

US BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
62100-000	Online Retailer	3,023,694	4	28,938	1	16,294	56%	10,768	37%	1,876	6%
70535-000	Cell Phone Supplies	201,963	145	28,676	2	28,235	98%	419	1%	22	0%
70623-000	Cable TV	234,334	116	28,473	3	28,240	99%	225	1%	8	0%
50039-000	New Car Dealers	1,562,274	12	23,885	4	20,396	85%	3,366	14%	123	1%
70618-000	Telephones	223,776	128	14,859	5	14,686	99%	158	1%	15	0%
60226-000	Collections Agencies	2,098,231	8	14,198	6	12,888	91%	1,082	8%	228	2%
50040-000	Used Car Dealers	2,401,289	7	14,168	7	10,245	72%	3,688	26%	235	2%
60473-000	Internet Service	736,485	31	13,395	8	12,637	94%	696	5%	62	0%
50291-000	Furniture Stores	1,080,232	23	13,351	9	11,914	89%	1,238	9%	199	1%
85270-000	Home Warranty Plans	464,610	51	11,902	10	11,715	98%	181	2%	6	0%
20003-000	Bank	530,404	47	11,273	11	10,973	97%	263	2%	37	0%
20019-000	Insurance Companies	1,802,287	10	10,415	12	10,064	97%	323	3%	28	0%
60974-000	Online Shopping	1,077,018	24	10,227	13	7,465	73%	2,199	22%	563	6%
60732-000	Property Management	1,636,564	11	8,780	14	7,078	81%	1,654	19%	48	1%
55203-000	Department Stores	107,629	269	8,425	15	8,298	98%	121	1%	6	0%
20008-000	Credit Cards and Plans	350,770	72	8,268	16	8,171	99%	65	1%	32	0%
65974-000	Ecommerce	446,570	56	7,894	17	7,553	96%	321	4%	20	0%
60447-000	Hotels	202,587	144	7,551	18	5,181	69%	2,336	31%	34	0%
60102-000	Auto Renting and Leasing	217,500	136	7,226	19	6,581	91%	628	9%	17	0%
70620-000	Long Distance Phone Service	62,577	426	7,018	20	6,989	100%	19	0%	10	0%
60042-000	Apartments	569,628	43	7,011	21	4,372	62%	2,564	37%	75	1%
60103-000	Auto Repair	1,440,491	15	6,999	22	4,587	66%	2,289	33%	123	2%
70571-000	Moving Companies	1,270,560	20	6,419	23	4,295	67%	1,956	30%	168	3%
70511-000	Airlines	48,497	538	6,414	24	5,964	93%	435	7%	15	0%
60167-000	Burglar Alarm Systems	375,814	68	5,962	25	5,828	98%	125	2%	9	0%
10126-000	Roofing Contractors	5,480,127	1	5,938	26	3,957	67%	1,791	30%	190	3%
55093-000	Clothing	682,789	36	5,625	27	2,964	53%	2,435	43%	226	4%
60466-000	Information Bureaus	159,392	183	5,010	28	4,860	97%	99	2%	51	1%
50544-000	Restaurants	552,715	44	4,949	29	2,723	55%	2,156	44%	70	1%
20049-000	Consumer Finance Companies	747,512	30	4,937	30	4,704	95%	189	4%	44	1%
10079-000	Home Improvement	1,311,098	19	4,665	31	3,829	82%	747	16%	89	2%
70632-000	Travel Agency	722,751	32	4,637	32	4,052	87%	443	10%	142	3%
20085-000	Financial Services	1,415,867	16	4,472	33	3,583	80%	826	18%	63	1%
85363-000	Social Media Marketing	161,309	182	4,417	34	4,329	98%	79	2%	9	0%
70544-000	Electric Companies	268,663	96	4,363	35	4,146	95%	212	5%	5	0%
10035-000	General Contractor	4,524,360	2	4,267	36	1,999	47%	2,120	50%	148	3%
85354-000	Payment Processing Services	363,991	70	4,232	37	4,162	98%	60	1%	10	0%
60268-000	Credit Reporting Agencies	98,017	293	3,854	38	3,799	99%	53	1%	2	0%
80272-000	Wholesale Electronic Supplies	40,099	617	3,819	39	3,460	91%	74	2%	285	7%
10113-000	Plumber	2,585,229	5	3,730	40	2,807	75%	851	23%	72	2%
20047-000	Loans	1,143,329	22	3,656	41	3,179	87%	405	11%	72	2%
10182-000	Heating and Air Conditioning	2,483,247	6	3,469	42	2,745	79%	637	18%	87	3%
60289-000	Dentist	687,771	35	3,464	43	2,649	76%	781	23%	34	1%
60650-000	Pest Control	984,375	26	3,457	44	3,008	87%	411	12%	38	1%
50110-000	Building Materials	164,715	174	3,387	45	3,298	97%	87	3%	2	0%
10078-000	Home Builders	2,085,974	9	3,361	46	2,751	82%	581	17%	29	1%
70542-000	Delivery Service	147,523	206	3,245	47	2,960	91%	254	8%	31	1%
50367-000	Jewelry Stores	673,300	37	3,187	48	2,239	70%	907	28%	41	1%
60430-100	Fitness Center	156,705	188	3,087	49	1,998	65%	1,003	32%	86	3%
10177-000	Construction Services	3,085,556	3	3,015	50	1,472	49%	1,428	47%	115	4%
60891-000	Towing Company	437,682	57	3,006	51	1,479	49%	1,476	49%	51	2%
30418-000	Newspaper	63,030	424	2,952	52	2,697	91%	246	8%	9	0%
60430-000	Health Club	135,030	224	2,895	53	2,492	86%	373	13%	30	1%
50238-000	Electronic Equipment Dealers	149,666	205	2,841	54	2,600	92%	220	8%	21	1%
60811-000	Skin Care	398,751	64	2,716	55	1,743	64%	888	33%	85	3%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50043-000	New Auto Parts	460,786	52	2,708	56	2,161	80%	533	20%	14	1%
20009-000	Credit Union	233,569	117	2,599	57	2,386	92%	208	8%	5	0%
60729-000	Real Estate	919,006	27	2,594	58	1,896	73%	665	26%	33	1%
60880-000	Event Ticket Sales	324,534	80	2,584	59	2,311	89%	245	9%	28	1%
64000-000	Home Electronics	86,313	329	2,568	60	2,390	93%	142	6%	36	1%
55544-000	Telecommunications	89,930	315	2,546	61	2,533	99%	12	0%	1	0%
90050-000	High Risk Free Trial Offers	243,430	108	2,542	62	1,415	56%	1,044	41%	83	3%
50750-000	Transportation	219,608	134	2,539	63	553	22%	1,965	77%	21	1%
50142-000	Tablet Equipment	145,976	209	2,525	64	1,916	76%	572	23%	37	1%
70592-000	Garbage Removal	214,601	137	2,509	65	1,850	74%	538	21%	121	5%
20053-000	Mortgage Broker	821,168	28	2,471	66	2,343	95%	105	4%	23	1%
60235-000	Computer Hardware	341,296	75	2,436	67	2,015	83%	388	16%	33	1%
61064-000	Moving and Storage Companies	364,627	69	2,419	68	1,394	58%	1,002	41%	23	1%
50275-000	Retail Florist	120,384	241	2,347	69	2,040	87%	298	13%	9	0%
75100-000	Prepaid Credit Cards	41,626	595	2,343	70	2,319	99%	15	1%	9	0%
10003-000	Air Conditioning Contractor	1,245,317	21	2,340	71	1,978	85%	332	14%	30	1%
30024-000	Auto Manufacturers	47,973	542	2,224	72	2,011	90%	212	10%	1	0%
50411-000	Catalog Shopping	256,998	101	2,165	73	1,838	85%	313	14%	14	1%
50016-000	Major Appliance Dealers	246,312	107	2,129	74	1,898	89%	211	10%	20	1%
60094-000	Auto Body Repair and Painting	667,286	38	1,998	75	1,222	61%	740	37%	36	2%
60445-000	Hospital	128,554	229	1,997	76	1,591	80%	397	20%	9	0%
00157-000	Lawn Maintenance	633,850	41	1,990	77	1,571	79%	392	20%	27	1%
60916-000	Vacation Timeshare	155,814	191	1,941	78	1,841	95%	89	5%	11	1%
50582-000	Retail Shoes	251,469	104	1,922	79	1,493	78%	416	22%	13	1%
20080-000	Insurance Services Office	456,267	53	1,917	80	1,709	89%	177	9%	31	2%
50173-000	Computer Dealers	177,876	164	1,887	81	1,744	92%	133	7%	10	1%
00155-000	Landscape Contractors	1,469,060	14	1,883	82	932	49%	913	48%	38	2%
60531-000	Mailing Services	83,419	348	1,841	83	1,652	90%	181	10%	8	0%
60075-000	Lawyers	1,392,392	17	1,827	84	1,266	69%	488	27%	73	4%
50740-000	Womens Clothing	114,547	252	1,803	85	658	36%	1,120	62%	25	1%
20003-100	Banking Services	50,280	518	1,794	86	1,724	96%	67	4%	3	0%
70610-000	Storage Units	120,150	242	1,773	87	1,471	83%	290	16%	12	1%
60180-000	Car Wash	117,784	246	1,754	88	1,045	60%	635	36%	74	4%
60236-000	Computer Software Developers	184,816	158	1,721	89	1,507	88%	202	12%	12	1%
50336-000	Health Products	414,878	59	1,710	90	970	57%	619	36%	121	7%
85221-100	Credit Card Merchant Services	177,083	166	1,676	91	1,529	91%	143	9%	4	0%
80385-100	Medical Equipment	232,826	120	1,628	92	1,339	82%	274	17%	15	1%
50133-000	New Carpet	337,987	78	1,619	93	1,500	93%	112	7%	7	0%
60573-000	Motel	53,112	497	1,606	94	836	52%	742	46%	28	2%
70632-100	Online Travel Agency	228,659	126	1,605	95	1,428	89%	164	10%	13	1%
50712-000	Vitamins and Supplements	543,365	45	1,592	96	984	62%	555	35%	53	3%
50659-000	Tire Dealers	175,700	168	1,585	97	1,158	73%	416	26%	11	1%
50277-100	Food Delivery	84,052	341	1,567	98	1,195	76%	367	23%	5	0%
60448-000	Hotel Reservation	66,637	404	1,533	99	1,487	97%	44	3%	2	0%
60043-000	Major Appliance Services	322,236	81	1,526	100	860	56%	605	40%	61	4%
00219-000	Tree Service	1,064,337	25	1,506	101	675	45%	736	49%	95	6%
60997-000	Auto Services	237,806	113	1,503	102	1,102	73%	380	25%	21	1%
65112-000	Extended Warranty Contract Service Companies	229,248	124	1,503	102	1,379	92%	96	6%	28	2%
60979-000	Internet Marketing Services	691,222	33	1,484	104	1,185	80%	276	19%	23	2%
60134-000	Beauty Salon	207,249	141	1,440	105	818	57%	572	40%	50	3%
20021-000	Auto Insurance	229,077	125	1,431	106	1,290	90%	126	9%	15	1%
60857-000	Tax Return Preparation	408,090	61	1,430	107	949	66%	439	31%	42	3%
60112-000	Auto Warranty Processing	237,616	114	1,424	108	1,319	93%	29	2%	76	5%
80029-000	Wholesale Major Appliances	27,418	788	1,423	109	1,330	93%	84	6%	9	1%
50419-000	Mattress	222,371	130	1,413	110	1,193	84%	200	14%	20	1%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60971-000	Health	332,884	79	1,403	111	1,113	79%	269	19%	21	1%
89700-000	Loan Servicing	156,438	189	1,373	112	1,300	95%	67	5%	6	0%
65473-000	Web Hosting	129,818	227	1,365	113	1,147	84%	203	15%	15	1%
10151-000	Pool Contractors	690,173	34	1,356	114	998	74%	337	25%	21	2%
60214-000	Dry Cleaners	111,777	262	1,327	115	655	49%	631	48%	41	3%
70595-000	Sanitation Consultants	15,294	1,176	1,326	116	1,322	100%	4	0%	0	0%
50608-000	Sporting Goods Retail	224,497	127	1,311	117	999	76%	279	21%	33	3%
60321-000	Electric Equipment Repair	35,498	680	1,290	118	1,263	98%	25	2%	2	0%
50291-100	Rustic Furniture	19,398	1,004	1,287	119	21	2%	1,262	98%	4	0%
70529-000	Bus Lines	25,277	834	1,273	120	939	74%	325	26%	9	1%
50535-000	RV Dealers	192,250	155	1,263	121	1,049	83%	210	17%	4	0%
50203-000	Discount Stores	64,259	418	1,261	122	1,134	90%	118	9%	9	1%
99999-000	Not Elsewhere Classified	123,498	233	1,251	123	433	35%	783	63%	35	3%
60752-000	Resort	98,019	292	1,242	124	1,045	84%	192	15%	5	0%
10095-000	Painting Contractors	1,518,665	13	1,236	125	634	51%	559	45%	43	3%
60282-000	Dating Services	141,996	214	1,219	126	1,070	88%	139	11%	10	1%
20027-000	Health Insurance	203,552	143	1,213	127	1,088	90%	100	8%	25	2%
70554-000	Natural Gas Companies	80,294	358	1,211	128	1,124	93%	86	7%	1	0%
65475-000	Online Gaming	82,740	350	1,191	129	950	80%	241	20%	0	0%
25049-000	Payday Loans	408,671	60	1,164	130	940	81%	151	13%	73	6%
60786-000	Searchers of Records	208,846	140	1,163	131	978	84%	182	16%	3	0%
90033-000	Travel Club	229,607	122	1,162	132	948	82%	182	16%	32	3%
61004-000	Timeshare Companies	145,172	211	1,141	133	921	81%	170	15%	50	4%
60902-000	Transmission	229,463	123	1,137	134	766	67%	322	28%	49	4%
50322-000	Grocery Store	113,137	258	1,134	135	866	76%	261	23%	7	1%
50737-000	Windows	456,235	54	1,130	136	980	87%	128	11%	22	2%
10148-100	Retail Stores	110,571	264	1,126	137	519	46%	564	50%	43	4%
60975-000	Magazine Sales	128,001	230	1,121	138	874	78%	235	21%	12	1%
60353-000	Exercise Programs	124,854	232	1,107	139	868	78%	225	20%	14	1%
50310-100	Home Accessories	52,973	498	1,105	140	928	84%	142	13%	35	3%
60665-000	Medical Doctor	171,147	169	1,097	141	730	67%	351	32%	16	1%
50252-000	Fence Contractors	532,258	46	1,076	142	601	56%	446	41%	29	3%
70571-200	Moving Brokers	113,770	253	1,063	143	761	72%	296	28%	6	1%
60788-000	Security System Monitors	272,777	95	1,045	144	899	86%	123	12%	23	2%
10178-000	Window Installation	518,481	49	1,040	145	862	83%	141	14%	37	4%
70539-000	Cruises	44,503	567	1,040	145	869	84%	168	16%	3	0%
60909-000	Truck Rentals	15,245	1,178	1,032	147	1,004	97%	27	3%	1	0%
50749-000	Pre-Paid Phone Card	22,103	931	1,028	148	984	96%	44	4%	0	0%
50269-000	Flags	62,167	428	1,005	149	202	20%	803	80%	0	0%
50308-000	General Merchandise	105,933	274	999	150	667	67%	306	31%	26	3%
60748-000	Rental Listings	40,435	611	994	151	936	94%	50	5%	8	1%
50707-000	Video Game Dealers	32,924	710	987	152	633	64%	339	34%	15	2%
20079-000	Credit Services	153,212	196	984	153	904	92%	73	7%	7	1%
80075-000	Beauty Supplies	169,966	171	983	154	567	58%	369	38%	47	5%
20053-200	Mortgage Lenders	341,027	76	975	155	948	97%	22	2%	5	1%
85221-000	Credit Card Processing Services	195,420	152	967	156	905	94%	52	5%	10	1%
15035-000	Handyman	589,380	42	957	157	348	36%	576	60%	33	3%
10032-000	Concrete Contractors	799,320	29	949	158	439	46%	474	50%	36	4%
80364-000	Hair Products	240,183	111	940	159	766	81%	152	16%	22	2%
25053-000	Mortgage Banker	357,824	71	937	160	904	96%	27	3%	6	1%
30545-000	Publishers Periodical	183,066	161	927	161	891	96%	34	4%	2	0%
10102-000	Paving Contractors	522,473	48	917	162	444	48%	408	44%	65	7%
50609-000	Retail Sportswear	70,246	392	910	163	618	68%	285	31%	7	1%
60640-000	Parking Facilities	50,571	517	910	163	662	73%	242	27%	6	1%
60112-100	Auto Warranty Services	102,362	280	909	165	660	73%	240	26%	9	1%

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80385-000	Hospital Supplies	136,662	221	904	166	754	83%	146	16%	4	0%
65733-000	Vacation Rentals	196,195	151	894	167	689	77%	197	22%	8	1%
80668-200	Solar Energy Contractors	258,495	100	893	168	701	78%	181	20%	11	1%
50467-000	Retail Optical Goods	162,887	177	890	169	737	83%	146	16%	7	1%
85289-000	Contractor Referral	83,957	342	886	170	876	99%	9	1%	1	0%
60779-000	College and University	175,941	167	879	171	723	82%	145	16%	11	1%
60603-000	Nail Salon	61,226	435	878	172	393	45%	469	53%	16	2%
50671-000	Toys	54,330	485	872	173	488	56%	364	42%	20	2%
70647-000	Utility Water Company	49,562	526	862	174	704	82%	157	18%	1	0%
87100-000	Energy Service Company	280,270	92	837	175	802	96%	33	4%	2	0%
60539-000	Marketing Programs	655,303	39	831	176	612	74%	199	24%	20	2%
50175-000	Computer Parts	90,321	313	828	177	687	83%	133	16%	8	1%
50486-000	Pet Supplies	151,509	202	828	177	557	67%	174	21%	97	12%
20052-000	Money Orders	40,583	609	827	179	798	96%	28	3%	1	0%
55502-000	Car Dealers	41,436	596	823	180	528	64%	278	34%	17	2%
50017-000	Major Appliance Parts	77,210	368	795	181	690	87%	101	13%	4	1%
60733-000	Real Estate Rentals	161,985	179	795	181	581	73%	196	25%	18	2%
73200-000	Virtual Currency	8,746	1,563	794	183	656	83%	135	17%	3	0%
10182-200	Residential Air Conditioning Contractors	398,790	63	785	184	581	74%	185	24%	19	2%
61036-000	Cosmetics Sales	138,705	217	784	185	573	73%	201	26%	10	1%
10049-000	Electrician	1,375,236	18	783	186	546	70%	226	29%	11	1%
50435-100	Mobile Apps	63,574	422	783	186	720	92%	62	8%	1	0%
50304-000	Propane	62,972	425	777	188	739	95%	36	5%	2	0%
50687-000	T Shirts	94,632	303	772	189	503	65%	204	26%	65	8%
30346-100	Legal Document Help	268,184	97	750	190	539	72%	183	24%	28	4%
50440-000	Motorcycle Dealers	137,175	220	748	191	521	70%	220	29%	7	1%
90034-000	Vacation Certificates and Vouchers	161,824	180	746	192	494	66%	188	25%	64	9%
60429-200	Health and Wellness	348,507	73	743	193	501	67%	236	32%	6	1%
60218-000	Clinic	118,112	245	741	194	503	68%	231	31%	7	1%
60142-000	Billing Services	113,309	257	738	195	618	84%	114	15%	6	1%
70583-000	Radio Stations	25,851	825	738	195	726	98%	10	1%	2	0%
60367-000	Fire and Water Damage Restoration	467,791	50	737	197	596	81%	133	18%	8	1%
60987-000	Business Services	197,857	150	733	198	430	59%	271	37%	32	4%
60473-100	Internet Providers	37,651	647	731	199	629	86%	98	13%	4	1%
55525-000	Construction	74,137	379	727	200	190	26%	515	71%	22	3%
30253-000	Furniture Manufacturers	153,062	197	720	201	491	68%	77	11%	152	21%
85272-000	Information Technology Services	251,365	105	712	202	406	57%	292	41%	14	2%
60719-000	Buying Clubs	45,957	554	694	203	675	97%	17	2%	2	0%
50567-000	Gas Station	97,988	294	691	204	339	49%	344	50%	8	1%
60245-000	Computer Repair	286,005	91	690	205	338	49%	306	44%	46	7%
60242-000	Network Computer	66,037	408	681	206	625	92%	55	8%	1	0%
60112-200	Auto Service Contract Companies	309,236	84	678	207	573	85%	70	10%	35	5%
50469-000	Optician	49,551	527	664	208	600	90%	61	9%	3	0%
75100-100	Prepaid Debit Cards	10,836	1,389	660	209	660	100%	0	0%	0	0%
61028-000	TV Home Shopping	37,051	655	658	210	653	99%	4	1%	1	0%
60184-000	Carpet and Rug Cleaners	384,301	66	655	211	446	68%	194	30%	15	2%
30544-000	Publishers Directory	88,870	317	652	212	592	91%	55	8%	5	1%
60927-000	Wholesale Video Games	9,538	1,495	649	213	615	95%	31	5%	3	0%
50502-000	Pizza	51,065	516	646	214	264	41%	373	58%	9	1%
20019-100	Insurance Agency	279,872	93	645	215	530	82%	107	17%	8	1%
80515-000	Office Supplies	84,412	337	641	216	604	94%	34	5%	3	0%
25077-000	Debt Relief Services	450,849	55	639	217	514	80%	72	11%	53	8%
20077-000	Debt Consolidation Services	293,127	89	636	218	351	55%	220	35%	65	10%
60655-100	Photographer	91,664	307	632	219	249	39%	353	56%	30	5%
70562-100	Car Service	22,907	900	630	220	592	94%	36	6%	2	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30052-000	Toll Booth	17,643	1,078	612	221	586	96%	26	4%	0	0%
60110-000	Auto Transportation	338,424	77	611	222	389	64%	209	34%	13	2%
50488-000	Pharmacy	106,624	271	607	223	545	90%	57	9%	5	1%
60418-000	Gymnasium	25,627	827	606	224	230	38%	370	61%	6	1%
60980-000	Web Design	240,733	110	594	225	270	45%	299	50%	25	4%
60538-000	Marketing Consultant	388,294	65	592	226	371	63%	201	34%	20	3%
70572-000	Moving Services	87,501	323	591	227	367	62%	215	36%	9	2%
20013-000	Financing	143,790	212	589	228	552	94%	35	6%	2	0%
50159-000	Consignement Clothes	91,448	310	584	229	516	88%	45	8%	23	4%
60990-000	Windshield Repair	129,244	228	584	229	396	68%	181	31%	7	1%
50435-000	Mobile Phone Service	48,812	534	575	231	531	92%	36	6%	8	1%
60868-000	TV Program Distributors	6,056	1,876	574	232	563	98%	10	2%	1	0%
60112-300	Auto Warranty Plans	142,886	213	569	233	455	80%	92	16%	22	4%
85274-000	Travel Insurance	36,843	659	566	234	550	97%	16	3%	0	0%
60037-000	Amusement Parks	33,454	704	563	235	487	87%	66	12%	10	2%
60543-000	Massage Therapist	85,821	332	562	236	279	50%	231	41%	52	9%
50244-000	Exercise Machines	41,039	600	559	237	498	89%	56	10%	5	1%
80668-000	Solar Energy Equipment Dealers	156,729	187	559	237	422	75%	96	17%	41	7%
60473-400	Business Process Management	8,479	1,596	556	239	554	100%	2	0%	0	0%
30543-000	Publishers Book	222,906	129	550	240	409	74%	106	19%	35	6%
10035-200	Remodel Contractors	299,627	87	543	241	202	37%	320	59%	21	4%
65134-000	Spa	64,859	414	541	242	204	38%	271	50%	66	12%
10013-000	Building Contractors	639,723	40	539	243	277	51%	245	45%	17	3%
80191-000	Wholesale Computers	18,243	1,053	538	244	512	95%	18	3%	8	1%
10177-200	Remodeling	264,682	99	537	245	187	35%	335	62%	15	3%
60393-000	Rental Furniture	31,859	716	535	246	494	92%	38	7%	3	1%
70646-000	Bottled Water Companies	28,015	776	535	246	521	97%	11	2%	3	1%
50149-000	Children's Clothing Stores	52,145	505	533	248	427	80%	100	19%	6	1%
60095-100	Auto Accessories	60,726	440	526	249	352	67%	168	32%	6	1%
50464-000	Fuel Oil	137,493	219	524	250	456	87%	66	13%	2	0%
60539-200	Marketing Software	55,938	471	516	251	466	90%	49	9%	1	0%
30784-000	Producers	70,889	390	515	252	428	83%	81	16%	6	1%
60504-000	Leasing Services	77,551	365	512	253	461	90%	49	10%	2	0%
30003-000	Directory Advertising	73,832	380	508	254	418	82%	74	15%	16	3%
50326-100	Gun Dealers	135,356	223	502	255	324	65%	167	33%	11	2%
66002-000	Cleaning Services	309,548	83	502	255	281	56%	212	42%	9	2%
50089-000	Boutique	93,312	306	501	257	210	42%	261	52%	30	6%
60107-700	Auto Maintenance	73,670	382	501	257	261	52%	227	45%	13	3%
60537-000	Market Research	159,391	184	499	259	409	82%	87	17%	3	1%
60629-000	Optometrist	72,990	387	496	260	403	81%	90	18%	3	1%
60858-000	Tax Consultant	232,755	121	489	261	374	76%	92	19%	23	5%
60946-000	Weight Loss	170,268	170	488	262	371	76%	96	20%	21	4%
85364-100	Online Education	199,420	148	486	263	417	86%	58	12%	11	2%
60522-000	Locksmith	164,607	175	485	264	207	43%	225	46%	53	11%
60486-000	Medical Lab	44,853	560	483	265	450	93%	33	7%	0	0%
00222-000	Veterinarian	194,352	153	481	266	367	76%	111	23%	3	1%
50069-000	Bed Sales	76,126	371	481	266	468	97%	13	3%	0	0%
50278-000	Carry Out Food	36,294	670	479	268	274	57%	204	43%	1	0%
61004-101	Timeshare Resale and Rental Marketing	211,439	138	470	269	311	66%	123	26%	36	8%
85360-000	Garage Doors	276,331	94	469	270	322	69%	137	29%	10	2%
61100-000	Real Estate Services	162,146	178	464	271	380	82%	79	17%	5	1%
60469-000	Home Inspection	342,567	74	461	272	331	72%	121	26%	9	2%
50434-000	Cell Phone Equipment	43,772	573	457	273	353	77%	69	15%	35	8%
80364-150	Wigs	112,418	261	452	274	237	52%	207	46%	8	2%
85366-000	Flooring Contractors	242,439	109	452	274	208	46%	223	49%	21	5%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60044-000	Small Appliance Services	88,599	318	449	276	218	49%	211	47%	20	4%
50326-000	Gunsmiths	99,673	287	444	277	318	72%	125	28%	1	0%
60292-000	Cosmetic Dentistry	79,293	359	442	278	427	97%	14	3%	1	0%
50030-000	Audio Visual Equipment	53,525	492	439	279	322	73%	77	18%	40	9%
60729-102	Real Estate Agent	156,996	186	438	280	293	67%	138	32%	7	2%
50199-000	Convenience Store	51,117	515	436	281	186	43%	244	56%	6	1%
70551-000	Freight Forwarding	97,042	297	432	282	329	76%	98	23%	5	1%
90027-000	Credit Repair Advanced Fee	152,692	199	428	283	280	65%	117	27%	31	7%
50719-000	Watch Dealers	120,804	239	427	284	311	73%	107	25%	9	2%
60235-300	Computer Services	42,613	585	423	285	281	66%	130	31%	12	3%
60684-000	Plastic Surgery	146,604	208	423	285	361	85%	61	14%	1	0%
05195-000	Dog Breeders	265,504	98	422	287	189	45%	201	48%	32	8%
90040-000	High Risk Behavior/Practices	100,301	284	422	287	40	9%	172	41%	210	50%
80779-000	Water Purification Equipment	180,869	162	421	289	357	85%	59	14%	5	1%
50337-000	Hearing Assistive Devices	168,341	172	420	290	325	77%	88	21%	7	2%
50408-000	Subscription Agents	52,706	502	420	290	301	72%	101	24%	18	4%
61037-000	Online Cosmetic Sales	16,047	1,147	417	292	291	70%	121	29%	5	1%
80041-000	Used and Rebuilt Auto Parts	66,219	405	417	292	291	70%	120	29%	6	1%
60762-000	Roadside Assistance	34,390	693	416	294	376	90%	35	8%	5	1%
60853-000	Tanning Salons	33,310	705	414	295	219	53%	151	36%	44	11%
85351-000	Online Auctions	109,833	265	411	296	377	92%	33	8%	1	0%
10073-000	Gutters	238,118	112	408	297	309	76%	86	21%	13	3%
50442-000	Motorcycle Supplies	56,488	466	408	297	215	53%	190	47%	3	1%
60243-000	Computer Rental	9,697	1,483	408	297	407	100%	1	0%	0	0%
20014-100	Foreign Currency Exchange Broker	10,915	1,383	406	300	16	4%	10	2%	380	94%
30774-000	State Government	25,803	826	406	300	353	87%	52	13%	1	0%
50169-000	Collectibles	81,169	357	406	300	308	76%	94	23%	4	1%
10153-000	Pool Supplies	96,224	301	403	303	303	75%	98	24%	2	0%
10154-000	Pool Service	200,488	147	402	304	266	66%	129	32%	7	2%
60783-000	Business School	237,574	115	402	304	280	70%	97	24%	25	6%
60705-000	Product Development and Marketing	81,928	354	401	306	366	91%	34	8%	1	0%
50489-000	Photography Equipment	73,723	381	397	307	291	73%	98	25%	8	2%
10076-000	Heating Contractors	254,600	102	389	308	298	77%	84	22%	7	2%
10135-000	Siding Contractors	301,288	86	387	309	275	71%	99	26%	13	3%
25045-000	Real Estate Investing	404,482	62	385	310	318	83%	62	16%	5	1%
50730-000	Wedding Supplies	53,912	489	384	311	266	69%	101	26%	17	4%
20029-000	Life Insurance	222,198	131	383	312	346	90%	37	10%	0	0%
60904-001	Logistics	73,123	386	380	313	251	66%	118	31%	11	3%
50485-000	Pet Shop	113,733	254	378	314	262	69%	110	29%	6	2%
60658-000	Portrait Photographers	60,729	439	378	314	242	64%	131	35%	5	1%
50085-000	New Books	49,233	530	377	316	256	68%	113	30%	8	2%
60548-100	Medical Billing	83,857	343	374	317	256	68%	114	30%	4	1%
60282-100	Online Dating Services	31,480	722	373	318	293	79%	79	21%	1	0%
10089-000	Mason Contractors	379,680	67	371	319	135	36%	214	58%	22	6%
80010-000	Advertising Specialties	96,522	300	370	320	242	65%	127	34%	1	0%
61004-400	Timeshare Cancellation	155,686	192	367	321	198	54%	68	19%	101	28%
10155-100	Cable Installation	42,995	581	363	322	314	87%	45	12%	4	1%
60323-000	Electronic Equipment Repair	70,037	393	363	322	233	64%	123	34%	7	2%
80468-000	Medical Alarm	40,405	612	361	324	352	98%	9	2%	0	0%
60900-000	Training Program	164,862	173	360	325	279	78%	75	21%	6	2%
60997-100	Auto Lube	20,719	969	359	326	295	82%	64	18%	0	0%
80221-000	Credit Card Equipment	31,583	720	358	327	349	97%	7	2%	2	1%
10171-000	Waterproofing Contractors	219,470	135	355	328	307	86%	41	12%	7	2%
50189-000	Perfume	98,695	289	355	328	218	61%	132	37%	5	1%
30786-000	Commercial Products Wholesale and Distributor	29,361	753	354	330	302	85%	49	14%	3	1%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60787-000	Administrative Services	36,379	668	354	330	168	47%	14	4%	172	49%
60199-000	Child Care Centers	190,709	157	349	332	229	66%	113	32%	7	2%
20061-000	Real Estate Development	152,685	200	348	333	273	78%	69	20%	6	2%
44088-000	Music	13,333	1,261	348	333	167	48%	162	47%	19	5%
00114-000	Christmas Tree	15,019	1,186	342	335	86	25%	255	75%	1	0%
60172-000	Business Consultant	306,338	85	337	336	212	63%	104	31%	21	6%
00107-000	Animal Hospital	65,015	413	336	337	296	88%	39	12%	1	0%
20072-000	Title Agent	159,252	185	334	338	270	81%	62	19%	2	1%
80042-000	Wholesale Auto Parts	57,025	461	332	339	191	58%	141	42%	0	0%
30117-000	Collection Systems	78,656	362	331	340	261	79%	61	18%	9	3%
50298-000	Lawn and Garden	63,624	421	330	341	254	77%	68	21%	8	2%
50431-000	Manufactured Homes Sales	106,326	272	329	342	266	81%	61	19%	2	1%
50121-000	Cabinets	152,181	201	326	343	170	52%	146	45%	10	3%
60385-000	Fulfillment Services	35,094	683	324	344	294	91%	22	7%	8	2%
50184-000	Contact Lenses	87,296	324	323	345	274	85%	44	14%	5	2%
44036-000	Electronics and Technology	28,760	765	322	346	173	54%	98	30%	51	16%
60088-000	Auctioneer	105,108	275	320	347	214	67%	97	30%	9	3%
60071-000	Associations	99,924	285	319	348	270	85%	31	10%	18	6%
10061-000	Foundation Contractors	232,966	119	318	349	251	79%	61	19%	6	2%
60040-000	Apartment Rental Service	66,163	406	318	349	183	58%	127	40%	8	3%
70562-000	Limo Service	129,877	226	318	349	154	48%	153	48%	11	3%
10058-000	Floor Installation	191,925	156	315	352	185	59%	121	38%	9	3%
60757-000	Resume Services	55,017	478	314	353	279	89%	33	11%	2	1%
20005-000	Check Cashing Services	48,068	540	313	354	245	78%	60	19%	8	3%
44073-000	Insurance	46,943	549	313	354	256	82%	55	18%	2	1%
50624-000	Sunglasses	36,028	675	313	354	134	43%	168	54%	11	4%
65259-000	Event Planner	61,434	432	313	354	145	46%	154	49%	14	4%
50647-100	Telecommunication Equipment	25,952	819	312	358	275	88%	36	12%	1	0%
55528-000	Auto Parts	18,165	1,055	312	358	150	48%	156	50%	6	2%
82300-000	Lawn Care	65,979	409	312	358	187	60%	117	38%	8	3%
50085-100	Textbooks	43,509	574	311	361	289	93%	16	5%	6	2%
60096-000	Auto Detailing	100,912	282	311	361	141	45%	159	51%	11	4%
61003-000	Rentals by Owner	60,482	442	311	361	224	72%	83	27%	4	1%
60264-000	Correspondence Schools	117,125	248	308	364	276	90%	23	7%	9	3%
60473-600	Digital Marketing	120,755	240	305	365	148	49%	149	49%	8	3%
55336-000	Health and Medical Products	87,820	321	303	366	180	59%	113	37%	10	3%
60017-100	Mobile Advertising	5,818	1,904	302	367	296	98%	6	2%	0	0%
00155-103	Landscape Maintenance	152,810	198	301	368	149	50%	141	47%	11	4%
60140-000	Bill Paying Services	31,121	727	301	368	295	98%	6	2%	0	0%
10023-000	Carport	57,691	456	300	370	279	93%	19	6%	2	1%
85334-000	Employee Benefit Plan	21,485	947	300	370	293	98%	6	2%	1	0%
50305-000	Propane Supplies	21,464	949	299	372	288	96%	11	4%	0	0%
80041-200	Used Auto Parts	29,778	745	298	373	147	49%	147	49%	4	1%
61022-000	Genealogy	115,772	250	297	374	281	95%	16	5%	0	0%
50273-101	Hardwood Floors	78,624	363	293	375	251	86%	42	14%	0	0%
20047-200	Loan Modification	59,227	449	292	376	100	34%	106	36%	86	29%
60235-010	Computer Software	67,727	401	292	376	199	68%	89	30%	4	1%
