	5,752	309	0	1,696	0	0%	0	0%	0	0%
10035-100	Basement Contractors	5,737	310	5	528	3	60%	2	40%	0	0%
10073-300	Gutters Contractors	5,708	311	2	847	0	0%	2	100%	0	0%
50730-000	Wedding Supplies	5,686	312	19	209	13	68%	6	32%	0	0%
60733-000	Real Estate Rentals	5,673	313	2	847	1	50%	1	50%	0	0%
60476-000	Investigator	5,632	314	7	437	6	86%	1	14%	0	0%
60541-000	Martial Arts	5,626	315	16	245	8	50%	8	50%	0	0%
10014-000	Building Restoration	5,618	316	8	405	6	75%	2	25%	0	0%
60309-101	Driving School	5,583	317	13	287	9	69%	4	31%	0	0%
61013-000	Funeral Services	5,571	318	6	476	3	50%	3	50%	0	0%
60010-000	Advertising Agencies	5,570	319	18	220	18	100%	0	0%	0	0%
60540-000	Marriage Counselor	5,566	320	0	1,696	0	0%	0	0%	0	0%
10037-000	Demolition Contractors	5,512	321	5	528	2	40%	2	40%	1	20%
10171-100	Basement Waterproofing	5,501	322	7	437	3	43%	3	43%	1	14%
50567-000	Gas Station	5,471	323	19	209	11	58%	8	42%	0	0%
30251-000	Furniture Designers	5,460	324	3	686	2	67%	1	33%	0	0%
50485-000	Pet Shop	5,441	325	11	325	9	82%	2	18%	0	0%
50464-000	Fuel Oil	5,423	326	24	175	20	83%	4	17%	0	0%
20045-000	Investment Advisory Services	5,401	327	2	847	2	100%	0	0%	0	0%
50694-000	Vacuum Cleaners	5,360	328	31	137	15	48%	14	45%	2	6%
60165-000	Building Inspector	5,350	329	2	847	2	100%	0	0%	0	0%
60746-000	Relocation Services	5,344	330	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60854-000	Tattoos	5,343	331	13	287	5	38%	7	54%	1	8%
50608-000	Sporting Goods Retail	5,327	332	36	124	24	67%	9	25%	3	8%
60494-000	Land for Sale	5,266	333	1	1,104	1	100%	0	0%	0	0%
70572-000	Moving Services	5,206	334	13	287	10	77%	2	15%	1	8%
30346-100	Legal Document Help	5,205	335	89	66	86	97%	3	3%	0	0%
80385-100	Medical Equipment	5,194	336	17	233	12	71%	5	29%	0	0%
60334-000	Professional Engineer	5,147	337	1	1,104	0	0%	1	100%	0	0%
60732-100	Industrial Property Management	5,132	338	1	1,104	1	100%	0	0%	0	0%
10035-200	Remodel Contractors	5,108	339	0	1,696	0	0%	0	0%	0	0%
85361-000	Garage Door Repair	5,099	340	9	381	4	44%	5	56%	0	0%
50467-000	Retail Optical Goods	5,082	341	23	181	11	48%	12	52%	0	0%
60777-000	Scholarships and Financial Aid	5,017	342	4	607	3	75%	1	25%	0	0%
60332-000	Energy Management Consultant	5,006	343	18	220	16	89%	0	0%	2	11%
80600-000	Commercial Refrigeration	5,006	343	15	257	4	27%	11	73%	0	0%
70511-000	Airlines	5,003	345	161	33	78	48%	81	50%	2	1%
20002-000	Adjuster	4,974	346	13	287	12	92%	1	8%	0	0%
65974-000	Ecommerce	4,918	347	73	74	19	26%	54	74%	0	0%
25045-000	Real Estate Investing	4,884	348	1	1,104	1	100%	0	0%	0	0%
00154-000	Landscape Architect	4,871	349	0	1,696	0	0%	0	0%	0	0%
10127-000	Roofing Consultants	4,865	350	4	607	2	50%	1	25%	1	25%
50047-000	Awnings	4,831	351	5	528	4	80%	1	20%	0	0%
85264-000	Fence Sales	4,787	352	2	847	1	50%	1	50%	0	0%
60730-000	Real Estate Appraiser	4,769	353	3	686	3	100%	0	0%	0	0%
50372-000	Kitchen Accessories	4,747	354	23	181	23	100%	0	0%	0	0%
50333-000	Hardware Sales	4,732	355	15	257	10	67%	5	33%	0	0%
60685-000	Physical Therapist	4,729	356	5	528	4	80%	1	20%	0	0%
70640-000	Trucking	4,701	357	3	686	2	67%	1	33%	0	0%
60205-000	Chiropractors D.C.	4,694	358	5	528	4	80%	1	20%	0	0%
10126-200	Commercial Roofing	4,689	359	1	1,104	1	100%	0	0%	0	0%
60323-000	Electronic Equipment Repair	4,688	360	24	175	13	54%	10	42%	1	4%
20014-000	Currency Exchange	4,685	361	30	142	17	57%	13	43%	0	0%
44006-100	Appliance Repair	4,613	362	21	193	12	57%	9	43%	0	0%
60394-000	Furniture Repair	4,580	363	10	353	8	80%	2	20%	0	0%
60940-000	Pressure Washing	4,565	364	2	847	1	50%	1	50%	0	0%
60420-000	Hair Styling	4,512	365	27	157	14	52%	13	48%	0	0%
60758-000	Retirement Homes	4,504	366	3	686	2	67%	1	33%	0	0%
60912-000	Tutoring	4,480	367	7	437	5	71%	2	29%	0	0%
60790-000	Security Systems Consultants	4,465	368	4	607	4	100%	0	0%	0	0%
60057-000	Architect	4,459	369	1	1,104	1	100%	0	0%	0	0%
60904-001	Logistics	4,454	370	8	405	4	50%	3	38%	1	13%
50057-000	BBQ Supplies	4,443	371	2	847	2	100%	0	0%	0	0%
60321-000	Electric Equipment Repair	4,439	372	4	607	2	50%	2	50%	0	0%
60863-000	Telemarketing Services	4,437	373	4	607	2	50%	2	50%	0	0%
76000-000	Aromatherapy	4,437	373	85	67	12	14%	73	86%	0	0%
10151-100	Swimming Pools	4,417	375	4	607	2	50%	2	50%	0	0%
30023-000	Asphalt	4,403	376	5	528	1	20%	4	80%	0	0%
60112-300	Auto Warranty Plans	4,335	377	32	134	14	44%	18	56%	0	0%
50394-000	Retail Light Fixtures	4,317	378	5	528	3	60%	2	40%	0	0%
50308-000	General Merchandise	4,310	379	38	113	12	32%	26	68%	0	0%
65027-000	Mold Removal	4,309	380	1	1,104	1	100%	0	0%	0	0%
60142-100	Utility Billing	4,301	381	15	257	15	100%	0	0%	0	0%
50411-000	Catalog Shopping	4,282	382	37	118	34	92%	3	8%	0	0%
60987-000	Business Services	4,279	383	10	353	4	40%	5	50%	1	10%
60788-100	Security Cameras	4,265	384	97	60	97	100%	0	0%	0	0%
60956-000	Window Repair	4,256	385	11	325	10	91%	1	9%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60353-000	Exercise Programs	4,243	386	14	272	11	79%	2	14%	1	7%
10169-000	Water Well Drilling	4,217	387	8	405	7	88%	1	13%	0	0%
20026-000	Funeral Insurance	4,197	388	1	1,104	1	100%	0	0%	0	0%
10148-100	Retail Stores	4,183	389	37	118	26	70%	8	22%	3	8%
60900-000	Training Program	4,170	390	12	306	7	58%	5	42%	0	0%
50486-000	Pet Supplies	4,162	391	5	528	4	80%	1	20%	0	0%
65544-100	Laser Cosmetic Services	4,162	391	9	381	2	22%	7	78%	0	0%
50447-000	Music Instrument Store	4,142	393	8	405	4	50%	4	50%	0	0%
85278-000	Metal Fabrication	4,131	394	8	405	7	88%	1	13%	0	0%
10153-000	Pool Supplies	4,114	395	3	686	3	100%	0	0%	0	0%
10081-100	Spray Foam Insulation Contractors	4,093	396	2	847	0	0%	2	100%	0	0%
60388-000	Funeral Director	4,054	397	0	1,696	0	0%	0	0%	0	0%
50684-000	Truck Dealers	4,038	398	10	353	5	50%	5	50%	0	0%
20074-000	Trust Company	4,019	399	2	847	2	100%	0	0%	0	0%
60439-000	Home Design	4,004	400	2	847	2	100%	0	0%	0	0%
50750-101	Vehicle Transport	3,992	401	15	257	5	33%	10	67%	0	0%
50701-000	Vending Machines	3,956	402	3	686	1	33%	1	33%	1	33%
70646-000	Bottled Water Companies	3,951	403	7	437	7	100%	0	0%	0	0%
80697-000	Stone Setting	3,932	404	4	607	4	100%	0	0%	0	0%
50603-000	Hot Tub Service and Repair	3,909	405	0	1,696	0	0%	0	0%	0	0%
15100-000	Sunroom Construction	3,903	406	3	686	3	100%	0	0%	0	0%
10131-000	Sewer Contractors	3,884	407	1	1,104	1	100%	0	0%	0	0%
55525-000	Construction	3,881	408	34	130	14	41%	19	56%	1	3%
60107-700	Auto Maintenance	3,879	409	16	245	8	50%	5	31%	3	19%
50224-000	Custom Curtains	3,870	410	4	607	1	25%	3	75%	0	0%
60420-100	Laser Hair Removal	3,864	411	7	437	4	57%	1	14%	2	29%
10126-100	Framing Contractors	3,861	412	0	1,696	0	0%	0	0%	0	0%
60782-000	Special Education	3,855	413	2	847	1	50%	1	50%	0	0%
60845-000	Land Surveyor	3,853	414	2	847	1	50%	1	50%	0	0%
60343-000	Rebuilt Engines	3,826	415	4	607	4	100%	0	0%	0	0%
61004-101	Timeshare Resale and Rental Marketing	3,818	416	9	381	1	11%	8	89%	0	0%
55432-000	Modular Homes	3,817	417	6	476	5	83%	1	17%	0	0%
50304-000	Propane	3,784	418	18	220	14	78%	4	22%	0	0%
60095-100	Auto Accessories	3,777	419	12	306	6	50%	6	50%	0	0%
10164-000	Utility Contractors	3,766	420	42	103	41	98%	1	2%	0	0%
60523-000	Lube Service	3,748	421	17	233	12	71%	5	29%	0	0%
50586-000	Siding Material	3,745	422	1	1,104	0	0%	1	100%	0	0%
80398-000	Industrial Supply	3,742	423	19	209	4	21%	15	79%	0	0%
00176-000	Oilfield Service	3,741	424	0	1,696	0	0%	0	0%	0	0%
60071-000	Associations	3,734	425	3	686	2	67%	1	33%	0	0%
60752-000	Resort	3,733	426	11	325	8	73%	3	27%	0	0%
60786-000	Searchers of Records	3,733	426	15	257	3	20%	12	80%	0	0%
80668-200	Solar Energy Contractors	3,732	428	5	528	4	80%	1	20%	0	0%
50298-000	Lawn and Garden	3,729	429	5	528	2	40%	3	60%	0	0%
85262-000	Denturist	3,728	430	1	1,104	0	0%	1	100%	0	0%
20092-000	Multi-Level Sales	3,718	431	0	1,696	0	0%	0	0%	0	0%
20079-000	Credit Services	3,695	432	13	287	12	92%	1	8%	0	0%
50261-000	Firewood	3,688	433	5	528	2	40%	2	40%	1	20%
44021-000	Consultant	3,670	434	5	528	3	60%	2	40%	0	0%
70635-000	Trucking Transportation Brokers	3,668	435	2	847	2	100%	0	0%	0	0%
50460-000	Plant Nursery	3,654	436	0	1,696	0	0%	0	0%	0	0%
30785-000	Wholesalers and Distributors	3,634	437	3	686	3	100%	0	0%	0	0%
00198-100	Dog Training	3,627	438	2	847	1	50%	1	50%	0	0%
60740-000	RV Repair	3,592	439	4	607	4	100%	0	0%	0	0%
50630-000	Swimwear	3,585	440	22	189	3	14%	19	86%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60334-101	Engineering Consultant	3,575	441	1	1,104	1	100%	0	0%	0	0%
80266-000	Wholesale Electric Supplies	3,557	442	16	245	15	94%	1	6%	0	0%
50469-000	Optician	3,551	443	11	325	10	91%	1	9%	0	0%
50735-000	Window Shades	3,548	444	5	528	5	100%	0	0%	0	0%
10032-101	Custom Concrete	3,544	445	3	686	0	0%	3	100%	0	0%
85296-100	Senior Home Care	3,538	446	1	1,104	1	100%	0	0%	0	0%
85265-100	Furnace Cleaning	3,534	447	2	847	1	50%	1	50%	0	0%
10013-100	Design Contractor	3,521	448	4	607	3	75%	1	25%	0	0%
80364-000	Hair Products	3,510	449	7	437	1	14%	6	86%	0	0%
10154-000	Pool Service	3,501	450	7	437	6	86%	1	14%	0	0%
60218-000	Clinic	3,493	451	6	476	2	33%	3	50%	1	17%
10129-000	Septic Tank Contractors	3,472	452	3	686	2	67%	1	33%	0	0%
20085-200	Investment Management	3,468	453	3	686	2	67%	0	0%	1	33%
80697-100	Interlocking Pavers	3,464	454	18	220	5	28%	11	61%	2	11%
50508-000	Plumbing Fixtures	3,444	455	6	476	3	50%	3	50%	0	0%
60665-000	Medical Doctor	3,440	456	3	686	3	100%	0	0%	0	0%
50277-100	Food Delivery	3,408	457	10	353	6	60%	3	30%	1	10%
72000-000	Window Coverings	3,391	458	5	528	2	40%	3	60%	0	0%
50782-000	Sprinkler System	3,390	459	1	1,104	1	100%	0	0%	0	0%
60301-000	DJs	3,368	460	5	528	1	20%	4	80%	0	0%
50005-000	ATV	3,364	461	14	272	12	86%	1	7%	1	7%
66002-100	Commercial Cleaning Services	3,349	462	2	847	2	100%	0	0%	0	0%
60079-000	Digital Advertising	3,337	463	12	306	7	58%	5	42%	0	0%
80509-000	Office Furniture	3,325	464	8	405	6	75%	1	13%	1	13%
62000-000	Funeral Homes	3,324	465	1	1,104	1	100%	0	0%	0	0%
10053-000	Smoke Alarm Systems	3,315	466	0	1,696	0	0%	0	0%	0	0%
20013-100	Auto Financing	3,313	467	10	353	9	90%	1	10%	0	0%
50074-000	Bicycle Dealers	3,309	468	12	306	8	67%	4	33%	0	0%
65733-000	Vacation Rentals	3,306	469	11	325	9	82%	2	18%	0	0%
20072-000	Title Agent	3,302	470	0	1,696	0	0%	0	0%	0	0%
65259-000	Event Planner	3,298	471	11	325	2	18%	9	82%	0	0%
50620-000	Storm Windows and Doors	3,296	472	9	381	7	78%	2	22%	0	0%
80010-000	Advertising Specialties	3,291	473	13	287	8	62%	3	23%	2	15%
60658-000	Portrait Photographers	3,274	474	11	325	3	27%	7	64%	1	9%
80306-000	Fire Safety Equipment	3,273	475	1	1,104	1	100%	0	0%	0	0%
10073-100	Gutter Cleaning	3,267	476	2	847	2	100%	0	0%	0	0%
80042-000	Wholesale Auto Parts	3,266	477	6	476	5	83%	1	17%	0	0%
60110-000	Auto Transportation	3,261	478	1	1,104	1	100%	0	0%	0	0%
10177-100	Basement Remodeling	3,254	479	2	847	1	50%	1	50%	0	0%
60748-000	Rental Listings	3,221	480	3	686	2	67%	0	0%	1	33%
80690-000	Steel Fabrication	3,218	481	0	1,696	0	0%	0	0%	0	0%
80424-000	Landscape Supply	3,203	482	2	847	1	50%	1	50%	0	0%
50482-000	Patio Furniture	3,201	483	5	528	5	100%	0	0%	0	0%
60757-000	Resume Services	3,196	484	3	686	2	67%	1	33%	0	0%
60386-000	Fundraising Counselors and Organizations	3,192	485	2	847	1	50%	1	50%	0	0%
50502-000	Pizza	3,185	486	25	166	16	64%	9	36%	0	0%
50550-000	Roofing Materials	3,173	487	8	405	6	75%	2	25%	0	0%
85700-000	Pain Management	3,148	488	0	1,696	0	0%	0	0%	0	0%
30405-000	Manufactured Home Manufacturers	3,143	489	7	437	2	29%	5	71%	0	0%
60893-000	Expositions	3,128	490	5	528	5	100%	0	0%	0	0%
30787-000	Marine Sales and Service	3,107	491	4	607	4	100%	0	0%	0	0%
60533-000	Management Consultant	3,107	491	1	1,104	0	0%	1	100%	0	0%
50671-000	Toys	3,102	493	25	166	19	76%	6	24%	0	0%
15127-000	Roof Cleaning	3,087	494	3	686	0	0%	3	100%	0	0%
70637-000	Heavy Haul Trucking	3,079	495	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
20052-000	Money Orders	3,074	496	10	353	1	10%	0	0%	9	90%
80515-000	Office Supplies	3,074	496	30	142	29	97%	1	3%	0	0%
50142-000	Tablet Equipment	3,068	498	14	272	6	43%	8	57%	0	0%
50695-000	Vacuum Cleaners Repair	3,057	499	4	607	4	100%	0	0%	0	0%
60105-000	Car Restoration	3,057	499	3	686	2	67%	1	33%	0	0%
85296-000	Senior Services	3,053	501	1	1,104	1	100%	0	0%	0	0%
85320-000	Computer Consultant	3,048	502	2	847	2	100%	0	0%	0	0%
30161-000	Display Designer	3,047	503	13	287	11	85%	1	8%	1	8%
20046-000	Investment Security	3,044	504	8	405	4	50%	4	50%	0	0%
20041-000	Insurance Consultant	3,040	505	3	686	3	100%	0	0%	0	0%
85306-100	Upholstery Cleaning	3,035	506	3	686	1	33%	2	67%	0	0%
30401-000	Millwork	3,033	507	1	1,104	0	0%	1	100%	0	0%
10079-100	Home Additions	3,022	508	0	1,696	0	0%	0	0%	0	0%
60916-000	Vacation Timeshare	2,978	509	7	437	5	71%	2	29%	0	0%
65733-100	Cabin rentals	2,968	510	19	209	16	84%	2	11%	1	5%
30640-000	Stair Builders	2,963	511	0	1,696	0	0%	0	0%	0	0%
50762-000	Energy Conservation Products	2,962	512	4	607	4	100%	0	0%	0	0%
60386-100	Professional Fundraiser	2,957	513	0	1,696	0	0%	0	0%	0	0%
60793-000	Septic Tank Cleaning	2,957	513	2	847	2	100%	0	0%	0	0%
85335-000	Secret Shopper	2,957	513	2	847	1	50%	1	50%	0	0%
80072-000	Battery Supplies	2,951	516	10	353	4	40%	6	60%	0	0%
30546-000	Publishing Consultant	2,945	517	1	1,104	0	0%	1	100%	0	0%
80038-000	Auto Auction	2,942	518	7	437	7	100%	0	0%	0	0%
05153-000	Pet Sitting	2,917	519	1	1,104	0	0%	1	100%	0	0%
80605-000	Restaurant Equipment	2,917	519	7	437	6	86%	1	14%	0	0%
61100-000	Real Estate Services	2,907	521	5	528	3	60%	2	40%	0	0%
50758-000	Bulk Food Store	2,901	522	34	130	29	85%	5	15%	0	0%
50693-000	Upholstery Fabric	2,864	523	17	233	3	18%	14	82%	0	0%
70544-000	Electric Companies	2,859	524	12	306	10	83%	2	17%	0	0%
60075-122	Immigration Lawyer	2,858	525	6	476	6	100%	0	0%	0	0%
50434-000	Cell Phone Equipment	2,854	526	16	245	4	25%	9	56%	3	19%
10061-101	Foundation Repair	2,852	527	3	686	2	67%	1	33%	0	0%
60636-000	Divorce Assistance	2,850	528	3	686	2	67%	1	33%	0	0%
50403-000	Lumber Store	2,844	529	2	847	1	50%	1	50%	0	0%
50155-100	Electronic Cigarettes	2,841	530	2	847	2	100%	0	0%	0	0%
00155-104	Landscaping Clean Up	2,836	531	7	437	5	71%	2	29%	0	0%
10113-100	Commercial Plumber	2,834	532	2	847	1	50%	1	50%	0	0%
60460-000	Incentive Programs	2,831	533	17	233	14	82%	2	12%	1	6%
10095-200	Commercial Painting Contractors	2,823	534	1	1,104	0	0%	1	100%	0	0%
00197-000	Pet Insurance	2,820	535	15	257	15	100%	0	0%	0	0%
50559-000	Door Screens	2,820	535	13	287	1	8%	12	92%	0	0%
10032-200	Concrete Restoration	2,809	537	1	1,104	1	100%	0	0%	0	0%
60853-000	Tanning Salons	2,792	538	25	166	10	40%	14	56%	1	4%
60657-000	Commercial Photographer	2,783	539	2	847	2	100%	0	0%	0	0%
80364-150	Wigs	2,781	540	12	306	7	58%	5	42%	0	0%
85221-100	Credit Card Merchant Services	2,778	541	9	381	8	89%	1	11%	0	0%
80320-000	Foods	2,772	542	5	528	2	40%	3	60%	0	0%
10006-101	Kitchen Design	2,767	543	1	1,104	1	100%	0	0%	0	0%
30366-000	Machine Shop	2,765	544	0	1,696	0	0%	0	0%	0	0%
60704-000	Process Server	2,762	545	18	220	0	0%	13	72%	5	28%
60364-000	Financing Consultants	2,760	546	0	1,696	0	0%	0	0%	0	0%
60413-000	Graphic Designer	2,754	547	3	686	2	67%	1	33%	0	0%
60346-000	Ecological Services	2,742	548	1	1,104	0	0%	1	100%	0	0%
85273-000	Home Care	2,715	549	3	686	2	67%	1	33%	0	0%
50436-000	Monuments	2,699	550	5	528	5	100%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
30790-000	Food Manufacturer	2,698	551	2	847	1	50%	1	50%	0	0%
60945-000	Wedding Consultant	2,695	552	5	528	1	20%	4	80%	0	0%
50309-000	Gift Baskets	2,694	553	43	101	6	14%	37	86%	0	0%
60112-100	Auto Warranty Services	2,680	554	5	528	3	60%	2	40%	0	0%
60158-000	Brake Service	2,674	555	5	528	2	40%	3	60%	0	0%
88300-000	Pet Services	2,673	556	6	476	5	83%	1	17%	0	0%
60052-100	Arborist	2,665	557	4	607	2	50%	2	50%	0	0%
60268-000	Credit Reporting Agencies	2,660	558	40	105	30	75%	9	23%	1	3%
60177-000	Campgrounds	2,657	559	13	287	7	54%	6	46%	0	0%
99999-001	Not Elsewhere Classified After Investigation	2,649	560	5	528	2	40%	0	0%	3	60%
60519-000	Liquidators	2,648	561	1	1,104	0	0%	1	100%	0	0%
80411-000	Jewelry Designers	2,643	562	5	528	2	40%	3	60%	0	0%
50199-000	Convenience Store	2,640	563	11	325	7	64%	4	36%	0	0%
50483-000	Pawnbroker	2,639	564	7	437	5	71%	2	29%	0	0%
50052-000	Retail Bakers	2,614	565	5	528	3	60%	2	40%	0	0%
80621-000	Sand	2,608	566	0	1,696	0	0%	0	0%	0	0%
50167-000	Coin Dealers	2,607	567	0	1,696	0	0%	0	0%	0	0%
80385-000	Hospital Supplies	2,596	568	3	686	2	67%	1	33%	0	0%
85332-000	Animal Breeding	2,593	569	3	686	2	67%	1	33%	0	0%
50299-000	Garden Center	2,589	570	7	437	4	57%	3	43%	0	0%
80283-000	Farm Equipment	2,581	571	3	686	3	100%	0	0%	0	0%
82300-000	Lawn Care	2,558	572	4	607	1	25%	3	75%	0	0%
60276-000	Hydrostatic Testing	2,552	573	0	1,696	0	0%	0	0%	0	0%
00106-100	Online Animal Prescriptions	2,539	574	1	1,104	0	0%	0	0%	1	100%
50421-000	Meat Retail	2,538	575	6	476	1	17%	5	83%	0	0%
60367-101	Water Damage Restoration	2,538	575	3	686	2	67%	1	33%	0	0%
20003-100	Banking Services	2,532	577	0	1,696	0	0%	0	0%	0	0%
70603-000	Sightseeing Tours	2,531	578	6	476	1	17%	5	83%	0	0%
85356-000	Trailer Sales	2,530	579	1	1,104	1	100%	0	0%	0	0%
85274-000	Travel Insurance	2,525	580	8	405	7	88%	1	13%	0	0%
61090-000	Non-Profit Organizations	2,515	581	1	1,104	1	100%	0	0%	0	0%
20089-000	Investment Seminars	2,492	582	0	1,696	0	0%	0	0%	0	0%
61058-000	Psychic	2,468	583	1	1,104	1	100%	0	0%	0	0%
65077-000	Bankruptcy Assistance	2,461	584	3	686	2	67%	1	33%	0	0%
60242-000	Network Computer	2,458	585	1	1,104	0	0%	1	100%	0	0%
70571-101	International Movers	2,457	586	7	437	6	86%	1	14%	0	0%
50422-000	Mens Clothing	2,454	587	11	325	4	36%	7	64%	0	0%
60393-000	Rental Furniture	2,445	588	41	104	34	83%	7	17%	0	0%
50643-000	Bar	2,441	589	2	847	1	50%	1	50%	0	0%
10042-000	Door Repair	2,427	590	3	686	2	67%	1	33%	0	0%
80047-000	Auto Wrecking	2,426	591	1	1,104	0	0%	1	100%	0	0%
60420-120	Hair Replacement	2,425	592	1	1,104	1	100%	0	0%	0	0%
50310-000	Gift Shop	2,419	593	2	847	0	0%	2	100%	0	0%
50060-000	Bathroom Accessories	2,418	594	14	272	7	50%	7	50%	0	0%
10077-000	Home Automation	2,409	595	1	1,104	1	100%	0	0%	0	0%
44039-000	Energy	2,402	596	1	1,104	1	100%	0	0%	0	0%
60045-000	Appraiser	2,399	597	3	686	3	100%	0	0%	0	0%
85281-000	Wedding Photographers	2,397	598	14	272	5	36%	9	64%	0	0%
50158-000	Closet Organizers	2,391	599	3	686	2	67%	1	33%	0	0%
10121-000	Road Contractors	2,390	600	0	1,696	0	0%	0	0%	0	0%
85331-000	Family Entertainment	2,389	601	2	847	2	100%	0	0%	0	0%
80404-000	Irrigation Equipment	2,384	602	2	847	1	50%	1	50%	0	0%
70641-000	Motor Freight Trucking	2,380	603	1	1,104	0	0%	1	100%	0	0%
50014-000	Antique Dealers	2,373	604	0	1,696	0	0%	0	0%	0	0%
60429-000	Health Consultants	2,372	605	5	528	1	20%	4	80%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
70597-000	Satellite Supplies	2,369	606	38	113	33	87%	5	13%	0	0%
50164-000	Coffee and Tea	2,366	607	7	437	6	86%	1	14%	0	0%
50634-000	Tailor	2,364	608	29	149	13	45%	16	55%	0	0%
65037-100	Adult Novelties	2,364	608	3	686	2	67%	1	33%	0	0%
10184-200	Kitchen Cabinets	2,359	610	4	607	2	50%	2	50%	0	0%
60996-000	Car Window Tinting	2,359	610	4	607	3	75%	1	25%	0	0%
30784-000	Producers	2,357	612	3	686	2	67%	1	33%	0	0%
50468-000	Optical Repairs	2,356	613	3	686	1	33%	2	67%	0	0%
60558-000	Manufacturer Representative	2,352	614	9	381	7	78%	2	22%	0	0%
60262-000	Copy Services	2,349	615	3	686	2	67%	1	33%	0	0%
60095-000	Auto Customization	2,347	616	3	686	0	0%	3	100%	0	0%
00110-101	Animal Rescue	2,344	617	1	1,104	1	100%	0	0%	0	0%
60771-300	Promotional Products	2,343	618	11	325	5	45%	5	45%	1	9%
50067-000	Bedding	2,334	619	7	437	5	71%	2	29%	0	0%
60945-100	Wedding Officiate	2,331	620	0	1,696	0	0%	0	0%	0	0%
50016-001	Used Appliances	2,328	621	4	607	2	50%	1	25%	1	25%
60684-000	Plastic Surgery	2,323	622	2	847	0	0%	2	100%	0	0%
10087-000	Log Cabins	2,318	623	3	686	2	67%	1	33%	0	0%
60504-000	Leasing Services	2,314	624	5	528	4	80%	1	20%	0	0%
50581-000	Orthopedic Shoes	2,300	625	6	476	1	17%	2	33%	3	50%
20008-000	Credit Cards and Plans	2,286	626	25	166	22	88%	3	12%	0	0%
80362-000	Wholesale Grocers	2,260	627	1	1,104	1	100%	0	0%	0	0%
60251-000	Condominium	2,255	628	4	607	1	25%	3	75%	0	0%
50159-000	Consignment Clothes	2,247	629	6	476	5	83%	1	17%	0	0%
30418-000	Newspaper	2,240	630	36	124	28	78%	5	14%	3	8%
80024-000	Aluminum Products	2,232	631	1	1,104	1	100%	0	0%	0	0%
10032-100	Concrete Leveling	2,230	632	0	1,696	0	0%	0	0%	0	0%
85364-100	Online Education	2,218	633	4	607	3	75%	1	25%	0	0%
80812-000	Industrial Manufacturers	2,216	634	3	686	1	33%	2	67%	0	0%
80668-100	Solar Energy Design	2,215	635	13	287	13	100%	0	0%	0	0%
60328-100	Employment Services	2,212	636	0	1,696	0	0%	0	0%	0	0%
60747-000	Rental Service Stores & Yards	2,205	637	3	686	2	67%	1	33%	0	0%
60599-000	Instrument Lessons	2,191	638	2	847	1	50%	1	50%	0	0%
61075-000	Market Survey	2,190	639	14	272	12	86%	2	14%	0	0%
80764-000	Vacuum Cleaning Systems	2,181	640	3	686	3	100%	0	0%	0	0%
50069-000	Bed Sales	2,175	641	1	1,104	1	100%	0	0%	0	0%
30539-101	Ink Cartridge Refill	2,170	642	24	175	0	0%	24	100%	0	0%
85221-000	Credit Card Processing Services	2,167	643	5	528	5	100%	0	0%	0	0%
60594-000	Muffler	2,164	644	6	476	5	83%	1	17%	0	0%
50647-000	Telephone System Dealers	2,132	645	37	118	37	100%	0	0%	0	0%
60643-000	Passports and Visas	2,126	646	6	476	6	100%	0	0%	0	0%
26000-100	Bullion Coin Dealers	2,125	647	6	476	6	100%	0	0%	0	0%
60928-000	Video Production Services	2,125	647	1	1,104	1	100%	0	0%	0	0%
30038-100	Bathtub Refinishing	2,120	649	3	686	2	67%	1	33%	0	0%
30192-000	Elevator Service	2,116	650	1	1,104	1	100%	0	0%	0	0%
85340-000	Small Engine Repair	2,103	651	2	847	1	50%	1	50%	0	0%
73000-000	Tile and Marble	2,100	652	3	686	1	33%	1	33%	1	33%
50032-000	Auto Brokers	2,099	653	3	686	1	33%	2	67%	0	0%
30348-200	Stair Lift	2,098	654	6	476	6	100%	0	0%	0	0%
50647-100	Telecommunication Equipment	2,094	655	3	686	1	33%	2	67%	0	0%
80030-000	Wholesale Small Appliances	2,087	656	168	32	167	99%	1	1%	0	0%
60319-000	Educational Consultant	2,084	657	15	257	15	100%	0	0%	0	0%
50112-000	Metal Building	2,079	658	3	686	3	100%	0	0%	0	0%
10184-100	Kitchen Cabinet Refacing	2,078	659	3	686	2	67%	1	33%	0	0%
50342-000	Home Center	2,076	660	8	405	6	75%	2	25%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60937-000	Watch Repair	2,066	661	5	528	3	60%	2	40%	0	0%
60710-000	Psychologist	2,064	662	1	1,104	0	0%	1	100%	0	0%
80531-000	Orthopedic Appliances	2,055	663	1	1,104	1	100%	0	0%	0	0%
60515-000	License Services	2,054	664	2	847	0	0%	2	100%	0	0%
30050-000	Boat Repair	2,049	665	1	1,104	0	0%	1	100%	0	0%
00155-200	Commercial Landscape Contractors	2,048	666	0	1,696	0	0%	0	0%	0	0%
82600-000	College Savings Plans	2,041	667	8	405	7	88%	1	13%	0	0%
60772-100	Sales Lead Generation	2,037	668	6	476	3	50%	3	50%	0	0%
50609-000	Retail Sportswear	2,033	669	11	325	9	82%	2	18%	0	0%
60729-104	Rent to Own Real Estate	2,031	670	0	1,696	0	0%	0	0%	0	0%
60997-100	Auto Lube	2,031	670	14	272	8	57%	6	43%	0	0%
10177-104	Walk-In Tubs	2,019	672	0	1,696	0	0%	0	0%	0	0%
65783-100	Private School	2,015	673	1	1,104	0	0%	1	100%	0	0%
60473-200	SEO Services	2,004	674	0	1,696	0	0%	0	0%	0	0%
00153-100	Dog Boarding	1,985	675	2	847	1	50%	1	50%	0	0%
60075-106	Real Estate Lawyer	1,983	676	0	1,696	0	0%	0	0%	0	0%
70605-100	Commercial Snow Removal Service	1,979	677	6	476	2	33%	4	67%	0	0%
60867-000	TV and Radio Repair	1,974	678	5	528	4	80%	1	20%	0	0%
60744-000	Rehabilitation	1,970	679	4	607	3	75%	1	25%	0	0%
60647-000	Payroll Services	1,957	680	2	847	2	100%	0	0%	0	0%
00171-000	Mud Jacking Contractors	1,956	681	0	1,696	0	0%	0	0%	0	0%
10035-300	Gas Contractors	1,956	681	0	1,696	0	0%	0	0%	0	0%
60136-000	Bed and Breakfast	1,955	683	7	437	2	29%	5	71%	0	0%
50222-000	Doughnuts	1,953	684	3	686	0	0%	3	100%	0	0%
50431-000	Manufactured Homes Sales	1,953	684	1	1,104	0	0%	1	100%	0	0%
00107-000	Animal Hospital	1,942	686	5	528	4	80%	1	20%	0	0%
65630-000	Laser Eye Surgery	1,934	687	0	1,696	0	0%	0	0%	0	0%
05153-200	Dog Daycare	1,927	688	11	325	7	64%	4	36%	0	0%
50358-000	Insulation Materials	1,922	689	2	847	1	50%	1	50%	0	0%
60034-000	Clothing Alterations	1,921	690	3	686	1	33%	2	67%	0	0%
92000-000	Glass Company	1,920	691	2	847	1	50%	1	50%	0	0%
10025-000	Ceiling Contractors	1,918	692	0	1,696	0	0%	0	0%	0	0%
70571-200	Moving Brokers	1,916	693	3	686	3	100%	0	0%	0	0%
10012-000	Building Construction Consultants	1,914	694	2	847	1	50%	1	50%	0	0%
60542-000	Therapeutic Massage	1,907	695	3	686	1	33%	2	67%	0	0%
50489-000	Photography Equipment	1,905	696	1	1,104	0	0%	1	100%	0	0%
80041-200	Used Auto Parts	1,904	697	6	476	3	50%	3	50%	0	0%
60459-000	Importers	1,900	698	3	686	2	67%	1	33%	0	0%
60282-100	Online Dating Services	1,898	699	10	353	3	30%	7	70%	0	0%
50677-000	Trailer Repair	1,894	700	3	686	2	67%	1	33%	0	0%
60886-000	Tool Rental	1,890	701	2	847	2	100%	0	0%	0	0%
65078-000	Bankruptcy Counseling	1,883	702	0	1,696	0	0%	0	0%	0	0%
10099-700	Vinyl Decking	1,881	703	0	1,696	0	0%	0	0%	0	0%
20060-200	Home Repair	1,878	704	3	686	2	67%	1	33%	0	0%
30531-100	Graphic Printing	1,878	704	5	528	0	0%	5	100%	0	0%
50105-000	Bridal Shops	1,873	706	7	437	3	43%	4	57%	0	0%
50310-200	Home Accessories Online	1,868	707	36	124	35	97%	1	3%	0	0%
70539-000	Cruises	1,864	708	1	1,104	1	100%	0	0%	0	0%
50584-000	Shower Doors	1,863	709	2	847	0	0%	2	100%	0	0%
73200-000	Virtual Currency	1,862	710	21	193	14	67%	7	33%	0	0%
70568-000	Messenger Service	1,858	711	0	1,696	0	0%	0	0%	0	0%
30588-000	Screen Printing	1,855	712	9	381	1	11%	7	78%	1	11%
50719-000	Watch Dealers	1,853	713	13	287	2	15%	11	85%	0	0%
50326-000	Gunsmiths	1,851	714	2	847	1	50%	1	50%	0	0%
85317-000	Flat Roofing Contractors	1,851	714	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
70566-000	Marina	1,850	716	10	353	7	70%	3	30%	0	0%
80039-000	Auto Body Shop Equipment	1,847	717	0	1,696	0	0%	0	0%	0	0%
50018-000	Small Appliance Dealers	1,840	718	9	381	7	78%	2	22%	0	0%
60368-100	Fire Protection Contractor	1,839	719	0	1,696	0	0%	0	0%	0	0%
60840-000	Student Housing	1,839	719	4	607	2	50%	2	50%	0	0%
30086-000	Cargo Container	1,838	721	10	353	5	50%	5	50%	0	0%
60075-118	Divorce Lawyers	1,838	721	3	686	3	100%	0	0%	0	0%
50488-100	Compounding Pharmacy	1,837	723	5	528	3	60%	2	40%	0	0%
60007-000	Acupuncturist	1,836	724	1	1,104	1	100%	0	0%	0	0%
85333-000	Meal Prep	1,833	725	7	437	5	71%	2	29%	0	0%
50707-000	Video Game Dealers	1,831	726	9	381	4	44%	4	44%	1	11%
60404-100	Glass Repair	1,831	726	5	528	4	80%	1	20%	0	0%
60995-000	Car Rust Proofing	1,825	728	7	437	5	71%	2	29%	0	0%
81000-000	Marijuana Sales and Services	1,822	729	10	353	5	50%	5	50%	0	0%
30604-000	Sheet Metal Fabrication	1,820	730	1	1,104	0	0%	1	100%	0	0%
50244-000	Exercise Machines	1,818	731	2	847	0	0%	2	100%	0	0%
50305-000	Propane Supplies	1,818	731	8	405	8	100%	0	0%	0	0%
90031-000	Charity - National	1,818	731	4	607	3	75%	1	25%	0	0%
60729-105	Real Estate Broker	1,806	734	2	847	1	50%	1	50%	0	0%
60798-000	Shoe Repair	1,805	735	5	528	0	0%	4	80%	1	20%
60662-000	Stock Photos	1,804	736	0	1,696	0	0%	0	0%	0	0%
00157-100	Gardener	1,798	737	0	1,696	0	0%	0	0%	0	0%
80811-000	Commercial Manufacturers	1,797	738	5	528	4	80%	1	20%	0	0%
50055-000	Banquet Facilities	1,796	739	4	607	2	50%	2	50%	0	0%
50480-000	Party Supplies	1,793	740	0	1,696	0	0%	0	0%	0	0%
85288-000	Recycling Services	1,783	741	4	607	4	100%	0	0%	0	0%
50351-000	Housewares	1,781	742	6	476	6	100%	0	0%	0	0%
60533-200	Project Management	1,781	742	0	1,696	0	0%	0	0%	0	0%
60098-000	Auto Electric Service	1,777	744	2	847	1	50%	1	50%	0	0%
41000-000	Sports and Recreation	1,770	745	7	437	4	57%	3	43%	0	0%
50604-100	Hot Tub Supplies	1,768	746	2	847	0	0%	2	100%	0	0%
60335-000	General Engineering Contractor	1,768	746	1	1,104	1	100%	0	0%	0	0%
60604-000	Nanny Services	1,768	746	2	847	2	100%	0	0%	0	0%
65037-000	Adult Entertainment	1,766	749	4	607	3	75%	1	25%	0	0%
60639-000	Parking Attendant	1,758	750	25	166	15	60%	10	40%	0	0%
80041-000	Used and Rebuilt Auto Parts	1,754	751	3	686	1	33%	2	67%	0	0%
60164-000	Exterior Building Cleaning	1,753	752	1	1,104	0	0%	1	100%	0	0%
10182-500	Hydronic Heating	1,752	753	0	1,696	0	0%	0	0%	0	0%
80699-000	Natural Stone	1,735	754	0	1,696	0	0%	0	0%	0	0%
50476-000	Paint	1,734	755	0	1,696	0	0%	0	0%	0	0%
65449-000	House Sitting	1,731	756	0	1,696	0	0%	0	0%	0	0%
60170-000	Business Associations	1,725	757	0	1,696	0	0%	0	0%	0	0%
50061-000	Bath Supplies	1,721	758	1	1,104	0	0%	1	100%	0	0%
10024-000	Caulking Contractors	1,720	759	0	1,696	0	0%	0	0%	0	0%
60935-100	Dryer Vent Cleaning	1,718	760	0	1,696	0	0%	0	0%	0	0%
00169-000	Mining	1,710	761	1	1,104	0	0%	1	100%	0	0%
50295-000	Games	1,706	762	3	686	1	33%	2	67%	0	0%
50441-000	Motorcycle Repair	1,706	762	5	528	3	60%	2	40%	0	0%
60724-000	Radiator	1,704	764	2	847	2	100%	0	0%	0	0%
60611-000	Notary Public	1,699	765	2	847	2	100%	0	0%	0	0%
00198-000	Pet Training	1,686	766	2	847	2	100%	0	0%	0	0%
55336-000	Health and Medical Products	1,684	767	1	1,104	1	100%	0	0%	0	0%
50189-000	Perfume	1,683	768	3	686	1	33%	1	33%	1	33%
60090-000	Audio-Visual Consultant	1,683	768	1	1,104	1	100%	0	0%	0	0%
50621-000	Wood Stoves	1,680	770	8	405	6	75%	2	25%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60346-100	Environmental Consulting	1,679	771	0	1,696	0	0%	0	0%	0	0%
50585-000	Shutters	1,678	772	4	607	3	75%	1	25%	0	0%
50402-000	Luggage	1,675	773	9	381	6	67%	3	33%	0	0%
50178-100	Decorative Concrete	1,666	774	3	686	3	100%	0	0%	0	0%
60495-000	Language School	1,666	774	2	847	1	50%	1	50%	0	0%
80618-000	Safety Clothing	1,661	776	15	257	11	73%	1	7%	3	20%
60152-000	Charter Boat	1,660	777	5	528	1	20%	4	80%	0	0%
50523-000	Radio Communication Equipment and Systems	1,659	778	44	99	40	91%	4	9%	0	0%
80195-000	Concrete Construction Forms	1,659	778	0	1,696	0	0%	0	0%	0	0%
80408-000	Wholesale Jewelry	1,659	778	4	607	3	75%	1	25%	0	0%
85364-000	Continuing Education	1,657	781	8	405	4	50%	4	50%	0	0%
85287-000	Recruitment Services	1,655	782	4	607	1	25%	3	75%	0	0%
70531-000	Charter Bus	1,653	783	3	686	1	33%	2	67%	0	0%
60257-000	Contractors Equipment Rental	1,652	784	1	1,104	1	100%	0	0%	0	0%
60287-000	Dental Laboratory	1,648	785	0	1,696	0	0%	0	0%	0	0%
60965-000	Yoga Instructor	1,647	786	8	405	1	13%	7	88%	0	0%
10078-200	Custom Home Builder	1,646	787	1	1,104	0	0%	1	100%	0	0%
10080-000	House Movers	1,645	788	8	405	2	25%	6	75%	0	0%
50651-000	TV and Radio Dealers	1,644	789	2	847	2	100%	0	0%	0	0%
50670-000	Topsoil	1,637	790	0	1,696	0	0%	0	0%	0	0%
60305-000	Drafting Services	1,635	791	1	1,104	1	100%	0	0%	0	0%
50479-000	Party Planning	1,634	792	2	847	0	0%	1	50%	1	50%
50101-000	Concrete Bricks	1,627	793	3	686	0	0%	3	100%	0	0%
60975-000	Magazine Sales	1,623	794	20	204	20	100%	0	0%	0	0%
73100-000	Interlock Device	1,620	795	9	381	6	67%	3	33%	0	0%
30764-100	Air Quality Services	1,618	796	1	1,104	1	100%	0	0%	0	0%
50258-000	Fireplace Equipment	1,618	796	3	686	3	100%	0	0%	0	0%
60451-000	Human Resources	1,615	798	1	1,104	0	0%	1	100%	0	0%
60060-000	Art Consultant	1,599	799	3	686	2	67%	1	33%	0	0%
60172-100	Business Coach	1,598	800	0	1,696	0	0%	0	0%	0	0%
30111-000	Protective Coatings	1,592	801	3	686	1	33%	2	67%	0	0%
60278-000	Dance Instruction	1,586	802	3	686	1	33%	2	67%	0	0%
10045-000	Drilling Contractor	1,577	803	1	1,104	1	100%	0	0%	0	0%
50086-000	Used Books	1,575	804	11	325	11	100%	0	0%	0	0%
10015-000	Concrete	1,572	805	9	381	1	11%	8	89%	0	0%
60429-100	Personal Trainer	1,572	805	6	476	2	33%	3	50%	1	17%
70529-000	Bus Lines	1,572	805	23	181	20	87%	3	13%	0	0%
50685-000	Truck Parts	1,571	808	2	847	2	100%	0	0%	0	0%
85285-000	Publishers Magazine	1,566	809	4	607	4	100%	0	0%	0	0%
90033-000	Travel Club	1,563	810	5	528	3	60%	1	20%	1	20%
50345-000	Home Furnishings	1,557	811	3	686	1	33%	2	67%	0	0%
50442-000	Motorcycle Supplies	1,555	812	5	528	3	60%	2	40%	0	0%
60904-000	Transportation Consultants	1,552	813	7	437	5	71%	2	29%	0	0%
89000-000	Digital Media	1,550	814	10	353	2	20%	7	70%	1	10%
60040-000	Apartment Rental Service	1,542	815	3	686	1	33%	1	33%	1	33%