60070-000	Association Management	64,588	415	290	378	246	85%	43	15%	1	0%
50164-000	Coffee and Tea	58,603	451	287	379	234	82%	52	18%	1	0%
60746-000	Relocation Services	161,380	181	286	380	219	77%	60	21%	7	2%
20020-000	Accident Insurance	57,676	457	285	381	63	22%	18	6%	204	72%
30405-000	Manufactured Home Manufacturers	99,151	288	285	381	223	78%	58	20%	4	1%
60445-100	Urgent Care Clinic	24,246	861	285	381	179	63%	104	36%	2	1%
50630-000	Swimwear	20,676	971	284	384	101	36%	179	63%	4	1%
70515-000	Ambulance Services	36,210	673	284	384	250	88%	34	12%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60205-000	Chiropractors D.C.	164,094	176	283	386	202	71%	77	27%	4	1%
20040-000	Insurance Claims Processing	52,948	499	281	387	231	82%	47	17%	3	1%
10006-000	Bathroom Design	249,845	106	280	388	177	63%	90	32%	13	5%
60010-000	Advertising Agencies	149,958	203	280	388	190	68%	80	29%	10	4%
60643-000	Passports and Visas	60,109	445	277	390	162	58%	108	39%	7	3%
61074-000	Deceptive Telemarketing Office Supply Sales	47,075	548	277	390	178	64%	94	34%	5	2%
50221-000	Doors	97,073	296	275	392	208	76%	66	24%	1	0%
60158-000	Brake Service	26,229	814	271	393	169	62%	100	37%	2	1%
60790-000	Security Systems Consultants	55,083	477	271	393	218	80%	48	18%	5	2%
50460-000	Plant Nursery	74,427	378	270	395	178	66%	89	33%	3	1%
50689-000	Uniform	34,836	686	269	396	212	79%	57	21%	0	0%
10035-500	Electrical Contractors	287,250	90	266	397	178	67%	86	32%	2	1%
50576-000	Custom Shirts	30,812	730	264	398	233	88%	29	11%	2	1%
60970-000	Specialists	64,354	417	264	398	187	71%	69	26%	8	3%
10177-101	Bathroom Remodel	154,261	193	261	400	196	75%	57	22%	8	3%
50436-000	Monuments	44,176	569	261	400	92	35%	92	35%	77	30%
60874-000	Theatre	18,589	1,040	260	402	170	65%	87	33%	3	1%
20045-000	Investment Advisory Services	204,281	142	259	403	192	74%	57	22%	10	4%
50067-000	Bedding	42,913	582	259	403	169	65%	37	14%	53	20%
75000-000	Gift Cards	47,129	545	258	405	202	78%	55	21%	1	0%
80811-000	Commercial Manufacturers	36,460	665	258	405	237	92%	20	8%	1	0%
50602-000	Hot Tub Dealers	74,886	375	256	407	217	85%	38	15%	1	0%
10114-000	Sewer Cleaning	119,392	243	255	408	172	67%	78	31%	5	2%
20016-000	HMOs	29,499	749	255	408	204	80%	49	19%	2	1%
50447-000	Music Instrument Store	54,749	480	255	408	192	75%	60	24%	3	1%
50624-100	Eyeglass Suppliers	59,732	448	255	408	162	64%	91	36%	2	1%
60177-000	Campgrounds	51,318	512	255	408	182	71%	71	28%	2	1%
61075-000	Market Survey	102,509	279	255	408	220	86%	30	12%	5	2%
60013-000	Direct Mail Advertising	55,200	476	254	414	202	80%	49	19%	3	1%
60523-000	Lube Service	19,254	1,009	254	414	167	66%	85	33%	2	1%
65259-100	Online Event Registration	15,025	1,185	253	416	207	82%	28	11%	18	7%
30614-000	Signs	98,466	291	252	417	118	47%	129	51%	5	2%
50155-100	Electronic Cigarettes	60,177	444	251	418	166	66%	78	31%	7	3%
80668-100	Solar Energy Design	122,314	235	251	418	220	88%	28	11%	3	1%
50040-200	Online Car Dealers	73,126	385	249	420	213	86%	31	12%	5	2%
60449-000	House Cleaning	201,803	146	249	420	134	54%	106	43%	9	4%
20012-000	Financial Planning Consultants	251,991	103	248	422	200	81%	43	17%	5	2%
30023-000	Asphalt	103,400	276	248	422	108	44%	123	50%	17	7%
60647-000	Payroll Services	55,218	475	246	424	224	91%	22	9%	0	0%
61004-200	Timeshare Advocates	156,235	190	245	425	129	53%	113	46%	3	1%
50013-000	Antenna	39,548	630	244	426	207	85%	30	12%	7	3%
50647-000	Telephone System Dealers	37,801	646	242	427	150	62%	89	37%	3	1%
85285-000	Publishers Magazine	34,630	689	241	428	141	59%	85	35%	15	6%
85293-000	Employment Background Check	97,648	295	241	428	213	88%	25	10%	3	1%
70548-000	Fax Service	4,777	2,070	240	430	236	98%	4	2%	0	0%
50394-000	Retail Light Fixtures	68,336	398	239	431	166	69%	60	25%	13	5%
60404-000	Window Glass	123,200	234	239	431	168	70%	64	27%	7	3%
60319-000	Educational Consultant	149,821	204	238	433	198	83%	36	15%	4	2%
50620-000	Storm Windows and Doors	90,224	314	237	434	206	87%	29	12%	2	1%
60971-104	Healthcare Management	56,415	467	237	434	201	85%	34	14%	2	1%
80690-000	Steel Fabrication	53,727	491	237	434	225	95%	12	5%	0	0%
50330-000	Purses	18,611	1,039	236	437	135	57%	100	42%	1	0%
41000-000	Sports and Recreation	29,115	755	233	438	140	60%	90	39%	3	1%
70644-000	Merchandise Warehouse	14,848	1,198	232	439	196	84%	34	15%	2	1%
50694-000	Vacuum Cleaners	67,886	399	231	440	140	61%	80	35%	11	5%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
20060-200	Home Repair	73,493	383	230	441	75	33%	149	65%	6	3%
50333-000	Hardware Sales	55,980	470	229	442	177	77%	47	21%	5	2%
70513-000	Airport Transportation	14,951	1,188	228	443	182	80%	40	18%	6	3%
70624-000	TV Stations	16,270	1,137	228	443	174	76%	54	24%	0	0%
70611-100	Data Storage	12,187	1,317	226	445	218	96%	8	4%	0	0%
50483-000	Pawnbroker	42,203	587	225	446	149	66%	71	32%	5	2%
60309-000	Driving Lessons	53,179	496	225	446	155	69%	57	25%	13	6%
44006-100	Appliance Repair	16,106	1,142	224	448	82	37%	130	58%	12	5%
50273-000	Retail Floor Materials	112,619	259	224	448	187	83%	36	16%	1	0%
60772-100	Sales Lead Generation	107,893	268	224	448	162	72%	56	25%	6	3%
80774-000	Waste Containers	9,463	1,502	224	448	158	71%	63	28%	3	1%
44006-000	Appliances	14,548	1,212	222	452	101	45%	107	48%	14	6%
50310-000	Gift Shop	57,336	459	222	452	126	57%	84	38%	12	5%
60288-000	Dentist Information Bureaus	2,357	2,692	221	454	198	90%	23	10%	0	0%
85264-000	Fence Sales	90,628	312	221	454	118	53%	91	41%	12	5%
60107-000	Mobile Auto Repair	49,605	524	220	456	95	43%	108	49%	17	8%
60441-000	Home Health Care	293,913	88	220	456	156	71%	55	25%	9	4%
60541-000	Martial Arts	41,042	599	219	458	121	55%	93	42%	5	2%
50047-000	Awnings	65,515	411	217	459	138	64%	76	35%	3	1%
50052-000	Retail Bakers	52,410	504	217	459	103	47%	109	50%	5	2%
60420-000	Hair Styling	31,695	718	217	459	111	51%	100	46%	6	3%
30413-100	Music Distribution Companies	13,790	1,245	216	462	185	86%	30	14%	1	0%
85361-000	Garage Door Repair	88,035	320	216	462	110	51%	94	44%	12	6%
80030-000	Wholesale Small Appliances	21,935	936	215	464	207	96%	8	4%	0	0%
20060-000	Property Maintenance	99,694	286	213	465	109	51%	101	47%	3	1%
70615-000	Taxi	46,253	553	213	465	106	50%	102	48%	5	2%
82000-000	Water and Sewer Line Protection	66,093	407	212	467	210	99%	2	1%	0	0%
50074-000	Bicycle Dealers	40,073	618	209	468	108	52%	92	44%	9	4%
60750-000	Repossession Services	62,151	429	209	468	139	67%	65	31%	5	2%
90021-000	Charity - Local	101,166	281	209	468	142	68%	64	31%	3	1%
80038-000	Auto Auction	40,966	602	207	471	129	62%	76	37%	2	1%
50411-100	Subscription Boxes	6,376	1,833	206	472	199	97%	7	3%	0	0%
60386-200	Crowdfunding	17,405	1,084	206	472	184	89%	22	11%	0	0%
60981-000	Job Listing Service	220,571	133	206	472	165	80%	39	19%	2	1%
50191-000	Countertops	118,429	244	205	475	128	62%	74	36%	3	1%
10058-200	Floor Coverings	83,745	344	203	476	149	73%	51	25%	3	1%
60266-000	Credit and Debt Counseling	433,968	58	203	476	145	71%	48	24%	10	5%
60312-100	Air Duct Cleaning	97,032	298	203	476	131	65%	65	32%	7	3%
60115-000	Baby Accessories	17,029	1,096	202	479	96	48%	88	44%	18	9%
60188-000	Casino	20,351	976	202	479	143	71%	52	26%	7	3%
60075-128	Collection Attorney	61,785	430	201	481	167	83%	32	16%	2	1%
60079-000	Digital Advertising	79,052	360	201	481	116	58%	67	33%	18	9%
60729-105	Real Estate Broker	82,572	351	201	481	163	81%	36	18%	2	1%
50016-001	Used Appliances	28,778	764	199	484	104	52%	87	44%	8	4%
50186-000	Cooking Utensils	26,461	806	199	484	145	73%	50	25%	4	2%
30062-000	Food and Beverage Services	39,618	628	198	486	155	78%	43	22%	0	0%
65246-000	Security Systems	25,138	838	198	486	175	88%	22	11%	1	1%
85331-000	Family Entertainment	16,182	1,139	198	486	140	71%	56	28%	2	1%
60634-000	Packaging Service	18,026	1,060	197	489	35	18%	13	7%	149	76%
10081-000	Insulation Contractors	193,123	154	196	490	135	69%	54	28%	7	4%
44000-000	Advertising	109,528	266	196	490	133	68%	61	31%	2	1%
50082-000	Boat Dealers	67,619	402	196	490	145	74%	46	23%	5	3%
50585-000	Shutters	82,749	349	196	490	135	69%	54	28%	7	4%
50722-000	Water Softener Supplies	106,859	270	195	494	174	89%	20	10%	1	1%
80209-000	Cosmetic Manufacturers	28,446	768	195	494	161	83%	34	17%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
61047-000	Product Sales	45,874	555	194	496	82	42%	77	40%	35	18%
60246-000	Computer System Designers	103,328	277	193	497	155	80%	30	16%	8	4%
60027-000	Air Conditioning Repair	82,456	352	192	498	137	71%	50	26%	5	3%
60989-000	General Services	43,926	571	191	499	66	35%	120	63%	5	3%
60681-000	Radiology	24,820	843	190	500	146	77%	43	23%	1	1%
50080-000	Blankets	14,171	1,227	189	501	130	69%	57	30%	2	1%
60326-000	Employment Agencies	198,607	149	189	501	99	52%	83	44%	7	4%
61004-300	Timeshare Transfer	100,521	283	189	501	92	49%	79	42%	18	10%
70700-000	Ticket Brokers	18,892	1,026	189	501	68	36%	120	63%	1	1%
20092-000	Multi-Level Sales	184,050	159	188	505	174	93%	13	7%	1	1%
00196-000	Pet Grooming	117,216	247	185	506	118	64%	63	34%	4	2%
60488-100	DNA Testing	43,341	575	185	506	170	92%	15	8%	0	0%
10182-300	Commercial Air Conditioning Contractors	153,317	195	184	508	127	69%	55	30%	2	1%
50750-101	Vehicle Transport	77,284	366	184	508	81	44%	93	51%	10	5%
70626-000	Tour Operators	103,230	278	184	508	118	64%	64	35%	2	1%
50336-100	Diet Products	30,163	740	183	511	130	71%	50	27%	3	2%
60343-000	Rebuilt Engines	67,478	403	183	511	127	69%	50	27%	6	3%
60439-000	Home Design	36,594	663	183	511	33	18%	67	37%	83	45%
80426-000	Laundry Equipment	6,650	1,797	182	514	169	93%	11	6%	2	1%
20086-000	Business Opportunities	133,764	225	180	515	116	64%	45	25%	19	11%
60665-100	Family Practice	29,043	759	180	515	137	76%	40	22%	3	2%
60805-000	Sitting Services	14,528	1,213	179	517	179	100%	0	0%	0	0%
50480-000	Party Supplies	43,014	580	178	518	133	75%	41	23%	4	2%
50309-000	Gift Baskets	17,892	1,067	177	519	106	60%	70	40%	1	1%
50407-000	Magazine Distributors	19,685	993	177	519	130	73%	45	25%	2	1%
88300-000	Pet Services	84,152	340	177	519	76	43%	93	53%	8	5%
60201-000	Chimney Cleaning	145,971	210	176	522	115	65%	53	30%	8	5%
60731-000	Real Estate Consultant	75,368	373	176	522	142	81%	33	19%	1	1%
85334-100	Medicine Consultant	48,004	541	176	522	170	97%	6	3%	0	0%
60740-000	RV Repair	35,511	679	175	525	118	67%	55	31%	2	1%
60976-000	Magazines Sales	25,284	833	175	525	96	55%	74	42%	5	3%
80411-000	Jewelry Designers	64,542	416	175	525	104	59%	69	39%	2	1%
50194-000	Craft Supplies	35,161	682	174	528	131	75%	40	23%	3	2%
50684-000	Truck Dealers	51,888	508	174	528	138	79%	36	21%	0	0%
50762-000	Energy Conservation Products	83,606	346	174	528	135	78%	35	20%	4	2%
60509-000	Legal Services	62,346	427	174	528	137	79%	33	19%	4	2%
50397-000	Lingerie	39,226	637	173	532	147	85%	26	15%	0	0%
50620-100	Window and Door Installation	60,188	443	173	532	136	79%	34	20%	3	2%
50402-000	Luggage	10,834	1,390	172	534	98	57%	73	42%	1	1%
60476-000	Investigator	146,700	207	172	534	126	73%	44	26%	2	1%
80265-200	Electric Scooter	11,342	1,363	172	534	105	61%	67	39%	0	0%
85258-000	Title Loans	31,015	729	172	534	132	77%	37	22%	3	2%
50058-000	Baseball Cards	17,070	1,095	171	538	70	41%	101	59%	0	0%
80503-000	Newspaper Distributors	6,368	1,837	171	538	167	98%	4	2%	0	0%
10129-000	Septic Tank Contractors	108,552	267	170	540	115	68%	54	32%	1	1%
30683-000	Test Publishers	16,454	1,129	170	540	154	91%	16	9%	0	0%
60777-000	Scholarships and Financial Aid	46,448	552	170	540	168	99%	0	0%	2	1%
65544-100	Laser Cosmetic Services	30,381	738	170	540	107	63%	61	36%	2	1%
20038-000	Property Insurance	58,056	453	169	544	161	95%	8	5%	0	0%
60309-101	Driving School	39,485	632	169	544	109	64%	54	32%	6	4%
80072-000	Battery Supplies	29,068	757	169	544	118	70%	44	26%	7	4%
20048-000	Small Business Loans	153,511	194	168	547	132	79%	28	17%	8	5%
50449-000	Musical Instrument Supplies and Accessories	19,397	1,005	167	548	132	79%	31	19%	4	2%
60294-000	Designer Apparel	18,539	1,042	167	548	93	56%	64	38%	10	6%
25078-000	Debt Relief Service	61,397	433	166	550	58	35%	73	44%	35	21%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
10080-000	House Movers	24,060	865	165	551	42	25%	107	65%	16	10%
10171-100	Basement Waterproofing	71,191	389	165	551	148	90%	11	7%	6	4%
20013-100	Auto Financing	4,917	2,048	165	551	161	98%	4	2%	0	0%
30790-000	Food Manufacturer	51,280	513	165	551	122	74%	42	25%	1	1%
50003-100	Drone Sales	6,488	1,818	165	551	152	92%	13	8%	0	0%
60672-000	Dermatologist	32,726	713	165	551	122	74%	40	24%	3	2%
60910-000	Truck Repair	64,093	419	165	551	96	58%	64	39%	5	3%
80229-000	Data Communication Equipment	18,714	1,033	165	551	156	95%	9	5%	0	0%
00156-000	Landscape Design	116,869	249	164	559	93	57%	67	41%	4	2%
50697-000	Vaporizer	28,237	773	164	559	71	43%	93	57%	0	0%
80455-000	Mailing Equipment	10,949	1,380	164	559	163	99%	1	1%	0	0%
80733-000	Tire Manufacturers	6,624	1,801	164	559	161	98%	1	1%	2	1%
85281-000	Wedding Photographers	26,640	802	164	559	68	41%	90	55%	6	4%
90018-000	Advance Fee Brokers	83,436	347	164	559	14	9%	104	63%	46	28%
20044-000	Insured Property Replacement Service	8,231	1,617	163	565	163	100%	0	0%	0	0%
60542-000	Therapeutic Massage	22,612	913	163	565	86	53%	64	39%	13	8%
50542-000	Religious Goods	19,083	1,017	162	567	105	65%	56	35%	1	1%
56000-000	Event Center	25,293	832	162	567	65	40%	93	57%	4	2%
60854-000	Tattoos	44,825	561	162	567	72	44%	83	51%	7	4%
10061-101	Foundation Repair	95,693	302	161	570	95	59%	58	36%	8	5%
20017-000	Holding Company	21,069	959	161	570	132	82%	29	18%	0	0%
20047-500	Student Loan Services	39,475	633	161	570	130	81%	31	19%	0	0%
50720-000	Water Heater Dealers	15,931	1,155	161	570	152	94%	9	6%	0	0%
60732-100	Industrial Property Management	40,636	606	161	570	102	63%	58	36%	1	1%
60367-101	Water Damage Restoration	87,548	322	160	575	123	77%	36	23%	1	1%
61090-000	Non-Profit Organizations	40,281	614	160	575	67	42%	59	37%	34	21%
66006-000	Dumpster Service	19,631	994	160	575	117	73%	42	26%	1	1%
81600-000	E-Books	7,484	1,685	160	575	105	66%	9	6%	46	29%
30072-000	Wholesale Campers	53,931	488	159	579	151	95%	8	5%	0	0%
60996-000	Car Window Tinting	49,752	521	159	579	80	50%	78	49%	1	1%
70512-000	Airline Ticket Agency	27,557	787	157	581	112	71%	29	18%	16	10%
80183-000	Coffee Brewing	6,405	1,827	157	581	24	15%	31	20%	102	65%
90019-000	Work-At-Home Companies	183,918	160	157	581	45	29%	98	62%	14	9%
30276-000	Granite	75,827	372	156	584	89	57%	62	40%	5	3%
70531-000	Charter Bus	39,970	623	156	584	89	57%	65	42%	2	1%
52100-000	Fashion Accessories	26,311	811	155	586	96	62%	57	37%	2	1%
60653-000	Retail Photo Finishing	9,777	1,477	155	586	127	82%	26	17%	2	1%
60793-000	Septic Tank Cleaning	84,164	339	155	586	95	61%	58	37%	2	1%
80319-000	Food Broker	8,690	1,572	154	589	13	8%	2	1%	139	90%
50396-000	Linens	11,149	1,373	153	590	141	92%	9	6%	3	2%
50422-000	Mens Clothing	32,589	714	152	591	78	51%	70	46%	4	3%
60497-000	Self Laundry Service	8,643	1,578	152	591	65	43%	81	53%	6	4%
60685-000	Physical Therapist	47,129	545	152	591	116	76%	36	24%	0	0%
90027-200	Credit Repair Services	67,863	400	152	591	79	52%	66	43%	7	5%
60073-000	Athletic Organizations	70,710	391	151	595	126	83%	25	17%	0	0%
65549-000	Medical Service Organization	26,513	805	151	595	95	63%	56	37%	0	0%
75621-000	Voice Over Internet Protocol Sales and Service	13,805	1,243	151	595	142	94%	9	6%	0	0%
80650-000	Wholesale Shoes	9,291	1,522	151	595	145	96%	6	4%	0	0%
80763-000	Wholesale Vacuum Cleaners	6,626	1,800	151	595	149	99%	2	1%	0	0%
10159-000	Ceramic Tile Contractors	137,746	218	150	600	81	54%	66	44%	3	2%
20046-000	Investment Security	56,855	462	150	600	126	84%	22	15%	2	1%
20085-200	Investment Management	59,052	450	150	600	89	59%	55	37%	6	4%
50018-000	Small Appliance Dealers	23,881	871	150	600	90	60%	58	39%	2	1%
50459-000	Novelties	23,516	884	150	600	110	73%	37	25%	3	2%
70640-000	Trucking	91,619	308	150	600	75	50%	70	47%	5	3%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60005-000	Accountant	135,917	222	149	606	90	60%	59	40%	0	0%
60533-000	Management Consultant	87,227	327	149	606	81	54%	65	44%	3	2%
70605-000	Snow Removal Services	27,824	781	149	606	24	16%	114	77%	11	7%
85328-000	Granite Installation	81,723	355	149	606	93	62%	51	34%	5	3%
90035-000	Labor Posters	22,830	902	149	606	145	97%	1	1%	3	2%
50434-100	Cell Phone Repair	4,666	2,086	148	611	70	47%	75	51%	3	2%
50536-000	RV Equipment	30,623	734	148	611	123	83%	23	16%	2	1%
60095-000	Auto Customization	44,686	565	148	611	60	41%	85	57%	3	2%
60496-000	Laundry	11,102	1,378	148	611	59	40%	84	57%	5	3%
10050-000	Excavating Contractors	318,392	82	147	615	77	52%	69	47%	1	1%
30663-000	Pool Manufacturers	11,621	1,351	147	615	139	95%	8	5%	0	0%
50310-200	Home Accessories Online	16,198	1,138	147	615	56	38%	90	61%	1	1%
60639-000	Parking Attendant	10,151	1,447	147	615	51	35%	96	65%	0	0%
60771-300	Promotional Products	56,411	468	147	615	107	73%	38	26%	2	1%
80349-000	Golf Carts	22,790	907	147	615	44	30%	102	69%	1	1%
89000-000	Digital Media	31,506	721	147	615	97	66%	50	34%	0	0%
95085-000	Identity Theft Protection	38,540	641	147	615	134	91%	11	7%	2	1%
60291-000	Orthodontist	39,528	631	146	623	87	60%	55	38%	4	3%
60594-000	Muffler	21,493	946	146	623	80	55%	65	45%	1	1%
90032-100	Coupon Service	21,720	941	146	623	135	92%	11	8%	0	0%
50138-000	Caterer	94,506	304	145	626	77	53%	62	43%	6	4%
60565-000	Manufactured Home Park	42,726	584	145	626	83	57%	57	39%	5	3%
10164-000	Utility Contractors	38,860	639	144	628	114	79%	26	18%	4	3%
30531-100	Graphic Printing	74,701	377	143	629	89	62%	47	33%	7	5%
50372-000	Kitchen Accessories	24,300	856	142	630	81	57%	61	43%	0	0%
61063-000	Travel Services	24,502	851	142	630	53	37%	85	60%	4	3%
80398-000	Industrial Supply	74,963	374	142	630	114	80%	28	20%	0	0%
85282-000	Point of Sale Systems	22,564	917	142	630	127	89%	15	11%	0	0%
85288-000	Recycling Services	24,683	847	142	630	40	28%	101	71%	1	1%
10073-200	Gutter Guards	26,356	808	140	635	135	96%	1	1%	4	3%
50739-000	Retail Wine	41,669	594	140	635	108	77%	32	23%	0	0%
60429-100	Personal Trainer	34,891	685	140	635	96	69%	39	28%	5	4%
60679-000	Orthopedic Surgeon	44,711	564	140	635	103	74%	37	26%	0	0%
61013-000	Funeral Services	54,277	486	140	635	86	61%	53	38%	1	1%
50708-000	Video Game Supplies	13,017	1,273	139	640	77	55%	59	42%	3	2%
80120-000	Bulletin Board	22,521	921	139	640	139	100%	0	0%	0	0%
44020-000	Communication	11,467	1,360	138	642	130	94%	7	5%	1	1%
60287-000	Dental Laboratory	35,826	676	138	642	78	57%	48	35%	12	9%
65037-000	Adult Entertainment	57,731	455	138	642	56	41%	77	56%	5	4%
50154-000	Tobacco Store	42,107	590	137	645	82	60%	52	38%	3	2%
10154-300	Pool Maintenance	40,920	603	136	646	79	58%	54	40%	3	2%
60678-000	Ophthalmology	37,348	652	136	646	114	84%	22	16%	0	0%
60867-000	TV and Radio Repair	29,046	758	136	646	71	52%	53	39%	12	9%
80860-000	Online Publications	22,531	920	136	646	51	38%	84	62%	1	1%
50295-000	Games	26,386	807	135	650	60	44%	73	54%	2	1%
60744-000	Rehabilitation	45,168	556	135	650	88	65%	46	34%	1	1%
61011-101	Medical Imaging	17,349	1,086	135	650	105	78%	30	22%	0	0%
70603-000	Sightseeing Tours	21,805	940	135	650	78	58%	56	41%	1	1%
20018-000	Medical Plans	17,985	1,064	134	654	103	77%	25	19%	6	4%
50508-000	Plumbing Fixtures	45,121	557	134	654	120	90%	13	10%	1	1%
50699-000	Variety Store	8,708	1,569	134	654	22	16%	112	84%	0	0%
60669-000	OBGYN	17,539	1,079	134	654	96	72%	36	27%	2	1%
70670-000	Online Shipping Broker	16,143	1,141	134	654	75	56%	55	41%	4	3%
80283-000	Farm Equipment	36,738	661	134	654	109	81%	25	19%	0	0%
10006-100	Kitchen Remodel	86,192	330	133	660	82	62%	49	37%	2	2%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
10095-300	Commercial Painter	88,107	319	133	660	59	44%	69	52%	5	4%
50466-000	Optical Equipment	31,178	724	133	660	124	93%	9	7%	0	0%
60023-000	Yellow Pages Advertising	16,432	1,132	133	660	83	62%	41	31%	9	7%
60420-100	Laser Hair Removal	26,983	797	133	660	100	75%	29	22%	4	3%
80320-000	Foods	38,345	644	133	660	78	59%	55	41%	0	0%
30251-000	Furniture Designers	30,711	732	132	666	51	39%	77	58%	4	3%
50167-000	Coin Dealers	115,590	251	132	666	110	83%	21	16%	1	1%
60988-000	Auto Listing Service	63,447	423	132	666	66	50%	60	45%	6	5%
80217-000	Protective Covers	15,907	1,157	132	666	115	87%	17	13%	0	0%
65311-000	Drug Testing	27,048	796	130	670	124	95%	6	5%	0	0%
80605-000	Restaurant Equipment	43,128	578	130	670	82	63%	44	34%	4	3%
80681-000	Sportswear Manufacturer	8,190	1,619	130	670	96	74%	32	25%	2	2%
50236-000	Electric Supplies	34,665	688	129	673	41	32%	77	60%	11	9%
60940-000	Pressure Washing	121,381	238	129	673	72	56%	50	39%	7	5%
50039-100	Imported Car Dealers	20,070	986	127	675	96	76%	31	24%	0	0%
60005-101	Accounting	74,741	376	127	675	70	55%	54	43%	3	2%
70602-000	Shipping Masters	27,099	794	127	675	69	54%	53	42%	5	4%
10073-300	Gutters Contractors	65,614	410	126	678	79	63%	46	37%	1	1%
50160-000	Clubs and Organizations	23,703	879	126	678	64	51%	45	36%	17	13%
60075-112	Bankruptcy Attorney	78,965	361	126	678	98	78%	25	20%	3	2%
60617-000	Nursing Home	84,345	338	126	678	70	56%	53	42%	3	2%
70645-000	Industrial Recycling	16,045	1,148	126	678	62	49%	55	44%	9	7%
80548-000	Pharmaceutical Manufacturing	23,216	891	126	678	66	52%	57	45%	3	2%
30539-100	Toner Cartridges	22,029	933	124	684	100	81%	21	17%	3	2%
50183-000	Consignment Services	17,850	1,071	124	684	47	38%	65	52%	12	10%
50723-000	Water Treatment Equipment	76,708	370	124	684	95	77%	24	19%	5	4%
60997-101	Mobile Auto Lube and Oil	9,892	1,465	124	684	63	51%	56	45%	5	4%
20028-000	Homeowners Insurance	90,655	311	122	688	108	89%	13	11%	1	1%
30050-000	Boat Repair	41,848	593	122	688	66	54%	56	46%	0	0%
60470-000	Interior Designer	93,829	305	122	688	54	44%	64	52%	4	3%
80334-000	Wholesale Furniture	24,589	850	122	688	77	63%	45	37%	0	0%
10100-000	Patio Enclosures	61,342	434	121	692	88	73%	31	26%	2	2%
50290-000	Outdoor Furniture	23,827	875	121	692	84	69%	37	31%	0	0%
50437-100	Motor Scooters	19,784	990	121	692	82	68%	38	31%	1	1%
55570-000	Exercise Equipment	6,434	1,821	121	692	50	41%	64	53%	7	6%
85364-000	Continuing Education	39,406	634	121	692	88	73%	28	23%	5	4%
50782-000	Sprinkler System	77,240	367	120	697	76	63%	38	32%	6	5%
60653-100	Photo Imaging	21,844	939	120	697	90	75%	30	25%	0	0%
80502-000	Trade Publications	13,999	1,234	120	697	109	91%	11	9%	0	0%
60251-000	Condominium	21,225	956	119	700	76	64%	41	34%	2	2%
60912-000	Tutoring	54,362	484	119	700	81	68%	35	29%	3	3%
00197-000	Pet Insurance	16,953	1,099	118	702	118	100%	0	0%	0	0%
44029-000	Dental	3,529	2,327	118	702	70	59%	46	39%	2	2%
44041-000	Entertainment	8,615	1,579	118	702	44	37%	74	63%	0	0%
60004-000	CPA	220,901	132	118	702	82	69%	35	30%	1	1%
10177-104	Walk-In Tubs	21,707	942	117	706	87	74%	24	21%	6	5%
50045-000	Car Stereos	25,859	824	117	706	66	56%	50	43%	1	1%
60954-000	Window Cleaning	112,447	260	117	706	54	46%	60	51%	3	3%
85295-000	Seal Coating	68,749	395	117	706	57	49%	53	45%	7	6%
30760-000	Woodworking	55,760	472	116	710	50	43%	61	53%	5	4%
50032-000	Auto Brokers	41,902	592	116	710	74	64%	36	31%	6	5%
10019-000	Carpenter	122,310	236	115	712	51	44%	60	52%	4	3%
60756-000	Restaurant Management	10,897	1,385	115	712	72	63%	43	37%	0	0%
60937-000	Watch Repair	23,282	888	115	712	94	82%	21	18%	0	0%
10026-000	Chimney Repair	68,350	397	114	715	56	49%	57	50%	1	1%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50701-000	Vending Machines	48,702	535	114	715	50	44%	59	52%	5	4%
60192-000	Cemetery	24,257	860	114	715	67	59%	44	39%	3	3%
90000-000	Better Business Bureau	4,364	2,149	114	715	18	16%	31	27%	65	57%
00151-000	Hunting Gear	34,398	692	113	719	82	73%	31	27%	0	0%
00153-000	Pet Boarding	113,647	255	113	719	81	72%	32	28%	0	0%
50120-000	Cabinet Manufacturers	77,955	364	113	719	56	50%	51	45%	6	5%
60074-000	Lawyer Referral Service	24,958	841	113	719	70	62%	42	37%	1	1%
60135-000	Beauty School	30,159	741	113	719	80	71%	31	27%	2	2%
60429-000	Health Consultants	63,856	420	113	719	67	59%	42	37%	4	4%
60932-000	Answering Service	65,183	412	113	719	108	96%	2	2%	3	3%
62000-000	Funeral Homes	50,055	520	113	719	77	68%	36	32%	0	0%
80742-000	Wholesale Toys	20,533	972	113	719	92	81%	21	19%	0	0%
20012-200	No License Required Financial Consultants	127,029	231	112	728	83	74%	14	13%	15	13%
30588-000	Screen Printing	49,111	531	112	728	54	48%	57	51%	1	1%
50178-100	Decorative Concrete	48,838	533	112	728	61	54%	47	42%	4	4%
60608-000	News Services	6,558	1,809	112	728	100	89%	12	11%	0	0%
60680-000	Pediatrician	16,526	1,123	112	728	88	79%	22	20%	2	2%
60840-000	Student Housing	8,324	1,609	112	728	62	55%	50	45%	0	0%
85320-000	Computer Consultant	53,761	490	112	728	59	53%	44	39%	9	8%
10151-100	Swimming Pools	26,584	804	111	735	69	62%	40	36%	2	2%
50648-000	Telephone Parts	2,280	2,724	111	735	64	58%	47	42%	0	0%
00198-100	Dog Training	44,774	562	110	737	67	61%	38	35%	5	5%
20010-000	Dental Plans	27,303	790	110	737	84	76%	26	24%	0	0%
60119-000	Bail Bonds	37,377	651	110	737	49	45%	56	51%	5	5%
60394-000	Furniture Repair	39,976	622	110	737	59	54%	47	43%	4	4%
60488-000	Laboratory Testing	177,137	165	110	737	64	58%	46	42%	0	0%
65733-100	Cabin rentals	22,800	904	110	737	88	80%	19	17%	3	3%
10015-000	Concrete	23,039	896	109	743	28	26%	71	65%	10	9%
60248-000	Computer Training	42,392	586	109	743	95	87%	12	11%	2	2%
10126-200	Commercial Roofing	89,539	316	108	745	78	72%	28	26%	2	2%
30198-000	Embroidery	41,070	598	108	745	43	40%	61	56%	4	4%
40000-000	Teeth Whitening	8,126	1,624	108	745	68	63%	40	37%	0	0%
80043-000	Car Racing Equipment	31,650	719	108	745	78	72%	26	24%	4	4%
10062-000	Garage Builders	51,858	509	107	749	75	70%	30	28%	2	2%
50114-000	Modular Buildings	52,521	503	107	749	89	83%	18	17%	0	0%
50705-100	Blinds	36,177	674	107	749	69	64%	36	34%	2	2%
60478-000	Janitor Service	209,600	139	107	749	58	54%	46	43%	3	3%
60930-000	Video Tape Rentals	11,780	1,338	107	749	75	70%	30	28%	2	2%
80631-000	Screen Enclosures	43,908	572	107	749	76	71%	28	26%	3	3%
30428-000	Essential Oils	47,119	547	106	755	61	58%	33	31%	12	11%
50260-000	Fireplace	43,188	577	106	755	79	75%	26	25%	1	1%
55629-000	Storage	2,295	2,718	106	755	66	62%	39	37%	1	1%
76000-000	Aromatherapy	23,232	890	106	755	23	22%	81	76%	2	2%
10099-600	Deck Builder	49,740	522	105	759	41	39%	60	57%	4	4%
50327-000	Gun Equipment	17,174	1,091	105	759	37	35%	51	49%	17	16%
60070-100	HOA	22,570	916	105	759	75	71%	29	28%	1	1%
60328-100	Employment Services	73,150	384	105	759	63	60%	40	38%	2	2%
60469-400	Home Renovation	17,664	1,076	105	759	30	29%	71	68%	4	4%
80047-000	Auto Wrecking	18,570	1,041	105	759	57	54%	45	43%	3	3%
50005-000	ATV	42,138	589	104	765	80	77%	21	20%	3	3%
50441-000	Motorcycle Repair	27,147	793	104	765	61	59%	39	38%	4	4%
60350-000	Estate Appraisal	48,352	539	104	765	49	47%	49	47%	6	6%
80099-000	Wholesale Boutique Clothing	9,855	1,469	104	765	59	57%	45	43%	0	0%
80380-000	Wholesale Hobby Supplies	9,573	1,490	104	765	55	53%	49	47%	0	0%
85356-000	Trailer Sales	38,353	643	104	765	70	67%	29	28%	5	5%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
00155-104	Landscaping Clean Up	24,046	866	103	771	29	28%	66	64%	8	8%
50113-000	Portable Buildings	33,811	700	103	771	87	84%	14	14%	2	2%
50651-000	TV and Radio Dealers	22,366	926	103	771	50	49%	50	49%	3	3%
60798-000	Shoe Repair	12,765	1,286	103	771	40	39%	51	50%	12	12%
60925-000	Video Game Rental	10,533	1,417	103	771	93	90%	10	10%	0	0%
75597-000	Global Positioning Systems	10,692	1,401	103	771	88	85%	15	15%	0	0%
10046-000	Drywall Contractors	233,496	118	102	777	38	37%	59	58%	5	5%
50246-000	Fabric Shop	16,453	1,130	102	777	82	80%	20	20%	0	0%
50406-000	Magazine Dealers	6,771	1,779	102	777	58	57%	38	37%	6	6%
50456-000	Night Club	18,482	1,044	102	777	56	55%	46	45%	0	0%
60538-100	Home Based Business Marketing	31,389	723	102	777	95	93%	7	7%	0	0%
80551-000	Medical Supplies	11,648	1,346	102	777	63	62%	38	37%	1	1%
15058-000	Hardwood Floor Contractors	106,298	273	101	783	43	43%	54	53%	4	4%
30016-000	Metal Art	9,120	1,541	101	783	4	4%	97	96%	0	0%
44010-000	Auto	4,816	2,063	101	783	53	52%	46	46%	2	2%
60864-100	Telecommunication Equipment Repair	20,864	964	101	783	67	66%	33	33%	1	1%
80777-000	Wholesale Watches	16,493	1,126	101	783	73	72%	26	26%	2	2%
10032-101	Custom Concrete	35,489	681	100	788	37	37%	63	63%	0	0%
30531-000	Printers	68,829	394	100	788	45	45%	54	54%	1	1%
60413-000	Graphic Designer	56,384	469	100	788	40	40%	50	50%	10	10%
60671-000	Anesthesiologist	16,769	1,111	100	788	67	67%	31	31%	2	2%
72000-000	Window Coverings	35,603	677	100	788	81	81%	17	17%	2	2%
50112-000	Metal Building	57,771	454	99	793	80	81%	19	19%	0	0%
85357-000	Auto Repair Referral	8,507	1,589	99	793	94	95%	5	5%	0	0%
10099-000	Patios and Decks	72,913	388	98	795	55	56%	40	41%	3	3%
20063-000	Retirement Planning Services	98,519	290	98	795	76	78%	21	21%	1	1%
50498-000	Pillows	121,515	237	98	795	79	81%	19	19%	0	0%
65037-100	Adult Novelties	22,796	905	98	795	43	44%	52	53%	3	3%
50129-000	Candy	18,422	1,047	97	799	34	35%	58	60%	5	5%
50390-000	Leather Dealers	9,018	1,547	97	799	61	63%	34	35%	2	2%
50661-000	Tool Shed	34,451	690	97	799	64	66%	31	32%	2	2%
60420-110	Hair Weave	24,421	855	97	799	43	44%	52	54%	2	2%
70635-000	Trucking Transportation Brokers	57,275	460	97	799	62	64%	33	34%	2	2%
80013-000	Air Purification Systems	34,983	684	97	799	67	69%	28	29%	2	2%
80050-000	Automation Equipment	11,883	1,336	97	799	83	86%	14	14%	0	0%
30546-000	Publishing Consultant	22,701	912	96	806	46	48%	50	52%	0	0%
50501-000	Pipes and Smokers Articles	7,535	1,678	96	806	32	33%	63	66%	1	1%
50643-000	Bar	19,798	989	96	806	43	45%	51	53%	2	2%
60060-000	Art Consultant	36,392	667	96	806	58	60%	33	34%	5	5%
60460-000	Incentive Programs	21,907	937	96	806	85	89%	11	11%	0	0%
85277-000	Legal Information Services	23,331	887	96	806	71	74%	19	20%	6	6%
20054-000	Mutual Funds	8,951	1,553	95	812	73	77%	21	22%	1	1%
30099-000	Manufacturing Chemist	4,114	2,201	95	812	86	91%	9	9%	0	0%
50447-100	Musical Instrument Rental	5,024	2,027	95	812	95	100%	0	0%	0	0%
60245-200	Cloud Services	3,513	2,330	95	812	93	98%	2	2%	0	0%
30311-000	Jewelry Manufacturers	49,270	529	94	816	73	78%	21	22%	0	0%
50345-000	Home Furnishings	28,298	772	94	816	72	77%	22	23%	0	0%
61080-000	Book, Compact Disc, and DVD Club	18,645	1,036	94	816	87	93%	5	5%	2	2%
80464-000	Mattress Supplies	2,239	2,740	94	816	89	95%	5	5%	0	0%
10155-200	Network Cabling	9,859	1,468	93	820	24	26%	69	74%	0	0%
50421-000	Meat Retail	51,445	510	93	820	77	83%	15	16%	1	1%
60136-000	Bed and Breakfast	22,743	911	93	820	61	66%	30	32%	2	2%
60172-100	Business Coach	55,257	474	93	820	43	46%	43	46%	7	8%
80014-000	Air Conditioning Parts	21,316	954	93	820	70	75%	22	24%	1	1%
80041-100	Custom Rims	27,868	780	93	820	65	70%	28	30%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
85306-100	Upholstery Cleaning	39,336	636	93	820	43	46%	45	48%	5	5%
00173-000	Nursery Stock	12,241	1,312	92	827	30	33%	59	64%	3	3%
50188-000	Girdles	15,212	1,180	92	827	69	75%	23	25%	0	0%
50206-100	Gasoline	6,980	1,748	92	827	42	46%	48	52%	2	2%
50481-000	Party Supply Rentals	22,357	927	92	827	54	59%	37	40%	1	1%
60155-000	Bookkeeping Services	84,701	336	92	827	49	53%	30	33%	13	14%
60280-000	Data Processing Services	31,844	717	92	827	45	49%	43	47%	4	4%
60388-000	Funeral Director	52,885	501	92	827	69	75%	23	25%	0	0%
60930-100	DVD Sales	12,889	1,277	92	827	51	55%	40	43%	1	1%
60994-000	Car Sound Systems	16,458	1,128	92	827	77	84%	15	16%	0	0%
70587-000	Railroad	2,305	2,713	92	827	73	79%	19	21%	0	0%
73100-000	Interlock Device	10,578	1,412	92	827	84	91%	8	9%	0	0%
80075-100	Body Care	18,716	1,032	92	827	62	67%	30	33%	0	0%
90021-600	Charity - Health	20,084	985	92	827	65	71%	27	29%	0	0%
90021-650	Charity - Human Services (i.e. assistance to individuals & families)	54,503	482	92	827	71	77%	21	23%	0	0%
30346-000	Legal Forms	37,198	653	91	841	74	81%	14	15%	3	3%
30632-000	Detergent	48,673	536	91	841	77	85%	11	12%	3	3%
50468-000	Optical Repairs	12,563	1,297	91	841	54	59%	33	36%	4	4%
60771-200	Wearable Promotional Products	21,395	951	91	841	77	85%	9	10%	5	5%
60863-000	Telemarketing Services	57,619	458	91	841	34	37%	30	33%	27	30%
85310-000	Commercial Contractors	138,750	216	91	841	33	36%	55	60%	3	3%
50373-000	Kitchen Cabinets and Equipment	51,363	511	90	847	56	62%	31	34%	3	3%
55575-000	Shoes	12,782	1,284	90	847	69	77%	14	16%	7	8%
80285-000	Farm Supply	12,616	1,293	90	847	87	97%	3	3%	0	0%
85255-000	Online Pharmacy	51,932	507	90	847	58	64%	26	29%	6	7%
89800-000	Nutrition	21,143	957	90	847	76	84%	14	16%	0	0%
20041-000	Insurance Consultant	56,807	463	89	852	73	82%	16	18%	0	0%
30785-000	Wholesalers and Distributors	47,192	544	89	852	58	65%	25	28%	6	7%
50559-000	Door Screens	32,979	709	89	852	74	83%	15	17%	0	0%
80697-100	Interlocking Pavers	30,132	742	89	852	41	46%	45	51%	3	3%
20067-000	Stock Brokers	24,478	852	88	856	71	81%	15	17%	2	2%
44059-000	Health Care	8,569	1,585	88	856	58	66%	29	33%	1	1%
50126-000	Camping Equipment	16,722	1,114	88	856	53	60%	35	40%	0	0%
50170-000	Comic Book	11,524	1,358	88	856	33	38%	53	60%	2	2%
50388-000	Lawn Mower	27,781	782	88	856	52	59%	28	32%	8	9%
60765-000	Roommate Referral Service	19,098	1,016	88	856	82	93%	6	7%	0	0%
60882-000	Retread Tires	10,442	1,427	88	856	41	47%	29	33%	18	20%
85347-000	Auto Salvage	23,895	869	88	856	54	61%	34	39%	0	0%
10006-101	Kitchen Design	31,124	726	87	864	51	59%	34	39%	2	2%
10169-000	Water Well Drilling	84,915	335	87	864	55	63%	32	37%	0	0%
50173-100	Printer Sales and Service	12,582	1,295	87	864	81	93%	5	6%	1	1%
50659-100	Commercial Tire Service	8,379	1,606	87	864	44	51%	43	49%	0	0%
60142-100	Utility Billing	10,628	1,406	87	864	83	95%	4	5%	0	0%
60420-120	Hair Replacement	37,164	654	87	864	67	77%	20	23%	0	0%
60928-000	Video Production Services	39,891	625	87	864	40	46%	45	52%	2	2%
80404-000	Irrigation Equipment	55,536	473	87	864	53	61%	32	37%	2	2%
80670-100	Solar Energy Products	38,699	640	87	864	58	67%	28	32%	1	1%
80721-000	Television & Radio Parts - Wholesale and Manufacturers	3,820	2,257	87	864	86	99%	1	1%	0	0%
85294-000	Tenant Screening	19,373	1,006	87	864	81	93%	6	7%	0	0%
15100-000	Sunroom Construction	28,829	763	86	875	48	56%	23	27%	15	17%
20019-200	Insurance Agent	54,224	487	86	875	60	70%	25	29%	1	1%
50318-000	Golf Equipment	27,098	795	86	875	46	53%	40	47%	0	0%
50399-000	Liquor Store	33,717	701	86	875	45	52%	40	47%	1	1%
60730-000	Real Estate Appraiser	110,888	263	86	875	60	70%	21	24%	5	6%
61056-000	SAT Prep Courses	9,328	1,515	86	875	48	56%	30	35%	8	9%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
10095-310	Residential Painter	15,037	1,184	85	881	20	24%	39	46%	26	31%
50627-000	Survival Supplies	11,895	1,334	85	881	72	85%	13	15%	0	0%
60265-000	Masquerade Costumes	20,104	983	85	881	67	79%	17	20%	1	1%
60551-000	Mental Health Services	52,893	500	85	881	70	82%	15	18%	0	0%
30198-100	Custom Logo Apparel	1,577	3,042	84	885	57	68%	8	10%	19	23%
50025-000	Art	23,131	893	84	885	40	48%	39	46%	5	6%
60657-000	Commercial Photographer	24,175	863	84	885	46	55%	33	39%	5	6%
60984-000	Professional Services	44,142	570	84	885	37	44%	40	48%	7	8%
85288-100	Electronics Recycling	36,824	660	84	885	69	82%	14	17%	1	1%
25019-000	Employee Benefits Insurance	59,844	446	83	890	71	86%	11	13%	1	1%
60636-000	Divorce Assistance	11,754	1,339	83	890	36	43%	45	54%	2	2%
61058-000	Psychic	21,990	935	83	890	54	65%	26	31%	3	4%
85333-000	Meal Prep	7,376	1,698	83	890	67	81%	15	18%	1	1%
85340-000	Small Engine Repair	25,358	831	83	890	47	57%	35	42%	1	1%
50248-000	Outlet Stores	3,999	2,228	82	895	32	39%	50	61%	0	0%
50289-000	Childrens' Furniture	13,447	1,255	82	895	62	76%	19	23%	1	1%
60971-102	CPR Certification	36,250	672	82	895	58	71%	24	29%	0	0%
61011-100	Diagnostic Testing	17,762	1,072	82	895	43	52%	38	46%	1	1%
66004-000	Call Center	36,953	658	82	895	45	55%	31	38%	6	7%
80850-000	Data Recovery	18,681	1,035	82	895	67	82%	15	18%	0	0%
10113-300	Plumbing Renovation	36,271	671	81	901	44	54%	37	46%	0	0%
30737-000	Coin Operated Washer and Dryer	4,038	2,216	81	901	60	74%	20	25%	1	1%
50157-000	Clock Repair	19,462	1,002	81	901	37	46%	29	36%	15	19%
50317-000	Precious Metal Dealers	87,258	326	81	901	73	90%	8	10%	0	0%
80680-000	Wholesale Sporting Goods	12,028	1,326	81	901	62	77%	18	22%	1	1%
81000-000	Marijuana Sales and Services	9,202	1,530	81	901	34	42%	42	52%	5	6%
60170-000	Business Associations	37,848	645	80	907	59	74%	12	15%	9	11%
60312-000	Duct Cleaning	58,432	452	80	907	43	54%	28	35%	9	11%
60640-100	Airport Parking Reservations	6,097	1,869	80	907	18	23%	62	78%	0	0%
60965-000	Yoga Instructor	11,252	1,367	80	907	39	49%	31	39%	10	13%
61002-100	Assisted Living Facilities	37,047	656	80	907	59	74%	21	26%	0	0%
85298-000	Shuttle Bus	8,216	1,618	80	907	30	38%	44	55%	6	8%
30262-000	Electric Generator	21,337	953	79	913	70	89%	8	10%	1	1%
50086-000	Used Books	29,776	746	79	913	56	71%	22	28%	1	1%
50341-000	Retail Hobby Supplies	22,471	922	79	913	40	51%	38	48%	1	1%
50665-000	Electric Tools	40,135	616	79	913	35	44%	41	52%	3	4%
50735-000	Window Shades	24,459	853	79	913	65	82%	14	18%	0	0%
60043-100	Appliance Installation	17,236	1,088	79	913	37	47%	41	52%	1	1%
60125-000	Barber	27,177	791	79	913	33	42%	44	56%	2	3%
60172-101	Compliance Consulting	40,595	608	79	913	55	70%	2	3%	22	28%
60218-102	Snoring	9,591	1,489	79	913	12	15%	67	85%	0	0%
60473-200	SEO Services	44,624	566	79	913	36	46%	39	49%	4	5%
60635-000	Paralegal	20,452	974	79	913	33	42%	40	51%	6	8%
80528-000	Wholesale Optical Goods	3,134	2,422	79	913	77	97%	2	3%	0	0%
80812-000	Industrial Manufacturers	18,329	1,050	79	913	69	87%	10	13%	0	0%
10063-100	Carbon Monoxide Detector	685	3,771	78	926	77	99%	1	1%	0	0%
60499-000	Lawn Mower Repair	20,260	978	78	926	46	59%	21	27%	11	14%
60739-000	RV Rental	22,467	923	78	926	53	68%	25	32%	0	0%
61011-000	Medical Testing	19,512	999	78	926	53	68%	24	31%	1	1%
80362-000	Wholesale Grocers	5,484	1,951	78	926	75	96%	2	3%	1	1%
80364-155	Hair Pieces	2,354	2,696	78	926	15	19%	55	71%	8	10%
80764-000	Vacuum Cleaning Systems	12,787	1,283	78	926	52	67%	24	31%	2	3%
30132-000	Contract Manufacturing	19,102	1,015	77	933	57	74%	19	25%	1	1%
50034-000	Auto Alarms	18,501	1,043	77	933	46	60%	30	39%	1	1%
50666-000	Hand Tools	14,303	1,221	77	933	61	79%	13	17%	3	4%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50685-000	Truck Parts	24,104	864	77	933	64	83%	13	17%	0	0%
60698-000	Podiatrist	19,746	991	77	933	55	71%	22	29%	0	0%
80144-000	Carpet Manufacturers	22,608	914	77	933	69	90%	6	8%	2	3%
80423-000	Wholesale Lamps	3,182	2,409	77	933	13	17%	64	83%	0	0%
80743-000	Tractor Dealers	20,035	987	77	933	66	86%	11	14%	0	0%
90027-100	Credit Repair No Advanced Fee	76,824	369	77	933	60	78%	13	17%	4	5%
44013-000	Beauty	1,764	2,950	76	942	41	54%	34	45%	1	1%
50326-300	Firearm Manufacturer	6,136	1,863	76	942	51	67%	25	33%	0	0%
50621-000	Wood Stoves	19,123	1,014	76	942	60	79%	15	20%	1	1%
60845-000	Land Surveyor	87,295	325	76	942	52	68%	24	32%	0	0%
60882-100	Tire Repair	5,149	2,009	76	942	34	45%	40	53%	2	3%
60914-000	Uniform Supply Service	7,838	1,653	76	942	30	39%	45	59%	1	1%
80385-200	Compression Clothing	2,805	2,523	76	942	45	59%	31	41%	0	0%
80509-000	Office Furniture	51,215	514	76	942	47	62%	26	34%	3	4%
50124-000	Camper Dealers	14,591	1,207	75	950	61	81%	14	19%	0	0%
55432-000	Modular Homes	42,199	588	75	950	40	53%	34	45%	1	1%
55683-000	Financial Consultants	60,995	437	75	950	39	52%	33	44%	3	4%
60547-000	Mediation Services	19,178	1,012	75	950	58	77%	17	23%	0	0%
60881-000	Concert Promoters	15,340	1,174	75	950	19	25%	56	75%	0	0%
60915-000	Upholsterer	46,671	550	75	950	40	53%	33	44%	2	3%
80789-000	Wheels	31,163	725	75	950	39	52%	32	43%	4	5%
20053-100	Reverse Mortgage	39,992	621	74	957	59	80%	15	20%	0	0%
30776-000	Government Contractors	10,918	1,382	74	957	72	97%	2	3%	0	0%
50128-000	Candles	16,805	1,108	74	957	58	78%	16	22%	0	0%
50599-000	Sound System	15,675	1,165	74	957	50	68%	21	28%	3	4%
60034-000	Clothing Alterations	20,509	973	74	957	40	54%	30	41%	4	5%
60065-200	Makeup	9,388	1,508	74	957	36	49%	34	46%	4	5%
60348-000	Escrow Services	36,444	666	74	957	37	50%	33	45%	4	5%
63300-000	Driveway Installation	28,024	775	74	957	26	35%	43	58%	5	7%
70610-100	Portable Storage Units	11,888	1,335	74	957	42	57%	25	34%	7	9%
80203-000	Copier	41,112	597	74	957	60	81%	13	18%	1	1%
10014-000	Building Restoration	49,501	528	73	967	49	67%	22	30%	2	3%
30787-000	Marine Sales and Service	29,870	744	73	967	49	67%	23	32%	1	1%
60103-100	Diesel Repair	26,044	817	73	967	50	68%	23	32%	0	0%
44016-000	Building and Construction	20,862	965	72	970	25	35%	43	60%	4	6%
50014-000	Antique Dealers	44,247	568	72	970	36	50%	36	50%	0	0%
50351-000	Housewares	16,018	1,151	72	970	49	68%	22	31%	1	1%
60289-100	Dental Surgery	19,006	1,021	72	970	55	76%	17	24%	0	0%
60430-200	Boxing Gym	5,897	1,896	72	970	36	50%	32	44%	4	6%
60945-000	Wedding Consultant	18,996	1,022	72	970	57	79%	14	19%	1	1%
70566-000	Marina	22,788	908	72	970	48	67%	24	33%	0	0%
80069-000	Baskets Wholesale	2,279	2,725	72	970	17	24%	2	3%	53	74%
80276-000	Engine Equipment	29,531	748	72	970	43	60%	23	32%	6	8%
30049-000	Boat Builders	18,815	1,029	71	979	48	68%	23	32%	0	0%
44046-000	Fashion	2,744	2,541	71	979	6	8%	64	90%	1	1%
50626-000	Overstock Merchandise	16,347	1,135	71	979	26	37%	35	49%	10	14%
50655-000	Thrift Shop	14,290	1,223	71	979	39	55%	28	39%	4	6%
60788-100	Security Cameras	21,404	950	71	979	39	55%	31	44%	1	1%
60918-000	Valet Service	9,679	1,485	71	979	45	63%	26	37%	0	0%
70597-000	Satellite Supplies	30,765	731	71	979	45	63%	22	31%	4	6%
50758-000	Bulk Food Store	16,914	1,101	70	986	38	54%	31	44%	1	1%
60218-100	Sleep Center	15,524	1,171	70	986	62	89%	8	11%	0	0%
60487-000	Laboratory Research	18,315	1,051	70	986	58	83%	12	17%	0	0%
60515-000	License Services	29,575	747	70	986	47	67%	20	29%	3	4%
60529-000	Mail Box Rental	9,040	1,544	70	986	36	51%	31	44%	3	4%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
00154-000	Landscape Architect	53,214	495	69	991	47	68%	21	30%	1	1%
30096-000	Check Printing	60,983	438	69	991	68	99%	0	0%	1	1%
50414-000	Marine Electronics	6,237	1,854	69	991	22	32%	3	4%	44	64%
50581-000	Orthopedic Shoes	14,884	1,194	69	991	52	75%	16	23%	1	1%
60289-103	Dental Implants	25,184	835	69	991	44	64%	24	35%	1	1%
80670-000	Solar Energy Product Services	23,449	886	69	991	52	75%	13	19%	4	6%
85354-100	Online Payment	11,940	1,333	69	991	37	54%	31	45%	1	1%
10155-000	Cable Contractors	15,333	1,175	68	998	22	32%	46	68%	0	0%
20087-000	Business Promotion	15,909	1,156	68	998	19	28%	43	63%	6	9%
50183-100	Online Consignment	8,053	1,629	68	998	51	75%	10	15%	7	10%
50339-000	Herbs	27,611	785	68	998	31	46%	21	31%	16	24%
50482-000	Patio Furniture	7,618	1,669	68	998	14	21%	18	26%	36	53%
50604-000	Hot Tub Parts	12,034	1,324	68	998	54	79%	14	21%	0	0%
60569-000	Talent Agencies	140,628	215	68	998	33	49%	32	47%	3	4%
70517-000	Animal Removal	24,278	857	68	998	40	59%	26	38%	2	3%
70641-000	Motor Freight Trucking	22,097	932	68	998	27	40%	40	59%	1	1%
85312-000	Green Contractors	29,070	756	68	998	27	40%	40	59%	1	1%
00110-101	Animal Rescue	23,949	867	67	1,008	30	45%	35	52%	2	3%
20034-000	Dental Insurance	10,292	1,438	67	1,008	61	91%	6	9%	0	0%
30038-100	Bathtub Refinishing	39,727	627	67	1,008	28	42%	35	52%	4	6%
50098-000	Bra	4,683	2,084	67	1,008	16	24%	51	76%	0	0%
50133-100	Oriental Carpet Dealers	13,317	1,262	67	1,008	66	99%	1	1%	0	0%
60105-000	Car Restoration	28,914	761	67	1,008	29	43%	37	55%	1	1%
60108-100	Seat Covers	2,433	2,663	67	1,008	3	4%	64	96%	0	0%
60979-100	Email Marketing	10,876	1,386	67	1,008	36	54%	14	21%	17	25%
50221-200	Door Manufacturers	5,405	1,966	66	1,016	61	92%	5	8%	0	0%
50259-000	Fireplace Equipment Manufacturers	2,705	2,555	66	1,016	54	82%	12	18%	0	0%
60172-111	Telecommunication Consultants	11,729	1,341	66	1,016	51	77%	14	21%	1	2%
60301-000	DJs	28,519	767	66	1,016	25	38%	39	59%	2	3%
60361-000	Fashion Designers	10,199	1,444	66	1,016	37	56%	29	44%	0	0%
60461-000	Incorporation	81,229	356	66	1,016	51	77%	14	21%	1	2%
60729-100	Commercial Real Estate	33,272	706	66	1,016	36	55%	29	44%	1	2%
60747-000	Rental Service Stores & Yards	17,381	1,085	66	1,016	46	70%	20	30%	0	0%
60789-000	Security Guards	91,527	309	66	1,016	30	45%	35	53%	1	2%
61006-000	Psychiatrist	25,990	818	66	1,016	51	77%	15	23%	0	0%
65134-100	Medical Spa	19,475	1,001	66	1,016	35	53%	30	45%	1	2%
70100-000	Talent Listing	82,212	353	66	1,016	61	92%	5	8%	0	0%
70592-010	Waste Management	1,231	3,254	66	1,016	66	100%	0	0%	0	0%
70632-200	Business Travel	26,257	813	66	1,016	54	82%	11	17%	1	2%
80669-000	Solar Energy Equipment	20,811	966	66	1,016	52	79%	11	17%	3	5%
10090-000	Mechanical Contractors	85,543	333	65	1,031	41	63%	24	37%	0	0%
20027-010	Health Sharing Ministries	61,624	431	65	1,031	65	100%	0	0%	0	0%
50007-000	Ammunition	16,539	1,122	65	1,031	18	28%	45	69%	2	3%
50037-000	Classic Car Dealers	40,168	615	65	1,031	32	49%	32	49%	1	2%
50766-000	Appliance Rental	11,214	1,371	65	1,031	46	71%	16	25%	3	5%
60290-000	Children Dentist	21,687	943	65	1,031	50	77%	15	23%	0	0%
60782-000	Special Education	27,164	792	65	1,031	47	72%	17	26%	1	2%
65027-000	Mold Removal	61,062	436	65	1,031	51	78%	12	18%	2	3%
80433-000	Lighting Systems	14,243	1,225	65	1,031	25	38%	40	62%	0	0%
85332-000	Animal Breeding	48,631	537	65	1,031	29	45%	34	52%	2	3%
85363-100	Interactive Media	2,850	2,509	65	1,031	61	94%	4	6%	0	0%
30539-101	Ink Cartridge Refill	17,885	1,069	64	1,042	50	78%	14	22%	0	0%
50008-000	Ammunition Supplies	13,901	1,238	64	1,042	49	77%	13	20%	2	3%
50058-100	Sports Memorabilia	12,135	1,321	64	1,042	41	64%	23	36%	0	0%
50176-000	Used Computers	24,995	840	64	1,042	55	86%	8	13%	1	2%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60108-000	Auto Upholstery	23,054	895	64	1,042	42	66%	22	34%	0	0%
60278-000	Dance Instruction	23,636	880	64	1,042	35	55%	27	42%	2	3%
70517-100	Animal Trapping	23,574	882	64	1,042	45	70%	19	30%	0	0%
85358-000	Concierge Service	15,707	1,163	64	1,042	32	50%	25	39%	7	11%
20050-000	Real Estate Loans	53,418	494	63	1,050	46	73%	16	25%	1	2%
50158-000	Closet Organizers	23,101	894	63	1,050	40	63%	21	33%	2	3%
50503-000	Plant Store	9,515	1,498	63	1,050	48	76%	15	24%	0	0%
50603-000	Hot Tub Service and Repair	19,627	995	63	1,050	34	54%	27	43%	2	3%
55594-000	Records	326	4,370	63	1,050	3	5%	58	92%	2	3%
60057-000	Architect	96,791	299	63	1,050	35	56%	26	41%	2	3%
60311-000	Drug Abuse Information	41,022	601	63	1,050	42	67%	21	33%	0	0%
60381-000	Formal Wear	19,072	1,018	63	1,050	34	54%	24	38%	5	8%
60719-100	Car Buying	43,117	579	63	1,050	50	79%	12	19%	1	2%
60788-300	Access Control Systems	13,103	1,270	63	1,050	63	100%	0	0%	0	0%
60926-000	Video Game Services	8,415	1,601	63	1,050	28	44%	29	46%	6	10%
80374-000	Wholesale Health Products	36,465	664	63	1,050	28	44%	34	54%	1	2%
00128-000	Farm	31,988	715	62	1,062	28	45%	30	48%	4	6%
20085-300	Health Savings Administrators	19,476	1,000	62	1,062	56	90%	6	10%	0	0%
30038-000	Bathtub Repair	40,735	604	62	1,062	32	52%	27	44%	3	5%
50258-000	Fireplace Equipment	16,611	1,119	62	1,062	48	77%	14	23%	0	0%
60519-000	Liquidators	18,622	1,038	62	1,062	48	77%	13	21%	1	2%
60530-000	Mailing Lists	28,314	771	62	1,062	38	61%	15	24%	9	15%
60809-000	Ski Resorts	2,648	2,578	62	1,062	56	90%	6	10%	0	0%
61016-000	Personal Services	23,785	876	62	1,062	31	50%	24	39%	7	11%
63000-000	Meat Sales	21,343	952	62	1,062	31	50%	30	48%	1	2%
77100-000	Photo Booth Rental	6,618	1,804	62	1,062	6	10%	52	84%	4	6%
80082-000	Bench Seat	1,236	3,249	62	1,062	62	100%	0	0%	0	0%
80386-000	Wholesale Housewares	4,342	2,152	62	1,062	11	18%	50	81%	1	2%
50634-000	Tailor	10,415	1,430	61	1,074	19	31%	42	69%	0	0%
50709-000	Video Dealer	4,770	2,071	61	1,074	40	66%	20	33%	1	2%
60417-000	Gun Safety	26,343	809	61	1,074	29	48%	32	52%	0	0%
60948-000	Welding	60,498	441	61	1,074	12	20%	45	74%	4	7%
80618-000	Safety Clothing	16,094	1,145	61	1,074	44	72%	11	18%	6	10%
25018-000	Dental Discount Plans	54,633	481	60	1,079	48	80%	10	17%	2	3%
50183-300	Furniture Consignment	6,909	1,760	60	1,079	22	37%	34	57%	4	7%
50703-000	Venetian Blind Dealers	12,532	1,301	60	1,079	55	92%	5	8%	0	0%
60075-117	Criminal Lawyer	42,852	583	60	1,079	49	82%	10	17%	1	2%
60615-000	Nursing School	22,134	930	60	1,079	37	62%	23	38%	0	0%
60997-300	Oil Change	1,498	3,077	60	1,079	40	67%	19	32%	1	2%
61052-000	Screen Repair	20,962	960	60	1,079	16	27%	44	73%	0	0%
80084-000	Beverage	12,548	1,299	60	1,079	32	53%	27	45%	1	2%
80235-000	Dental Supplies	16,741	1,112	60	1,079	45	75%	15	25%	0	0%
80435-000	Light Bulbs	16,740	1,113	60	1,079	40	67%	19	32%	1	2%
50689-100	Medical Uniforms	6,276	1,848	59	1,089	51	86%	7	12%	1	2%
60971-105	Health Care Referral	12,760	1,287	59	1,089	45	76%	9	15%	5	8%
30367-000	Machine Tools	17,660	1,077	58	1,091	39	67%	19	33%	0	0%
50024-100	Military Gear	14,299	1,222	58	1,091	29	50%	29	50%	0	0%
60104-000	Foreign Auto Repair	22,829	903	58	1,091	35	60%	21	36%	2	3%
60179-000	Camp	16,770	1,110	58	1,091	35	60%	23	40%	0	0%
60309-200	Traffic School	27,885	779	58	1,091	56	97%	2	3%	0	0%
60888-000	Tourist Attractions	7,084	1,735	58	1,091	28	48%	30	52%	0	0%
60991-000	Specialty Auto Parts	16,798	1,109	58	1,091	42	72%	14	24%	2	3%
70590-000	Recycling Center	20,781	967	58	1,091	35	60%	21	36%	2	3%
90020-000	Sweepstakes	37,455	650	58	1,091	17	29%	16	28%	25	43%
10035-100	Basement Contractors	19,881	988	57	1,100	28	49%	10	18%	19	33%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
10131-000	Sewer Contractors	28,891	762	57	1,100	38	67%	19	33%	0	0%
20002-100	Public Adjuster	34,351	694	57	1,100	42	74%	15	26%	0	0%
50249-000	Household Fans	5,370	1,971	57	1,100	53	93%	3	5%	1	2%
50344-000	Home Theater Systems	36,377	669	57	1,100	33	58%	23	40%	1	2%
60246-100	Computer Programming	9,378	1,509	57	1,100	19	33%	12	21%	26	46%
60480-000	Jewelry Repair	13,991	1,235	57	1,100	30	53%	24	42%	3	5%
60714-000	Public Utility Consultants	9,196	1,531	57	1,100	42	74%	14	25%	1	2%
80509-100	Office Equipment	9,307	1,520	57	1,100	21	37%	32	56%	4	7%
90032-000	Coupon Books	25,171	836	57	1,100	46	81%	9	16%	2	4%
00199-000	Pet Transport	12,745	1,288	56	1,110	4	7%	38	68%	14	25%
10058-300	Epoxy Floor Coating	28,389	769	56	1,110	35	63%	19	34%	2	4%
10153-100	Saltwater Pool Supplies	4,261	2,169	56	1,110	3	5%	53	95%	0	0%
55100-000	Athletic Apparel	9,145	1,539	56	1,110	48	86%	8	14%	0	0%
60045-000	Appraiser	40,610	607	56	1,110	36	64%	19	34%	1	2%
60269-000	Cremation	50,141	519	56	1,110	48	86%	8	14%	0	0%
80378-000	Heating Equipment	13,417	1,257	56	1,110	40	71%	13	23%	3	5%
50682-000	Tropical Fish	7,583	1,674	55	1,117	20	36%	35	64%	0	0%
60404-100	Glass Repair	20,386	975	55	1,117	24	44%	29	53%	2	4%
60445-300	Emergency Room	4,328	2,158	55	1,117	45	82%	10	18%	0	0%
61038-000	Cleaning Supplies	23,869	873	55	1,117	28	51%	27	49%	0	0%
80462-000	Massage Supplies	13,210	1,264	55	1,117	36	65%	19	35%	0	0%
80781-000	Water Heater Manufacturers	2,703	2,558	55	1,117	46	84%	9	16%	0	0%
10149-000	Stucco	46,478	551	54	1,123	25	46%	27	50%	2	4%
10184-200	Kitchen Cabinets	14,720	1,203	54	1,123	18	33%	34	63%	2	4%
50277-000	Diet Plans	5,674	1,922	54	1,123	48	89%	6	11%	0	0%
50403-000	Lumber Store	40,469	610	54	1,123	43	80%	11	20%	0	0%
50589-000	Skateboards	5,940	1,889	54	1,123	23	43%	31	57%	0	0%
60134-400	Eyelash Extension	2,037	2,815	54	1,123	25	46%	28	52%	1	2%
60353-300	Kickboxing	2,462	2,646	54	1,123	24	44%	27	50%	3	6%
60758-000	Retirement Homes	36,983	657	54	1,123	31	57%	23	43%	0	0%
60802-000	Personal Shopper	9,161	1,536	54	1,123	25	46%	20	37%	9	17%
60952-000	Wheelchair	8,405	1,605	54	1,123	44	81%	10	19%	0	0%
61002-000	Adult Family Homes	54,798	479	54	1,123	36	67%	16	30%	2	4%
61044-000	Photography for Sale	14,698	1,205	54	1,123	16	30%	35	65%	3	6%
85289-100	Debt Relief Service Referral	56,771	465	54	1,123	46	85%	8	15%	0	0%
30541-000	Prosthetic	11,579	1,354	53	1,136	38	72%	15	28%	0	0%
60588-000	Self Improvement Coach	21,469	948	53	1,136	29	55%	24	45%	0	0%
60625-000	Record Storage	8,492	1,592	53	1,136	15	28%	38	72%	0	0%
60675-000	Internal Medicine	12,883	1,279	53	1,136	39	74%	14	26%	0	0%
60706-000	Professional Organizations	37,619	648	53	1,136	45	85%	8	15%	0	0%
65784-000	Home Study	16,098	1,144	53	1,136	7	13%	1	2%	45	85%
10082-000	Iron Works	24,423	854	52	1,142	26	50%	26	50%	0	0%
20060-100	Facility Maintenance	28,656	766	52	1,142	24	46%	28	54%	0	0%
30536-100	Printer and Printer Supplies Manufacturer	6,853	1,768	52	1,142	39	75%	13	25%	0	0%
50433-000	Manufactured Home Repair	26,158	816	52	1,142	23	44%	27	52%	2	4%
50675-000	Camping Trailer	13,385	1,259	52	1,142	42	81%	10	19%	0	0%
50718-000	Watch Bands	5,352	1,981	52	1,142	42	81%	10	19%	0	0%
55531-000	Hair Care	3,859	2,247	52	1,142	23	44%	27	52%	2	4%
60097-000	Auto Diagnosis	12,240	1,313	52	1,142	44	85%	8	15%	0	0%
60177-100	RV parks	2,339	2,702	52	1,142	34	65%	18	35%	0	0%
60549-000	Medical Records	12,769	1,285	52	1,142	20	38%	11	21%	21	40%
60737-000	Recreation Center	8,679	1,574	52	1,142	37	71%	14	27%	1	2%
73000-000	Tile and Marble	23,515	885	52	1,142	29	56%	23	44%	0	0%
80617-000	Safety Consultants	39,744	626	52	1,142	40	77%	8	15%	4	8%
80817-000	Wholesale Industrial Products	29,224	754	52	1,142	43	83%	9	17%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
82400-000	Records Management	11,636	1,349	52	1,142	45	87%	7	13%	0	0%
85326-000	Factoring Service	53,516	493	52	1,142	42	81%	10	19%	0	0%
10042-000	Door Repair	24,663	848	51	1,158	30	59%	20	39%	1	2%
20072-100	Title Companies	7,536	1,677	51	1,158	37	73%	10	20%	4	8%
30319-100	Custom Knives	13,787	1,246	51	1,158	20	39%	31	61%	0	0%
30771-000	City Government	4,155	2,197	51	1,158	35	69%	14	27%	2	4%
50049-000	Baby Food	1,857	2,902	51	1,158	28	55%	11	22%	12	24%
50069-200	Adjustable Beds	6,638	1,798	51	1,158	49	96%	1	2%	1	2%
50120-100	Cabinet Maker	21,876	938	51	1,158	26	51%	25	49%	0	0%
50580-000	Custom Shoes	5,998	1,885	51	1,158	33	65%	17	33%	1	2%
50685-100	Truck Accessories	14,097	1,232	51	1,158	33	65%	15	29%	3	6%
50730-010	Wedding Services	4,212	2,183	51	1,158	20	39%	31	61%	0	0%