50730-010	Wedding Services	1,539	816	7	437	6	86%	1	14%	0	0%
50536-000	RV Equipment	1,537	817	0	1,696	0	0%	0	0%	0	0%
61016-000	Personal Services	1,535	818	1	1,104	0	0%	1	100%	0	0%
50030-000	Audio Visual Equipment	1,532	819	5	528	3	60%	2	40%	0	0%
60171-000	Business Brokers	1,525	820	2	847	1	50%	1	50%	0	0%
65549-000	Medical Service Organization	1,519	821	2	847	1	50%	1	50%	0	0%
65246-000	Security Systems	1,511	822	4	607	3	75%	1	25%	0	0%
60780-000	Kindergarten	1,498	823	1	1,104	0	0%	1	100%	0	0%
50389-000	Leather Clothing	1,496	824	1	1,104	0	0%	1	100%	0	0%
30096-000	Check Printing	1,487	825	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60899-000	Trailer Leasing	1,483	826	3	686	1	33%	2	67%	0	0%
60986-000	Training Videos	1,481	827	0	1,696	0	0%	0	0%	0	0%
60344-000	Entertainer	1,473	828	2	847	1	50%	1	50%	0	0%
50186-000	Cooking Utensils	1,469	829	3	686	3	100%	0	0%	0	0%
60488-100	DNA Testing	1,469	829	3	686	3	100%	0	0%	0	0%
60125-000	Barber	1,465	831	2	847	0	0%	2	100%	0	0%
70554-000	Natural Gas Companies	1,460	832	6	476	6	100%	0	0%	0	0%
50344-000	Home Theater Systems	1,451	833	1	1,104	0	0%	1	100%	0	0%
60528-000	Butler Service	1,451	833	0	1,696	0	0%	0	0%	0	0%
60255-000	Consumer Cooperative Organizations	1,450	835	8	405	4	50%	3	38%	1	13%
30604-100	Sheet Metal Contractor	1,447	836	0	1,696	0	0%	0	0%	0	0%
60716-000	Pump Service	1,445	837	1	1,104	1	100%	0	0%	0	0%
20017-000	Holding Company	1,440	838	0	1,696	0	0%	0	0%	0	0%
80045-000	Auto Repair Equipment	1,438	839	4	607	2	50%	2	50%	0	0%
10165-000	Ventilating Contractors	1,437	840	0	1,696	0	0%	0	0%	0	0%
60617-000	Nursing Home	1,436	841	0	1,696	0	0%	0	0%	0	0%
10031-000	Concrete Sawing	1,435	842	0	1,696	0	0%	0	0%	0	0%
80265-100	Electric Bike	1,432	843	13	287	9	69%	2	15%	2	15%
85264-100	Vinyl Fence	1,431	844	1	1,104	1	100%	0	0%	0	0%
50157-000	Clock Repair	1,428	845	1	1,104	1	100%	0	0%	0	0%
60277-000	Dance Company	1,428	845	2	847	2	100%	0	0%	0	0%
50045-000	Car Stereos	1,427	847	6	476	3	50%	3	50%	0	0%
80201-100	Construction Equipment	1,423	848	3	686	2	67%	1	33%	0	0%
80435-000	Light Bulbs	1,423	848	2	847	2	100%	0	0%	0	0%
20053-200	Mortgage Lenders	1,420	850	1	1,104	1	100%	0	0%	0	0%
50388-000	Lawn Mower	1,420	850	3	686	3	100%	0	0%	0	0%
50341-000	Retail Hobby Supplies	1,419	852	3	686	3	100%	0	0%	0	0%
85289-000	Contractor Referral	1,419	852	2	847	1	50%	1	50%	0	0%
10184-000	Cabinet Refinishing	1,417	854	3	686	0	0%	3	100%	0	0%
65544-000	Laser Therapy	1,412	855	2	847	1	50%	1	50%	0	0%
10035-101	Basement Finishing	1,406	856	0	1,696	0	0%	0	0%	0	0%
60347-000	Escort Service	1,405	857	0	1,696	0	0%	0	0%	0	0%
60418-000	Gymnasium	1,404	858	10	353	8	80%	2	20%	0	0%
61038-000	Cleaning Supplies	1,403	859	2	847	1	50%	1	50%	0	0%
50246-000	Fabric Shop	1,402	860	3	686	2	67%	1	33%	0	0%
70559-000	Irrigation Consultants	1,400	861	0	1,696	0	0%	0	0%	0	0%
00210-000	Sod	1,391	862	0	1,696	0	0%	0	0%	0	0%
60115-000	Baby Accessories	1,386	863	10	353	9	90%	1	10%	0	0%
50737-300	Vinyl Windows	1,384	864	2	847	1	50%	1	50%	0	0%
60309-103	Truck Driver Training	1,379	865	2	847	1	50%	1	50%	0	0%
80817-000	Wholesale Industrial Products	1,375	866	2	847	2	100%	0	0%	0	0%
50236-000	Electric Supplies	1,372	867	1	1,104	0	0%	0	0%	1	100%
50169-000	Collectibles	1,371	868	17	233	16	94%	1	6%	0	0%
85296-200	Senior Living	1,371	868	2	847	2	100%	0	0%	0	0%
80433-000	Lighting Systems	1,370	870	1	1,104	1	100%	0	0%	0	0%
20019-200	Insurance Agent	1,368	871	2	847	2	100%	0	0%	0	0%
60108-000	Auto Upholstery	1,357	872	1	1,104	1	100%	0	0%	0	0%
80334-000	Wholesale Furniture	1,351	873	7	437	1	14%	6	86%	0	0%
99998-000	Government Offices	1,351	873	9	381	7	78%	2	22%	0	0%
50182-000	Ready Mixed Concrete	1,348	875	0	1,696	0	0%	0	0%	0	0%
30020-000	Artificial Turf	1,341	876	0	1,696	0	0%	0	0%	0	0%
70559-100	Irrigation Design	1,341	876	0	1,696	0	0%	0	0%	0	0%
80807-000	Sauna Equipment	1,334	878	0	1,696	0	0%	0	0%	0	0%
60075-125	Personal Injury Lawyer	1,333	879	0	1,696	0	0%	0	0%	0	0%
10112-000	Plastering Contractors	1,326	880	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
85256-000	Foreign Online Pharmacy	1,322	881	4	607	4	100%	0	0%	0	0%
20048-000	Small Business Loans	1,319	882	1	1,104	0	0%	1	100%	0	0%
50180-000	Concrete Products	1,313	883	2	847	2	100%	0	0%	0	0%
30311-000	Jewelry Manufacturers	1,310	884	1	1,104	0	0%	0	0%	1	100%
00128-000	Farm	1,308	885	3	686	0	0%	3	100%	0	0%
61004-000	Timeshare Companies	1,304	886	6	476	6	100%	0	0%	0	0%
60438-000	Holistic Health Practitioner	1,303	887	0	1,696	0	0%	0	0%	0	0%
00110-000	Animal Shelter	1,300	888	1	1,104	1	100%	0	0%	0	0%
10139-000	Skylights	1,300	888	0	1,696	0	0%	0	0%	0	0%
50563-000	Second Hand Stores	1,298	890	3	686	3	100%	0	0%	0	0%
60231-000	Communication Consultant	1,297	891	0	1,696	0	0%	0	0%	0	0%
50149-000	Children's Clothing Stores	1,295	892	3	686	1	33%	2	67%	0	0%
60901-000	Translators	1,284	893	0	1,696	0	0%	0	0%	0	0%
61037-000	Online Cosmetic Sales	1,283	894	7	437	0	0%	1	14%	6	86%
60698-000	Podiatrist	1,278	895	0	1,696	0	0%	0	0%	0	0%
60269-000	Cremation	1,277	896	1	1,104	1	100%	0	0%	0	0%
60235-300	Computer Services	1,275	897	5	528	3	60%	2	40%	0	0%
60172-111	Telecommunication Consultants	1,267	898	0	1,696	0	0%	0	0%	0	0%
60201-100	Chimney Sweeper	1,266	899	1	1,104	0	0%	1	100%	0	0%
60988-000	Auto Listing Service	1,261	900	0	1,696	0	0%	0	0%	0	0%
60179-000	Camp	1,257	901	0	1,696	0	0%	0	0%	0	0%
81000-600	Medical Marijuana Dispensaries	1,254	902	3	686	2	67%	1	33%	0	0%
50083-000	Boat Supplies	1,253	903	1	1,104	1	100%	0	0%	0	0%
60714-000	Public Utility Consultants	1,252	904	0	1,696	0	0%	0	0%	0	0%
60644-000	Patent Agent	1,250	905	5	528	3	60%	2	40%	0	0%
50326-100	Gun Dealers	1,248	906	1	1,104	1	100%	0	0%	0	0%
10097-000	Parking Lot Maintenance	1,246	907	0	1,696	0	0%	0	0%	0	0%
30045-000	Bins	1,241	908	9	381	0	0%	6	67%	3	33%
10067-000	Stained Glass	1,233	909	0	1,696	0	0%	0	0%	0	0%
60134-200	Esthetician	1,232	910	5	528	1	20%	2	40%	2	40%
50665-000	Electric Tools	1,231	911	1	1,104	0	0%	1	100%	0	0%
60027-000	Air Conditioning Repair	1,231	911	0	1,696	0	0%	0	0%	0	0%
60650-102	Bed Bug Removal	1,231	911	0	1,696	0	0%	0	0%	0	0%
60771-200	Wearable Promotional Products	1,228	914	2	847	0	0%	2	100%	0	0%
66000-100	Jewelry Appraisal	1,228	914	0	1,696	0	0%	0	0%	0	0%
60588-000	Self Improvement Coach	1,227	916	0	1,696	0	0%	0	0%	0	0%
80374-000	Wholesale Health Products	1,227	916	1	1,104	1	100%	0	0%	0	0%
60499-000	Lawn Mower Repair	1,226	918	6	476	4	67%	2	33%	0	0%
85350-000	Media Consultant	1,224	919	2	847	2	100%	0	0%	0	0%
60894-000	Trademark Consultant	1,222	920	1	1,104	0	0%	1	100%	0	0%
60531-000	Mailing Services	1,219	921	3	686	2	67%	1	33%	0	0%
25019-000	Employee Benefits Insurance	1,216	922	0	1,696	0	0%	0	0%	0	0%
30198-000	Embroidery	1,208	923	1	1,104	1	100%	0	0%	0	0%
60605-000	Naturopath	1,204	924	0	1,696	0	0%	0	0%	0	0%
60075-101	Family Lawyer	1,203	925	1	1,104	0	0%	1	100%	0	0%
50085-000	New Books	1,202	926	1	1,104	1	100%	0	0%	0	0%
80159-000	Chemicals	1,202	926	0	1,696	0	0%	0	0%	0	0%
50661-000	Tool Shed	1,201	928	2	847	0	0%	2	100%	0	0%
10124-000	Roof Deck	1,193	929	0	1,696	0	0%	0	0%	0	0%
80316-000	Wholesale Florist	1,191	930	25	166	1	4%	24	96%	0	0%
20067-000	Stock Brokers	1,188	931	0	1,696	0	0%	0	0%	0	0%
60369-000	First Aid Instruction	1,188	931	0	1,696	0	0%	0	0%	0	0%
00151-000	Hunting Gear	1,187	933	1	1,104	0	0%	1	100%	0	0%
10182-100	Geothermal Heat Pump	1,186	934	3	686	2	67%	1	33%	0	0%
50296-000	Garbage Disposal Parts	1,186	934	3	686	3	100%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
50456-000	Night Club	1,186	934	7	437	1	14%	6	86%	0	0%
30771-000	City Government	1,183	937	0	1,696	0	0%	0	0%	0	0%
50176-000	Used Computers	1,182	938	4	607	3	75%	1	25%	0	0%
60311-000	Drug Abuse Information	1,182	938	0	1,696	0	0%	0	0%	0	0%
60454-000	Hypnotherapists	1,178	940	0	1,696	0	0%	0	0%	0	0%
60750-000	Repossession Services	1,177	941	0	1,696	0	0%	0	0%	0	0%
80819-000	Gas Distributors	1,175	942	8	405	8	100%	0	0%	0	0%
61004-200	Timeshare Advocates	1,167	943	0	1,696	0	0%	0	0%	0	0%
50703-000	Venetian Blind Dealers	1,166	944	0	1,696	0	0%	0	0%	0	0%
60292-000	Cosmetic Dentistry	1,162	945	1	1,104	1	100%	0	0%	0	0%
80406-000	Janitor Supplies	1,160	946	0	1,696	0	0%	0	0%	0	0%
30545-000	Publishers Periodical	1,157	947	1	1,104	1	100%	0	0%	0	0%
60640-100	Airport Parking Reservations	1,157	947	3	686	1	33%	2	67%	0	0%
30756-000	Wood Finishing	1,156	949	0	1,696	0	0%	0	0%	0	0%
90030-000	Unclaimed Funds Retrieval Services	1,156	949	0	1,696	0	0%	0	0%	0	0%
10155-000	Cable Contractors	1,154	951	0	1,696	0	0%	0	0%	0	0%
00223-000	Weed Control Services	1,152	952	2	847	2	100%	0	0%	0	0%
60410-000	Public Golf Courses	1,151	953	5	528	2	40%	3	60%	0	0%
60659-000	Photo Printing	1,151	953	8	405	8	100%	0	0%	0	0%
50568-000	Sewing Machine Dealers	1,150	955	0	1,696	0	0%	0	0%	0	0%
89800-000	Nutrition	1,142	956	3	686	2	67%	1	33%	0	0%
10014-200	Building Envelope Restoration	1,140	957	0	1,696	0	0%	0	0%	0	0%
50518-000	Quilting Supplies	1,140	957	14	272	6	43%	8	57%	0	0%
61003-000	Rentals by Owner	1,138	959	2	847	2	100%	0	0%	0	0%
50039-100	Imported Car Dealers	1,137	960	5	528	3	60%	2	40%	0	0%
60719-000	Buying Clubs	1,134	961	15	257	0	0%	15	100%	0	0%
60951-000	Wheel Alignment	1,134	961	3	686	2	67%	0	0%	1	33%
80626-000	Scaffolding	1,134	961	0	1,696	0	0%	0	0%	0	0%
60729-100	Commercial Real Estate	1,132	964	1	1,104	0	0%	1	100%	0	0%
50310-100	Home Accessories	1,131	965	10	353	8	80%	1	10%	1	10%
60854-100	Permanent Makeup	1,119	966	1	1,104	1	100%	0	0%	0	0%
80629-000	Scrap Metal	1,104	967	2	847	1	50%	1	50%	0	0%
85346-000	Alternative Medicine	1,104	967	3	686	3	100%	0	0%	0	0%
80200-000	Control Systems	1,101	969	0	1,696	0	0%	0	0%	0	0%
80534-000	Packaging Supplies	1,101	969	5	528	0	0%	5	100%	0	0%
85334-000	Employee Benefit Plan	1,100	971	0	1,696	0	0%	0	0%	0	0%
50676-000	Trailer Parts	1,095	972	2	847	1	50%	1	50%	0	0%
30539-100	Toner Cartridges	1,092	973	1	1,104	0	0%	1	100%	0	0%
50399-000	Liquor Store	1,092	973	1	1,104	1	100%	0	0%	0	0%
50435-100	Mobile Apps	1,089	975	10	353	8	80%	2	20%	0	0%
60623-000	Office Space Rental	1,086	976	2	847	0	0%	2	100%	0	0%
60035-000	Alternator Repair	1,082	977	1	1,104	1	100%	0	0%	0	0%
80041-100	Custom Rims	1,081	978	0	1,696	0	0%	0	0%	0	0%
75621-000	Voice Over Internet Protocol Sales and Service	1,076	979	2	847	1	50%	1	50%	0	0%
50549-000	Roofing Equipment	1,073	980	4	607	0	0%	4	100%	0	0%
05153-100	Pet Day Care	1,072	981	1	1,104	0	0%	1	100%	0	0%
10095-310	Residential Painter	1,072	981	5	528	1	20%	3	60%	1	20%
60103-100	Diesel Repair	1,071	983	4	607	2	50%	2	50%	0	0%
50253-000	Fence Fittings	1,068	984	1	1,104	0	0%	1	100%	0	0%
80276-000	Engine Equipment	1,067	985	1	1,104	1	100%	0	0%	0	0%
30262-000	Electric Generator	1,066	986	4	607	1	25%	3	75%	0	0%
60013-000	Direct Mail Advertising	1,064	987	0	1,696	0	0%	0	0%	0	0%
60486-000	Medical Lab	1,064	987	0	1,696	0	0%	0	0%	0	0%
00172-000	Mushrooms	1,063	989	5	528	0	0%	5	100%	0	0%
50599-000	Sound System	1,063	989	2	847	1	50%	0	0%	1	50%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60107-000	Mobile Auto Repair	1,062	991	6	476	3	50%	1	17%	2	33%
70650-000	Bottled Water	1,058	992	2	847	1	50%	1	50%	0	0%
60140-000	Bill Paying Services	1,057	993	5	528	1	20%	4	80%	0	0%
75000-000	Gift Cards	1,055	994	5	528	4	80%	1	20%	0	0%
10082-000	Iron Works	1,054	995	0	1,696	0	0%	0	0%	0	0%
80003-000	Accounting and Bookkeeping Machines	1,053	996	1	1,104	0	0%	1	100%	0	0%
60997-101	Mobile Auto Lube and Oil	1,050	997	2	847	0	0%	2	100%	0	0%
61047-000	Product Sales	1,048	998	1	1,104	0	0%	0	0%	1	100%
50481-000	Party Supply Rentals	1,044	999	0	1,696	0	0%	0	0%	0	0%
20012-200	No License Required Financial Consultants	1,042	1,000	1	1,104	0	0%	1	100%	0	0%
80043-000	Car Racing Equipment	1,042	1,000	3	686	0	0%	0	0%	3	100%
50645-000	Disability Telecommunications Equipment	1,040	1,002	1	1,104	1	100%	0	0%	0	0%
60897-000	Traffic Consultants	1,040	1,002	1	1,104	1	100%	0	0%	0	0%
65134-100	Medical Spa	1,036	1,004	5	528	3	60%	1	20%	1	20%
60291-000	Orthodontist	1,034	1,005	0	1,696	0	0%	0	0%	0	0%
61022-000	Genealogy	1,034	1,005	2	847	0	0%	2	100%	0	0%
30068-000	Meat	1,033	1,007	1	1,104	1	100%	0	0%	0	0%
60104-000	Foreign Auto Repair	1,032	1,008	0	1,696	0	0%	0	0%	0	0%
60889-000	Tourist Home	1,029	1,009	0	1,696	0	0%	0	0%	0	0%
70571-100	Office Movers	1,027	1,010	2	847	1	50%	1	50%	0	0%
50435-000	Mobile Phone Service	1,025	1,011	11	325	7	64%	4	36%	0	0%
60075-112	Bankruptcy Attorney	1,025	1,011	1	1,104	1	100%	0	0%	0	0%
00103-000	Agricultural Services	1,023	1,013	0	1,696	0	0%	0	0%	0	0%
10177-200	Remodeling	1,023	1,013	1	1,104	0	0%	1	100%	0	0%
85304-000	Tile Sales	1,021	1,015	2	847	1	50%	1	50%	0	0%
80518-200	Oil Tank Removal	1,019	1,016	0	1,696	0	0%	0	0%	0	0%
10036-000	Crane Service	1,016	1,017	0	1,696	0	0%	0	0%	0	0%
50278-000	Carry Out Food	1,016	1,017	4	607	3	75%	1	25%	0	0%
60100-000	Auto Inspection Stations	1,008	1,019	1	1,104	1	100%	0	0%	0	0%
70577-000	Piano Movers	1,008	1,019	1	1,104	1	100%	0	0%	0	0%
85264-300	Wood Fence	996	1,021	1	1,104	1	100%	0	0%	0	0%
85270-000	Home Warranty Plans	994	1,022	3	686	0	0%	3	100%	0	0%
44122-000	Security	993	1,023	0	1,696	0	0%	0	0%	0	0%
60330-000	Employment Training	993	1,023	1	1,104	0	0%	1	100%	0	0%
25053-000	Mortgage Banker	981	1,025	0	1,696	0	0%	0	0%	0	0%
50595-000	Snowmobile	978	1,026	3	686	3	100%	0	0%	0	0%
79000-000	Soffit and Fascia	976	1,027	1	1,104	0	0%	1	100%	0	0%
50492-000	Piano	975	1,028	2	847	2	100%	0	0%	0	0%
70670-000	Online Shipping Broker	974	1,029	4	607	0	0%	3	75%	1	25%
60337-000	Electrical Engineer	968	1,030	0	1,696	0	0%	0	0%	0	0%
60075-117	Criminal Lawyer	967	1,031	0	1,696	0	0%	0	0%	0	0%
10072-000	Greenhouse	965	1,032	2	847	1	50%	1	50%	0	0%
60739-000	RV Rental	961	1,033	6	476	6	100%	0	0%	0	0%
50415-000	Marine Equipment	960	1,034	1	1,104	1	100%	0	0%	0	0%
60527-200	Mold Inspection	960	1,034	1	1,104	1	100%	0	0%	0	0%
25077-000	Debt Relief Services	959	1,036	1	1,104	0	0%	1	100%	0	0%
85288-200	Metal Recycling	958	1,037	0	1,696	0	0%	0	0%	0	0%
60456-000	Identification Card Service	956	1,038	21	193	11	52%	10	48%	0	0%
10081-200	Mechanical Insulation Contractors	952	1,039	0	1,696	0	0%	0	0%	0	0%
60989-000	General Services	952	1,039	1	1,104	1	100%	0	0%	0	0%
60172-105	Planning Consultants	951	1,041	0	1,696	0	0%	0	0%	0	0%
60235-010	Computer Software	949	1,042	11	325	9	82%	2	18%	0	0%
52100-000	Fashion Accessories	948	1,043	0	1,696	0	0%	0	0%	0	0%
61063-000	Travel Services	948	1,043	7	437	2	29%	5	71%	0	0%
70590-000	Recycling Center	947	1,045	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80774-000	Waste Containers	947	1,045	4	607	3	75%	1	25%	0	0%
50040-200	Online Car Dealers	946	1,047	0	1,696	0	0%	0	0%	0	0%
50659-100	Commercial Tire Service	946	1,047	0	1,696	0	0%	0	0%	0	0%
85277-000	Legal Information Services	945	1,049	1	1,104	1	100%	0	0%	0	0%
60339-000	Structural Engineer	944	1,050	0	1,696	0	0%	0	0%	0	0%
50221-500	Commercial Doors	941	1,051	0	1,696	0	0%	0	0%	0	0%
85293-000	Employment Background Check	941	1,051	0	1,696	0	0%	0	0%	0	0%
50762-200	Energy Audit	939	1,053	0	1,696	0	0%	0	0%	0	0%
60952-000	Wheelchair	939	1,053	1	1,104	1	100%	0	0%	0	0%
61026-100	Radon Mitigation	938	1,055	0	1,696	0	0%	0	0%	0	0%
30638-000	Fire sprinklers	934	1,056	0	1,696	0	0%	0	0%	0	0%
10101-100	Driveway Sealer	933	1,057	1	1,104	1	100%	0	0%	0	0%
10013-201	Laneway House	932	1,058	7	437	7	100%	0	0%	0	0%
10100-100	Patio Covers	929	1,059	2	847	2	100%	0	0%	0	0%
60632-100	Garage Organizers	928	1,060	0	1,696	0	0%	0	0%	0	0%
60991-000	Specialty Auto Parts	928	1,060	3	686	2	67%	0	0%	1	33%
10064-000	Gazebo	927	1,062	3	686	2	67%	1	33%	0	0%
50183-000	Consignment Services	927	1,062	1	1,104	1	100%	0	0%	0	0%
50306-000	Gates	927	1,062	1	1,104	0	0%	1	100%	0	0%
20015-000	Franchise	923	1,065	2	847	2	100%	0	0%	0	0%
50539-000	Refrigerator Repair	922	1,066	1	1,104	0	0%	1	100%	0	0%
30469-100	Paving Stones	919	1,067	2	847	2	100%	0	0%	0	0%
70504-000	Aircraft Charter	919	1,067	3	686	1	33%	2	67%	0	0%
50569-000	Sewing Machine Repair	917	1,069	1	1,104	1	100%	0	0%	0	0%
60419-000	Gymnastics Classes	915	1,070	1	1,104	1	100%	0	0%	0	0%
90029-000	Foreign Lottery	913	1,071	0	1,696	0	0%	0	0%	0	0%
80674-000	Hot Tub Rental	911	1,072	0	1,696	0	0%	0	0%	0	0%
50056-000	Barbecue	910	1,073	1	1,104	1	100%	0	0%	0	0%
85260-000	Life Coach	907	1,074	1	1,104	1	100%	0	0%	0	0%
80450-000	Wholesale Lumber	904	1,075	0	1,696	0	0%	0	0%	0	0%
70562-100	Car Service	902	1,076	8	405	5	63%	2	25%	1	13%
60618-000	Nutritionist	896	1,077	3	686	2	67%	1	33%	0	0%
80689-000	Steel Warehouse	896	1,077	1	1,104	0	0%	1	100%	0	0%
50188-000	Girdles	894	1,079	1	1,104	1	100%	0	0%	0	0%
50129-000	Candy	890	1,080	8	405	0	0%	2	25%	6	75%
60367-100	Fire Damage Restoration	889	1,081	1	1,104	1	100%	0	0%	0	0%
60781-000	Elementary School	889	1,081	1	1,104	1	100%	0	0%	0	0%
44016-000	Building and Construction	886	1,083	5	528	4	80%	1	20%	0	0%
60089-000	Audiologist	886	1,083	1	1,104	1	100%	0	0%	0	0%
80730-000	Ceramic Tile Manufacturers	886	1,083	0	1,696	0	0%	0	0%	0	0%
00153-200	Pet Kennels	883	1,086	3	686	2	67%	1	33%	0	0%
50793-000	Motor Coach Companies	883	1,086	0	1,696	0	0%	0	0%	0	0%
60037-000	Amusement Parks	883	1,086	6	476	3	50%	3	50%	0	0%
30049-000	Boat Builders	882	1,089	1	1,104	0	0%	1	100%	0	0%
00151-300	Outfitters	881	1,090	4	607	0	0%	1	25%	3	75%
60294-000	Designer Apparel	881	1,090	2	847	1	50%	1	50%	0	0%
80235-000	Dental Supplies	881	1,090	0	1,696	0	0%	0	0%	0	0%
60940-100	Pressure Washer	879	1,093	0	1,696	0	0%	0	0%	0	0%
50666-000	Hand Tools	877	1,094	1	1,104	1	100%	0	0%	0	0%
60368-000	Fire Protection Consultant	877	1,094	0	1,696	0	0%	0	0%	0	0%
60876-000	Theatrical Agencies	877	1,094	0	1,696	0	0%	0	0%	0	0%
60898-000	Trailer Hitches	876	1,097	0	1,696	0	0%	0	0%	0	0%
20062-000	Real Estate Maintenance Protection Plan	874	1,098	2	847	2	100%	0	0%	0	0%
80601-000	Refrigeration Equipment	874	1,098	0	1,696	0	0%	0	0%	0	0%
60356-000	Exporter	872	1,100	1	1,104	1	100%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60182-000	Career Counseling	871	1,101	0	1,696	0	0%	0	0%	0	0%
50689-000	Uniform	869	1,102	0	1,696	0	0%	0	0%	0	0%
60532-000	Management Training	867	1,103	0	1,696	0	0%	0	0%	0	0%
70513-000	Airport Transportation	867	1,103	5	528	3	60%	2	40%	0	0%
50035-000	Auto Appraiser	865	1,105	1	1,104	1	100%	0	0%	0	0%
61044-000	Photography for Sale	861	1,106	2	847	1	50%	1	50%	0	0%
30062-000	Food and Beverage Services	860	1,107	0	1,696	0	0%	0	0%	0	0%
85269-000	Home Staging	857	1,108	1	1,104	1	100%	0	0%	0	0%
50034-000	Auto Alarms	856	1,109	3	686	2	67%	1	33%	0	0%
50495-000	Picture Frame Dealers	852	1,110	0	1,696	0	0%	0	0%	0	0%
50705-200	Blind Cleaning	849	1,111	0	1,696	0	0%	0	0%	0	0%
44034-000	Education	848	1,112	1	1,104	1	100%	0	0%	0	0%
50687-000	T Shirts	848	1,112	1	1,104	1	100%	0	0%	0	0%
60248-000	Computer Training	848	1,112	0	1,696	0	0%	0	0%	0	0%
50154-000	Tobacco Store	845	1,115	1	1,104	0	0%	1	100%	0	0%
50791-000	Custom Suits	838	1,116	11	325	11	100%	0	0%	0	0%
50290-000	Outdoor Furniture	836	1,117	0	1,696	0	0%	0	0%	0	0%
70583-000	Radio Stations	836	1,117	0	1,696	0	0%	0	0%	0	0%
15173-000	Disability Access	832	1,119	0	1,696	0	0%	0	0%	0	0%
50675-000	Camping Trailer	831	1,120	2	847	1	50%	1	50%	0	0%
80631-000	Screen Enclosures	827	1,121	1	1,104	1	100%	0	0%	0	0%
10038-000	Dock Builders	826	1,122	3	686	0	0%	3	100%	0	0%
50350-000	House Cleaning Equipment	826	1,122	0	1,696	0	0%	0	0%	0	0%
60199-100	In Home Child Care	823	1,124	0	1,696	0	0%	0	0%	0	0%
80023-000	Aluminum	823	1,124	2	847	0	0%	2	100%	0	0%
60970-000	Specialists	821	1,126	0	1,696	0	0%	0	0%	0	0%
60351-000	Eviction	820	1,127	0	1,696	0	0%	0	0%	0	0%
60869-000	Television Program Producers	818	1,128	0	1,696	0	0%	0	0%	0	0%
60772-000	Sales Training	817	1,129	3	686	3	100%	0	0%	0	0%
10099-100	Deck Repair	816	1,130	0	1,696	0	0%	0	0%	0	0%
30370-000	New Machinery	814	1,131	1	1,104	1	100%	0	0%	0	0%
60461-000	Incorporation	813	1,132	0	1,696	0	0%	0	0%	0	0%
80468-000	Medical Alarm	808	1,133	0	1,696	0	0%	0	0%	0	0%
44035-000	Electrical	805	1,134	3	686	1	33%	2	67%	0	0%
80332-000	Industrial Furnace	805	1,134	1	1,104	0	0%	1	100%	0	0%
80850-000	Data Recovery	804	1,136	1	1,104	1	100%	0	0%	0	0%
80518-000	Oilfield Equipment	803	1,137	0	1,696	0	0%	0	0%	0	0%
70548-000	Fax Service	801	1,138	1	1,104	1	100%	0	0%	0	0%
60108-100	Seat Covers	800	1,139	0	1,696	0	0%	0	0%	0	0%
10145-000	Steel Erectors	798	1,140	0	1,696	0	0%	0	0%	0	0%
50089-000	Boutique	798	1,140	3	686	3	100%	0	0%	0	0%
80050-000	Automation Equipment	797	1,142	0	1,696	0	0%	0	0%	0	0%
85318-000	Interior Contractors	797	1,142	0	1,696	0	0%	0	0%	0	0%
55683-000	Financial Consultants	796	1,144	2	847	1	50%	0	0%	1	50%
30535-000	Printing Broker	795	1,145	0	1,696	0	0%	0	0%	0	0%
30748-000	Winemaking Supplies	795	1,145	5	528	1	20%	4	80%	0	0%
60665-100	Family Practice	795	1,145	2	847	2	100%	0	0%	0	0%
50194-000	Craft Supplies	794	1,148	1	1,104	1	100%	0	0%	0	0%
30251-100	Furniture Builders	793	1,149	13	287	3	23%	8	62%	2	15%
60737-000	Recreation Center	793	1,149	1	1,104	1	100%	0	0%	0	0%
55750-000	Medical Transportation	792	1,151	2	847	2	100%	0	0%	0	0%
50685-100	Truck Accessories	791	1,152	3	686	2	67%	1	33%	0	0%
60909-000	Truck Rentals	790	1,153	3	686	1	33%	2	67%	0	0%
65262-100	Hospitality	790	1,153	7	437	7	100%	0	0%	0	0%
60705-000	Product Development and Marketing	789	1,155	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60914-000	Uniform Supply Service	789	1,155	3	686	1	33%	2	67%	0	0%
10033-000	Concrete Pumping	787	1,157	0	1,696	0	0%	0	0%	0	0%
70540-000	Custom Broker	784	1,158	0	1,696	0	0%	0	0%	0	0%
80265-200	Electric Scooter	782	1,159	1	1,104	1	100%	0	0%	0	0%
20047-200	Loan Modification	781	1,160	1	1,104	1	100%	0	0%	0	0%
00219-100	Tree Pruning Service	778	1,161	0	1,696	0	0%	0	0%	0	0%
50221-200	Door Manufacturers	777	1,162	2	847	2	100%	0	0%	0	0%
60000-000	Auto Air Conditioning	776	1,163	1	1,104	1	100%	0	0%	0	0%
60218-100	Sleep Center	776	1,163	1	1,104	1	100%	0	0%	0	0%
60289-100	Dental Surgery	776	1,163	0	1,696	0	0%	0	0%	0	0%
70638-000	Light Haul Trucking	776	1,163	0	1,696	0	0%	0	0%	0	0%
80320-100	Organic Food	776	1,163	0	1,696	0	0%	0	0%	0	0%
85318-200	Interior Finishing	774	1,168	0	1,696	0	0%	0	0%	0	0%
50027-100	Scrapbook	773	1,169	0	1,696	0	0%	0	0%	0	0%
80558-000	Piling	772	1,170	0	1,696	0	0%	0	0%	0	0%
60350-000	Estate Appraisal	771	1,171	2	847	0	0%	2	100%	0	0%
30060-000	Brewers	770	1,172	1	1,104	0	0%	1	100%	0	0%
00175-000	Oilfield Hauling	769	1,173	0	1,696	0	0%	0	0%	0	0%
80747-000	Truck Trailer	767	1,174	2	847	1	50%	1	50%	0	0%
85319-000	Chain Link Fence Contractors	767	1,174	0	1,696	0	0%	0	0%	0	0%
50221-101	Door Installation	765	1,176	1	1,104	1	100%	0	0%	0	0%
80218-000	Cranes	764	1,177	0	1,696	0	0%	0	0%	0	0%
50120-200	Cabinet Doors	763	1,178	1	1,104	1	100%	0	0%	0	0%
60672-000	Dermatologist	760	1,179	3	686	0	0%	1	33%	2	67%
85294-000	Tenant Screening	760	1,179	1	1,104	1	100%	0	0%	0	0%
85354-100	Online Payment	760	1,179	3	686	2	67%	1	33%	0	0%
70517-000	Animal Removal	758	1,182	0	1,696	0	0%	0	0%	0	0%
20005-000	Check Cashing Services	757	1,183	1	1,104	0	0%	1	100%	0	0%
80743-000	Tractor Dealers	752	1,184	2	847	2	100%	0	0%	0	0%
50583-000	Shopping Mall	750	1,185	0	1,696	0	0%	0	0%	0	0%
85316-000	Decorative Concrete Contractor	750	1,185	1	1,104	0	0%	0	0%	1	100%
30238-000	Food Manufacturing Equipment	744	1,187	0	1,696	0	0%	0	0%	0	0%
60188-000	Casino	744	1,187	2	847	1	50%	1	50%	0	0%
60097-000	Auto Diagnosis	743	1,189	0	1,696	0	0%	0	0%	0	0%
85084-000	Wholesale Beverages	742	1,190	1	1,104	1	100%	0	0%	0	0%
65243-000	Network Security	740	1,191	3	686	3	100%	0	0%	0	0%
30357-000	Logging Companies	739	1,192	0	1,696	0	0%	0	0%	0	0%
50160-000	Clubs and Organizations	738	1,193	1	1,104	1	100%	0	0%	0	0%
60480-000	Jewelry Repair	738	1,193	2	847	2	100%	0	0%	0	0%
60033-000	Alcoholism Information	737	1,195	1	1,104	1	100%	0	0%	0	0%
60094-100	Car Dent Repair	737	1,195	2	847	1	50%	1	50%	0	0%
80763-000	Wholesale Vacuum Cleaners	737	1,195	15	257	13	87%	2	13%	0	0%
20020-000	Accident Insurance	736	1,198	1	1,104	1	100%	0	0%	0	0%
50218-000	Door and Gate Operating Devices	734	1,199	0	1,696	0	0%	0	0%	0	0%
61011-000	Medical Testing	734	1,199	0	1,696	0	0%	0	0%	0	0%
85288-100	Electronics Recycling	734	1,199	0	1,696	0	0%	0	0%	0	0%
50626-000	Overstock Merchandise	733	1,202	5	528	3	60%	2	40%	0	0%
60518-000	Linen Supply Service	733	1,202	2	847	2	100%	0	0%	0	0%
10059-000	Industrial Floors	732	1,204	1	1,104	0	0%	1	100%	0	0%
60891-100	Heavy Equipment Towing	731	1,205	2	847	1	50%	1	50%	0	0%
80302-000	Fire Extinguisher	730	1,206	0	1,696	0	0%	0	0%	0	0%
30502-000	Wholesale Plastic Products	727	1,207	6	476	0	0%	6	100%	0	0%
60702-000	Porcelain Enamel Repair	726	1,208	4	607	3	75%	1	25%	0	0%
80388-000	Hydraulic Equipment	726	1,208	1	1,104	0	0%	1	100%	0	0%
60218-101	Sleep Apnea	725	1,210	2	847	1	50%	0	0%	1	50%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60565-000	Manufactured Home Park	725	1,210	0	1,696	0	0%	0	0%	0	0%
50736-000	Window Shade Supplies	722	1,212	2	847	1	50%	1	50%	0	0%
10058-600	Floor Refinishing	720	1,213	1	1,104	1	100%	0	0%	0	0%
10073-200	Gutter Guards	720	1,213	3	686	3	100%	0	0%	0	0%
60436-000	Hockey Club	719	1,215	5	528	4	80%	1	20%	0	0%
50286-000	Fur	718	1,216	1	1,104	1	100%	0	0%	0	0%
75597-000	Global Positioning Systems	718	1,216	1	1,104	1	100%	0	0%	0	0%
85362-000	Heavy Duty Equipment Repair	718	1,216	1	1,104	1	100%	0	0%	0	0%
10066-000	Glass Coating	713	1,219	0	1,696	0	0%	0	0%	0	0%
30413-100	Music Distribution Companies	709	1,220	0	1,696	0	0%	0	0%	0	0%
60018-000	Magazine Advertising	709	1,220	3	686	2	67%	1	33%	0	0%
80183-000	Coffee Brewing	708	1,222	1	1,104	1	100%	0	0%	0	0%
80203-000	Copier	708	1,222	1	1,104	1	100%	0	0%	0	0%
60653-000	Retail Photo Finishing	704	1,224	0	1,696	0	0%	0	0%	0	0%
60719-100	Car Buying	704	1,224	0	1,696	0	0%	0	0%	0	0%
85375-000	Massage School	704	1,224	0	1,696	0	0%	0	0%	0	0%
50554-000	Saddle	702	1,227	1	1,104	0	0%	1	100%	0	0%
80177-000	Cleaning Systems	701	1,228	0	1,696	0	0%	0	0%	0	0%
80279-000	Excavating Equipment	700	1,229	0	1,696	0	0%	0	0%	0	0%
50559-200	Window Screens	697	1,230	0	1,696	0	0%	0	0%	0	0%
80462-000	Massage Supplies	697	1,230	0	1,696	0	0%	0	0%	0	0%
30463-000	Document Shredding	696	1,232	1	1,104	1	100%	0	0%	0	0%
60322-000	Electrolysis	696	1,232	1	1,104	1	100%	0	0%	0	0%
60067-000	Asbestos Testing	695	1,234	0	1,696	0	0%	0	0%	0	0%
80670-100	Solar Energy Products	695	1,234	1	1,104	1	100%	0	0%	0	0%
50087-000	Boots	693	1,236	4	607	3	75%	1	25%	0	0%
80041-300	Rebuilt Auto Parts	693	1,236	0	1,696	0	0%	0	0%	0	0%
30201-000	Diesel Engine	692	1,238	0	1,696	0	0%	0	0%	0	0%
50466-000	Optical Equipment	692	1,238	1	1,104	0	0%	1	100%	0	0%
60527-300	Mildew Remediation	692	1,238	0	1,696	0	0%	0	0%	0	0%
50062-000	Battery Retail	691	1,241	0	1,696	0	0%	0	0%	0	0%
60971-101	Medical Consultants	691	1,241	4	607	3	75%	1	25%	0	0%
60172-113	Leadership Coaching	682	1,243	0	1,696	0	0%	0	0%	0	0%
60466-000	Information Bureaus	681	1,244	4	607	1	25%	3	75%	0	0%
60327-000	Employment Contractors	678	1,245	3	686	1	33%	2	67%	0	0%
60470-200	Architectural Designer	678	1,245	0	1,696	0	0%	0	0%	0	0%
50318-000	Golf Equipment	677	1,247	2	847	1	50%	1	50%	0	0%
60093-000	Audio-Visual Production Services	677	1,247	0	1,696	0	0%	0	0%	0	0%
85323-000	Emergency Disaster Preparedness	671	1,249	0	1,696	0	0%	0	0%	0	0%
70545-200	Power Line Construction	664	1,250	0	1,696	0	0%	0	0%	0	0%
50075-000	Bike Repair	663	1,251	2	847	1	50%	1	50%	0	0%
60538-001	Mobile Marketing Consultants	663	1,251	0	1,696	0	0%	0	0%	0	0%
60507-000	Lecture and Seminar Bureaus	661	1,253	1	1,104	1	100%	0	0%	0	0%
80432-000	Wholesale Lighting Fixtures	661	1,253	1	1,104	1	100%	0	0%	0	0%
70611-000	Liquid Storage	660	1,255	0	1,696	0	0%	0	0%	0	0%
60920-000	Venetian Blind Cleaning	657	1,256	1	1,104	0	0%	1	100%	0	0%
20028-000	Homeowners Insurance	656	1,257	2	847	2	100%	0	0%	0	0%
80269-000	Electric Motor Repair	655	1,258	2	847	2	100%	0	0%	0	0%
10021-000	Carpet and Rug Repair	654	1,259	1	1,104	1	100%	0	0%	0	0%
50604-000	Hot Tub Parts	654	1,259	1	1,104	1	100%	0	0%	0	0%
80742-000	Wholesale Toys	654	1,259	16	245	14	88%	2	13%	0	0%
20018-000	Medical Plans	653	1,262	3	686	3	100%	0	0%	0	0%
50076-000	Billiard Supplies	653	1,262	0	1,696	0	0%	0	0%	0	0%
60539-200	Marketing Software	652	1,264	1	1,104	1	100%	0	0%	0	0%
60767-000	Vehicle Undercoating	652	1,264	1	1,104	1	100%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80029-000	Wholesale Major Appliances	651	1,266	3	686	2	67%	1	33%	0	0%
60971-102	CPR Certification	650	1,267	1	1,104	1	100%	0	0%	0	0%
85298-000	Shuttle Bus	650	1,267	2	847	1	50%	1	50%	0	0%
30348-000	Lifts	649	1,269	2	847	1	50%	1	50%	0	0%
60261-000	Cooking Classes	649	1,269	1	1,104	0	0%	1	100%	0	0%
60531-200	Drop Shipper Mailing Services	649	1,269	4	607	3	75%	1	25%	0	0%
80425-000	Laser	649	1,269	3	686	1	33%	2	67%	0	0%
85276-000	Lawn Installation	649	1,269	1	1,104	0	0%	1	100%	0	0%
61026-000	Radon Testing	647	1,274	11	325	3	27%	8	73%	0	0%
60101-000	Auto Machine Shop	644	1,275	1	1,104	1	100%	0	0%	0	0%
60846-000	Swimming Lessons	644	1,275	2	847	1	50%	1	50%	0	0%
80588-000	Pump Sales	644	1,275	0	1,696	0	0%	0	0%	0	0%
30595-000	Notary Public Seals	642	1,278	0	1,696	0	0%	0	0%	0	0%
60769-000	Sales Organization	642	1,278	0	1,696	0	0%	0	0%	0	0%
61093-000	Exterior Designer	641	1,280	2	847	1	50%	1	50%	0	0%
55528-000	Auto Parts	638	1,281	6	476	5	83%	1	17%	0	0%
60950-000	Welding Equipment Repair	638	1,281	0	1,696	0	0%	0	0%	0	0%
50390-000	Leather Dealers	637	1,283	1	1,104	1	100%	0	0%	0	0%
60678-000	Ophthalmology	636	1,284	0	1,696	0	0%	0	0%	0	0%
30469-000	Paving Materials	635	1,285	0	1,696	0	0%	0	0%	0	0%
50681-000	Trophies	635	1,285	2	847	1	50%	1	50%	0	0%
80761-000	Wholesale Upholstery Fabric	635	1,285	0	1,696	0	0%	0	0%	0	0%
30111-100	Powder Coating	631	1,288	0	1,696	0	0%	0	0%	0	0%
60859-000	Taxidermy	631	1,288	3	686	2	67%	1	33%	0	0%
50538-000	Refrigerator and Freezer Dealers	629	1,290	1	1,104	1	100%	0	0%	0	0%
86100-000	Construction Supplies	629	1,290	0	1,696	0	0%	0	0%	0	0%
50430-000	Mirrors	628	1,292	1	1,104	1	100%	0	0%	0	0%
44010-000	Auto	627	1,293	3	686	2	67%	1	33%	0	0%
80090-000	New Boiler	627	1,293	0	1,696	0	0%	0	0%	0	0%
80409-000	Jewelry Buyers	627	1,293	1	1,104	1	100%	0	0%	0	0%
60965-200	Yoga Studio	626	1,296	12	306	2	17%	8	67%	2	17%
70507-000	Flight School	623	1,297	2	847	2	100%	0	0%	0	0%
70517-100	Animal Trapping	622	1,298	0	1,696	0	0%	0	0%	0	0%
60549-000	Medical Records	620	1,299	5	528	3	60%	2	40%	0	0%
60868-000	TV Program Distributors	619	1,300	8	405	7	88%	1	13%	0	0%
60075-107	Traffic Law Attorney	618	1,301	0	1,696	0	0%	0	0%	0	0%
60286-000	Dental Hygienist	618	1,301	0	1,696	0	0%	0	0%	0	0%
80571-000	Wholesale Plumbing Supplies	614	1,303	3	686	3	100%	0	0%	0	0%
85316-100	Retaining Wall Contractors	614	1,303	0	1,696	0	0%	0	0%	0	0%
60506-000	Leather Goods Repair	613	1,305	0	1,696	0	0%	0	0%	0	0%
60873-000	Tent Rentals	613	1,305	1	1,104	0	0%	1	100%	0	0%
81300-000	Canada Debt Settlement	613	1,305	1	1,104	1	100%	0	0%	0	0%
50449-000	Musical Instrument Supplies and Accessories	612	1,308	3	686	0	0%	3	100%	0	0%
80193-000	Concrete Aggregates	612	1,308	0	1,696	0	0%	0	0%	0	0%
50300-000	Garments - Printing & Lettering	609	1,310	2	847	2	100%	0	0%	0	0%
50656-000	Non-Ceramic Tile Contractors	609	1,310	2	847	1	50%	1	50%	0	0%
30369-000	Machinery Repair	608	1,312	2	847	2	100%	0	0%	0	0%
60409-000	Private Golf Courses	608	1,312	2	847	1	50%	1	50%	0	0%
80201-000	Contractors Equipment	608	1,312	0	1,696	0	0%	0	0%	0	0%
80510-000	Office Furniture Installation	608	1,312	0	1,696	0	0%	0	0%	0	0%
80390-000	Hydroponics Equipment	606	1,316	1	1,104	1	100%	0	0%	0	0%
50027-000	Art Supplies	605	1,317	0	1,696	0	0%	0	0%	0	0%
20060-100	Facility Maintenance	604	1,318	0	1,696	0	0%	0	0%	0	0%
30570-000	Rubber Products	604	1,318	1	1,104	1	100%	0	0%	0	0%