60172-112	Auto Repair Consultants	2,687	2,565	51	1,158	29	57%	22	43%	0	0%
60419-000	Gymnastics Classes	18,169	1,054	51	1,158	23	45%	24	47%	4	8%
60548-000	Medical Business Administration	15,387	1,172	51	1,158	32	63%	18	35%	1	2%
82200-000	Debt Relief Education	13,833	1,241	51	1,158	23	45%	27	53%	1	2%
85350-000	Media Consultant	12,509	1,302	51	1,158	24	47%	24	47%	3	6%
99998-000	Government Offices	9,957	1,461	51	1,158	28	55%	22	43%	1	2%
00210-000	Sod	18,835	1,028	50	1,174	30	60%	20	40%	0	0%
30086-000	Cargo Container	16,386	1,133	50	1,174	21	42%	29	58%	0	0%
50062-000	Battery Retail	8,747	1,562	50	1,174	19	38%	31	62%	0	0%
50731-000	Western Clothing	8,297	1,613	50	1,174	35	70%	11	22%	4	8%
60281-000	Data Systems Consultants	16,622	1,118	50	1,174	33	66%	16	32%	1	2%
60344-000	Entertainer	18,021	1,061	50	1,174	30	60%	18	36%	2	4%
61027-000	Hazardous Waste Services	11,328	1,364	50	1,174	36	72%	14	28%	0	0%
70572-200	Packing Service	11,633	1,350	50	1,174	28	56%	20	40%	2	4%
00110-000	Animal Shelter	20,705	970	49	1,182	35	71%	12	24%	2	4%
00198-200	Dog Shock Collar	1,886	2,886	49	1,182	20	41%	29	59%	0	0%
50156-000	Clock Dealers	6,594	1,806	49	1,182	27	55%	20	41%	2	4%
50266-000	Fishing Tackle	9,079	1,542	49	1,182	12	24%	35	71%	2	4%
50439-000	Motor Homes	12,428	1,305	49	1,182	37	76%	11	22%	1	2%
50479-101	Party Facilities	5,370	1,971	49	1,182	21	43%	27	55%	1	2%
50606-000	Spice	8,811	1,559	49	1,182	33	67%	16	33%	0	0%
60298-000	Diabetic Supplies	16,496	1,125	49	1,182	18	37%	30	61%	1	2%
60350-100	Estate Liquidators	25,924	822	49	1,182	29	59%	20	41%	0	0%
60473-300	Email Service Providers	11,643	1,348	49	1,182	31	63%	13	27%	5	10%
60668-000	Ear Nose and Throat Doctor	5,976	1,886	49	1,182	38	78%	11	22%	0	0%
61030-000	Product Sales by Phone	8,313	1,610	49	1,182	10	20%	2	4%	37	76%
80045-000	Auto Repair Equipment	11,250	1,368	49	1,182	42	86%	6	12%	1	2%
10073-100	Gutter Cleaning	26,605	803	48	1,195	31	65%	12	25%	5	10%
30262-100	Generator	18,845	1,027	48	1,195	31	65%	16	33%	1	2%
50197-000	Cutlery	47,284	543	48	1,195	44	92%	3	6%	1	2%
50293-000	Used Furniture	9,555	1,492	48	1,195	24	50%	21	44%	3	6%
55750-000	Medical Transportation	22,148	929	48	1,195	29	60%	19	40%	0	0%
60277-000	Dance Company	13,737	1,247	48	1,195	14	29%	34	71%	0	0%
60432-000	Health Resorts	4,330	2,156	48	1,195	16	33%	27	56%	5	10%
60971-101	Medical Consultants	31,023	728	48	1,195	25	52%	23	48%	0	0%
70501-100	Express Shipping Services	3,405	2,352	48	1,195	12	25%	34	71%	2	4%
81000-400	Marijuana Products	6,620	1,803	48	1,195	24	50%	24	50%	0	0%
85306-110	Carpet Cleaning	11,713	1,344	48	1,195	17	35%	28	58%	3	6%
05153-200	Dog Daycare	16,668	1,116	47	1,206	32	68%	14	30%	1	2%
30740-000	Water Coolers	7,316	1,707	47	1,206	16	34%	31	66%	0	0%
50105-000	Bridal Shops	10,138	1,450	47	1,206	30	64%	13	28%	4	9%
50334-000	Hats	7,291	1,709	47	1,206	16	34%	30	64%	1	2%
50566-000	Septic Tank Treatment	6,864	1,767	47	1,206	44	94%	1	2%	2	4%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50583-000	Shopping Mall	11,319	1,365	47	1,206	19	40%	25	53%	3	6%
55656-000	Security Equipment	1,808	2,921	47	1,206	7	15%	40	85%	0	0%
60364-000	Financing Consultants	54,477	483	47	1,206	34	72%	12	26%	1	2%
80085-000	Wholesale Bikes	3,991	2,230	47	1,206	24	51%	14	30%	9	19%
80424-000	Landscape Supply	22,783	909	47	1,206	35	74%	12	26%	0	0%
85273-000	Home Care	86,124	331	47	1,206	37	79%	10	21%	0	0%
85296-200	Senior Living	15,694	1,164	47	1,206	31	66%	16	34%	0	0%
05153-000	Pet Sitting	39,554	629	46	1,218	37	80%	9	20%	0	0%
30379-000	Mats	5,246	2,003	46	1,218	16	35%	30	65%	0	0%
30449-000	Plastic Cups	3,039	2,444	46	1,218	0	0%	46	100%	0	0%
50027-000	Art Supplies	14,139	1,230	46	1,218	27	59%	19	41%	0	0%
50523-000	Radio Communication Equipment and Systems	11,231	1,370	46	1,218	34	74%	12	26%	0	0%
60075-131	Insurance Lawyer	8,409	1,604	46	1,218	44	96%	2	4%	0	0%
60386-000	Fundraising Counselors and Organizations	42,037	591	46	1,218	36	78%	9	20%	1	2%
60599-000	Instrument Lessons	17,995	1,063	46	1,218	40	87%	5	11%	1	2%
60673-000	Gastroenterology	6,898	1,762	46	1,218	32	70%	14	30%	0	0%
61066-000	Concert Hall	1,839	2,907	46	1,218	16	35%	30	65%	0	0%
80051-000	Baby Accessories Wholesale	5,205	2,006	46	1,218	21	46%	25	54%	0	0%
80265-100	Electric Bike	3,266	2,387	46	1,218	28	61%	18	39%	0	0%
80798-000	Wholesale Womens Apparel	14,925	1,189	46	1,218	19	41%	25	54%	2	4%
85290-000	Doctor Referral	14,915	1,190	46	1,218	23	50%	23	50%	0	0%
85308-100	Wedding Videographer	3,509	2,331	46	1,218	3	7%	43	93%	0	0%
85700-000	Pain Management	17,121	1,093	46	1,218	33	72%	11	24%	2	4%
85900-000	Dental Marketing	1,618	3,017	46	1,218	36	78%	10	22%	0	0%
90021-050	Charity - Animal Protection	18,465	1,045	46	1,218	30	65%	15	33%	1	2%
10126-300	Metal Roofing Contractors	33,501	702	45	1,236	22	49%	22	49%	1	2%
50057-000	BBQ Supplies	10,647	1,404	45	1,236	27	60%	16	36%	2	4%
50389-000	Leather Clothing	5,471	1,954	45	1,236	24	53%	20	44%	1	2%
80136-000	Canvases	9,312	1,519	45	1,236	42	93%	3	7%	0	0%
80620-000	Book Orders	7,717	1,661	45	1,236	10	22%	34	76%	1	2%
85257-000	Foreclosure Help	12,987	1,274	45	1,236	24	53%	20	44%	1	2%
90030-000	Unclaimed Funds Retrieval Services	113,441	256	45	1,236	31	69%	14	31%	0	0%
00153-100	Dog Boarding	25,941	821	44	1,243	23	52%	21	48%	0	0%
25046-000	Not Substantiated Wealth Building Training	23,730	877	44	1,243	38	86%	5	11%	1	2%
30025-000	Axles	1,160	3,315	44	1,243	4	9%	40	91%	0	0%
50539-000	Refrigerator Repair	12,868	1,280	44	1,243	9	20%	35	80%	0	0%
50584-000	Shower Doors	25,419	830	44	1,243	31	70%	12	27%	1	2%
60016-000	Newspaper Advertising	7,390	1,695	44	1,243	35	80%	9	20%	0	0%
60075-101	Family Lawyer	40,293	613	44	1,243	32	73%	12	27%	0	0%
60100-000	Auto Inspection Stations	10,594	1,410	44	1,243	26	59%	18	41%	0	0%
60101-000	Auto Machine Shop	11,953	1,331	44	1,243	22	50%	22	50%	0	0%
60473-500	Search Engine Marketing	8,615	1,579	44	1,243	27	61%	17	39%	0	0%
60531-200	Drop Shipper Mailing Services	10,016	1,455	44	1,243	35	80%	8	18%	1	2%
60539-100	Brand Development	16,912	1,102	44	1,243	24	55%	18	41%	2	5%
60593-000	MRI	7,381	1,697	44	1,243	33	75%	11	25%	0	0%
60662-000	Stock Photos	12,572	1,296	44	1,243	41	93%	2	5%	1	2%
60788-200	Surveillance Equipment	13,854	1,240	44	1,243	34	77%	10	23%	0	0%
60846-000	Swimming Lessons	7,822	1,654	44	1,243	28	64%	16	36%	0	0%
60857-100	Tax Software	6,376	1,833	44	1,243	22	50%	19	43%	3	7%
60904-000	Transportation Consultants	18,446	1,046	44	1,243	29	66%	15	34%	0	0%
80627-000	School Supplies	10,128	1,451	44	1,243	31	70%	13	30%	0	0%
85287-000	Recruitment Services	22,432	924	44	1,243	22	50%	22	50%	0	0%
87500-000	Auto Registration	13,814	1,242	44	1,243	35	80%	7	16%	2	5%
50224-000	Custom Curtains	23,890	870	43	1,264	26	60%	14	33%	3	7%
50317-100	Gold Buyers	24,689	846	43	1,264	36	84%	7	16%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50479-000	Party Planning	12,159	1,320	43	1,264	14	33%	28	65%	1	2%
50534-000	Music Store	17,923	1,066	43	1,264	22	51%	18	42%	3	7%
50555-000	Sandwich	4,614	2,095	43	1,264	14	33%	29	67%	0	0%
50676-000	Trailer Parts	7,423	1,690	43	1,264	35	81%	7	16%	1	2%
60075-125	Personal Injury Lawyer	83,609	345	43	1,264	34	79%	9	21%	0	0%
60094-100	Car Dent Repair	30,426	736	43	1,264	28	65%	6	14%	9	21%
60704-000	Process Server	21,508	945	43	1,264	18	42%	22	51%	3	7%
60709-000	Psychologist Referral Service	7,186	1,722	43	1,264	41	95%	2	5%	0	0%
60864-000	Telephone Equipment Repair	13,872	1,239	43	1,264	20	47%	22	51%	1	2%
85335-000	Secret Shopper	39,905	624	43	1,264	10	23%	24	56%	9	21%
85341-000	Document Scanning Service	27,935	778	43	1,264	42	98%	1	2%	0	0%
44034-000	Education	5,809	1,909	42	1,277	28	67%	14	33%	0	0%
50055-000	Banquet Facilities	15,252	1,177	42	1,277	17	40%	20	48%	5	12%
50517-000	Quilting	9,170	1,533	42	1,277	15	36%	27	64%	0	0%
50669-000	Power Actuated Tools	4,010	2,224	42	1,277	40	95%	2	5%	0	0%
60018-000	Magazine Advertising	8,483	1,595	42	1,277	34	81%	8	19%	0	0%
60132-000	Baths	11,554	1,356	42	1,277	32	76%	9	21%	1	2%
60134-100	Beauty Consultant	8,682	1,573	42	1,277	12	29%	28	67%	2	5%
60320-000	Educational Research	14,085	1,233	42	1,277	29	69%	10	24%	3	7%
60554-000	Merchandising Services	7,945	1,642	42	1,277	27	64%	14	33%	1	2%
60735-000	Recorded Information	10,579	1,411	42	1,277	38	90%	2	5%	2	5%
60826-000	Sports Promoter	10,610	1,408	42	1,277	24	57%	17	40%	1	2%
60831-000	Arena	6,813	1,772	42	1,277	29	69%	13	31%	0	0%
60859-000	Taxidermy	15,078	1,183	42	1,277	22	52%	17	40%	3	7%
65243-000	Network Security	23,165	892	42	1,277	19	45%	14	33%	9	21%
82250-000	Debt Repayment Plan	15,843	1,159	42	1,277	17	40%	21	50%	4	10%
85316-000	Decorative Concrete Contractor	20,213	980	42	1,277	22	52%	20	48%	0	0%
20074-000	Trust Company	24,719	845	41	1,293	32	78%	8	20%	1	2%
30111-000	Protective Coatings	25,525	829	41	1,293	31	76%	9	22%	1	2%
50048-100	Baby Car Seats	2,308	2,711	41	1,293	23	56%	18	44%	0	0%
50278-010	Grocery Delivery	8,254	1,615	41	1,293	41	100%	0	0%	0	0%
50444-000	Mulch	9,979	1,459	41	1,293	35	85%	6	15%	0	0%
50476-000	Paint	17,889	1,068	41	1,293	24	59%	14	34%	3	7%
50550-000	Roofing Materials	20,881	963	41	1,293	29	71%	10	24%	2	5%
60386-100	Professional Fundraiser	16,898	1,105	41	1,293	36	88%	5	12%	0	0%
60507-000	Lecture and Seminar Bureaus	26,889	799	41	1,293	36	88%	4	10%	1	2%
60929-100	CD Duplication	11,426	1,361	41	1,293	37	90%	4	10%	0	0%
80705-000	Surgical Supplies	4,342	2,152	41	1,293	37	90%	4	10%	0	0%
85292-000	Mobility Scooter	7,047	1,741	41	1,293	33	80%	8	20%	0	0%
00223-000	Weed Control Services	13,687	1,248	40	1,305	28	70%	12	30%	0	0%
44108-000	Racing	546	3,965	40	1,305	1	3%	30	75%	9	23%
50019-000	Small Appliance Parts	8,832	1,557	40	1,305	30	75%	6	15%	4	10%
50035-000	Auto Appraiser	19,432	1,003	40	1,305	37	93%	3	8%	0	0%
50087-000	Boots	8,813	1,558	40	1,305	18	45%	22	55%	0	0%
50123-000	Calendars	5,549	1,945	40	1,305	37	93%	3	8%	0	0%
60106-000	Auto Smog Inspection	5,463	1,958	40	1,305	24	60%	16	40%	0	0%
60138-000	Bike Rental	5,308	1,990	40	1,305	29	73%	11	28%	0	0%
60286-000	Dental Hygienist	6,096	1,870	40	1,305	25	63%	15	38%	0	0%
60451-000	Human Resources	40,661	605	40	1,305	31	78%	9	23%	0	0%
60604-000	Nanny Services	16,806	1,107	40	1,305	33	83%	6	15%	1	3%
60771-100	Promotional Items	4,828	2,061	40	1,305	30	75%	10	25%	0	0%
65783-100	Private School	30,258	739	40	1,305	27	68%	11	28%	2	5%
70648-000	Water Supply System	6,961	1,752	40	1,305	22	55%	17	43%	1	3%
80201-100	Construction Equipment	24,244	862	40	1,305	22	55%	18	45%	0	0%
10088-000	Marine Contractors	26,271	812	39	1,320	21	54%	18	46%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
20002-000	Adjuster	23,865	874	39	1,320	28	72%	10	26%	1	3%
30020-000	Artificial Turf	19,583	997	39	1,320	22	56%	17	44%	0	0%
50083-000	Boat Supplies	17,670	1,075	39	1,320	16	41%	20	51%	3	8%
50207-000	Dining Club Plans	1,995	2,838	39	1,320	38	97%	1	3%	0	0%
50299-000	Garden Center	18,964	1,024	39	1,320	21	54%	16	41%	2	5%
50480-200	Halloween Decorations	2,230	2,741	39	1,320	6	15%	33	85%	0	0%
50535-100	Recreational Vehicles	5,141	2,012	39	1,320	27	69%	12	31%	0	0%
50563-000	Second Hand Stores	4,324	2,159	39	1,320	20	51%	17	44%	2	5%
50695-000	Vacuum Cleaners Repair	13,314	1,263	39	1,320	23	59%	15	38%	1	3%
60659-000	Photo Printing	4,016	2,222	39	1,320	35	90%	4	10%	0	0%
60956-000	Window Repair	17,513	1,080	39	1,320	22	56%	16	41%	1	3%
61009-000	Surgical Center	7,991	1,634	39	1,320	23	59%	16	41%	0	0%
80468-200	Medical Alert Systems	9,900	1,463	39	1,320	25	64%	13	33%	1	3%
80531-000	Orthopedic Appliances	5,937	1,891	39	1,320	35	90%	4	10%	0	0%
80546-000	Wholesale Perfume	5,440	1,961	39	1,320	24	62%	15	38%	0	0%
85349-100	Deck Cleaning	12,544	1,300	39	1,320	29	74%	10	26%	0	0%
00106-000	Animal Health Products	22,417	925	38	1,337	35	92%	3	8%	0	0%
30192-000	Elevator Service	25,155	837	38	1,337	22	58%	16	42%	0	0%
30348-200	Stair Lift	14,881	1,196	38	1,337	37	97%	1	3%	0	0%
30614-100	Neon Signs	7,263	1,713	38	1,337	12	32%	26	68%	0	0%
50257-000	Fire Department Equipment	3,130	2,424	38	1,337	14	37%	24	63%	0	0%
50316-000	Go-Karts	3,795	2,264	38	1,337	35	92%	3	8%	0	0%
50770-000	Hotel Products	1,264	3,227	38	1,337	22	58%	16	42%	0	0%
60035-000	Alternator Repair	5,967	1,887	38	1,337	22	58%	16	42%	0	0%
60156-000	Bowling	11,854	1,337	38	1,337	19	50%	19	50%	0	0%
60734-000	Real Estate School	39,121	638	38	1,337	30	79%	8	21%	0	0%
60816-000	Social Security Services	35,584	678	38	1,337	23	61%	15	39%	0	0%
80201-000	Contractors Equipment	18,043	1,059	38	1,337	24	63%	14	37%	0	0%
80339-000	Wholesale Gasoline	3,648	2,303	38	1,337	8	21%	29	76%	1	3%
92000-000	Glass Company	14,589	1,208	38	1,337	20	53%	18	47%	0	0%
10152-000	Pool Enclosures	14,757	1,202	37	1,351	31	84%	6	16%	0	0%
10176-000	Paving, Painting, Home Improvement - Itinerant Workers	7,762	1,657	37	1,351	3	8%	26	70%	8	22%
10177-100	Basement Remodeling	22,339	928	37	1,351	20	54%	16	43%	1	3%
20089-000	Investment Seminars	23,879	872	37	1,351	27	73%	10	27%	0	0%
30009-000	Aluminum Fabrication	19,206	1,011	37	1,351	29	78%	7	19%	1	3%
44095-000	Parking	2,247	2,737	37	1,351	23	62%	14	38%	0	0%
50155-101	E-cigarette Liquid	10,699	1,400	37	1,351	19	51%	16	43%	2	5%
50673-000	Utility Trailers	15,605	1,168	37	1,351	30	81%	7	19%	0	0%
55556-000	Specialty Schools	1,510	3,069	37	1,351	12	32%	23	62%	2	5%
60134-300	Eyebrow Threading	3,284	2,380	37	1,351	16	43%	21	57%	0	0%
60209-000	Christmas Lights	17,473	1,082	37	1,351	25	68%	9	24%	3	8%
60253-000	Construction Management	68,583	396	37	1,351	13	35%	18	49%	6	16%
60644-000	Patent Agent	9,207	1,529	37	1,351	6	16%	21	57%	10	27%
60815-000	Soccer Clubs	3,659	2,299	37	1,351	18	49%	19	51%	0	0%
70524-000	Boat Rentals	8,489	1,593	37	1,351	20	54%	16	43%	1	3%
70571-100	Office Movers	6,168	1,860	37	1,351	37	100%	0	0%	0	0%
85296-000	Senior Services	34,211	696	37	1,351	27	73%	8	22%	2	5%
85308-000	Videographers	5,620	1,929	37	1,351	13	35%	24	65%	0	0%
90016-000	Vanity Publisher	12,553	1,298	37	1,351	14	38%	22	59%	1	3%
00198-000	Pet Training	21,079	958	36	1,370	15	42%	21	58%	0	0%
50032-100	Automobile Purchasing Consultant	12,037	1,323	36	1,370	29	81%	6	17%	1	3%
50094-000	Braids	2,918	2,484	36	1,370	17	47%	18	50%	1	3%
50543-000	Reptiles	11,644	1,347	36	1,370	12	33%	24	67%	0	0%
60231-000	Communication Consultant	26,213	815	36	1,370	20	56%	15	42%	1	3%
60262-000	Copy Services	32,787	711	36	1,370	22	61%	12	33%	2	6%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60309-103	Truck Driver Training	13,141	1,269	36	1,370	21	58%	12	33%	3	8%
60335-000	General Engineering Contractor	85,264	334	36	1,370	19	53%	16	44%	1	3%
60508-000	Legal Clinic	19,038	1,020	36	1,370	30	83%	6	17%	0	0%
60897-000	Traffic Consultants	8,465	1,597	36	1,370	31	86%	5	14%	0	0%
65777-000	Government Grant Services	23,721	878	36	1,370	19	53%	6	17%	11	31%
65840-100	Housing Consultants	7,477	1,687	36	1,370	12	33%	22	61%	2	6%
70560-000	Sanitary Landfill	1,269	3,220	36	1,370	32	89%	4	11%	0	0%
80273-000	Electronic Instruments	7,228	1,716	36	1,370	10	28%	20	56%	6	17%
82600-200	College Admissions Counselor	29,405	752	36	1,370	34	94%	1	3%	1	3%
10127-000	Roofing Consultants	27,312	789	35	1,385	22	63%	11	31%	2	6%
20015-000	Franchise	16,017	1,152	35	1,385	25	71%	10	29%	0	0%
26000-000	Stamp Dealers	17,951	1,065	35	1,385	19	54%	15	43%	1	3%
30201-000	Diesel Engine	9,648	1,488	35	1,385	17	49%	18	51%	0	0%
50056-000	Barbecue	4,610	2,096	35	1,385	31	89%	4	11%	0	0%
50281-000	Frozen Food Companies	7,509	1,683	35	1,385	11	31%	24	69%	0	0%
60210-000	Churches	14,696	1,206	35	1,385	16	46%	19	54%	0	0%
60259-000	Convention Facilities	7,283	1,710	35	1,385	22	63%	12	34%	1	3%
60324-000	Electronic Development	4,806	2,064	35	1,385	15	43%	14	40%	6	17%
60327-000	Employment Contractors	44,768	563	35	1,385	10	29%	25	71%	0	0%
60330-000	Employment Training	22,996	897	35	1,385	22	63%	13	37%	0	0%
60528-000	Butler Service	14,102	1,231	35	1,385	17	49%	18	51%	0	0%
81000-500	Marijuana Accessories	1,052	3,400	35	1,385	3	9%	31	89%	1	3%
85265-000	Furnace Repair	7,057	1,738	35	1,385	18	51%	16	46%	1	3%
85303-000	Tile and Grout Cleaning	16,829	1,106	35	1,385	20	57%	15	43%	0	0%
00199-100	Find A Pet	49,607	523	34	1,400	26	76%	8	24%	0	0%
10037-000	Demolition Contractors	49,588	525	34	1,400	10	29%	24	71%	0	0%
10053-000	Smoke Alarm Systems	43,262	576	34	1,400	19	56%	13	38%	2	6%
10058-400	Carpet Installation	9,864	1,466	34	1,400	15	44%	19	56%	0	0%
10099-500	Patio Contractor	5,786	1,913	34	1,400	16	47%	16	47%	2	6%
30413-000	Music Publishing Companies	11,721	1,342	34	1,400	17	50%	16	47%	1	3%
30477-000	Wholesale Pet Foods	6,394	1,831	34	1,400	21	62%	13	38%	0	0%
44128-000	Taxes	2,969	2,464	34	1,400	16	47%	18	53%	0	0%
44132-000	Warranty Plans	4,712	2,080	34	1,400	16	47%	16	47%	2	6%
50060-000	Bathroom Accessories	10,563	1,414	34	1,400	20	59%	14	41%	0	0%
50180-000	Concrete Products	16,300	1,136	34	1,400	22	65%	12	35%	0	0%
50386-000	Language Training Aids	4,563	2,108	34	1,400	27	79%	6	18%	1	3%
50600-000	Souvenirs Retail	2,776	2,530	34	1,400	22	65%	11	32%	1	3%
60089-000	Audiologist	16,450	1,131	34	1,400	27	79%	6	18%	1	3%
60334-000	Professional Engineer	56,800	464	34	1,400	14	41%	20	59%	0	0%
60540-000	Marriage Counselor	34,800	687	34	1,400	19	56%	15	44%	0	0%
70000-000	Couriers	16,099	1,143	34	1,400	15	44%	18	53%	1	3%
70501-000	Air Cargo	9,374	1,510	34	1,400	13	38%	20	59%	1	3%
70559-100	Irrigation Design	14,487	1,215	34	1,400	16	47%	18	53%	0	0%
70571-101	International Movers	10,502	1,421	34	1,400	18	53%	13	38%	3	9%
70571-400	Long Distance Mover	3,197	2,403	34	1,400	24	71%	10	29%	0	0%
70637-000	Heavy Haul Trucking	37,541	649	34	1,400	15	44%	18	53%	1	3%
80688-000	Steam Cleaning	2,302	2,715	34	1,400	11	32%	15	44%	8	24%
81000-600	Medical Marijuana Dispensaries	9,969	1,460	34	1,400	16	47%	18	53%	0	0%
85260-000	Life Coach	23,250	889	34	1,400	16	47%	18	53%	0	0%
85278-000	Metal Fabrication	33,989	697	34	1,400	14	41%	20	59%	0	0%
00151-010	Fishing Gear	2,950	2,469	33	1,426	13	39%	19	58%	1	3%
10013-100	Design Contractor	30,396	737	33	1,426	13	39%	18	55%	2	6%
10032-200	Concrete Restoration	19,221	1,010	33	1,426	14	42%	17	52%	2	6%
20085-201	Risk Management	12,033	1,325	33	1,426	28	85%	5	15%	0	0%
30349-000	Emergency Lighting Equipment	5,862	1,899	33	1,426	16	48%	17	52%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30749-000	Wineries	9,366	1,512	33	1,426	17	52%	15	45%	1	3%
44125-000	Sports	2,545	2,616	33	1,426	14	42%	18	55%	1	3%
50242-000	Encyclopedia	4,556	2,111	33	1,426	5	15%	28	85%	0	0%
50342-000	Home Center	11,715	1,343	33	1,426	23	70%	10	30%	0	0%
50692-000	Upholstery Supplies	2,249	2,736	33	1,426	27	82%	6	18%	0	0%
60060-020	Art Gallery	4,542	2,114	33	1,426	24	73%	9	27%	0	0%
60590-000	Motorcycle Rental	4,749	2,074	33	1,426	30	91%	3	9%	0	0%
60650-101	Termite Control	15,153	1,181	33	1,426	27	82%	6	18%	0	0%
60670-000	Allergist	6,069	1,874	33	1,426	21	64%	12	36%	0	0%
60720-000	Race Tracks	5,116	2,013	33	1,426	21	64%	9	27%	3	9%
60856-000	Tax Reporting Service	13,401	1,258	33	1,426	13	39%	20	61%	0	0%
60966-000	Youth Organization Center	8,580	1,584	33	1,426	21	64%	12	36%	0	0%
80453-000	Magnets	2,508	2,633	33	1,426	32	97%	1	3%	0	0%
85279-000	Pen Pals	1,198	3,274	33	1,426	10	30%	21	64%	2	6%
85332-100	Cat Breeders	11,291	1,366	33	1,426	14	42%	18	55%	1	3%
10022-000	Carpet Layers	19,584	996	32	1,446	14	44%	18	56%	0	0%
10043-000	Drainage Contractors	22,794	906	32	1,446	19	59%	11	34%	2	6%
10092-000	Manufactured Home Transport	16,501	1,124	32	1,446	16	50%	15	47%	1	3%
15173-000	Disability Access	9,368	1,511	32	1,446	27	84%	5	16%	0	0%
30410-000	Monogram	6,270	1,849	32	1,446	3	9%	23	72%	6	19%
44062-000	Household Appliances	3,899	2,239	32	1,446	25	78%	7	22%	0	0%
50117-000	Business Forms and Systems	28,194	774	32	1,446	25	78%	6	19%	1	3%
50202-000	Delicatessen	6,767	1,780	32	1,446	15	47%	17	53%	0	0%
50488-100	Compounding Pharmacy	18,763	1,030	32	1,446	22	69%	9	28%	1	3%
50495-000	Picture Frame Dealers	8,718	1,567	32	1,446	15	47%	17	53%	0	0%
55647-000	Accessories	1,534	3,059	32	1,446	17	53%	15	47%	0	0%
60218-101	Sleep Apnea	7,032	1,743	32	1,446	23	72%	9	28%	0	0%
60367-100	Fire Damage Restoration	11,574	1,355	32	1,446	19	59%	12	38%	1	3%
60434-000	Heating System Repair	16,899	1,104	32	1,446	18	56%	14	44%	0	0%
60450-000	Human Factors	3,310	2,368	32	1,446	25	78%	7	22%	0	0%
60572-000	Hotel Management	4,302	2,165	32	1,446	22	69%	10	31%	0	0%
60658-300	School Photographers	2,134	2,777	32	1,446	29	91%	3	9%	0	0%
60676-000	Weight Reduction Physician	13,637	1,249	32	1,446	17	53%	13	41%	2	6%
60683-000	Hormone Replacement Therapy	19,572	998	32	1,446	19	59%	13	41%	0	0%
60858-100	Property Tax Consultants	33,881	699	32	1,446	26	81%	5	16%	1	3%
60894-000	Trademark Consultant	11,147	1,374	32	1,446	20	63%	11	34%	1	3%
65630-000	Laser Eye Surgery	26,861	800	32	1,446	22	69%	7	22%	3	9%
70598-000	Sewage Disposal	3,270	2,385	32	1,446	24	75%	8	25%	0	0%
80039-000	Auto Body Shop Equipment	15,217	1,179	32	1,446	12	38%	20	63%	0	0%
80415-100	Junk Removal	30,081	743	32	1,446	17	53%	14	44%	1	3%
80536-000	Wholesale Paint	5,297	1,992	32	1,446	18	56%	14	44%	0	0%
80571-000	Wholesale Plumbing Supplies	12,021	1,328	32	1,446	26	81%	6	19%	0	0%
00134-000	Frog Dealers	243	4,546	31	1,473	2	6%	22	71%	7	23%
10035-400	Home Performance Contractor	10,922	1,381	31	1,473	14	45%	16	52%	1	3%
10079-100	Home Additions	33,479	703	31	1,473	20	65%	11	35%	0	0%
10099-300	Hardscaping	25,574	828	31	1,473	20	65%	11	35%	0	0%
30595-000	Notary Public Seals	15,870	1,158	31	1,473	15	48%	16	52%	0	0%
44021-000	Consultant	9,355	1,513	31	1,473	15	48%	16	52%	0	0%
50061-000	Bath Supplies	8,338	1,608	31	1,473	20	65%	11	35%	0	0%
50120-200	Cabinet Doors	4,962	2,043	31	1,473	19	61%	12	39%	0	0%
50306-000	Gates	10,440	1,428	31	1,473	10	32%	21	68%	0	0%
50320-000	Greeting Card Store	9,150	1,538	31	1,473	15	48%	16	52%	0	0%
50568-000	Sewing Machine Dealers	13,437	1,256	31	1,473	21	68%	10	32%	0	0%
60098-000	Auto Electric Service	9,145	1,539	31	1,473	25	81%	6	19%	0	0%
60182-000	Career Counseling	27,562	786	31	1,473	15	48%	15	48%	1	3%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60332-000	Energy Management Consultant	44,854	559	31	1,473	21	68%	9	29%	1	3%
60568-000	Model Maker	2,869	2,506	31	1,473	6	19%	24	77%	1	3%
60901-000	Translators	34,419	691	31	1,473	24	77%	6	19%	1	3%
61029-000	Home Party Planning	7,221	1,719	31	1,473	29	94%	2	6%	0	0%
65150-000	Rent to Own	12,500	1,303	31	1,473	16	52%	15	48%	0	0%
73500-000	Body Waxing	6,248	1,853	31	1,473	18	58%	13	42%	0	0%
80158-000	Industrial Cleaning Chemicals	6,743	1,782	31	1,473	21	68%	10	32%	0	0%
80598-000	Vinyl Records	1,158	3,316	31	1,473	30	97%	1	3%	0	0%
81000-700	Hemp Products	7,767	1,656	31	1,473	18	58%	8	26%	5	16%
85262-000	Denturist	5,264	1,999	31	1,473	22	71%	8	26%	1	3%
86100-000	Construction Supplies	16,164	1,140	31	1,473	21	68%	9	29%	1	3%
10016-000	Pole Barn	36,650	662	30	1,497	26	87%	4	13%	0	0%
10177-102	Barn Construction	18,626	1,037	30	1,497	18	60%	11	37%	1	3%
20068-000	Stock Transfer Agents	10,021	1,454	30	1,497	28	93%	0	0%	2	7%
25079-000	Non-Compliant Debt Relief Services	12,315	1,309	30	1,497	14	47%	12	40%	4	13%
30094-000	Ceramics Supplies	2,503	2,635	30	1,497	28	93%	2	7%	0	0%
30707-000	Tower	6,479	1,819	30	1,497	15	50%	15	50%	0	0%
50021-000	Aquarium Dealers	11,592	1,352	30	1,497	16	53%	13	43%	1	3%
50557-000	Saw	5,309	1,989	30	1,497	7	23%	23	77%	0	0%
50798-000	Accordion	403	4,204	30	1,497	2	7%	5	17%	23	77%
60075-108	Business Law Attorney	26,942	798	30	1,497	22	73%	8	27%	0	0%
60093-000	Audio-Visual Production Services	12,163	1,319	30	1,497	10	33%	19	63%	1	3%
60189-000	Caskets	6,593	1,807	30	1,497	19	63%	8	27%	3	10%
60531-100	International Mailing Services	5,616	1,930	30	1,497	11	37%	16	53%	3	10%
60566-000	Manufactured Home Rental	6,976	1,749	30	1,497	15	50%	12	40%	3	10%
60667-000	Cardiologist	5,792	1,912	30	1,497	24	80%	6	20%	0	0%
60847-000	Private Pool	7,585	1,673	30	1,497	13	43%	16	53%	1	3%
60963-000	Dental X-Rays	5,369	1,974	30	1,497	22	73%	6	20%	2	7%
61026-000	Radon Testing	24,945	842	30	1,497	25	83%	5	17%	0	0%
80040-000	Auto Manufacturer Equipment	5,606	1,931	30	1,497	23	77%	7	23%	0	0%
80061-000	Bank Equipment	2,769	2,531	30	1,497	25	83%	5	17%	0	0%
10012-000	Building Construction Consultants	33,890	698	29	1,517	11	38%	18	62%	0	0%
10049-100	Commercial Electrician	44,927	558	29	1,517	18	62%	5	17%	6	21%
10087-000	Log Cabins	38,492	642	29	1,517	21	72%	7	24%	1	3%
10101-100	Driveway Sealer	9,251	1,526	29	1,517	6	21%	17	59%	6	21%
26000-100	Bullion Coin Dealers	21,650	944	29	1,517	26	90%	3	10%	0	0%
30312-000	Faux Jewels	2,635	2,581	29	1,517	6	21%	23	79%	0	0%
30479-000	Petroleum Products	9,710	1,481	29	1,517	18	62%	11	38%	0	0%
50036-000	Car Bumpers	6,725	1,787	29	1,517	20	69%	7	24%	2	7%
50093-000	Boys Clothing	9,034	1,545	29	1,517	11	38%	18	62%	0	0%
50152-000	Chinese Food	1,355	3,158	29	1,517	11	38%	18	62%	0	0%
60000-000	Auto Air Conditioning	7,878	1,649	29	1,517	14	48%	14	48%	1	3%
60075-118	Divorce Lawyers	20,956	961	29	1,517	22	76%	7	24%	0	0%
60107-900	Fleet Services	3,729	2,280	29	1,517	16	55%	13	45%	0	0%
60175-000	Camper Rental	6,213	1,858	29	1,517	23	79%	5	17%	1	3%
60241-000	Multimedia Computer	4,173	2,192	29	1,517	15	52%	14	48%	0	0%
60284-000	Party Decoration Contractors	3,255	2,390	29	1,517	8	28%	21	72%	0	0%
60342-000	Gasoline Engine	1,605	3,025	29	1,517	27	93%	2	7%	0	0%
60411-000	Golf Lessons	3,765	2,269	29	1,517	22	76%	7	24%	0	0%
60444-000	Hospital Consultants	4,092	2,203	29	1,517	14	48%	15	52%	0	0%
60771-000	Sales Promotion Services	19,256	1,008	29	1,517	12	41%	17	59%	0	0%
61031-000	Book Sales	1,188	3,287	29	1,517	16	55%	13	45%	0	0%
65114-000	Aviation Services	10,149	1,448	29	1,517	15	52%	14	48%	0	0%
70508-200	Drone Repair	920	3,516	29	1,517	24	83%	5	17%	0	0%
80373-000	Wholesale Hardware	8,485	1,594	29	1,517	19	66%	10	34%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80547-000	Wholesale Pet Supplies	6,790	1,776	29	1,517	20	69%	9	31%	0	0%
80600-000	Commercial Refrigeration	33,187	707	29	1,517	17	59%	10	34%	2	7%
80806-000	Oil and Gas Exploration	33,063	708	29	1,517	20	69%	8	28%	1	3%
81000-800	CBD Oil	2,971	2,463	29	1,517	14	48%	14	48%	1	3%
85271-000	Horseback Riding	4,424	2,137	29	1,517	13	45%	15	52%	1	3%
85346-000	Alternative Medicine	20,763	968	29	1,517	21	72%	7	24%	1	3%
10066-000	Glass Coating	14,502	1,214	28	1,547	19	68%	9	32%	0	0%
10077-000	Home Automation	14,551	1,211	28	1,547	19	68%	9	32%	0	0%
10173-000	Wheelchair Ramps	13,528	1,254	28	1,547	17	61%	11	39%	0	0%
25045-100	Home Buyers	18,078	1,057	28	1,547	20	71%	7	25%	1	4%
30068-000	Meat	6,236	1,855	28	1,547	10	36%	12	43%	6	21%
30509-000	Playground Equipment	14,159	1,229	28	1,547	15	54%	13	46%	0	0%
44135-000	Cable, Internet and Radio	3,082	2,439	28	1,547	21	75%	7	25%	0	0%
50231-000	Dressmaker	6,105	1,866	28	1,547	12	43%	14	50%	2	7%
50441-100	Motorcycle Customization	7,515	1,681	28	1,547	8	29%	19	68%	1	4%
50488-200	Specialty Pharmacy	7,162	1,724	28	1,547	22	79%	6	21%	0	0%
50595-000	Snowmobile	4,552	2,112	28	1,547	21	75%	7	25%	0	0%
60038-000	Animation Mechanics	1,540	3,056	28	1,547	25	89%	3	11%	0	0%
60039-000	Antique Restoration	6,432	1,822	28	1,547	8	29%	17	61%	3	11%
60060-010	Art Dealers	4,040	2,215	28	1,547	6	21%	21	75%	1	4%
60075-106	Real Estate Lawyer	25,011	839	28	1,547	18	64%	10	36%	0	0%
60202-000	China Repair	1,450	3,104	28	1,547	4	14%	24	86%	0	0%
60410-000	Public Golf Courses	10,834	1,390	28	1,547	18	64%	10	36%	0	0%
60494-000	Land for Sale	29,499	749	28	1,547	22	79%	6	21%	0	0%
60817-000	Social Service Organizations	14,329	1,220	28	1,547	17	61%	11	39%	0	0%
61087-000	Telephone Solicitation	10,252	1,441	28	1,547	18	64%	4	14%	6	21%
65243-100	Cyber Security	6,795	1,774	28	1,547	25	89%	3	11%	0	0%
65778-000	Grant, Scholarship and Financial Aid Finder Service	17,745	1,073	28	1,547	9	32%	11	39%	8	29%
70572-210	Moving Assistance	4,462	2,126	28	1,547	12	43%	15	54%	1	4%
70650-000	Bottled Water	7,121	1,732	28	1,547	19	68%	8	29%	1	4%
10097-000	Parking Lot Maintenance	16,974	1,098	27	1,571	21	78%	6	22%	0	0%
10153-300	Above Ground Pools	7,759	1,658	27	1,571	26	96%	1	4%	0	0%
20050-200	Advance Fee Residential Loan Modification (CA)	10,259	1,440	27	1,571	9	33%	13	48%	5	19%
30128-000	Concrete Mixing Plant Equipment	1,076	3,380	27	1,571	26	96%	1	4%	0	0%
30714-000	Industrial Trucks	5,259	2,000	27	1,571	13	48%	14	52%	0	0%
44035-000	Electrical	6,631	1,799	27	1,571	17	63%	10	37%	0	0%
50218-000	Door and Gate Operating Devices	10,915	1,383	27	1,571	24	89%	3	11%	0	0%
50412-000	Map Dealers	1,209	3,268	27	1,571	25	93%	2	7%	0	0%
50533-000	Razors	7,976	1,636	27	1,571	25	93%	2	7%	0	0%
50751-000	Vehicle Sales Manufacturing Companies	3,682	2,294	27	1,571	22	81%	5	19%	0	0%
60130-000	Basketball Clubs	2,885	2,495	27	1,571	15	56%	12	44%	0	0%
60215-100	Mobile Dry Cleaning	1,922	2,867	27	1,571	18	67%	9	33%	0	0%
60623-000	Office Space Rental	7,481	1,686	27	1,571	13	48%	13	48%	1	4%
60710-000	Psychologist	29,494	751	27	1,571	18	67%	8	30%	1	4%
60769-000	Sales Organization	10,487	1,424	27	1,571	18	67%	4	15%	5	19%
60819-000	Solar Energy Development	6,058	1,875	27	1,571	24	89%	2	7%	1	4%
60893-000	Expositions	9,720	1,480	27	1,571	12	44%	14	52%	1	4%
60919-000	Van Conversions	6,935	1,756	27	1,571	22	81%	5	19%	0	0%
65077-000	Bankruptcy Assistance	7,957	1,641	27	1,571	17	63%	9	33%	1	4%
80342-000	Wholesale General Merchandise	3,637	2,305	27	1,571	18	67%	9	33%	0	0%
80425-000	Laser	9,900	1,463	27	1,571	18	67%	9	33%	0	0%
80432-000	Wholesale Lighting Fixtures	8,427	1,599	27	1,571	22	81%	5	19%	0	0%
85304-000	Tile Sales	6,542	1,814	27	1,571	13	48%	13	48%	1	4%
85330-000	Sports Bar	8,157	1,621	27	1,571	13	48%	13	48%	1	4%
87600-100	Service Dogs	14,976	1,187	27	1,571	13	48%	14	52%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
90025-000	Government Auctions and Job Listing Services	4,585	2,102	27	1,571	25	93%	2	7%	0	0%
25054-000	Foreclosures	29,025	760	26	1,597	19	73%	4	15%	3	12%
44091-000	Optometry	944	3,488	26	1,597	22	85%	4	15%	0	0%
50481-100	Bounce House	7,686	1,665	26	1,597	11	42%	14	54%	1	4%
55547-000	Antiques	2,525	2,625	26	1,597	12	46%	13	50%	1	4%
60092-000	Audio Visual Equipment Repair	5,928	1,893	26	1,597	13	50%	13	50%	0	0%
60171-000	Business Brokers	34,250	695	26	1,597	21	81%	4	15%	1	4%
60267-000	Credit Card Protection Services	12,656	1,289	26	1,597	10	38%	10	38%	6	23%
60379-000	Food Service Management	8,905	1,555	26	1,597	22	85%	4	15%	0	0%
60457-000	Immigration Consultant	18,706	1,034	26	1,597	16	62%	9	35%	1	4%
60532-000	Management Training	9,451	1,503	26	1,597	11	42%	15	58%	0	0%
60745-000	Religious Organizations	9,929	1,462	26	1,597	12	46%	14	54%	0	0%
60772-000	Sales Training	10,770	1,396	26	1,597	17	65%	9	35%	0	0%
60780-000	Kindergarten	23,552	883	26	1,597	15	58%	10	38%	1	4%
70631-000	Transit Line	1,793	2,930	26	1,597	14	54%	12	46%	0	0%
80406-000	Janitor Supplies	14,898	1,191	26	1,597	7	27%	19	73%	0	0%
81500-000	Tea Manufacturers	2,096	2,787	26	1,597	21	81%	5	19%	0	0%
85349-000	Deck Waterproofing	6,837	1,770	26	1,597	22	85%	4	15%	0	0%
00219-100	Tree Pruning Service	12,635	1,292	25	1,614	7	28%	17	68%	1	4%
10112-000	Plastering Contractors	40,063	619	25	1,614	11	44%	13	52%	1	4%
10121-000	Road Contractors	23,927	868	25	1,614	11	44%	13	52%	1	4%
20066-000	Savings and Loan Associations	10,241	1,443	25	1,614	18	72%	7	28%	0	0%
30238-000	Food Manufacturing Equipment	3,743	2,278	25	1,614	21	84%	4	16%	0	0%
30614-400	Digital Signs	4,083	2,205	25	1,614	8	32%	15	60%	2	8%
50101-000	Concrete Bricks	10,330	1,435	25	1,614	11	44%	13	52%	1	4%
50262-000	Seafood Retail	13,163	1,266	25	1,614	20	80%	5	20%	0	0%
50415-000	Marine Equipment	11,396	1,362	25	1,614	18	72%	6	24%	1	4%
50546-000	Riding Apparel	1,418	3,120	25	1,614	1	4%	24	96%	0	0%
50677-000	Trailer Repair	10,397	1,432	25	1,614	15	60%	9	36%	1	4%
50690-000	Uniform Accessories	4,222	2,179	25	1,614	9	36%	4	16%	12	48%
50762-100	Renewable Energy	13,625	1,250	25	1,614	18	72%	7	28%	0	0%
55626-000	Oils	503	4,039	25	1,614	12	48%	13	52%	0	0%
55644-000	Publishers	2,837	2,514	25	1,614	17	68%	7	28%	1	4%
60152-000	Charter Boat	10,369	1,434	25	1,614	9	36%	12	48%	4	16%
60201-100	Chimney Sweeper	14,161	1,228	25	1,614	9	36%	14	56%	2	8%
60257-000	Contractors Equipment Rental	14,554	1,210	25	1,614	16	64%	9	36%	0	0%
60305-000	Drafting Services	9,818	1,474	25	1,614	10	40%	15	60%	0	0%
60345-000	Entertainment Bureau	9,790	1,475	25	1,614	20	80%	5	20%	0	0%
60445-200	Outpatient Surgery Center	4,443	2,132	25	1,614	13	52%	10	40%	2	8%
60701-000	Political Organization	15,621	1,167	25	1,614	10	40%	14	56%	1	4%
60724-000	Radiator	11,126	1,376	25	1,614	22	88%	3	12%	0	0%
60885-000	Portable Toilet	12,210	1,316	25	1,614	17	68%	8	32%	0	0%
60940-100	Pressure Washer	15,125	1,182	25	1,614	19	76%	6	24%	0	0%
60970-100	Surgeons	7,964	1,639	25	1,614	16	64%	9	36%	0	0%
60995-000	Car Rust Proofing	4,705	2,081	25	1,614	16	64%	9	36%	0	0%
70504-000	Aircraft Charter	12,917	1,275	25	1,614	9	36%	15	60%	1	4%
70596-000	Satellite Communication	7,354	1,700	25	1,614	15	60%	9	36%	1	4%
80041-110	Custom Wheels	5,606	1,931	25	1,614	13	52%	12	48%	0	0%
80668-110	Solar Installation	4,252	2,171	25	1,614	17	68%	8	32%	0	0%
80699-000	Natural Stone	22,535	919	25	1,614	14	56%	11	44%	0	0%
80765-000	Vacuum Equipment	6,301	1,843	25	1,614	19	76%	6	24%	0	0%
80819-000	Gas Distributors	4,864	2,056	25	1,614	17	68%	6	24%	2	8%
85359-100	Social Media Consultant	7,366	1,699	25	1,614	15	60%	8	32%	2	8%
10032-100	Concrete Leveling	19,144	1,013	24	1,649	10	42%	14	58%	0	0%
10078-200	Custom Home Builder	10,529	1,418	24	1,649	12	50%	12	50%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
10154-010	Pool Repair	2,855	2,508	24	1,649	8	33%	15	63%	1	4%
20014-000	Currency Exchange	7,222	1,717	24	1,649	7	29%	16	67%	1	4%
25047-000	Wealth Building Seminars	12,028	1,326	24	1,649	21	88%	3	13%	0	0%
30600-000	Semiconductor Devices	2,020	2,828	24	1,649	24	100%	0	0%	0	0%
30772-000	County Government	7,437	1,689	24	1,649	13	54%	11	46%	0	0%
44053-000	Fuel	451	4,121	24	1,649	6	25%	17	71%	1	4%
44092-000	Organization	1,003	3,437	24	1,649	17	71%	7	29%	0	0%
50001-000	Air Conditioning Equipment	4,644	2,091	24	1,649	19	79%	5	21%	0	0%
50010-100	Guitar	5,567	1,940	24	1,649	9	38%	12	50%	3	13%
50027-100	Scrapbook	3,694	2,291	24	1,649	5	21%	19	79%	0	0%
50038-000	Custom Car Dealers	6,094	1,871	24	1,649	14	58%	10	42%	0	0%
50076-000	Billiard Supplies	8,707	1,570	24	1,649	19	79%	5	21%	0	0%
50097-000	Brake Equipment	3,220	2,398	24	1,649	22	92%	2	8%	0	0%
50305-100	Gas Power Equipment	2,617	2,590	24	1,649	19	79%	5	21%	0	0%
50367-100	Pet Jewelry	1,144	3,326	24	1,649	7	29%	9	38%	8	33%
50451-000	Nails	623	3,847	24	1,649	10	42%	14	58%	0	0%
50509-000	Police Equipment	6,673	1,794	24	1,649	17	71%	6	25%	1	4%
50678-000	Trampoline	3,655	2,301	24	1,649	15	63%	9	38%	0	0%
50790-000	Rescue Equipment	6,968	1,751	24	1,649	11	46%	9	38%	4	17%
55421-000	Itinerant Bulk Meat	9,304	1,521	24	1,649	7	29%	17	71%	0	0%
55433-000	Modular Home Foundation	5,081	2,018	24	1,649	11	46%	13	54%	0	0%
60102-100	Car Leasing	2,155	2,767	24	1,649	21	88%	3	13%	0	0%
60172-105	Planning Consultants	15,559	1,169	24	1,649	11	46%	13	54%	0	0%
60350-020	Estate Sales	5,244	2,005	24	1,649	13	54%	11	46%	0	0%
60533-200	Project Management	8,803	1,560	24	1,649	18	75%	5	21%	1	4%
60755-000	Restaurant Equipment Repair	12,652	1,290	24	1,649	10	42%	14	58%	0	0%
60936-000	Washing Machine Parts	1,380	3,144	24	1,649	0	0%	24	100%	0	0%
61041-000	Cleaning Supplies by Internet	4,455	2,127	24	1,649	10	42%	14	58%	0	0%
65548-100	Healthcare Staffing	20,090	984	24	1,649	20	83%	4	17%	0	0%
70514-000	Airport	4,834	2,060	24	1,649	14	58%	10	42%	0	0%
77400-000	Class Action Settlement Administrator	12,287	1,310	24	1,649	19	79%	5	21%	0	0%
80159-000	Chemicals	18,982	1,023	24	1,649	10	42%	12	50%	2	8%
80178-000	Wholesale Clocks	684	3,773	24	1,649	11	46%	13	54%	0	0%
80450-000	Wholesale Lumber	10,304	1,436	24	1,649	11	46%	13	54%	0	0%
80477-000	Extruded Metal	3,210	2,401	24	1,649	4	17%	20	83%	0	0%
83000-000	Organic Products	8,597	1,582	24	1,649	8	33%	13	54%	3	13%
85317-000	Flat Roofing Contractors	8,353	1,607	24	1,649	8	33%	14	58%	2	8%
00222-100	Emergency Vet	6,409	1,826	23	1,688	17	74%	6	26%	0	0%
10095-200	Commercial Painting Contractors	25,949	820	23	1,688	12	52%	10	43%	1	4%
15127-000	Roof Cleaning	21,251	955	23	1,688	11	48%	12	52%	0	0%
30069-000	Cabinet Supplies	12,020	1,329	23	1,688	10	43%	13	57%	0	0%
30441-000	Oxygen	9,982	1,458	23	1,688	20	87%	3	13%	0	0%
30534-200	3D Printers	840	3,594	23	1,688	13	57%	9	39%	1	4%
30619-100	Silversmith	1,100	3,364	23	1,688	0	0%	15	65%	8	35%
30760-100	Wood Products	1,886	2,886	23	1,688	11	48%	12	52%	0	0%
44123-000	Smoking Products	295	4,420	23	1,688	6	26%	16	70%	1	4%
50031-000	Audio Visual Equipment Supplies	4,144	2,198	23	1,688	12	52%	10	43%	1	4%
50134-000	Used Carpet	6,982	1,746	23	1,688	16	70%	7	30%	0	0%
50151-000	Glassware	13,171	1,265	23	1,688	11	48%	11	48%	1	4%
50358-000	Insulation Materials	8,974	1,550	23	1,688	13	57%	10	43%	0	0%
50720-100	Tankless Water Heaters	2,601	2,596	23	1,688	15	65%	8	35%	0	0%
60527-300	Mildew Remediation	17,729	1,074	23	1,688	18	78%	5	22%	0	0%
60589-000	Motor Home Rentals	3,009	2,449	23	1,688	13	57%	7	30%	3	13%
60656-000	Aerial Photographer	10,413	1,431	23	1,688	8	35%	15	65%	0	0%
60732-110	Commercial Property Management	2,561	2,610	23	1,688	14	61%	6	26%	3	13%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60761-000	Shooting Range	5,641	1,926	23	1,688	17	74%	6	26%	0	0%
60803-000	Comparative Shopping Service	22,958	898	23	1,688	23	100%	0	0%	0	0%
60854-100	Permanent Makeup	9,167	1,535	23	1,688	13	57%	9	39%	1	4%
80407-000	Jewelry Supplies	4,012	2,223	23	1,688	6	26%	17	74%	0	0%
80446-000	Lock Manufacturers	2,205	2,752	23	1,688	3	13%	20	87%	0	0%
80493-000	Manufactured Home Supplies	5,089	2,016	23	1,688	22	96%	1	4%	0	0%
80674-000	Hot Tub Rental	6,888	1,763	23	1,688	20	87%	3	13%	0	0%
85264-010	Fence Services	1,585	3,038	23	1,688	8	35%	14	61%	1	4%
90017-000	Prize Promotions	12,885	1,278	23	1,688	5	22%	12	52%	6	26%
90021-400	Charity - Community Development & Civic Organizations	14,843	1,199	23	1,688	17	74%	6	26%	0	0%
00155-200	Commercial Landscape Contractors	20,931	962	22	1,716	15	68%	7	32%	0	0%
30147-000	Decals	7,607	1,670	22	1,716	13	59%	8	36%	1	5%
30251-100	Furniture Builders	1,127	3,344	22	1,716	9	41%	9	41%	4	18%
31000-000	Home Schooling Materials	4,734	2,075	22	1,716	13	59%	9	41%	0	0%
50040-100	Co-Op Car Dealers	7,416	1,692	22	1,716	14	64%	8	36%	0	0%
50081-000	Boat Covers	8,293	1,614	22	1,716	11	50%	10	45%	1	5%
50261-000	Firewood	9,698	1,482	22	1,716	11	50%	11	50%	0	0%
50297-000	Household Garbage Disposal	2,019	2,829	22	1,716	11	50%	11	50%	0	0%
50300-000	Garments - Printing & Lettering	7,203	1,720	22	1,716	14	64%	7	32%	1	5%
50511-000	Pottery	4,916	2,049	22	1,716	15	68%	7	32%	0	0%
50554-000	Saddle	5,302	1,991	22	1,716	15	68%	7	32%	0	0%
50570-000	Sewing Machine Parts	2,406	2,674	22	1,716	11	50%	11	50%	0	0%
50730-100	Wedding Cakes	1,270	3,217	22	1,716	9	41%	13	59%	0	0%
50737-500	Replacement Windows	17,176	1,090	22	1,716	21	95%	1	5%	0	0%
50744-000	Yarn	3,382	2,356	22	1,716	8	36%	14	64%	0	0%
50810-000	Jet Ski	3,952	2,234	22	1,716	9	41%	13	59%	0	0%
55541-000	Child Care Services	2,659	2,575	22	1,716	15	68%	7	32%	0	0%
60052-100	Arborist	16,600	1,120	22	1,716	14	64%	7	32%	1	5%
60075-122	Immigration Lawyer	17,016	1,097	22	1,716	11	50%	10	45%	1	5%
60240-000	Graphics Computer	3,280	2,381	22	1,716	8	36%	11	50%	3	14%
60334-101	Engineering Consultant	28,332	770	22	1,716	7	32%	14	64%	1	5%
60665-300	Urologist	4,021	2,221	22	1,716	17	77%	5	23%	0	0%
60712-000	Public Relations Counselor	13,911	1,237	22	1,716	4	18%	6	27%	12	55%
60791-000	Self Defense	6,032	1,878	22	1,716	15	68%	7	32%	0	0%
60861-000	Technical Writing	10,252	1,441	22	1,716	2	9%	20	91%	0	0%
66002-100	Commercial Cleaning Services	59,839	447	22	1,716	15	68%	7	32%	0	0%
80039-100	Hybrid Car Dealers	1,321	3,184	22	1,716	22	100%	0	0%	0	0%
80153-000	Wholesale Chairs	4,608	2,097	22	1,716	7	32%	13	59%	2	9%
80467-000	Wholesale Meat	12,223	1,315	22	1,716	8	36%	12	55%	2	9%
85296-300	Senior Care	27,776	783	22	1,716	19	86%	3	14%	0	0%
30282-000	Gymnasium Equipment	4,522	2,117	21	1,746	14	67%	7	33%	0	0%
30316-000	Key Control Systems	2,359	2,691	21	1,746	7	33%	14	67%	0	0%
30338-200	Leak Detection	11,713	1,344	21	1,746	16	76%	4	19%	1	5%
30370-000	New Machinery	16,900	1,103	21	1,746	16	76%	5	24%	0	0%
30463-000	Document Shredding	18,066	1,058	21	1,746	18	86%	3	14%	0	0%
44030-000	Design	2,153	2,768	21	1,746	8	38%	12	57%	1	5%
44038-000	Employment	1,923	2,866	21	1,746	2	10%	19	90%	0	0%
50423-000	Mexican Food	2,457	2,653	21	1,746	12	57%	9	43%	0	0%
50589-100	Skateboard Equipment	182	4,706	21	1,746	12	57%	9	43%	0	0%
50613-000	Stamp Collecting	6,105	1,866	21	1,746	12	57%	9	43%	0	0%
50693-000	Upholstery Fabric	7,293	1,708	21	1,746	8	38%	10	48%	3	14%
50722-100	Water Conditioning Contractor	8,518	1,588	21	1,746	15	71%	5	24%	1	5%
50737-300	Vinyl Windows	6,986	1,745	21	1,746	12	57%	8	38%	1	5%
50750-100	Helicopter Rental	1,973	2,847	21	1,746	2	10%	19	90%	0	0%
60239-100	Forensic Computers	4,724	2,078	21	1,746	19	90%	2	10%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60289-102	Endodontics	4,671	2,085	21	1,746	18	86%	3	14%	0	0%
60361-100	Designer Pet Clothes	1,269	3,220	21	1,746	12	57%	8	38%	1	5%
60382-000	Charity Foundations	22,838	901	21	1,746	21	100%	0	0%	0	0%
60438-000	Holistic Health Practitioner	17,136	1,092	21	1,746	10	48%	10	48%	1	5%
60571-000	Hotel Consultants	936	3,499	21	1,746	7	33%	14	67%	0	0%
60669-100	Infertility	6,428	1,823	21	1,746	15	71%	5	24%	1	5%
60729-104	Rent to Own Real Estate	32,746	712	21	1,746	18	86%	3	14%	0	0%
60781-000	Elementary School	15,374	1,173	21	1,746	13	62%	6	29%	2	10%
60858-200	Tax Negotiators	18,006	1,062	21	1,746	16	76%	5	24%	0	0%
61014-000	Treatment Centers	4,501	2,120	21	1,746	13	62%	8	38%	0	0%
65785-000	Online Trading School	27,946	777	21	1,746	16	76%	5	24%	0	0%
66000-100	Jewelry Appraisal	5,602	1,933	21	1,746	4	19%	17	81%	0	0%
70538-000	Containerized Freight Service	5,545	1,946	21	1,746	15	71%	6	29%	0	0%
70571-500	Furniture Mover	3,716	2,285	21	1,746	15	71%	6	29%	0	0%
70623-200	Satellite TV	3,356	2,360	21	1,746	15	71%	4	19%	2	10%
80078-000	Beekeeping Supplies	2,874	2,504	21	1,746	11	52%	10	48%	0	0%
80267-000	Electric Heating Element	1,798	2,927	21	1,746	20	95%	1	5%	0	0%
80269-000	Electric Motor Repair	12,856	1,281	21	1,746	13	62%	8	38%	0	0%
80536-100	Automotive Paint	5,554	1,944	21	1,746	9	43%	12	57%	0	0%
80745-000	Tractor Parts	9,683	1,484	21	1,746	13	62%	6	29%	2	10%
85303-100	Grout Repair	7,885	1,647	21	1,746	12	57%	7	33%	2	10%
10006-200	Outdoor Kitchens	12,645	1,291	20	1,782	16	80%	3	15%	1	5%
10081-100	Spray Foam Insulation Contractors	26,803	801	20	1,782	14	70%	6	30%	0	0%
10099-100	Deck Repair	8,613	1,581	20	1,782	7	35%	11	55%	2	10%
20059-000	Pension and Profit Sharing Plans	10,575	1,413	20	1,782	16	80%	4	20%	0	0%
30220-000	Fiber Optics	7,452	1,688	20	1,782	19	95%	1	5%	0	0%
30478-000	Petroleum	7,354	1,700	20	1,782	9	45%	11	55%	0	0%
30775-000	U.S. Government	7,846	1,652	20	1,782	10	50%	9	45%	1	5%
44058-000	Hardware and Tools	511	4,031	20	1,782	14	70%	6	30%	0	0%
44064-000	Home Services	12,904	1,276	20	1,782	18	90%	2	10%	0	0%
50182-000	Ready Mixed Concrete	18,353	1,049	20	1,782	13	65%	7	35%	0	0%
50190-000	Costume Fabrics	3,746	2,277	20	1,782	15	75%	4	20%	1	5%
50564-000	Bulbs	8,971	1,551	20	1,782	15	75%	5	25%	0	0%
50656-000	Non-Ceramic Tile Contractors	9,327	1,516	20	1,782	7	35%	13	65%	0	0%
55578-000	Carpet and Rugs	2,320	2,708	20	1,782	14	70%	6	30%	0	0%
55654-000	Lab	519	4,016	20	1,782	8	40%	12	60%	0	0%
60075-116	Bankruptcy and Tax Attorney	2,432	2,665	20	1,782	3	15%	17	85%	0	0%
60218-300	Pain Management Clinics	18,096	1,056	20	1,782	9	45%	9	45%	2	10%
60289-101	Periodontist	6,795	1,774	20	1,782	15	75%	5	25%	0	0%
60353-100	Pilates	2,752	2,539	20	1,782	16	80%	4	20%	0	0%
60495-000	Language School	9,178	1,532	20	1,782	6	30%	10	50%	4	20%
60528-100	Maid Service	3,271	2,384	20	1,782	5	25%	13	65%	2	10%
60598-000	On Hold Music	3,869	2,246	20	1,782	12	60%	8	40%	0	0%
60808-000	Skating Rink	4,240	2,174	20	1,782	11	55%	9	45%	0	0%
61010-000	Plasma Donation	3,827	2,254	20	1,782	10	50%	10	50%	0	0%
61019-000	Theater Stage Play Houses	2,665	2,571	20	1,782	12	60%	8	40%	0	0%
70630-000	Transporting Trailers	5,939	1,890	20	1,782	10	50%	10	50%	0	0%
80083-000	Beverage Dispenser	2,320	2,708	20	1,782	16	80%	4	20%	0	0%
80131-000	Wholesale Candles	7,167	1,723	20	1,782	19	95%	1	5%	0	0%
80154-000	Check Cashing Protection Systems	5,246	2,003	20	1,782	18	90%	1	5%	1	5%
80306-000	Fire Safety Equipment	24,259	859	20	1,782	14	70%	6	30%	0	0%
80351-000	Golf Equipment Manufacturers	1,102	3,362	20	1,782	7	35%	13	65%	0	0%
80445-000	Locksmith Supplies	5,044	2,023	20	1,782	14	70%	6	30%	0	0%
80621-000	Sand	17,863	1,070	20	1,782	14	70%	6	30%	0	0%
80689-000	Steel Warehouse	8,731	1,565	20	1,782	16	80%	4	20%	0	0%

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85319-000	Chain Link Fence Contractors	6,710	1,788	20	1,782	8	40%	12	60%	0	0%
85331-100	Childrens Play Programs Instruction	2,929	2,479	20	1,782	12	60%	7	35%	1	5%
90021-450	Charity - Education & Literacy	10,684	1,402	20	1,782	9	45%	11	55%	0	0%
10184-100	Kitchen Cabinet Refacing	14,582	1,209	19	1,819	14	74%	5	26%	0	0%
20035-000	Renters Insurance	6,005	1,883	19	1,819	14	74%	5	26%	0	0%
30076-000	Wholesale Candy	4,194	2,188	19	1,819	13	68%	6	32%	0	0%
30339-000	Leather	3,856	2,249	19	1,819	6	32%	12	63%	1	5%
44022-000	Counseling	5,291	1,994	19	1,819	17	89%	2	11%	0	0%
44026-000	Dance	1,290	3,203	19	1,819	13	68%	6	32%	0	0%
44052-000	Food Industry	1,241	3,244	19	1,819	9	47%	10	53%	0	0%
50254-000	Fertilizer	10,552	1,415	19	1,819	18	95%	1	5%	0	0%
50353-200	Ice Cream	1,133	3,337	19	1,819	12	63%	7	37%	0	0%
50357-000	Instrument Cases	1,651	2,997	19	1,819	1	5%	16	84%	2	11%
50432-000	Manufactured Home Parts	5,936	1,892	19	1,819	4	21%	15	79%	0	0%
55552-000	Lamps	607	3,874	19	1,819	14	74%	5	26%	0	0%
60107-500	Car Tune-Up	2,400	2,677	19	1,819	13	68%	6	32%	0	0%
60126-100	Bartending School	4,608	2,097	19	1,819	12	63%	6	32%	1	5%
60134-200	Esthetician	5,873	1,898	19	1,819	10	53%	7	37%	2	11%
60350-010	Estate Auctions	1,011	3,429	19	1,819	11	58%	8	42%	0	0%
60380-000	Football Club	1,919	2,870	19	1,819	7	37%	11	58%	1	5%
60624-000	Office Buildings	4,081	2,207	19	1,819	8	42%	11	58%	0	0%
60736-000	Sound Recording	16,092	1,146	19	1,819	10	53%	8	42%	1	5%
60899-000	Trailer Leasing	6,554	1,811	19	1,819	9	47%	10	53%	0	0%
60986-000	Training Videos	4,630	2,093	19	1,819	11	58%	5	26%	3	16%
61081-000	Infomercial	2,395	2,681	19	1,819	19	100%	0	0%	0	0%
65548-000	Medical Staffing	10,732	1,398	19	1,819	8	42%	11	58%	0	0%
65665-000	Sports Medicine	3,156	2,416	19	1,819	11	58%	8	42%	0	0%
70543-000	Dock	5,450	1,959	19	1,819	15	79%	4	21%	0	0%
80036-000	Audio Visual Equipment Wholesale	2,873	2,505	19	1,819	15	79%	4	21%	0	0%
80098-000	Wholesale Bottles	6,550	1,812	19	1,819	16	84%	3	16%	0	0%
80454-000	Mailbox Manufacturers	3,232	2,394	19	1,819	10	53%	2	11%	7	37%
80649-000	Shoe Manufacturers Supplies	737	3,706	19	1,819	5	26%	13	68%	1	5%
80786-000	Welding Supplies	6,874	1,765	19	1,819	14	74%	5	26%	0	0%
80816-000	Warehouse Services	8,744	1,564	19	1,819	9	47%	10	53%	0	0%
85338-000	Pet Waste Removal	4,308	2,164	19	1,819	9	47%	9	47%	1	5%
85368-000	Corporate Lodging	7,049	1,740	19	1,819	12	63%	5	26%	2	11%
00153-200	Pet Kennels	6,265	1,850	18	1,852	10	56%	6	33%	2	11%
00219-300	Tree Removal	1,801	2,925	18	1,852	4	22%	13	72%	1	6%
10038-000	Dock Builders	10,680	1,403	18	1,852	6	33%	11	61%	1	6%
20039-000	Workers Compensation Insurance	16,922	1,100	18	1,852	13	72%	5	28%	0	0%
20060-210	Home Maintenance	2,408	2,673	18	1,852	6	33%	12	67%	0	0%
30092-000	Cell Material	2,276	2,727	18	1,852	2	11%	15	83%	1	6%
30129-000	Condiments and Sauces	2,763	2,532	18	1,852	4	22%	14	78%	0	0%
30289-100	Horse Equipment	4,330	2,156	18	1,852	9	50%	8	44%	1	6%
30382-000	Meat Packers	9,482	1,499	18	1,852	11	61%	6	33%	1	6%
30432-000	Petroleum Oil	4,934	2,045	18	1,852	11	61%	7	39%	0	0%
30438-000	Ornamental Metal Work	14,826	1,200	18	1,852	12	67%	6	33%	0	0%
30744-000	Webbing	1,271	3,215	18	1,852	5	28%	9	50%	4	22%
44119-000	Sanitation	505	4,038	18	1,852	7	39%	11	61%	0	0%
50022-000	Archery Equipment	9,020	1,546	18	1,852	10	56%	7	39%	1	6%
50025-100	Handmade Art	1,509	3,070	18	1,852	8	44%	9	50%	1	6%
50066-000	Bed Wetting	311	4,396	18	1,852	15	83%	3	17%	0	0%
50163-000	Cocktail Bar	5,630	1,927	18	1,852	7	39%	11	61%	0	0%
50239-000	Electronic Power Supplies	4,454	2,129	18	1,852	12	67%	6	33%	0	0%
50326-200	Air Gun	5,080	2,019	18	1,852	8	44%	10	56%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50492-000	Piano	8,165	1,620	18	1,852	12	67%	5	28%	1	6%
50538-000	Refrigerator and Freezer Dealers	2,078	2,797	18	1,852	13	72%	5	28%	0	0%
50592-000	Ski Equipment	8,918	1,554	18	1,852	7	39%	9	50%	2	11%
50743-000	Work Clothes	4,881	2,053	18	1,852	13	72%	5	28%	0	0%
55592-000	Tools	936	3,499	18	1,852	8	44%	10	56%	0	0%
55661-000	Gymnastics	635	3,831	18	1,852	13	72%	5	28%	0	0%
60033-000	Alcoholism Information	14,883	1,195	18	1,852	6	33%	11	61%	1	6%
60090-000	Audio-Visual Consultant	16,029	1,150	18	1,852	9	50%	6	33%	3	17%
60129-000	Baseball Club	6,314	1,841	18	1,852	14	78%	4	22%	0	0%
60172-109	Security Consultant	6,123	1,865	18	1,852	14	78%	4	22%	0	0%
60239-000	Computer Disaster Recovery	9,152	1,537	18	1,852	9	50%	7	39%	2	11%
60326-100	Technical Staffing	20,162	981	18	1,852	9	50%	9	50%	0	0%
60328-000	Employee Leasing	12,452	1,304	18	1,852	16	89%	2	11%	0	0%
60336-000	Civil Engineer	24,274	858	18	1,852	16	89%	2	11%	0	0%
60368-100	Fire Protection Contractor	17,288	1,087	18	1,852	12	67%	6	33%	0	0%
60446-000	Hostel	784	3,652	18	1,852	9	50%	9	50%	0	0%
60592-000	Moving Equipment Rental	4,309	2,163	18	1,852	9	50%	9	50%	0	0%
60655-000	Photo Retouching	1,198	3,274	18	1,852	18	100%	0	0%	0	0%
60669-200	Ultrasound	5,356	1,980	18	1,852	13	72%	4	22%	1	6%
60927-100	Video Game Manufacturers	343	4,332	18	1,852	9	50%	9	50%	0	0%
61067-000	Dinner Theater	1,269	3,220	18	1,852	13	72%	5	28%	0	0%
65259-200	Corporate Event Planners	8,650	1,575	18	1,852	11	61%	7	39%	0	0%
72600-000	Property Tax Lenders	9,528	1,497	18	1,852	17	94%	1	6%	0	0%
80095-000	Wholesale Books	5,340	1,984	18	1,852	17	94%	1	6%	0	0%
80399-000	Information Processing	4,980	2,038	18	1,852	13	72%	5	28%	0	0%
80807-000	Sauna Equipment	9,170	1,533	18	1,852	13	72%	4	22%	1	6%
85300-000	Sky Diving	2,537	2,621	18	1,852	8	44%	8	44%	2	11%
85323-000	Emergency Disaster Preparedness	9,339	1,514	18	1,852	16	89%	2	11%	0	0%
85365-000	Environmental Testing	12,854	1,282	18	1,852	17	94%	1	6%	0	0%
89100-000	Brew Pub	4,412	2,141	18	1,852	14	78%	4	22%	0	0%
90021-300	Charity - Children & Youth	23,636	880	18	1,852	15	83%	3	17%	0	0%
90031-000	Charity - National	22,924	899	18	1,852	10	56%	7	39%	1	6%
00103-000	Agricultural Services	13,543	1,253	17	1,903	12	71%	5	29%	0	0%
00137-000	Game Birds	520	4,014	17	1,903	0	0%	17	100%	0	0%
00151-300	Outfitters	3,140	2,421	17	1,903	10	59%	7	41%	0	0%
10032-102	Concrete Repair	874	3,563	17	1,903	8	47%	9	53%	0	0%
10098-000	Parking Garage Construction	1,658	2,995	17	1,903	6	35%	11	65%	0	0%
10113-100	Commercial Plumber	19,728	992	17	1,903	10	59%	7	41%	0	0%
20080-100	Commercial Insurance Services	14,886	1,193	17	1,903	16	94%	1	6%	0	0%
30103-000	Tobacco Manufacturers	905	3,534	17	1,903	16	94%	1	6%	0	0%
30222-000	Air Filters	7,511	1,682	17	1,903	9	53%	8	47%	0	0%
30426-000	Oil Refinery	1,567	3,048	17	1,903	15	88%	2	12%	0	0%
30755-000	Wood Carving	2,273	2,730	17	1,903	3	18%	13	76%	1	6%
44039-000	Energy	1,406	3,128	17	1,903	16	94%	1	6%	0	0%
44129-000	Therapy	1,426	3,112	17	1,903	15	88%	2	12%	0	0%
50222-000	Doughnuts	3,185	2,407	17	1,903	6	35%	11	65%	0	0%
50279-100	Water Gardens	6,697	1,789	17	1,903	13	76%	4	24%	0	0%
50282-000	Fruits and Vegetables Retail	8,414	1,602	17	1,903	9	53%	8	47%	0	0%
50292-000	Unfinished Furniture	3,366	2,358	17	1,903	11	65%	6	35%	0	0%
50645-000	Disability Telecommunications Equipment	7,518	1,680	17	1,903	10	59%	7	41%	0	0%
50714-000	Wallpaper	4,586	2,101	17	1,903	12	71%	5	29%	0	0%
50762-200	Energy Audit	19,356	1,007	17	1,903	14	82%	2	12%	1	6%
50786-000	Wildlife Shop	3,834	2,252	17	1,903	12	71%	4	24%	1	6%
50791-000	Custom Suits	3,100	2,432	17	1,903	7	41%	10	59%	0	0%
60005-300	Reserve Study	572	3,926	17	1,903	13	76%	4	24%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60124-000	Barber School	4,651	2,089	17	1,903	8	47%	7	41%	2	12%
60238-000	Computer Cable Installation	7,713	1,663	17	1,903	11	65%	5	29%	1	6%
60303-000	Circular Distributing Services	4,447	2,130	17	1,903	13	76%	4	24%	0	0%
60346-000	Ecological Services	39,375	635	17	1,903	9	53%	7	41%	1	6%
60367-300	Fire Clean Up	8,649	1,576	17	1,903	9	53%	8	47%	0	0%
60370-000	Fishing Charters	7,745	1,660	17	1,903	13	76%	4	24%	0	0%
60387-000	Fundraising Supplies	13,553	1,252	17	1,903	11	65%	6	35%	0	0%
60422-000	Halls	2,700	2,560	17	1,903	6	35%	10	59%	1	6%
60498-000	Laundry Consultants	2,565	2,607	17	1,903	9	53%	8	47%	0	0%
60518-000	Linen Supply Service	6,533	1,816	17	1,903	11	65%	6	35%	0	0%
60715-000	Publicity Service	4,173	2,192	17	1,903	8	47%	9	53%	0	0%
60716-000	Pump Service	13,055	1,272	17	1,903	14	82%	3	18%	0	0%
60965-200	Yoga Studio	993	3,443	17	1,903	6	35%	11	65%	0	0%
61026-100	Radon Mitigation	24,803	844	17	1,903	12	71%	5	29%	0	0%
65840-000	Housing Authority	4,180	2,190	17	1,903	14	82%	3	18%	0	0%
70530-000	Bus Line Tickets	695	3,757	17	1,903	17	100%	0	0%	0	0%
70552-000	Freight Traffic Service	6,672	1,795	17	1,903	9	53%	8	47%	0	0%
70720-000	Hauling Contractors	8,704	1,571	17	1,903	7	41%	10	59%	0	0%
72101-000	Alcoholic Beverage Service	6,077	1,873	17	1,903	10	59%	7	41%	0	0%
80065-000	Barrels	2,550	2,612	17	1,903	9	53%	6	35%	2	12%
80747-000	Truck Trailer	5,810	1,907	17	1,903	11	65%	6	35%	0	0%