80120-100	Directory Board	604	1,318	5	528	5	100%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
50673-000	Utility Trailers	603	1,321	2	847	1	50%	1	50%	0	0%
60688-000	Piano Tuners	603	1,321	1	1,104	1	100%	0	0%	0	0%
60788-200	Surveillance Equipment	602	1,323	2	847	2	100%	0	0%	0	0%
30367-000	Machine Tools	601	1,324	1	1,104	1	100%	0	0%	0	0%
60762-000	Roadside Assistance	601	1,324	6	476	5	83%	1	17%	0	0%
30715-000	Trusses	600	1,326	0	1,696	0	0%	0	0%	0	0%
60539-100	Brand Development	600	1,326	0	1,696	0	0%	0	0%	0	0%
60132-000	Baths	598	1,328	0	1,696	0	0%	0	0%	0	0%
50202-000	Delicatessen	597	1,329	1	1,104	0	0%	1	100%	0	0%
80229-000	Data Communication Equipment	597	1,329	0	1,696	0	0%	0	0%	0	0%
85347-000	Auto Salvage	595	1,331	1	1,104	1	100%	0	0%	0	0%
00222-100	Emergency Vet	594	1,332	0	1,696	0	0%	0	0%	0	0%
85283-000	Post Construction Cleaning	594	1,332	0	1,696	0	0%	0	0%	0	0%
80806-000	Oil and Gas Exploration	593	1,334	2	847	2	100%	0	0%	0	0%
10068-000	Glazier	590	1,335	0	1,696	0	0%	0	0%	0	0%
55629-000	Storage	590	1,335	4	607	3	75%	1	25%	0	0%
66006-000	Dumpster Service	589	1,337	0	1,696	0	0%	0	0%	0	0%
10180-000	Pipe Fitter	585	1,338	0	1,696	0	0%	0	0%	0	0%
60065-200	Makeup	585	1,338	4	607	4	100%	0	0%	0	0%
80191-000	Wholesale Computers	585	1,338	0	1,696	0	0%	0	0%	0	0%
60815-000	Soccer Clubs	582	1,341	5	528	4	80%	1	20%	0	0%
80536-000	Wholesale Paint	580	1,342	0	1,696	0	0%	0	0%	0	0%
00194-000	Pet Cemetery	576	1,343	0	1,696	0	0%	0	0%	0	0%
60708-000	Proofreading	576	1,343	0	1,696	0	0%	0	0%	0	0%
44006-000	Appliances	575	1,345	12	306	7	58%	5	42%	0	0%
60994-000	Car Sound Systems	575	1,345	2	847	0	0%	2	100%	0	0%
80049-000	Automated Teller Machine	574	1,347	0	1,696	0	0%	0	0%	0	0%
80285-000	Farm Supply	574	1,347	2	847	2	100%	0	0%	0	0%
60280-000	Data Processing Services	572	1,349	1	1,104	1	100%	0	0%	0	0%
50534-000	Music Store	571	1,350	0	1,696	0	0%	0	0%	0	0%
60092-000	Audio Visual Equipment Repair	571	1,350	0	1,696	0	0%	0	0%	0	0%
87600-100	Service Dogs	571	1,350	3	686	3	100%	0	0%	0	0%
50191-100	Countertop Fabrication	566	1,353	0	1,696	0	0%	0	0%	0	0%
50165-000	Coffee Break Services and Supplies	565	1,354	1	1,104	0	0%	1	100%	0	0%
50155-101	E-cigarette Liquid	564	1,355	1	1,104	1	100%	0	0%	0	0%
81700-000	Wall Texturizing	564	1,355	0	1,696	0	0%	0	0%	0	0%
10128-000	Blasting Supplies	563	1,357	0	1,696	0	0%	0	0%	0	0%
60303-000	Circular Distributing Services	562	1,358	0	1,696	0	0%	0	0%	0	0%
70648-000	Water Supply System	562	1,358	2	847	2	100%	0	0%	0	0%
80789-000	Wheels	562	1,358	4	607	3	75%	1	25%	0	0%
60353-300	Kickboxing	561	1,361	3	686	2	67%	1	33%	0	0%
60470-300	Commercial Interior Designers	561	1,361	1	1,104	0	0%	1	100%	0	0%
70524-000	Boat Rentals	561	1,361	5	528	2	40%	3	60%	0	0%
50281-000	Frozen Food Companies	560	1,364	0	1,696	0	0%	0	0%	0	0%
50459-000	Novelties	560	1,364	2	847	1	50%	1	50%	0	0%
61008-000	Occupational Health Nurse	560	1,364	0	1,696	0	0%	0	0%	0	0%
61073-000	Oilfield Consultant	560	1,364	0	1,696	0	0%	0	0%	0	0%
90021-000	Charity - Local	560	1,364	1	1,104	1	100%	0	0%	0	0%
10058-300	Epoxy Floor Coating	558	1,369	2	847	0	0%	0	0%	2	100%
80290-000	Feed Dealers	558	1,369	2	847	0	0%	1	50%	1	50%
20086-000	Business Opportunities	556	1,371	0	1,696	0	0%	0	0%	0	0%
50126-000	Camping Equipment	556	1,371	2	847	2	100%	0	0%	0	0%
60345-000	Entertainment Bureau	556	1,371	1	1,104	0	0%	1	100%	0	0%
60814-000	Smoking Cessation	556	1,371	0	1,696	0	0%	0	0%	0	0%
80643-000	Shelves	555	1,375	2	847	0	0%	2	100%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
30741-000	Water Cooler Equipment	554	1,376	2	847	2	100%	0	0%	0	0%
50653-000	Tents	554	1,376	0	1,696	0	0%	0	0%	0	0%
60781-100	College Preparatory School	554	1,376	2	847	0	0%	2	100%	0	0%
30382-000	Meat Packers	553	1,379	0	1,696	0	0%	0	0%	0	0%
60134-100	Beauty Consultant	552	1,380	3	686	3	100%	0	0%	0	0%
60570-000	Modeling Schools	550	1,381	0	1,696	0	0%	0	0%	0	0%
30508-000	Plating	548	1,382	1	1,104	1	100%	0	0%	0	0%
30749-000	Wineries	547	1,383	5	528	5	100%	0	0%	0	0%
50256-000	Air Cleaning Equipment	547	1,383	2	847	1	50%	1	50%	0	0%
65150-000	Rent to Own	546	1,385	9	381	8	89%	1	11%	0	0%
10074-000	Hand Painting	545	1,386	0	1,696	0	0%	0	0%	0	0%
10153-300	Above Ground Pools	545	1,386	4	607	3	75%	1	25%	0	0%
50272-001	Farmers Market	545	1,386	3	686	1	33%	1	33%	1	33%
60673-000	Gastroenterology	545	1,386	0	1,696	0	0%	0	0%	0	0%
20087-000	Business Promotion	543	1,390	0	1,696	0	0%	0	0%	0	0%
70644-000	Merchandise Warehouse	543	1,390	0	1,696	0	0%	0	0%	0	0%
50206-100	Gasoline	542	1,392	2	847	2	100%	0	0%	0	0%
30252-100	Furniture Assembly Service	539	1,393	0	1,696	0	0%	0	0%	0	0%
60239-000	Computer Disaster Recovery	538	1,394	0	1,696	0	0%	0	0%	0	0%
60632-000	Organizing Services	537	1,395	0	1,696	0	0%	0	0%	0	0%
60592-000	Moving Equipment Rental	535	1,396	1	1,104	0	0%	1	100%	0	0%
61000-000	Yacht Charter Broker	535	1,396	2	847	2	100%	0	0%	0	0%
60350-100	Estate Liquidators	533	1,398	1	1,104	0	0%	1	100%	0	0%
70589-000	RV Storage	533	1,398	1	1,104	0	0%	1	100%	0	0%
60039-000	Antique Restoration	532	1,400	0	1,696	0	0%	0	0%	0	0%
60075-128	Collection Attorney	532	1,400	0	1,696	0	0%	0	0%	0	0%
60498-000	Laundry Consultants	532	1,400	2	847	1	50%	1	50%	0	0%
60885-000	Portable Toilet	532	1,400	0	1,696	0	0%	0	0%	0	0%
30371-000	Custom Machinery	530	1,404	3	686	1	33%	2	67%	0	0%
50790-000	Rescue Equipment	529	1,405	0	1,696	0	0%	0	0%	0	0%
85308-000	Videographers	528	1,406	5	528	2	40%	3	60%	0	0%
60366-000	Fingerprinting	526	1,407	0	1,696	0	0%	0	0%	0	0%
50166-000	Coin Card	525	1,408	17	233	16	94%	1	6%	0	0%
10066-001	Residential Window Tinting	524	1,409	0	1,696	0	0%	0	0%	0	0%
10008-000	Boiler Repair	523	1,410	0	1,696	0	0%	0	0%	0	0%
30009-000	Aluminum Fabrication	523	1,410	0	1,696	0	0%	0	0%	0	0%
50330-000	Purses	518	1,412	3	686	3	100%	0	0%	0	0%
80184-000	Coffee Roasting and Handling Equipment	517	1,413	0	1,696	0	0%	0	0%	0	0%
80680-000	Wholesale Sporting Goods	517	1,413	0	1,696	0	0%	0	0%	0	0%
44073-000	Insurance	514	1,415	10	353	10	100%	0	0%	0	0%
60385-000	Fulfillment Services	514	1,415	1	1,104	1	100%	0	0%	0	0%
60598-000	On Hold Music	513	1,417	0	1,696	0	0%	0	0%	0	0%
63100-000	Freezer Food Sales	513	1,417	0	1,696	0	0%	0	0%	0	0%
80055-000	Wholesale Bakers	512	1,419	0	1,696	0	0%	0	0%	0	0%
20080-100	Commercial Insurance Services	511	1,420	0	1,696	0	0%	0	0%	0	0%
30619-000	Goldsmith	510	1,421	1	1,104	0	0%	1	100%	0	0%
60076-000	Attorney Service Bureau	510	1,421	0	1,696	0	0%	0	0%	0	0%
60792-000	Senior Citizens Service Organizations	510	1,421	1	1,104	1	100%	0	0%	0	0%
70543-000	Dock	509	1,424	0	1,696	0	0%	0	0%	0	0%
80548-000	Pharmaceutical Manufacturing	509	1,424	0	1,696	0	0%	0	0%	0	0%
85306-000	Rug Cleaning	504	1,426	0	1,696	0	0%	0	0%	0	0%
30256-000	Commercial Garbage Disposal	503	1,427	3	686	3	100%	0	0%	0	0%
50297-000	Household Garbage Disposal	503	1,427	1	1,104	1	100%	0	0%	0	0%
61002-100	Assisted Living Facilities	503	1,427	0	1,696	0	0%	0	0%	0	0%
80459-000	Natural Marble	503	1,427	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
30402-000	Mining Equipment	502	1,431	0	1,696	0	0%	0	0%	0	0%
60371-000	Fix It Shop	502	1,431	0	1,696	0	0%	0	0%	0	0%
60734-000	Real Estate School	502	1,431	0	1,696	0	0%	0	0%	0	0%
60831-000	Arena	502	1,431	4	607	0	0%	4	100%	0	0%
80209-000	Cosmetic Manufacturers	502	1,431	4	607	3	75%	0	0%	1	25%
30395-000	Meters	501	1,436	0	1,696	0	0%	0	0%	0	0%
70636-000	Dump Truck	500	1,437	0	1,696	0	0%	0	0%	0	0%
60547-000	Mediation Services	499	1,438	0	1,696	0	0%	0	0%	0	0%
50231-000	Dressmaker	498	1,439	0	1,696	0	0%	0	0%	0	0%
60095-200	Car Decals	498	1,439	1	1,104	1	100%	0	0%	0	0%
60839-000	Student Exchange Programs	498	1,439	0	1,696	0	0%	0	0%	0	0%
60838-000	Structural Integration	495	1,442	0	1,696	0	0%	0	0%	0	0%
60787-000	Administrative Services	494	1,443	1	1,104	1	100%	0	0%	0	0%
85313-000	Industrial Contractors	494	1,443	0	1,696	0	0%	0	0%	0	0%
50262-000	Seafood Retail	493	1,445	1	1,104	0	0%	1	100%	0	0%
60381-000	Formal Wear	493	1,445	0	1,696	0	0%	0	0%	0	0%
80019-000	Airplane Parts	493	1,445	0	1,696	0	0%	0	0%	0	0%
10081-101	Roofing Spray Foam Insulation Contractors	491	1,448	0	1,696	0	0%	0	0%	0	0%
10155-200	Network Cabling	491	1,448	2	847	1	50%	1	50%	0	0%
30117-000	Collection Systems	489	1,450	0	1,696	0	0%	0	0%	0	0%
30371-100	CNC Machining	489	1,450	0	1,696	0	0%	0	0%	0	0%
60656-000	Aerial Photographer	489	1,450	0	1,696	0	0%	0	0%	0	0%
60795-000	Sharpening	489	1,450	0	1,696	0	0%	0	0%	0	0%
50269-000	Flags	487	1,454	0	1,696	0	0%	0	0%	0	0%
50414-000	Marine Electronics	487	1,454	1	1,104	1	100%	0	0%	0	0%
66000-000	Appraisal Management	487	1,454	1	1,104	0	0%	1	100%	0	0%
10155-300	Network Cabling Installation	486	1,457	0	1,696	0	0%	0	0%	0	0%
50396-000	Linens	486	1,457	2	847	2	100%	0	0%	0	0%
60551-000	Mental Health Services	485	1,459	0	1,696	0	0%	0	0%	0	0%
61004-300	Timeshare Transfer	485	1,459	0	1,696	0	0%	0	0%	0	0%
60295-000	Industrial Design	484	1,461	0	1,696	0	0%	0	0%	0	0%
83000-000	Organic Products	483	1,462	2	847	0	0%	2	100%	0	0%
10176-000	Paving, Painting, Home Improvement - Itinerant Workers	482	1,463	3	686	1	33%	2	67%	0	0%
60075-108	Business Law Attorney	482	1,463	0	1,696	0	0%	0	0%	0	0%
25079-000	Non-Compliant Debt Relief Services	481	1,465	0	1,696	0	0%	0	0%	0	0%
30242-000	Foundry	480	1,466	1	1,104	1	100%	0	0%	0	0%
30509-000	Playground Equipment	480	1,466	1	1,104	0	0%	1	100%	0	0%
56000-000	Event Center	480	1,466	2	847	2	100%	0	0%	0	0%
85284-000	Psychotherapist	480	1,466	0	1,696	0	0%	0	0%	0	0%
00133-000	Forester Consulting	477	1,470	1	1,104	0	0%	1	100%	0	0%
60971-104	Healthcare Management	477	1,470	3	686	1	33%	2	67%	0	0%
50277-000	Diet Plans	475	1,472	4	607	4	100%	0	0%	0	0%
10099-300	Hardscaping	474	1,473	2	847	0	0%	2	100%	0	0%
10125-000	Roof Structure	473	1,474	0	1,696	0	0%	0	0%	0	0%
10154-300	Pool Maintenance	473	1,474	2	847	1	50%	1	50%	0	0%
50058-100	Sports Memorabilia	473	1,474	2	847	0	0%	1	50%	1	50%
80176-000	Cleaning Compounds	473	1,474	1	1,104	0	0%	1	100%	0	0%
60771-000	Sales Promotion Services	472	1,478	1	1,104	1	100%	0	0%	0	0%
60634-000	Packaging Service	470	1,479	0	1,696	0	0%	0	0%	0	0%
10071-000	Greenhouse Builder	469	1,480	1	1,104	1	100%	0	0%	0	0%
50376-000	Knit Goods	469	1,480	0	1,696	0	0%	0	0%	0	0%
60981-000	Job Listing Service	469	1,480	1	1,104	1	100%	0	0%	0	0%
66001-000	Jewelry Advisory Service	469	1,480	0	1,696	0	0%	0	0%	0	0%
80816-000	Warehouse Services	467	1,484	0	1,696	0	0%	0	0%	0	0%
00106-000	Animal Health Products	466	1,485	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60669-100	Infertility	463	1,486	0	1,696	0	0%	0	0%	0	0%
70508-000	Aircraft Maintenance	463	1,486	0	1,696	0	0%	0	0%	0	0%
80153-000	Wholesale Chairs	463	1,486	0	1,696	0	0%	0	0%	0	0%
85258-000	Title Loans	462	1,489	1	1,104	0	0%	1	100%	0	0%
85312-000	Green Contractors	461	1,490	1	1,104	1	100%	0	0%	0	0%
80160-000	Wholesale Childrens Clothing	460	1,491	6	476	3	50%	3	50%	0	0%
10126-400	Tile Roofing Contractors	459	1,492	1	1,104	1	100%	0	0%	0	0%
50279-000	Garden Fountains	459	1,492	0	1,696	0	0%	0	0%	0	0%
50282-000	Fruits and Vegetables Retail	459	1,492	1	1,104	0	0%	1	100%	0	0%
00153-101	Horse Boarding	458	1,495	0	1,696	0	0%	0	0%	0	0%
60156-000	Bowling	458	1,495	2	847	2	100%	0	0%	0	0%
10173-000	Wheelchair Ramps	457	1,497	2	847	0	0%	2	100%	0	0%
80478-000	Metal Specialties	457	1,497	0	1,696	0	0%	0	0%	0	0%
80495-000	Molding	457	1,497	0	1,696	0	0%	0	0%	0	0%
20085-201	Risk Management	456	1,500	1	1,104	1	100%	0	0%	0	0%
50293-000	Used Furniture	456	1,500	1	1,104	0	0%	1	100%	0	0%
80509-100	Office Equipment	454	1,502	0	1,696	0	0%	0	0%	0	0%
10086-000	Lighting Consultant	453	1,503	0	1,696	0	0%	0	0%	0	0%
50173-100	Printer Sales and Service	451	1,504	0	1,696	0	0%	0	0%	0	0%
30478-000	Petroleum	450	1,505	0	1,696	0	0%	0	0%	0	0%
50113-000	Portable Buildings	450	1,505	1	1,104	0	0%	1	100%	0	0%
30663-000	Pool Manufacturers	449	1,507	2	847	1	50%	1	50%	0	0%
60736-000	Sound Recording	449	1,507	0	1,696	0	0%	0	0%	0	0%
60074-000	Lawyer Referral Service	448	1,509	0	1,696	0	0%	0	0%	0	0%
60259-000	Convention Facilities	448	1,509	2	847	1	50%	1	50%	0	0%
20040-000	Insurance Claims Processing	447	1,511	1	1,104	1	100%	0	0%	0	0%
20063-000	Retirement Planning Services	446	1,512	0	1,696	0	0%	0	0%	0	0%
60172-101	Compliance Consulting	446	1,512	0	1,696	0	0%	0	0%	0	0%
10169-100	Water Well Pumps	445	1,514	0	1,696	0	0%	0	0%	0	0%
50170-000	Comic Book	444	1,515	2	847	1	50%	1	50%	0	0%
50683-000	Truck Caps	444	1,515	0	1,696	0	0%	0	0%	0	0%
00226-000	Equestrian Services	443	1,517	2	847	1	50%	1	50%	0	0%
61057-000	Advance Fee Job Listing and Advisory Services	443	1,517	0	1,696	0	0%	0	0%	0	0%
30315-000	Juice	442	1,519	1	1,104	1	100%	0	0%	0	0%
60289-103	Dental Implants	441	1,520	2	847	2	100%	0	0%	0	0%
80097-100	Bottle Return	441	1,520	0	1,696	0	0%	0	0%	0	0%
50530-100	Range Repair	440	1,522	1	1,104	1	100%	0	0%	0	0%
50580-000	Custom Shoes	439	1,523	0	1,696	0	0%	0	0%	0	0%
60732-110	Commercial Property Management	439	1,523	0	1,696	0	0%	0	0%	0	0%
80464-000	Mattress Supplies	438	1,525	7	437	6	86%	1	14%	0	0%
60336-000	Civil Engineer	437	1,526	0	1,696	0	0%	0	0%	0	0%
80458-000	Cultured Marble	435	1,527	0	1,696	0	0%	0	0%	0	0%
60861-000	Technical Writing	434	1,528	0	1,696	0	0%	0	0%	0	0%
65475-000	Online Gaming	434	1,528	3	686	0	0%	3	100%	0	0%
80669-000	Solar Energy Equipment	434	1,528	0	1,696	0	0%	0	0%	0	0%
30912-100	Elevator Installation	433	1,531	1	1,104	1	100%	0	0%	0	0%
80077-000	Bed Manufacturers	433	1,531	2	847	2	100%	0	0%	0	0%
60238-000	Computer Cable Installation	432	1,533	0	1,696	0	0%	0	0%	0	0%
70502-000	Air Courier Service	432	1,533	1	1,104	1	100%	0	0%	0	0%
60625-000	Record Storage	431	1,535	0	1,696	0	0%	0	0%	0	0%
60649-000	Personnel Consultants	431	1,535	0	1,696	0	0%	0	0%	0	0%
10091-000	Millwrights	430	1,537	0	1,696	0	0%	0	0%	0	0%
80765-000	Vacuum Equipment	430	1,537	1	1,104	1	100%	0	0%	0	0%
60441-100	Skilled Home Health Care	429	1,539	0	1,696	0	0%	0	0%	0	0%
80014-000	Air Conditioning Parts	429	1,539	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60697-000	Playground	428	1,541	3	686	1	33%	2	67%	0	0%
80467-000	Wholesale Meat	428	1,541	1	1,104	1	100%	0	0%	0	0%
50607-000	Sporting Goods Repair	427	1,543	0	1,696	0	0%	0	0%	0	0%
25078-000	Debt Relief Service	426	1,544	5	528	0	0%	0	0%	5	100%
80345-000	Wholesale Giftware	426	1,544	0	1,696	0	0%	0	0%	0	0%
60930-000	Video Tape Rentals	425	1,546	0	1,696	0	0%	0	0%	0	0%
30477-000	Wholesale Pet Foods	424	1,547	0	1,696	0	0%	0	0%	0	0%
44022-000	Counseling	424	1,547	0	1,696	0	0%	0	0%	0	0%
30485-000	Pipe	422	1,549	0	1,696	0	0%	0	0%	0	0%
55562-000	Fire Protection	422	1,549	0	1,696	0	0%	0	0%	0	0%
00157-300	Grounds Maintenance	421	1,551	0	1,696	0	0%	0	0%	0	0%
50766-000	Appliance Rental	421	1,551	0	1,696	0	0%	0	0%	0	0%
60062-000	Art Schools	421	1,551	0	1,696	0	0%	0	0%	0	0%
80257-000	Drywall Contractors Equipment and Supplies	421	1,551	0	1,696	0	0%	0	0%	0	0%
85338-000	Pet Waste Removal	421	1,551	0	1,696	0	0%	0	0%	0	0%
85358-000	Concierge Service	420	1,556	0	1,696	0	0%	0	0%	0	0%
30038-200	Bathtub Liners	419	1,557	1	1,104	1	100%	0	0%	0	0%
30202-000	Gas Engine	419	1,557	2	847	2	100%	0	0%	0	0%
50320-000	Greeting Card Store	419	1,557	0	1,696	0	0%	0	0%	0	0%
30147-000	Decals	418	1,560	3	686	0	0%	2	67%	1	33%
50448-000	Musical Instrument Repair	418	1,560	1	1,104	1	100%	0	0%	0	0%
65548-100	Healthcare Staffing	418	1,560	0	1,696	0	0%	0	0%	0	0%
10088-000	Marine Contractors	417	1,563	0	1,696	0	0%	0	0%	0	0%
50314-000	Beveled Glass	417	1,563	0	1,696	0	0%	0	0%	0	0%
80310-000	Wholesale Seafood	417	1,563	0	1,696	0	0%	0	0%	0	0%
10167-000	Water Heater Repair	416	1,566	1	1,104	1	100%	0	0%	0	0%
30237-000	Food Processing Equipment	416	1,566	0	1,696	0	0%	0	0%	0	0%
61018-000	Group Home	414	1,568	0	1,696	0	0%	0	0%	0	0%
60784-100	Holistic Schools	413	1,569	0	1,696	0	0%	0	0%	0	0%
60497-000	Self Laundry Service	412	1,570	3	686	3	100%	0	0%	0	0%
60509-000	Legal Services	412	1,570	0	1,696	0	0%	0	0%	0	0%
80148-000	Cash Registers	411	1,572	1	1,104	1	100%	0	0%	0	0%
80455-000	Mailing Equipment	410	1,573	0	1,696	0	0%	0	0%	0	0%
81000-400	Marijuana Products	409	1,574	4	607	2	50%	2	50%	0	0%
85327-100	Fiberglass Bath	409	1,574	0	1,696	0	0%	0	0%	0	0%
00146-000	Horse Dealers	408	1,576	0	1,696	0	0%	0	0%	0	0%
70572-200	Packing Service	408	1,576	1	1,104	0	0%	1	100%	0	0%
60046-000	Antique Appraisal	406	1,578	0	1,696	0	0%	0	0%	0	0%
60265-000	Masquerade Costumes	406	1,578	1	1,104	1	100%	0	0%	0	0%
60874-000	Theatre	406	1,578	6	476	5	83%	1	17%	0	0%
50025-000	Art	405	1,581	0	1,696	0	0%	0	0%	0	0%
00196-100	Mobile Pet Grooming	403	1,582	0	1,696	0	0%	0	0%	0	0%
00199-000	Pet Transport	403	1,582	1	1,104	0	0%	1	100%	0	0%
60882-000	Retread Tires	403	1,582	0	1,696	0	0%	0	0%	0	0%
85271-000	Horseback Riding	403	1,582	1	1,104	0	0%	1	100%	0	0%
61029-000	Home Party Planning	402	1,586	0	1,696	0	0%	0	0%	0	0%
10144-000	Structural Steel Detailing	401	1,587	0	1,696	0	0%	0	0%	0	0%
20023-000	Fire Insurance	401	1,587	0	1,696	0	0%	0	0%	0	0%
00195-000	Pet Exercise	400	1,589	1	1,104	1	100%	0	0%	0	0%
30708-100	Traffic Control Service	400	1,589	0	1,696	0	0%	0	0%	0	0%
50655-000	Thrift Shop	399	1,591	5	528	3	60%	0	0%	2	40%
50762-100	Renewable Energy	399	1,591	0	1,696	0	0%	0	0%	0	0%
60340-000	Fuel Injection Services	399	1,591	0	1,696	0	0%	0	0%	0	0%
50699-000	Variety Store	398	1,594	2	847	0	0%	2	100%	0	0%
70610-100	Portable Storage Units	398	1,594	3	686	2	67%	1	33%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80400-000	Insecticide	398	1,594	0	1,696	0	0%	0	0%	0	0%
30448-000	Pallets	397	1,597	0	1,696	0	0%	0	0%	0	0%
60328-300	Virtual Assistant Employment	397	1,597	1	1,104	1	100%	0	0%	0	0%
80152-000	Orthopedic Chairs	395	1,599	0	1,696	0	0%	0	0%	0	0%
00201-000	Poultry Farm	394	1,600	0	1,696	0	0%	0	0%	0	0%
50259-000	Fireplace Equipment Manufacturers	394	1,600	2	847	2	100%	0	0%	0	0%
60911-000	Truck Wash	394	1,600	0	1,696	0	0%	0	0%	0	0%
70532-000	Car Transportation	394	1,600	2	847	0	0%	2	100%	0	0%
80860-000	Online Publications	393	1,604	0	1,696	0	0%	0	0%	0	0%
00173-000	Nursery Stock	392	1,605	0	1,696	0	0%	0	0%	0	0%
10163-000	Utility Locating	392	1,605	0	1,696	0	0%	0	0%	0	0%
55541-000	Child Care Services	392	1,605	4	607	3	75%	1	25%	0	0%
30379-000	Mats	391	1,608	0	1,696	0	0%	0	0%	0	0%
30438-000	Ornamental Metal Work	391	1,608	1	1,104	1	100%	0	0%	0	0%
71200-000	Lasik Eye Surgery	390	1,610	0	1,696	0	0%	0	0%	0	0%
50743-000	Work Clothes	388	1,611	0	1,696	0	0%	0	0%	0	0%
60349-000	Estate Planning and Management	388	1,611	0	1,696	0	0%	0	0%	0	0%
61036-000	Cosmetics Sales	387	1,613	6	476	1	17%	4	67%	1	17%
61074-000	Deceptive Telemarketing Office Supply Sales	387	1,613	2	847	0	0%	0	0%	2	100%
50291-100	Rustic Furniture	386	1,615	2	847	2	100%	0	0%	0	0%
60830-000	Stables	386	1,615	0	1,696	0	0%	0	0%	0	0%
30536-000	Printing Equipment	385	1,617	0	1,696	0	0%	0	0%	0	0%
85254-000	Foreign Pharmaceutical Suppliers	385	1,617	0	1,696	0	0%	0	0%	0	0%
10132-000	Sewing Contractors	384	1,619	1	1,104	1	100%	0	0%	0	0%
50289-000	Childrens' Furniture	384	1,619	2	847	2	100%	0	0%	0	0%
60172-109	Security Consultant	384	1,619	1	1,104	1	100%	0	0%	0	0%
61002-000	Adult Family Homes	384	1,619	0	1,696	0	0%	0	0%	0	0%
81000-500	Marijuana Accessories	384	1,619	1	1,104	0	0%	1	100%	0	0%
89700-000	Loan Servicing	384	1,619	1	1,104	0	0%	1	100%	0	0%
30714-000	Industrial Trucks	382	1,625	1	1,104	1	100%	0	0%	0	0%
50071-000	Home Brewing Supplies	382	1,625	0	1,696	0	0%	0	0%	0	0%
60172-107	Employee Benefit Consultants	382	1,625	0	1,696	0	0%	0	0%	0	0%
85306-110	Carpet Cleaning	382	1,625	2	847	2	100%	0	0%	0	0%
60126-100	Bartending School	381	1,629	1	1,104	0	0%	1	100%	0	0%
60192-000	Cemetery	381	1,629	1	1,104	1	100%	0	0%	0	0%
80468-200	Medical Alert Systems	381	1,629	1	1,104	1	100%	0	0%	0	0%
85500-000	Visually Impaired Products	381	1,629	0	1,696	0	0%	0	0%	0	0%
60073-000	Athletic Organizations	380	1,633	1	1,104	1	100%	0	0%	0	0%
10089-100	Parging	379	1,634	0	1,696	0	0%	0	0%	0	0%
60338-000	Mechanical Engineer	379	1,634	0	1,696	0	0%	0	0%	0	0%
60508-000	Legal Clinic	379	1,634	0	1,696	0	0%	0	0%	0	0%
60653-100	Photo Imaging	379	1,634	2	847	2	100%	0	0%	0	0%
65027-300	Mold Remediation	379	1,634	0	1,696	0	0%	0	0%	0	0%
80650-000	Wholesale Shoes	379	1,634	5	528	2	40%	3	60%	0	0%
10046-100	Drywall Texture	378	1,640	1	1,104	1	100%	0	0%	0	0%
00155-101	Hydroseeding	377	1,641	1	1,104	0	0%	1	100%	0	0%
30286-000	Heat Exchanger	377	1,641	0	1,696	0	0%	0	0%	0	0%
60548-000	Medical Business Administration	377	1,641	0	1,696	0	0%	0	0%	0	0%
80201-101	Forklift Repair	376	1,644	0	1,696	0	0%	0	0%	0	0%
85368-000	Corporate Lodging	376	1,644	1	1,104	1	100%	0	0%	0	0%
70613-000	Sweeping Service	375	1,646	0	1,696	0	0%	0	0%	0	0%
85359-100	Social Media Consultant	375	1,646	0	1,696	0	0%	0	0%	0	0%
50407-000	Magazine Distributors	374	1,648	0	1,696	0	0%	0	0%	0	0%
80589-000	Pump Supplies	374	1,648	0	1,696	0	0%	0	0%	0	0%
50036-000	Car Bumpers	373	1,650	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
10007-000	Blasting Contractors	372	1,651	0	1,696	0	0%	0	0%	0	0%
50386-000	Language Training Aids	372	1,651	4	607	4	100%	0	0%	0	0%
50564-000	Bulbs	372	1,651	0	1,696	0	0%	0	0%	0	0%
60165-100	Commercial Building Inspection	372	1,651	0	1,696	0	0%	0	0%	0	0%
80467-100	Meat Processing	371	1,655	1	1,104	0	0%	1	100%	0	0%
50295-100	Paintball Games	369	1,656	5	528	3	60%	2	40%	0	0%
77400-000	Class Action Settlement Administrator	369	1,656	0	1,696	0	0%	0	0%	0	0%
20060-210	Home Maintenance	368	1,658	1	1,104	0	0%	1	100%	0	0%
50041-000	Auto Electric Equipment	368	1,658	0	1,696	0	0%	0	0%	0	0%
60538-100	Home Based Business Marketing	368	1,658	0	1,696	0	0%	0	0%	0	0%
60326-200	Staffing Agencies	367	1,661	2	847	2	100%	0	0%	0	0%
50249-000	Household Fans	365	1,662	0	1,696	0	0%	0	0%	0	0%
60306-000	Acting Classes	365	1,662	0	1,696	0	0%	0	0%	0	0%
30303-000	Printer Ink	364	1,664	0	1,696	0	0%	0	0%	0	0%
60420-110	Hair Weave	364	1,664	0	1,696	0	0%	0	0%	0	0%
60755-000	Restaurant Equipment Repair	364	1,664	0	1,696	0	0%	0	0%	0	0%
60817-000	Social Service Organizations	363	1,667	0	1,696	0	0%	0	0%	0	0%
50013-000	Antenna	362	1,668	1	1,104	0	0%	0	0%	1	100%
50021-000	Aquarium Dealers	361	1,669	0	1,696	0	0%	0	0%	0	0%
60965-100	Yoga Supplies	360	1,670	6	476	4	67%	2	33%	0	0%
70627-000	Wholesale Tours	360	1,670	1	1,104	0	0%	1	100%	0	0%
71300-000	Asset Evaluation	360	1,670	0	1,696	0	0%	0	0%	0	0%
80475-000	Metal Powder Fabricators	360	1,670	0	1,696	0	0%	0	0%	0	0%
10170-000	Water Works Contractors	359	1,674	0	1,696	0	0%	0	0%	0	0%
30431-000	Lubricating Oil	359	1,674	0	1,696	0	0%	0	0%	0	0%
50434-100	Cell Phone Repair	359	1,674	14	272	9	64%	5	36%	0	0%
77100-000	Photo Booth Rental	358	1,677	0	1,696	0	0%	0	0%	0	0%
10177-102	Barn Construction	356	1,678	0	1,696	0	0%	0	0%	0	0%
70639-100	Water Hauling Truck	356	1,678	0	1,696	0	0%	0	0%	0	0%
80373-000	Wholesale Hardware	356	1,678	0	1,696	0	0%	0	0%	0	0%
80681-000	Sportswear Manufacturer	356	1,678	1	1,104	0	0%	1	100%	0	0%
60534-000	Manicures	355	1,682	1	1,104	1	100%	0	0%	0	0%
80040-000	Auto Manufacturer Equipment	355	1,682	0	1,696	0	0%	0	0%	0	0%
30265-000	Glass Blower	354	1,684	0	1,696	0	0%	0	0%	0	0%
20023-200	Fire Emergency	353	1,685	0	1,696	0	0%	0	0%	0	0%
30441-000	Oxygen	353	1,685	2	847	1	50%	1	50%	0	0%
50605-000	Speedometer	353	1,685	0	1,696	0	0%	0	0%	0	0%
60148-100	Cord Blood Banking	352	1,688	2	847	0	0%	2	100%	0	0%
70567-000	Marine Surveyor	352	1,688	1	1,104	0	0%	1	100%	0	0%
50135-000	Carpet Pads	351	1,690	1	1,104	0	0%	1	100%	0	0%
10083-000	Land Clearing	350	1,691	0	1,696	0	0%	0	0%	0	0%
60932-000	Answering Service	350	1,691	0	1,696	0	0%	0	0%	0	0%
85296-400	Senior Delivery Services	350	1,691	1	1,104	0	0%	1	100%	0	0%
50610-000	Car Springs	349	1,694	1	1,104	0	0%	1	100%	0	0%
50649-000	Telescope	349	1,694	0	1,696	0	0%	0	0%	0	0%
60316-000	Piercing	349	1,694	1	1,104	1	100%	0	0%	0	0%
50353-000	Frozen Dessert Dealers	348	1,697	0	1,696	0	0%	0	0%	0	0%
60771-100	Promotional Items	348	1,697	4	607	1	25%	2	50%	1	25%
61027-000	Hazardous Waste Services	348	1,697	0	1,696	0	0%	0	0%	0	0%
80386-000	Wholesale Housewares	348	1,697	0	1,696	0	0%	0	0%	0	0%
80426-000	Laundry Equipment	347	1,701	0	1,696	0	0%	0	0%	0	0%
85266-200	Pool Tables	347	1,701	0	1,696	0	0%	0	0%	0	0%
30768-000	Environmental Organizations	346	1,703	0	1,696	0	0%	0	0%	0	0%
60864-100	Telecommunication Equipment Repair	345	1,704	1	1,104	0	0%	1	100%	0	0%
30457-000	Paper Products	344	1,705	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
50613-000	Stamp Collecting	343	1,706	0	1,696	0	0%	0	0%	0	0%
15127-100	Roof Stain Removal	342	1,707	0	1,696	0	0%	0	0%	0	0%
65259-200	Corporate Event Planners	342	1,707	1	1,104	1	100%	0	0%	0	0%
80286-000	Industrial Fasteners	342	1,707	0	1,696	0	0%	0	0%	0	0%
30177-000	Electric Equipment Manufacturers	341	1,710	1	1,104	1	100%	0	0%	0	0%
60788-300	Access Control Systems	340	1,711	0	1,696	0	0%	0	0%	0	0%
70639-000	Liquid or Dry Bulk Trucking	340	1,711	0	1,696	0	0%	0	0%	0	0%
60281-000	Data Systems Consultants	338	1,713	0	1,696	0	0%	0	0%	0	0%
70720-000	Hauling Contractors	338	1,713	1	1,104	0	0%	1	100%	0	0%
80794-000	Electrical Wiring	338	1,713	0	1,696	0	0%	0	0%	0	0%
80326-000	Wholesale Fruits and Vegetables	336	1,716	0	1,696	0	0%	0	0%	0	0%
50498-000	Pillows	335	1,717	0	1,696	0	0%	0	0%	0	0%
60983-000	Online Photography Sales	335	1,717	3	686	2	67%	1	33%	0	0%
70545-100	Electrical Power System Backup Systems	335	1,717	1	1,104	1	100%	0	0%	0	0%
50163-000	Cocktail Bar	334	1,720	0	1,696	0	0%	0	0%	0	0%
50124-000	Camper Dealers	333	1,721	0	1,696	0	0%	0	0%	0	0%
60864-000	Telephone Equipment Repair	333	1,721	4	607	2	50%	2	50%	0	0%
80518-300	Oil Tank Installation	332	1,723	0	1,696	0	0%	0	0%	0	0%
10152-100	Pool Cover Service	331	1,724	0	1,696	0	0%	0	0%	0	0%
30727-000	Valve	331	1,724	0	1,696	0	0%	0	0%	0	0%
60056-000	Architectural Specs	330	1,726	0	1,696	0	0%	0	0%	0	0%
60547-100	Divorce Mediation Services	330	1,726	0	1,696	0	0%	0	0%	0	0%
60651-000	Pest Control Supplies	330	1,726	0	1,696	0	0%	0	0%	0	0%
60857-100	Tax Software	330	1,726	8	405	8	100%	0	0%	0	0%
60553-000	Merchandise Broker	328	1,730	0	1,696	0	0%	0	0%	0	0%
70536-000	Chauffeur	328	1,730	0	1,696	0	0%	0	0%	0	0%
80136-000	Canvases	328	1,730	3	686	2	67%	1	33%	0	0%
70643-000	Cold Storage Warehouse	326	1,733	0	1,696	0	0%	0	0%	0	0%
80533-000	Oxygen Therapy	326	1,733	1	1,104	0	0%	1	100%	0	0%
50266-000	Fishing Tackle	325	1,735	0	1,696	0	0%	0	0%	0	0%
30226-000	Fish Processor	323	1,736	0	1,696	0	0%	0	0%	0	0%
43000-000	Managed Print Services	323	1,736	4	607	0	0%	4	100%	0	0%
50037-000	Classic Car Dealers	323	1,736	0	1,696	0	0%	0	0%	0	0%
50225-000	Drapery and Curtain Fabrics Retail	323	1,736	0	1,696	0	0%	0	0%	0	0%
60031-000	Airline Training	323	1,736	3	686	0	0%	3	100%	0	0%
80389-000	Hydraulic Equipment Repair	323	1,736	1	1,104	0	0%	1	100%	0	0%
60517-000	Light Fixture Repair	322	1,742	0	1,696	0	0%	0	0%	0	0%
60361-000	Fashion Designers	321	1,743	1	1,104	1	100%	0	0%	0	0%
85302-000	Stump Removal	321	1,743	0	1,696	0	0%	0	0%	0	0%
44095-000	Parking	320	1,745	9	381	7	78%	1	11%	1	11%
60926-000	Video Game Services	320	1,745	4	607	2	50%	2	50%	0	0%
80196-000	Concrete Curing	320	1,745	0	1,696	0	0%	0	0%	0	0%
60529-000	Mail Box Rental	319	1,748	1	1,104	1	100%	0	0%	0	0%
60127-000	Trade Exchange	318	1,749	1	1,104	1	100%	0	0%	0	0%
60333-000	Engineer Report	318	1,749	0	1,696	0	0%	0	0%	0	0%
30740-000	Water Coolers	317	1,751	0	1,696	0	0%	0	0%	0	0%
60949-000	Rent Welding Equipment	317	1,751	1	1,104	0	0%	1	100%	0	0%
80548-100	Pharmaceutical Research	317	1,751	0	1,696	0	0%	0	0%	0	0%
90032-000	Coupon Books	316	1,754	2	847	1	50%	1	50%	0	0%
60496-000	Laundry	315	1,755	1	1,104	1	100%	0	0%	0	0%
80041-400	Antique Auto Parts	315	1,755	0	1,696	0	0%	0	0%	0	0%
44029-000	Dental	313	1,757	2	847	1	50%	1	50%	0	0%
60473-500	Search Engine Marketing	313	1,757	0	1,696	0	0%	0	0%	0	0%
30498-000	Plastic Fabrication	312	1,759	0	1,696	0	0%	0	0%	0	0%
60284-000	Party Decoration Contractors	312	1,759	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60299-000	Diaper Service	312	1,759	0	1,696	0	0%	0	0%	0	0%
60676-000	Weight Reduction Physician	312	1,759	2	847	1	50%	1	50%	0	0%
80662-000	Snow Removal Equipment	312	1,759	0	1,696	0	0%	0	0%	0	0%
30339-000	Leather	311	1,764	6	476	3	50%	3	50%	0	0%
30489-000	Pipe Line Companies	311	1,764	1	1,104	1	100%	0	0%	0	0%
50666-100	Woodworking Tools	311	1,764	0	1,696	0	0%	0	0%	0	0%
60252-000	Conference Center	311	1,764	2	847	2	100%	0	0%	0	0%
60882-100	Tire Repair	311	1,764	1	1,104	1	100%	0	0%	0	0%
20036-000	Disability Insurance	310	1,769	0	1,696	0	0%	0	0%	0	0%
60172-108	Pharmaceutical Consultant	310	1,769	0	1,696	0	0%	0	0%	0	0%
85357-000	Auto Repair Referral	310	1,769	0	1,696	0	0%	0	0%	0	0%
10066-100	Commercial Window Tinting	309	1,772	0	1,696	0	0%	0	0%	0	0%
60334-100	Geotechnical Engineering	309	1,772	0	1,696	0	0%	0	0%	0	0%
88000-000	Business Plan	309	1,772	1	1,104	1	100%	0	0%	0	0%
00147-000	Horse Training	308	1,775	2	847	1	50%	1	50%	0	0%
80786-000	Welding Supplies	308	1,775	0	1,696	0	0%	0	0%	0	0%
10034-000	Construction Estimate	307	1,777	0	1,696	0	0%	0	0%	0	0%
80623-000	Sandblasting Equipment	307	1,777	0	1,696	0	0%	0	0%	0	0%
60240-000	Graphics Computer	306	1,779	0	1,696	0	0%	0	0%	0	0%
80357-000	Greenhouse Equipment	306	1,779	0	1,696	0	0%	0	0%	0	0%
10059-200	Laminate Floor	305	1,781	2	847	1	50%	0	0%	1	50%
30584-000	Scales	304	1,782	0	1,696	0	0%	0	0%	0	0%
30760-100	Wood Products	303	1,783	4	607	3	75%	1	25%	0	0%
50151-000	Glassware	301	1,784	0	1,696	0	0%	0	0%	0	0%
50439-000	Motor Homes	301	1,784	1	1,104	0	0%	1	100%	0	0%
60009-000	Adoption Agencies	301	1,784	0	1,696	0	0%	0	0%	0	0%
80190-100	Air Compressors	301	1,784	0	1,696	0	0%	0	0%	0	0%
70573-000	Moving Supplies	300	1,788	2	847	2	100%	0	0%	0	0%
85295-000	Seal Coating	299	1,789	1	1,104	0	0%	1	100%	0	0%
85303-000	Tile and Grout Cleaning	299	1,789	0	1,696	0	0%	0	0%	0	0%
30707-000	Tower	298	1,791	0	1,696	0	0%	0	0%	0	0%
50031-000	Audio Visual Equipment Supplies	298	1,791	0	1,696	0	0%	0	0%	0	0%
50573-000	Sheepskin Specialties	298	1,791	0	1,696	0	0%	0	0%	0	0%
85264-010	Fence Services	298	1,791	0	1,696	0	0%	0	0%	0	0%
50211-000	Diver Supply	297	1,795	0	1,696	0	0%	0	0%	0	0%
50254-000	Fertilizer	297	1,795	0	1,696	0	0%	0	0%	0	0%
50437-100	Motor Scooters	297	1,795	0	1,696	0	0%	0	0%	0	0%
82200-000	Debt Relief Education	297	1,795	1	1,104	1	100%	0	0%	0	0%
85296-300	Senior Care	297	1,795	0	1,696	0	0%	0	0%	0	0%
10059-100	Garage Floor	296	1,800	1	1,104	0	0%	1	100%	0	0%
50576-000	Custom Shirts	296	1,800	0	1,696	0	0%	0	0%	0	0%
55601-000	Refrigeration	296	1,800	0	1,696	0	0%	0	0%	0	0%
70547-000	Express and Transfer Service	296	1,800	2	847	2	100%	0	0%	0	0%
70647-000	Utility Water Company	296	1,800	1	1,104	1	100%	0	0%	0	0%
60470-100	Registered Interior Designer	295	1,805	0	1,696	0	0%	0	0%	0	0%
60966-000	Youth Organization Center	295	1,805	1	1,104	0	0%	1	100%	0	0%
70653-000	Travel Agent Mills	295	1,805	1	1,104	1	100%	0	0%	0	0%
50381-000	Paper Labels	294	1,808	1	1,104	1	100%	0	0%	0	0%
60370-000	Fishing Charters	294	1,808	0	1,696	0	0%	0	0%	0	0%
50215-000	Doll Collectors	293	1,810	4	607	4	100%	0	0%	0	0%
20059-000	Pension and Profit Sharing Plans	292	1,811	0	1,696	0	0%	0	0%	0	0%
50044-000	Racing Cars	290	1,812	0	1,696	0	0%	0	0%	0	0%
50244-100	Exercise Equipment Repair	290	1,812	1	1,104	0	0%	1	100%	0	0%
60199-101	Infant Child Care	290	1,812	0	1,696	0	0%	0	0%	0	0%
60632-200	Professional Organizer	290	1,812	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80273-000	Electronic Instruments	290	1,812	0	1,696	0	0%	0	0%	0	0%
30051-000	Bookbinding	289	1,817	1	1,104	0	0%	1	100%	0	0%
30282-000	Gymnasium Equipment	289	1,817	1	1,104	1	100%	0	0%	0	0%
60448-000	Hotel Reservation	289	1,817	5	528	4	80%	1	20%	0	0%
65311-000	Drug Testing	289	1,817	1	1,104	0	0%	1	100%	0	0%
80061-000	Bank Equipment	288	1,821	0	1,696	0	0%	0	0%	0	0%
80696-000	Stone Cutters	288	1,821	0	1,696	0	0%	0	0%	0	0%
50369-000	Karaoke	287	1,823	0	1,696	0	0%	0	0%	0	0%
30262-100	Generator	286	1,824	0	1,696	0	0%	0	0%	0	0%
10022-000	Carpet Layers	285	1,825	1	1,104	1	100%	0	0%	0	0%
10168-000	Water Main Contractors	285	1,825	0	1,696	0	0%	0	0%	0	0%
30532-000	Business Form Printer	285	1,825	2	847	0	0%	2	100%	0	0%
70624-000	TV Stations	285	1,825	0	1,696	0	0%	0	0%	0	0%
10107-000	Pipe Line Contractors	284	1,829	0	1,696	0	0%	0	0%	0	0%
60805-000	Sitting Services	284	1,829	0	1,696	0	0%	0	0%	0	0%
80075-100	Body Care	284	1,829	0	1,696	0	0%	0	0%	0	0%
10011-000	Bridge Builder	283	1,832	1	1,104	0	0%	0	0%	1	100%
30442-000	Ozone Machine	282	1,833	0	1,696	0	0%	0	0%	0	0%
50546-000	Riding Apparel	282	1,833	0	1,696	0	0%	0	0%	0	0%
60094-200	Mobile Auto Painting	282	1,833	0	1,696	0	0%	0	0%	0	0%
70629-000	Trailer Storage	281	1,836	1	1,104	1	100%	0	0%	0	0%
89100-000	Brew Pub	281	1,836	0	1,696	0	0%	0	0%	0	0%
50133-100	Oriental Carpet Dealers	280	1,838	0	1,696	0	0%	0	0%	0	0%
60075-131	Insurance Lawyer	280	1,838	0	1,696	0	0%	0	0%	0	0%
60209-000	Christmas Lights	280	1,838	0	1,696	0	0%	0	0%	0	0%
80722-000	Closed Circuit TV	280	1,838	0	1,696	0	0%	0	0%	0	0%
60124-000	Barber School	279	1,842	0	1,696	0	0%	0	0%	0	0%
60189-000	Caskets	279	1,842	1	1,104	1	100%	0	0%	0	0%
60363-000	Fencing Classes	279	1,842	0	1,696	0	0%	0	0%	0	0%
70519-000	Balloons Manned	279	1,842	2	847	2	100%	0	0%	0	0%
70558-000	Horse Transport	279	1,842	0	1,696	0	0%	0	0%	0	0%
30101-000	Chocolate	278	1,847	2	847	2	100%	0	0%	0	0%
50501-000	Pipes and Smokers Articles	278	1,847	0	1,696	0	0%	0	0%	0	0%
60526-000	Magician	277	1,849	0	1,696	0	0%	0	0%	0	0%
70587-000	Railroad	277	1,849	0	1,696	0	0%	0	0%	0	0%
50206-000	Diesel Fuel	276	1,851	0	1,696	0	0%	0	0%	0	0%
70552-000	Freight Traffic Service	276	1,851	2	847	2	100%	0	0%	0	0%
50156-000	Clock Dealers	275	1,853	2	847	1	50%	1	50%	0	0%
60888-000	Tourist Attractions	275	1,853	1	1,104	1	100%	0	0%	0	0%
70559-300	Irrigation	275	1,853	2	847	2	100%	0	0%	0	0%
50279-100	Water Gardens	274	1,856	0	1,696	0	0%	0	0%	0	0%
60075-134	DUI Lawyer	274	1,856	0	1,696	0	0%	0	0%	0	0%
44133-000	Water Service	273	1,858	3	686	0	0%	3	100%	0	0%
50326-200	Air Gun	273	1,858	0	1,696	0	0%	0	0%	0	0%
60017-000	Outdoor Advertising	273	1,858	1	1,104	0	0%	1	100%	0	0%
60613-000	Nursing	273	1,858	1	1,104	1	100%	0	0%	0	0%
80511-000	Office Furniture Rental	273	1,858	2	847	1	50%	1	50%	0	0%
80461-000	Prefabricated Masonry Panels	272	1,863	2	847	2	100%	0	0%	0	0%
50416-000	Martial Arts Supplies	271	1,864	1	1,104	1	100%	0	0%	0	0%
80463-000	Material Handling Equipment	271	1,864	1	1,104	1	100%	0	0%	0	0%
60283-000	Adult Day Care	270	1,866	0	1,696	0	0%	0	0%	0	0%
60817-200	Family Services	270	1,866	1	1,104	0	0%	1	100%	0	0%
60834-000	Industrial Steam Cleaning	269	1,868	0	1,696	0	0%	0	0%	0	0%
80604-000	Respirator	269	1,868	0	1,696	0	0%	0	0%	0	0%
61014-000	Treatment Centers	268	1,870	1	1,104	1	100%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
70506-000	Aircraft School	268	1,870	0	1,696	0	0%	0	0%	0	0%
80382-000	Honey	268	1,870	0	1,696	0	0%	0	0%	0	0%
30222-100	Heating and Air Conditioning Filters	267	1,873	1	1,104	0	0%	1	100%	0	0%
30738-000	Wholesale Washer and Dryer	267	1,873	11	325	11	100%	0	0%	0	0%
60468-000	Insect Control Devices	267	1,873	2	847	2	100%	0	0%	0	0%
80084-000	Beverage	267	1,873	1	1,104	0	0%	1	100%	0	0%
85290-000	Doctor Referral	267	1,873	0	1,696	0	0%	0	0%	0	0%
50006-000	Alternators	266	1,878	0	1,696	0	0%	0	0%	0	0%
50627-000	Survival Supplies	266	1,878	0	1,696	0	0%	0	0%	0	0%
60241-000	Multimedia Computer	266	1,878	2	847	1	50%	1	50%	0	0%
85273-100	Caregiver Resources	266	1,878	0	1,696	0	0%	0	0%	0	0%
30653-000	Store Fixtures	265	1,882	0	1,696	0	0%	0	0%	0	0%
60532-100	Leadership Development	265	1,882	0	1,696	0	0%	0	0%	0	0%
50543-000	Reptiles	264	1,884	0	1,696	0	0%	0	0%	0	0%
60346-010	Environmental Services	264	1,884	0	1,696	0	0%	0	0%	0	0%
70538-000	Containerized Freight Service	264	1,884	1	1,104	0	0%	1	100%	0	0%
50511-000	Pottery	263	1,887	0	1,696	0	0%	0	0%	0	0%
00219-200	Tree Transplanting Service	262	1,888	0	1,696	0	0%	0	0%	0	0%
55524-000	Commercial Building	262	1,888	0	1,696	0	0%	0	0%	0	0%
50380-000	Kosher Food	261	1,890	0	1,696	0	0%	0	0%	0	0%
60379-000	Food Service Management	261	1,890	2	847	1	50%	1	50%	0	0%
60445-000	Hospital	261	1,890	1	1,104	0	0%	1	100%	0	0%
60758-010	Retirement Communities	261	1,890	1	1,104	1	100%	0	0%	0	0%
80144-000	Carpet Manufacturers	261	1,890	0	1,696	0	0%	0	0%	0	0%
80768-000	Ventilation	260	1,895	0	1,696	0	0%	0	0%	0	0%
30016-000	Metal Art	259	1,896	2	847	1	50%	1	50%	0	0%
30670-000	Tank Heads	259	1,896	0	1,696	0	0%	0	0%	0	0%
80085-000	Wholesale Bikes	259	1,896	0	1,696	0	0%	0	0%	0	0%
80189-000	Industrial Waste Compactor	259	1,896	0	1,696	0	0%	0	0%	0	0%
30614-400	Digital Signs	258	1,900	0	1,696	0	0%	0	0%	0	0%
30712-000	Truck Manufacturers	258	1,900	1	1,104	0	0%	1	100%	0	0%
55027-000	Custom Framing	258	1,900	1	1,104	1	100%	0	0%	0	0%
60119-000	Bail Bonds	258	1,900	0	1,696	0	0%	0	0%	0	0%
60971-105	Health Care Referral	258	1,900	1	1,104	1	100%	0	0%	0	0%
50326-300	Firearm Manufacturer	257	1,905	2	847	0	0%	2	100%	0	0%
60172-103	Strategic Planning Consultants	256	1,906	0	1,696	0	0%	0	0%	0	0%
60802-000	Personal Shopper	256	1,906	0	1,696	0	0%	0	0%	0	0%
44126-000	Stone	255	1,908	3	686	2	67%	1	33%	0	0%
55651-000	Door-to-Door Sales	255	1,908	1	1,104	1	100%	0	0%	0	0%
60524-000	Luggage Repair	255	1,908	0	1,696	0	0%	0	0%	0	0%
60536-000	Marble Cleaning	255	1,908	0	1,696	0	0%	0	0%	0	0%
30542-000	Publishers Representatives	254	1,912	0	1,696	0	0%	0	0%	0	0%
80745-000	Tractor Parts	254	1,912	0	1,696	0	0%	0	0%	0	0%
85345-000	Developmental Disability Services	254	1,912	2	847	2	100%	0	0%	0	0%
30470-000	Shredding Service	253	1,915	0	1,696	0	0%	0	0%	0	0%
60791-000	Self Defense	253	1,915	2	847	2	100%	0	0%	0	0%
70501-000	Air Cargo	253	1,915	0	1,696	0	0%	0	0%	0	0%
60860-000	Teacher Agency	252	1,918	0	1,696	0	0%	0	0%	0	0%
61009-000	Surgical Center	252	1,918	0	1,696	0	0%	0	0%	0	0%
50592-000	Ski Equipment	251	1,920	0	1,696	0	0%	0	0%	0	0%
60484-000	Labor Organizations	251	1,920	0	1,696	0	0%	0	0%	0	0%
65733-110	Cottage rentals	251	1,920	8	405	7	88%	1	13%	0	0%
70545-000	Electrical Power Systems Maintenance	251	1,920	0	1,696	0	0%	0	0%	0	0%
30368-000	Machine Tool Repair	250	1,924	0	1,696	0	0%	0	0%	0	0%
85348-000	Child Care Referral	250	1,924	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
85365-000	Environmental Testing	250	1,924	1	1,104	0	0%	1	100%	0	0%
30745-000	Wind Energy Systems	249	1,927	1	1,104	1	100%	0	0%	0	0%
50081-000	Boat Covers	249	1,927	0	1,696	0	0%	0	0%	0	0%
50121-200	Cabinet Organizers	249	1,927	0	1,696	0	0%	0	0%	0	0%
60784-200	Dental Assistant School	248	1,930	0	1,696	0	0%	0	0%	0	0%
80380-000	Wholesale Hobby Supplies	248	1,930	0	1,696	0	0%	0	0%	0	0%
60487-000	Laboratory Research	247	1,932	0	1,696	0	0%	0	0%	0	0%
60778-000	School Information	247	1,932	0	1,696	0	0%	0	0%	0	0%
65027-100	Mold Testing	246	1,934	0	1,696	0	0%	0	0%	0	0%
80143-000	Carpet and Rug Cleaning Equipment and Supplies	246	1,934	2	847	1	50%	1	50%	0	0%
50192-000	Craft Dealers	245	1,936	0	1,696	0	0%	0	0%	0	0%
50678-000	Trampoline	245	1,936	3	686	1	33%	2	67%	0	0%
20038-000	Property Insurance	244	1,938	0	1,696	0	0%	0	0%	0	0%
50433-000	Manufactured Home Repair	244	1,938	0	1,696	0	0%	0	0%	0	0%
70617-000	Telegraph Service	244	1,938	1	1,104	1	100%	0	0%	0	0%
60246-100	Computer Programming	243	1,941	1	1,104	0	0%	1	100%	0	0%
60600-000	Vocal Lessons	243	1,941	1	1,104	1	100%	0	0%	0	0%
61020-000	Personal Security Guard	243	1,941	1	1,104	1	100%	0	0%	0	0%
80799-000	Woodworking Equipment	243	1,941	0	1,696	0	0%	0	0%	0	0%
30583-000	Sawmill	242	1,945	0	1,696	0	0%	0	0%	0	0%
50339-000	Herbs	242	1,945	0	1,696	0	0%	0	0%	0	0%
50600-000	Souvenirs Retail	242	1,945	1	1,104	1	100%	0	0%	0	0%
50395-000	Light Fixture Parts	241	1,948	0	1,696	0	0%	0	0%	0	0%
85296-500	Senior Move Manager	241	1,948	0	1,696	0	0%	0	0%	0	0%
90017-000	Prize Promotions	241	1,948	0	1,696	0	0%	0	0%	0	0%
50038-000	Custom Car Dealers	240	1,951	0	1,696	0	0%	0	0%	0	0%
60472-000	International Trade Consultant	240	1,951	0	1,696	0	0%	0	0%	0	0%
30550-000	Racks	239	1,953	1	1,104	1	100%	0	0%	0	0%
10016-000	Pole Barn	238	1,954	0	1,696	0	0%	0	0%	0	0%
44040-000	Engineering	238	1,954	1	1,104	0	0%	1	100%	0	0%
30196-000	Uniform Embroidery	236	1,956	0	1,696	0	0%	0	0%	0	0%
30708-000	Traffic Signs and Signals	236	1,956	0	1,696	0	0%	0	0%	0	0%
00204-000	Ranches	235	1,958	0	1,696	0	0%	0	0%	0	0%
80265-000	Electric Vehicles	235	1,958	0	1,696	0	0%	0	0%	0	0%
85263-000	Equipment Calibration	235	1,958	0	1,696	0	0%	0	0%	0	0%
85341-000	Document Scanning Service	235	1,958	0	1,696	0	0%	0	0%	0	0%
80353-000	Grain Dealers	234	1,962	0	1,696	0	0%	0	0%	0	0%
80547-000	Wholesale Pet Supplies	234	1,962	0	1,696	0	0%	0	0%	0	0%
44013-000	Beauty	233	1,964	10	353	0	0%	10	100%	0	0%
50419-100	Futon Sales	233	1,964	0	1,696	0	0%	0	0%	0	0%
50784-000	Pond Supplies	233	1,964	0	1,696	0	0%	0	0%	0	0%
80401-000	Insulation Supplies	233	1,964	0	1,696	0	0%	0	0%	0	0%
60411-000	Golf Lessons	232	1,968	0	1,696	0	0%	0	0%	0	0%
60679-000	Orthopedic Surgeon	232	1,968	0	1,696	0	0%	0	0%	0	0%
60826-000	Sports Promoter	232	1,968	1	1,104	0	0%	1	100%	0	0%
44075-000	Kitchen	231	1,971	1	1,104	1	100%	0	0%	0	0%
70517-200	Wildlife Removal	231	1,971	1	1,104	0	0%	1	100%	0	0%
70526-000	Boat Transportation	230	1,973	1	1,104	0	0%	1	100%	0	0%
00180-000	Oil Well Drilling	229	1,974	0	1,696	0	0%	0	0%	0	0%
50065-000	Beads	229	1,974	1	1,104	0	0%	1	100%	0	0%
60066-000	Fine Artist	229	1,974	0	1,696	0	0%	0	0%	0	0%
80777-000	Wholesale Watches	229	1,974	2	847	2	100%	0	0%	0	0%
10098-000	Parking Garage Construction	228	1,978	0	1,696	0	0%	0	0%	0	0%
10178-100	Window Service	228	1,978	2	847	1	50%	1	50%	0	0%
50575-000	Shingles	228	1,978	2	847	1	50%	1	50%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60430-200	Boxing Gym	228	1,978	1	1,104	1	100%	0	0%	0	0%
60434-100	Heating System Cleaning	228	1,978	0	1,696	0	0%	0	0%	0	0%
50046-000	Autograph Dealer	227	1,983	1	1,104	1	100%	0	0%	0	0%
50786-000	Wildlife Shop	227	1,983	0	1,696	0	0%	0	0%	0	0%
60075-110	Probate Attorney	227	1,983	0	1,696	0	0%	0	0%	0	0%
60924-000	Video Equipment Repair	227	1,983	3	686	1	33%	2	67%	0	0%
65749-000	Transcription Services	227	1,983	0	1,696	0	0%	0	0%	0	0%
70574-000	Crating Service	227	1,983	0	1,696	0	0%	0	0%	0	0%
80502-000	Trade Publications	227	1,983	0	1,696	0	0%	0	0%	0	0%
50134-000	Used Carpet	226	1,990	2	847	1	50%	1	50%	0	0%
50749-000	Pre-Paid Phone Card	226	1,990	2	847	2	100%	0	0%	0	0%
80126-000	Butchering Supplies	226	1,990	0	1,696	0	0%	0	0%	0	0%
60432-000	Health Resorts	225	1,993	0	1,696	0	0%	0	0%	0	0%
10095-100	Faux Finishes	224	1,994	0	1,696	0	0%	0	0%	0	0%
30615-000	Sign Equipment	224	1,994	0	1,696	0	0%	0	0%	0	0%
44036-000	Electronics and Technology	224	1,994	9	381	8	89%	1	11%	0	0%
60290-000	Children Dentist	224	1,994	0	1,696	0	0%	0	0%	0	0%
60577-000	Motion Picture Film Distributors	224	1,994	0	1,696	0	0%	0	0%	0	0%
70631-000	Transit Line	224	1,994	3	686	3	100%	0	0%	0	0%
80670-000	Solar Energy Product Services	224	1,994	1	1,104	0	0%	1	100%	0	0%
90020-000	Sweepstakes	224	1,994	0	1,696	0	0%	0	0%	0	0%
10058-500	Floor Removal, Resurfacing and Refinishing	223	2,002	0	1,696	0	0%	0	0%	0	0%
60016-000	Newspaper Advertising	223	2,002	1	1,104	0	0%	0	0%	1	100%
60469-200	Home Renovation Inspection	223	2,002	0	1,696	0	0%	0	0%	0	0%
60783-100	Vocational School	223	2,002	2	847	2	100%	0	0%	0	0%
80197-000	Concrete Mixers	223	2,002	0	1,696	0	0%	0	0%	0	0%
85331-100	Childrens Play Programs Instruction	223	2,002	1	1,104	1	100%	0	0%	0	0%
30054-000	Corrugated Boxes	222	2,008	0	1,696	0	0%	0	0%	0	0%
50624-000	Sunglasses	222	2,008	2	847	1	50%	1	50%	0	0%
60142-000	Billing Services	222	2,008	0	1,696	0	0%	0	0%	0	0%
60680-000	Pediatrician	222	2,008	0	1,696	0	0%	0	0%	0	0%
60927-000	Wholesale Video Games	222	2,008	6	476	6	100%	0	0%	0	0%
30069-000	Cabinet Supplies	221	2,013	1	1,104	1	100%	0	0%	0	0%
30575-000	Safe	221	2,013	0	1,696	0	0%	0	0%	0	0%
30131-000	Electric Connectors	220	2,015	0	1,696	0	0%	0	0%	0	0%
50001-000	Air Conditioning Equipment	220	2,015	2	847	2	100%	0	0%	0	0%
50085-100	Textbooks	220	2,015	0	1,696	0	0%	0	0%	0	0%
50731-000	Western Clothing	220	2,015	0	1,696	0	0%	0	0%	0	0%
60761-000	Shooting Range	220	2,015	2	847	1	50%	1	50%	0	0%
60075-123	Litigation Lawyer	219	2,020	0	1,696	0	0%	0	0%	0	0%
10058-400	Carpet Installation	218	2,021	0	1,696	0	0%	0	0%	0	0%
30246-000	Wholesale Fur	218	2,021	1	1,104	1	100%	0	0%	0	0%
30314-000	Juicers	218	2,021	1	1,104	0	0%	1	100%	0	0%
50503-000	Plant Store	218	2,021	3	686	0	0%	0	0%	3	100%
00143-000	Hatchery	217	2,025	0	1,696	0	0%	0	0%	0	0%
60442-000	Homeopath	217	2,025	0	1,696	0	0%	0	0%	0	0%
80628-000	Scientific Instruments	217	2,025	1	1,104	1	100%	0	0%	0	0%
00127-000	Farming Services	216	2,028	0	1,696	0	0%	0	0%	0	0%
60620-000	Occupational Therapy	216	2,028	0	1,696	0	0%	0	0%	0	0%
61052-000	Screen Repair	215	2,030	0	1,696	0	0%	0	0%	0	0%
50095-000	Braille Supplies	214	2,031	4	607	4	100%	0	0%	0	0%
50566-000	Septic Tank Treatment	214	2,031	0	1,696	0	0%	0	0%	0	0%
60469-100	Drywall Inspection	214	2,031	0	1,696	0	0%	0	0%	0	0%
80095-000	Wholesale Books	214	2,031	0	1,696	0	0%	0	0%	0	0%
85330-000	Sports Bar	214	2,031	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
10154-100	Pool Leak Detection	213	2,036	0	1,696	0	0%	0	0%	0	0%
30541-000	Prosthetic	213	2,036	2	847	2	100%	0	0%	0	0%
50200-000	Dance Supplies	213	2,036	0	1,696	0	0%	0	0%	0	0%
65114-000	Aviation Services	212	2,039	0	1,696	0	0%	0	0%	0	0%
80646-000	Wholesale Shirts	212	2,039	0	1,696	0	0%	0	0%	0	0%
80372-000	Builders Hardware	211	2,041	0	1,696	0	0%	0	0%	0	0%
30240-000	Foot Appliances	210	2,042	2	847	0	0%	1	50%	1	50%
50529-000	Range and Oven Dealers	210	2,042	1	1,104	0	0%	1	100%	0	0%
60729-101	Industrial Real Estate	210	2,042	0	1,696	0	0%	0	0%	0	0%
10050-100	Trenching Contractors	209	2,045	0	1,696	0	0%	0	0%	0	0%
90034-000	Vacation Certificates and Vouchers	209	2,045	0	1,696	0	0%	0	0%	0	0%
20016-000	HMOs	208	2,047	0	1,696	0	0%	0	0%	0	0%
50570-000	Sewing Machine Parts	208	2,047	1	1,104	1	100%	0	0%	0	0%
80284-000	Farm Equipment Parts	208	2,047	0	1,696	0	0%	0	0%	0	0%
85337-000	Backflow Testing	208	2,047	0	1,696	0	0%	0	0%	0	0%
60307-000	Drapery Cleaners	207	2,051	0	1,696	0	0%	0	0%	0	0%
80092-100	Boiler Sales	207	2,051	1	1,104	0	0%	1	100%	0	0%
60929-000	Video Duplication	206	2,053	0	1,696	0	0%	0	0%	0	0%
80071-000	Battery Storage Wholesale	206	2,053	0	1,696	0	0%	0	0%	0	0%
80517-000	Oil Burners	206	2,053	0	1,696	0	0%	0	0%	0	0%
60126-000	Bartending Services	205	2,056	0	1,696	0	0%	0	0%	0	0%
60404-200	Tempered Glass	205	2,056	1	1,104	1	100%	0	0%	0	0%
60906-000	Travel Escorts	205	2,056	0	1,696	0	0%	0	0%	0	0%
60650-104	Bed Bug Inspection	204	2,059	0	1,696	0	0%	0	0%	0	0%
60749-000	Court Reporter	204	2,059	0	1,696	0	0%	0	0%	0	0%
60775-000	Scalp Care	204	2,059	1	1,104	0	0%	0	0%	1	100%
60858-100	Property Tax Consultants	204	2,059	0	1,696	0	0%	0	0%	0	0%
81000-300	Marijuana Grower	204	2,059	0	1,696	0	0%	0	0%	0	0%
50714-000	Wallpaper	203	2,064	0	1,696	0	0%	0	0%	0	0%
60412-000	Driving Range	203	2,064	0	1,696	0	0%	0	0%	0	0%
72101-000	Alcoholic Beverage Service	203	2,064	1	1,104	0	0%	0	0%	1	100%
90036-000	Local Lottery	203	2,064	2	847	2	100%	0	0%	0	0%
15173-100	Disabled Access Contractors	202	2,068	0	1,696	0	0%	0	0%	0	0%
50675-100	Travel Trailers	202	2,068	2	847	1	50%	1	50%	0	0%
80349-000	Golf Carts	202	2,068	1	1,104	1	100%	0	0%	0	0%
85160-000	Biomedical Products	202	2,068	0	1,696	0	0%	0	0%	0	0%
30181-000	Electric Motor Parts	201	2,072	0	1,696	0	0%	0	0%	0	0%
30662-000	Power Sweeper	201	2,072	0	1,696	0	0%	0	0%	0	0%
50117-000	Business Forms and Systems	201	2,072	0	1,696	0	0%	0	0%	0	0%
60944-000	Wedding Chapel	201	2,072	0	1,696	0	0%	0	0%	0	0%
80669-100	Natural Stone Cleaning	201	2,072	0	1,696	0	0%	0	0%	0	0%
81000-700	Hemp Products	201	2,072	1	1,104	0	0%	1	100%	0	0%
00155-100	Erosion Control	200	2,078	0	1,696	0	0%	0	0%	0	0%
10002-000	Air Balancing	200	2,078	0	1,696	0	0%	0	0%	0	0%
30132-000	Contract Manufacturing	200	2,078	0	1,696	0	0%	0	0%	0	0%
31300-000	Educational Supplies	200	2,078	0	1,696	0	0%	0	0%	0	0%
50144-000	Decorative Ceramic	200	2,078	2	847	2	100%	0	0%	0	0%
60114-000	Aviation Consultants	200	2,078	0	1,696	0	0%	0	0%	0	0%
80308-000	First Aid Supplies	200	2,078	0	1,696	0	0%	0	0%	0	0%
10177-400	Disability Remodeling	199	2,085	0	1,696	0	0%	0	0%	0	0%
30190-000	Elevator Consultants	199	2,085	0	1,696	0	0%	0	0%	0	0%
50441-100	Motorcycle Customization	199	2,085	0	1,696	0	0%	0	0%	0	0%
50589-000	Skateboards	199	2,085	2	847	2	100%	0	0%	0	0%
60130-000	Basketball Clubs	199	2,085	2	847	1	50%	1	50%	0	0%
60367-300	Fire Clean Up	199	2,085	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60463-000	Industrial Consultants	199	2,085	0	1,696	0	0%	0	0%	0	0%
80402-000	Interior Designer Supplies	199	2,085	0	1,696	0	0%	0	0%	0	0%
80419-000	Lab Equipment	199	2,085	0	1,696	0	0%	0	0%	0	0%
50069-200	Adjustable Beds	198	2,094	0	1,696	0	0%	0	0%	0	0%
50359-000	Intercom Systems	198	2,094	0	1,696	0	0%	0	0%	0	0%
60614-000	Nursing Registry	198	2,094	0	1,696	0	0%	0	0%	0	0%
50227-000	Drapery Installation Service	197	2,097	0	1,696	0	0%	0	0%	0	0%
60075-121	Estate Planning Attorney	197	2,097	0	1,696	0	0%	0	0%	0	0%
60289-101	Periodontist	197	2,097	0	1,696	0	0%	0	0%	0	0%
60516-000	Lie Detector	197	2,097	0	1,696	0	0%	0	0%	0	0%
30747-000	Wine Storage	196	2,101	0	1,696	0	0%	0	0%	0	0%
60566-000	Manufactured Home Rental	196	2,101	0	1,696	0	0%	0	0%	0	0%
70605-200	Roof Snow Removal Service	196	2,101	0	1,696	0	0%	0	0%	0	0%
30296-000	Identification Equipment	195	2,104	0	1,696	0	0%	0	0%	0	0%
80781-000	Water Heater Manufacturers	195	2,104	1	1,104	1	100%	0	0%	0	0%
85010-000	Corporate Awards	195	2,104	0	1,696	0	0%	0	0%	0	0%
44000-000	Advertising	194	2,107	3	686	2	67%	1	33%	0	0%
50319-000	Gourmet Shop	194	2,107	0	1,696	0	0%	0	0%	0	0%
50710-000	Vinyl Repair	194	2,107	0	1,696	0	0%	0	0%	0	0%
50739-000	Retail Wine	194	2,107	0	1,696	0	0%	0	0%	0	0%
80452-000	Used Machinery	194	2,107	0	1,696	0	0%	0	0%	0	0%
44057-000	Cards and Gifts	193	2,112	0	1,696	0	0%	0	0%	0	0%
30479-000	Petroleum Products	192	2,113	0	1,696	0	0%	0	0%	0	0%
30496-000	Plastic Extruder	192	2,113	0	1,696	0	0%	0	0%	0	0%
60028-000	Air Conditioning Cleaning	192	2,113	0	1,696	0	0%	0	0%	0	0%
64000-100	Electronic Design	192	2,113	0	1,696	0	0%	0	0%	0	0%
80572-000	Plywood	192	2,113	0	1,696	0	0%	0	0%	0	0%
30581-000	Sausage	191	2,118	0	1,696	0	0%	0	0%	0	0%
70512-000	Airline Ticket Agency	191	2,118	2	847	2	100%	0	0%	0	0%
50193-000	Craft Classes	190	2,120	4	607	2	50%	2	50%	0	0%
60978-000	Beauty Pageants	190	2,120	0	1,696	0	0%	0	0%	0	0%
40000-000	Teeth Whitening	189	2,122	0	1,696	0	0%	0	0%	0	0%
50800-000	Underground Sprinkler Parts	189	2,122	1	1,104	0	0%	1	100%	0	0%
60111-000	Car Upholstery Cleaning	189	2,122	1	1,104	0	0%	1	100%	0	0%
50553-000	Rubber Stamps	188	2,125	0	1,696	0	0%	0	0%	0	0%
60051-000	Arbitration Services	188	2,125	0	1,696	0	0%	0	0%	0	0%
80098-000	Wholesale Bottles	188	2,125	1	1,104	0	0%	1	100%	0	0%
30221-000	Filtering Materials	187	2,128	0	1,696	0	0%	0	0%	0	0%
44064-000	Home Services	187	2,128	2	847	2	100%	0	0%	0	0%
50324-000	Door Guard	187	2,128	1	1,104	0	0%	1	100%	0	0%
50590-000	Skating Equipment	187	2,128	0	1,696	0	0%	0	0%	0	0%
50650-000	TV Parts	187	2,128	0	1,696	0	0%	0	0%	0	0%
60376-000	Floral Design Classes	187	2,128	0	1,696	0	0%	0	0%	0	0%
60759-000	Retreat Facilities	187	2,128	2	847	2	100%	0	0%	0	0%
60938-000	Water Analysis	187	2,128	1	1,104	0	0%	1	100%	0	0%
85305-000	Timber Framing	187	2,128	0	1,696	0	0%	0	0%	0	0%
50143-000	Cement	186	2,137	1	1,104	1	100%	0	0%	0	0%
50276-000	Preserved Flowers	186	2,137	0	1,696	0	0%	0	0%	0	0%
55512-000	Hygiene Products	186	2,137	0	1,696	0	0%	0	0%	0	0%
60582-000	Motion Picture Producers	185	2,140	0	1,696	0	0%	0	0%	0	0%
80317-000	Foam Rubber	185	2,140	0	1,696	0	0%	0	0%	0	0%
30501-000	Plastic Molders	184	2,142	0	1,696	0	0%	0	0%	0	0%
50542-000	Religious Goods	184	2,142	1	1,104	1	100%	0	0%	0	0%
55673-000	Hot Tubs and Spas	184	2,142	1	1,104	0	0%	1	100%	0	0%
85292-000	Mobility Scooter	184	2,142	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
30443-000	Packaging Machinery	183	2,146	1	1,104	1	100%	0	0%	0	0%
60842-000	Support Groups	183	2,146	0	1,696	0	0%	0	0%	0	0%
00156-100	Artificial Landscape Rocks	182	2,148	0	1,696	0	0%	0	0%	0	0%
31100-000	Electronic Educational Kits	182	2,148	1	1,104	1	100%	0	0%	0	0%
50348-000	Hose Couplings	182	2,148	0	1,696	0	0%	0	0%	0	0%
60026-000	Aerospace Research	182	2,148	1	1,104	1	100%	0	0%	0	0%
60929-100	CD Duplication	182	2,148	0	1,696	0	0%	0	0%	0	0%
50100-000	Clay Bricks	181	2,153	0	1,696	0	0%	0	0%	0	0%
60175-000	Camper Rental	181	2,153	0	1,696	0	0%	0	0%	0	0%
65784-000	Home Study	181	2,153	0	1,696	0	0%	0	0%	0	0%
80449-000	Lubricants	181	2,153	0	1,696	0	0%	0	0%	0	0%
80587-000	Projector	181	2,153	0	1,696	0	0%	0	0%	0	0%
85261-000	Crime Scene Clean Up	181	2,153	0	1,696	0	0%	0	0%	0	0%
60964-000	Yacht Broker	180	2,159	0	1,696	0	0%	0	0%	0	0%
80443-000	Livestock Supplies	180	2,159	0	1,696	0	0%	0	0%	0	0%
85264-200	Fence Rental	180	2,159	0	1,696	0	0%	0	0%	0	0%
00149-000	Horticultural Consultants	179	2,162	0	1,696	0	0%	0	0%	0	0%
60172-112	Auto Repair Consultants	179	2,162	6	476	2	33%	4	67%	0	0%
60624-000	Office Buildings	179	2,162	0	1,696	0	0%	0	0%	0	0%
30319-100	Custom Knives	178	2,165	0	1,696	0	0%	0	0%	0	0%
30539-000	Printing Supplies	178	2,165	1	1,104	0	0%	1	100%	0	0%
50070-000	Beer and Ale	178	2,165	0	1,696	0	0%	0	0%	0	0%
60113-000	Automation Consultants	178	2,165	0	1,696	0	0%	0	0%	0	0%
60535-000	Mapping Services	178	2,165	1	1,104	1	100%	0	0%	0	0%
10058-100	Floor Removal	177	2,170	0	1,696	0	0%	0	0%	0	0%
10106-000	Pipe Inspection	177	2,170	0	1,696	0	0%	0	0%	0	0%
30514-000	Polyethylene	177	2,170	0	1,696	0	0%	0	0%	0	0%
60760-000	Riding Academy	177	2,170	0	1,696	0	0%	0	0%	0	0%
60848-000	Public Pool	177	2,170	0	1,696	0	0%	0	0%	0	0%
61080-000	Book, Compact Disc, and DVD Club	177	2,170	1	1,104	0	0%	1	100%	0	0%
70559-200	Irrigation Repair	177	2,170	0	1,696	0	0%	0	0%	0	0%
30714-100	Forklift Truck	175	2,177	0	1,696	0	0%	0	0%	0	0%
60997-300	Oil Change	175	2,177	6	476	2	33%	4	67%	0	0%
30691-000	Thermostat	174	2,179	13	287	2	15%	11	85%	0	0%
60855-000	Tattoo Removal	174	2,179	0	1,696	0	0%	0	0%	0	0%
60856-000	Tax Reporting Service	174	2,179	0	1,696	0	0%	0	0%	0	0%
80325-000	Fruit Shippers	174	2,179	0	1,696	0	0%	0	0%	0	0%
10092-000	Manufactured Home Transport	173	2,183	0	1,696	0	0%	0	0%	0	0%
30348-100	Home Elevator	173	2,183	0	1,696	0	0%	0	0%	0	0%
60172-106	Dental Management Consultants	173	2,183	1	1,104	0	0%	1	100%	0	0%
60807-000	Skating Lessons	173	2,183	0	1,696	0	0%	0	0%	0	0%
60809-000	Ski Resorts	173	2,183	0	1,696	0	0%	0	0%	0	0%
80416-000	Kennel Supplies	173	2,183	0	1,696	0	0%	0	0%	0	0%
80551-000	Medical Supplies	173	2,183	1	1,104	1	100%	0	0%	0	0%
80798-000	Wholesale Womens Apparel	173	2,183	0	1,696	0	0%	0	0%	0	0%
10141-000	Sprinkler Supervisory Service	172	2,191	0	1,696	0	0%	0	0%	0	0%
30061-000	Brewing Supplies	172	2,191	1	1,104	1	100%	0	0%	0	0%
60075-119	Employment Lawyers	172	2,191	0	1,696	0	0%	0	0%	0	0%
60821-000	Speech Pathologist	172	2,191	0	1,696	0	0%	0	0%	0	0%
65777-000	Government Grant Services	172	2,191	0	1,696	0	0%	0	0%	0	0%
80546-000	Wholesale Perfume	172	2,191	0	1,696	0	0%	0	0%	0	0%
60069-000	Assembly Services	171	2,197	0	1,696	0	0%	0	0%	0	0%
60458-000	Import Services	171	2,197	3	686	2	67%	1	33%	0	0%
30658-000	Surveying Instruments	170	2,199	0	1,696	0	0%	0	0%	0	0%
44059-000	Health Care	170	2,199	1	1,104	1	100%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60075-127	Disability Lawyers	170	2,199	0	1,696	0	0%	0	0%	0	0%
80001-000	Abrasives	170	2,199	1	1,104	0	0%	1	100%	0	0%
80006-000	Acoustic Material	170	2,199	0	1,696	0	0%	0	0%	0	0%
30711-000	Truck Bodies	169	2,204	0	1,696	0	0%	0	0%	0	0%
50559-100	Security Door Screen	169	2,204	0	1,696	0	0%	0	0%	0	0%
55641-000	Office Services	169	2,204	0	1,696	0	0%	0	0%	0	0%
80364-140	Hair Removal Equipment	169	2,204	1	1,104	1	100%	0	0%	0	0%
85100-000	Computer Facilities Management Services	169	2,204	0	1,696	0	0%	0	0%	0	0%
30224-000	Fireworks	168	2,209	0	1,696	0	0%	0	0%	0	0%
30628-000	Precious Metal Refiners	168	2,209	0	1,696	0	0%	0	0%	0	0%
50111-000	Used Building Materials	168	2,209	0	1,696	0	0%	0	0%	0	0%
80156-000	Cheese	168	2,209	0	1,696	0	0%	0	0%	0	0%
30425-000	Oil Producers	167	2,213	0	1,696	0	0%	0	0%	0	0%
30761-000	X-Ray Equipment	167	2,213	0	1,696	0	0%	0	0%	0	0%
50733-000	Wicker Products	167	2,213	0	1,696	0	0%	0	0%	0	0%
70642-000	Video Conference	167	2,213	0	1,696	0	0%	0	0%	0	0%
80732-000	Changing Tires	167	2,213	1	1,104	1	100%	0	0%	0	0%
10118-000	Pumping Contractors	166	2,218	0	1,696	0	0%	0	0%	0	0%
50762-010	Energy Conservation Services	166	2,218	2	847	2	100%	0	0%	0	0%
60910-100	Mobile Truck Repair	166	2,218	0	1,696	0	0%	0	0%	0	0%
26000-000	Stamp Dealers	165	2,221	1	1,104	1	100%	0	0%	0	0%
30534-200	3D Printers	165	2,221	1	1,104	0	0%	0	0%	1	100%
50058-000	Baseball Cards	165	2,221	0	1,696	0	0%	0	0%	0	0%
50751-000	Vehicle Sales Manufacturing Companies	165	2,221	1	1,104	0	0%	1	100%	0	0%
60103-200	Airbag Repair	165	2,221	2	847	1	50%	1	50%	0	0%
80065-000	Barrels	165	2,221	0	1,696	0	0%	0	0%	0	0%
80512-000	Office Furniture Repair	165	2,221	0	1,696	0	0%	0	0%	0	0%
44118-000	Sales	164	2,228	0	1,696	0	0%	0	0%	0	0%
50183-300	Furniture Consignment	164	2,228	0	1,696	0	0%	0	0%	0	0%
50408-000	Subscription Agents	164	2,228	1	1,104	1	100%	0	0%	0	0%
55027-100	Picture Framing	164	2,228	0	1,696	0	0%	0	0%	0	0%
60245-200	Cloud Services	164	2,228	0	1,696	0	0%	0	0%	0	0%
60328-000	Employee Leasing	164	2,228	0	1,696	0	0%	0	0%	0	0%
60741-000	Reflexologist	164	2,228	0	1,696	0	0%	0	0%	0	0%
60961-000	Business Writer	164	2,228	0	1,696	0	0%	0	0%	0	0%
20068-000	Stock Transfer Agents	163	2,236	0	1,696	0	0%	0	0%	0	0%
44032-000	Disability	163	2,236	0	1,696	0	0%	0	0%	0	0%
60378-000	Food Service Consultants	163	2,236	0	1,696	0	0%	0	0%	0	0%
50132-000	Car Wash Equipment	162	2,239	0	1,696	0	0%	0	0%	0	0%
50141-000	Ceiling Materials	162	2,239	0	1,696	0	0%	0	0%	0	0%
10101-000	Pavement Marking	161	2,241	0	1,696	0	0%	0	0%	0	0%
30755-000	Wood Carving	161	2,241	0	1,696	0	0%	0	0%	0	0%
50669-000	Power Actuated Tools	161	2,241	0	1,696	0	0%	0	0%	0	0%
60091-000	Audio Visual Equipment Rental	161	2,241	0	1,696	0	0%	0	0%	0	0%
80792-000	Wine Broker	161	2,241	0	1,696	0	0%	0	0%	0	0%
30289-000	Horseshoeing Tools	160	2,246	1	1,104	0	0%	1	100%	0	0%
30757-000	Wood Preserving	160	2,246	0	1,696	0	0%	0	0%	0	0%
60483-000	Labeling	160	2,246	0	1,696	0	0%	0	0%	0	0%
86220-000	Mobile Refrigeration	160	2,246	0	1,696	0	0%	0	0%	0	0%
60298-000	Diabetic Supplies	159	2,250	1	1,104	1	100%	0	0%	0	0%
60696-000	Interior Design Plants and Maintenance	159	2,250	0	1,696	0	0%	0	0%	0	0%
70630-000	Transporting Trailers	159	2,250	0	1,696	0	0%	0	0%	0	0%
60309-102	Motorcycle Driving School	158	2,253	1	1,104	0	0%	1	100%	0	0%
60608-000	News Services	158	2,253	2	847	1	50%	1	50%	0	0%
80339-000	Wholesale Gasoline	158	2,253	3	686	2	67%	1	33%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80407-000	Jewelry Supplies	158	2,253	1	1,104	0	0%	1	100%	0	0%
50003-100	Drone Sales	157	2,257	3	686	0	0%	3	100%	0	0%
50075-200	Helicopter Parts	157	2,257	1	1,104	1	100%	0	0%	0	0%
60138-000	Bike Rental	157	2,257	0	1,696	0	0%	0	0%	0	0%
60210-000	Churches	157	2,257	0	1,696	0	0%	0	0%	0	0%
80507-000	Nursery Supplies	157	2,257	0	1,696	0	0%	0	0%	0	0%
85332-100	Cat Breeders	157	2,257	1	1,104	1	100%	0	0%	0	0%
30407-000	Molds	156	2,263	0	1,696	0	0%	0	0%	0	0%
50264-000	Fishermens Supplies	156	2,263	7	437	1	14%	6	86%	0	0%
80097-000	Used Bottles	156	2,263	0	1,696	0	0%	0	0%	0	0%
80481-000	Metal Stamping	156	2,263	0	1,696	0	0%	0	0%	0	0%
85326-000	Factoring Service	156	2,263	0	1,696	0	0%	0	0%	0	0%
85343-100	Spray On Truck Bed Liner	156	2,263	0	1,696	0	0%	0	0%	0	0%
30702-000	Die Maker	155	2,269	0	1,696	0	0%	0	0%	0	0%
50064-000	Battery Rebuild	155	2,269	0	1,696	0	0%	0	0%	0	0%
50212-000	Diving Lessons	155	2,269	1	1,104	0	0%	1	100%	0	0%
60493-000	Lamp Supplies	155	2,269	2	847	0	0%	2	100%	0	0%
60720-000	Race Tracks	155	2,269	0	1,696	0	0%	0	0%	0	0%
80190-000	Compressors	155	2,269	1	1,104	1	100%	0	0%	0	0%
80705-000	Surgical Supplies	155	2,269	1	1,104	0	0%	1	100%	0	0%
85349-000	Deck Waterproofing	155	2,269	0	1,696	0	0%	0	0%	0	0%
50069-100	Wall Beds	154	2,277	0	1,696	0	0%	0	0%	0	0%
30222-000	Air Filters	153	2,278	1	1,104	1	100%	0	0%	0	0%
30750-000	Non-Electric Wire and Cable	153	2,278	0	1,696	0	0%	0	0%	0	0%
50108-000	Brushes	153	2,278	0	1,696	0	0%	0	0%	0	0%
55578-000	Carpet and Rugs	153	2,278	2	847	0	0%	2	100%	0	0%
60096-100	Automobile Reconditioned Detailing	153	2,278	0	1,696	0	0%	0	0%	0	0%
61006-000	Psychiatrist	153	2,278	0	1,696	0	0%	0	0%	0	0%
50418-000	Maternity Clothes	152	2,284	0	1,696	0	0%	0	0%	0	0%
50672-000	Trading Stamps	152	2,284	0	1,696	0	0%	0	0%	0	0%
60970-100	Surgeons	152	2,284	0	1,696	0	0%	0	0%	0	0%
80399-000	Information Processing	152	2,284	1	1,104	0	0%	1	100%	0	0%
60060-020	Art Gallery	151	2,288	0	1,696	0	0%	0	0%	0	0%
60985-000	Soliciting Organizations	151	2,288	0	1,696	0	0%	0	0%	0	0%
80228-000	Wholesale Dairy Products	151	2,288	0	1,696	0	0%	0	0%	0	0%
80267-000	Electric Heating Element	151	2,288	1	1,104	1	100%	0	0%	0	0%
30685-000	Textile Fibers	150	2,292	0	1,696	0	0%	0	0%	0	0%
60387-000	Fundraising Supplies	150	2,292	0	1,696	0	0%	0	0%	0	0%
80265-300	Electric Vehicle Charging Stations	150	2,292	0	1,696	0	0%	0	0%	0	0%
80632-000	Screen Manufacturers Equipment and Supplies	150	2,292	0	1,696	0	0%	0	0%	0	0%
84000-000	Medical Tourism	150	2,292	0	1,696	0	0%	0	0%	0	0%
50535-100	Recreational Vehicles	149	2,297	3	686	2	67%	1	33%	0	0%
60326-100	Technical Staffing	149	2,297	0	1,696	0	0%	0	0%	0	0%
60352-000	Executive Search Consultants	149	2,297	0	1,696	0	0%	0	0%	0	0%
80008-000	Adhesive	149	2,297	0	1,696	0	0%	0	0%	0	0%
50292-000	Unfinished Furniture	148	2,301	0	1,696	0	0%	0	0%	0	0%
60129-000	Baseball Club	148	2,301	0	1,696	0	0%	0	0%	0	0%
70654-000	Bingo Hall	148	2,301	0	1,696	0	0%	0	0%	0	0%
50273-100	Vinyl Flooring	147	2,304	2	847	0	0%	2	100%	0	0%
50303-000	Medical Gas	147	2,304	0	1,696	0	0%	0	0%	0	0%
60377-000	Food and Beverage Consultants	147	2,304	1	1,104	1	100%	0	0%	0	0%
60794-000	Sewing Classes	147	2,304	0	1,696	0	0%	0	0%	0	0%
80645-000	Shipping Room Supplies	147	2,304	0	1,696	0	0%	0	0%	0	0%
80675-000	Speaker Repair	147	2,304	0	1,696	0	0%	0	0%	0	0%
10001-000	Acoustical Consultant	146	2,310	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
30787-100	Diving Services	146	2,310	0	1,696	0	0%	0	0%	0	0%
50253-100	Fence Materials	146	2,310	1	1,104	1	100%	0	0%	0	0%
50647-200	Telecommunication Design	146	2,310	1	1,104	0	0%	1	100%	0	0%
50716-000	Washer and Dryer Sale	146	2,310	1	1,104	1	100%	0	0%	0	0%
60389-000	Fur Cleaning and Dyeing Retail	146	2,310	0	1,696	0	0%	0	0%	0	0%
20023-100	Flood Assistance	145	2,316	0	1,696	0	0%	0	0%	0	0%
80470-000	Wholesale Mens Clothing	145	2,316	0	1,696	0	0%	0	0%	0	0%
80516-000	Oil Additive Manufacturer	145	2,316	0	1,696	0	0%	0	0%	0	0%
30567-000	Robots	144	2,319	1	1,104	1	100%	0	0%	0	0%
60006-000	Actuary	144	2,319	0	1,696	0	0%	0	0%	0	0%
80321-000	Freeze Dried Food	144	2,319	0	1,696	0	0%	0	0%	0	0%
30031-000	Paper Bags	143	2,322	0	1,696	0	0%	0	0%	0	0%
30180-000	Electric Motor Distributor	143	2,322	0	1,696	0	0%	0	0%	0	0%
50664-000	Cutting Tools	143	2,322	0	1,696	0	0%	0	0%	0	0%
60014-000	Indoor Advertising	143	2,322	2	847	1	50%	1	50%	0	0%
00102-000	Agricultural Consultant	142	2,326	0	1,696	0	0%	0	0%	0	0%
30287-000	Metal Heat Treating	142	2,326	0	1,696	0	0%	0	0%	0	0%
50473-000	Outboard Motors	142	2,326	0	1,696	0	0%	0	0%	0	0%
50615-000	Stationers	142	2,326	0	1,696	0	0%	0	0%	0	0%