85266-200	Pool Tables	2,448	2,658	17	1,903	9	53%	8	47%	0	0%
86000-000	Awards	9,291	1,522	17	1,903	12	71%	5	29%	0	0%
10184-000	Cabinet Refinishing	14,381	1,219	16	1,949	5	31%	11	69%	0	0%
30222-100	Heating and Air Conditioning Filters	11,549	1,357	16	1,949	14	88%	2	13%	0	0%
30348-000	Lifts	9,540	1,494	16	1,949	6	38%	10	63%	0	0%
30508-000	Plating	6,974	1,750	16	1,949	8	50%	7	44%	1	6%
30694-000	Coupon Printer	1,889	2,885	16	1,949	7	44%	9	56%	0	0%
31100-000	Electronic Educational Kits	3,019	2,446	16	1,949	3	19%	13	81%	0	0%
44004-000	Ammunition & Weapons	1,638	3,002	16	1,949	9	56%	7	44%	0	0%
44097-000	Pets	707	3,745	16	1,949	4	25%	12	75%	0	0%
44133-000	Water Service	720	3,724	16	1,949	11	69%	5	31%	0	0%
50063-000	Battery Charging	2,334	2,704	16	1,949	11	69%	5	31%	0	0%
50217-000	Dolls	4,425	2,136	16	1,949	12	75%	3	19%	1	6%
50272-000	Flea Markets	4,946	2,044	16	1,949	10	63%	6	38%	0	0%
50312-000	Girls Apparel	1,701	2,972	16	1,949	2	13%	14	88%	0	0%
50461-000	Nuts	5,626	1,928	16	1,949	11	69%	5	31%	0	0%
50727-000	Wax	1,164	3,313	16	1,949	6	38%	10	63%	0	0%
55433-100	Mobile Home Foundation	1,087	3,373	16	1,949	13	81%	3	19%	0	0%
60075-107	Traffic Law Attorney	5,763	1,916	16	1,949	13	81%	3	19%	0	0%
60075-123	Litigation Lawyer	13,154	1,268	16	1,949	10	63%	6	38%	0	0%
60165-000	Building Inspector	22,023	934	16	1,949	14	88%	2	13%	0	0%
60172-107	Employee Benefit Consultants	4,439	2,134	16	1,949	10	63%	6	38%	0	0%
60351-000	Eviction	6,623	1,802	16	1,949	6	38%	8	50%	2	13%
60483-000	Labeling	6,735	1,784	16	1,949	7	44%	9	56%	0	0%
60641-000	Park	1,814	2,917	16	1,949	13	81%	2	13%	1	6%
60650-102	Bed Bug Removal	10,528	1,419	16	1,949	14	88%	2	13%	0	0%
60778-000	School Information	7,197	1,721	16	1,949	9	56%	7	44%	0	0%
60783-100	Vocational School	6,674	1,793	16	1,949	8	50%	8	50%	0	0%
60873-000	Tent Rentals	5,825	1,903	16	1,949	12	75%	4	25%	0	0%
60971-100	Breastfeeding	3,128	2,425	16	1,949	15	94%	1	6%	0	0%
65262-100	Hospitality	2,705	2,555	16	1,949	8	50%	8	50%	0	0%
70516-000	Air Ambulance Service	14,715	1,204	16	1,949	15	94%	1	6%	0	0%
70528-000	Bridge Operator	594	3,893	16	1,949	15	94%	1	6%	0	0%
70559-200	Irrigation Repair	10,139	1,449	16	1,949	9	56%	7	44%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
70559-300	Irrigation	4,007	2,226	16	1,949	12	75%	4	25%	0	0%
70580-000	Post Offices	2,216	2,747	16	1,949	7	44%	9	56%	0	0%
80008-000	Adhesive	5,827	1,902	16	1,949	8	50%	7	44%	1	6%
80467-100	Meat Processing	11,750	1,340	16	1,949	9	56%	7	44%	0	0%
80549-000	Wholesale Photography Equipment	1,355	3,158	16	1,949	10	63%	6	38%	0	0%
80629-000	Scrap Metal	12,168	1,318	16	1,949	7	44%	8	50%	1	6%
80671-000	Solar Energy Parts	9,003	1,549	16	1,949	11	69%	4	25%	1	6%
80713-000	Tanning Equipment	4,421	2,138	16	1,949	10	63%	5	31%	1	6%
85264-300	Wood Fence	2,610	2,593	16	1,949	5	31%	11	69%	0	0%
85375-000	Massage School	4,096	2,202	16	1,949	11	69%	3	19%	2	13%
88000-000	Business Plan	8,036	1,631	16	1,949	10	63%	1	6%	5	31%
89300-000	Skip Tracing	9,725	1,479	16	1,949	15	94%	1	6%	0	0%
90021-200	Charity - Cancer	17,183	1,089	16	1,949	14	88%	2	13%	0	0%
90021-950	Charity - Other Charitable Organizations	6,369	1,836	16	1,949	11	69%	5	31%	0	0%
10086-000	Lighting Consultant	10,005	1,456	15	1,995	11	73%	4	27%	0	0%
10154-100	Pool Leak Detection	8,049	1,630	15	1,995	8	53%	6	40%	1	7%
10161-000	Tuckpointing	10,842	1,388	15	1,995	3	20%	9	60%	3	20%
10169-100	Water Well Pumps	9,538	1,495	15	1,995	10	67%	4	27%	1	7%
30005-000	Air Fragrance	4,729	2,077	15	1,995	14	93%	1	7%	0	0%
30161-000	Display Designer	15,736	1,161	15	1,995	6	40%	9	60%	0	0%
30196-000	Uniform Embroidery	3,239	2,393	15	1,995	4	27%	11	73%	0	0%
30252-100	Furniture Assembly Service	2,247	2,737	15	1,995	6	40%	9	60%	0	0%
30357-000	Logging Companies	22,769	910	15	1,995	5	33%	10	67%	0	0%
30366-000	Machine Shop	52,104	506	15	1,995	7	47%	8	53%	0	0%
30518-000	Posters	7,153	1,727	15	1,995	14	93%	1	7%	0	0%
30532-000	Business Form Printer	6,884	1,764	15	1,995	11	73%	4	27%	0	0%
30539-000	Printing Supplies	7,878	1,649	15	1,995	12	80%	3	20%	0	0%
44122-000	Security	3,887	2,243	15	1,995	7	47%	7	47%	1	7%
50204-000	Diamond	86,405	328	15	1,995	10	67%	5	33%	0	0%
50211-000	Diver Supply	3,655	2,301	15	1,995	7	47%	7	47%	1	7%
50221-101	Door Installation	4,684	2,083	15	1,995	4	27%	10	67%	1	7%
50319-000	Gourmet Shop	6,918	1,758	15	1,995	11	73%	4	27%	0	0%
50353-000	Frozen Dessert Dealers	9,058	1,543	15	1,995	9	60%	6	40%	0	0%
50650-000	TV Parts	5,276	1,995	15	1,995	9	60%	4	27%	2	13%
50696-000	Vacuum Cleaners Parts	5,556	1,943	15	1,995	11	73%	4	27%	0	0%
50785-000	Landscape Lighting	12,605	1,294	15	1,995	12	80%	3	20%	0	0%
55558-000	Batteries	826	3,608	15	1,995	7	47%	8	53%	0	0%
55590-000	Hardware	804	3,631	15	1,995	11	73%	3	20%	1	7%
55610-000	Lawn	2,758	2,535	15	1,995	6	40%	9	60%	0	0%
60017-000	Outdoor Advertising	7,120	1,733	15	1,995	1	7%	14	93%	0	0%
60050-000	Public Aquariums	927	3,508	15	1,995	12	80%	3	20%	0	0%
60094-200	Mobile Auto Painting	2,918	2,484	15	1,995	5	33%	9	60%	1	7%
60255-000	Consumer Cooperative Organizations	10,284	1,439	15	1,995	12	80%	3	20%	0	0%
60311-100	Drug Addiction Treatment	4,392	2,144	15	1,995	6	40%	8	53%	1	7%
60349-000	Estate Planning and Management	48,910	532	15	1,995	12	80%	3	20%	0	0%
60409-000	Private Golf Courses	8,120	1,625	15	1,995	10	67%	5	33%	0	0%
60447-100	Guest Ranch	1,291	3,201	15	1,995	3	20%	12	80%	0	0%
60456-000	Identification Card Service	4,584	2,103	15	1,995	3	20%	12	80%	0	0%
60470-200	Architectural Designer	5,467	1,957	15	1,995	8	53%	7	47%	0	0%
60534-000	Manicures	969	3,470	15	1,995	4	27%	9	60%	2	13%
60596-000	Museum	2,499	2,636	15	1,995	13	87%	2	13%	0	0%
60611-000	Notary Public	15,671	1,166	15	1,995	12	80%	2	13%	1	7%
60886-000	Tool Rental	6,233	1,857	15	1,995	8	53%	4	27%	3	20%
60922-000	Veterans Organizations	14,289	1,224	15	1,995	14	93%	1	7%	0	0%
60978-000	Beauty Pageants	17,510	1,081	15	1,995	11	73%	4	27%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
66000-000	Appraisal Management	6,688	1,792	15	1,995	7	47%	7	47%	1	7%
70507-000	Flight School	8,080	1,626	15	1,995	9	60%	6	40%	0	0%
70519-000	Balloons Manned	3,968	2,232	15	1,995	5	33%	6	40%	4	27%
70532-000	Car Transportation	10,501	1,422	15	1,995	7	47%	7	47%	1	7%
77600-000	Smart Phone Software	2,397	2,679	15	1,995	4	27%	11	73%	0	0%
80200-000	Control Systems	13,801	1,244	15	1,995	11	73%	4	27%	0	0%
80266-000	Wholesale Electric Supplies	12,226	1,314	15	1,995	9	60%	4	27%	2	13%
80433-100	Lighting Equipment	569	3,931	15	1,995	8	53%	5	33%	2	13%
80514-000	Office Furniture Manufacturers	3,384	2,355	15	1,995	14	93%	1	7%	0	0%
80534-000	Packaging Supplies	14,430	1,217	15	1,995	4	27%	11	73%	0	0%
85296-100	Senior Home Care	30,678	733	15	1,995	6	40%	9	60%	0	0%
85369-000	Dance Apparel	2,921	2,482	15	1,995	9	60%	5	33%	1	7%
89500-000	Penny Auctions	10,631	1,405	15	1,995	9	60%	6	40%	0	0%
00147-000	Horse Training	6,543	1,813	14	2,049	5	36%	9	64%	0	0%
10005-000	Asbestos Removal	40,023	620	14	2,049	10	71%	4	29%	0	0%
10067-000	Stained Glass	7,418	1,691	14	2,049	1	7%	11	79%	2	14%
10126-100	Framing Contractors	30,503	735	14	2,049	3	21%	11	79%	0	0%
30041-000	Beer Dispensing and Cooling Equipment	1,463	3,096	14	2,049	2	14%	12	86%	0	0%
30060-000	Brewers	5,332	1,986	14	2,049	14	100%	0	0%	0	0%
30181-000	Electric Motor Parts	7,131	1,731	14	2,049	6	43%	8	57%	0	0%
30202-000	Gas Engine	5,779	1,914	14	2,049	8	57%	4	29%	2	14%
30237-000	Food Processing Equipment	5,806	1,910	14	2,049	9	64%	5	36%	0	0%
30256-000	Commercial Garbage Disposal	3,617	2,310	14	2,049	11	79%	3	21%	0	0%
30446-000	Paint Manufacturing Materials	1,359	3,157	14	2,049	14	100%	0	0%	0	0%
30457-000	Paper Products	10,456	1,426	14	2,049	8	57%	6	43%	0	0%
30551-000	Radar Equipment	1,341	3,175	14	2,049	14	100%	0	0%	0	0%
30604-000	Sheet Metal Fabrication	25,873	823	14	2,049	11	79%	3	21%	0	0%
30765-000	Armory	2,525	2,625	14	2,049	8	57%	5	36%	1	7%
50065-000	Beads	3,538	2,324	14	2,049	6	43%	5	36%	3	21%
50132-000	Car Wash Equipment	2,905	2,488	14	2,049	7	50%	6	43%	1	7%
50154-100	Cigars and Cigar Accessories	2,822	2,520	14	2,049	8	57%	6	43%	0	0%
50185-000	Cookies	2,449	2,657	14	2,049	8	57%	5	36%	1	7%
50276-000	Preserved Flowers	6,696	1,790	14	2,049	8	57%	5	36%	1	7%
50366-000	Jeans	908	3,531	14	2,049	10	71%	3	21%	1	7%
50391-000	Lenses	3,274	2,383	14	2,049	6	43%	8	57%	0	0%
50437-000	Moped	2,009	2,834	14	2,049	4	29%	10	71%	0	0%
50448-000	Musical Instrument Repair	4,870	2,054	14	2,049	5	36%	8	57%	1	7%
50544-200	Food Trucks	5,144	2,010	14	2,049	4	29%	10	71%	0	0%
50569-000	Sewing Machine Repair	5,368	1,975	14	2,049	5	36%	8	57%	1	7%
50607-000	Sporting Goods Repair	2,931	2,477	14	2,049	6	43%	8	57%	0	0%
50610-000	Car Springs	2,708	2,553	14	2,049	3	21%	11	79%	0	0%
60134-500	Microblading	1,121	3,351	14	2,049	11	79%	3	21%	0	0%
60618-000	Nutritionist	10,500	1,423	14	2,049	9	64%	4	29%	1	7%
60751-000	Home Sales	5,716	1,920	14	2,049	6	43%	8	57%	0	0%
60817-200	Family Services	9,392	1,507	14	2,049	9	64%	5	36%	0	0%
60935-000	Washer and Dryer Repair	3,295	2,373	14	2,049	5	36%	8	57%	1	7%
60935-100	Dryer Vent Cleaning	15,536	1,170	14	2,049	7	50%	6	43%	1	7%
60951-000	Wheel Alignment	6,235	1,856	14	2,049	5	36%	8	57%	1	7%
60971-106	Medical Case Management	5,560	1,941	14	2,049	12	86%	2	14%	0	0%
61040-000	Cleaning Supplies Sales	9,254	1,525	14	2,049	6	43%	7	50%	1	7%
70800-000	Solar Pool Heater	2,507	2,634	14	2,049	14	100%	0	0%	0	0%
80019-000	Airplane Parts	12,281	1,311	14	2,049	10	71%	4	29%	0	0%
80024-000	Aluminum Products	7,586	1,672	14	2,049	8	57%	5	36%	1	7%
80195-000	Concrete Construction Forms	7,812	1,655	14	2,049	4	29%	10	71%	0	0%
80409-000	Jewelry Buyers	18,747	1,031	14	2,049	11	79%	2	14%	1	7%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80442-000	Livestock Auction	1,378	3,146	14	2,049	14	100%	0	0%	0	0%
80638-000	Service Station Equipment	8,562	1,586	14	2,049	5	36%	9	64%	0	0%
80726-000	Testing Equipment	3,821	2,256	14	2,049	6	43%	8	57%	0	0%
85296-400	Senior Delivery Services	2,230	2,741	14	2,049	13	93%	1	7%	0	0%
00112-000	Beekeeper	2,713	2,550	13	2,095	6	46%	7	54%	0	0%
00196-100	Mobile Pet Grooming	10,762	1,397	13	2,095	3	23%	10	77%	0	0%
10021-000	Carpet and Rug Repair	4,779	2,069	13	2,095	3	23%	10	77%	0	0%
10083-000	Land Clearing	24,596	849	13	2,095	7	54%	6	46%	0	0%
20037-000	Liability Insurance	7,222	1,717	13	2,095	7	54%	6	46%	0	0%
20062-000	Real Estate Maintenance Protection Plan	2,052	2,810	13	2,095	13	100%	0	0%	0	0%
30039-000	Battery Manufacturers	2,912	2,486	13	2,095	9	69%	1	8%	3	23%
30401-000	Millwork	17,095	1,094	13	2,095	6	46%	7	54%	0	0%
30453-000	Paper Distributors	3,469	2,340	13	2,095	10	77%	1	8%	2	15%
30570-000	Rubber Products	7,984	1,635	13	2,095	9	69%	4	31%	0	0%
30575-000	Safe	6,405	1,827	13	2,095	10	77%	3	23%	0	0%
30697-000	Time Lock	315	4,390	13	2,095	12	92%	1	8%	0	0%
44027-000	Data	249	4,529	13	2,095	2	15%	11	85%	0	0%
50051-000	Bagel	4,976	2,039	13	2,095	5	38%	7	54%	1	8%
50148-000	Charcoal	1,875	2,891	13	2,095	9	69%	4	31%	0	0%
50183-200	Auto Consignment	1,858	2,900	13	2,095	5	38%	5	38%	3	23%
50234-000	Dune Buggy	796	3,639	13	2,095	5	38%	2	15%	6	46%
50286-000	Fur	6,051	1,877	13	2,095	8	62%	5	38%	0	0%
50337-100	Hearing Aid Repair	937	3,497	13	2,095	3	23%	7	54%	3	23%
50545-000	Ribbon	728	3,719	13	2,095	9	69%	4	31%	0	0%
50642-000	Tarp	3,410	2,351	13	2,095	11	85%	2	15%	0	0%
50683-000	Truck Caps	3,724	2,282	13	2,095	10	77%	3	23%	0	0%
55503-000	Engines	2,268	2,732	13	2,095	4	31%	8	62%	1	8%
60009-000	Adoption Agencies	27,773	784	13	2,095	10	77%	3	23%	0	0%
60028-000	Air Conditioning Cleaning	5,329	1,987	13	2,095	11	85%	2	15%	0	0%
60060-100	Oil Portraits	2,950	2,469	13	2,095	4	31%	9	69%	0	0%
60064-000	Artist Agent	6,262	1,852	13	2,095	9	69%	4	31%	0	0%
60199-100	In Home Child Care	8,551	1,587	13	2,095	10	77%	3	23%	0	0%
60459-000	Importers	15,988	1,154	13	2,095	6	46%	7	54%	0	0%
60474-000	Inventor	6,666	1,796	13	2,095	8	62%	5	38%	0	0%
60650-200	Mosquito Control	8,413	1,603	13	2,095	9	69%	4	31%	0	0%
60669-101	Surrogacy	5,592	1,934	13	2,095	8	62%	5	38%	0	0%
60784-000	General Interest Schools	3,405	2,352	13	2,095	5	38%	8	62%	0	0%
60898-000	Trailer Hitches	6,869	1,766	13	2,095	7	54%	6	46%	0	0%
60928-100	Video Editing	7,334	1,704	13	2,095	9	69%	4	31%	0	0%
60944-000	Wedding Chapel	8,721	1,566	13	2,095	9	69%	4	31%	0	0%
60965-100	Yoga Supplies	6,020	1,881	13	2,095	5	38%	8	62%	0	0%
60977-000	Charity - Advertising for Publications	1,093	3,367	13	2,095	13	100%	0	0%	0	0%
60985-000	Soliciting Organizations	12,015	1,330	13	2,095	2	15%	9	69%	2	15%
66005-000	Clean Up Services	11,497	1,359	13	2,095	5	38%	7	54%	1	8%
70508-000	Aircraft Maintenance	9,289	1,524	13	2,095	6	46%	5	38%	2	15%
73300-000	Business Credit Builder	10,789	1,394	13	2,095	10	77%	3	23%	0	0%
75620-000	VoIP Phone	9,327	1,516	13	2,095	8	62%	5	38%	0	0%
80090-000	New Boiler	4,134	2,199	13	2,095	10	77%	3	23%	0	0%
80265-000	Electric Vehicles	1,676	2,987	13	2,095	7	54%	4	31%	2	15%
80325-000	Fruit Shippers	5,265	1,998	13	2,095	7	54%	6	46%	0	0%
80364-130	Hair Ornaments	1,157	3,317	13	2,095	7	54%	4	31%	2	15%
80408-000	Wholesale Jewelry	13,352	1,260	13	2,095	8	62%	5	38%	0	0%
80676-000	Speaker Manufacturers	1,384	3,139	13	2,095	7	54%	5	38%	1	8%
80746-000	Tractor Repair	4,000	2,227	13	2,095	10	77%	3	23%	0	0%
80799-000	Woodworking Equipment	4,291	2,167	13	2,095	11	85%	2	15%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
90021-100	Charity - Arts & Culture	7,352	1,702	13	2,095	10	77%	3	23%	0	0%
90021-550	Charity - Environment	5,370	1,971	13	2,095	9	69%	4	31%	0	0%
00171-000	Mud Jacking Contractors	16,492	1,127	12	2,148	8	67%	4	33%	0	0%
10066-100	Commercial Window Tinting	5,494	1,950	12	2,148	2	17%	10	83%	0	0%
10100-100	Patio Covers	7,238	1,715	12	2,148	8	67%	3	25%	1	8%
10126-400	Tile Roofing Contractors	4,884	2,052	12	2,148	4	33%	7	58%	1	8%
10159-200	Tile Installation	705	3,748	12	2,148	2	17%	9	75%	1	8%
10170-000	Water Works Contractors	5,499	1,949	12	2,148	5	42%	7	58%	0	0%
10182-100	Geothermal Heat Pump	10,507	1,420	12	2,148	9	75%	3	25%	0	0%
20004-000	Fidelity Bonds	10,416	1,429	12	2,148	9	75%	3	25%	0	0%
30064-000	Bronze	1,127	3,344	12	2,148	7	58%	5	42%	0	0%
30224-000	Fireworks	5,273	1,996	12	2,148	7	58%	5	42%	0	0%
30240-000	Foot Appliances	15,773	1,160	12	2,148	12	100%	0	0%	0	0%
30269-000	Glassware Wholesale	3,019	2,446	12	2,148	9	75%	2	17%	1	8%
30469-100	Paving Stones	4,535	2,115	12	2,148	2	17%	7	58%	3	25%
30536-000	Printing Equipment	4,558	2,110	12	2,148	7	58%	5	42%	0	0%
30567-000	Robots	1,973	2,847	12	2,148	5	42%	7	58%	0	0%
30575-100	Gun Safes	1,803	2,924	12	2,148	9	75%	3	25%	0	0%
30632-100	Soap	1,444	3,107	12	2,148	9	75%	2	17%	1	8%
30706-000	Towel Wholesale	1,265	3,226	12	2,148	9	75%	3	25%	0	0%
30714-100	Forklift Truck	3,610	2,312	12	2,148	9	75%	3	25%	0	0%
50143-000	Cement	2,756	2,536	12	2,148	1	8%	9	75%	2	17%
50155-000	Cigarette Lighter	3,515	2,329	12	2,148	5	42%	7	58%	0	0%
50191-100	Countertop Fabrication	7,696	1,664	12	2,148	7	58%	5	42%	0	0%
50314-000	Beveled Glass	7,869	1,651	12	2,148	7	58%	4	33%	1	8%
50416-100	Sword	2,486	2,641	12	2,148	5	42%	7	58%	0	0%
50479-100	Childrens Parties	2,224	2,745	12	2,148	5	42%	5	42%	2	17%
50500-100	Lapel Pins	3,757	2,273	12	2,148	7	58%	5	42%	0	0%
50660-000	Toilet Seats	1,444	3,107	12	2,148	9	75%	3	25%	0	0%
50664-000	Cutting Tools	5,018	2,029	12	2,148	10	83%	2	17%	0	0%
50716-000	Washer and Dryer Sale	944	3,488	12	2,148	10	83%	2	17%	0	0%
60021-000	Telephone Advertising	3,439	2,347	12	2,148	8	67%	4	33%	0	0%
60051-000	Arbitration Services	8,299	1,612	12	2,148	8	67%	4	33%	0	0%
60062-000	Art Schools	7,272	1,712	12	2,148	4	33%	6	50%	2	17%
60063-000	Art Organizations	2,039	2,814	12	2,148	8	67%	4	33%	0	0%
60077-000	Attorney Advertising	7,576	1,675	12	2,148	7	58%	3	25%	2	17%
60123-000	Bar Coding	6,933	1,757	12	2,148	9	75%	3	25%	0	0%
60145-000	Birthing Center	1,868	2,895	12	2,148	6	50%	6	50%	0	0%
60185-000	Carpet and Rug Cleaning Equipment Rental	862	3,579	12	2,148	12	100%	0	0%	0	0%
60245-100	Computer Cleaning Service	3,248	2,391	12	2,148	2	17%	9	75%	1	8%
60326-200	Staffing Agencies	5,655	1,924	12	2,148	6	50%	6	50%	0	0%
60328-300	Virtual Assistant Employment	7,549	1,676	12	2,148	11	92%	1	8%	0	0%
60365-000	Storm Damage Repair	4,506	2,119	12	2,148	3	25%	6	50%	3	25%
60366-000	Fingerprinting	3,482	2,336	12	2,148	4	33%	8	67%	0	0%
60419-100	Cheerleading Classes	4,469	2,125	12	2,148	6	50%	6	50%	0	0%
60521-000	Lobbyist	7,153	1,727	12	2,148	3	25%	7	58%	2	17%
60538-001	Mobile Marketing Consultants	2,708	2,553	12	2,148	9	75%	3	25%	0	0%
60605-000	Naturopath	6,728	1,786	12	2,148	9	75%	3	25%	0	0%
60632-000	Organizing Services	9,555	1,492	12	2,148	8	67%	4	33%	0	0%
60658-200	Sports Photographers	943	3,490	12	2,148	6	50%	6	50%	0	0%
60781-100	College Preparatory School	8,067	1,627	12	2,148	2	17%	8	67%	2	17%
60938-000	Water Analysis	7,052	1,739	12	2,148	9	75%	2	17%	1	8%
60962-000	Industrial Radiography	3,204	2,402	12	2,148	3	25%	9	75%	0	0%
60965-300	Yoga Classes	600	3,884	12	2,148	4	33%	7	58%	1	8%
61033-000	Encyclopedia and Book Sales by Internet	1,229	3,256	12	2,148	0	0%	12	100%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
65027-300	Mold Remediation	4,993	2,034	12	2,148	4	33%	8	67%	0	0%
65188-000	Online Casino	1,083	3,377	12	2,148	4	33%	8	67%	0	0%
70525-000	Boat Storage	3,789	2,265	12	2,148	8	67%	4	33%	0	0%
70559-000	Irrigation Consultants	10,624	1,407	12	2,148	5	42%	7	58%	0	0%
70574-000	Crating Service	6,950	1,754	12	2,148	4	33%	7	58%	1	8%
70642-000	Video Conference	2,705	2,555	12	2,148	11	92%	1	8%	0	0%
71200-000	Lasik Eye Surgery	11,163	1,372	12	2,148	9	75%	3	25%	0	0%
72250-000	Escape Room	1,167	3,308	12	2,148	4	33%	8	67%	0	0%
80041-300	Rebuilt Auto Parts	2,801	2,524	12	2,148	3	25%	9	75%	0	0%
80046-000	Auto Equipment Manufacturers	4,229	2,176	12	2,148	5	42%	7	58%	0	0%
80049-000	Automated Teller Machine	7,749	1,659	12	2,148	7	58%	5	42%	0	0%
80121-000	Burial Vaults	1,468	3,092	12	2,148	6	50%	6	50%	0	0%
80160-000	Wholesale Childrens Clothing	1,422	3,117	12	2,148	2	17%	10	83%	0	0%
80275-000	Engineering Equipment	2,982	2,458	12	2,148	9	75%	3	25%	0	0%
80284-000	Farm Equipment Parts	6,512	1,817	12	2,148	8	67%	2	17%	2	17%
80320-100	Organic Food	5,372	1,970	12	2,148	4	33%	7	58%	1	8%
80468-100	Personal Emergency Response System	1,975	2,846	12	2,148	5	42%	7	58%	0	0%
80474-000	Metal Finishing	7,681	1,666	12	2,148	5	42%	7	58%	0	0%
80517-000	Oil Burners	5,338	1,985	12	2,148	7	58%	5	42%	0	0%
80662-000	Snow Removal Equipment	2,197	2,756	12	2,148	5	42%	6	50%	1	8%
80686-000	Wholesale Stationery	2,092	2,790	12	2,148	1	8%	11	92%	0	0%
80792-000	Wine Broker	1,239	3,247	12	2,148	9	75%	3	25%	0	0%
85264-100	Vinyl Fence	4,372	2,147	12	2,148	7	58%	5	42%	0	0%
85276-000	Lawn Installation	3,290	2,377	12	2,148	7	58%	5	42%	0	0%
85283-000	Post Construction Cleaning	8,716	1,568	12	2,148	3	25%	8	67%	1	8%
85316-100	Retaining Wall Contractors	9,470	1,501	12	2,148	3	25%	7	58%	2	17%
85352-000	Maxillofacial	3,564	2,319	12	2,148	12	100%	0	0%	0	0%
85380-000	Bat Removal	3,345	2,363	12	2,148	10	83%	2	17%	0	0%
90024-000	Lottery	15	5,618	12	2,148	0	0%	0	0%	12	100%
00109-000	Animal Identification	14,894	1,192	11	2,230	9	82%	2	18%	0	0%
00146-000	Horse Dealers	7,248	1,714	11	2,230	4	36%	7	64%	0	0%
00157-100	Gardener	7,317	1,706	11	2,230	3	27%	8	73%	0	0%
00195-000	Pet Exercise	6,395	1,830	11	2,230	9	82%	2	18%	0	0%
00226-000	Equestrian Services	4,275	2,168	11	2,230	7	64%	3	27%	1	9%
05153-100	Pet Day Care	10,169	1,445	11	2,230	9	82%	2	18%	0	0%
10058-600	Floor Refinishing	5,912	1,894	11	2,230	7	64%	4	36%	0	0%
10167-000	Water Heater Repair	5,559	1,942	11	2,230	9	82%	2	18%	0	0%
20023-000	Fire Insurance	6,776	1,778	11	2,230	7	64%	4	36%	0	0%
20047-400	Loan Originator	10,779	1,395	11	2,230	9	82%	0	0%	2	18%
30004-000	Aerospace Industry	7,337	1,703	11	2,230	4	36%	6	55%	1	9%
30030-000	Fabric Bags	3,363	2,359	11	2,230	4	36%	7	64%	0	0%
30111-100	Powder Coating	7,942	1,643	11	2,230	9	82%	2	18%	0	0%
30368-000	Machine Tool Repair	5,074	2,020	11	2,230	5	45%	6	55%	0	0%
30395-000	Meters	2,276	2,727	11	2,230	9	82%	2	18%	0	0%
30502-000	Wholesale Plastic Products	11,589	1,353	11	2,230	6	55%	4	36%	1	9%
30756-000	Wood Finishing	9,786	1,476	11	2,230	5	45%	6	55%	0	0%
44048-000	Film Industry	383	4,248	11	2,230	4	36%	7	64%	0	0%
44057-000	Cards and Gifts	1,930	2,864	11	2,230	8	73%	3	27%	0	0%
44065-000	Hunting	1,255	3,236	11	2,230	3	27%	8	73%	0	0%
50079-000	Bird Supplies	2,417	2,669	11	2,230	7	64%	4	36%	0	0%
50150-000	Chimes	2,022	2,826	11	2,230	0	0%	10	91%	1	9%
50200-000	Dance Supplies	1,937	2,863	11	2,230	2	18%	9	82%	0	0%
50354-000	Incense	1,492	3,082	11	2,230	5	45%	5	45%	1	9%
50416-000	Martial Arts Supplies	2,268	2,732	11	2,230	5	45%	6	55%	0	0%
50428-000	Miniatures	1,789	2,933	11	2,230	7	64%	3	27%	1	9%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50473-000	Outboard Motors	2,875	2,503	11	2,230	9	82%	2	18%	0	0%
50544-100	Breakfast	2,938	2,473	11	2,230	5	45%	6	55%	0	0%
50553-000	Rubber Stamps	3,156	2,416	11	2,230	3	27%	0	0%	8	73%
50558-000	Decorative Screens	1,194	3,279	11	2,230	6	55%	5	45%	0	0%
50625-000	Surfboard	2,930	2,478	11	2,230	6	55%	5	45%	0	0%
50646-000	Telephone Answering Systems	5,144	2,010	11	2,230	3	27%	5	45%	3	27%
50675-100	Travel Trailers	165	4,768	11	2,230	9	82%	2	18%	0	0%
50681-000	Trophies	14,173	1,226	11	2,230	10	91%	1	9%	0	0%
50745-000	Yogurt	1,702	2,971	11	2,230	8	73%	3	27%	0	0%
50784-000	Pond Supplies	4,563	2,108	11	2,230	5	45%	5	45%	1	9%
55632-000	Photo Developing	244	4,542	11	2,230	1	9%	10	91%	0	0%
55643-000	Surveys	4,241	2,173	11	2,230	5	45%	4	36%	2	18%
55651-000	Door-to-Door Sales	2,404	2,676	11	2,230	7	64%	4	36%	0	0%
55673-000	Hot Tubs and Spas	957	3,475	11	2,230	5	45%	5	45%	1	9%
60007-000	Acupuncturist	16,593	1,121	11	2,230	6	55%	5	45%	0	0%
60019-000	Radio Advertising	4,203	2,187	11	2,230	9	82%	1	9%	1	9%
60148-000	Blood Bank	2,549	2,613	11	2,230	6	55%	5	45%	0	0%
60194-000	Chamber of Commerce	180,816	163	11	2,230	9	82%	1	9%	1	9%
60252-000	Conference Center	2,459	2,648	11	2,230	8	73%	3	27%	0	0%
60254-000	Construction Reports	2,714	2,549	11	2,230	8	73%	2	18%	1	9%
60261-000	Cooking Classes	3,005	2,451	11	2,230	4	36%	7	64%	0	0%
60381-100	Tuxedo Rentals	1,248	3,240	11	2,230	7	64%	4	36%	0	0%
60383-000	Fraternal Organizations	6,808	1,773	11	2,230	5	45%	4	36%	2	18%
60624-100	Executive Suites	1,520	3,065	11	2,230	6	55%	5	45%	0	0%
60651-000	Pest Control Supplies	20,124	982	11	2,230	7	64%	4	36%	0	0%
60740-010	RV Service	789	3,645	11	2,230	3	27%	8	73%	0	0%
60775-100	Lice Removal Services	5,436	1,963	11	2,230	10	91%	1	9%	0	0%
60830-000	Stables	7,043	1,742	11	2,230	8	73%	3	27%	0	0%
60887-000	Tourist Information	5,345	1,983	11	2,230	5	45%	6	55%	0	0%
60961-000	Business Writer	3,676	2,296	11	2,230	3	27%	7	64%	1	9%
60998-000	Traffic Engineers	1,868	2,895	11	2,230	11	100%	0	0%	0	0%
65544-000	Laser Therapy	3,041	2,443	11	2,230	5	45%	6	55%	0	0%
65548-210	Phlebotomy Certification	2,515	2,629	11	2,230	3	27%	5	45%	3	27%
68000-000	Computer Assisted Design Services	2,696	2,563	11	2,230	3	27%	8	73%	0	0%
70577-000	Piano Movers	6,906	1,761	11	2,230	8	73%	3	27%	0	0%
71500-000	Media Buying	2,087	2,792	11	2,230	3	27%	3	27%	5	45%
75300-000	Behavioral Education	7,883	1,648	11	2,230	8	73%	3	27%	0	0%
80145-000	Rug Weavers	1,288	3,204	11	2,230	11	100%	0	0%	0	0%
80190-100	Air Compressors	3,462	2,341	11	2,230	11	100%	0	0%	0	0%
80281-000	Fabric Manufacturers	9,662	1,487	11	2,230	9	82%	2	18%	0	0%
80316-000	Wholesale Florist	2,978	2,460	11	2,230	3	27%	8	73%	0	0%
80400-000	Insecticide	1,193	3,280	11	2,230	6	55%	5	45%	0	0%
80419-000	Lab Equipment	7,910	1,646	11	2,230	6	55%	5	45%	0	0%
80470-000	Wholesale Mens Clothing	2,201	2,755	11	2,230	1	9%	10	91%	0	0%
80506-000	Wholesale Novelties	1,892	2,882	11	2,230	1	9%	10	91%	0	0%
80628-000	Scientific Instruments	3,807	2,262	11	2,230	5	45%	6	55%	0	0%
80642-000	Sewing Machine Manufacturers	600	3,884	11	2,230	11	100%	0	0%	0	0%
80645-000	Shipping Room Supplies	4,194	2,188	11	2,230	4	36%	6	55%	1	9%
80646-000	Wholesale Shirts	2,355	2,694	11	2,230	2	18%	2	18%	7	64%
80706-000	Surgical Instruments	4,227	2,177	11	2,230	6	55%	5	45%	0	0%
80718-000	Wholesale Telephones	853	3,586	11	2,230	10	91%	1	9%	0	0%
80768-000	Ventilation	3,664	2,298	11	2,230	2	18%	9	82%	0	0%
85288-200	Metal Recycling	5,430	1,965	11	2,230	6	55%	5	45%	0	0%
85303-200	Tile Restoration	4,598	2,099	11	2,230	6	55%	5	45%	0	0%
85311-000	Crawl Space Contractors	10,299	1,437	11	2,230	8	73%	3	27%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
85345-100	Disabled Persons Assistance	5,438	1,962	11	2,230	10	91%	1	9%	0	0%
00216-000	Timber Companies	13,576	1,251	10	2,312	5	50%	5	50%	0	0%
05103-000	Agricultural Waste Management	1,196	3,277	10	2,312	4	40%	6	60%	0	0%
10034-000	Construction Estimate	4,782	2,068	10	2,312	0	0%	6	60%	4	40%
10035-300	Gas Contractors	2,569	2,606	10	2,312	2	20%	7	70%	1	10%
10059-100	Garage Floor	7,521	1,679	10	2,312	5	50%	5	50%	0	0%
20023-200	Fire Emergency	7,328	1,705	10	2,312	10	100%	0	0%	0	0%
20051-000	Money Order Systems	1,134	3,334	10	2,312	10	100%	0	0%	0	0%
20052-100	Money Transfers	402	4,207	10	2,312	5	50%	5	50%	0	0%
20055-000	Oil Leases	6,351	1,838	10	2,312	2	20%	7	70%	1	10%
20084-000	Viatical Settlement	5,656	1,923	10	2,312	3	30%	6	60%	1	10%
30177-000	Electric Equipment Manufacturers	4,483	2,123	10	2,312	4	40%	6	60%	0	0%
30369-000	Machinery Repair	6,956	1,753	10	2,312	4	40%	6	60%	0	0%
30431-000	Lubricating Oil	1,821	2,915	10	2,312	5	50%	4	40%	1	10%
30640-000	Stair Builders	8,645	1,577	10	2,312	7	70%	3	30%	0	0%
30730-000	Veterinary Supplies	3,677	2,295	10	2,312	1	10%	9	90%	0	0%
31300-000	Educational Supplies	3,096	2,433	10	2,312	2	20%	7	70%	1	10%
33000-000	Transitional Housing	3,481	2,337	10	2,312	5	50%	5	50%	0	0%
44014-000	Boats	567	3,934	10	2,312	3	30%	7	70%	0	0%
44018-000	Charity	3,841	2,251	10	2,312	5	50%	4	40%	1	10%
44024-000	Custom Service	380	4,254	10	2,312	5	50%	4	40%	1	10%
44070-000	Inspection	1,176	3,298	10	2,312	8	80%	2	20%	0	0%
44117-000	Safety	612	3,862	10	2,312	1	10%	9	90%	0	0%
50033-000	Auto Air Conditioning Equipment	2,818	2,521	10	2,312	7	70%	3	30%	0	0%
50044-000	Racing Cars	4,253	2,170	10	2,312	4	40%	6	60%	0	0%
50046-000	Autograph Dealer	4,994	2,033	10	2,312	6	60%	4	40%	0	0%
50253-100	Fence Materials	3,803	2,263	10	2,312	8	80%	2	20%	0	0%
50441-010	Motorcycle Service	607	3,874	10	2,312	6	60%	3	30%	1	10%
50670-000	Topsoil	5,384	1,968	10	2,312	8	80%	2	20%	0	0%
50705-000	Vertical Blinds	5,028	2,025	10	2,312	3	30%	5	50%	2	20%
50706-000	Video Equipment Rentals	6,425	1,824	10	2,312	2	20%	8	80%	0	0%
55512-000	Hygiene Products	240	4,551	10	2,312	8	80%	2	20%	0	0%
60107-100	Vintage Auto Repair	4,217	2,182	10	2,312	4	40%	6	60%	0	0%
60153-000	Excursion Boat	1,607	3,024	10	2,312	4	40%	6	60%	0	0%
60172-108	Pharmaceutical Consultant	3,293	2,374	10	2,312	4	40%	5	50%	1	10%
60218-400	Vein Clinic	3,859	2,247	10	2,312	10	100%	0	0%	0	0%