60428-000	Hay Rides	142	2,326	0	1,696	0	0%	0	0%	0	0%
70575-000	Paging Equipment	142	2,326	0	1,696	0	0%	0	0%	0	0%
80689-200	Reinforcing Steel	142	2,326	0	1,696	0	0%	0	0%	0	0%
30338-100	Water Leak Detector	141	2,333	0	1,696	0	0%	0	0%	0	0%
30647-000	Steel Processing	141	2,333	0	1,696	0	0%	0	0%	0	0%
30790-100	Food Wholesalers	141	2,333	1	1,104	1	100%	0	0%	0	0%
65840-000	Housing Authority	141	2,333	0	1,696	0	0%	0	0%	0	0%
80319-000	Food Broker	141	2,333	0	1,696	0	0%	0	0%	0	0%
80597-000	Recording Studio Equipment	141	2,333	0	1,696	0	0%	0	0%	0	0%
00193-000	Outboard Motor Repair	140	2,339	0	1,696	0	0%	0	0%	0	0%
50221-100	Patio Doors	140	2,339	0	1,696	0	0%	0	0%	0	0%
50334-000	Hats	140	2,339	1	1,104	1	100%	0	0%	0	0%
50774-000	Duty Free Shop	140	2,339	1	1,104	1	100%	0	0%	0	0%
60392-000	Furniture Cleaning	140	2,339	0	1,696	0	0%	0	0%	0	0%
60415-000	Guide Service	140	2,339	0	1,696	0	0%	0	0%	0	0%
68000-000	Computer Assisted Design Services	140	2,339	0	1,696	0	0%	0	0%	0	0%
80032-000	Asphalt Equipment	140	2,339	0	1,696	0	0%	0	0%	0	0%
00174-000	Oilfield Equipment and Sales	139	2,347	1	1,104	1	100%	0	0%	0	0%
70514-000	Airport	139	2,347	0	1,696	0	0%	0	0%	0	0%
80773-000	Wholesale Wallpapers	139	2,347	0	1,696	0	0%	0	0%	0	0%
50234-000	Dune Buggy	138	2,350	0	1,696	0	0%	0	0%	0	0%
50510-000	Popcorn	138	2,350	0	1,696	0	0%	0	0%	0	0%
60008-000	Acupressure	138	2,350	0	1,696	0	0%	0	0%	0	0%
60312-200	Air Duct System	138	2,350	1	1,104	1	100%	0	0%	0	0%
80073-000	Bearings	138	2,350	1	1,104	1	100%	0	0%	0	0%
00216-000	Timber Companies	137	2,355	0	1,696	0	0%	0	0%	0	0%
30032-000	Plastic Bags	137	2,355	0	1,696	0	0%	0	0%	0	0%
50220-000	Door Frame	137	2,355	0	1,696	0	0%	0	0%	0	0%
61027-100	Hazardous Material Removal	137	2,355	0	1,696	0	0%	0	0%	0	0%
80297-000	Filing Systems	137	2,355	0	1,696	0	0%	0	0%	0	0%
85349-100	Deck Cleaning	137	2,355	0	1,696	0	0%	0	0%	0	0%
20052-100	Money Transfers	136	2,361	2	847	2	100%	0	0%	0	0%
42000-000	Building Permits	136	2,361	0	1,696	0	0%	0	0%	0	0%
80437-000	Linen Manufacturers	136	2,361	0	1,696	0	0%	0	0%	0	0%
30586-000	School Furniture	135	2,364	0	1,696	0	0%	0	0%	0	0%
50302-000	Gas Burner	135	2,364	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
50722-100	Water Conditioning Contractor	135	2,364	0	1,696	0	0%	0	0%	0	0%
50026-000	Art Restoration	134	2,367	0	1,696	0	0%	0	0%	0	0%
50053-000	Novelty Balloons	134	2,367	1	1,104	1	100%	0	0%	0	0%
50197-000	Cutlery	134	2,367	2	847	1	50%	1	50%	0	0%
60633-000	Packaging Design and Development	134	2,367	0	1,696	0	0%	0	0%	0	0%
70525-000	Boat Storage	134	2,367	0	1,696	0	0%	0	0%	0	0%
70596-000	Satellite Communication	134	2,367	2	847	2	100%	0	0%	0	0%
50022-000	Archery Equipment	133	2,373	0	1,696	0	0%	0	0%	0	0%
50272-000	Flea Markets	133	2,373	1	1,104	0	0%	1	100%	0	0%
50606-000	Spice	133	2,373	1	1,104	1	100%	0	0%	0	0%
60417-000	Gun Safety	133	2,373	1	1,104	1	100%	0	0%	0	0%
60075-116	Bankruptcy and Tax Attorney	132	2,377	0	1,696	0	0%	0	0%	0	0%
60422-000	Halls	132	2,377	1	1,104	0	0%	1	100%	0	0%
70623-200	Satellite TV	132	2,377	0	1,696	0	0%	0	0%	0	0%
72102-000	Pub Food	132	2,377	1	1,104	1	100%	0	0%	0	0%
10131-100	Sewer Inspection	131	2,381	0	1,696	0	0%	0	0%	0	0%
30466-000	Partition	131	2,381	0	1,696	0	0%	0	0%	0	0%
66005-000	Clean Up Services	131	2,381	2	847	2	100%	0	0%	0	0%
70100-000	Talent Listing	131	2,381	0	1,696	0	0%	0	0%	0	0%
80627-000	School Supplies	131	2,381	1	1,104	1	100%	0	0%	0	0%
30730-000	Veterinary Supplies	130	2,386	0	1,696	0	0%	0	0%	0	0%
50416-100	Sword	130	2,386	0	1,696	0	0%	0	0%	0	0%
60572-000	Hotel Management	130	2,386	0	1,696	0	0%	0	0%	0	0%
80644-000	Ship Broker	130	2,386	0	1,696	0	0%	0	0%	0	0%
80713-000	Tanning Equipment	130	2,386	0	1,696	0	0%	0	0%	0	0%
30488-000	Pipe Fittings	129	2,391	0	1,696	0	0%	0	0%	0	0%
50366-000	Jeans	129	2,391	0	1,696	0	0%	0	0%	0	0%
60218-300	Pain Management Clinics	129	2,391	0	1,696	0	0%	0	0%	0	0%
60473-400	Business Process Management	129	2,391	0	1,696	0	0%	0	0%	0	0%
60921-000	Ventilation System Cleaning	129	2,391	0	1,696	0	0%	0	0%	0	0%
10063-000	Gas Detector	128	2,396	1	1,104	1	100%	0	0%	0	0%
30352-000	Lithographer	128	2,396	0	1,696	0	0%	0	0%	0	0%
70550-000	Freight Consolidation	128	2,396	0	1,696	0	0%	0	0%	0	0%
80452-100	Machinery Appraisal	128	2,396	0	1,696	0	0%	0	0%	0	0%
80682-000	Spraying Equipment	128	2,396	0	1,696	0	0%	0	0%	0	0%
85318-300	Finish Carpentry	128	2,396	1	1,104	0	0%	0	0%	1	100%
20050-000	Real Estate Loans	127	2,402	0	1,696	0	0%	0	0%	0	0%
30465-000	Parking Garage Equipment	127	2,402	0	1,696	0	0%	0	0%	0	0%
30603-100	Sheet Metal Supplies	127	2,402	0	1,696	0	0%	0	0%	0	0%
60947-000	Welcome Services	127	2,402	0	1,696	0	0%	0	0%	0	0%
80542-000	Paving Equipment	127	2,402	0	1,696	0	0%	0	0%	0	0%
10035-400	Home Performance Contractor	126	2,407	0	1,696	0	0%	0	0%	0	0%
20039-000	Workers Compensation Insurance	126	2,407	0	1,696	0	0%	0	0%	0	0%
60075-124	Mediation Attorney	126	2,407	0	1,696	0	0%	0	0%	0	0%
60191-000	Ceiling Cleaning	126	2,407	0	1,696	0	0%	0	0%	0	0%
60925-000	Video Game Rental	126	2,407	2	847	1	50%	1	50%	0	0%
70515-000	Ambulance Services	126	2,407	0	1,696	0	0%	0	0%	0	0%
70560-100	Construction Material Landfills	126	2,407	0	1,696	0	0%	0	0%	0	0%
80493-000	Manufactured Home Supplies	126	2,407	1	1,104	1	100%	0	0%	0	0%
20007-000	Commodity Broker	125	2,415	0	1,696	0	0%	0	0%	0	0%
20072-100	Title Companies	125	2,415	0	1,696	0	0%	0	0%	0	0%
30383-000	Meat Packing Supplies	125	2,415	0	1,696	0	0%	0	0%	0	0%
50178-000	Concrete Blocks	125	2,415	0	1,696	0	0%	0	0%	0	0%
60169-000	Bus Service	125	2,415	0	1,696	0	0%	0	0%	0	0%
60796-000	Electric Shaver Repair	125	2,415	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
61056-000	SAT Prep Courses	124	2,421	0	1,696	0	0%	0	0%	0	0%
65665-000	Sports Medicine	124	2,421	0	1,696	0	0%	0	0%	0	0%
80553-000	Physical Therapy Supplies	124	2,421	1	1,104	0	0%	1	100%	0	0%
85303-200	Tile Restoration	124	2,421	0	1,696	0	0%	0	0%	0	0%
85314-000	Low Voltage Contractors	124	2,421	0	1,696	0	0%	0	0%	0	0%
30387-000	Metal Finishers Supplies	123	2,426	0	1,696	0	0%	0	0%	0	0%
33000-000	Transitional Housing	123	2,426	0	1,696	0	0%	0	0%	0	0%
60243-000	Computer Rental	123	2,426	0	1,696	0	0%	0	0%	0	0%
60473-300	Email Service Providers	123	2,426	0	1,696	0	0%	0	0%	0	0%
60930-100	DVD Sales	123	2,426	0	1,696	0	0%	0	0%	0	0%
70900-000	Soundproofing	123	2,426	0	1,696	0	0%	0	0%	0	0%
80519-000	Oilfield Supplies	123	2,426	0	1,696	0	0%	0	0%	0	0%
80590-000	Wholesale Pumps	123	2,426	0	1,696	0	0%	0	0%	0	0%
10111-000	Piping Contractors	122	2,434	0	1,696	0	0%	0	0%	0	0%
50541-000	Refrigerator Manufacturers	122	2,434	0	1,696	0	0%	0	0%	0	0%
60134-300	Eyebrow Threading	122	2,434	3	686	0	0%	1	33%	2	67%
60485-100	Labor Contractor	122	2,434	0	1,696	0	0%	0	0%	0	0%
60918-000	Valet Service	122	2,434	0	1,696	0	0%	0	0%	0	0%
80673-000	Wholesale Souvenirs	122	2,434	0	1,696	0	0%	0	0%	0	0%
00186-000	Oil Well Services	121	2,440	0	1,696	0	0%	0	0%	0	0%
30289-100	Horse Equipment	121	2,440	1	1,104	0	0%	1	100%	0	0%
10152-000	Pool Enclosures	120	2,442	1	1,104	1	100%	0	0%	0	0%
50810-000	Jet Ski	120	2,442	5	528	0	0%	2	40%	3	60%
60150-000	Boarding House	120	2,442	0	1,696	0	0%	0	0%	0	0%
60324-000	Electronic Development	120	2,442	1	1,104	0	0%	1	100%	0	0%
80638-000	Service Station Equipment	120	2,442	0	1,696	0	0%	0	0%	0	0%
10050-200	Hydrovac	119	2,447	0	1,696	0	0%	0	0%	0	0%
30497-000	Plastic Sheets	119	2,447	0	1,696	0	0%	0	0%	0	0%
55648-000	Safety Equipment	119	2,447	0	1,696	0	0%	0	0%	0	0%
60202-000	China Repair	119	2,447	0	1,696	0	0%	0	0%	0	0%
66002-200	Estate Cleaning Services	119	2,447	0	1,696	0	0%	0	0%	0	0%
80246-000	Wholesale Curtains	119	2,447	0	1,696	0	0%	0	0%	0	0%
85372-000	Backflow Prevention Devices	119	2,447	0	1,696	0	0%	0	0%	0	0%
30004-000	Aerospace Industry	118	2,454	0	1,696	0	0%	0	0%	0	0%
30764-000	Air Pollution Control	118	2,454	0	1,696	0	0%	0	0%	0	0%
50179-000	Concrete Patching Compound	118	2,454	0	1,696	0	0%	0	0%	0	0%
50260-110	Fireplace Service	118	2,454	0	1,696	0	0%	0	0%	0	0%
50338-000	Car Heater	118	2,454	1	1,104	1	100%	0	0%	0	0%
60595-000	Mural	118	2,454	0	1,696	0	0%	0	0%	0	0%
60993-000	Car Steam Cleaning	118	2,454	1	1,104	0	0%	1	100%	0	0%
81500-000	Tea Manufacturers	118	2,454	1	1,104	1	100%	0	0%	0	0%
85287-100	Technical Recruiting	118	2,454	0	1,696	0	0%	0	0%	0	0%
70602-000	Shipping Masters	117	2,463	1	1,104	0	0%	1	100%	0	0%
80491-000	Mirror Manufacturers	117	2,463	0	1,696	0	0%	0	0%	0	0%
80514-000	Office Furniture Manufacturers	117	2,463	0	1,696	0	0%	0	0%	0	0%
20084-000	Viatical Settlement	116	2,466	0	1,696	0	0%	0	0%	0	0%
30649-000	Steering System	116	2,466	0	1,696	0	0%	0	0%	0	0%
50274-000	Floor Treatment Compounds	116	2,466	0	1,696	0	0%	0	0%	0	0%
80433-200	LED Lighting	116	2,466	1	1,104	1	100%	0	0%	0	0%
10154-200	Pool Removal	115	2,470	1	1,104	0	0%	1	100%	0	0%
10173-100	Wheelchair Lift	115	2,470	0	1,696	0	0%	0	0%	0	0%
20010-000	Dental Plans	115	2,470	0	1,696	0	0%	0	0%	0	0%
20054-000	Mutual Funds	115	2,470	0	1,696	0	0%	0	0%	0	0%
30106-000	Clay Products	115	2,470	0	1,696	0	0%	0	0%	0	0%
55575-000	Shoes	115	2,470	3	686	2	67%	1	33%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60075-120	Employment Litigation Lawyer	115	2,470	1	1,104	1	100%	0	0%	0	0%
60419-100	Cheerleading Classes	115	2,470	1	1,104	1	100%	0	0%	0	0%
63000-000	Meat Sales	115	2,470	0	1,696	0	0%	0	0%	0	0%
00114-000	Christmas Tree	114	2,479	0	1,696	0	0%	0	0%	0	0%
00120-000	Dairy	114	2,479	0	1,696	0	0%	0	0%	0	0%
10150-000	Stucco Manufacturers	114	2,479	0	1,696	0	0%	0	0%	0	0%
60312-300	Air Duct Restoration	114	2,479	1	1,104	0	0%	1	100%	0	0%
80453-000	Magnets	114	2,479	0	1,696	0	0%	0	0%	0	0%
80671-000	Solar Energy Parts	114	2,479	0	1,696	0	0%	0	0%	0	0%
10095-500	Industrial Painting	113	2,485	0	1,696	0	0%	0	0%	0	0%
30573-000	Rust Remover	113	2,485	0	1,696	0	0%	0	0%	0	0%
50548-000	Rock Shop	113	2,485	0	1,696	0	0%	0	0%	0	0%
50770-000	Hotel Products	113	2,485	1	1,104	1	100%	0	0%	0	0%
60669-200	Ultrasound	113	2,485	1	1,104	1	100%	0	0%	0	0%
70521-000	Boat Cleaning	113	2,485	0	1,696	0	0%	0	0%	0	0%
10177-105	Pergolas	112	2,491	0	1,696	0	0%	0	0%	0	0%
10182-600	Radiant Heat	112	2,491	0	1,696	0	0%	0	0%	0	0%
60003-000	Accident Reconstruction	112	2,491	0	1,696	0	0%	0	0%	0	0%
10180-100	Gas Fittings	111	2,494	0	1,696	0	0%	0	0%	0	0%
50024-100	Military Gear	111	2,494	1	1,104	0	0%	0	0%	1	100%
60475-000	Inventory Services	111	2,494	0	1,696	0	0%	0	0%	0	0%
80044-000	Wholesale Car Stereos	111	2,494	0	1,696	0	0%	0	0%	0	0%
80473-000	Metal Detectors	111	2,494	1	1,104	0	0%	1	100%	0	0%
10031-010	Concrete Cutting	110	2,499	0	1,696	0	0%	0	0%	0	0%
60446-000	Hostel	110	2,499	2	847	1	50%	1	50%	0	0%
61011-101	Medical Imaging	110	2,499	0	1,696	0	0%	0	0%	0	0%
80101-000	Box Making Equipment	110	2,499	0	1,696	0	0%	0	0%	0	0%
80446-000	Lock Manufacturers	110	2,499	2	847	2	100%	0	0%	0	0%
30164-000	Distillers	109	2,504	0	1,696	0	0%	0	0%	0	0%
30170-000	Ductwork	109	2,504	0	1,696	0	0%	0	0%	0	0%
30260-000	Gasket	109	2,504	0	1,696	0	0%	0	0%	0	0%
50509-000	Police Equipment	109	2,504	0	1,696	0	0%	0	0%	0	0%
50555-000	Sandwich	109	2,504	0	1,696	0	0%	0	0%	0	0%
50702-000	Vending Machine Supplies	109	2,504	0	1,696	0	0%	0	0%	0	0%
55523-000	Chimney	109	2,504	0	1,696	0	0%	0	0%	0	0%
70585-000	Radiotelephone Carriers	109	2,504	0	1,696	0	0%	0	0%	0	0%
80051-000	Baby Accessories Wholesale	109	2,504	0	1,696	0	0%	0	0%	0	0%
80352-000	Grain Brokers	109	2,504	0	1,696	0	0%	0	0%	0	0%
30022-000	Asbestos Products	108	2,514	0	1,696	0	0%	0	0%	0	0%
60141-000	Pool Hall	108	2,514	0	1,696	0	0%	0	0%	0	0%
60624-100	Executive Suites	108	2,514	0	1,696	0	0%	0	0%	0	0%
60837-000	Storm Window Repair	108	2,514	0	1,696	0	0%	0	0%	0	0%
65188-000	Online Casino	108	2,514	0	1,696	0	0%	0	0%	0	0%
73600-000	Hail Repair	108	2,514	0	1,696	0	0%	0	0%	0	0%
80696-100	Stone Slinger	108	2,514	0	1,696	0	0%	0	0%	0	0%
10025-100	Acoustical Ceiling Contractors	107	2,521	0	1,696	0	0%	0	0%	0	0%
30453-000	Paper Distributors	107	2,521	0	1,696	0	0%	0	0%	0	0%
60360-000	Fashion Consultant	107	2,521	0	1,696	0	0%	0	0%	0	0%
80348-000	Broken Glass	107	2,521	0	1,696	0	0%	0	0%	0	0%
10055-000	Fireproofing	106	2,525	0	1,696	0	0%	0	0%	0	0%
10061-103	Screw Piles	106	2,525	1	1,104	0	0%	1	100%	0	0%
30603-000	Sheet Metal Equipment	106	2,525	1	1,104	1	100%	0	0%	0	0%
50010-100	Guitar	106	2,525	0	1,696	0	0%	0	0%	0	0%
50451-000	Nails	106	2,525	3	686	1	33%	2	67%	0	0%
60278-200	Ballroom Dance Classes	106	2,525	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60341-000	Fuel Conversion Engines	106	2,525	0	1,696	0	0%	0	0%	0	0%
60437-000	Hoist	106	2,525	0	1,696	0	0%	0	0%	0	0%
60669-000	OBGYN	106	2,525	0	1,696	0	0%	0	0%	0	0%
80620-000	Book Orders	106	2,525	2	847	2	100%	0	0%	0	0%
30577-000	Salt	105	2,535	0	1,696	0	0%	0	0%	0	0%
30744-000	Webbing	105	2,535	0	1,696	0	0%	0	0%	0	0%
50254-100	Organic Fertilizer	105	2,535	0	1,696	0	0%	0	0%	0	0%
60601-000	Musicians	105	2,535	1	1,104	1	100%	0	0%	0	0%
80315-000	Florists Supplies	105	2,535	0	1,696	0	0%	0	0%	0	0%
87800-000	Travel and Tourism Education	105	2,535	0	1,696	0	0%	0	0%	0	0%
30564-000	Rendering Services	104	2,541	1	1,104	0	0%	1	100%	0	0%
30737-000	Coin Operated Washer and Dryer	104	2,541	0	1,696	0	0%	0	0%	0	0%
50051-000	Bagel	104	2,541	0	1,696	0	0%	0	0%	0	0%
50720-100	Tankless Water Heaters	104	2,541	1	1,104	0	0%	1	100%	0	0%
60887-000	Tourist Information	104	2,541	0	1,696	0	0%	0	0%	0	0%
80275-000	Engineering Equipment	104	2,541	0	1,696	0	0%	0	0%	0	0%
30347-000	Sign Letters	103	2,547	0	1,696	0	0%	0	0%	0	0%
50488-200	Specialty Pharmacy	103	2,547	0	1,696	0	0%	0	0%	0	0%
60398-000	Lawn Equipment Rental	103	2,547	0	1,696	0	0%	0	0%	0	0%
60641-000	Park	103	2,547	0	1,696	0	0%	0	0%	0	0%
80503-000	Newspaper Distributors	103	2,547	0	1,696	0	0%	0	0%	0	0%
85324-000	Office Ergonomics	103	2,547	0	1,696	0	0%	0	0%	0	0%
30490-000	Pipe Lining	102	2,553	0	1,696	0	0%	0	0%	0	0%
30713-000	Truck Refrigeration Equipment	102	2,553	0	1,696	0	0%	0	0%	0	0%
30742-000	Waterproofing Materials	102	2,553	1	1,104	1	100%	0	0%	0	0%
50224-100	Custom Draperies	102	2,553	0	1,696	0	0%	0	0%	0	0%
60578-000	Motion Picture Film Editing	102	2,553	0	1,696	0	0%	0	0%	0	0%
80733-000	Tire Manufacturers	102	2,553	1	1,104	1	100%	0	0%	0	0%
80754-000	Metal Tubing	102	2,553	0	1,696	0	0%	0	0%	0	0%
30179-000	Electric Motor Manufacturers	101	2,560	0	1,696	0	0%	0	0%	0	0%
60107-100	Vintage Auto Repair	101	2,560	0	1,696	0	0%	0	0%	0	0%
80525-000	Oil Well Supplies	101	2,560	0	1,696	0	0%	0	0%	0	0%
00168-000	Mining Consultants	100	2,563	0	1,696	0	0%	0	0%	0	0%
30070-000	Truck Cab	100	2,563	0	1,696	0	0%	0	0%	0	0%
30247-000	Fur Designers	100	2,563	0	1,696	0	0%	0	0%	0	0%
50174-000	Computer Furniture	100	2,563	0	1,696	0	0%	0	0%	0	0%
50191-200	Concrete Countertops	100	2,563	0	1,696	0	0%	0	0%	0	0%
10058-700	Floor Resurfacing	99	2,568	1	1,104	1	100%	0	0%	0	0%
10182-700	In Floor Heating	99	2,568	1	1,104	0	0%	1	100%	0	0%
20002-100	Public Adjuster	99	2,568	0	1,696	0	0%	0	0%	0	0%
30034-000	Baking Supplies	99	2,568	0	1,696	0	0%	0	0%	0	0%
50248-000	Outlet Stores	99	2,568	4	607	0	0%	4	100%	0	0%
60464-000	Industrial Development	99	2,568	0	1,696	0	0%	0	0%	0	0%
60847-000	Private Pool	99	2,568	0	1,696	0	0%	0	0%	0	0%
70557-000	Heating Supply	99	2,568	1	1,104	0	0%	1	100%	0	0%
85265-010	Furnace Sales	99	2,568	0	1,696	0	0%	0	0%	0	0%
30752-000	Wire	98	2,577	0	1,696	0	0%	0	0%	0	0%
50152-000	Chinese Food	98	2,577	0	1,696	0	0%	0	0%	0	0%
60193-000	Chair Rental	98	2,577	0	1,696	0	0%	0	0%	0	0%
60215-100	Mobile Dry Cleaning	98	2,577	0	1,696	0	0%	0	0%	0	0%
70537-000	Reclaiming Chemicals	98	2,577	0	1,696	0	0%	0	0%	0	0%
80248-000	Wholesale Dresses	98	2,577	3	686	2	67%	1	33%	0	0%
80433-100	Lighting Equipment	98	2,577	1	1,104	0	0%	1	100%	0	0%
80496-000	Hotel Supplies	98	2,577	0	1,696	0	0%	0	0%	0	0%
80751-000	Truck Wash Equipment	98	2,577	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
00108-000	Animal Artificial Insemination	97	2,586	0	1,696	0	0%	0	0%	0	0%
00128-101	Organic Farms	97	2,586	0	1,696	0	0%	0	0%	0	0%
30386-000	Metal Cleaning	97	2,586	0	1,696	0	0%	0	0%	0	0%
30557-000	Oven Manufacturers	97	2,586	0	1,696	0	0%	0	0%	0	0%
50385-000	Lamp Shades	97	2,586	0	1,696	0	0%	0	0%	0	0%
55656-000	Security Equipment	97	2,586	2	847	2	100%	0	0%	0	0%
60318-000	Editorial Services	97	2,586	2	847	2	100%	0	0%	0	0%
60554-000	Merchandising Services	97	2,586	0	1,696	0	0%	0	0%	0	0%
65840-100	Housing Consultants	97	2,586	0	1,696	0	0%	0	0%	0	0%
80113-000	Wholesale Bridal Supplies	97	2,586	0	1,696	0	0%	0	0%	0	0%
10159-200	Tile Installation	96	2,596	1	1,104	1	100%	0	0%	0	0%
30010-000	Hearse	96	2,596	0	1,696	0	0%	0	0%	0	0%
50648-000	Telephone Parts	96	2,596	0	1,696	0	0%	0	0%	0	0%
60072-000	Astrologer	96	2,596	0	1,696	0	0%	0	0%	0	0%
60302-000	Dishwasher Repair	96	2,596	0	1,696	0	0%	0	0%	0	0%
60663-000	Photography Schools	96	2,596	0	1,696	0	0%	0	0%	0	0%
60813-000	Smoke Odor Counteracting Service	96	2,596	0	1,696	0	0%	0	0%	0	0%
80158-000	Industrial Cleaning Chemicals	96	2,596	1	1,104	0	0%	1	100%	0	0%
80536-100	Automotive Paint	96	2,596	0	1,696	0	0%	0	0%	0	0%
10163-100	Utility Installation	95	2,605	0	1,696	0	0%	0	0%	0	0%
30168-000	Drive Shaft	95	2,605	0	1,696	0	0%	0	0%	0	0%
30183-000	Electric Supplies Manufacturers	95	2,605	0	1,696	0	0%	0	0%	0	0%
30486-000	Pipe Bending	95	2,605	0	1,696	0	0%	0	0%	0	0%
50028-000	Artificial Flowers	95	2,605	0	1,696	0	0%	0	0%	0	0%
50479-100	Childrens Parties	95	2,605	0	1,696	0	0%	0	0%	0	0%
60106-100	Auto Emissions Testing	95	2,605	0	1,696	0	0%	0	0%	0	0%
60267-000	Credit Card Protection Services	95	2,605	5	528	5	100%	0	0%	0	0%
60658-300	School Photographers	95	2,605	0	1,696	0	0%	0	0%	0	0%
80226-000	Dairy Equipment	95	2,605	0	1,696	0	0%	0	0%	0	0%
85303-100	Grout Repair	95	2,605	0	1,696	0	0%	0	0%	0	0%
95085-000	Identity Theft Protection	95	2,605	0	1,696	0	0%	0	0%	0	0%
00125-000	Farm Management	94	2,617	0	1,696	0	0%	0	0%	0	0%
00138-000	Gas Well Drilling	94	2,617	0	1,696	0	0%	0	0%	0	0%
30435-000	Vegetable Oil	94	2,617	0	1,696	0	0%	0	0%	0	0%
30614-100	Neon Signs	94	2,617	0	1,696	0	0%	0	0%	0	0%
30779-000	Armed Forces Recruiting	94	2,617	0	1,696	0	0%	0	0%	0	0%
50042-000	Auto Floor Mats	94	2,617	0	1,696	0	0%	0	0%	0	0%
50706-000	Video Equipment Rentals	94	2,617	0	1,696	0	0%	0	0%	0	0%
60017-100	Mobile Advertising	94	2,617	0	1,696	0	0%	0	0%	0	0%
80474-000	Metal Finishing	94	2,617	0	1,696	0	0%	0	0%	0	0%
85363-100	Interactive Media	94	2,617	1	1,104	1	100%	0	0%	0	0%
10094-100	Graffiti Removal	93	2,627	0	1,696	0	0%	0	0%	0	0%
30376-000	Map Publisher	93	2,627	0	1,696	0	0%	0	0%	0	0%
30616-000	Sign Erectors	93	2,627	0	1,696	0	0%	0	0%	0	0%
30632-000	Detergent	93	2,627	0	1,696	0	0%	0	0%	0	0%
60134-400	Eyelash Extension	93	2,627	4	607	4	100%	0	0%	0	0%
60143-000	Biofeedback Therapy	93	2,627	0	1,696	0	0%	0	0%	0	0%
60561-000	Resilvering Mirrors	93	2,627	0	1,696	0	0%	0	0%	0	0%
60646-000	Patent Search	93	2,627	0	1,696	0	0%	0	0%	0	0%
70628-000	Marine Towing	93	2,627	0	1,696	0	0%	0	0%	0	0%
80170-000	Church Supplies	93	2,627	0	1,696	0	0%	0	0%	0	0%
10143-000	Steam Specialties	92	2,637	0	1,696	0	0%	0	0%	0	0%
30220-000	Fiber Optics	92	2,637	0	1,696	0	0%	0	0%	0	0%
60227-000	Colon Hydrotherapy	92	2,637	0	1,696	0	0%	0	0%	0	0%
60589-000	Motor Home Rentals	92	2,637	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60774-000	Saw Blade Sharpening	92	2,637	0	1,696	0	0%	0	0%	0	0%
10103-000	Pile Driving	91	2,642	1	1,104	1	100%	0	0%	0	0%
20042-000	Insurance Inspection	91	2,642	0	1,696	0	0%	0	0%	0	0%
50008-000	Ammunition Supplies	91	2,642	0	1,696	0	0%	0	0%	0	0%
50341-200	Model Supplies	91	2,642	0	1,696	0	0%	0	0%	0	0%
60109-000	Sunroof	91	2,642	0	1,696	0	0%	0	0%	0	0%
60381-100	Tuxedo Rentals	91	2,642	1	1,104	1	100%	0	0%	0	0%
65259-100	Online Event Registration	91	2,642	0	1,696	0	0%	0	0%	0	0%
70616-000	Teleconference	91	2,642	0	1,696	0	0%	0	0%	0	0%
80309-000	Seafood Brokers	91	2,642	0	1,696	0	0%	0	0%	0	0%
80750-000	Tree Service Equipment	91	2,642	1	1,104	0	0%	1	100%	0	0%
30063-000	Fire Brick	90	2,652	0	1,696	0	0%	0	0%	0	0%
30524-000	Power Transmission	90	2,652	0	1,696	0	0%	0	0%	0	0%
50206-300	Biofuel	90	2,652	0	1,696	0	0%	0	0%	0	0%
65700-000	Boating Club	90	2,652	0	1,696	0	0%	0	0%	0	0%
70516-000	Air Ambulance Service	90	2,652	0	1,696	0	0%	0	0%	0	0%
80238-000	Diamond Buyers	90	2,652	0	1,696	0	0%	0	0%	0	0%
00138-300	Geothermal Drilling	89	2,658	0	1,696	0	0%	0	0%	0	0%
30038-300	Sink Manufacturers	89	2,658	1	1,104	0	0%	1	100%	0	0%
30162-000	Display Fixtures	89	2,658	0	1,696	0	0%	0	0%	0	0%
30673-000	Concrete Tanks	89	2,658	0	1,696	0	0%	0	0%	0	0%
44026-000	Dance	89	2,658	5	528	5	100%	0	0%	0	0%
50275-100	Funeral Flowers	89	2,658	0	1,696	0	0%	0	0%	0	0%
50750-100	Helicopter Rental	89	2,658	0	1,696	0	0%	0	0%	0	0%
60296-000	Desktop Publishing	89	2,658	0	1,696	0	0%	0	0%	0	0%
60342-000	Gasoline Engine	89	2,658	0	1,696	0	0%	0	0%	0	0%
60425-000	Handwriting Analysis	89	2,658	0	1,696	0	0%	0	0%	0	0%
60452-000	Human Service Organizations	89	2,658	0	1,696	0	0%	0	0%	0	0%
60658-200	Sports Photographers	89	2,658	0	1,696	0	0%	0	0%	0	0%
60922-000	Veterans Organizations	89	2,658	0	1,696	0	0%	0	0%	0	0%
72250-000	Escape Room	89	2,658	1	1,104	1	100%	0	0%	0	0%
80583-000	Precious Stones	89	2,658	0	1,696	0	0%	0	0%	0	0%
30091-000	Catering Equipment	88	2,673	0	1,696	0	0%	0	0%	0	0%
30698-000	Punch Clock	88	2,673	0	1,696	0	0%	0	0%	0	0%
50505-000	Plaster	88	2,673	0	1,696	0	0%	0	0%	0	0%
50512-000	Poultry Retail	88	2,673	0	1,696	0	0%	0	0%	0	0%
50526-000	Radiotelephone Equipment	88	2,673	1	1,104	1	100%	0	0%	0	0%
60024-000	TV Advertising	88	2,673	0	1,696	0	0%	0	0%	0	0%
60969-000	Zoo and Aquarium	88	2,673	0	1,696	0	0%	0	0%	0	0%
61041-000	Cleaning Supplies by Internet	88	2,673	0	1,696	0	0%	0	0%	0	0%
75300-000	Behavioral Education	88	2,673	0	1,696	0	0%	0	0%	0	0%
80166-000	China Wholesale	88	2,673	0	1,696	0	0%	0	0%	0	0%
80460-000	Mason Contractors Equipment and Supplies	88	2,673	0	1,696	0	0%	0	0%	0	0%
00167-000	Mineral Exploration	87	2,684	0	1,696	0	0%	0	0%	0	0%
30048-000	Blowers	87	2,684	0	1,696	0	0%	0	0%	0	0%
30208-000	Engraving Supplies	87	2,684	0	1,696	0	0%	0	0%	0	0%
50239-000	Electronic Power Supplies	87	2,684	0	1,696	0	0%	0	0%	0	0%
60893-100	Exhibit Design	87	2,684	0	1,696	0	0%	0	0%	0	0%
30052-000	Toll Booth	86	2,689	0	1,696	0	0%	0	0%	0	0%
30695-000	Tile Manufacturers	86	2,689	0	1,696	0	0%	0	0%	0	0%
50686-000	Truck Stop	86	2,689	0	1,696	0	0%	0	0%	0	0%
60149-000	Blueprinting	86	2,689	1	1,104	1	100%	0	0%	0	0%
60197-000	Analytical Chemist	86	2,689	0	1,696	0	0%	0	0%	0	0%
80078-000	Beekeeping Supplies	86	2,689	0	1,696	0	0%	0	0%	0	0%
85369-000	Dance Apparel	86	2,689	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
10130-000	Septic Tank Manufacturers	85	2,696	0	1,696	0	0%	0	0%	0	0%
30263-100	Generator Maintenance	85	2,696	0	1,696	0	0%	0	0%	0	0%
50316-000	Go-Karts	85	2,696	0	1,696	0	0%	0	0%	0	0%
50490-000	Photographic Equipment Repair	85	2,696	0	1,696	0	0%	0	0%	0	0%
50551-000	Rope	85	2,696	0	1,696	0	0%	0	0%	0	0%
50577-000	Shock Absorber	85	2,696	1	1,104	0	0%	1	100%	0	0%
60182-100	Employment Counselor	85	2,696	0	1,696	0	0%	0	0%	0	0%
60583-000	Motion Picture Representatives	85	2,696	0	1,696	0	0%	0	0%	0	0%
60881-000	Concert Promoters	85	2,696	0	1,696	0	0%	0	0%	0	0%
80709-000	Tailor Supplies	85	2,696	0	1,696	0	0%	0	0%	0	0%
10043-001	Sump Pump Contractors	84	2,706	0	1,696	0	0%	0	0%	0	0%
10169-200	Well Inspection	84	2,706	0	1,696	0	0%	0	0%	0	0%
50517-000	Quilting	84	2,706	2	847	0	0%	2	100%	0	0%
60075-114	Trademark Attorney	84	2,706	0	1,696	0	0%	0	0%	0	0%
60107-200	Suspension Repair	84	2,706	0	1,696	0	0%	0	0%	0	0%
60591-000	Rock Climbing Instruction	84	2,706	0	1,696	0	0%	0	0%	0	0%
60756-000	Restaurant Management	84	2,706	0	1,696	0	0%	0	0%	0	0%
60884-000	Composting Toilet	84	2,706	0	1,696	0	0%	0	0%	0	0%
80539-000	Paper Shredder	84	2,706	0	1,696	0	0%	0	0%	0	0%
85302-100	Stump Grinding	84	2,706	0	1,696	0	0%	0	0%	0	0%
87300-000	QuickBooks Support	84	2,706	0	1,696	0	0%	0	0%	0	0%
10018-000	Cable Splicing	83	2,717	0	1,696	0	0%	0	0%	0	0%
20031-000	Marine Insurance	83	2,717	0	1,696	0	0%	0	0%	0	0%
30006-000	Aircraft Engines	83	2,717	0	1,696	0	0%	0	0%	0	0%
30344-000	Wholesale Leather Goods	83	2,717	1	1,104	1	100%	0	0%	0	0%
30553-000	Radio Station Equipment	83	2,717	0	1,696	0	0%	0	0%	0	0%
30781-000	Water Conservation	83	2,717	0	1,696	0	0%	0	0%	0	0%
50375-000	Knife Sharpening	83	2,717	0	1,696	0	0%	0	0%	0	0%
60386-200	Crowdfunding	83	2,717	0	1,696	0	0%	0	0%	0	0%
61016-100	Personal Chef	83	2,717	0	1,696	0	0%	0	0%	0	0%
80149-000	Cement Manufacturers	83	2,717	1	1,104	1	100%	0	0%	0	0%
30767-000	Consulates	82	2,727	0	1,696	0	0%	0	0%	0	0%
50098-000	Bra	82	2,727	1	1,104	1	100%	0	0%	0	0%
60064-000	Artist Agent	82	2,727	0	1,696	0	0%	0	0%	0	0%
60176-000	Camper Repair	82	2,727	0	1,696	0	0%	0	0%	0	0%
60908-000	Truck Lettering	82	2,727	0	1,696	0	0%	0	0%	0	0%
70611-100	Data Storage	82	2,727	1	1,104	1	100%	0	0%	0	0%
85272-100	Managed Service Provider	82	2,727	0	1,696	0	0%	0	0%	0	0%
00111-000	Aquaculture	81	2,734	0	1,696	0	0%	0	0%	0	0%
30203-000	Mechanical Engraver	81	2,734	0	1,696	0	0%	0	0%	0	0%
50444-000	Mulch	81	2,734	0	1,696	0	0%	0	0%	0	0%
50586-100	Siding Cleaning	81	2,734	0	1,696	0	0%	0	0%	0	0%
50689-100	Medical Uniforms	81	2,734	0	1,696	0	0%	0	0%	0	0%
60049-000	Aquarium Maintenance	81	2,734	0	1,696	0	0%	0	0%	0	0%
60540-100	Family Counselor	81	2,734	0	1,696	0	0%	0	0%	0	0%
60775-100	Lice Removal Services	81	2,734	0	1,696	0	0%	0	0%	0	0%
60919-000	Van Conversions	81	2,734	0	1,696	0	0%	0	0%	0	0%
60963-000	Dental X-Rays	81	2,734	0	1,696	0	0%	0	0%	0	0%
70700-000	Ticket Brokers	81	2,734	0	1,696	0	0%	0	0%	0	0%
73500-000	Body Waxing	81	2,734	0	1,696	0	0%	0	0%	0	0%
80298-000	Filing Machine	81	2,734	0	1,696	0	0%	0	0%	0	0%
80395-000	Ice Making Machine	81	2,734	0	1,696	0	0%	0	0%	0	0%
80746-000	Tractor Repair	81	2,734	0	1,696	0	0%	0	0%	0	0%
00145-000	Horse Breeding	80	2,749	0	1,696	0	0%	0	0%	0	0%
30123-000	Combustion Controls	80	2,749	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
30218-000	Fiberglass Fabrication	80	2,749	0	1,696	0	0%	0	0%	0	0%
30432-000	Petroleum Oil	80	2,749	0	1,696	0	0%	0	0%	0	0%
44052-000	Food Industry	80	2,749	0	1,696	0	0%	0	0%	0	0%
50032-100	Automobile Purchasing Consultant	80	2,749	0	1,696	0	0%	0	0%	0	0%
50343-000	Home Demo	80	2,749	0	1,696	0	0%	0	0%	0	0%
57000-000	Private Health Services Plan	80	2,749	0	1,696	0	0%	0	0%	0	0%
60107-500	Car Tune-Up	80	2,749	0	1,696	0	0%	0	0%	0	0%
70595-000	Sanitation Consultants	80	2,749	0	1,696	0	0%	0	0%	0	0%
70599-400	Irrigation Installation	80	2,749	1	1,104	1	100%	0	0%	0	0%
80083-000	Beverage Dispenser	80	2,749	0	1,696	0	0%	0	0%	0	0%
80734-000	Tire Retreading Equipment	80	2,749	0	1,696	0	0%	0	0%	0	0%
30279-000	Wholesale Greeting Cards	79	2,762	0	1,696	0	0%	0	0%	0	0%
50181-000	Concrete Reinforcements	79	2,762	0	1,696	0	0%	0	0%	0	0%
50221-600	Rolling Doors	79	2,762	0	1,696	0	0%	0	0%	0	0%
50337-200	Hearing Tests	79	2,762	1	1,104	1	100%	0	0%	0	0%
50713-000	Wall Coverings	79	2,762	0	1,696	0	0%	0	0%	0	0%
55657-000	Keys	79	2,762	2	847	1	50%	1	50%	0	0%
60533-100	Meeting Management	79	2,762	0	1,696	0	0%	0	0%	0	0%
65785-000	Online Trading School	79	2,762	0	1,696	0	0%	0	0%	0	0%
80566-000	Wholesale Plants	79	2,762	0	1,696	0	0%	0	0%	0	0%
00211-000	Soil Solidification	78	2,771	0	1,696	0	0%	0	0%	0	0%
10129-100	Septic System Design	78	2,771	0	1,696	0	0%	0	0%	0	0%
30503-000	Liquid Plastic	78	2,771	0	1,696	0	0%	0	0%	0	0%
30646-000	Steel Mill	78	2,771	0	1,696	0	0%	0	0%	0	0%
44105-000	Promotions	78	2,771	1	1,104	1	100%	0	0%	0	0%
50685-200	Lift Kits	78	2,771	1	1,104	0	0%	1	100%	0	0%
60570-100	Model Training	78	2,771	0	1,696	0	0%	0	0%	0	0%
60688-110	Piano Refinishing	78	2,771	0	1,696	0	0%	0	0%	0	0%
70527-100	Boat Lifts	78	2,771	0	1,696	0	0%	0	0%	0	0%
70612-000	Street Cleaning	78	2,771	0	1,696	0	0%	0	0%	0	0%
80004-000	Acid Proof Materials	78	2,771	0	1,696	0	0%	0	0%	0	0%
90010-000	Pyramid Companies	78	2,771	16	245	0	0%	0	0%	16	100%
10099-500	Patio Contractor	77	2,783	0	1,696	0	0%	0	0%	0	0%
50383-000	Ladder	77	2,783	0	1,696	0	0%	0	0%	0	0%
50472-000	Oriental Goods	77	2,783	0	1,696	0	0%	0	0%	0	0%
60706-000	Professional Organizations	77	2,783	0	1,696	0	0%	0	0%	0	0%
80130-000	Calculator	77	2,783	0	1,696	0	0%	0	0%	0	0%
80441-000	Wholesale Liquor	77	2,783	0	1,696	0	0%	0	0%	0	0%
80748-000	Transformers	77	2,783	0	1,696	0	0%	0	0%	0	0%
85280-000	Pet Containment System	77	2,783	0	1,696	0	0%	0	0%	0	0%
85308-100	Wedding Videographer	77	2,783	1	1,104	1	100%	0	0%	0	0%
86500-000	Composter	77	2,783	0	1,696	0	0%	0	0%	0	0%
50283-000	Fuel Economizer	76	2,793	0	1,696	0	0%	0	0%	0	0%
55531-000	Hair Care	76	2,793	4	607	2	50%	2	50%	0	0%
60228-000	Color Consultant	76	2,793	0	1,696	0	0%	0	0%	0	0%
60447-100	Guest Ranch	76	2,793	1	1,104	0	0%	1	100%	0	0%
60550-000	Mediation Coaching	76	2,793	0	1,696	0	0%	0	0%	0	0%
61066-000	Concert Hall	76	2,793	0	1,696	0	0%	0	0%	0	0%
70501-100	Express Shipping Services	76	2,793	4	607	1	25%	3	75%	0	0%
80256-000	Dry Ice	76	2,793	2	847	2	100%	0	0%	0	0%
85286-000	Radiator Sales	76	2,793	1	1,104	1	100%	0	0%	0	0%
00112-000	Beekeeper	75	2,802	0	1,696	0	0%	0	0%	0	0%
30505-000	Plastics Research	75	2,802	0	1,696	0	0%	0	0%	0	0%
30576-000	Sailmakers	75	2,802	0	1,696	0	0%	0	0%	0	0%
30674-000	Metal Tanks	75	2,802	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
30732-000	Vibration Control	75	2,802	0	1,696	0	0%	0	0%	0	0%
44086-000	Metal	75	2,802	1	1,104	1	100%	0	0%	0	0%
50646-000	Telephone Answering Systems	75	2,802	0	1,696	0	0%	0	0%	0	0%
55650-000	First Aid	75	2,802	0	1,696	0	0%	0	0%	0	0%
60445-200	Outpatient Surgery Center	75	2,802	0	1,696	0	0%	0	0%	0	0%
60503-000	Office Layout	75	2,802	0	1,696	0	0%	0	0%	0	0%
60596-000	Museum	75	2,802	1	1,104	0	0%	1	100%	0	0%
80245-000	Wholesale Drapery	75	2,802	1	1,104	1	100%	0	0%	0	0%
80636-000	Wholesale Seeds	75	2,802	0	1,696	0	0%	0	0%	0	0%
00127-100	Tilling	74	2,815	0	1,696	0	0%	0	0%	0	0%
00150-000	Humane Society	74	2,815	0	1,696	0	0%	0	0%	0	0%
10099-200	Walkway Designs	74	2,815	0	1,696	0	0%	0	0%	0	0%
50588-000	Skate Sharpening	74	2,815	0	1,696	0	0%	0	0%	0	0%
50730-100	Wedding Cakes	74	2,815	1	1,104	1	100%	0	0%	0	0%
80782-000	Water Well Drilling Equipment	74	2,815	0	1,696	0	0%	0	0%	0	0%
30319-000	Machine Knives	73	2,821	0	1,696	0	0%	0	0%	0	0%
30672-000	Tank Inspection	73	2,821	0	1,696	0	0%	0	0%	0	0%
44104-000	Printing Materials	73	2,821	1	1,104	1	100%	0	0%	0	0%
50625-000	Surfboard	73	2,821	2	847	2	100%	0	0%	0	0%
55556-000	Specialty Schools	73	2,821	1	1,104	1	100%	0	0%	0	0%
60622-000	Odor Neutralizer	73	2,821	0	1,696	0	0%	0	0%	0	0%
85291-000	Reiki Therapy	73	2,821	0	1,696	0	0%	0	0%	0	0%
89300-000	Skip Tracing	73	2,821	0	1,696	0	0%	0	0%	0	0%
90027-000	Credit Repair Advanced Fee	73	2,821	0	1,696	0	0%	0	0%	0	0%
10120-000	Railroad Contractors	72	2,830	0	1,696	0	0%	0	0%	0	0%
25047-000	Wealth Building Seminars	72	2,830	0	1,696	0	0%	0	0%	0	0%
30536-100	Printer and Printer Supplies Manufacturer	72	2,830	0	1,696	0	0%	0	0%	0	0%
30617-000	Sign Maintenance	72	2,830	0	1,696	0	0%	0	0%	0	0%
30652-000	Cast Stone	72	2,830	0	1,696	0	0%	0	0%	0	0%
50003-000	Aircraft Dealers	72	2,830	0	1,696	0	0%	0	0%	0	0%
50496-000	Pictures	72	2,830	0	1,696	0	0%	0	0%	0	0%
50737-100	Window Wells	72	2,830	0	1,696	0	0%	0	0%	0	0%
55622-000	Steel	72	2,830	0	1,696	0	0%	0	0%	0	0%
60065-000	Commercial Artist	72	2,830	0	1,696	0	0%	0	0%	0	0%
60166-000	Bulldozer	72	2,830	0	1,696	0	0%	0	0%	0	0%
60530-000	Mailing Lists	72	2,830	0	1,696	0	0%	0	0%	0	0%
60650-200	Mosquito Control	72	2,830	0	1,696	0	0%	0	0%	0	0%
80251-000	Drilling Equipment	72	2,830	0	1,696	0	0%	0	0%	0	0%
80582-000	Wholesale Poultry	72	2,830	0	1,696	0	0%	0	0%	0	0%
00200-000	Processed Potatoes	71	2,845	0	1,696	0	0%	0	0%	0	0%
30602-100	Vacuum Truck	71	2,845	0	1,696	0	0%	0	0%	0	0%
50547-000	Riggers Equipment and Supplies	71	2,845	0	1,696	0	0%	0	0%	0	0%
60060-100	Oil Portraits	71	2,845	0	1,696	0	0%	0	0%	0	0%
60151-000	Board of Trade	71	2,845	0	1,696	0	0%	0	0%	0	0%
80154-100	Check Recovery Service	71	2,845	0	1,696	0	0%	0	0%	0	0%
30019-000	Artificial Plant Manufacturer	70	2,851	0	1,696	0	0%	0	0%	0	0%
30381-000	Meat Chopper	70	2,851	2	847	2	100%	0	0%	0	0%
50304-100	Propane Gas Plumbing	70	2,851	0	1,696	0	0%	0	0%	0	0%
60036-000	Amusement Devices	70	2,851	0	1,696	0	0%	0	0%	0	0%
60784-000	General Interest Schools	70	2,851	1	1,104	0	0%	1	100%	0	0%
80268-000	Electric Heating Manufacturers	70	2,851	0	1,696	0	0%	0	0%	0	0%
10094-000	Paint Removal	69	2,857	0	1,696	0	0%	0	0%	0	0%
30103-000	Tobacco Manufacturers	69	2,857	2	847	2	100%	0	0%	0	0%
30206-000	Wood Engraver	69	2,857	0	1,696	0	0%	0	0%	0	0%
30214-000	Fabric Binding	69	2,857	1	1,104	0	0%	0	0%	1	100%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
50412-000	Map Dealers	69	2,857	0	1,696	0	0%	0	0%	0	0%
60383-000	Fraternal Organizations	69	2,857	0	1,696	0	0%	0	0%	0	0%
80306-100	Fire Safety Supplies	69	2,857	5	528	5	100%	0	0%	0	0%
80686-000	Wholesale Stationery	69	2,857	0	1,696	0	0%	0	0%	0	0%
80698-000	Crushed Stone	69	2,857	0	1,696	0	0%	0	0%	0	0%
85377-000	Storage Facility Referral	69	2,857	0	1,696	0	0%	0	0%	0	0%
00151-200	Sport Fishing	68	2,867	1	1,104	0	0%	1	100%	0	0%
10117-000	Pole Line Contractors	68	2,867	1	1,104	1	100%	0	0%	0	0%
50413-000	Marine Electrical	68	2,867	0	1,696	0	0%	0	0%	0	0%
80202-000	Conveyor	68	2,867	0	1,696	0	0%	0	0%	0	0%
80398-100	Industrial Equipment	68	2,867	1	1,104	0	0%	1	100%	0	0%
85278-100	Metal Fabricating Machinery	68	2,867	2	847	1	50%	1	50%	0	0%
85292-100	Scooter Repair	68	2,867	0	1,696	0	0%	0	0%	0	0%
90000-000	Better Business Bureau	68	2,867	8	405	4	50%	2	25%	2	25%
10172-100	Weather Stripping	67	2,875	0	1,696	0	0%	0	0%	0	0%
30204-000	Metal Engraver	67	2,875	0	1,696	0	0%	0	0%	0	0%
30601-000	Sewage Treatment Equipment	67	2,875	0	1,696	0	0%	0	0%	0	0%
30626-000	Smelting Equipment	67	2,875	0	1,696	0	0%	0	0%	0	0%
50040-100	Co-Op Car Dealers	67	2,875	0	1,696	0	0%	0	0%	0	0%
50425-000	Microwave Dealers	67	2,875	0	1,696	0	0%	0	0%	0	0%
50776-000	Pinball Machines	67	2,875	0	1,696	0	0%	0	0%	0	0%
70522-000	Boat Launch	67	2,875	0	1,696	0	0%	0	0%	0	0%
80154-000	Check Cashing Protection Systems	67	2,875	0	1,696	0	0%	0	0%	0	0%
90021-300	Charity - Children & Youth	67	2,875	1	1,104	1	100%	0	0%	0	0%
00100-000	Aerial Applicators	66	2,885	0	1,696	0	0%	0	0%	0	0%
00159-000	Livestock Breeding	66	2,885	0	1,696	0	0%	0	0%	0	0%
10104-000	Pipe and Boiler Covering Contractors	66	2,885	0	1,696	0	0%	0	0%	0	0%
30582-000	Sawdust	66	2,885	0	1,696	0	0%	0	0%	0	0%
30688-000	Thermocouple	66	2,885	1	1,104	1	100%	0	0%	0	0%
30694-000	Coupon Printer	66	2,885	0	1,696	0	0%	0	0%	0	0%
44001-000	Agriculture	66	2,885	0	1,696	0	0%	0	0%	0	0%
44088-000	Music	66	2,885	1	1,104	1	100%	0	0%	0	0%
60055-000	Archery Range	66	2,885	1	1,104	1	100%	0	0%	0	0%
60154-100	Kayak Lessons	66	2,885	1	1,104	1	100%	0	0%	0	0%
60213-000	City Planners	66	2,885	0	1,696	0	0%	0	0%	0	0%
60317-100	Economic Development Organizations	66	2,885	0	1,696	0	0%	0	0%	0	0%
60375-000	Floor Cleaning	66	2,885	0	1,696	0	0%	0	0%	0	0%
75650-000	Kiteboarding	66	2,885	0	1,696	0	0%	0	0%	0	0%
80092-000	Boiler Supplies	66	2,885	0	1,696	0	0%	0	0%	0	0%
80608-000	Road Building	66	2,885	0	1,696	0	0%	0	0%	0	0%
00139-000	Geophysicist	65	2,901	0	1,696	0	0%	0	0%	0	0%
30136-000	Corn Products	65	2,901	0	1,696	0	0%	0	0%	0	0%
50475-000	Painting Supplies	65	2,901	0	1,696	0	0%	0	0%	0	0%
60593-000	MRI	65	2,901	0	1,696	0	0%	0	0%	0	0%
60961-100	Freelance Writer	65	2,901	0	1,696	0	0%	0	0%	0	0%
70572-210	Moving Assistance	65	2,901	0	1,696	0	0%	0	0%	0	0%
80706-000	Surgical Instruments	65	2,901	1	1,104	0	0%	0	0%	1	100%
80741-000	Toy Making Supplies	65	2,901	0	1,696	0	0%	0	0%	0	0%
30015-000	Armored Car Manufacturers	64	2,909	0	1,696	0	0%	0	0%	0	0%
30120-000	Colors	64	2,909	0	1,696	0	0%	0	0%	0	0%
30209-000	Metal and Glass Etched Products	64	2,909	0	1,696	0	0%	0	0%	0	0%
30302-000	Ink Manufacturers Materials	64	2,909	0	1,696	0	0%	0	0%	0	0%
30355-000	Lockers	64	2,909	0	1,696	0	0%	0	0%	0	0%
50465-000	Fuel Oil Treatment	64	2,909	0	1,696	0	0%	0	0%	0	0%
50692-000	Upholstery Supplies	64	2,909	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
55564-000	Engineer	64	2,909	0	1,696	0	0%	0	0%	0	0%
55570-000	Exercise Equipment	64	2,909	0	1,696	0	0%	0	0%	0	0%
60059-000	Armored Car Services	64	2,909	0	1,696	0	0%	0	0%	0	0%
60154-000	Boating School	64	2,909	0	1,696	0	0%	0	0%	0	0%
80300-000	Liquid Filters	64	2,909	0	1,696	0	0%	0	0%	0	0%
80442-000	Livestock Auction	64	2,909	0	1,696	0	0%	0	0%	0	0%
80634-000	Seats	64	2,909	0	1,696	0	0%	0	0%	0	0%
80733-100	Tire Storage	64	2,909	1	1,104	0	0%	1	100%	0	0%
00109-000	Animal Identification	63	2,924	1	1,104	0	0%	1	100%	0	0%
00151-010	Fishing Gear	63	2,924	5	528	0	0%	5	100%	0	0%
10060-000	Raised Floor	63	2,924	0	1,696	0	0%	0	0%	0	0%
30156-000	Die Casting	63	2,924	0	1,696	0	0%	0	0%	0	0%
44041-000	Entertainment	63	2,924	2	847	2	100%	0	0%	0	0%
44053-000	Fuel	63	2,924	3	686	3	100%	0	0%	0	0%
50063-000	Battery Charging	63	2,924	0	1,696	0	0%	0	0%	0	0%
60690-000	Picture Frame Repair	63	2,924	0	1,696	0	0%	0	0%	0	0%
80194-000	Concrete Breaking	63	2,924	0	1,696	0	0%	0	0%	0	0%
30041-000	Beer Dispensing and Cooling Equipment	62	2,933	0	1,696	0	0%	0	0%	0	0%
30322-000	Plastic Labels	62	2,933	0	1,696	0	0%	0	0%	0	0%
30623-000	Slate	62	2,933	0	1,696	0	0%	0	0%	0	0%
50365-000	Japanese Food	62	2,933	0	1,696	0	0%	0	0%	0	0%
50450-000	Sheet Music	62	2,933	0	1,696	0	0%	0	0%	0	0%
50785-000	Landscape Lighting	62	2,933	0	1,696	0	0%	0	0%	0	0%
55677-000	Waste Compactor	62	2,933	1	1,104	1	100%	0	0%	0	0%
60426-000	Handwriting Expert	62	2,933	0	1,696	0	0%	0	0%	0	0%
61019-000	Theater Stage Play Houses	62	2,933	0	1,696	0	0%	0	0%	0	0%
80159-100	Chemical Production	62	2,933	0	1,696	0	0%	0	0%	0	0%
80244-000	Drafting Supplies	62	2,933	0	1,696	0	0%	0	0%	0	0%
80415-000	Junk Dealers	62	2,933	0	1,696	0	0%	0	0%	0	0%
82400-000	Records Management	62	2,933	0	1,696	0	0%	0	0%	0	0%
00202-000	Quarries	61	2,946	0	1,696	0	0%	0	0%	0	0%
10061-102	House Leveling	61	2,946	0	1,696	0	0%	0	0%	0	0%
20066-000	Savings and Loan Associations	61	2,946	0	1,696	0	0%	0	0%	0	0%
50048-100	Baby Car Seats	61	2,946	0	1,696	0	0%	0	0%	0	0%
60106-000	Auto Smog Inspection	61	2,946	0	1,696	0	0%	0	0%	0	0%
80950-000	House Call	61	2,946	0	1,696	0	0%	0	0%	0	0%
85327-000	Fiberglass Repair	61	2,946	2	847	1	50%	1	50%	0	0%
10027-000	Cistern Builders	60	2,953	0	1,696	0	0%	0	0%	0	0%
15058-100	Hardwood Floor Maintenance	60	2,953	0	1,696	0	0%	0	0%	0	0%
30272-000	Work Gloves	60	2,953	0	1,696	0	0%	0	0%	0	0%
30530-000	Printed and Etched Circuits	60	2,953	0	1,696	0	0%	0	0%	0	0%
44018-000	Charity	60	2,953	4	607	3	75%	1	25%	0	0%
50125-000	Camper Parts	60	2,953	0	1,696	0	0%	0	0%	0	0%
50454-000	Needlework Supplies	60	2,953	0	1,696	0	0%	0	0%	0	0%
55508-000	Livestock	60	2,953	0	1,696	0	0%	0	0%	0	0%
60245-100	Computer Cleaning Service	60	2,953	1	1,104	1	100%	0	0%	0	0%
60355-000	Export Management Company	60	2,953	1	1,104	1	100%	0	0%	0	0%
60528-100	Maid Service	60	2,953	2	847	1	50%	1	50%	0	0%
60615-000	Nursing School	60	2,953	0	1,696	0	0%	0	0%	0	0%
60770-000	Sales Presentation	60	2,953	0	1,696	0	0%	0	0%	0	0%
61067-000	Dinner Theater	60	2,953	0	1,696	0	0%	0	0%	0	0%
80574-000	Poles	60	2,953	0	1,696	0	0%	0	0%	0	0%
85328-100	Granite Fabrication	60	2,953	0	1,696	0	0%	0	0%	0	0%
90021-650	Charity - Human Services (i.e. assistance to individuals & families)	60	2,953	1	1,104	1	100%	0	0%	0	0%
30133-000	Electric Converter	59	2,970	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
30719-000	Turbocharger	59	2,970	0	1,696	0	0%	0	0%	0	0%
44044-000	Exercise and Wellness	59	2,970	1	1,104	1	100%	0	0%	0	0%
50059-000	Baskets	59	2,970	0	1,696	0	0%	0	0%	0	0%
50679-000	Trapping Supplies	59	2,970	0	1,696	0	0%	0	0%	0	0%
80311-000	Wholesale Fishing Tackle	59	2,970	0	1,696	0	0%	0	0%	0	0%
80760-000	Wholesale Underwear	59	2,970	0	1,696	0	0%	0	0%	0	0%
10134-000	Shoring Contractors	58	2,977	0	1,696	0	0%	0	0%	0	0%
30563-000	Refractory	58	2,977	0	1,696	0	0%	0	0%	0	0%
32000-000	Insulated Panels	58	2,977	0	1,696	0	0%	0	0%	0	0%
50257-000	Fire Department Equipment	58	2,977	0	1,696	0	0%	0	0%	0	0%
50429-000	Minerals	58	2,977	0	1,696	0	0%	0	0%	0	0%
50544-100	Breakfast	58	2,977	1	1,104	1	100%	0	0%	0	0%
60743-000	Fridge Rental	58	2,977	0	1,696	0	0%	0	0%	0	0%
65548-250	Dental Staffing	58	2,977	0	1,696	0	0%	0	0%	0	0%
80167-000	Chiropractor Equipment	58	2,977	0	1,696	0	0%	0	0%	0	0%
80264-000	Eggs	58	2,977	0	1,696	0	0%	0	0%	0	0%
80687-000	Steam Baths	58	2,977	0	1,696	0	0%	0	0%	0	0%
80813-000	Metal Salvage Yards	58	2,977	0	1,696	0	0%	0	0%	0	0%
30191-000	Elevator Parts	57	2,989	0	1,696	0	0%	0	0%	0	0%
30428-000	Essential Oils	57	2,989	1	1,104	1	100%	0	0%	0	0%
50054-000	Bamboo Products	57	2,989	1	1,104	0	0%	0	0%	1	100%
50460-100	Bonsai Nursery	57	2,989	0	1,696	0	0%	0	0%	0	0%
60467-000	Infrared Inspection	57	2,989	0	1,696	0	0%	0	0%	0	0%
74000-000	Colocation Services	57	2,989	0	1,696	0	0%	0	0%	0	0%
80106-000	Wooded Boxes	57	2,989	0	1,696	0	0%	0	0%	0	0%
80274-000	Wholesale Energy Conservation Products	57	2,989	0	1,696	0	0%	0	0%	0	0%
80469-000	Patent Medicine	57	2,989	0	1,696	0	0%	0	0%	0	0%
80621-100	Gravel	57	2,989	1	1,104	1	100%	0	0%	0	0%
85344-000	Bus Rental	57	2,989	0	1,696	0	0%	0	0%	0	0%
10031-100	Concrete Removal	56	3,000	0	1,696	0	0%	0	0%	0	0%
30074-000	Confectionery Brokers	56	3,000	0	1,696	0	0%	0	0%	0	0%
50185-000	Cookies	56	3,000	0	1,696	0	0%	0	0%	0	0%
50214-000	Doll Houses	56	3,000	0	1,696	0	0%	0	0%	0	0%
50477-000	Paneling	56	3,000	0	1,696	0	0%	0	0%	0	0%
50557-000	Saw	56	3,000	0	1,696	0	0%	0	0%	0	0%
60107-900	Fleet Services	56	3,000	0	1,696	0	0%	0	0%	0	0%
60186-000	Carpet Dyers	56	3,000	0	1,696	0	0%	0	0%	0	0%
60594-100	Exhaust Systems	56	3,000	1	1,104	0	0%	0	0%	1	100%
60655-000	Photo Retouching	56	3,000	0	1,696	0	0%	0	0%	0	0%
60971-103	Health Care Placement	56	3,000	0	1,696	0	0%	0	0%	0	0%
80667-000	Soil Conditioner	56	3,000	1	1,104	1	100%	0	0%	0	0%
80762-000	Commercial Vacuum Cleaners	56	3,000	0	1,696	0	0%	0	0%	0	0%
86000-000	Awards	56	3,000	0	1,696	0	0%	0	0%	0	0%
10095-400	Electrostatic Painting	55	3,014	0	1,696	0	0%	0	0%	0	0%
30329-000	Lapidary	55	3,014	0	1,696	0	0%	0	0%	0	0%
30499-000	Plastic Foam	55	3,014	0	1,696	0	0%	0	0%	0	0%
30560-000	Compact Disc Manufacturer	55	3,014	0	1,696	0	0%	0	0%	0	0%
30643-000	Engine Starter	55	3,014	0	1,696	0	0%	0	0%	0	0%
30729-000	Pressure Vessel	55	3,014	0	1,696	0	0%	0	0%	0	0%
50724-000	Waterbed Dealers	55	3,014	0	1,696	0	0%	0	0%	0	0%
61028-000	TV Home Shopping	55	3,014	0	1,696	0	0%	0	0%	0	0%
80039-100	Hybrid Car Dealers	55	3,014	1	1,104	1	100%	0	0%	0	0%
80360-000	Grinding Machine	55	3,014	1	1,104	1	100%	0	0%	0	0%
80418-000	Knit Goods Manufacturer	55	3,014	0	1,696	0	0%	0	0%	0	0%
80485-000	Precious Metals Products	55	3,014	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
20025-000	Bond Insurance	54	3,026	0	1,696	0	0%	0	0%	0	0%
30349-000	Emergency Lighting Equipment	54	3,026	0	1,696	0	0%	0	0%	0	0%
50470-000	Organs	54	3,026	0	1,696	0	0%	0	0%	0	0%
50708-000	Video Game Supplies	54	3,026	0	1,696	0	0%	0	0%	0	0%
50737-500	Replacement Windows	54	3,026	2	847	2	100%	0	0%	0	0%
60353-200	Pole Fitness	54	3,026	0	1,696	0	0%	0	0%	0	0%
60513-000	Public Library	54	3,026	0	1,696	0	0%	0	0%	0	0%
80295-000	Fertilizer Plant Equipment	54	3,026	0	1,696	0	0%	0	0%	0	0%
80347-000	Glass Coating and Tinting Materials	54	3,026	0	1,696	0	0%	0	0%	0	0%
00205-000	Rice	53	3,035	0	1,696	0	0%	0	0%	0	0%
10032-102	Concrete Repair	53	3,035	0	1,696	0	0%	0	0%	0	0%
30413-000	Music Publishing Companies	53	3,035	0	1,696	0	0%	0	0%	0	0%
30540-000	Propeller	53	3,035	0	1,696	0	0%	0	0%	0	0%
50048-000	Baby Strollers	53	3,035	1	1,104	1	100%	0	0%	0	0%
50240-000	Embroidery Supplies	53	3,035	0	1,696	0	0%	0	0%	0	0%
50327-000	Gun Equipment	53	3,035	0	1,696	0	0%	0	0%	0	0%
60116-000	Baby Shoe Preservation	53	3,035	0	1,696	0	0%	0	0%	0	0%
60395-000	Furniture Repair Supplies	53	3,035	0	1,696	0	0%	0	0%	0	0%
60471-000	Workroom Interior Designer	53	3,035	1	1,104	1	100%	0	0%	0	0%
60549-100	Medical Coding	53	3,035	0	1,696	0	0%	0	0%	0	0%
80783-000	Water Works Equipment and Supplies	53	3,035	0	1,696	0	0%	0	0%	0	0%
85331-200	Parent Education	53	3,035	3	686	0	0%	3	100%	0	0%
10080-100	Building Movers	52	3,048	0	1,696	0	0%	0	0%	0	0%
30219-000	Fiberglass	52	3,048	0	1,696	0	0%	0	0%	0	0%
30358-000	Lubricating System	52	3,048	0	1,696	0	0%	0	0%	0	0%
60075-111	Tax Attorney	52	3,048	0	1,696	0	0%	0	0%	0	0%
60115-100	Industrial Ultrasound	52	3,048	0	1,696	0	0%	0	0%	0	0%
60575-000	Motion Picture Equipment	52	3,048	0	1,696	0	0%	0	0%	0	0%
80091-000	Boiler Rental	52	3,048	0	1,696	0	0%	0	0%	0	0%
80555-000	Wholesale Picture Frames	52	3,048	0	1,696	0	0%	0	0%	0	0%
00135-000	Fur Dealer	51	3,056	0	1,696	0	0%	0	0%	0	0%
10140-000	Sound Control Structures	51	3,056	0	1,696	0	0%	0	0%	0	0%
44128-000	Taxes	51	3,056	4	607	2	50%	2	50%	0	0%
50080-000	Blankets	51	3,056	0	1,696	0	0%	0	0%	0	0%
50198-000	Gas Cylinder	51	3,056	0	1,696	0	0%	0	0%	0	0%
50479-101	Party Facilities	51	3,056	1	1,104	1	100%	0	0%	0	0%
50519-000	Quilts	51	3,056	0	1,696	0	0%	0	0%	0	0%
50668-000	Pneumatic Tools	51	3,056	0	1,696	0	0%	0	0%	0	0%
55613-000	Soil	51	3,056	1	1,104	1	100%	0	0%	0	0%
60038-000	Animation Mechanics	51	3,056	0	1,696	0	0%	0	0%	0	0%
60485-000	Labor Relations Consultant	51	3,056	0	1,696	0	0%	0	0%	0	0%
60521-000	Lobbyist	51	3,056	0	1,696	0	0%	0	0%	0	0%
60895-000	Threat and Fraud Assessment	51	3,056	0	1,696	0	0%	0	0%	0	0%
61049-000	Bronzing	51	3,056	0	1,696	0	0%	0	0%	0	0%
70505-000	Aircraft Ferry	51	3,056	0	1,696	0	0%	0	0%	0	0%
80427-000	Laundry Supplies	51	3,056	0	1,696	0	0%	0	0%	0	0%
85344-100	Bus Sales	51	3,056	0	1,696	0	0%	0	0%	0	0%
10006-200	Outdoor Kitchens	50	3,073	0	1,696	0	0%	0	0%	0	0%
30012-000	Amusement Park Equipment	50	3,073	0	1,696	0	0%	0	0%	0	0%
30436-000	Olive Oil	50	3,073	0	1,696	0	0%	0	0%	0	0%
30637-000	Spring Manufacturers	50	3,073	0	1,696	0	0%	0	0%	0	0%
44030-000	Design	50	3,073	2	847	1	50%	1	50%	0	0%
50123-000	Calendars	50	3,073	1	1,104	1	100%	0	0%	0	0%
50690-000	Uniform Accessories	50	3,073	1	1,104	1	100%	0	0%	0	0%
55628-000	Eye Surgery	50	3,073	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60075-164	Will Attorney	50	3,073	0	1,696	0	0%	0	0%	0	0%
60559-000	Microwave Repairs	50	3,073	0	1,696	0	0%	0	0%	0	0%
60965-300	Yoga Classes	50	3,073	2	847	1	50%	1	50%	0	0%
80205-000	Copper Products	50	3,073	0	1,696	0	0%	0	0%	0	0%
80800-000	Wool	50	3,073	0	1,696	0	0%	0	0%	0	0%
10040-000	Dome Structures	49	3,086	0	1,696	0	0%	0	0%	0	0%
30694-100	Ticket Printer	49	3,086	0	1,696	0	0%	0	0%	0	0%
50221-400	Industrial Doors	49	3,086	0	1,696	0	0%	0	0%	0	0%
60320-000	Educational Research	49	3,086	0	1,696	0	0%	0	0%	0	0%
60862-000	Novelty Telegrams	49	3,086	0	1,696	0	0%	0	0%	0	0%
60933-000	Wall Cleaning	49	3,086	0	1,696	0	0%	0	0%	0	0%
70649-000	Water Taxi	49	3,086	0	1,696	0	0%	0	0%	0	0%
80219-000	Crane Parts	49	3,086	0	1,696	0	0%	0	0%	0	0%
80221-000	Credit Card Equipment	49	3,086	0	1,696	0	0%	0	0%	0	0%
80375-000	Heat Recovery System	49	3,086	0	1,696	0	0%	0	0%	0	0%
80445-000	Locksmith Supplies	49	3,086	0	1,696	0	0%	0	0%	0	0%
90021-050	Charity - Animal Protection	49	3,086	0	1,696	0	0%	0	0%	0	0%
10177-103	Arbors	48	3,098	0	1,696	0	0%	0	0%	0	0%
30140-000	Crankshaft Grinding	48	3,098	0	1,696	0	0%	0	0%	0	0%
30244-000	Frozen Food Processors	48	3,098	0	1,696	0	0%	0	0%	0	0%
60123-000	Bar Coding	48	3,098	0	1,696	0	0%	0	0%	0	0%
60353-100	Pilates	48	3,098	0	1,696	0	0%	0	0%	0	0%
60706-100	Professional Employer Organization	48	3,098	0	1,696	0	0%	0	0%	0	0%
60745-000	Religious Organizations	48	3,098	0	1,696	0	0%	0	0%	0	0%
60808-000	Skating Rink	48	3,098	1	1,104	0	0%	1	100%	0	0%
60935-000	Washer and Dryer Repair	48	3,098	0	1,696	0	0%	0	0%	0	0%
60967-000	Zipper Repair	48	3,098	0	1,696	0	0%	0	0%	0	0%
70600-000	Ship Register	48	3,098	4	607	1	25%	3	75%	0	0%
70604-000	Ski Tour	48	3,098	0	1,696	0	0%	0	0%	0	0%
80477-000	Extruded Metal	48	3,098	0	1,696	0	0%	0	0%	0	0%
80513-000	Used Office Furniture	48	3,098	0	1,696	0	0%	0	0%	0	0%
80643-100	Sign Company	48	3,098	0	1,696	0	0%	0	0%	0	0%
85084-100	Beverage Distribution	48	3,098	0	1,696	0	0%	0	0%	0	0%
20071-000	Studio Rental	47	3,114	0	1,696	0	0%	0	0%	0	0%
30278-000	Grease Trap	47	3,114	0	1,696	0	0%	0	0%	0	0%
50441-010	Motorcycle Service	47	3,114	0	1,696	0	0%	0	0%	0	0%
60433-100	Air Sealing	47	3,114	0	1,696	0	0%	0	0%	0	0%
60488-101	Paternity Test	47	3,114	1	1,104	0	0%	1	100%	0	0%
60818-000	Social Worker	47	3,114	0	1,696	0	0%	0	0%	0	0%
72100-000	Bistro	47	3,114	0	1,696	0	0%	0	0%	0	0%
80103-000	Paper Boxes	47	3,114	0	1,696	0	0%	0	0%	0	0%
80622-000	Sand and Gravel Handling Equipment	47	3,114	0	1,696	0	0%	0	0%	0	0%
00185-000	Oil Well Logging	46	3,123	0	1,696	0	0%	0	0%	0	0%
10013-200	Tiny Houses	46	3,123	0	1,696	0	0%	0	0%	0	0%
30185-000	Electrical Discharge Machines	46	3,123	0	1,696	0	0%	0	0%	0	0%
30326-000	Plastic Lamination	46	3,123	0	1,696	0	0%	0	0%	0	0%
60380-000	Football Club	46	3,123	0	1,696	0	0%	0	0%	0	0%
65548-000	Medical Staffing	46	3,123	0	1,696	0	0%	0	0%	0	0%
70541-000	Customs Consultant	46	3,123	0	1,696	0	0%	0	0%	0	0%
71500-000	Media Buying	46	3,123	0	1,696	0	0%	0	0%	0	0%
80064-000	Barn Supplies	46	3,123	0	1,696	0	0%	0	0%	0	0%
80081-000	Belting Supplies	46	3,123	0	1,696	0	0%	0	0%	0	0%
80726-000	Testing Equipment	46	3,123	0	1,696	0	0%	0	0%	0	0%
85371-000	Legal Printing	46	3,123	0	1,696	0	0%	0	0%	0	0%
30364-000	Treated Lumber	45	3,135	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
30599-000	Seismic Retrofit	45	3,135	0	1,696	0	0%	0	0%	0	0%
44024-000	Custom Service	45	3,135	1	1,104	1	100%	0	0%	0	0%
44133-100	Bulk Water Delivery	45	3,135	0	1,696	0	0%	0	0%	0	0%
50583-100	Shopping Center	45	3,135	0	1,696	0	0%	0	0%	0	0%
50642-000	Tarp	45	3,135	1	1,104	0	0%	1	100%	0	0%
50688-000	Umbrella	45	3,135	0	1,696	0	0%	0	0%	0	0%
50721-000	Water Skiing Equipment	45	3,135	0	1,696	0	0%	0	0%	0	0%
50745-000	Yogurt	45	3,135	0	1,696	0	0%	0	0%	0	0%
60099-000	Car Hand Controls	45	3,135	0	1,696	0	0%	0	0%	0	0%
60505-000	Cleaning Leather	45	3,135	0	1,696	0	0%	0	0%	0	0%
60610-000	Noise Control Consultants	45	3,135	0	1,696	0	0%	0	0%	0	0%
80236-000	Dental Equipment Repair	45	3,135	0	1,696	0	0%	0	0%	0	0%
80342-000	Wholesale General Merchandise	45	3,135	1	1,104	0	0%	1	100%	0	0%
82000-000	Water and Sewer Line Protection	45	3,135	0	1,696	0	0%	0	0%	0	0%
85376-000	Two Way Radios	45	3,135	0	1,696	0	0%	0	0%	0	0%
00222-500	Veterinary Surgery	44	3,151	0	1,696	0	0%	0	0%	0	0%
10014-100	Historical Structure Preservation	44	3,151	0	1,696	0	0%	0	0%	0	0%
25046-000	Not Substantiated Wealth Building Training	44	3,151	0	1,696	0	0%	0	0%	0	0%
30115-000	Coin Manufacturers	44	3,151	0	1,696	0	0%	0	0%	0	0%
30278-100	Grease Pumping	44	3,151	0	1,696	0	0%	0	0%	0	0%
30306-000	Electric Insulation Materials	44	3,151	0	1,696	0	0%	0	0%	0	0%
30515-000	Polyurethane	44	3,151	0	1,696	0	0%	0	0%	0	0%
30522-000	Power Plant Equipment Repairs	44	3,151	0	1,696	0	0%	0	0%	0	0%
30527-000	Pressurization Equipment	44	3,151	0	1,696	0	0%	0	0%	0	0%
50628-000	Swap Shop	44	3,151	0	1,696	0	0%	0	0%	0	0%
60021-000	Telephone Advertising	44	3,151	0	1,696	0	0%	0	0%	0	0%
60063-000	Art Organizations	44	3,151	0	1,696	0	0%	0	0%	0	0%
60148-000	Blood Bank	44	3,151	0	1,696	0	0%	0	0%	0	0%
60709-000	Psychologist Referral Service	44	3,151	0	1,696	0	0%	0	0%	0	0%
80036-000	Audio Visual Equipment Wholesale	44	3,151	0	1,696	0	0%	0	0%	0	0%
80497-000	Wholesale Musical Instruments	44	3,151	0	1,696	0	0%	0	0%	0	0%
80802-000	Wholesale Work Clothes	44	3,151	0	1,696	0	0%	0	0%	0	0%
85309-000	Window Security Laminate	44	3,151	0	1,696	0	0%	0	0%	0	0%
30007-000	Aircraft Manufacturers	43	3,169	0	1,696	0	0%	0	0%	0	0%
50404-000	Used Lumber	43	3,169	0	1,696	0	0%	0	0%	0	0%
50481-100	Bounce House	43	3,169	0	1,696	0	0%	0	0%	0	0%
60216-000	Dry Cleaning Equipment	43	3,169	0	1,696	0	0%	0	0%	0	0%
60222-000	Coil Winding	43	3,169	0	1,696	0	0%	0	0%	0	0%
60514-000	Library Research Service	43	3,169	0	1,696	0	0%	0	0%	0	0%
60650-100	Fumigation	43	3,169	0	1,696	0	0%	0	0%	0	0%
60666-000	Osteopath	43	3,169	0	1,696	0	0%	0	0%	0	0%
70598-000	Sewage Disposal	43	3,169	0	1,696	0	0%	0	0%	0	0%
80281-000	Fabric Manufacturers	43	3,169	0	1,696	0	0%	0	0%	0	0%
80387-000	Humidifier	43	3,169	0	1,696	0	0%	0	0%	0	0%
80623-100	Sandblasting Supplies	43	3,169	0	1,696	0	0%	0	0%	0	0%
80808-000	Telephone 900 Number Resellers	43	3,169	0	1,696	0	0%	0	0%	0	0%
89500-000	Penny Auctions	43	3,169	0	1,696	0	0%	0	0%	0	0%
30007-100	Drone Manufacturers	42	3,183	0	1,696	0	0%	0	0%	0	0%
30187-000	Electronic Equipment Testing	42	3,183	0	1,696	0	0%	0	0%	0	0%
30445-000	Paint Manufacturing Equipment	42	3,183	0	1,696	0	0%	0	0%	0	0%
30526-000	Power Press Equipment	42	3,183	0	1,696	0	0%	0	0%	0	0%
30683-000	Test Publishers	42	3,183	0	1,696	0	0%	0	0%	0	0%
30777-000	Police Department	42	3,183	0	1,696	0	0%	0	0%	0	0%
50084-000	Nuts and Bolts	42	3,183	0	1,696	0	0%	0	0%	0	0%
50122-000	Cake Decorating Supplies	42	3,183	1	1,104	1	100%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
50127-000	Candle Making Supplies	42	3,183	0	1,696	0	0%	0	0%	0	0%
50360-000	Invitations	42	3,183	0	1,696	0	0%	0	0%	0	0%
50757-000	Railroad Freight	42	3,183	0	1,696	0	0%	0	0%	0	0%
60047-000	Apprenticeship Programs	42	3,183	0	1,696	0	0%	0	0%	0	0%
60075-145	Intellectual Property Lawyer	42	3,183	0	1,696	0	0%	0	0%	0	0%
60249-000	Concert Bureaus	42	3,183	0	1,696	0	0%	0	0%	0	0%
70571-500	Furniture Mover	42	3,183	1	1,104	1	100%	0	0%	0	0%
70588-000	Railroad Ticket Agencies	42	3,183	0	1,696	0	0%	0	0%	0	0%
72400-000	Ad Word Sponsorship	42	3,183	0	1,696	0	0%	0	0%	0	0%
80296-000	Fiberglass Products	42	3,183	0	1,696	0	0%	0	0%	0	0%
81600-000	E-Books	42	3,183	0	1,696	0	0%	0	0%	0	0%
10099-400	Patio Design	41	3,202	0	1,696	0	0%	0	0%	0	0%
10113-101	Plumbing Plan	41	3,202	0	1,696	0	0%	0	0%	0	0%
10169-010	Water Well Service	41	3,202	0	1,696	0	0%	0	0%	0	0%
30233-000	Flood Control Equipment	41	3,202	0	1,696	0	0%	0	0%	0	0%
30291-000	Frozen Dessert Distributors	41	3,202	0	1,696	0	0%	0	0%	0	0%
30438-100	Ornamental Iron Contractor	41	3,202	0	1,696	0	0%	0	0%	0	0%
30591-000	Screw Machine Products	41	3,202	0	1,696	0	0%	0	0%	0	0%
30689-100	Infrared Thermography	41	3,202	0	1,696	0	0%	0	0%	0	0%
50161-000	Clutches	41	3,202	0	1,696	0	0%	0	0%	0	0%
50540-000	Refrigerator Parts	41	3,202	0	1,696	0	0%	0	0%	0	0%
55433-000	Modular Home Foundation	41	3,202	0	1,696	0	0%	0	0%	0	0%
55610-000	Lawn	41	3,202	3	686	2	67%	1	33%	0	0%
60019-000	Radio Advertising	41	3,202	0	1,696	0	0%	0	0%	0	0%
60311-100	Drug Addiction Treatment	41	3,202	0	1,696	0	0%	0	0%	0	0%
60489-000	Veterinary Laboratory	41	3,202	0	1,696	0	0%	0	0%	0	0%
60810-000	Ski Lessons	41	3,202	0	1,696	0	0%	0	0%	0	0%
60907-000	Truck Driver Leasing	41	3,202	0	1,696	0	0%	0	0%	0	0%
61092-000	Orchestra	41	3,202	0	1,696	0	0%	0	0%	0	0%
65749-100	Medical Transcription	41	3,202	0	1,696	0	0%	0	0%	0	0%
80403-000	Iron	41	3,202	0	1,696	0	0%	0	0%	0	0%
80410-000	Jewelry Casting	41	3,202	0	1,696	0	0%	0	0%	0	0%
80641-000	Industrial Sewing Machine	41	3,202	1	1,104	1	100%	0	0%	0	0%
80710-000	Plastic Tanks	41	3,202	0	1,696	0	0%	0	0%	0	0%
00151-100	U-Catch Fishing	40	3,225	0	1,696	0	0%	0	0%	0	0%
10017-000	Cabanas	40	3,225	0	1,696	0	0%	0	0%	0	0%
30547-000	Pulp Products	40	3,225	0	1,696	0	0%	0	0%	0	0%
44012-000	Bathroom	40	3,225	1	1,104	0	0%	1	100%	0	0%
44091-000	Optometry	40	3,225	1	1,104	1	100%	0	0%	0	0%
50155-000	Cigarette Lighter	40	3,225	0	1,696	0	0%	0	0%	0	0%
50298-100	Grass Trimmers	40	3,225	0	1,696	0	0%	0	0%	0	0%
50663-000	Tool Salvage	40	3,225	0	1,696	0	0%	0	0%	0	0%
50709-000	Video Dealer	40	3,225	0	1,696	0	0%	0	0%	0	0%
50737-200	Wood Windows	40	3,225	0	1,696	0	0%	0	0%	0	0%
60122-000	Ballroom	40	3,225	0	1,696	0	0%	0	0%	0	0%
70563-000	Livestock Hauling	40	3,225	0	1,696	0	0%	0	0%	0	0%
75630-000	Virtual Tours	40	3,225	0	1,696	0	0%	0	0%	0	0%
80208-000	Wholesale Toiletries	40	3,225	0	1,696	0	0%	0	0%	0	0%
80677-000	Communication Devices	40	3,225	0	1,696	0	0%	0	0%	0	0%
00155-102	Seeding	39	3,240	0	1,696	0	0%	0	0%	0	0%
30030-000	Fabric Bags	39	3,240	0	1,696	0	0%	0	0%	0	0%
30338-000	Leak Detecting Equipment	39	3,240	0	1,696	0	0%	0	0%	0	0%
30400-000	Milling Machine	39	3,240	0	1,696	0	0%	0	0%	0	0%
30449-000	Plastic Cups	39	3,240	0	1,696	0	0%	0	0%	0	0%
30580-000	Sanitary Napkins	39	3,240	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
61039-000	Cleaning Supplies by Mail	39	3,240	0	1,696	0	0%	0	0%	0	0%
80757-000	Typewriter	39	3,240	0	1,696	0	0%	0	0%	0	0%
90021-600	Charity - Health	39	3,240	0	1,696	0	0%	0	0%	0	0%
10147-000	Spires	38	3,249	0	1,696	0	0%	0	0%	0	0%
30076-000	Wholesale Candy	38	3,249	0	1,696	0	0%	0	0%	0	0%
30589-000	Screen Printing Equipment	38	3,249	0	1,696	0	0%	0	0%	0	0%
55530-000	Legal	38	3,249	0	1,696	0	0%	0	0%	0	0%
60304-000	Divers	38	3,249	0	1,696	0	0%	0	0%	0	0%
60872-000	Tennis Lessons	38	3,249	0	1,696	0	0%	0	0%	0	0%
61046-000	Photography Sales	38	3,249	2	847	2	100%	0	0%	0	0%
70580-000	Post Offices	38	3,249	0	1,696	0	0%	0	0%	0	0%
80079-000	Wholesale Beer	38	3,249	0	1,696	0	0%	0	0%	0	0%
80562-000	Pipe Line Equipment	38	3,249	0	1,696	0	0%	0	0%	0	0%
80579-000	Pottery Supplies	38	3,249	0	1,696	0	0%	0	0%	0	0%
80661-000	Snow Melting Systems	38	3,249	0	1,696	0	0%	0	0%	0	0%
80681-100	Wholesale Sportswear	38	3,249	0	1,696	0	0%	0	0%	0	0%
10085-000	Lead Welding	37	3,262	0	1,696	0	0%	0	0%	0	0%
30145-000	Hydraulic Cylinder	37	3,262	0	1,696	0	0%	0	0%	0	0%
50114-100	Prefab Buildings	37	3,262	0	1,696	0	0%	0	0%	0	0%
50190-000	Costume Fabrics	37	3,262	0	1,696	0	0%	0	0%	0	0%
50329-000	Gypsum	37	3,262	0	1,696	0	0%	0	0%	0	0%
55592-000	Tools	37	3,262	0	1,696	0	0%	0	0%	0	0%
60070-000	Association Management	37	3,262	0	1,696	0	0%	0	0%	0	0%
60362-000	Fashion Show Producer	37	3,262	0	1,696	0	0%	0	0%	0	0%
60668-000	Ear Nose and Throat Doctor	37	3,262	0	1,696	0	0%	0	0%	0	0%
70800-000	Solar Pool Heater	37	3,262	0	1,696	0	0%	0	0%	0	0%
72500-000	Content Management System	37	3,262	1	1,104	1	100%	0	0%	0	0%
80041-110	Custom Wheels	37	3,262	0	1,696	0	0%	0	0%	0	0%
80179-000	Industrial Closures	37	3,262	0	1,696	0	0%	0	0%	0	0%
80185-000	Coin Sorter	37	3,262	0	1,696	0	0%	0	0%	0	0%
80277-000	Wholesale Envelopes	37	3,262	0	1,696	0	0%	0	0%	0	0%
80294-000	Feed Manufacturers	37	3,262	0	1,696	0	0%	0	0%	0	0%
00116-000	Coal Mining	36	3,278	0	1,696	0	0%	0	0%	0	0%
30112-000	Vacuum Coating	36	3,278	0	1,696	0	0%	0	0%	0	0%
30374-000	Mailing Containers	36	3,278	0	1,696	0	0%	0	0%	0	0%
30656-000	Street Lighting	36	3,278	0	1,696	0	0%	0	0%	0	0%
44058-000	Hardware and Tools	36	3,278	3	686	3	100%	0	0%	0	0%
50078-000	Binoculars	36	3,278	0	1,696	0	0%	0	0%	0	0%
50219-000	Door Closers	36	3,278	0	1,696	0	0%	0	0%	0	0%
50480-200	Halloween Decorations	36	3,278	0	1,696	0	0%	0	0%	0	0%
60005-100	Forensic Accounting	36	3,278	0	1,696	0	0%	0	0%	0	0%
60181-000	Carburetors	36	3,278	0	1,696	0	0%	0	0%	0	0%
60440-000	Home Consultant	36	3,278	0	1,696	0	0%	0	0%	0	0%
60665-400	Vascular Surgeon	36	3,278	0	1,696	0	0%	0	0%	0	0%
60819-000	Solar Energy Development	36	3,278	0	1,696	0	0%	0	0%	0	0%
60890-000	Towel Supply Service	36	3,278	0	1,696	0	0%	0	0%	0	0%
65134-400	Facial	36	3,278	1	1,104	1	100%	0	0%	0	0%
80217-000	Protective Covers	36	3,278	0	1,696	0	0%	0	0%	0	0%
80253-000	Driving Training Equipment	36	3,278	0	1,696	0	0%	0	0%	0	0%
80544-000	Pearl	36	3,278	0	1,696	0	0%	0	0%	0	0%
85325-000	Etiquette School	36	3,278	0	1,696	0	0%	0	0%	0	0%
00190-000	Orchard	35	3,297	0	1,696	0	0%	0	0%	0	0%
20055-000	Oil Leases	35	3,297	0	1,696	0	0%	0	0%	0	0%
30284-000	Handbag Manufacturers	35	3,297	1	1,104	1	100%	0	0%	0	0%
30301-000	Infrared Equipment	35	3,297	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
30320-000	Labeling Equipment	35	3,297	0	1,696	0	0%	0	0%	0	0%
30680-000	TV Station Equipment	35	3,297	0	1,696	0	0%	0	0%	0	0%
50007-000	Ammunition	35	3,297	1	1,104	1	100%	0	0%	0	0%
50079-000	Bird Supplies	35	3,297	0	1,696	0	0%	0	0%	0	0%
50233-000	Dry Goods	35	3,297	1	1,104	1	100%	0	0%	0	0%
50265-000	Fishing Bait	35	3,297	0	1,696	0	0%	0	0%	0	0%
50592-100	Ski Equipment Rental	35	3,297	0	1,696	0	0%	0	0%	0	0%
50594-000	Smoke Detectors	35	3,297	0	1,696	0	0%	0	0%	0	0%
60531-100	International Mailing Services	35	3,297	0	1,696	0	0%	0	0%	0	0%
60661-000	Photographic Research	35	3,297	0	1,696	0	0%	0	0%	0	0%
60681-000	Radiology	35	3,297	0	1,696	0	0%	0	0%	0	0%
60738-000	Recreation Program Consultants	35	3,297	0	1,696	0	0%	0	0%	0	0%
60752-100	Nudist Camp	35	3,297	0	1,696	0	0%	0	0%	0	0%
70555-000	Grain Elevator	35	3,297	0	1,696	0	0%	0	0%	0	0%
70565-000	Machinery Movers	35	3,297	0	1,696	0	0%	0	0%	0	0%
80305-000	Fire Hydrant	35	3,297	0	1,696	0	0%	0	0%	0	0%
80371-000	Hardware Consultants	35	3,297	0	1,696	0	0%	0	0%	0	0%
80434-000	Lightning Protection	35	3,297	0	1,696	0	0%	0	0%	0	0%
80448-000	Logging Equipment	35	3,297	0	1,696	0	0%	0	0%	0	0%
80549-000	Wholesale Photography Equipment	35	3,297	0	1,696	0	0%	0	0%	0	0%
86300-000	Childproofing	35	3,297	0	1,696	0	0%	0	0%	0	0%
10139-100	Skylight Distributors	34	3,322	0	1,696	0	0%	0	0%	0	0%
30092-000	Cell Material	34	3,322	0	1,696	0	0%	0	0%	0	0%
30143-000	Culverts	34	3,322	0	1,696	0	0%	0	0%	0	0%
30534-100	Letterpress Printing	34	3,322	0	1,696	0	0%	0	0%	0	0%
30664-000	Electric Switches	34	3,322	0	1,696	0	0%	0	0%	0	0%
50164-110	Hookah Bar	34	3,322	0	1,696	0	0%	0	0%	0	0%
50213-000	Doll Accessories	34	3,322	0	1,696	0	0%	0	0%	0	0%
50578-000	Shoe Laces	34	3,322	1	1,104	1	100%	0	0%	0	0%
55527-000	Artists	34	3,322	1	1,104	0	0%	1	100%	0	0%
55675-000	Helicopter	34	3,322	0	1,696	0	0%	0	0%	0	0%
60020-000	Guide Advertising	34	3,322	0	1,696	0	0%	0	0%	0	0%
60075-130	Entertainment Lawyer	34	3,322	0	1,696	0	0%	0	0%	0	0%
60075-141	Civil Lawyer	34	3,322	0	1,696	0	0%	0	0%	0	0%
60235-200	Modeling and Simulation	34	3,322	0	1,696	0	0%	0	0%	0	0%
60244-000	Computer Room Equipment	34	3,322	0	1,696	0	0%	0	0%	0	0%
60263-000	Copywriter	34	3,322	0	1,696	0	0%	0	0%	0	0%
60293-000	Deodorizing	34	3,322	0	1,696	0	0%	0	0%	0	0%
60638-000	Parcel Post Assembly Service	34	3,322	0	1,696	0	0%	0	0%	0	0%
80120-000	Bulletin Board	34	3,322	0	1,696	0	0%	0	0%	0	0%
00198-200	Dog Shock Collar	33	3,341	0	1,696	0	0%	0	0%	0	0%
30746-000	Window Cleaning Supplies	33	3,341	0	1,696	0	0%	0	0%	0	0%
50089-100	Boutique Fight Cancer Products	33	3,341	0	1,696	0	0%	0	0%	0	0%
50352-000	Ice	33	3,341	0	1,696	0	0%	0	0%	0	0%
50481-200	Jumping Balloons	33	3,341	0	1,696	0	0%	0	0%	0	0%
50515-000	Porcelain Products	33	3,341	0	1,696	0	0%	0	0%	0	0%
50652-000	Tennis Equipment	33	3,341	0	1,696	0	0%	0	0%	0	0%
60075-133	Collaborative Divorce Attorney	33	3,341	0	1,696	0	0%	0	0%	0	0%
60134-500	Microblading	33	3,341	1	1,104	0	0%	1	100%	0	0%
60469-500	Roof Inspection	33	3,341	0	1,696	0	0%	0	0%	0	0%
60675-000	Internal Medicine	33	3,341	0	1,696	0	0%	0	0%	0	0%
60715-000	Publicity Service	33	3,341	0	1,696	0	0%	0	0%	0	0%
70503-000	Aircraft Equipment Testing	33	3,341	0	1,696	0	0%	0	0%	0	0%
70583-100	Broadcast Companies	33	3,341	1	1,104	1	100%	0	0%	0	0%
80395-100	Ice Machine Repair	33	3,341	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80649-000	Shoe Manufacturers Supplies	33	3,341	0	1,696	0	0%	0	0%	0	0%
85266-000	Gambling Machines	33	3,341	0	1,696	0	0%	0	0%	0	0%
85277-100	Technology Litigation	33	3,341	0	1,696	0	0%	0	0%	0	0%
90021-950	Charity - Other Charitable Organizations	33	3,341	2	847	2	100%	0	0%	0	0%
00130-000	Fish Hatchery	32	3,360	0	1,696	0	0%	0	0%	0	0%
00181-000	Oil Well Equipment Rentals	32	3,360	0	1,696	0	0%	0	0%	0	0%
05103-000	Agricultural Waste Management	32	3,360	0	1,696	0	0%	0	0%	0	0%
30099-000	Manufacturing Chemist	32	3,360	0	1,696	0	0%	0	0%	0	0%
30138-000	Corrosion Control	32	3,360	0	1,696	0	0%	0	0%	0	0%
30254-000	Furniture Manufacturers Equipment	32	3,360	0	1,696	0	0%	0	0%	0	0%