60235-400	Live Streaming	590	3,898	10	2,312	3	30%	7	70%	0	0%
60263-100	Copywriting	10,544	1,416	10	2,312	7	70%	3	30%	0	0%
60295-000	Industrial Design	4,922	2,047	10	2,312	6	60%	4	40%	0	0%
60297-000	Detective Agency	8,001	1,632	10	2,312	6	60%	4	40%	0	0%
60507-100	Seminar Marketing	2,225	2,744	10	2,312	5	50%	4	40%	1	10%
60527-200	Mold Inspection	9,474	1,500	10	2,312	6	60%	4	40%	0	0%
60664-000	Physicians and Surgeons Information Bureaus	1,306	3,193	10	2,312	6	60%	4	40%	0	0%
60792-000	Senior Citizens Service Organizations	11,945	1,332	10	2,312	7	70%	3	30%	0	0%
60801-000	Shoppers News Publications	3,723	2,283	10	2,312	4	40%	5	50%	1	10%
60821-000	Speech Pathologist	8,128	1,623	10	2,312	9	90%	1	10%	0	0%
60842-000	Support Groups	2,959	2,467	10	2,312	3	30%	7	70%	0	0%
60964-000	Yacht Broker	12,397	1,306	10	2,312	7	70%	3	30%	0	0%
61000-000	Yacht Charter Broker	4,981	2,037	10	2,312	5	50%	5	50%	0	0%
61006-100	Psychiatric Services	876	3,559	10	2,312	7	70%	3	30%	0	0%
61076-000	Office Supplies Sales by Phone	3,299	2,372	10	2,312	8	80%	2	20%	0	0%
65548-200	Phlebotomy Training	6,539	1,815	10	2,312	2	20%	5	50%	3	30%
70558-000	Horse Transport	2,415	2,671	10	2,312	5	50%	4	40%	1	10%
72800-000	Key Duplication	2,646	2,579	10	2,312	7	70%	3	30%	0	0%
80129-000	Button Manufacturers	1,002	3,438	10	2,312	0	0%	10	100%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80143-000	Carpet and Rug Cleaning Equipment and Supplies	4,765	2,072	10	2,312	6	60%	4	40%	0	0%
80268-000	Electric Heating Manufacturers	2,274	2,729	10	2,312	5	50%	5	50%	0	0%
80372-000	Builders Hardware	2,933	2,476	10	2,312	6	60%	4	40%	0	0%
80390-000	Hydroponics Equipment	5,722	1,919	10	2,312	6	60%	4	40%	0	0%
80415-000	Junk Dealers	3,637	2,305	10	2,312	3	30%	7	70%	0	0%
80459-000	Natural Marble	12,123	1,322	10	2,312	3	30%	5	50%	2	20%
80497-000	Wholesale Musical Instruments	1,759	2,954	10	2,312	7	70%	3	30%	0	0%
80544-000	Pearl	4,731	2,076	10	2,312	3	30%	7	70%	0	0%
80601-000	Refrigeration Equipment	4,930	2,046	10	2,312	5	50%	4	40%	1	10%
80697-000	Stone Setting	7,962	1,640	10	2,312	2	20%	8	80%	0	0%
80732-000	Changing Tires	810	3,624	10	2,312	5	50%	5	50%	0	0%
80760-000	Wholesale Underwear	1,683	2,983	10	2,312	9	90%	1	10%	0	0%
80795-100	Wireless	336	4,346	10	2,312	3	30%	7	70%	0	0%
82100-000	Dry Erase Board	923	3,513	10	2,312	1	10%	7	70%	2	20%
85084-000	Wholesale Beverages	6,183	1,859	10	2,312	8	80%	2	20%	0	0%
85302-000	Stump Removal	9,566	1,491	10	2,312	4	40%	6	60%	0	0%
85313-000	Industrial Contractors	9,822	1,473	10	2,312	5	50%	5	50%	0	0%
85343-000	Truck Bed Liner	2,159	2,766	10	2,312	5	50%	5	50%	0	0%
00151-020	Hunting Guide	1,942	2,860	9	2,384	3	33%	4	44%	2	22%
00194-000	Pet Cemetery	8,852	1,556	9	2,384	5	56%	4	44%	0	0%
00201-000	Poultry Farm	2,995	2,454	9	2,384	4	44%	4	44%	1	11%
10030-000	Commissary Contractors	2,466	2,645	9	2,384	7	78%	2	22%	0	0%
10045-000	Drilling Contractor	18,364	1,048	9	2,384	4	44%	5	56%	0	0%
10061-102	House Leveling	1,789	2,933	9	2,384	4	44%	5	56%	0	0%
10064-000	Gazebo	1,862	2,897	9	2,384	4	44%	5	56%	0	0%
10128-000	Blasting Supplies	9,425	1,505	9	2,384	4	44%	5	56%	0	0%
10132-000	Sewing Contractors	3,486	2,335	9	2,384	2	22%	7	78%	0	0%
10145-000	Steel Erectors	18,958	1,025	9	2,384	2	22%	6	67%	1	11%
10178-100	Window Service	1,074	3,382	9	2,384	1	11%	3	33%	5	56%
20032-000	Senior Insurance	9,212	1,528	9	2,384	5	56%	3	33%	1	11%
20047-201	Auto Loan Modification	2,498	2,637	9	2,384	2	22%	7	78%	0	0%
20050-100	Real Estate Loan Modification	6,135	1,864	9	2,384	4	44%	5	56%	0	0%
30034-000	Baking Supplies	2,294	2,719	9	2,384	4	44%	5	56%	0	0%
30061-000	Brewing Supplies	1,250	3,239	9	2,384	3	33%	6	67%	0	0%
30095-000	Cereal	237	4,561	9	2,384	9	100%	0	0%	0	0%
30115-000	Coin Manufacturers	1,647	3,000	9	2,384	8	89%	1	11%	0	0%
30279-000	Wholesale Greeting Cards	1,371	3,149	9	2,384	9	100%	0	0%	0	0%
30361-000	Wholesale Luggage	953	3,480	9	2,384	7	78%	2	22%	0	0%
30439-100	Brick Pizza Oven	602	3,880	9	2,384	2	22%	7	78%	0	0%
30498-000	Plastic Fabrication	4,583	2,104	9	2,384	8	89%	0	0%	1	11%
30535-100	Printing Technician	855	3,584	9	2,384	6	67%	3	33%	0	0%
50010-000	Amplifier	2,565	2,607	9	2,384	3	33%	6	67%	0	0%
50024-000	Army Gear	3,811	2,261	9	2,384	5	56%	4	44%	0	0%
50041-000	Auto Electric Equipment	6,297	1,846	9	2,384	5	56%	3	33%	1	11%
50075-000	Bike Repair	2,897	2,491	9	2,384	6	67%	3	33%	0	0%
50085-120	Used Textbooks	12	5,651	9	2,384	9	100%	0	0%	0	0%
50244-100	Exercise Equipment Repair	3,825	2,255	9	2,384	2	22%	7	78%	0	0%
50273-100	Vinyl Flooring	4,578	2,107	9	2,384	5	56%	3	33%	1	11%
50275-100	Funeral Flowers	1,896	2,879	9	2,384	1	11%	8	89%	0	0%
50418-000	Maternity Clothes	2,057	2,805	9	2,384	5	56%	4	44%	0	0%
50475-000	Painting Supplies	3,490	2,334	9	2,384	3	33%	6	67%	0	0%
50519-000	Quilts	16,665	1,117	9	2,384	7	78%	2	22%	0	0%
50565-000	Self Defense Devices	4,476	2,124	9	2,384	6	67%	3	33%	0	0%
50583-100	Shopping Center	291	4,429	9	2,384	2	22%	5	56%	2	22%
50615-000	Stationers	3,757	2,273	9	2,384	8	89%	1	11%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50652-000	Tennis Equipment	1,503	3,073	9	2,384	3	33%	5	56%	1	11%
50737-100	Window Wells	5,272	1,997	9	2,384	9	100%	0	0%	0	0%
55027-000	Custom Framing	6,350	1,839	9	2,384	8	89%	1	11%	0	0%
55562-000	Fire Protection	1,369	3,151	9	2,384	5	56%	4	44%	0	0%
60020-000	Guide Advertising	4,041	2,214	9	2,384	9	100%	0	0%	0	0%
60036-000	Amusement Devices	4,593	2,100	9	2,384	3	33%	6	67%	0	0%
60041-000	Apartment Share	1,072	3,384	9	2,384	6	67%	3	33%	0	0%
60127-000	Trade Exchange	5,705	1,921	9	2,384	6	67%	3	33%	0	0%
60172-110	Prison Consultant	2,202	2,754	9	2,384	9	100%	0	0%	0	0%
60193-000	Chair Rental	5,811	1,906	9	2,384	5	56%	4	44%	0	0%
60226-100	Government Loan Collection Agencies	4,974	2,041	9	2,384	1	11%	6	67%	2	22%
60235-100	Software Testing	2,214	2,751	9	2,384	5	56%	4	44%	0	0%
60309-102	Motorcycle Driving School	1,355	3,158	9	2,384	5	56%	4	44%	0	0%
60356-000	Exporter	6,749	1,781	9	2,384	1	11%	7	78%	1	11%
60436-000	Hockey Club	1,353	3,163	9	2,384	6	67%	3	33%	0	0%
60441-100	Skilled Home Health Care	14,759	1,201	9	2,384	4	44%	5	56%	0	0%
60452-000	Human Service Organizations	4,048	2,212	9	2,384	4	44%	4	44%	1	11%
60454-000	Hypnotherapists	16,033	1,149	9	2,384	7	78%	1	11%	1	11%
60577-000	Motion Picture Film Distributors	2,665	2,571	9	2,384	7	78%	1	11%	1	11%
60601-000	Musicians	4,551	2,113	9	2,384	3	33%	6	67%	0	0%
60649-000	Personnel Consultants	9,851	1,470	9	2,384	4	44%	3	33%	2	22%
60666-000	Osteopath	6,558	1,809	9	2,384	4	44%	5	56%	0	0%
60697-000	Playground	1,554	3,053	9	2,384	9	100%	0	0%	0	0%
60749-000	Court Reporter	4,805	2,065	9	2,384	2	22%	6	67%	1	11%
60839-000	Student Exchange Programs	8,502	1,591	9	2,384	9	100%	0	0%	0	0%
60858-300	Tax Enrolled Agent	16,356	1,134	9	2,384	5	56%	4	44%	0	0%
60876-000	Theatrical Agencies	2,717	2,548	9	2,384	3	33%	6	67%	0	0%
61093-000	Exterior Designer	5,179	2,008	9	2,384	2	22%	7	78%	0	0%
63300-200	Driveway Repair	136	4,856	9	2,384	2	22%	6	67%	1	11%
65664-000	Endocrinologist	4,207	2,185	9	2,384	6	67%	3	33%	0	0%
70649-000	Water Taxi	903	3,538	9	2,384	7	78%	2	22%	0	0%
70653-000	Travel Agent Mills	4,038	2,216	9	2,384	2	22%	6	67%	1	11%
73600-000	Hail Repair	5,294	1,993	9	2,384	5	56%	4	44%	0	0%
80053-000	Bag Making Machinery	201	4,661	9	2,384	7	78%	2	22%	0	0%
80265-300	Electric Vehicle Charging Stations	811	3,621	9	2,384	7	78%	2	22%	0	0%
80279-000	Excavating Equipment	2,841	2,512	9	2,384	8	89%	1	11%	0	0%
80290-000	Feed Dealers	10,716	1,399	9	2,384	4	44%	4	44%	1	11%
80326-000	Wholesale Fruits and Vegetables	6,026	1,879	9	2,384	7	78%	2	22%	0	0%
80357-000	Greenhouse Equipment	2,272	2,731	9	2,384	9	100%	0	0%	0	0%
80364-100	Hair Curlers	286	4,442	9	2,384	2	22%	7	78%	0	0%
80398-100	Industrial Equipment	1,172	3,301	9	2,384	6	67%	3	33%	0	0%
80443-000	Livestock Supplies	3,834	2,252	9	2,384	7	78%	2	22%	0	0%
80548-100	Pharmaceutical Research	7,154	1,726	9	2,384	6	67%	3	33%	0	0%
80605-010	Restaurant Supplies	1,746	2,959	9	2,384	8	89%	1	11%	0	0%
82600-000	College Savings Plans	1,762	2,951	9	2,384	7	78%	2	22%	0	0%
85000-000	Bee Removal	3,290	2,377	9	2,384	4	44%	5	56%	0	0%
85272-100	Managed Service Provider	3,717	2,284	9	2,384	3	33%	6	67%	0	0%
85284-000	Psychotherapist	7,028	1,744	9	2,384	7	78%	2	22%	0	0%
85296-500	Senior Move Manager	3,764	2,270	9	2,384	8	89%	1	11%	0	0%
90028-000	State Lottery	2,425	2,668	9	2,384	9	100%	0	0%	0	0%
00153-101	Horse Boarding	4,817	2,062	8	2,471	6	75%	2	25%	0	0%
00193-000	Outboard Motor Repair	3,477	2,338	8	2,471	5	63%	3	38%	0	0%
10059-200	Laminate Floor	3,141	2,420	8	2,471	5	63%	3	38%	0	0%
10124-000	Roof Deck	2,613	2,592	8	2,471	3	38%	5	63%	0	0%
10152-100	Pool Cover Service	4,853	2,057	8	2,471	4	50%	4	50%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
10177-103	Arbors	3,638	2,304	8	2,471	3	38%	5	63%	0	0%
20027-400	Vision Insurance	510	4,033	8	2,471	8	100%	0	0%	0	0%
20033-000	Annuity	11,246	1,369	8	2,471	8	100%	0	0%	0	0%
20037-100	Medical Liability Insurance	3,049	2,441	8	2,471	2	25%	6	75%	0	0%
20071-000	Studio Rental	685	3,771	8	2,471	5	63%	3	38%	0	0%
30006-000	Aircraft Engines	2,534	2,623	8	2,471	2	25%	6	75%	0	0%
30199-000	Embroidery Design	919	3,518	8	2,471	2	25%	6	75%	0	0%
30261-000	Gauge	2,459	2,648	8	2,471	5	63%	3	38%	0	0%
30315-000	Juice	2,842	2,510	8	2,471	2	25%	6	75%	0	0%
30385-000	Menu Service	324	4,373	8	2,471	4	50%	4	50%	0	0%
30402-000	Mining Equipment	3,818	2,258	8	2,471	4	50%	3	38%	1	13%
30740-100	Bottleless Water Cooler	2,540	2,618	8	2,471	1	13%	7	88%	0	0%
30741-000	Water Cooler Equipment	2,344	2,700	8	2,471	5	63%	2	25%	1	13%
44040-000	Engineering	1,234	3,251	8	2,471	3	38%	5	63%	0	0%
44044-000	Exercise and Wellness	1,449	3,105	8	2,471	5	63%	1	13%	2	25%
44105-000	Promotions	1,007	3,433	8	2,471	5	63%	3	38%	0	0%
44106-000	Public Works and Government Services	4,440	2,133	8	2,471	7	88%	1	13%	0	0%
44107-000	Publication	793	3,641	8	2,471	4	50%	4	50%	0	0%
44118-000	Sales	2,495	2,639	8	2,471	3	38%	5	63%	0	0%
50114-100	Prefab Buildings	1,771	2,947	8	2,471	8	100%	0	0%	0	0%
50192-000	Craft Dealers	3,230	2,395	8	2,471	3	38%	3	38%	2	25%
50229-000	Drawing Supplies	1,288	3,204	8	2,471	5	63%	3	38%	0	0%
50240-000	Embroidery Supplies	2,330	2,707	8	2,471	6	75%	2	25%	0	0%
50272-001	Farmers Market	3,091	2,436	8	2,471	4	50%	4	50%	0	0%
50279-000	Garden Fountains	4,976	2,039	8	2,471	5	63%	3	38%	0	0%
50350-000	House Cleaning Equipment	2,333	2,705	8	2,471	6	75%	2	25%	0	0%
50352-000	Ice	3,461	2,342	8	2,471	2	25%	6	75%	0	0%
50355-000	Indian Products	2,416	2,670	8	2,471	3	38%	5	63%	0	0%
50549-000	Roofing Equipment	5,362	1,977	8	2,471	3	38%	4	50%	1	13%
50571-000	Electric Shaver	883	3,551	8	2,471	2	25%	6	75%	0	0%
50674-000	Boat Trailers	3,446	2,345	8	2,471	3	38%	5	63%	0	0%
50686-000	Truck Stop	2,743	2,542	8	2,471	4	50%	4	50%	0	0%
50688-000	Umbrella	745	3,696	8	2,471	6	75%	2	25%	0	0%
50702-000	Vending Machine Supplies	6,690	1,791	8	2,471	2	25%	6	75%	0	0%
50713-000	Wall Coverings	1,836	2,908	8	2,471	8	100%	0	0%	0	0%
55527-000	Artists	1,396	3,132	8	2,471	3	38%	3	38%	2	25%
55543-000	Child Safety	2,002	2,837	8	2,471	7	88%	1	13%	0	0%
60075-127	Disability Lawyers	13,962	1,236	8	2,471	6	75%	2	25%	0	0%
60095-200	Car Decals	5,469	1,956	8	2,471	3	38%	5	63%	0	0%
60112-400	Auto Maintenance Plans	1,884	2,888	8	2,471	7	88%	0	0%	1	13%
60126-000	Bartending Services	5,250	2,002	8	2,471	2	25%	6	75%	0	0%
60146-000	Birth Control Information	1,234	3,251	8	2,471	8	100%	0	0%	0	0%
60172-113	Leadership Coaching	11,122	1,377	8	2,471	6	75%	2	25%	0	0%
60318-000	Editorial Services	3,257	2,389	8	2,471	1	13%	7	88%	0	0%
60340-000	Fuel Injection Services	3,499	2,333	8	2,471	5	63%	2	25%	1	13%
60346-100	Environmental Consulting	18,247	1,052	8	2,471	6	75%	2	25%	0	0%
60363-000	Fencing Classes	2,093	2,789	8	2,471	3	38%	5	63%	0	0%
60368-000	Fire Protection Consultant	9,829	1,472	8	2,471	3	38%	5	63%	0	0%
60392-000	Furniture Cleaning	1,370	3,150	8	2,471	8	100%	0	0%	0	0%
60398-000	Lawn Equipment Rental	2,372	2,689	8	2,471	6	75%	2	25%	0	0%
60431-000	Health Monitor	4,087	2,204	8	2,471	6	75%	2	25%	0	0%
60470-300	Commercial Interior Designers	3,908	2,238	8	2,471	4	50%	4	50%	0	0%
60506-000	Leather Goods Repair	2,444	2,660	8	2,471	5	63%	3	38%	0	0%
60570-100	Model Training	11,128	1,375	8	2,471	5	63%	3	38%	0	0%
60663-000	Photography Schools	3,108	2,430	8	2,471	6	75%	2	25%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60688-000	Piano Tuners	7,391	1,694	8	2,471	4	50%	3	38%	1	13%
60702-000	Porcelain Enamel Repair	6,301	1,843	8	2,471	3	38%	5	63%	0	0%
60825-000	Spiritualist	2,400	2,677	8	2,471	3	38%	5	63%	0	0%
60834-000	Industrial Steam Cleaning	1,907	2,872	8	2,471	3	38%	5	63%	0	0%
60855-000	Tattoo Removal	3,306	2,371	8	2,471	3	38%	3	38%	2	25%
60869-000	Television Program Producers	1,453	3,101	8	2,471	0	0%	8	100%	0	0%
60891-100	Heavy Equipment Towing	1,493	3,081	8	2,471	6	75%	2	25%	0	0%
60921-000	Ventilation System Cleaning	5,950	1,888	8	2,471	6	75%	2	25%	0	0%
61016-100	Personal Chef	2,186	2,759	8	2,471	3	38%	4	50%	1	13%
61020-000	Personal Security Guard	8,242	1,616	8	2,471	3	38%	5	63%	0	0%
65749-000	Transcription Services	10,815	1,392	8	2,471	3	38%	5	63%	0	0%
70545-100	Electrical Power System Backup Systems	4,378	2,145	8	2,471	3	38%	5	63%	0	0%
80010-200	Data Analytics	704	3,749	8	2,471	2	25%	6	75%	0	0%
80026-000	Circus Supplies	669	3,793	8	2,471	0	0%	8	100%	0	0%
80074-000	Beauty Equipment Repairs	665	3,803	8	2,471	0	0%	6	75%	2	25%
80079-000	Wholesale Beer	4,868	2,055	8	2,471	7	88%	1	13%	0	0%
80152-000	Orthopedic Chairs	2,795	2,526	8	2,471	3	38%	5	63%	0	0%
80248-000	Wholesale Dresses	1,595	3,033	8	2,471	4	50%	4	50%	0	0%
80345-000	Wholesale Giftware	3,307	2,370	8	2,471	6	75%	2	25%	0	0%
80389-000	Hydraulic Equipment Repair	4,992	2,035	8	2,471	5	63%	3	38%	0	0%
80402-000	Interior Designer Supplies	3,509	2,331	8	2,471	2	25%	6	75%	0	0%
80437-000	Linen Manufacturers	3,595	2,317	8	2,471	4	50%	4	50%	0	0%
80452-000	Used Machinery	3,758	2,272	8	2,471	5	63%	3	38%	0	0%
80458-000	Cultured Marble	7,110	1,734	8	2,471	3	38%	5	63%	0	0%
80588-000	Pump Sales	6,937	1,755	8	2,471	4	50%	4	50%	0	0%
80590-000	Wholesale Pumps	2,543	2,617	8	2,471	4	50%	3	38%	1	13%
80677-000	Communication Devices	768	3,673	8	2,471	7	88%	1	13%	0	0%
80767-000	Venetian Blind Manufacturer	1,523	3,064	8	2,471	8	100%	0	0%	0	0%
80793-000	Wholesale Wine	2,087	2,792	8	2,471	5	63%	2	25%	1	13%
85280-000	Pet Containment System	6,981	1,747	8	2,471	6	75%	2	25%	0	0%
85324-000	Office Ergonomics	2,618	2,588	8	2,471	7	88%	1	13%	0	0%
87200-000	Writer	2,842	2,510	8	2,471	4	50%	4	50%	0	0%
89400-000	4 Wheel Drive Repair	1,710	2,969	8	2,471	2	25%	6	75%	0	0%
90010-000	Pyramid Companies	7,600	1,671	8	2,471	2	25%	5	63%	1	13%
90021-850	Charity - Religious	14,481	1,216	8	2,471	8	100%	0	0%	0	0%
00109-100	Animal Registration	1,673	2,990	7	2,566	4	57%	3	43%	0	0%
00145-000	Horse Breeding	7,404	1,693	7	2,566	3	43%	4	57%	0	0%
00204-000	Ranches	6,403	1,829	7	2,566	3	43%	4	57%	0	0%
10008-000	Boiler Repair	6,000	1,884	7	2,566	2	29%	5	71%	0	0%
10013-200	Tiny Houses	1,442	3,109	7	2,566	4	57%	2	29%	1	14%
10025-000	Ceiling Contractors	8,143	1,622	7	2,566	6	86%	1	14%	0	0%
10035-101	Basement Finishing	9,992	1,457	7	2,566	7	100%	0	0%	0	0%
10058-500	Floor Removal, Resurfacing and Refinishing	1,570	3,046	7	2,566	2	29%	5	71%	0	0%
10068-000	Glazier	8,953	1,552	7	2,566	3	43%	4	57%	0	0%
10107-000	Pipe Line Contractors	14,868	1,197	7	2,566	4	57%	3	43%	0	0%
10139-000	Skylights	10,022	1,453	7	2,566	6	86%	1	14%	0	0%
10168-000	Water Main Contractors	2,950	2,469	7	2,566	4	57%	3	43%	0	0%
20001-000	Abstracters	4,324	2,159	7	2,566	5	71%	2	29%	0	0%
20027-100	Medicare	12,386	1,307	7	2,566	1	14%	2	29%	4	57%
20031-000	Marine Insurance	1,507	3,071	7	2,566	7	100%	0	0%	0	0%
30051-000	Bookbinding	2,572	2,605	7	2,566	1	14%	6	86%	0	0%
30131-000	Electric Connectors	3,175	2,411	7	2,566	4	57%	3	43%	0	0%
30146-100	Cylinder Head	1,093	3,367	7	2,566	1	14%	6	86%	0	0%
30162-000	Display Fixtures	4,628	2,094	7	2,566	5	71%	2	29%	0	0%
30172-000	Dyes	341	4,336	7	2,566	0	0%	7	100%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30344-000	Wholesale Leather Goods	2,301	2,716	7	2,566	3	43%	4	57%	0	0%
30371-000	Custom Machinery	6,265	1,850	7	2,566	3	43%	4	57%	0	0%
30374-000	Mailing Containers	784	3,652	7	2,566	3	43%	4	57%	0	0%
30376-000	Map Publisher	2,181	2,761	7	2,566	5	71%	2	29%	0	0%
30398-000	Microscope	1,599	3,032	7	2,566	7	100%	0	0%	0	0%
30484-000	Picture Framing Supplies	3,162	2,414	7	2,566	2	29%	5	71%	0	0%
30485-000	Pipe	5,092	2,015	7	2,566	5	71%	2	29%	0	0%
30584-000	Scales	4,794	2,066	7	2,566	5	71%	2	29%	0	0%
30586-000	School Furniture	5,856	1,900	7	2,566	3	43%	4	57%	0	0%
30638-000	Fire sprinklers	20,258	979	7	2,566	6	86%	1	14%	0	0%
30709-000	Horse Trailer	3,548	2,322	7	2,566	5	71%	1	14%	1	14%
44055-000	Gardening	788	3,647	7	2,566	1	14%	6	86%	0	0%
50042-000	Auto Floor Mats	3,461	2,342	7	2,566	7	100%	0	0%	0	0%
50070-000	Beer and Ale	3,242	2,392	7	2,566	4	57%	3	43%	0	0%
50071-000	Home Brewing Supplies	1,676	2,987	7	2,566	3	43%	4	57%	0	0%
50073-000	Bicycle Security Systems	675	3,787	7	2,566	1	14%	6	86%	0	0%
50083-100	Boat Equipment	189	4,687	7	2,566	1	14%	6	86%	0	0%
50190-100	Costume Accessories	356	4,301	7	2,566	4	57%	0	0%	3	43%
50206-000	Diesel Fuel	2,698	2,562	7	2,566	4	57%	3	43%	0	0%
50221-500	Commercial Doors	5,350	1,982	7	2,566	2	29%	5	71%	0	0%
50268-000	Flag Poles	2,762	2,533	7	2,566	7	100%	0	0%	0	0%
50369-000	Karaoke	1,222	3,259	7	2,566	4	57%	3	43%	0	0%
50419-100	Futon Sales	2,022	2,826	7	2,566	7	100%	0	0%	0	0%
50484-000	Pens and Pencils	1,118	3,354	7	2,566	3	43%	3	43%	1	14%
50490-000	Photographic Equipment Repair	3,277	2,382	7	2,566	4	57%	3	43%	0	0%
50508-100	Plumbing Supplies	1,312	3,189	7	2,566	6	86%	1	14%	0	0%
50572-000	Scissors	1,029	3,413	7	2,566	2	29%	5	71%	0	0%
50653-000	Tents	3,756	2,275	7	2,566	6	86%	1	14%	0	0%
50659-110	Commercial Tire Sales	381	4,253	7	2,566	2	29%	5	71%	0	0%
50736-000	Window Shade Supplies	4,430	2,135	7	2,566	3	43%	4	57%	0	0%
50762-010	Energy Conservation Services	1,138	3,330	7	2,566	2	29%	5	71%	0	0%
50793-000	Motor Coach Companies	2,754	2,538	7	2,566	4	57%	3	43%	0	0%
55523-000	Chimney	1,006	3,434	7	2,566	0	0%	5	71%	2	29%
55530-000	Legal	709	3,741	7	2,566	6	86%	1	14%	0	0%
55555-000	Graduation	416	4,180	7	2,566	6	86%	1	14%	0	0%
55564-000	Engineer	653	3,814	7	2,566	3	43%	4	57%	0	0%
60003-000	Accident Reconstruction	3,516	2,328	7	2,566	2	29%	3	43%	2	29%
60056-000	Architectural Specs	6,447	1,820	7	2,566	5	71%	2	29%	0	0%
60075-124	Mediation Attorney	2,599	2,597	7	2,566	5	71%	2	29%	0	0%
60075-136	HOA Attorney	2,028	2,824	7	2,566	1	14%	6	86%	0	0%
60096-100	Automobile Reconditioned Detailing	2,062	2,803	7	2,566	2	29%	4	57%	1	14%
60107-800	Fleet Maintenance	2,066	2,800	7	2,566	4	57%	3	43%	0	0%
60139-000	Bid Report Service	1,600	3,028	7	2,566	6	86%	1	14%	0	0%
60150-000	Boarding House	3,189	2,406	7	2,566	6	86%	1	14%	0	0%
60164-000	Exterior Building Cleaning	7,283	1,710	7	2,566	1	14%	5	71%	1	14%
60176-000	Camper Repair	2,133	2,778	7	2,566	2	29%	4	57%	1	14%
60181-000	Carburetors	1,857	2,902	7	2,566	3	43%	4	57%	0	0%
60215-000	Self Dry Cleaning	494	4,054	7	2,566	1	14%	6	86%	0	0%
60244-000	Computer Room Equipment	1,695	2,975	7	2,566	0	0%	7	100%	0	0%
60283-000	Adult Day Care	19,039	1,019	7	2,566	4	57%	3	43%	0	0%
60312-300	Air Duct Restoration	1,464	3,095	7	2,566	2	29%	5	71%	0	0%
60316-000	Piercing	2,837	2,514	7	2,566	6	86%	1	14%	0	0%
60338-000	Mechanical Engineer	5,450	1,959	7	2,566	2	29%	5	71%	0	0%
60339-000	Structural Engineer	20,336	977	7	2,566	6	86%	0	0%	1	14%
60352-000	Executive Search Consultants	10,996	1,379	7	2,566	4	57%	2	29%	1	14%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60415-000	Guide Service	4,369	2,148	7	2,566	3	43%	4	57%	0	0%
60426-000	Handwriting Expert	1,018	3,423	7	2,566	0	0%	3	43%	4	57%
60443-000	Hospice	16,696	1,115	7	2,566	7	100%	0	0%	0	0%
60489-000	Veterinary Laboratory	1,238	3,248	7	2,566	6	86%	1	14%	0	0%
60514-000	Library Research Service	3,533	2,325	7	2,566	5	71%	2	29%	0	0%
60550-000	Mediation Coaching	1,270	3,217	7	2,566	3	43%	4	57%	0	0%
60682-000	Pulmonary Diseases	2,563	2,609	7	2,566	4	57%	3	43%	0	0%
60858-010	Tax Representative	2,924	2,480	7	2,566	6	86%	1	14%	0	0%
61046-000	Photography Sales	988	3,451	7	2,566	3	43%	3	43%	1	14%
70541-000	Customs Consultant	1,153	3,321	7	2,566	2	29%	4	57%	1	14%
70589-000	RV Storage	2,981	2,459	7	2,566	2	29%	5	71%	0	0%
70607-000	Steamship Agencies	989	3,448	7	2,566	7	100%	0	0%	0	0%
80010-100	Data Brokers	2,825	2,519	7	2,566	3	43%	4	57%	0	0%
80056-000	Balancing Equipment	76	5,133	7	2,566	0	0%	7	100%	0	0%
80066-000	Barrel and Drums Equipment	1,318	3,185	7	2,566	0	0%	7	100%	0	0%
80148-000	Cash Registers	3,120	2,428	7	2,566	2	29%	5	71%	0	0%
80154-100	Check Recovery Service	3,605	2,315	7	2,566	6	86%	1	14%	0	0%
80167-000	Chiropractor Equipment	1,774	2,941	7	2,566	7	100%	0	0%	0	0%
80176-000	Cleaning Compounds	2,229	2,743	7	2,566	6	86%	1	14%	0	0%
80185-000	Coin Sorter	356	4,301	7	2,566	7	100%	0	0%	0	0%
80189-000	Industrial Waste Compactor	857	3,583	7	2,566	3	43%	4	57%	0	0%
80235-100	Dental Equipment	660	3,808	7	2,566	2	29%	5	71%	0	0%
80236-000	Dental Equipment Repair	2,160	2,765	7	2,566	2	29%	5	71%	0	0%
80274-000	Wholesale Energy Conservation Products	2,884	2,496	7	2,566	7	100%	0	0%	0	0%
80302-000	Fire Extinguisher	12,369	1,308	7	2,566	4	57%	3	43%	0	0%
80413-000	Jewelry Findings	4,533	2,116	7	2,566	2	29%	5	71%	0	0%
80497-100	Musical Instrument Manufacturers	360	4,294	7	2,566	2	29%	5	71%	0	0%
80507-000	Nursery Supplies	1,261	3,230	7	2,566	4	57%	3	43%	0	0%
80511-000	Office Furniture Rental	5,483	1,952	7	2,566	6	86%	1	14%	0	0%
80533-000	Oxygen Therapy	2,606	2,594	7	2,566	4	57%	3	43%	0	0%
80777-100	Watch Manufacturers	167	4,761	7	2,566	6	86%	1	14%	0	0%
80813-000	Metal Salvage Yards	4,421	2,138	7	2,566	3	43%	4	57%	0	0%
85159-000	Biochemicals	1,473	3,090	7	2,566	4	57%	3	43%	0	0%
85277-100	Technology Litigation	1,652	2,996	7	2,566	2	29%	3	43%	2	29%
85314-000	Low Voltage Contractors	15,992	1,153	7	2,566	3	43%	4	57%	0	0%
85344-000	Bus Rental	1,323	3,183	7	2,566	5	71%	2	29%	0	0%
92000-200	Screen Company	841	3,593	7	2,566	1	14%	5	71%	1	14%
00150-000	Humane Society	1,128	3,342	6	2,678	6	100%	0	0%	0	0%
00159-000	Livestock Breeding	4,082	2,206	6	2,678	4	67%	2	33%	0	0%
00169-000	Mining	3,920	2,236	6	2,678	3	50%	2	33%	1	17%
00172-000	Mushrooms	1,860	2,899	6	2,678	5	83%	1	17%	0	0%
10066-010	Glass Tinting	555	3,947	6	2,678	2	33%	4	67%	0	0%
10101-000	Pavement Marking	5,013	2,030	6	2,678	1	17%	5	83%	0	0%
10111-000	Piping Contractors	5,810	1,907	6	2,678	6	100%	0	0%	0	0%
20043-000	Insurance Rating Bureau	1,454	3,100	6	2,678	6	100%	0	0%	0	0%
25055-000	Judgment Recovery	6,298	1,845	6	2,678	2	33%	3	50%	1	17%
30024-100	Specialty Auto Manufacturers	2,881	2,499	6	2,678	5	83%	1	17%	0	0%
30038-300	Sink Manufacturers	1,535	3,058	6	2,678	4	67%	2	33%	0	0%
30164-000	Distillers	2,703	2,558	6	2,678	5	83%	1	17%	0	0%
30221-000	Filtering Materials	3,711	2,287	6	2,678	6	100%	0	0%	0	0%
30268-000	Glassware Decorators	989	3,448	6	2,678	5	83%	1	17%	0	0%
30330-000	Lapidary Equipment	598	3,888	6	2,678	5	83%	1	17%	0	0%
30412-000	Music Copyist	329	4,366	6	2,678	0	0%	6	100%	0	0%
30438-100	Ornamental Iron Contractor	3,006	2,450	6	2,678	3	50%	3	50%	0	0%
30439-000	Baking Oven	388	4,236	6	2,678	3	50%	3	50%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30501-000	Plastic Molders	9,015	1,548	6	2,678	4	67%	2	33%	0	0%
30535-000	Printing Broker	6,740	1,783	6	2,678	5	83%	1	17%	0	0%
30554-000	Railing	5,088	2,017	6	2,678	4	67%	2	33%	0	0%
30556-000	Range Hoods	4,297	2,166	6	2,678	5	83%	1	17%	0	0%
30573-000	Rust Remover	861	3,580	6	2,678	4	67%	2	33%	0	0%
30612-000	Showcases	412	4,189	6	2,678	4	67%	1	17%	1	17%
30619-000	Goldsmith	636	3,830	6	2,678	6	100%	0	0%	0	0%
30695-000	Tile Manufacturers	1,945	2,859	6	2,678	3	50%	3	50%	0	0%
30712-000	Truck Manufacturers	2,621	2,586	6	2,678	2	33%	3	50%	1	17%
30747-000	Wine Storage	1,718	2,965	6	2,678	4	67%	2	33%	0	0%
30747-100	Wine Cellar	1,413	3,123	6	2,678	4	67%	2	33%	0	0%
30790-100	Food Wholesalers	836	3,597	6	2,678	1	17%	5	83%	0	0%
44001-000	Agriculture	779	3,657	6	2,678	5	83%	1	17%	0	0%
44012-000	Bathroom	2,056	2,807	6	2,678	5	83%	1	17%	0	0%
50003-000	Aircraft Dealers	3,564	2,319	6	2,678	3	50%	3	50%	0	0%
50006-000	Alternators	2,253	2,735	6	2,678	5	83%	1	17%	0	0%
50028-000	Artificial Flowers	2,166	2,762	6	2,678	2	33%	4	67%	0	0%
50048-000	Baby Strollers	1,340	3,178	6	2,678	3	50%	3	50%	0	0%
50085-110	New Textbooks	183	4,699	6	2,678	0	0%	6	100%	0	0%
50122-000	Cake Decorating Supplies	2,306	2,712	6	2,678	4	67%	2	33%	0	0%
50137-000	Catalog Showroom	1,815	2,916	6	2,678	5	83%	1	17%	0	0%
50165-000	Coffee Break Services and Supplies	5,800	1,911	6	2,678	3	50%	3	50%	0	0%
50174-000	Computer Furniture	1,223	3,258	6	2,678	3	50%	3	50%	0	0%
50193-000	Craft Classes	1,861	2,898	6	2,678	2	33%	4	67%	0	0%
50295-100	Paintball Games	2,437	2,662	6	2,678	2	33%	4	67%	0	0%
50392-000	Levels	1,241	3,244	6	2,678	2	33%	4	67%	0	0%
50395-000	Light Fixture Parts	3,118	2,429	6	2,678	1	17%	5	83%	0	0%
50401-000	Luggage Carrier	2,103	2,784	6	2,678	3	50%	3	50%	0	0%
50450-000	Sheet Music	1,379	3,145	6	2,678	5	83%	1	17%	0	0%
50481-200	Jumping Balloons	1,222	3,259	6	2,678	2	33%	4	67%	0	0%
50496-000	Pictures	1,434	3,111	6	2,678	3	50%	1	17%	2	33%
50507-000	Plaster Products Ornamental	322	4,381	6	2,678	6	100%	0	0%	0	0%
50541-000	Refrigerator Manufacturers	679	3,779	6	2,678	1	17%	5	83%	0	0%
50559-200	Window Screens	1,929	2,865	6	2,678	5	83%	1	17%	0	0%
50710-000	Vinyl Repair	2,651	2,577	6	2,678	4	67%	2	33%	0	0%
55529-000	Brakes	228	4,590	6	2,678	2	33%	4	67%	0	0%
55537-000	Brick	468	4,086	6	2,678	2	33%	4	67%	0	0%
55660-000	Golf	393	4,229	6	2,678	2	33%	4	67%	0	0%
60065-000	Commercial Artist	2,978	2,460	6	2,678	2	33%	4	67%	0	0%
60075-111	Tax Attorney	9,450	1,504	6	2,678	6	100%	0	0%	0	0%
60075-121	Estate Planning Attorney	22,559	918	6	2,678	3	50%	3	50%	0	0%
60075-133	Collaborative Divorce Attorney	907	3,532	6	2,678	2	33%	3	50%	1	17%
60076-000	Attorney Service Bureau	3,818	2,258	6	2,678	3	50%	2	33%	1	17%
60106-100	Auto Emissions Testing	1,157	3,317	6	2,678	5	83%	1	17%	0	0%
60169-000	Bus Service	552	3,953	6	2,678	4	67%	2	33%	0	0%
60172-103	Strategic Planning Consultants	8,784	1,561	6	2,678	2	33%	4	67%	0	0%
60172-106	Dental Management Consultants	3,346	2,362	6	2,678	4	67%	2	33%	0	0%
60218-200	Dialysis Clinic	1,099	3,365	6	2,678	2	33%	4	67%	0	0%
60299-000	Diaper Service	2,393	2,682	6	2,678	1	17%	5	83%	0	0%
60317-000	Economic Research and Analysis	2,892	2,492	6	2,678	5	83%	1	17%	0	0%
60346-010	Environmental Services	899	3,541	6	2,678	1	17%	5	83%	0	0%
60369-000	First Aid Instruction	2,676	2,568	6	2,678	3	50%	3	50%	0	0%
60375-000	Floor Cleaning	7,968	1,638	6	2,678	2	33%	4	67%	0	0%
60403-000	Gift Wrapping	97	5,025	6	2,678	2	33%	4	67%	0	0%