44132-000	Warranty Plans	32	3,360	0	1,696	0	0%	0	0%	0	0%
50139-000	Caulking Materials	32	3,360	0	1,696	0	0%	0	0%	0	0%
50409-000	Magician Supplies	32	3,360	0	1,696	0	0%	0	0%	0	0%
50696-000	Vacuum Cleaners Parts	32	3,360	0	1,696	0	0%	0	0%	0	0%
55546-000	Coaching	32	3,360	0	1,696	0	0%	0	0%	0	0%
60075-102	Consumer Fraud Lawyers	32	3,360	0	1,696	0	0%	0	0%	0	0%
60289-200	Dental Sedation	32	3,360	0	1,696	0	0%	0	0%	0	0%
60474-000	Inventor	32	3,360	0	1,696	0	0%	0	0%	0	0%
60928-100	Video Editing	32	3,360	0	1,696	0	0%	0	0%	0	0%
65243-100	Cyber Security	32	3,360	1	1,104	1	100%	0	0%	0	0%
70508-200	Drone Repair	32	3,360	0	1,696	0	0%	0	0%	0	0%
77600-000	Smart Phone Software	32	3,360	1	1,104	0	0%	1	100%	0	0%
80333-000	Furniture Cleaning Equipment	32	3,360	0	1,696	0	0%	0	0%	0	0%
80358-000	Greeting Card Manufacturers	32	3,360	0	1,696	0	0%	0	0%	0	0%
80447-000	Log Splitter	32	3,360	0	1,696	0	0%	0	0%	0	0%
80799-100	Woodworking Supplies	32	3,360	2	847	1	50%	1	50%	0	0%
85010-100	Corporate Gifts	32	3,360	1	1,104	1	100%	0	0%	0	0%
30336-300	Lead Renovator	31	3,383	0	1,696	0	0%	0	0%	0	0%
30507-000	Plastic Forming	31	3,383	0	1,696	0	0%	0	0%	0	0%
50464-100	Oil Marketing	31	3,383	0	1,696	0	0%	0	0%	0	0%
55590-000	Hardware	31	3,383	4	607	3	75%	1	25%	0	0%
55620-000	Plastics	31	3,383	0	1,696	0	0%	0	0%	0	0%
55660-000	Golf	31	3,383	1	1,104	0	0%	0	0%	1	100%
60075-150	Landlord Tenant Lawyer	31	3,383	0	1,696	0	0%	0	0%	0	0%
60187-000	Carpet Rental	31	3,383	0	1,696	0	0%	0	0%	0	0%
60713-100	Public Speakers	31	3,383	0	1,696	0	0%	0	0%	0	0%
60960-000	Word Processing Services	31	3,383	0	1,696	0	0%	0	0%	0	0%
60970-101	Nephrologist	31	3,383	0	1,696	0	0%	0	0%	0	0%
61076-000	Office Supplies Sales by Phone	31	3,383	0	1,696	0	0%	0	0%	0	0%
70508-100	Aircraft Cleaning	31	3,383	0	1,696	0	0%	0	0%	0	0%
70609-000	Stevedoring Contractors	31	3,383	0	1,696	0	0%	0	0%	0	0%
80132-000	Confectionery Supplies	31	3,383	0	1,696	0	0%	0	0%	0	0%
80206-000	Coppersmith	31	3,383	0	1,696	0	0%	0	0%	0	0%
80364-130	Hair Ornaments	31	3,383	0	1,696	0	0%	0	0%	0	0%
80801-000	Wool Products	31	3,383	0	1,696	0	0%	0	0%	0	0%
30780-000	Soil Conservation Service	30	3,401	0	1,696	0	0%	0	0%	0	0%
44065-000	Hunting	30	3,401	1	1,104	1	100%	0	0%	0	0%
50484-000	Pens and Pencils	30	3,401	0	1,696	0	0%	0	0%	0	0%
50660-000	Toilet Seats	30	3,401	0	1,696	0	0%	0	0%	0	0%
50741-000	Wood Preservative	30	3,401	1	1,104	0	0%	1	100%	0	0%
60107-800	Fleet Maintenance	30	3,401	0	1,696	0	0%	0	0%	0	0%
60289-104	Prosthodontist	30	3,401	0	1,696	0	0%	0	0%	0	0%
60576-000	Motion Picture Equipment Repair	30	3,401	0	1,696	0	0%	0	0%	0	0%
60658-100	Pet Photographer	30	3,401	0	1,696	0	0%	0	0%	0	0%
60753-000	Rest Home	30	3,401	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60780-200	Montessori School	30	3,401	1	1,104	0	0%	1	100%	0	0%
60858-300	Tax Enrolled Agent	30	3,401	0	1,696	0	0%	0	0%	0	0%
60875-000	Stage Lighting	30	3,401	0	1,696	0	0%	0	0%	0	0%
60931-000	Wholesale Video Tapes	30	3,401	0	1,696	0	0%	0	0%	0	0%
60998-000	Traffic Engineers	30	3,401	0	1,696	0	0%	0	0%	0	0%
70509-000	Aircraft Storage	30	3,401	0	1,696	0	0%	0	0%	0	0%
70578-000	Pilot Car Services	30	3,401	0	1,696	0	0%	0	0%	0	0%
80046-000	Auto Equipment Manufacturers	30	3,401	0	1,696	0	0%	0	0%	0	0%
80568-000	Plastics Machinery	30	3,401	0	1,696	0	0%	0	0%	0	0%
80657-000	Ski Equipment Manufacturers	30	3,401	0	1,696	0	0%	0	0%	0	0%
90021-400	Charity - Community Development & Civic Organizations	30	3,401	0	1,696	0	0%	0	0%	0	0%
10156-000	Tennis Court Construction	29	3,422	0	1,696	0	0%	0	0%	0	0%
30197-000	Embroidery Machine	29	3,422	0	1,696	0	0%	0	0%	0	0%
30269-000	Glassware Wholesale	29	3,422	0	1,696	0	0%	0	0%	0	0%
30484-000	Picture Framing Supplies	29	3,422	0	1,696	0	0%	0	0%	0	0%
30504-000	Reinforced Plastic	29	3,422	0	1,696	0	0%	0	0%	0	0%
30666-000	Folding Tables	29	3,422	0	1,696	0	0%	0	0%	0	0%
30759-000	Wood Turning	29	3,422	0	1,696	0	0%	0	0%	0	0%
50102-000	Used Brick	29	3,422	0	1,696	0	0%	0	0%	0	0%
50269-100	Banners	29	3,422	0	1,696	0	0%	0	0%	0	0%
50337-100	Hearing Aid Repair	29	3,422	0	1,696	0	0%	0	0%	0	0%
50428-000	Miniatures	29	3,422	0	1,696	0	0%	0	0%	0	0%
55537-000	Brick	29	3,422	1	1,104	0	0%	0	0%	1	100%
60382-000	Charity Foundations	29	3,422	0	1,696	0	0%	0	0%	0	0%
60721-000	Rack Merchandise Service	29	3,422	0	1,696	0	0%	0	0%	0	0%
60775-200	Scalp Micropigmentation	29	3,422	1	1,104	0	0%	1	100%	0	0%
60939-000	Water Pollution Control	29	3,422	0	1,696	0	0%	0	0%	0	0%
70593-000	Safe Movers	29	3,422	0	1,696	0	0%	0	0%	0	0%
70599-000	Ship Cleaning	29	3,422	0	1,696	0	0%	0	0%	0	0%
80031-000	Aquarium Manufacturers	29	3,422	1	1,104	1	100%	0	0%	0	0%
80110-000	Brass Fabrication	29	3,422	0	1,696	0	0%	0	0%	0	0%
80178-000	Wholesale Clocks	29	3,422	0	1,696	0	0%	0	0%	0	0%
80350-000	Golf Course Equipment	29	3,422	0	1,696	0	0%	0	0%	0	0%
10162-000	Tunneling Contractors	28	3,444	0	1,696	0	0%	0	0%	0	0%
30025-000	Axles	28	3,444	0	1,696	0	0%	0	0%	0	0%
30365-000	Drying Lumber	28	3,444	0	1,696	0	0%	0	0%	0	0%
30535-100	Printing Technician	28	3,444	0	1,696	0	0%	0	0%	0	0%
30709-000	Horse Trailer	28	3,444	0	1,696	0	0%	0	0%	0	0%
30728-000	Valve Repair	28	3,444	1	1,104	1	100%	0	0%	0	0%
50025-100	Handmade Art	28	3,444	0	1,696	0	0%	0	0%	0	0%
50069-101	Wall Bed Manufacturer	28	3,444	0	1,696	0	0%	0	0%	0	0%
50192-100	Craft Gallery	28	3,444	0	1,696	0	0%	0	0%	0	0%
50406-000	Magazine Dealers	28	3,444	0	1,696	0	0%	0	0%	0	0%
50440-100	Motorcycle Consignment	28	3,444	0	1,696	0	0%	0	0%	0	0%
50593-000	Slip Covers	28	3,444	0	1,696	0	0%	0	0%	0	0%
50705-000	Vertical Blinds	28	3,444	0	1,696	0	0%	0	0%	0	0%
60146-000	Birth Control Information	28	3,444	0	1,696	0	0%	0	0%	0	0%
60393-100	Rent to Own Furniture	28	3,444	2	847	2	100%	0	0%	0	0%
60435-000	Historical Places	28	3,444	0	1,696	0	0%	0	0%	0	0%
60948-100	Welding Inspector	28	3,444	0	1,696	0	0%	0	0%	0	0%
70553-000	Frozen Food Locker Plants	28	3,444	0	1,696	0	0%	0	0%	0	0%
80174-000	Cleaners and Dyers Equipment	28	3,444	0	1,696	0	0%	0	0%	0	0%
80231-000	Data Processing Supplies	28	3,444	0	1,696	0	0%	0	0%	0	0%
80487-000	Mezzanines	28	3,444	0	1,696	0	0%	0	0%	0	0%
80577-000	Portfolios	28	3,444	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80612-000	Rubber Stamping Supplies	28	3,444	0	1,696	0	0%	0	0%	0	0%
85300-000	Sky Diving	28	3,444	0	1,696	0	0%	0	0%	0	0%
15051-000	Emergency Shelter	27	3,468	0	1,696	0	0%	0	0%	0	0%
30089-000	Carpet and Rug Binding	27	3,468	0	1,696	0	0%	0	0%	0	0%
30098-000	Chemical Plant Equipment	27	3,468	0	1,696	0	0%	0	0%	0	0%
30297-000	Imprinting	27	3,468	0	1,696	0	0%	0	0%	0	0%
30439-000	Baking Oven	27	3,468	0	1,696	0	0%	0	0%	0	0%
30519-000	Poultry	27	3,468	0	1,696	0	0%	0	0%	0	0%
30565-000	Resin	27	3,468	0	1,696	0	0%	0	0%	0	0%
30747-100	Wine Cellar	27	3,468	0	1,696	0	0%	0	0%	0	0%
30774-000	State Government	27	3,468	0	1,696	0	0%	0	0%	0	0%
44097-000	Pets	27	3,468	0	1,696	0	0%	0	0%	0	0%
50073-000	Bicycle Security Systems	27	3,468	0	1,696	0	0%	0	0%	0	0%
50077-000	Binder	27	3,468	0	1,696	0	0%	0	0%	0	0%
50318-010	Golf Supplies	27	3,468	0	1,696	0	0%	0	0%	0	0%
50564-100	Seeds	27	3,468	0	1,696	0	0%	0	0%	0	0%
50595-100	Snowmobile Tours	27	3,468	0	1,696	0	0%	0	0%	0	0%
60005-300	Reserve Study	27	3,468	0	1,696	0	0%	0	0%	0	0%
60075-113	Patent Attorney	27	3,468	0	1,696	0	0%	0	0%	0	0%
60172-104	Public Sector Consultants	27	3,468	0	1,696	0	0%	0	0%	0	0%
60234-000	Compressor Repair	27	3,468	0	1,696	0	0%	0	0%	0	0%
60275-000	Cryogenics	27	3,468	0	1,696	0	0%	0	0%	0	0%
60391-000	Fur Storage	27	3,468	0	1,696	0	0%	0	0%	0	0%
60408-000	Mini Golf Course	27	3,468	1	1,104	1	100%	0	0%	0	0%
60520-000	Literary Agents	27	3,468	0	1,696	0	0%	0	0%	0	0%
60560-000	Midwives	27	3,468	0	1,696	0	0%	0	0%	0	0%
61030-000	Product Sales by Phone	27	3,468	0	1,696	0	0%	0	0%	0	0%
80012-000	Air Brushes	27	3,468	0	1,696	0	0%	0	0%	0	0%
80116-000	Broom Manufacturers	27	3,468	0	1,696	0	0%	0	0%	0	0%
80252-000	Drills	27	3,468	0	1,696	0	0%	0	0%	0	0%
80506-000	Wholesale Novelties	27	3,468	0	1,696	0	0%	0	0%	0	0%
80557-000	Pile Driving Equipment	27	3,468	0	1,696	0	0%	0	0%	0	0%
85321-000	Custom Tile Painting	27	3,468	0	1,696	0	0%	0	0%	0	0%
00148-000	Horseshoeing	26	3,499	0	1,696	0	0%	0	0%	0	0%
10078-100	Passive Home Building	26	3,499	0	1,696	0	0%	0	0%	0	0%
30292-000	Ice Cream Cone Distributors	26	3,499	0	1,696	0	0%	0	0%	0	0%
30362-000	Lumber Inspector	26	3,499	0	1,696	0	0%	0	0%	0	0%
30437-000	Optical Imaging	26	3,499	0	1,696	0	0%	0	0%	0	0%
30452-000	Paper Converters	26	3,499	0	1,696	0	0%	0	0%	0	0%
44002-000	Adult Care	26	3,499	1	1,104	1	100%	0	0%	0	0%
50206-200	Marine Fuel	26	3,499	0	1,696	0	0%	0	0%	0	0%
50447-100	Musical Instrument Rental	26	3,499	0	1,696	0	0%	0	0%	0	0%
50471-000	Organ Repair	26	3,499	0	1,696	0	0%	0	0%	0	0%
50682-000	Tropical Fish	26	3,499	0	1,696	0	0%	0	0%	0	0%
60259-100	Convention Services	26	3,499	1	1,104	1	100%	0	0%	0	0%
60626-000	Document Destruction	26	3,499	0	1,696	0	0%	0	0%	0	0%
70524-100	Canoeing	26	3,499	1	1,104	1	100%	0	0%	0	0%
70581-000	Power Plant Consultants	26	3,499	0	1,696	0	0%	0	0%	0	0%
75100-000	Prepaid Credit Cards	26	3,499	0	1,696	0	0%	0	0%	0	0%
80017-000	Aircraft Ground Support	26	3,499	0	1,696	0	0%	0	0%	0	0%
80209-100	Wholesale Cosmetics	26	3,499	0	1,696	0	0%	0	0%	0	0%
80351-000	Golf Equipment Manufacturers	26	3,499	0	1,696	0	0%	0	0%	0	0%
80595-000	Rails	26	3,499	0	1,696	0	0%	0	0%	0	0%
81000-200	Marijuana Processor	26	3,499	1	1,104	1	100%	0	0%	0	0%
85273-200	Autism Therapy	26	3,499	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
85311-000	Crawl Space Contractors	26	3,499	0	1,696	0	0%	0	0%	0	0%
00101-000	Aerial Patrol	25	3,522	0	1,696	0	0%	0	0%	0	0%
10133-000	Shoring	25	3,522	0	1,696	0	0%	0	0%	0	0%
30056-000	Plastic Boxes	25	3,522	0	1,696	0	0%	0	0%	0	0%
30122-000	Columns	25	3,522	0	1,696	0	0%	0	0%	0	0%
30249-000	Fur Liners	25	3,522	0	1,696	0	0%	0	0%	0	0%
30446-000	Paint Manufacturing Materials	25	3,522	0	1,696	0	0%	0	0%	0	0%
30450-000	Boxboard	25	3,522	0	1,696	0	0%	0	0%	0	0%
30490-100	Pipe Coating	25	3,522	0	1,696	0	0%	0	0%	0	0%
30632-100	Soap	25	3,522	1	1,104	0	0%	1	100%	0	0%
44003-000	Airplanes	25	3,522	0	1,696	0	0%	0	0%	0	0%
50047-100	Canopies	25	3,522	0	1,696	0	0%	0	0%	0	0%
50145-000	Chains	25	3,522	0	1,696	0	0%	0	0%	0	0%
50744-000	Yarn	25	3,522	0	1,696	0	0%	0	0%	0	0%
55576-000	Shirts	25	3,522	1	1,104	1	100%	0	0%	0	0%
55621-000	Rubber	25	3,522	1	1,104	1	100%	0	0%	0	0%
60053-000	Archaeologist	25	3,522	0	1,696	0	0%	0	0%	0	0%
60170-100	Trade Associations	25	3,522	0	1,696	0	0%	0	0%	0	0%
60270-000	Cremation Urns	25	3,522	0	1,696	0	0%	0	0%	0	0%
60361-100	Designer Pet Clothes	25	3,522	0	1,696	0	0%	0	0%	0	0%
60375-100	Floor Polishing	25	3,522	0	1,696	0	0%	0	0%	0	0%
60563-000	Missing Person Services	25	3,522	0	1,696	0	0%	0	0%	0	0%
60586-000	Motion Picture Technicians	25	3,522	0	1,696	0	0%	0	0%	0	0%
65283-000	Guardian Protection Services	25	3,522	0	1,696	0	0%	0	0%	0	0%
66003-000	Pond Management	25	3,522	0	1,696	0	0%	0	0%	0	0%
80050-100	Automation Systems	25	3,522	0	1,696	0	0%	0	0%	0	0%
80305-101	Pediatric Rehabilitation	25	3,522	0	1,696	0	0%	0	0%	0	0%
80340-000	Gears	25	3,522	1	1,104	0	0%	1	100%	0	0%
80364-155	Hair Pieces	25	3,522	3	686	1	33%	2	67%	0	0%
80550-000	Photographic Mounts	25	3,522	0	1,696	0	0%	0	0%	0	0%
80611-000	Rubber Bands	25	3,522	0	1,696	0	0%	0	0%	0	0%
80633-000	O-Ring	25	3,522	0	1,696	0	0%	0	0%	0	0%
80701-000	Stress Relief Equipment	25	3,522	0	1,696	0	0%	0	0%	0	0%
80743-100	Lawn Tractor Dealers	25	3,522	0	1,696	0	0%	0	0%	0	0%
87200-000	Writer	25	3,522	0	1,696	0	0%	0	0%	0	0%
20023-210	Flood Emergency	24	3,556	0	1,696	0	0%	0	0%	0	0%
30271-000	Gloves	24	3,556	0	1,696	0	0%	0	0%	0	0%
30631-000	Soap Dispenser	24	3,556	0	1,696	0	0%	0	0%	0	0%
50217-000	Dolls	24	3,556	0	1,696	0	0%	0	0%	0	0%
50284-000	Fuel Injection System	24	3,556	0	1,696	0	0%	0	0%	0	0%
50382-000	Laces	24	3,556	0	1,696	0	0%	0	0%	0	0%
50398-000	Linoleum Dealers	24	3,556	0	1,696	0	0%	0	0%	0	0%
50591-000	Ski Repair	24	3,556	0	1,696	0	0%	0	0%	0	0%
55644-000	Publishers	24	3,556	0	1,696	0	0%	0	0%	0	0%
60285-000	Demonstration Services	24	3,556	0	1,696	0	0%	0	0%	0	0%
60309-100	Drivers Education	24	3,556	0	1,696	0	0%	0	0%	0	0%
60433-000	Heat Sealing	24	3,556	0	1,696	0	0%	0	0%	0	0%
60465-000	Industrial Hygiene Consultants	24	3,556	0	1,696	0	0%	0	0%	0	0%
60560-100	Doula	24	3,556	0	1,696	0	0%	0	0%	0	0%
60718-000	Marionette	24	3,556	0	1,696	0	0%	0	0%	0	0%
60870-000	Private Tennis Court	24	3,556	0	1,696	0	0%	0	0%	0	0%
60917-000	Industrial Vacuum Cleaners	24	3,556	0	1,696	0	0%	0	0%	0	0%
80241-000	Die Cutting Machine	24	3,556	0	1,696	0	0%	0	0%	0	0%
80444-000	Loading Dock Equipment	24	3,556	0	1,696	0	0%	0	0%	0	0%
80508-000	Oceanographic Equipment	24	3,556	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80528-000	Wholesale Optical Goods	24	3,556	0	1,696	0	0%	0	0%	0	0%
80569-000	Plastic Scrap	24	3,556	0	1,696	0	0%	0	0%	0	0%
80688-000	Steam Cleaning	24	3,556	2	847	0	0%	2	100%	0	0%
10006-300	Commercial Kitchen Rental	23	3,579	0	1,696	0	0%	0	0%	0	0%
10044-000	Dredge	23	3,579	0	1,696	0	0%	0	0%	0	0%
20022-000	Crop Insurance	23	3,579	0	1,696	0	0%	0	0%	0	0%
30176-000	Elastic Stockings	23	3,579	0	1,696	0	0%	0	0%	0	0%
30338-200	Leak Detection	23	3,579	0	1,696	0	0%	0	0%	0	0%
30399-000	Milling Cutters	23	3,579	0	1,696	0	0%	0	0%	0	0%
30562-000	Reels	23	3,579	0	1,696	0	0%	0	0%	0	0%
30608-000	Ship Builder	23	3,579	0	1,696	0	0%	0	0%	0	0%
30716-000	Tube Bending	23	3,579	0	1,696	0	0%	0	0%	0	0%
55547-000	Antiques	23	3,579	0	1,696	0	0%	0	0%	0	0%
60107-600	Power Steering Repair	23	3,579	0	1,696	0	0%	0	0%	0	0%
60273-000	Crisis Intervention Services	23	3,579	0	1,696	0	0%	0	0%	0	0%
60348-000	Escrow Services	23	3,579	0	1,696	0	0%	0	0%	0	0%
60359-000	Fairgrounds	23	3,579	0	1,696	0	0%	0	0%	0	0%
60424-000	Handball Court	23	3,579	0	1,696	0	0%	0	0%	0	0%
60955-100	Window Shade Repair	23	3,579	0	1,696	0	0%	0	0%	0	0%
65474-000	Computer Gaming Center	23	3,579	0	1,696	0	0%	0	0%	0	0%
80062-000	Bar Supplies	23	3,579	0	1,696	0	0%	0	0%	0	0%
80228-100	Milk Distributors	23	3,579	1	1,104	0	0%	1	100%	0	0%
80483-000	Metal Cladding	23	3,579	0	1,696	0	0%	0	0%	0	0%
80626-100	Aerial Lift Repair	23	3,579	0	1,696	0	0%	0	0%	0	0%
89400-000	4 Wheel Drive Repair	23	3,579	0	1,696	0	0%	0	0%	0	0%
10159-100	Ceramic Tile Dealers	22	3,601	1	1,104	1	100%	0	0%	0	0%
30129-000	Condiments and Sauces	22	3,601	0	1,696	0	0%	0	0%	0	0%
30776-000	Government Contractors	22	3,601	0	1,696	0	0%	0	0%	0	0%
50154-100	Cigars and Cigar Accessories	22	3,601	0	1,696	0	0%	0	0%	0	0%
50377-000	Knit Fabric	22	3,601	0	1,696	0	0%	0	0%	0	0%
60230-000	Commercials	22	3,601	0	1,696	0	0%	0	0%	0	0%
60297-000	Detective Agency	22	3,601	0	1,696	0	0%	0	0%	0	0%
60707-000	Programmed Instruction	22	3,601	1	1,104	0	0%	1	100%	0	0%
60832-000	Statistical Service	22	3,601	0	1,696	0	0%	0	0%	0	0%
70300-000	Union Employment Service	22	3,601	0	1,696	0	0%	0	0%	0	0%
70594-000	Marine Salvage	22	3,601	0	1,696	0	0%	0	0%	0	0%
70632-200	Business Travel	22	3,601	0	1,696	0	0%	0	0%	0	0%
80282-000	Industrial Fans	22	3,601	0	1,696	0	0%	0	0%	0	0%
80379-000	Hides	22	3,601	0	1,696	0	0%	0	0%	0	0%
89100-100	Pub	22	3,601	0	1,696	0	0%	0	0%	0	0%
89200-000	Destination Management	22	3,601	0	1,696	0	0%	0	0%	0	0%
10153-100	Saltwater Pool Supplies	21	3,617	0	1,696	0	0%	0	0%	0	0%
30005-000	Air Fragrance	21	3,617	0	1,696	0	0%	0	0%	0	0%
30073-000	Cam Grinding	21	3,617	0	1,696	0	0%	0	0%	0	0%
50072-000	Bible	21	3,617	0	1,696	0	0%	0	0%	0	0%
50436-100	Monument Cleaning	21	3,617	0	1,696	0	0%	0	0%	0	0%
50455-000	Newsstands	21	3,617	0	1,696	0	0%	0	0%	0	0%
50504-000	Plaques	21	3,617	0	1,696	0	0%	0	0%	0	0%
55661-000	Gymnastics	21	3,617	2	847	1	50%	1	50%	0	0%
55682-000	Drapery	21	3,617	0	1,696	0	0%	0	0%	0	0%
60191-100	Acoustic Ceiling Removal	21	3,617	1	1,104	0	0%	1	100%	0	0%
60300-000	Registered Dietitian	21	3,617	0	1,696	0	0%	0	0%	0	0%
60470-010	Interior Decorator	21	3,617	0	1,696	0	0%	0	0%	0	0%
60685-100	Equine Therapy	21	3,617	0	1,696	0	0%	0	0%	0	0%
60852-000	Tank Cleaning	21	3,617	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
61011-100	Diagnostic Testing	21	3,617	0	1,696	0	0%	0	0%	0	0%
70200-000	Talent Representation	21	3,617	0	1,696	0	0%	0	0%	0	0%
80254-000	Drug Brokers	21	3,617	0	1,696	0	0%	0	0%	0	0%
80314-000	Floor Machine	21	3,617	0	1,696	0	0%	0	0%	0	0%
80327-000	Dried Fruit	21	3,617	0	1,696	0	0%	0	0%	0	0%
80414-000	Jigs and Fixtures	21	3,617	0	1,696	0	0%	0	0%	0	0%
80431-000	Library Supplies	21	3,617	0	1,696	0	0%	0	0%	0	0%
80527-000	Waste Oil	21	3,617	0	1,696	0	0%	0	0%	0	0%
80651-000	Shopping Baskets	21	3,617	0	1,696	0	0%	0	0%	0	0%
80767-000	Venetian Blind Manufacturer	21	3,617	0	1,696	0	0%	0	0%	0	0%
85200-000	Metaphysical Supplies	21	3,617	0	1,696	0	0%	0	0%	0	0%
30261-000	Gauge	20	3,642	0	1,696	0	0%	0	0%	0	0%
30295-000	Ice Melting Equipment	20	3,642	0	1,696	0	0%	0	0%	0	0%
30506-000	Plastic Supply	20	3,642	0	1,696	0	0%	0	0%	0	0%
30512-000	Pneumatic Equipment Components	20	3,642	0	1,696	0	0%	0	0%	0	0%
30602-000	Sewer Cleaning Equipment	20	3,642	0	1,696	0	0%	0	0%	0	0%
30665-000	Table Top	20	3,642	0	1,696	0	0%	0	0%	0	0%
30675-000	Tank Repair	20	3,642	0	1,696	0	0%	0	0%	0	0%
30681-000	Temperature Measuring Materials	20	3,642	0	1,696	0	0%	0	0%	0	0%
30753-000	Wire Rope	20	3,642	0	1,696	0	0%	0	0%	0	0%
50305-100	Gas Power Equipment	20	3,642	0	1,696	0	0%	0	0%	0	0%
50313-000	Glass Cutting	20	3,642	0	1,696	0	0%	0	0%	0	0%
50349-000	Hosiery	20	3,642	0	1,696	0	0%	0	0%	0	0%
50718-000	Watch Bands	20	3,642	0	1,696	0	0%	0	0%	0	0%
55647-000	Accessories	20	3,642	1	1,104	1	100%	0	0%	0	0%
60094-110	Paintless Dent Repair	20	3,642	0	1,696	0	0%	0	0%	0	0%
60317-000	Economic Research and Analysis	20	3,642	0	1,696	0	0%	0	0%	0	0%
60507-100	Seminar Marketing	20	3,642	0	1,696	0	0%	0	0%	0	0%
60546-000	Mausoleum	20	3,642	0	1,696	0	0%	0	0%	0	0%
80424-110	Landscape Curbing	20	3,642	0	1,696	0	0%	0	0%	0	0%
80524-000	Oil Well Drilling Mud	20	3,642	0	1,696	0	0%	0	0%	0	0%
80584-000	Jams	20	3,642	0	1,696	0	0%	0	0%	0	0%
00222-300	Veterinary Physical Therapy	19	3,663	0	1,696	0	0%	0	0%	0	0%
20027-200	Medicare Supplement	19	3,663	1	1,104	1	100%	0	0%	0	0%
20051-000	Money Order Systems	19	3,663	0	1,696	0	0%	0	0%	0	0%
30263-000	Steam Generator	19	3,663	0	1,696	0	0%	0	0%	0	0%
30416-000	Nautical Instruments	19	3,663	0	1,696	0	0%	0	0%	0	0%
30614-200	Photoluminescent Signs	19	3,663	0	1,696	0	0%	0	0%	0	0%
50083-100	Boat Equipment	19	3,663	1	1,104	0	0%	1	100%	0	0%
50280-000	Fraternal Regalia	19	3,663	1	1,104	0	0%	1	100%	0	0%
50461-000	Nuts	19	3,663	0	1,696	0	0%	0	0%	0	0%
50506-000	Plaster Craft Supplies	19	3,663	0	1,696	0	0%	0	0%	0	0%
50704-000	Venetian Blind Parts	19	3,663	0	1,696	0	0%	0	0%	0	0%
60030-000	Air Pollution Measuring Service	19	3,663	0	1,696	0	0%	0	0%	0	0%
60060-010	Art Dealers	19	3,663	0	1,696	0	0%	0	0%	0	0%
60075-146	Legal Malpractice Attorney	19	3,663	0	1,696	0	0%	0	0%	0	0%
60289-102	Endodontics	19	3,663	0	1,696	0	0%	0	0%	0	0%
60427-000	Hat Cleaning	19	3,663	0	1,696	0	0%	0	0%	0	0%
60443-000	Hospice	19	3,663	0	1,696	0	0%	0	0%	0	0%
60597-000	Music Composer	19	3,663	1	1,104	1	100%	0	0%	0	0%
60877-000	Theater Supplies	19	3,663	0	1,696	0	0%	0	0%	0	0%
60976-000	Magazines Sales	19	3,663	1	1,104	1	100%	0	0%	0	0%
65134-300	Flotation Therapy	19	3,663	0	1,696	0	0%	0	0%	0	0%
80270-000	Electric Switchboard	19	3,663	0	1,696	0	0%	0	0%	0	0%
80287-000	Fax Machine	19	3,663	1	1,104	0	0%	1	100%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80625-000	Sawmill Supplies	19	3,663	0	1,696	0	0%	0	0%	0	0%
80672-000	Sorting Machine	19	3,663	0	1,696	0	0%	0	0%	0	0%
90026-000	Chain Letter	19	3,663	0	1,696	0	0%	0	0%	0	0%
00183-000	Oil Well Fishing Tools	18	3,689	0	1,696	0	0%	0	0%	0	0%
00203-000	Quartz	18	3,689	0	1,696	0	0%	0	0%	0	0%
20064-000	Safe Deposit Box Rental	18	3,689	0	1,696	0	0%	0	0%	0	0%
30028-000	Badges	18	3,689	0	1,696	0	0%	0	0%	0	0%
30094-000	Ceramics Supplies	18	3,689	0	1,696	0	0%	0	0%	0	0%
30154-000	Diamond Cutter	18	3,689	0	1,696	0	0%	0	0%	0	0%
30294-000	Ice Crushers	18	3,689	0	1,696	0	0%	0	0%	0	0%
30480-000	Pewterware	18	3,689	0	1,696	0	0%	0	0%	0	0%
44085-000	Memorabilia	18	3,689	1	1,104	1	100%	0	0%	0	0%
50268-000	Flag Poles	18	3,689	0	1,696	0	0%	0	0%	0	0%
50423-000	Mexican Food	18	3,689	0	1,696	0	0%	0	0%	0	0%
50561-000	Grease Seals	18	3,689	0	1,696	0	0%	0	0%	0	0%
50659-110	Commercial Tire Sales	18	3,689	0	1,696	0	0%	0	0%	0	0%
55672-000	Marble	18	3,689	0	1,696	0	0%	0	0%	0	0%
60070-100	HOA	18	3,689	0	1,696	0	0%	0	0%	0	0%
60183-000	Carnival	18	3,689	0	1,696	0	0%	0	0%	0	0%
60835-000	Stenographer	18	3,689	0	1,696	0	0%	0	0%	0	0%
60902-100	Car Differential	18	3,689	0	1,696	0	0%	0	0%	0	0%
60971-100	Breastfeeding	18	3,689	0	1,696	0	0%	0	0%	0	0%
80111-000	Brass Products	18	3,689	0	1,696	0	0%	0	0%	0	0%
87500-000	Auto Registration	18	3,689	0	1,696	0	0%	0	0%	0	0%
90021-150	Charity - Blind & Visually Impaired	18	3,689	0	1,696	0	0%	0	0%	0	0%
00119-000	Cotton Ginning	17	3,711	0	1,696	0	0%	0	0%	0	0%
00212-000	Soybeans	17	3,711	0	1,696	0	0%	0	0%	0	0%
10030-000	Commissary Contractors	17	3,711	0	1,696	0	0%	0	0%	0	0%
20047-300	Loan Acceleration	17	3,711	0	1,696	0	0%	0	0%	0	0%
20047-500	Student Loan Services	17	3,711	0	1,696	0	0%	0	0%	0	0%
30160-000	Disinfectants and Germicides	17	3,711	0	1,696	0	0%	0	0%	0	0%
30178-000	Electric Instruments	17	3,711	0	1,696	0	0%	0	0%	0	0%
30213-000	Explosives	17	3,711	0	1,696	0	0%	0	0%	0	0%
30321-000	Fabric Labels	17	3,711	0	1,696	0	0%	0	0%	0	0%
30491-000	Pipe Thread Protector	17	3,711	0	1,696	0	0%	0	0%	0	0%
44014-000	Boats	17	3,711	1	1,104	1	100%	0	0%	0	0%
44125-000	Sports	17	3,711	1	1,104	0	0%	1	100%	0	0%
60232-000	Waste Compactor Repairs	17	3,711	0	1,696	0	0%	0	0%	0	0%
60374-000	Floor Machine Repair	17	3,711	0	1,696	0	0%	0	0%	0	0%
60490-000	Ladder Rental	17	3,711	0	1,696	0	0%	0	0%	0	0%
60590-000	Motorcycle Rental	17	3,711	0	1,696	0	0%	0	0%	0	0%
60722-000	Racquetball Courts	17	3,711	0	1,696	0	0%	0	0%	0	0%
60799-000	Shoe Shining	17	3,711	0	1,696	0	0%	0	0%	0	0%
60879-000	Theatrical Managers and Producers	17	3,711	0	1,696	0	0%	0	0%	0	0%
60968-000	Zoological Gardens	17	3,711	0	1,696	0	0%	0	0%	0	0%
61007-000	AIDS Research	17	3,711	0	1,696	0	0%	0	0%	0	0%
70626-100	Raft Trips	17	3,711	0	1,696	0	0%	0	0%	0	0%
72800-000	Key Duplication	17	3,711	0	1,696	0	0%	0	0%	0	0%
80074-000	Beauty Equipment Repairs	17	3,711	0	1,696	0	0%	0	0%	0	0%
80200-200	Controls	17	3,711	0	1,696	0	0%	0	0%	0	0%
80488-000	Microfilm Equipment	17	3,711	0	1,696	0	0%	0	0%	0	0%
80559-000	Pipe and Boiler Covering Materials	17	3,711	0	1,696	0	0%	0	0%	0	0%
80576-000	Popcorn Machine	17	3,711	0	1,696	0	0%	0	0%	0	0%
80780-000	Water Heater Parts	17	3,711	0	1,696	0	0%	0	0%	0	0%
85301-100	Soil Testing	17	3,711	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
00151-020	Hunting Guide	16	3,741	0	1,696	0	0%	0	0%	0	0%
10083-010	Land Leveling	16	3,741	0	1,696	0	0%	0	0%	0	0%
30042-000	Beer Dispenser Equipment Repair	16	3,741	0	1,696	0	0%	0	0%	0	0%
30055-000	Metal Boxes	16	3,741	0	1,696	0	0%	0	0%	0	0%
30171-000	Dust Control Material	16	3,741	0	1,696	0	0%	0	0%	0	0%
30455-000	Paper Manufacturers	16	3,741	0	1,696	0	0%	0	0%	0	0%
30609-000	Ship Chandler	16	3,741	0	1,696	0	0%	0	0%	0	0%
30677-000	Tanners	16	3,741	0	1,696	0	0%	0	0%	0	0%
30723-000	Typesetting	16	3,741	0	1,696	0	0%	0	0%	0	0%
44009-000	Assets	16	3,741	0	1,696	0	0%	0	0%	0	0%
50128-100	Wickless Candles	16	3,741	0	1,696	0	0%	0	0%	0	0%
50270-000	Electric Flashers	16	3,741	0	1,696	0	0%	0	0%	0	0%
50346-100	Flexible Metal Tubing	16	3,741	0	1,696	0	0%	0	0%	0	0%
60120-000	Bakers Equipment Repair	16	3,741	0	1,696	0	0%	0	0%	0	0%
60431-000	Health Monitor	16	3,741	0	1,696	0	0%	0	0%	0	0%
60505-100	Leather Restoration	16	3,741	0	1,696	0	0%	0	0%	0	0%
60518-100	Healthcare Linen Services	16	3,741	0	1,696	0	0%	0	0%	0	0%
60903-000	Truck Transmission	16	3,741	0	1,696	0	0%	0	0%	0	0%
60957-000	Wiping Cloths	16	3,741	0	1,696	0	0%	0	0%	0	0%
80088-000	Blasting Equipment	16	3,741	0	1,696	0	0%	0	0%	0	0%
80138-000	Capacitors	16	3,741	0	1,696	0	0%	0	0%	0	0%
80225-000	Cutting Services	16	3,741	1	1,104	0	0%	0	0%	1	100%
80276-100	Engine Parts	16	3,741	0	1,696	0	0%	0	0%	0	0%
80323-000	Foundry Equipment	16	3,741	0	1,696	0	0%	0	0%	0	0%
80678-000	Spill Control Equipment	16	3,741	0	1,696	0	0%	0	0%	0	0%
80693-000	Stencils	16	3,741	0	1,696	0	0%	0	0%	0	0%
85266-100	Game Tables	16	3,741	0	1,696	0	0%	0	0%	0	0%
85289-100	Debt Relief Service Referral	16	3,741	0	1,696	0	0%	0	0%	0	0%
10058-800	Underlayment Contractor	15	3,769	0	1,696	0	0%	0	0%	0	0%
10155-120	Telephone Installation	15	3,769	0	1,696	0	0%	0	0%	0	0%
30317-000	Kiln	15	3,769	0	1,696	0	0%	0	0%	0	0%
30467-000	Pattern Maker	15	3,769	0	1,696	0	0%	0	0%	0	0%
30521-000	Power Plant Equipment	15	3,769	0	1,696	0	0%	0	0%	0	0%
30690-000	Thermometer	15	3,769	0	1,696	0	0%	0	0%	0	0%
30706-000	Towel Wholesale	15	3,769	0	1,696	0	0%	0	0%	0	0%
30718-000	Turbine	15	3,769	0	1,696	0	0%	0	0%	0	0%
50002-000	Aircraft Brokers	15	3,769	0	1,696	0	0%	0	0%	0	0%
50015-000	Antique Reproduction	15	3,769	0	1,696	0	0%	0	0%	0	0%
50332-000	Marine Hardware	15	3,769	0	1,696	0	0%	0	0%	0	0%
50353-200	Ice Cream	15	3,769	3	686	2	67%	1	33%	0	0%
50572-000	Scissors	15	3,769	0	1,696	0	0%	0	0%	0	0%
50644-000	Taxidermy Supplies	15	3,769	0	1,696	0	0%	0	0%	0	0%
55515-000	Liquor	15	3,769	0	1,696	0	0%	0	0%	0	0%
60011-000	Aerial Advertising	15	3,769	0	1,696	0	0%	0	0%	0	0%
60050-000	Public Aquariums	15	3,769	0	1,696	0	0%	0	0%	0	0%
60075-153	Arbitration Lawyers	15	3,769	0	1,696	0	0%	0	0%	0	0%
60147-000	Blacksmith	15	3,769	0	1,696	0	0%	0	0%	0	0%
60235-100	Software Testing	15	3,769	0	1,696	0	0%	0	0%	0	0%
60548-100	Medical Billing	15	3,769	0	1,696	0	0%	0	0%	0	0%
60683-000	Hormone Replacement Therapy	15	3,769	0	1,696	0	0%	0	0%	0	0%
60729-103	Short Sale	15	3,769	0	1,696	0	0%	0	0%	0	0%
60816-000	Social Security Services	15	3,769	0	1,696	0	0%	0	0%	0	0%
60851-000	Tailoring Classes	15	3,769	0	1,696	0	0%	0	0%	0	0%
70633-000	Truck Permits	15	3,769	0	1,696	0	0%	0	0%	0	0%
80025-000	Circus Animal Foods	15	3,769	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80182-000	Wholesale Coats	15	3,769	0	1,696	0	0%	0	0%	0	0%
80316-200	Flower Broker	15	3,769	1	1,104	1	100%	0	0%	0	0%
80346-000	Industrial Glass Beads	15	3,769	0	1,696	0	0%	0	0%	0	0%
80354-000	Grain Elevator Equipment	15	3,769	0	1,696	0	0%	0	0%	0	0%
80520-000	Oil Handling Equipment	15	3,769	0	1,696	0	0%	0	0%	0	0%
80658-000	Wholesale Slippers	15	3,769	0	1,696	0	0%	0	0%	0	0%
80692-000	Stencil Cutting Machine	15	3,769	0	1,696	0	0%	0	0%	0	0%
80727-000	Textile Brokers	15	3,769	0	1,696	0	0%	0	0%	0	0%
80900-000	Parasail Equipment	15	3,769	0	1,696	0	0%	0	0%	0	0%
30217-000	Felt Products	14	3,805	0	1,696	0	0%	0	0%	0	0%
30426-000	Oil Refinery	14	3,805	0	1,696	0	0%	0	0%	0	0%
30439-100	Brick Pizza Oven	14	3,805	0	1,696	0	0%	0	0%	0	0%
30559-000	Scientific Recording Instruments	14	3,805	0	1,696	0	0%	0	0%	0	0%
30593-100	Ice Sculptures	14	3,805	0	1,696	0	0%	0	0%	0	0%
30687-000	Textile Printing Equipment	14	3,805	0	1,696	0	0%	0	0%	0	0%
50049-000	Baby Food	14	3,805	0	1,696	0	0%	0	0%	0	0%
50228-000	Drapery Trimmings	14	3,805	0	1,696	0	0%	0	0%	0	0%
50622-000	Sundial	14	3,805	0	1,696	0	0%	0	0%	0	0%
55583-000	Snacks	14	3,805	0	1,696	0	0%	0	0%	0	0%
60153-000	Excursion Boat	14	3,805	0	1,696	0	0%	0	0%	0	0%
60329-000	Government Employment Service	14	3,805	0	1,696	0	0%	0	0%	0	0%
60336-100	Environmental Engineer	14	3,805	0	1,696	0	0%	0	0%	0	0%
60585-000	Motion Picture Special Effects	14	3,805	0	1,696	0	0%	0	0%	0	0%
60720-100	Horse Race Handicapping	14	3,805	0	1,696	0	0%	0	0%	0	0%
60811-100	Cellulite Treatment	14	3,805	0	1,696	0	0%	0	0%	0	0%
61081-000	Infomercial	14	3,805	0	1,696	0	0%	0	0%	0	0%
65028-100	E Waste Services	14	3,805	1	1,104	1	100%	0	0%	0	0%
65817-000	Foster Care	14	3,805	0	1,696	0	0%	0	0%	0	0%
80099-000	Wholesale Boutique Clothing	14	3,805	0	1,696	0	0%	0	0%	0	0%
80412-000	Jewelry Engraver	14	3,805	0	1,696	0	0%	0	0%	0	0%
80428-000	Wholesale Leather Clothing	14	3,805	0	1,696	0	0%	0	0%	0	0%
89800-200	Equine Nutrition	14	3,805	0	1,696	0	0%	0	0%	0	0%
00222-200	Veterinary Internal Medicine	13	3,828	0	1,696	0	0%	0	0%	0	0%
20069-000	Stock Exchange	13	3,828	1	1,104	0	0%	1	100%	0	0%
30046-000	Biological Products	13	3,828	0	1,696	0	0%	0	0%	0	0%
30079-000	Cans	13	3,828	0	1,696	0	0%	0	0%	0	0%
30114-000	Change Machine	13	3,828	0	1,696	0	0%	0	0%	0	0%
30135-000	Cork Products	13	3,828	0	1,696	0	0%	0	0%	0	0%
30305-000	Inspection Devices Industrial	13	3,828	0	1,696	0	0%	0	0%	0	0%
30330-000	Lapidary Equipment	13	3,828	0	1,696	0	0%	0	0%	0	0%
30391-000	Metallizing	13	3,828	0	1,696	0	0%	0	0%	0	0%
30429-000	Hydrogenated Oil	13	3,828	1	1,104	1	100%	0	0%	0	0%
30612-000	Showcases	13	3,828	0	1,696	0	0%	0	0%	0	0%
50717-000	Waste Reduction, Disposal, Recycle Equipment	13	3,828	0	1,696	0	0%	0	0%	0	0%
55624-000	Oil Well	13	3,828	0	1,696	0	0%	0	0%	0	0%
60481-000	Juke Box	13	3,828	0	1,696	0	0%	0	0%	0	0%
60527-400	Water Remediation	13	3,828	0	1,696	0	0%	0	0%	0	0%
60574-000	Motel Reservations	13	3,828	0	1,696	0	0%	0	0%	0	0%
60801-000	Shoppers News Publications	13	3,828	0	1,696	0	0%	0	0%	0	0%
60955-000	Window Shade Cleaning	13	3,828	0	1,696	0	0%	0	0%	0	0%
66200-000	Plant Maintenance Shutdown Contractor	13	3,828	0	1,696	0	0%	0	0%	0	0%
72700-000	Land rental	13	3,828	0	1,696	0	0%	0	0%	0	0%
80002-000	Absorbents	13	3,828	0	1,696	0	0%	0	0%	0	0%
80343-000	Geologist Equipment	13	3,828	0	1,696	0	0%	0	0%	0	0%
80469-100	Veterinary Preventative Medicine	13	3,828	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80573-000	Podiatrist Supplies	13	3,828	2	847	1	50%	1	50%	0	0%
80711-000	Used Tanks	13	3,828	0	1,696	0	0%	0	0%	0	0%
80712-000	Tanning Supplies	13	3,828	0	1,696	0	0%	0	0%	0	0%
85331-300	Parenting Classes	13	3,828	0	1,696	0	0%	0	0%	0	0%
20047-100	Farm Loans	12	3,855	0	1,696	0	0%	0	0%	0	0%
30285-000	Wholesale Hats	12	3,855	0	1,696	0	0%	0	0%	0	0%
30290-000	Hygrometer	12	3,855	0	1,696	0	0%	0	0%	0	0%
30363-000	Lumber Mill Representatives	12	3,855	0	1,696	0	0%	0	0%	0	0%
30518-000	Posters	12	3,855	0	1,696	0	0%	0	0%	0	0%
30556-000	Range Hoods	12	3,855	1	1,104	0	0%	1	100%	0	0%
50226-000	Drapery and Curtain Fixtures	12	3,855	0	1,696	0	0%	0	0%	0	0%
50315-000	Glass Block	12	3,855	0	1,696	0	0%	0	0%	0	0%
50328-000	Gymnastics Equipment	12	3,855	0	1,696	0	0%	0	0%	0	0%
50362-000	Italian Food	12	3,855	0	1,696	0	0%	0	0%	0	0%
50493-000	Piano Parts	12	3,855	0	1,696	0	0%	0	0%	0	0%
50508-100	Plumbing Supplies	12	3,855	1	1,104	1	100%	0	0%	0	0%
50596-000	Soda Fountain Shop	12	3,855	0	1,696	0	0%	0	0%	0	0%
60118-000	Badminton Court	12	3,855	0	1,696	0	0%	0	0%	0	0%
60185-000	Carpet and Rug Cleaning Equipment Rental	12	3,855	0	1,696	0	0%	0	0%	0	0%
60212-000	Circus Companies	12	3,855	0	1,696	0	0%	0	0%	0	0%
60215-000	Self Dry Cleaning	12	3,855	0	1,696	0	0%	0	0%	0	0%
60414-000	Guard Dogs	12	3,855	0	1,696	0	0%	0	0%	0	0%
60740-010	RV Service	12	3,855	0	1,696	0	0%	0	0%	0	0%
60742-000	Refreshment Stand	12	3,855	0	1,696	0	0%	0	0%	0	0%
60804-000	Singing Telegrams	12	3,855	0	1,696	0	0%	0	0%	0	0%
60871-000	Public Tennis Courts	12	3,855	0	1,696	0	0%	0	0%	0	0%
60905-000	Skeet Range	12	3,855	0	1,696	0	0%	0	0%	0	0%
70524-010	Boat Leasing	12	3,855	0	1,696	0	0%	0	0%	0	0%
80057-000	Balancing Service	12	3,855	0	1,696	0	0%	0	0%	0	0%
80214-000	Counterfeit Money Detection Devices	12	3,855	0	1,696	0	0%	0	0%	0	0%
80578-000	Potato Chips	12	3,855	0	1,696	0	0%	0	0%	0	0%
80586-000	Price Marking	12	3,855	0	1,696	0	0%	0	0%	0	0%
80730-100	Ceramic Tile Distributors	12	3,855	0	1,696	0	0%	0	0%	0	0%
80793-000	Wholesale Wine	12	3,855	0	1,696	0	0%	0	0%	0	0%
85279-000	Pen Pals	12	3,855	1	1,104	0	0%	1	100%	0	0%
00227-000	Hog Farm	11	3,886	0	1,696	0	0%	0	0%	0	0%
10135-100	Spray On Siding	11	3,886	0	1,696	0	0%	0	0%	0	0%
20044-000	Insured Property Replacement Service	11	3,886	0	1,696	0	0%	0	0%	0	0%
30199-000	Embroidery Design	11	3,886	0	1,696	0	0%	0	0%	0	0%
30234-000	Floodlights	11	3,886	0	1,696	0	0%	0	0%	0	0%
30410-000	Monogram	11	3,886	0	1,696	0	0%	0	0%	0	0%
30444-000	Mechanical Packing	11	3,886	0	1,696	0	0%	0	0%	0	0%
44129-000	Therapy	11	3,886	2	847	2	100%	0	0%	0	0%
50525-000	Citizen Band Radios	11	3,886	0	1,696	0	0%	0	0%	0	0%
50657-000	Tinware	11	3,886	0	1,696	0	0%	0	0%	0	0%
50674-000	Boat Trailers	11	3,886	0	1,696	0	0%	0	0%	0	0%
55421-000	Itinerant Bulk Meat	11	3,886	0	1,696	0	0%	0	0%	0	0%
60035-100	Generator Repair	11	3,886	0	1,696	0	0%	0	0%	0	0%
60058-000	Armature Service	11	3,886	0	1,696	0	0%	0	0%	0	0%
60112-200	Auto Service Contract Companies	11	3,886	0	1,696	0	0%	0	0%	0	0%
60177-100	RV parks	11	3,886	0	1,696	0	0%	0	0%	0	0%
60279-000	Data Processing Equipment Maintenance	11	3,886	0	1,696	0	0%	0	0%	0	0%
60568-000	Model Maker	11	3,886	0	1,696	0	0%	0	0%	0	0%
60619-000	Observatory	11	3,886	0	1,696	0	0%	0	0%	0	0%
60785-100	Pharmaceutical Scientist	11	3,886	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
60838-100	Structural Imaging	11	3,886	0	1,696	0	0%	0	0%	0	0%
60941-000	Water Skiing Lessons	11	3,886	0	1,696	0	0%	0	0%	0	0%
65543-000	Myotherapy	11	3,886	0	1,696	0	0%	0	0%	0	0%
80089-000	Blueprinting Supplies	11	3,886	0	1,696	0	0%	0	0%	0	0%
80119-000	Buffing and Polishing Equipment	11	3,886	0	1,696	0	0%	0	0%	0	0%
80121-000	Burial Vaults	11	3,886	0	1,696	0	0%	0	0%	0	0%
80123-000	Bus Manufacturers	11	3,886	0	1,696	0	0%	0	0%	0	0%
80199-000	Prestressed Concrete	11	3,886	0	1,696	0	0%	0	0%	0	0%
80260-000	Industrial Dryer	11	3,886	0	1,696	0	0%	0	0%	0	0%
80289-000	Feed Supplements	11	3,886	0	1,696	0	0%	0	0%	0	0%
80466-000	Meat Brokers	11	3,886	0	1,696	0	0%	0	0%	0	0%
80468-100	Personal Emergency Response System	11	3,886	0	1,696	0	0%	0	0%	0	0%
80482-000	Base Metals	11	3,886	0	1,696	0	0%	0	0%	0	0%
85315-000	Sheetrock Contractors	11	3,886	0	1,696	0	0%	0	0%	0	0%
90021-850	Charity - Religious	11	3,886	0	1,696	0	0%	0	0%	0	0%
10048-000	Dust Collecting Systems	10	3,921	0	1,696	0	0%	0	0%	0	0%
10155-110	Internet Installation	10	3,921	0	1,696	0	0%	0	0%	0	0%
30033-000	Baking Equipment	10	3,921	0	1,696	0	0%	0	0%	0	0%
30082-000	Carbide Metal	10	3,921	0	1,696	0	0%	0	0%	0	0%
30083-000	Carbon Products	10	3,921	0	1,696	0	0%	0	0%	0	0%
30116-000	Cold Type Composition	10	3,921	0	1,696	0	0%	0	0%	0	0%
30134-000	Cooling Tower	10	3,921	0	1,696	0	0%	0	0%	0	0%
30150-000	Deodorant	10	3,921	0	1,696	0	0%	0	0%	0	0%
30174-000	Egg Processing Equipment	10	3,921	0	1,696	0	0%	0	0%	0	0%
30193-000	Emblems	10	3,921	0	1,696	0	0%	0	0%	0	0%
30205-000	Photo Engraving	10	3,921	0	1,696	0	0%	0	0%	0	0%
30516-100	Shade Sails	10	3,921	0	1,696	0	0%	0	0%	0	0%
30736-000	Industrial Washing Machine	10	3,921	0	1,696	0	0%	0	0%	0	0%
44046-000	Fashion	10	3,921	1	1,104	1	100%	0	0%	0	0%
50028-100	Artificial Plants	10	3,921	0	1,696	0	0%	0	0%	0	0%
50088-000	Bottle Caps	10	3,921	0	1,696	0	0%	0	0%	0	0%
50177-000	Concession Stands	10	3,921	0	1,696	0	0%	0	0%	0	0%
50201-000	Darts	10	3,921	0	1,696	0	0%	0	0%	0	0%
50252-100	Fence Staining	10	3,921	0	1,696	0	0%	0	0%	0	0%
50356-000	Writing Ink	10	3,921	0	1,696	0	0%	0	0%	0	0%
50440-101	Trike Conversions, Sales & Service	10	3,921	0	1,696	0	0%	0	0%	0	0%
50530-000	Oven Repair	10	3,921	0	1,696	0	0%	0	0%	0	0%
50545-000	Ribbon	10	3,921	0	1,696	0	0%	0	0%	0	0%
50584-100	Shower Enclosures	10	3,921	0	1,696	0	0%	0	0%	0	0%
50667-000	Hydraulic Tools	10	3,921	0	1,696	0	0%	0	0%	0	0%
55586-000	Chairs	10	3,921	1	1,104	0	0%	1	100%	0	0%
60033-100	Alcoholism Treatment	10	3,921	0	1,696	0	0%	0	0%	0	0%
60075-149	3rd Party Workers Compensation Lawyers	10	3,921	0	1,696	0	0%	0	0%	0	0%
60128-000	Batting Cages	10	3,921	0	1,696	0	0%	0	0%	0	0%
60401-000	Geographer	10	3,921	0	1,696	0	0%	0	0%	0	0%
60667-000	Cardiologist	10	3,921	0	1,696	0	0%	0	0%	0	0%
60711-000	Public Opinion Analysts	10	3,921	0	1,696	0	0%	0	0%	0	0%
61016-200	Personal Organizer	10	3,921	0	1,696	0	0%	0	0%	0	0%
61031-000	Book Sales	10	3,921	0	1,696	0	0%	0	0%	0	0%
70515-100	Paramedic	10	3,921	0	1,696	0	0%	0	0%	0	0%
70582-000	Radio Station Representatives	10	3,921	0	1,696	0	0%	0	0%	0	0%
80150-000	Cemetery Equipment	10	3,921	0	1,696	0	0%	0	0%	0	0%
80230-000	Data Processing Equipment	10	3,921	0	1,696	0	0%	0	0%	0	0%
80290-100	Feedlot	10	3,921	0	1,696	0	0%	0	0%	0	0%
80344-000	Geophysical Equipment	10	3,921	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80721-000	Television & Radio Parts - Wholesale and Manufacturers	10	3,921	0	1,696	0	0%	0	0%	0	0%
80755-000	Turntables	10	3,921	0	1,696	0	0%	0	0%	0	0%
80769-000	Industrial Vibrators	10	3,921	0	1,696	0	0%	0	0%	0	0%
80788-000	Wheel Alignment Equipment	10	3,921	0	1,696	0	0%	0	0%	0	0%
85342-000	Surfing Lessons	10	3,921	0	1,696	0	0%	0	0%	0	0%
85352-000	Maxillofacial	10	3,921	0	1,696	0	0%	0	0%	0	0%
20057-000	Oil Property Management	9	3,967	0	1,696	0	0%	0	0%	0	0%
30024-100	Specialty Auto Manufacturers	9	3,967	0	1,696	0	0%	0	0%	0	0%
30047-000	Bleachers	9	3,967	0	1,696	0	0%	0	0%	0	0%
30091-100	Catering Supplies	9	3,967	0	1,696	0	0%	0	0%	0	0%
30093-000	Centrifuge	9	3,967	0	1,696	0	0%	0	0%	0	0%
30207-000	Engraved Stationery	9	3,967	0	1,696	0	0%	0	0%	0	0%
30270-000	Glaziers Supply	9	3,967	0	1,696	0	0%	0	0%	0	0%
30390-000	Metal Stamping Machine	9	3,967	0	1,696	0	0%	0	0%	0	0%
30500-000	Plastic Laminates	9	3,967	0	1,696	0	0%	0	0%	0	0%
30593-000	Sculptor	9	3,967	0	1,696	0	0%	0	0%	0	0%
30633-000	Soap Making	9	3,967	0	1,696	0	0%	0	0%	0	0%
44038-000	Employment	9	3,967	0	1,696	0	0%	0	0%	0	0%
44048-000	Film Industry	9	3,967	0	1,696	0	0%	0	0%	0	0%
44055-000	Gardening	9	3,967	1	1,104	0	0%	1	100%	0	0%
44083-000	Marine Supplies	9	3,967	1	1,104	1	100%	0	0%	0	0%
44109-000	Recreation	9	3,967	0	1,696	0	0%	0	0%	0	0%
50237-000	Used Electric Equipment	9	3,967	0	1,696	0	0%	0	0%	0	0%
50474-000	Outplacement Consultant	9	3,967	0	1,696	0	0%	0	0%	0	0%
50629-000	Sweaters	9	3,967	0	1,696	0	0%	0	0%	0	0%
50662-000	Tool Holders	9	3,967	0	1,696	0	0%	0	0%	0	0%
50685-010	Truck Equipment	9	3,967	0	1,696	0	0%	0	0%	0	0%
60144-000	Bird Control	9	3,967	0	1,696	0	0%	0	0%	0	0%
60402-000	Geologist	9	3,967	0	1,696	0	0%	0	0%	0	0%
60545-100	Mattress Cleaning	9	3,967	0	1,696	0	0%	0	0%	0	0%
60564-000	Missions	9	3,967	0	1,696	0	0%	0	0%	0	0%
60725-000	Radio Producer	9	3,967	0	1,696	0	0%	0	0%	0	0%
60758-100	Alzheimer Treatment	9	3,967	0	1,696	0	0%	0	0%	0	0%
61059-000	Police and Fire Organizations	9	3,967	0	1,696	0	0%	0	0%	0	0%
80145-000	Rug Weavers	9	3,967	0	1,696	0	0%	0	0%	0	0%
80156-100	Artisanal Cheese	9	3,967	0	1,696	0	0%	0	0%	0	0%
80223-000	Industrial Crystals	9	3,967	0	1,696	0	0%	0	0%	0	0%
80457-000	Mannequins	9	3,967	0	1,696	0	0%	0	0%	0	0%
80498-000	Nail Machine	9	3,967	0	1,696	0	0%	0	0%	0	0%
80635-000	Seed Cleaning Equipment	9	3,967	0	1,696	0	0%	0	0%	0	0%
80740-000	Tool and Die Supplies	9	3,967	0	1,696	0	0%	0	0%	0	0%
85267-000	Garden Hand Tools	9	3,967	0	1,696	0	0%	0	0%	0	0%
00137-000	Game Birds	8	4,003	0	1,696	0	0%	0	0%	0	0%
10155-010	Telephone Contractors	8	4,003	1	1,104	0	0%	1	100%	0	0%
20007-200	Commodity Trading Advisory Service	8	4,003	0	1,696	0	0%	0	0%	0	0%
20050-200	Advance Fee Residential Loan Modification (CA)	8	4,003	1	1,104	0	0%	0	0%	1	100%
30018-000	Prosthetic Eye	8	4,003	0	1,696	0	0%	0	0%	0	0%
30029-000	Badge Supplies	8	4,003	0	1,696	0	0%	0	0%	0	0%
30058-000	Brake Lining	8	4,003	0	1,696	0	0%	0	0%	0	0%
30097-000	Chemical Milling	8	4,003	0	1,696	0	0%	0	0%	0	0%
30312-000	Faux Jewels	8	4,003	0	1,696	0	0%	0	0%	0	0%
30361-000	Wholesale Luggage	8	4,003	0	1,696	0	0%	0	0%	0	0%
30573-100	Rust Prevention	8	4,003	1	1,104	1	100%	0	0%	0	0%
30586-100	School Equipment	8	4,003	0	1,696	0	0%	0	0%	0	0%
30607-100	Magnetic Shielding	8	4,003	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
30657-000	Sugary Refinery	8	4,003	0	1,696	0	0%	0	0%	0	0%
30772-000	County Government	8	4,003	0	1,696	0	0%	0	0%	0	0%
31000-000	Home Schooling Materials	8	4,003	0	1,696	0	0%	0	0%	0	0%
44028-000	Décor	8	4,003	0	1,696	0	0%	0	0%	0	0%
44031-000	Dessert	8	4,003	0	1,696	0	0%	0	0%	0	0%
44062-000	Household Appliances	8	4,003	1	1,104	0	0%	1	100%	0	0%
50024-000	Army Gear	8	4,003	1	1,104	1	100%	0	0%	0	0%
50109-000	Buckles	8	4,003	0	1,696	0	0%	0	0%	0	0%
50136-000	Casters	8	4,003	0	1,696	0	0%	0	0%	0	0%
50279-110	Fountains	8	4,003	0	1,696	0	0%	0	0%	0	0%
50303-100	Industrial Gas	8	4,003	0	1,696	0	0%	0	0%	0	0%
50325-000	Machine Guards	8	4,003	0	1,696	0	0%	0	0%	0	0%
50632-000	Table Tennis Equipment	8	4,003	0	1,696	0	0%	0	0%	0	0%
55606-000	Tanks	8	4,003	0	1,696	0	0%	0	0%	0	0%
55632-000	Photo Developing	8	4,003	1	1,104	1	100%	0	0%	0	0%
60075-165	Corporation Lawyer	8	4,003	0	1,696	0	0%	0	0%	0	0%
60139-000	Bid Report Service	8	4,003	0	1,696	0	0%	0	0%	0	0%
60328-200	Administrative Assistant Employment	8	4,003	0	1,696	0	0%	0	0%	0	0%
60688-100	Piano Restoration	8	4,003	0	1,696	0	0%	0	0%	0	0%
60728-000	Reading Lessons	8	4,003	0	1,696	0	0%	0	0%	0	0%
60979-100	Email Marketing	8	4,003	0	1,696	0	0%	0	0%	0	0%
65028-000	Electronic Waste Management	8	4,003	0	1,696	0	0%	0	0%	0	0%
70507-100	Flight Instructor	8	4,003	0	1,696	0	0%	0	0%	0	0%
70520-000	Barge Lines	8	4,003	0	1,696	0	0%	0	0%	0	0%
70576-000	Parachute Jumping	8	4,003	0	1,696	0	0%	0	0%	0	0%
70597-100	Satellite Equipment	8	4,003	2	847	1	50%	1	50%	0	0%
80010-200	Data Analytics	8	4,003	0	1,696	0	0%	0	0%	0	0%
80022-000	Alloys	8	4,003	0	1,696	0	0%	0	0%	0	0%
80046-100	Auto Metal Manufacturers	8	4,003	0	1,696	0	0%	0	0%	0	0%
80108-000	Branding Tools	8	4,003	0	1,696	0	0%	0	0%	0	0%
80131-000	Wholesale Candles	8	4,003	0	1,696	0	0%	0	0%	0	0%
80134-000	Canner	8	4,003	0	1,696	0	0%	0	0%	0	0%
80240-000	Dictation Machine	8	4,003	0	1,696	0	0%	0	0%	0	0%
80329-000	Funeral Director Equipment	8	4,003	0	1,696	0	0%	0	0%	0	0%
80420-000	Laminating Machine	8	4,003	0	1,696	0	0%	0	0%	0	0%
80423-000	Wholesale Lamps	8	4,003	0	1,696	0	0%	0	0%	0	0%
80530-000	Oriental Goods Wholesale	8	4,003	0	1,696	0	0%	0	0%	0	0%
80593-000	Railroad Equipment	8	4,003	0	1,696	0	0%	0	0%	0	0%
80708-000	Syrup	8	4,003	0	1,696	0	0%	0	0%	0	0%
80718-000	Wholesale Telephones	8	4,003	0	1,696	0	0%	0	0%	0	0%
90021-200	Charity - Cancer	8	4,003	1	1,104	1	100%	0	0%	0	0%
00158-000	Limestone	7	4,057	0	1,696	0	0%	0	0%	0	0%
00178-000	Oil Seed	7	4,057	0	1,696	0	0%	0	0%	0	0%
00218-000	Tobacco Growers	7	4,057	0	1,696	0	0%	0	0%	0	0%
10070-000	Grain Elevator Construction	7	4,057	0	1,696	0	0%	0	0%	0	0%
10156-100	Tennis Court Resurfacing	7	4,057	0	1,696	0	0%	0	0%	0	0%
26000-010	Precious Metal Dealer	7	4,057	0	1,696	0	0%	0	0%	0	0%
30264-000	Glider	7	4,057	0	1,696	0	0%	0	0%	0	0%
30268-000	Glassware Decorators	7	4,057	0	1,696	0	0%	0	0%	0	0%
30350-000	Clothing Lining	7	4,057	0	1,696	0	0%	0	0%	0	0%
30451-000	Paper Brokers	7	4,057	0	1,696	0	0%	0	0%	0	0%
30635-000	Solvent	7	4,057	0	1,696	0	0%	0	0%	0	0%
30644-000	Steam Trap	7	4,057	0	1,696	0	0%	0	0%	0	0%
30686-000	Textile Mill Supplies	7	4,057	0	1,696	0	0%	0	0%	0	0%
44027-000	Data	7	4,057	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
50023-000	Architectural Supplies	7	4,057	0	1,696	0	0%	0	0%	0	0%
50091-000	Box Lunch	7	4,057	0	1,696	0	0%	0	0%	0	0%
50104-000	Bridal Registry	7	4,057	0	1,696	0	0%	0	0%	0	0%
50267-000	Fishing Tackle Parts	7	4,057	0	1,696	0	0%	0	0%	0	0%
50544-200	Food Trucks	7	4,057	0	1,696	0	0%	0	0%	0	0%
55503-000	Engines	7	4,057	1	1,104	1	100%	0	0%	0	0%
60145-000	Birthing Center	7	4,057	0	1,696	0	0%	0	0%	0	0%
60154-110	Canoe Lessons	7	4,057	0	1,696	0	0%	0	0%	0	0%
60249-100	Concert Performers	7	4,057	0	1,696	0	0%	0	0%	0	0%
60406-000	Go-Kart Manufacturers	7	4,057	0	1,696	0	0%	0	0%	0	0%
60479-000	Jewelry Polishing	7	4,057	0	1,696	0	0%	0	0%	0	0%
60650-101	Termite Control	7	4,057	0	1,696	0	0%	0	0%	0	0%
60727-000	Radioactivity Instruments	7	4,057	0	1,696	0	0%	0	0%	0	0%
65262-000	Sports Hospitality	7	4,057	0	1,696	0	0%	0	0%	0	0%
80192-000	Concrete Additives	7	4,057	0	1,696	0	0%	0	0%	0	0%
80284-100	Farm Equipment Repair	7	4,057	0	1,696	0	0%	0	0%	0	0%
80512-100	Office Equipment Repair	7	4,057	0	1,696	0	0%	0	0%	0	0%
80561-000	Pipe Joint Compound	7	4,057	0	1,696	0	0%	0	0%	0	0%
80640-000	Sewer Pipe	7	4,057	0	1,696	0	0%	0	0%	0	0%
80744-000	Tractor Manufacturers	7	4,057	0	1,696	0	0%	0	0%	0	0%
80745-100	Tractor Equipment	7	4,057	1	1,104	1	100%	0	0%	0	0%
80770-000	Video Equipment Parts	7	4,057	0	1,696	0	0%	0	0%	0	0%
80784-000	Waterbed Manufacturers	7	4,057	0	1,696	0	0%	0	0%	0	0%
85301-000	Indoor Sky Diving	7	4,057	0	1,696	0	0%	0	0%	0	0%
85343-000	Truck Bed Liner	7	4,057	0	1,696	0	0%	0	0%	0	0%
90016-000	Vanity Publisher	7	4,057	0	1,696	0	0%	0	0%	0	0%
90021-250	Charity - Child Sponsorship	7	4,057	0	1,696	0	0%	0	0%	0	0%
00121-000	Dairy Consultant	6	4,098	0	1,696	0	0%	0	0%	0	0%
10009-000	Bowling Lane Repair	6	4,098	0	1,696	0	0%	0	0%	0	0%
10166-100	Wallpaper Hangers	6	4,098	0	1,696	0	0%	0	0%	0	0%
30057-000	Gift Boxes	6	4,098	0	1,696	0	0%	0	0%	0	0%
30208-100	Glass Engravers	6	4,098	0	1,696	0	0%	0	0%	0	0%
30393-000	Metallurgy Equipment	6	4,098	0	1,696	0	0%	0	0%	0	0%
30414-000	Name Plates	6	4,098	0	1,696	0	0%	0	0%	0	0%
30648-000	Steel Fabrication Equipment	6	4,098	0	1,696	0	0%	0	0%	0	0%
30771-200	Town Government	6	4,098	0	1,696	0	0%	0	0%	0	0%
44025-000	Customer Service	6	4,098	0	1,696	0	0%	0	0%	0	0%
44107-000	Publication	6	4,098	0	1,696	0	0%	0	0%	0	0%
44129-200	Speech Therapy	6	4,098	0	1,696	0	0%	0	0%	0	0%
50164-100	Coffee & Tea Shops	6	4,098	0	1,696	0	0%	0	0%	0	0%
50171-000	Household Waste Compactor	6	4,098	0	1,696	0	0%	0	0%	0	0%
50497-000	Pie	6	4,098	0	1,696	0	0%	0	0%	0	0%
50500-100	Lapel Pins	6	4,098	0	1,696	0	0%	0	0%	0	0%
50533-000	Razors	6	4,098	0	1,696	0	0%	0	0%	0	0%
60015-000	Movie Advertising	6	4,098	0	1,696	0	0%	0	0%	0	0%
60054-000	Archery Classes	6	4,098	0	1,696	0	0%	0	0%	0	0%
60105-100	Headlight Restoration	6	4,098	0	1,696	0	0%	0	0%	0	0%
60239-100	Forensic Computers	6	4,098	0	1,696	0	0%	0	0%	0	0%
60256-000	Contest Arranging and Judging	6	4,098	0	1,696	0	0%	0	0%	0	0%
60510-000	Lettershop Services	6	4,098	0	1,696	0	0%	0	0%	0	0%
60616-000	Nursing Home Information	6	4,098	0	1,696	0	0%	0	0%	0	0%
60692-000	Picture Restoration	6	4,098	0	1,696	0	0%	0	0%	0	0%
60713-000	Public Speaking Classes	6	4,098	0	1,696	0	0%	0	0%	0	0%
60765-000	Roommate Referral Service	6	4,098	0	1,696	0	0%	0	0%	0	0%
70533-000	Car Pool	6	4,098	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpis Settled	%	Cmpis Not Settled	%	Cmpis Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80124-000	Bus Parts	6	4,098	0	1,696	0	0%	0	0%	0	0%
80129-000	Button Manufacturers	6	4,098	0	1,696	0	0%	0	0%	0	0%
80137-000	Wholesale Canvas	6	4,098	0	1,696	0	0%	0	0%	0	0%
80155-000	Check Protection	6	4,098	0	1,696	0	0%	0	0%	0	0%
80191-100	Computer Manufacturers	6	4,098	0	1,696	0	0%	0	0%	0	0%
80440-000	Liquor Broker	6	4,098	0	1,696	0	0%	0	0%	0	0%
80497-100	Musical Instrument Manufacturers	6	4,098	2	847	0	0%	2	100%	0	0%
80605-100	Restaurant Uniforms	6	4,098	0	1,696	0	0%	0	0%	0	0%
80639-000	Service Station Supplies	6	4,098	0	1,696	0	0%	0	0%	0	0%
80704-000	Surface Plate	6	4,098	0	1,696	0	0%	0	0%	0	0%
80803-000	Wholesale Yarn	6	4,098	0	1,696	0	0%	0	0%	0	0%
90027-100	Credit Repair No Advanced Fee	6	4,098	0	1,696	0	0%	0	0%	0	0%
00165-000	Livestock Commission	5	4,138	0	1,696	0	0%	0	0%	0	0%
10069-000	Golf Course Construction	5	4,138	0	1,696	0	0%	0	0%	0	0%
10154-010	Pool Repair	5	4,138	0	1,696	0	0%	0	0%	0	0%
10155-400	Harness Assembly	5	4,138	0	1,696	0	0%	0	0%	0	0%
20035-000	Renters Insurance	5	4,138	0	1,696	0	0%	0	0%	0	0%
30108-000	Fabric Cutting Machine	5	4,138	0	1,696	0	0%	0	0%	0	0%
30510-000	Playing Cards	5	4,138	0	1,696	0	0%	0	0%	0	0%
30534-000	Glass Printer	5	4,138	0	1,696	0	0%	0	0%	0	0%
30587-000	Scoreboard	5	4,138	0	1,696	0	0%	0	0%	0	0%
30600-000	Semiconductor Devices	5	4,138	0	1,696	0	0%	0	0%	0	0%
30661-000	Sweater Trimming Services	5	4,138	0	1,696	0	0%	0	0%	0	0%
30703-000	Tool Design	5	4,138	0	1,696	0	0%	0	0%	0	0%
30741-100	Water Cooler Supplies	5	4,138	0	1,696	0	0%	0	0%	0	0%
30776-100	Defense Contractors	5	4,138	0	1,696	0	0%	0	0%	0	0%
30778-000	Port Authority	5	4,138	0	1,696	0	0%	0	0%	0	0%
30782-000	Rainwater Harvesting System	5	4,138	0	1,696	0	0%	0	0%	0	0%
44117-000	Safety	5	4,138	1	1,104	0	0%	1	100%	0	0%
50305-010	Propane Equipment	5	4,138	0	1,696	0	0%	0	0%	0	0%
50333-100	Cabinet Hardware	5	4,138	1	1,104	1	100%	0	0%	0	0%
50391-000	Lenses	5	4,138	1	1,104	1	100%	0	0%	0	0%
50437-000	Moped	5	4,138	0	1,696	0	0%	0	0%	0	0%
50562-000	Seat Belts	5	4,138	1	1,104	0	0%	1	100%	0	0%
55100-000	Athletic Apparel	5	4,138	1	1,104	0	0%	1	100%	0	0%
55504-000	Auto Equipment	5	4,138	0	1,696	0	0%	0	0%	0	0%
55520-000	Service Animals	5	4,138	0	1,696	0	0%	0	0%	0	0%
55659-000	Baseball	5	4,138	0	1,696	0	0%	0	0%	0	0%
60056-100	Commercial Blueprints	5	4,138	0	1,696	0	0%	0	0%	0	0%
60075-100	Elder Law Attorney	5	4,138	0	1,696	0	0%	0	0%	0	0%
60102-100	Car Leasing	5	4,138	0	1,696	0	0%	0	0%	0	0%
60159-000	Brake Shoe Bonding and Exchanging	5	4,138	0	1,696	0	0%	0	0%	0	0%
60367-200	Water Mitigation	5	4,138	0	1,696	0	0%	0	0%	0	0%
60403-000	Gift Wrapping	5	4,138	0	1,696	0	0%	0	0%	0	0%
60445-100	Urgent Care Clinic	5	4,138	0	1,696	0	0%	0	0%	0	0%
60450-000	Human Factors	5	4,138	0	1,696	0	0%	0	0%	0	0%
60607-000	Navigation Consultants	5	4,138	0	1,696	0	0%	0	0%	0	0%
60800-000	Shoplifting Prevention	5	4,138	0	1,696	0	0%	0	0%	0	0%
67000-000	Protein Purification	5	4,138	0	1,696	0	0%	0	0%	0	0%
70564-000	Lumber Carrier	5	4,138	0	1,696	0	0%	0	0%	0	0%
80021-000	Airport Equipment	5	4,138	0	1,696	0	0%	0	0%	0	0%
80135-000	Can Manufacturing Machinery	5	4,138	0	1,696	0	0%	0	0%	0	0%
80545-000	Wholesale Pencils	5	4,138	0	1,696	0	0%	0	0%	0	0%
80581-000	Poultry Equipment	5	4,138	0	1,696	0	0%	0	0%	0	0%
80598-000	Vinyl Records	5	4,138	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80749-000	Translation Equipment	5	4,138	0	1,696	0	0%	0	0%	0	0%
85159-000	Biochemicals	5	4,138	0	1,696	0	0%	0	0%	0	0%
88200-000	Home Management	5	4,138	0	1,696	0	0%	0	0%	0	0%
00105-000	Zoo Animals	4	4,184	0	1,696	0	0%	0	0%	0	0%
00128-200	Urban Farmer	4	4,184	0	1,696	0	0%	0	0%	0	0%
00192-000	Ore	4	4,184	0	1,696	0	0%	0	0%	0	0%
00219-300	Tree Removal	4	4,184	0	1,696	0	0%	0	0%	0	0%
10004-000	Air Curtains	4	4,184	0	1,696	0	0%	0	0%	0	0%
20043-000	Insurance Rating Bureau	4	4,184	0	1,696	0	0%	0	0%	0	0%
25054-000	Foreclosures	4	4,184	0	1,696	0	0%	0	0%	0	0%
30107-000	Clock Components	4	4,184	0	1,696	0	0%	0	0%	0	0%
30182-000	Used Electric Motors	4	4,184	0	1,696	0	0%	0	0%	0	0%
30223-000	Fingerprinting Equipment	4	4,184	0	1,696	0	0%	0	0%	0	0%
30337-000	Lead Products	4	4,184	0	1,696	0	0%	0	0%	0	0%
30396-000	Meter Repair	4	4,184	0	1,696	0	0%	0	0%	0	0%
30417-000	Nets	4	4,184	0	1,696	0	0%	0	0%	0	0%
30568-000	Rolling Mill	4	4,184	0	1,696	0	0%	0	0%	0	0%
30627-000	Smelters	4	4,184	0	1,696	0	0%	0	0%	0	0%
30758-000	Wood Technologist	4	4,184	0	1,696	0	0%	0	0%	0	0%
44042-000	Environment	4	4,184	0	1,696	0	0%	0	0%	0	0%
44092-000	Organization	4	4,184	0	1,696	0	0%	0	0%	0	0%
44102-000	Pregnancy	4	4,184	0	1,696	0	0%	0	0%	0	0%
44103-000	Preservation and Restoration	4	4,184	0	1,696	0	0%	0	0%	0	0%
50355-000	Indian Products	4	4,184	0	1,696	0	0%	0	0%	0	0%
50514-000	Pretzel	4	4,184	1	1,104	0	0%	1	100%	0	0%
50599-100	Sound Equipment	4	4,184	0	1,696	0	0%	0	0%	0	0%
50715-000	Washers	4	4,184	0	1,696	0	0%	0	0%	0	0%
60088-100	Auction Supplies	4	4,184	0	1,696	0	0%	0	0%	0	0%
60260-000	Convent	4	4,184	0	1,696	0	0%	0	0%	0	0%
60545-000	Mattress Renovation	4	4,184	0	1,696	0	0%	0	0%	0	0%
60571-000	Hotel Consultants	4	4,184	0	1,696	0	0%	0	0%	0	0%
60606-000	Naval Architect	4	4,184	0	1,696	0	0%	0	0%	0	0%
60652-000	Photo Copying	4	4,184	0	1,696	0	0%	0	0%	0	0%
60671-000	Anesthesiologist	4	4,184	0	1,696	0	0%	0	0%	0	0%
60803-000	Comparative Shopping Service	4	4,184	0	1,696	0	0%	0	0%	0	0%
60843-000	Aerial Surveyor	4	4,184	0	1,696	0	0%	0	0%	0	0%
60878-000	Theatrical Makeup	4	4,184	0	1,696	0	0%	0	0%	0	0%
60943-000	Weaving	4	4,184	0	1,696	0	0%	0	0%	0	0%
70642-100	Web Conferencing	4	4,184	0	1,696	0	0%	0	0%	0	0%
72200-000	Wine Bar	4	4,184	0	1,696	0	0%	0	0%	0	0%
80063-000	Barber Equipment	4	4,184	0	1,696	0	0%	0	0%	0	0%
80063-100	Barber Supplies	4	4,184	1	1,104	1	100%	0	0%	0	0%
80082-000	Bench Seat	4	4,184	0	1,696	0	0%	0	0%	0	0%
80162-000	Chimney Cleaning Equipment	4	4,184	0	1,696	0	0%	0	0%	0	0%
80171-000	Tobacco Wholesale	4	4,184	0	1,696	0	0%	0	0%	0	0%
80224-000	Curtain Manufacturers	4	4,184	0	1,696	0	0%	0	0%	0	0%
80251-100	Drilling Supplies	4	4,184	0	1,696	0	0%	0	0%	0	0%
80383-000	Honeycomb Material	4	4,184	0	1,696	0	0%	0	0%	0	0%
80388-100	Hydraulic Supplies	4	4,184	1	1,104	1	100%	0	0%	0	0%
80413-000	Jewelry Findings	4	4,184	0	1,696	0	0%	0	0%	0	0%
80432-100	Lighting Fixture Manufacturers	4	4,184	0	1,696	0	0%	0	0%	0	0%
80465-000	Measuring Machine	4	4,184	0	1,696	0	0%	0	0%	0	0%
80514-300	Wholesale Office Equipment	4	4,184	1	1,104	0	0%	1	100%	0	0%
80669-110	Natural Stone Restoration	4	4,184	0	1,696	0	0%	0	0%	0	0%
80689-100	Steel Distributors	4	4,184	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80766-000	Wholesale Variety Store Merchandise	4	4,184	0	1,696	0	0%	0	0%	0	0%
80795-000	Wiring Harness	4	4,184	0	1,696	0	0%	0	0%	0	0%
82700-000	Escalator	4	4,184	0	1,696	0	0%	0	0%	0	0%
00123-000	Earthworm	3	4,239	0	1,696	0	0%	0	0%	0	0%
00136-000	Game Farm	3	4,239	0	1,696	0	0%	0	0%	0	0%
10065-000	Glass Board Up Service	3	4,239	0	1,696	0	0%	0	0%	0	0%
10093-000	Mosaics	3	4,239	0	1,696	0	0%	0	0%	0	0%
25020-000	Insurance Software	3	4,239	0	1,696	0	0%	0	0%	0	0%
30088-000	Carpet Binding Machines	3	4,239	0	1,696	0	0%	0	0%	0	0%
30163-000	Display Installation Service	3	4,239	0	1,696	0	0%	0	0%	0	0%
30198-100	Custom Logo Apparel	3	4,239	0	1,696	0	0%	0	0%	0	0%
30289-110	Horse Supplies	3	4,239	0	1,696	0	0%	0	0%	0	0%
30424-000	Oil Operators	3	4,239	0	1,696	0	0%	0	0%	0	0%
30481-000	Pharmaceutical Equipment	3	4,239	0	1,696	0	0%	0	0%	0	0%
30513-000	Pole Line Hardware	3	4,239	0	1,696	0	0%	0	0%	0	0%
30520-000	Industrial Power Processing	3	4,239	0	1,696	0	0%	0	0%	0	0%
30594-000	Sculpting Equipment	3	4,239	0	1,696	0	0%	0	0%	0	0%
30654-000	Strapping	3	4,239	0	1,696	0	0%	0	0%	0	0%
30704-000	Tool Grinding Industrial	3	4,239	0	1,696	0	0%	0	0%	0	0%
44008-000	Art and Culture	3	4,239	0	1,696	0	0%	0	0%	0	0%
50093-000	Boys Clothing	3	4,239	0	1,696	0	0%	0	0%	0	0%
50209-000	Dishwasher Dealers	3	4,239	0	1,696	0	0%	0	0%	0	0%
50242-000	Encyclopedia	3	4,239	0	1,696	0	0%	0	0%	0	0%
50312-000	Girls Apparel	3	4,239	0	1,696	0	0%	0	0%	0	0%
50347-000	Hoses	3	4,239	0	1,696	0	0%	0	0%	0	0%
50401-000	Luggage Carrier	3	4,239	0	1,696	0	0%	0	0%	0	0%
50432-000	Manufactured Home Parts	3	4,239	0	1,696	0	0%	0	0%	0	0%
50457-000	Noodles	3	4,239	0	1,696	0	0%	0	0%	0	0%
50571-000	Electric Shaver	3	4,239	0	1,696	0	0%	0	0%	0	0%
50589-100	Skateboard Equipment	3	4,239	0	1,696	0	0%	0	0%	0	0%
55529-000	Brakes	3	4,239	1	1,104	1	100%	0	0%	0	0%
60174-000	Calligrapher	3	4,239	0	1,696	0	0%	0	0%	0	0%
60235-400	Live Streaming	3	4,239	0	1,696	0	0%	0	0%	0	0%
60372-000	Parade Floats	3	4,239	0	1,696	0	0%	0	0%	0	0%
60637-000	Parapsychologist	3	4,239	0	1,696	0	0%	0	0%	0	0%
60637-102	Fire Mitigation	3	4,239	0	1,696	0	0%	0	0%	0	0%
60654-000	Photo Finishing Wholesale	3	4,239	0	1,696	0	0%	0	0%	0	0%
60656-100	Drone Photography	3	4,239	0	1,696	0	0%	0	0%	0	0%
60685-200	Therapy Dogs	3	4,239	0	1,696	0	0%	0	0%	0	0%
60776-000	Scenery Studio	3	4,239	0	1,696	0	0%	0	0%	0	0%
60841-000	Suicide Prevention Services	3	4,239	0	1,696	0	0%	0	0%	0	0%
60923-000	Veterinarian Information	3	4,239	0	1,696	0	0%	0	0%	0	0%
61200-000	Online Investigative Journalism	3	4,239	0	1,696	0	0%	0	0%	0	0%
70534-000	Horse Carriage	3	4,239	0	1,696	0	0%	0	0%	0	0%
75600-000	Rockfall Mitigation	3	4,239	0	1,696	0	0%	0	0%	0	0%
77000-000	Custom Harvesting	3	4,239	0	1,696	0	0%	0	0%	0	0%
80034-000	Astronomy Tools	3	4,239	0	1,696	0	0%	0	0%	0	0%
80093-100	Bookbinding Equipment	3	4,239	0	1,696	0	0%	0	0%	0	0%
80261-000	Duplicating Machine	3	4,239	0	1,696	0	0%	0	0%	0	0%
80563-000	Pipe Locating Equipment	3	4,239	0	1,696	0	0%	0	0%	0	0%
80623-110	Sandblasting	3	4,239	0	1,696	0	0%	0	0%	0	0%
80759-000	Ultrasonic Equipment	3	4,239	0	1,696	0	0%	0	0%	0	0%
80778-000	Watchmaker Supplies	3	4,239	0	1,696	0	0%	0	0%	0	0%
90028-000	State Lottery	3	4,239	0	1,696	0	0%	0	0%	0	0%
00140-000	Grain Drying	2	4,290	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
00189-000	Olive	2	4,290	0	1,696	0	0%	0	0%	0	0%
20012-100	Financial Planning Kit	2	4,290	0	1,696	0	0%	0	0%	0	0%
20027-100	Medicare	2	4,290	0	1,696	0	0%	0	0%	0	0%
30039-100	Battery Wholesale	2	4,290	0	1,696	0	0%	0	0%	0	0%
30072-100	Camper Manufacturer	2	4,290	0	1,696	0	0%	0	0%	0	0%
30095-000	Cereal	2	4,290	0	1,696	0	0%	0	0%	0	0%
30127-000	Concrete Molding	2	4,290	0	1,696	0	0%	0	0%	0	0%
30144-000	Cupola	2	4,290	0	1,696	0	0%	0	0%	0	0%
30280-000	Precision Grinding	2	4,290	0	1,696	0	0%	0	0%	0	0%
30324-100	Underground Structural Support	2	4,290	0	1,696	0	0%	0	0%	0	0%
30394-000	Meteorological Instruments	2	4,290	0	1,696	0	0%	0	0%	0	0%
30483-000	Photogrammetric Equipment	2	4,290	0	1,696	0	0%	0	0%	0	0%
30525-000	Power Press	2	4,290	0	1,696	0	0%	0	0%	0	0%
30536-300	Offset Printing Repair	2	4,290	1	1,104	1	100%	0	0%	0	0%
30620-000	Silverware Cleaning	2	4,290	0	1,696	0	0%	0	0%	0	0%
30671-000	Tank Lining	2	4,290	0	1,696	0	0%	0	0%	0	0%
30700-000	Timing Devices	2	4,290	0	1,696	0	0%	0	0%	0	0%
44069-000	Innovation	2	4,290	0	1,696	0	0%	0	0%	0	0%
44071-000	Instruction	2	4,290	0	1,696	0	0%	0	0%	0	0%
44120-000	Science	2	4,290	0	1,696	0	0%	0	0%	0	0%
50012-000	Marine Anchors	2	4,290	0	1,696	0	0%	0	0%	0	0%
50164-010	Coffee Shop	2	4,290	0	1,696	0	0%	0	0%	0	0%
50208-000	Discotheque	2	4,290	0	1,696	0	0%	0	0%	0	0%
50311-000	Gift Wrap	2	4,290	0	1,696	0	0%	0	0%	0	0%
50378-000	Knitting Classes	2	4,290	0	1,696	0	0%	0	0%	0	0%
50466-100	Optical Supplies	2	4,290	0	1,696	0	0%	0	0%	0	0%
50623-000	Sundries	2	4,290	0	1,696	0	0%	0	0%	0	0%
50676-100	Trailer Equipment	2	4,290	0	1,696	0	0%	0	0%	0	0%
50726-000	Waterbed Supplies	2	4,290	0	1,696	0	0%	0	0%	0	0%
50746-000	Zipper	2	4,290	0	1,696	0	0%	0	0%	0	0%
50750-110	Helicopter Charter	2	4,290	0	1,696	0	0%	0	0%	0	0%
55643-000	Surveys	2	4,290	0	1,696	0	0%	0	0%	0	0%
55654-000	Lab	2	4,290	0	1,696	0	0%	0	0%	0	0%
60075-143	Workers Compensation Lawyers	2	4,290	0	1,696	0	0%	0	0%	0	0%
60154-200	Sailing School	2	4,290	0	1,696	0	0%	0	0%	0	0%
60198-000	Chess Instruction	2	4,290	0	1,696	0	0%	0	0%	0	0%
60218-102	Snoring	2	4,290	0	1,696	0	0%	0	0%	0	0%
60219-000	Clipping Service	2	4,290	0	1,696	0	0%	0	0%	0	0%
60407-000	Golf Course Architects	2	4,290	0	1,696	0	0%	0	0%	0	0%
60567-000	Model Car Racing	2	4,290	0	1,696	0	0%	0	0%	0	0%
60579-000	Motion Picture Film Libraries	2	4,290	0	1,696	0	0%	0	0%	0	0%
60806-000	Skateboard Park	2	4,290	0	1,696	0	0%	0	0%	0	0%
60892-000	Tractor Rentals	2	4,290	0	1,696	0	0%	0	0%	0	0%
60923-100	Veterinary Referral	2	4,290	0	1,696	0	0%	0	0%	0	0%
60990-010	Windshield Replacement	2	4,290	0	1,696	0	0%	0	0%	0	0%
61040-000	Cleaning Supplies Sales	2	4,290	0	1,696	0	0%	0	0%	0	0%
65282-000	Marriage Broker	2	4,290	0	1,696	0	0%	0	0%	0	0%
65476-000	Internet Café	2	4,290	0	1,696	0	0%	0	0%	0	0%
70549-000	Ferry	2	4,290	0	1,696	0	0%	0	0%	0	0%
70586-000	Railroad Car Leasing	2	4,290	0	1,696	0	0%	0	0%	0	0%
80094-000	Bookcases	2	4,290	0	1,696	0	0%	0	0%	0	0%
80100-000	Bowling Lane Equipment	2	4,290	0	1,696	0	0%	0	0%	0	0%
80301-100	Fire Door	2	4,290	0	1,696	0	0%	0	0%	0	0%
80336-000	Gas Plant Equipment	2	4,290	0	1,696	0	0%	0	0%	0	0%
80337-000	Gasoline Additives Manufacturers and Distributors	2	4,290	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80385-200	Compression Clothing	2	4,290	0	1,696	0	0%	0	0%	0	0%
80443-100	Livestock Equipment	2	4,290	0	1,696	0	0%	0	0%	0	0%
80592-300	Racing Supplies	2	4,290	1	1,104	1	100%	0	0%	0	0%
80695-000	Stock Certificates	2	4,290	0	1,696	0	0%	0	0%	0	0%
80725-000	Terra Cotta	2	4,290	0	1,696	0	0%	0	0%	0	0%
80728-000	Textile Converting	2	4,290	0	1,696	0	0%	0	0%	0	0%
90023-000	Ponzi Scheme	2	4,290	0	1,696	0	0%	0	0%	0	0%
00104-000	Alfalfa Products	1	4,353	0	1,696	0	0%	0	0%	0	0%
00151-030	Fishing Guide	1	4,353	0	1,696	0	0%	0	0%	0	0%
20085-300	Health Savings Administrators	1	4,353	0	1,696	0	0%	0	0%	0	0%
30013-000	Anti-Fogging Compounds	1	4,353	0	1,696	0	0%	0	0%	0	0%
30157-000	Die Cutting	1	4,353	0	1,696	0	0%	0	0%	0	0%
30179-100	Wholesale Electric Motors	1	4,353	0	1,696	0	0%	0	0%	0	0%
30188-000	Electrotype Equipment and Supplies	1	4,353	0	1,696	0	0%	0	0%	0	0%
30316-000	Key Control Systems	1	4,353	0	1,696	0	0%	0	0%	0	0%
30343-000	Leather Goods Manufacturers Supplies	1	4,353	0	1,696	0	0%	0	0%	0	0%
30398-000	Microscope	1	4,353	0	1,696	0	0%	0	0%	0	0%
30770-000	Foreign Government Offices	1	4,353	0	1,696	0	0%	0	0%	0	0%
30771-100	Village Government	1	4,353	0	1,696	0	0%	0	0%	0	0%
30775-000	U.S. Government	1	4,353	0	1,696	0	0%	0	0%	0	0%
44020-000	Communication	1	4,353	0	1,696	0	0%	0	0%	0	0%
50004-000	Album	1	4,353	0	1,696	0	0%	0	0%	0	0%
50092-000	Boy and Girl Organizations	1	4,353	0	1,696	0	0%	0	0%	0	0%
50183-100	Online Consignment	1	4,353	0	1,696	0	0%	0	0%	0	0%
50279-120	Ponds	1	4,353	0	1,696	0	0%	0	0%	0	0%
50336-200	Diet Food	1	4,353	0	1,696	0	0%	0	0%	0	0%
50337-110	Hearing Aid Parts	1	4,353	0	1,696	0	0%	0	0%	0	0%
50569-100	Sewing Machine Service	1	4,353	0	1,696	0	0%	0	0%	0	0%
50598-000	Sound Effect Records	1	4,353	0	1,696	0	0%	0	0%	0	0%
50601-000	Spark Plugs	1	4,353	0	1,696	0	0%	0	0%	0	0%
50614-000	Staples	1	4,353	0	1,696	0	0%	0	0%	0	0%
50702-100	Vending Machine Parts	1	4,353	0	1,696	0	0%	0	0%	0	0%
60041-000	Apartment Share	1	4,353	0	1,696	0	0%	0	0%	0	0%
60161-000	Bridal Gown Preservation	1	4,353	0	1,696	0	0%	0	0%	0	0%
60178-000	Camping Equipment Rentals	1	4,353	0	1,696	0	0%	0	0%	0	0%
60298-100	Diabetes Services	1	4,353	0	1,696	0	0%	0	0%	0	0%
60358-000	Eye Training	1	4,353	0	1,696	0	0%	0	0%	0	0%
60397-000	Gambling Addiction Treatment	1	4,353	0	1,696	0	0%	0	0%	0	0%
60665-300	Urologist	1	4,353	0	1,696	0	0%	0	0%	0	0%
60687-000	Physicist	1	4,353	0	1,696	0	0%	0	0%	0	0%
60780-100	Pre Kindergarten	1	4,353	0	1,696	0	0%	0	0%	0	0%
60785-000	Scientist	1	4,353	0	1,696	0	0%	0	0%	0	0%
60866-000	Radio Rentals	1	4,353	0	1,696	0	0%	0	0%	0	0%
60910-110	Mobile Truck Service	1	4,353	0	1,696	0	0%	0	0%	0	0%
65569-000	Advance Fee Modeling Agencies	1	4,353	0	1,696	0	0%	0	0%	0	0%
70651-000	Weighers	1	4,353	0	1,696	0	0%	0	0%	0	0%
80026-000	Circus Supplies	1	4,353	0	1,696	0	0%	0	0%	0	0%
80093-000	Bookbinding Supplies	1	4,353	0	1,696	0	0%	0	0%	0	0%
80141-000	Cardboard	1	4,353	0	1,696	0	0%	0	0%	0	0%
80146-000	Carpet Layers Supplies	1	4,353	0	1,696	0	0%	0	0%	0	0%
80173-000	Clamps	1	4,353	0	1,696	0	0%	0	0%	0	0%
80181-000	Coated Fabrics	1	4,353	0	1,696	0	0%	0	0%	0	0%
80242-000	Disposable Products	1	4,353	0	1,696	0	0%	0	0%	0	0%
80324-000	Drinking Fountain	1	4,353	0	1,696	0	0%	0	0%	0	0%
80328-000	Glace Fruit	1	4,353	0	1,696	0	0%	0	0%	0	0%

CANADA BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	10,175,434		25,001		17,875	71%	6,465	26%	661	3%
80357-100	Greenhouse Supplies	1	4,353	0	1,696	0	0%	0	0%	0	0%
80364-100	Hair Curlers	1	4,353	0	1,696	0	0%	0	0%	0	0%
80390-100	Hydroponics Supplies	1	4,353	0	1,696	0	0%	0	0%	0	0%
80575-000	Polishes	1	4,353	0	1,696	0	0%	0	0%	0	0%
80589-100	Pump Parts	1	4,353	0	1,696	0	0%	0	0%	0	0%
80605-010	Restaurant Supplies	1	4,353	0	1,696	0	0%	0	0%	0	0%
80654-000	Shower Curtain Manufacturers	1	4,353	0	1,696	0	0%	0	0%	0	0%
80656-000	Wholesale Silk	1	4,353	0	1,696	0	0%	0	0%	0	0%
80680-100	Sporting Goods Manufacturers	1	4,353	0	1,696	0	0%	0	0%	0	0%
85268-000	Grant Writing	1	4,353	0	1,696	0	0%	0	0%	0	0%
44131-000	Trucks	0	4,411	1	1,104	1	100%	0	0%	0	0%
60023-000	Yellow Pages Advertising	0	4,411	1	1,104	0	0%	1	100%	0	0%
80065-100	Drums	0	4,411	1	1,104	1	100%	0	0%	0	0%
80765-100	Vacuum Systems	0	4,411	1	1,104	1	100%	0	0%	0	0%
81000-100	Marijuana - Retail	0	4,411	2	847	0	0%	2	100%	0	0%