60464-000	Industrial Development	1,636	3,003	6	2,678	3	50%	3	50%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60484-000	Labor Organizations	2,923	2,481	6	2,678	2	33%	4	67%	0	0%
60532-100	Leadership Development	6,313	1,842	6	2,678	3	50%	3	50%	0	0%
60535-000	Mapping Services	1,649	2,998	6	2,678	5	83%	1	17%	0	0%
60560-000	Midwives	1,502	3,074	6	2,678	1	17%	4	67%	1	17%
60632-100	Garage Organizers	7,998	1,633	6	2,678	2	33%	3	50%	1	17%
60638-000	Parcel Post Assembly Service	1,363	3,155	6	2,678	2	33%	4	67%	0	0%
60707-000	Programmed Instruction	1,064	3,388	6	2,678	3	50%	2	33%	1	17%
60713-100	Public Speakers	2,635	2,581	6	2,678	5	83%	1	17%	0	0%
60728-000	Reading Lessons	9,241	1,527	6	2,678	4	67%	1	17%	1	17%
60758-010	Retirement Communities	555	3,947	6	2,678	3	50%	3	50%	0	0%
60760-000	Riding Academy	1,040	3,406	6	2,678	1	17%	5	83%	0	0%
60831-100	Stadium	351	4,314	6	2,678	4	67%	2	33%	0	0%
60837-000	Storm Window Repair	3,706	2,288	6	2,678	1	17%	5	83%	0	0%
60892-000	Tractor Rentals	883	3,551	6	2,678	2	33%	4	67%	0	0%
60910-100	Mobile Truck Repair	3,561	2,321	6	2,678	5	83%	1	17%	0	0%
60932-100	Appointment Setting Service	3,354	2,361	6	2,678	6	100%	0	0%	0	0%
60970-110	Neurosurgeons	185	4,695	6	2,678	2	33%	4	67%	0	0%
61092-000	Orchestra	1,455	3,099	6	2,678	5	83%	1	17%	0	0%
64000-100	Electronic Design	2,035	2,816	6	2,678	2	33%	4	67%	0	0%
65134-400	Facial	531	3,989	6	2,678	4	67%	2	33%	0	0%
65474-000	Computer Gaming Center	2,031	2,818	6	2,678	5	83%	1	17%	0	0%
65543-100	Cryotherapy	617	3,855	6	2,678	6	100%	0	0%	0	0%
65733-110	Cottage rentals	152	4,811	6	2,678	5	83%	1	17%	0	0%
66003-000	Pond Management	3,083	2,438	6	2,678	1	17%	5	83%	0	0%
70517-200	Wildlife Removal	3,002	2,453	6	2,678	3	50%	2	33%	1	17%
70599-400	Irrigation Installation	1,718	2,965	6	2,678	4	67%	2	33%	0	0%
70638-000	Light Haul Trucking	13,163	1,266	6	2,678	4	67%	2	33%	0	0%
80003-000	Accounting and Bookkeeping Machines	2,663	2,574	6	2,678	1	17%	4	67%	1	17%
80017-000	Aircraft Ground Support	1,790	2,932	6	2,678	2	33%	4	67%	0	0%
80107-000	Wholesale Boys Clothing	246	4,540	6	2,678	6	100%	0	0%	0	0%
80130-000	Calculator	829	3,604	6	2,678	2	33%	4	67%	0	0%
80159-100	Chemical Production	2,345	2,699	6	2,678	3	50%	3	50%	0	0%
80163-000	Chimney Liners	2,387	2,684	6	2,678	5	83%	1	17%	0	0%
80171-000	Tobacco Wholesale	3,694	2,291	6	2,678	3	50%	3	50%	0	0%
80191-100	Computer Manufacturers	78	5,126	6	2,678	1	17%	4	67%	1	17%
80196-000	Concrete Curing	1,477	3,088	6	2,678	2	33%	4	67%	0	0%
80208-000	Wholesale Toiletries	2,432	2,665	6	2,678	5	83%	1	17%	0	0%
80224-000	Curtain Manufacturers	745	3,696	6	2,678	5	83%	1	17%	0	0%
80308-000	First Aid Supplies	1,618	3,017	6	2,678	2	33%	4	67%	0	0%
80321-000	Freeze Dried Food	2,061	2,804	6	2,678	1	17%	5	83%	0	0%
80388-000	Hydraulic Equipment	8,417	1,600	6	2,678	5	83%	1	17%	0	0%
80424-100	Landscaping Equipment	370	4,281	6	2,678	0	0%	6	100%	0	0%
80432-100	Lighting Fixture Manufacturers	433	4,154	6	2,678	5	83%	0	0%	1	17%
80460-000	Mason Contractors Equipment and Supplies	3,897	2,240	6	2,678	1	17%	5	83%	0	0%
80527-000	Waste Oil	2,043	2,813	6	2,678	6	100%	0	0%	0	0%
80532-000	Oxygen Producing Equipment	8,507	1,589	6	2,678	5	83%	1	17%	0	0%
80553-000	Physical Therapy Supplies	1,746	2,959	6	2,678	3	50%	3	50%	0	0%
80577-000	Portfolios	1,122	3,350	6	2,678	3	50%	2	33%	1	17%
80578-000	Potato Chips	709	3,741	6	2,678	3	50%	3	50%	0	0%
80587-000	Projector	853	3,586	6	2,678	2	33%	4	67%	0	0%
80636-000	Wholesale Seeds	2,035	2,816	6	2,678	5	83%	1	17%	0	0%
80762-000	Commercial Vacuum Cleaners	1,086	3,374	6	2,678	1	17%	5	83%	0	0%
80766-000	Wholesale Variety Store Merchandise	1,423	3,115	6	2,678	3	50%	3	50%	0	0%
80789-100	Wheel Repair	152	4,811	6	2,678	4	67%	2	33%	0	0%
80808-000	Telephone 900 Number Resellers	619	3,850	6	2,678	5	83%	1	17%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
85273-100	Caregiver Resources	5,506	1,948	6	2,678	4	67%	2	33%	0	0%
85327-100	Fiberglass Bath	954	3,477	6	2,678	5	83%	1	17%	0	0%
85355-000	Storm Shelters	10,386	1,433	6	2,678	5	83%	1	17%	0	0%
85362-000	Heavy Duty Equipment Repair	5,812	1,905	6	2,678	3	50%	3	50%	0	0%
88400-000	Volleyball Clubs	1,093	3,367	6	2,678	1	17%	5	83%	0	0%
00128-101	Organic Farms	2,014	2,830	5	2,811	3	60%	2	40%	0	0%
00222-500	Veterinary Surgery	1,632	3,005	5	2,811	4	80%	1	20%	0	0%
10060-000	Raised Floor	3,687	2,293	5	2,811	4	80%	0	0%	1	20%
10066-001	Residential Window Tinting	6,151	1,862	5	2,811	2	40%	3	60%	0	0%
10074-000	Hand Painting	3,173	2,412	5	2,811	1	20%	4	80%	0	0%
10081-101	Roofing Spray Foam Insulation Contractors	4,717	2,079	5	2,811	3	60%	2	40%	0	0%
10099-400	Patio Design	1,256	3,234	5	2,811	2	40%	3	60%	0	0%
10123-000	Roof Cooling Systems	548	3,959	5	2,811	0	0%	5	100%	0	0%
10153-010	Pool Equipment	428	4,161	5	2,811	3	60%	2	40%	0	0%
10163-000	Utility Locating	5,776	1,915	5	2,811	4	80%	1	20%	0	0%
10169-010	Water Well Service	396	4,222	5	2,811	3	60%	1	20%	1	20%
10177-105	Pergolas	745	3,696	5	2,811	2	40%	2	40%	1	20%
15051-000	Emergency Shelter	2,162	2,764	5	2,811	3	60%	2	40%	0	0%
20007-200	Commodity Trading Advisory Service	2,453	2,655	5	2,811	0	0%	5	100%	0	0%
20047-300	Loan Acceleration	1,774	2,941	5	2,811	3	60%	1	20%	1	20%
20056-000	Oil Properties	1,054	3,399	5	2,811	3	60%	2	40%	0	0%
20085-100	Child Support Enforcement	1,878	2,890	5	2,811	2	40%	3	60%	0	0%
30197-000	Embroidery Machine	978	3,461	5	2,811	3	60%	2	40%	0	0%
30254-000	Furniture Manufacturers Equipment	1,206	3,270	5	2,811	0	0%	5	100%	0	0%
30289-110	Horse Supplies	237	4,561	5	2,811	4	80%	1	20%	0	0%
30291-000	Frozen Dessert Distributors	2,512	2,631	5	2,811	3	60%	2	40%	0	0%
30297-000	Imprinting	1,163	3,314	5	2,811	1	20%	4	80%	0	0%
30336-100	Lead Abatement	2,868	2,507	5	2,811	1	20%	4	80%	0	0%
30377-000	Coding and Marking	425	4,165	5	2,811	3	60%	2	40%	0	0%
30483-000	Photogrammetric Equipment	248	4,531	5	2,811	4	80%	1	20%	0	0%
30524-000	Power Transmission	4,060	2,210	5	2,811	2	40%	3	60%	0	0%
30615-000	Sign Equipment	1,955	2,853	5	2,811	2	40%	3	60%	0	0%
30617-000	Sign Maintenance	1,291	3,201	5	2,811	1	20%	4	80%	0	0%
30653-000	Store Fixtures	3,286	2,379	5	2,811	3	60%	2	40%	0	0%
30680-000	TV Station Equipment	961	3,473	5	2,811	1	20%	4	80%	0	0%
30764-100	Air Quality Services	7,060	1,737	5	2,811	2	40%	3	60%	0	0%
30769-000	Fire Department	503	4,039	5	2,811	4	80%	1	20%	0	0%
44085-000	Memorabilia	926	3,509	5	2,811	4	80%	1	20%	0	0%
44103-000	Preservation and Restoration	653	3,814	5	2,811	3	60%	2	40%	0	0%
44104-000	Printing Materials	248	4,531	5	2,811	1	20%	4	80%	0	0%
44126-000	Stone	703	3,750	5	2,811	2	40%	2	40%	1	20%
50045-200	Car Stereo Repair	52	5,277	5	2,811	2	40%	3	60%	0	0%
50064-000	Battery Rebuild	2,747	2,540	5	2,811	2	40%	2	40%	1	20%
50127-000	Candle Making Supplies	1,664	2,994	5	2,811	3	60%	2	40%	0	0%
50131-000	Cap and Gown	1,773	2,945	5	2,811	5	100%	0	0%	0	0%
50167-100	Numismatics	1,892	2,882	5	2,811	2	40%	3	60%	0	0%
50221-600	Rolling Doors	1,124	3,348	5	2,811	1	20%	4	80%	0	0%
50237-000	Used Electric Equipment	1,058	3,394	5	2,811	5	100%	0	0%	0	0%
50251-000	Feather Products	1,416	3,121	5	2,811	1	20%	4	80%	0	0%
50252-100	Fence Staining	4,221	2,180	5	2,811	2	40%	3	60%	0	0%
50264-000	Fishermens Supplies	1,872	2,892	5	2,811	2	40%	3	60%	0	0%
50265-000	Fishing Bait	2,992	2,455	5	2,811	2	40%	3	60%	0	0%
50274-000	Floor Treatment Compounds	872	3,564	5	2,811	0	0%	5	100%	0	0%
50295-110	Paintball Supplies	659	3,809	5	2,811	0	0%	5	100%	0	0%
50328-000	Gymnastics Equipment	1,346	3,170	5	2,811	3	60%	2	40%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50333-100	Cabinet Hardware	2,191	2,757	5	2,811	5	100%	0	0%	0	0%
50335-000	Hawaiian Products	713	3,735	5	2,811	4	80%	1	20%	0	0%
50360-000	Invitations	4,340	2,154	5	2,811	5	100%	0	0%	0	0%
50362-000	Italian Food	1,010	3,431	5	2,811	2	40%	3	60%	0	0%
50385-000	Lamp Shades	2,459	2,648	5	2,811	2	40%	3	60%	0	0%
50409-000	Magician Supplies	732	3,716	5	2,811	2	40%	3	60%	0	0%
50430-000	Mirrors	4,396	2,143	5	2,811	4	80%	1	20%	0	0%
50440-100	Motorcycle Consignment	2,076	2,798	5	2,811	4	80%	1	20%	0	0%
50504-000	Plaques	2,989	2,456	5	2,811	2	40%	3	60%	0	0%
50510-000	Popcorn	3,185	2,407	5	2,811	1	20%	4	80%	0	0%
50518-000	Quilting Supplies	2,800	2,525	5	2,811	3	60%	2	40%	0	0%
50526-000	Radiotelephone Equipment	3,194	2,404	5	2,811	1	20%	3	60%	1	20%
50586-000	Siding Material	3,414	2,349	5	2,811	2	40%	3	60%	0	0%
50590-000	Skating Equipment	1,602	3,026	5	2,811	3	60%	2	40%	0	0%
50605-000	Speedometer	1,573	3,045	5	2,811	3	60%	0	0%	2	40%
50640-000	Tapestry	2,575	2,602	5	2,811	0	0%	5	100%	0	0%
50721-000	Water Skiing Equipment	1,052	3,400	5	2,811	3	60%	2	40%	0	0%
50776-000	Pinball Machines	1,921	2,868	5	2,811	1	20%	4	80%	0	0%
55027-100	Picture Framing	2,576	2,601	5	2,811	2	40%	3	60%	0	0%
55514-000	Bottles	101	5,013	5	2,811	3	60%	2	40%	0	0%
55539-000	Corporate	559	3,942	5	2,811	1	20%	4	80%	0	0%
55546-000	Coaching	26,337	810	5	2,811	2	40%	3	60%	0	0%
60014-000	Indoor Advertising	1,024	3,418	5	2,811	1	20%	4	80%	0	0%
60024-000	TV Advertising	2,963	2,466	5	2,811	2	40%	3	60%	0	0%
60025-000	Transit Advertising	4,581	2,105	5	2,811	2	40%	3	60%	0	0%
60066-000	Fine Artist	5,738	1,918	5	2,811	3	60%	2	40%	0	0%
60069-000	Assembly Services	5,379	1,969	5	2,811	4	80%	1	20%	0	0%
60072-000	Astrologer	3,878	2,244	5	2,811	2	40%	3	60%	0	0%
60075-134	DUI Lawyer	7,145	1,730	5	2,811	5	100%	0	0%	0	0%
60075-139	Medical Malpractice Lawyers	2,733	2,543	5	2,811	1	20%	4	80%	0	0%
60170-100	Trade Associations	715	3,732	5	2,811	2	40%	2	40%	1	20%
60199-101	Infant Child Care	1,747	2,957	5	2,811	3	60%	2	40%	0	0%
60263-000	Copywriter	3,915	2,237	5	2,811	4	80%	1	20%	0	0%
60270-000	Cremation Urns	5,653	1,925	5	2,811	4	80%	1	20%	0	0%
60292-010	Dental Services	775	3,664	5	2,811	3	60%	2	40%	0	0%
60296-000	Desktop Publishing	2,882	2,498	5	2,811	4	80%	1	20%	0	0%
60300-000	Registered Dietitian	1,685	2,981	5	2,811	2	40%	3	60%	0	0%
60329-000	Government Employment Service	905	3,534	5	2,811	3	60%	2	40%	0	0%
60367-200	Water Mitigation	3,308	2,369	5	2,811	4	80%	1	20%	0	0%
60371-000	Fix It Shop	1,341	3,175	5	2,811	2	40%	3	60%	0	0%
60393-100	Rent to Own Furniture	54	5,266	5	2,811	5	100%	0	0%	0	0%
60458-000	Import Services	1,364	3,152	5	2,811	5	100%	0	0%	0	0%
60481-000	Juke Box	1,188	3,287	5	2,811	4	80%	1	20%	0	0%
60516-000	Lie Detector	5,000	2,032	5	2,811	3	60%	1	20%	1	20%
60536-000	Marble Cleaning	3,657	2,300	5	2,811	3	60%	2	40%	0	0%
60570-000	Modeling Schools	9,749	1,478	5	2,811	4	80%	0	0%	1	20%
60677-000	Oncology	2,443	2,661	5	2,811	4	80%	1	20%	0	0%
60711-000	Public Opinion Analysts	3,607	2,313	5	2,811	3	60%	1	20%	1	20%
60720-100	Horse Race Handicapping	634	3,833	5	2,811	1	20%	4	80%	0	0%
60721-000	Rack Merchandise Service	416	4,180	5	2,811	5	100%	0	0%	0	0%
60729-103	Short Sale	3,772	2,268	5	2,811	4	80%	0	0%	1	20%
60741-000	Reflexologist	1,625	3,009	5	2,811	4	80%	1	20%	0	0%
60742-000	Refreshment Stand	646	3,822	5	2,811	0	0%	5	100%	0	0%
60759-000	Retreat Facilities	579	3,911	5	2,811	2	40%	3	60%	0	0%
60780-200	Montessori School	1,386	3,137	5	2,811	4	80%	1	20%	0	0%

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60795-000	Sharpening	3,750	2,276	5	2,811	3	60%	2	40%	0	0%
60799-000	Shoe Shining	405	4,200	5	2,811	1	20%	3	60%	1	20%
60848-000	Public Pool	1,271	3,215	5	2,811	0	0%	5	100%	0	0%
60860-000	Teacher Agency	5,582	1,936	5	2,811	4	80%	1	20%	0	0%
60903-000	Truck Transmission	7,659	1,667	5	2,811	3	60%	2	40%	0	0%
60961-100	Freelance Writer	5,028	2,025	5	2,811	3	60%	2	40%	0	0%
60969-000	Zoo and Aquarium	2,910	2,487	5	2,811	5	100%	0	0%	0	0%
60983-000	Online Photography Sales	1,827	2,913	5	2,811	4	80%	1	20%	0	0%
61008-000	Occupational Health Nurse	3,947	2,235	5	2,811	2	40%	3	60%	0	0%
65282-000	Marriage Broker	1,533	3,060	5	2,811	2	40%	3	60%	0	0%
65283-000	Guardian Protection Services	5,038	2,024	5	2,811	5	100%	0	0%	0	0%
65700-000	Boating Club	2,378	2,687	5	2,811	5	100%	0	0%	0	0%
70001-000	Tournament	1,958	2,852	5	2,811	3	60%	2	40%	0	0%
70200-000	Talent Representation	4,398	2,142	5	2,811	2	40%	3	60%	0	0%
70521-000	Boat Cleaning	2,029	2,823	5	2,811	3	60%	2	40%	0	0%
70527-100	Boat Lifts	3,673	2,297	5	2,811	2	40%	3	60%	0	0%
70545-000	Electrical Power Systems Maintenance	4,487	2,122	5	2,811	2	40%	3	60%	0	0%
70626-100	Raft Trips	1,170	3,304	5	2,811	2	40%	3	60%	0	0%
70629-000	Trailer Storage	1,311	3,190	5	2,811	3	60%	1	20%	1	20%
72102-000	Pub Food	501	4,041	5	2,811	2	40%	3	60%	0	0%
72700-000	Land rental	399	4,215	5	2,811	2	40%	3	60%	0	0%
80031-000	Aquarium Manufacturers	1,189	3,284	5	2,811	3	60%	2	40%	0	0%
80077-000	Bed Manufacturers	3,624	2,308	5	2,811	4	80%	1	20%	0	0%
80092-100	Boiler Sales	2,331	2,706	5	2,811	4	80%	1	20%	0	0%
80170-000	Church Supplies	1,618	3,017	5	2,811	1	20%	4	80%	0	0%
80193-000	Concrete Aggregates	2,086	2,794	5	2,811	2	40%	3	60%	0	0%
80209-100	Wholesale Cosmetics	209	4,641	5	2,811	4	80%	1	20%	0	0%
80287-000	Fax Machine	772	3,666	5	2,811	0	0%	5	100%	0	0%
80310-000	Wholesale Seafood	6,418	1,825	5	2,811	4	80%	1	20%	0	0%
80350-000	Golf Course Equipment	2,405	2,675	5	2,811	5	100%	0	0%	0	0%
80395-000	Ice Making Machine	2,451	2,656	5	2,811	1	20%	3	60%	1	20%
80419-100	Lab Supplies	183	4,699	5	2,811	1	20%	4	80%	0	0%
80427-000	Laundry Supplies	1,397	3,131	5	2,811	0	0%	4	80%	1	20%
80449-000	Lubricants	2,191	2,757	5	2,811	4	80%	1	20%	0	0%
80461-000	Prefabricated Masonry Panels	3,956	2,233	5	2,811	1	20%	4	80%	0	0%
80478-000	Metal Specialties	6,372	1,835	5	2,811	3	60%	2	40%	0	0%
80491-000	Mirror Manufacturers	572	3,926	5	2,811	0	0%	5	100%	0	0%
80695-000	Stock Certificates	1,691	2,979	5	2,811	2	40%	0	0%	3	60%
80696-000	Stone Cutters	2,554	2,611	5	2,811	2	40%	3	60%	0	0%
80712-000	Tanning Supplies	514	4,024	5	2,811	3	60%	2	40%	0	0%
80770-000	Video Equipment Parts	481	4,066	5	2,811	0	0%	5	100%	0	0%
81000-200	Marijuana Processor	1,811	2,920	5	2,811	4	80%	1	20%	0	0%
82300-100	Tree Care	756	3,682	5	2,811	0	0%	5	100%	0	0%
85268-000	Grant Writing	4,414	2,140	5	2,811	2	40%	2	40%	1	20%
85269-000	Home Staging	7,620	1,668	5	2,811	5	100%	0	0%	0	0%
85292-100	Scooter Repair	1,680	2,985	5	2,811	5	100%	0	0%	0	0%
85318-000	Interior Contractors	9,407	1,506	5	2,811	2	40%	3	60%	0	0%
85327-000	Fiberglass Repair	3,474	2,339	5	2,811	4	80%	1	20%	0	0%
88100-000	Employee Assistance Program	1,988	2,842	5	2,811	3	60%	2	40%	0	0%
90021-500	Charity - Elderly	5,358	1,978	5	2,811	4	80%	1	20%	0	0%
90021-900	Charity - Veterans & Military	14,397	1,218	5	2,811	5	100%	0	0%	0	0%
00120-000	Dairy	2,615	2,591	4	2,967	2	50%	2	50%	0	0%
00149-000	Horticultural Consultants	1,947	2,857	4	2,967	1	25%	3	75%	0	0%
00155-101	Hydroseeding	2,937	2,474	4	2,967	0	0%	4	100%	0	0%
00155-102	Seeding	1,497	3,079	4	2,967	3	75%	1	25%	0	0%

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00156-100	Artificial Landscape Rocks	568	3,932	4	2,967	2	50%	2	50%	0	0%
00174-000	Oilfield Equipment and Sales	7,937	1,644	4	2,967	1	25%	2	50%	1	25%
10059-000	Industrial Floors	5,053	2,022	4	2,967	1	25%	3	75%	0	0%
10072-000	Greenhouse	6,325	1,840	4	2,967	3	75%	1	25%	0	0%
10095-100	Faux Finishes	5,056	2,021	4	2,967	2	50%	2	50%	0	0%
10109-000	Pipe Sealing	403	4,204	4	2,967	2	50%	2	50%	0	0%
10113-101	Plumbing Plan	2,386	2,685	4	2,967	3	75%	1	25%	0	0%
10118-000	Pumping Contractors	4,375	2,146	4	2,967	0	0%	2	50%	2	50%
10144-000	Structural Steel Detailing	5,181	2,007	4	2,967	1	25%	3	75%	0	0%
10182-400	Evaporative Coolers	932	3,505	4	2,967	4	100%	0	0%	0	0%
20012-100	Financial Planning Kit	918	3,520	4	2,967	1	25%	3	75%	0	0%
20027-300	Medicare Advantage	1,901	2,875	4	2,967	0	0%	2	50%	2	50%
20036-000	Disability Insurance	5,386	1,967	4	2,967	4	100%	0	0%	0	0%
30024-010	Auto Distributor	162	4,778	4	2,967	1	25%	3	75%	0	0%
30101-000	Chocolate	2,107	2,782	4	2,967	3	75%	1	25%	0	0%
30209-000	Metal and Glass Etched Products	1,005	3,435	4	2,967	1	25%	3	75%	0	0%
30242-000	Foundry	5,577	1,938	4	2,967	1	25%	3	75%	0	0%
30265-000	Glass Blower	1,994	2,839	4	2,967	1	25%	2	50%	1	25%
30284-000	Handbag Manufacturers	534	3,979	4	2,967	3	75%	1	25%	0	0%
30338-000	Leak Detecting Equipment	1,738	2,961	4	2,967	3	75%	1	25%	0	0%
30351-000	Membrane Lining	4,218	2,181	4	2,967	2	50%	2	50%	0	0%
30361-100	Luggage Manufacturers	40	5,371	4	2,967	3	75%	0	0%	1	25%
30443-000	Packaging Machinery	3,212	2,400	4	2,967	3	75%	0	0%	1	25%
30448-000	Pallets	10,042	1,452	4	2,967	1	25%	3	75%	0	0%
30469-000	Paving Materials	3,700	2,290	4	2,967	3	75%	1	25%	0	0%
30499-000	Plastic Foam	1,621	3,015	4	2,967	1	25%	3	75%	0	0%
30516-000	Porch Shades	613	3,861	4	2,967	3	75%	1	25%	0	0%
30544-100	Publishers Internet Guide	13,084	1,271	4	2,967	3	75%	1	25%	0	0%
30550-000	Racks	1,994	2,839	4	2,967	3	75%	1	25%	0	0%
30552-000	Radiator Covers	561	3,939	4	2,967	3	75%	1	25%	0	0%
30578-100	Sample Cards	37	5,398	4	2,967	3	75%	1	25%	0	0%
30581-000	Sausage	1,423	3,115	4	2,967	3	75%	1	25%	0	0%
30582-100	Wood Shavings	220	4,611	4	2,967	4	100%	0	0%	0	0%
30583-000	Sawmill	6,730	1,785	4	2,967	0	0%	4	100%	0	0%
30628-000	Precious Metal Refiners	4,024	2,220	4	2,967	4	100%	0	0%	0	0%
30702-000	Die Maker	7,157	1,725	4	2,967	2	50%	2	50%	0	0%
30711-000	Truck Bodies	2,309	2,710	4	2,967	2	50%	2	50%	0	0%
30715-000	Trusses	4,171	2,194	4	2,967	4	100%	0	0%	0	0%
30776-100	Defense Contractors	2,718	2,546	4	2,967	3	75%	1	25%	0	0%
30912-100	Elevator Installation	4,338	2,155	4	2,967	2	50%	1	25%	1	25%
44002-000	Adult Care	1,137	3,332	4	2,967	1	25%	3	75%	0	0%
44025-000	Customer Service	815	3,617	4	2,967	2	50%	2	50%	0	0%
44031-000	Dessert	256	4,517	4	2,967	2	50%	2	50%	0	0%
44060-000	Medication	168	4,756	4	2,967	1	25%	2	50%	1	25%
44061-000	Hobbies	94	5,042	4	2,967	3	75%	1	25%	0	0%
44083-000	Marine Supplies	464	4,094	4	2,967	3	75%	1	25%	0	0%
44096-000	Personalization	238	4,555	4	2,967	3	75%	1	25%	0	0%
44109-000	Recreation	171	4,744	4	2,967	1	25%	3	75%	0	0%
44124-000	Speech, Language and Writing	60	5,227	4	2,967	2	50%	2	50%	0	0%
44133-100	Bulk Water Delivery	97	5,025	4	2,967	1	25%	2	50%	1	25%
50075-200	Helicopter Parts	272	4,469	4	2,967	2	50%	2	50%	0	0%
50076-100	Pool Table Repair	776	3,661	4	2,967	0	0%	3	75%	1	25%
50090-000	Bowling Accessories	1,016	3,425	4	2,967	2	50%	2	50%	0	0%
50125-000	Camper Parts	863	3,577	4	2,967	4	100%	0	0%	0	0%
50135-000	Carpet Pads	2,723	2,544	4	2,967	3	75%	1	25%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50164-110	Hookah Bar	1,300	3,198	4	2,967	0	0%	4	100%	0	0%
50171-000	Household Waste Compactor	396	4,222	4	2,967	2	50%	2	50%	0	0%
50206-300	Biofuel	716	3,729	4	2,967	2	50%	2	50%	0	0%
50215-000	Doll Collectors	631	3,835	4	2,967	1	25%	3	75%	0	0%
50225-000	Draperies and Curtain Fabrics Retail	1,600	3,028	4	2,967	3	75%	1	25%	0	0%
50311-000	Gift Wrap	1,623	3,011	4	2,967	1	25%	3	75%	0	0%
50315-000	Glass Block	8,588	1,583	4	2,967	4	100%	0	0%	0	0%
50337-110	Hearing Aid Parts	470	4,082	4	2,967	3	75%	1	25%	0	0%
50349-000	Hosiery	1,871	2,893	4	2,967	4	100%	0	0%	0	0%
50359-000	Intercom Systems	1,166	3,310	4	2,967	2	50%	2	50%	0	0%
50365-000	Japanese Food	347	4,327	4	2,967	1	25%	3	75%	0	0%
50370-000	Motor Karts	477	4,072	4	2,967	3	75%	1	25%	0	0%
50410-000	Magnifying Glass	2,397	2,679	4	2,967	4	100%	0	0%	0	0%
50464-100	Oil Marketing	1,844	2,905	4	2,967	4	100%	0	0%	0	0%
50548-000	Rock Shop	1,796	2,929	4	2,967	3	75%	1	25%	0	0%
50584-100	Shower Enclosures	468	4,086	4	2,967	3	75%	1	25%	0	0%
50623-000	Sundries	1,952	2,854	4	2,967	1	25%	3	75%	0	0%
50666-100	Woodworking Tools	1,415	3,122	4	2,967	1	25%	3	75%	0	0%
50676-100	Trailer Equipment	81	5,108	4	2,967	1	25%	3	75%	0	0%
50685-200	Lift Kits	2,215	2,748	4	2,967	1	25%	2	50%	1	25%
50711-000	Violin	954	3,477	4	2,967	1	25%	3	75%	0	0%
50738-000	Windshield Wipers	231	4,580	4	2,967	1	25%	3	75%	0	0%
50800-000	Underground Sprinkler Parts	1,336	3,181	4	2,967	3	75%	0	0%	1	25%
55504-000	Auto Equipment	666	3,798	4	2,967	0	0%	4	100%	0	0%
55532-000	Shower	432	4,157	4	2,967	3	75%	1	25%	0	0%
55583-000	Snacks	243	4,546	4	2,967	3	75%	1	25%	0	0%
55601-000	Refrigeration	1,260	3,231	4	2,967	1	25%	3	75%	0	0%
55622-000	Steel	778	3,658	4	2,967	2	50%	2	50%	0	0%
55623-000	Office Documents	349	4,320	4	2,967	1	25%	3	75%	0	0%
55628-000	Eye Surgery	813	3,619	4	2,967	3	75%	1	25%	0	0%
60005-200	Forensic Loan Audit	2,426	2,667	4	2,967	4	100%	0	0%	0	0%
60031-000	Airline Training	3,314	2,367	4	2,967	3	75%	1	25%	0	0%
60046-000	Antique Appraisal	3,385	2,354	4	2,967	3	75%	1	25%	0	0%
60075-113	Patent Attorney	5,022	2,028	4	2,967	2	50%	2	50%	0	0%
60075-141	Civil Lawyer	8,430	1,598	4	2,967	4	100%	0	0%	0	0%
60088-100	Auction Supplies	5,582	1,936	4	2,967	4	100%	0	0%	0	0%
60103-200	Airbag Repair	1,065	3,387	4	2,967	2	50%	1	25%	1	25%
60105-100	Headlight Restoration	931	3,507	4	2,967	2	50%	2	50%	0	0%
60128-000	Batting Cages	1,303	3,195	4	2,967	2	50%	2	50%	0	0%
60148-100	Cord Blood Banking	2,633	2,583	4	2,967	4	100%	0	0%	0	0%
60182-100	Employment Counselor	6,914	1,759	4	2,967	3	75%	1	25%	0	0%
60212-000	Circus Companies	10,486	1,425	4	2,967	0	0%	4	100%	0	0%
60232-000	Waste Compactor Repairs	385	4,242	4	2,967	4	100%	0	0%	0	0%
60256-000	Contest Arranging and Judging	1,364	3,152	4	2,967	0	0%	4	100%	0	0%
60289-104	Prosthodontist	1,692	2,977	4	2,967	3	75%	1	25%	0	0%
60306-000	Acting Classes	4,579	2,106	4	2,967	3	75%	1	25%	0	0%
60306-100	Voice Over Training	5,755	1,917	4	2,967	1	25%	2	50%	1	25%
60312-200	Air Duct System	2,666	2,570	4	2,967	4	100%	0	0%	0	0%
60317-100	Economic Development Organizations	2,627	2,585	4	2,967	4	100%	0	0%	0	0%
60337-000	Electrical Engineer	7,970	1,637	4	2,967	4	100%	0	0%	0	0%
60358-000	Eye Training	1,424	3,114	4	2,967	1	25%	3	75%	0	0%
60366-100	Live Scan Fingerprinting	1,355	3,158	4	2,967	3	75%	1	25%	0	0%
60404-200	Tempered Glass	631	3,835	4	2,967	3	75%	1	25%	0	0%
60434-100	Heating System Cleaning	683	3,774	4	2,967	0	0%	4	100%	0	0%
60440-000	Home Consultant	1,843	2,906	4	2,967	3	75%	1	25%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60470-100	Registered Interior Designer	3,332	2,364	4	2,967	2	50%	2	50%	0	0%
60472-000	International Trade Consultant	3,329	2,365	4	2,967	2	50%	1	25%	1	25%
60505-100	Leather Restoration	2,098	2,786	4	2,967	4	100%	0	0%	0	0%
60540-300	Individual Counselors	278	4,459	4	2,967	2	50%	2	50%	0	0%
60545-000	Mattress Renovation	737	3,706	4	2,967	4	100%	0	0%	0	0%
60553-000	Merchandise Broker	1,832	2,910	4	2,967	2	50%	2	50%	0	0%
60582-000	Motion Picture Producers	3,894	2,242	4	2,967	3	75%	1	25%	0	0%
60600-000	Vocal Lessons	1,978	2,844	4	2,967	4	100%	0	0%	0	0%
60613-000	Nursing	5,576	1,939	4	2,967	4	100%	0	0%	0	0%
60614-000	Nursing Registry	2,487	2,640	4	2,967	2	50%	2	50%	0	0%
60650-100	Fumigation	991	3,445	4	2,967	3	75%	1	25%	0	0%
60763-000	Rodeo	304	4,404	4	2,967	4	100%	0	0%	0	0%
60774-000	Saw Blade Sharpening	1,078	3,378	4	2,967	4	100%	0	0%	0	0%
60780-100	Pre Kindergarten	847	3,589	4	2,967	2	50%	2	50%	0	0%
60784-200	Dental Assistant School	3,381	2,357	4	2,967	4	100%	0	0%	0	0%
60848-100	Pool Therapy	789	3,645	4	2,967	2	50%	2	50%	0	0%
60865-000	Broadcast Schools	2,640	2,580	4	2,967	4	100%	0	0%	0	0%
60893-100	Exhibit Design	2,242	2,739	4	2,967	4	100%	0	0%	0	0%
60909-100	Truck Lease	42	5,349	4	2,967	1	25%	3	75%	0	0%
60929-000	Video Duplication	3,094	2,434	4	2,967	3	75%	1	25%	0	0%
60944-100	Wedding Ceremonies	461	4,099	4	2,967	2	50%	2	50%	0	0%
60945-100	Wedding Officiate	7,152	1,729	4	2,967	4	100%	0	0%	0	0%
60950-000	Welding Equipment Repair	2,899	2,490	4	2,967	3	75%	1	25%	0	0%
61045-000	Photography Sales by Mail	398	4,219	4	2,967	1	25%	3	75%	0	0%
61065-000	State Fairs	216	4,624	4	2,967	4	100%	0	0%	0	0%
63100-000	Freezer Food Sales	1,248	3,240	4	2,967	2	50%	2	50%	0	0%
65027-100	Mold Testing	6,021	1,880	4	2,967	1	25%	3	75%	0	0%
70506-000	Aircraft School	3,132	2,423	4	2,967	3	75%	1	25%	0	0%
70515-100	Paramedic	238	4,555	4	2,967	2	50%	2	50%	0	0%
70524-100	Canoeing	1,124	3,348	4	2,967	0	0%	4	100%	0	0%
70526-000	Boat Transportation	2,883	2,497	4	2,967	2	50%	2	50%	0	0%
70535-010	Cell Phone Accessories	54	5,266	4	2,967	0	0%	4	100%	0	0%
70536-000	Chauffeur	2,446	2,659	4	2,967	2	50%	2	50%	0	0%
70540-000	Custom Broker	6,105	1,866	4	2,967	3	75%	1	25%	0	0%
70547-000	Express and Transfer Service	1,310	3,191	4	2,967	1	25%	3	75%	0	0%
70557-000	Heating Supply	921	3,515	4	2,967	2	50%	2	50%	0	0%
70575-000	Paging Equipment	3,596	2,316	4	2,967	2	50%	2	50%	0	0%
70597-100	Satellite Equipment	275	4,464	4	2,967	3	75%	1	25%	0	0%
70604-000	Ski Tour	224	4,602	4	2,967	0	0%	4	100%	0	0%
70626-200	Golf Tour	717	3,727	4	2,967	4	100%	0	0%	0	0%
70643-000	Cold Storage Warehouse	3,619	2,309	4	2,967	3	75%	1	25%	0	0%
71300-000	Asset Evaluation	6,582	1,808	4	2,967	1	25%	3	75%	0	0%
80023-000	Aluminum	7,505	1,684	4	2,967	4	100%	0	0%	0	0%
80065-100	Drums	177	4,725	4	2,967	2	50%	2	50%	0	0%
80071-000	Battery Storage Wholesale	2,110	2,780	4	2,967	4	100%	0	0%	0	0%
80100-000	Bowling Lane Equipment	526	3,999	4	2,967	0	0%	4	100%	0	0%
80137-000	Wholesale Canvas	1,105	3,360	4	2,967	2	50%	2	50%	0	0%
80150-000	Cemetery Equipment	1,908	2,871	4	2,967	4	100%	0	0%	0	0%
80162-000	Chimney Cleaning Equipment	1,898	2,878	4	2,967	3	75%	1	25%	0	0%
80177-000	Cleaning Systems	2,484	2,642	4	2,967	1	25%	3	75%	0	0%
80184-000	Coffee Roasting and Handling Equipment	3,066	2,440	4	2,967	2	50%	2	50%	0	0%
80228-000	Wholesale Dairy Products	3,787	2,266	4	2,967	0	0%	4	100%	0	0%
80232-000	Degreasing	74	5,148	4	2,967	0	0%	4	100%	0	0%
80255-000	Wholesale Pharmacy	852	3,588	4	2,967	3	75%	1	25%	0	0%
80282-000	Industrial Fans	1,445	3,106	4	2,967	1	25%	2	50%	1	25%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80293-000	Industrial Feeders	433	4,154	4	2,967	3	75%	1	25%	0	0%
80305-101	Pediatric Rehabilitation	1,269	3,220	4	2,967	4	100%	0	0%	0	0%
80311-000	Wholesale Fishing Tackle	2,287	2,720	4	2,967	2	50%	2	50%	0	0%
80315-000	Florists Supplies	1,895	2,880	4	2,967	3	75%	1	25%	0	0%
80316-200	Flower Broker	878	3,557	4	2,967	3	75%	1	25%	0	0%
80323-000	Foundry Equipment	1,060	3,392	4	2,967	4	100%	0	0%	0	0%
80333-000	Furniture Cleaning Equipment	411	4,192	4	2,967	3	75%	1	25%	0	0%
80416-000	Kennel Supplies	974	3,467	4	2,967	3	75%	1	25%	0	0%
80433-200	LED Lighting	1,128	3,342	4	2,967	1	25%	3	75%	0	0%
80441-000	Wholesale Liquor	1,895	2,880	4	2,967	4	100%	0	0%	0	0%
80466-000	Meat Brokers	3,090	2,437	4	2,967	3	75%	1	25%	0	0%
80566-000	Wholesale Plants	2,010	2,832	4	2,967	0	0%	4	100%	0	0%
80584-000	Jams	687	3,768	4	2,967	0	0%	4	100%	0	0%
80643-000	Shelves	3,712	2,286	4	2,967	3	75%	1	25%	0	0%
80730-000	Ceramic Tile Manufacturers	4,455	2,127	4	2,967	1	25%	3	75%	0	0%
80743-100	Lawn Tractor Dealers	1,858	2,900	4	2,967	3	75%	1	25%	0	0%
80757-000	Typewriter	346	4,329	4	2,967	3	75%	1	25%	0	0%
80780-000	Water Heater Parts	433	4,154	4	2,967	2	50%	2	50%	0	0%
80794-000	Electrical Wiring	6,385	1,832	4	2,967	3	75%	1	25%	0	0%
80795-000	Wiring Harness	1,167	3,308	4	2,967	4	100%	0	0%	0	0%
80819-100	Oil Distributors	127	4,885	4	2,967	3	75%	1	25%	0	0%
85256-000	Foreign Online Pharmacy	577	3,914	4	2,967	1	25%	3	75%	0	0%
85266-100	Game Tables	913	3,524	4	2,967	1	25%	3	75%	0	0%
85302-100	Stump Grinding	4,240	2,174	4	2,967	1	25%	3	75%	0	0%
85306-000	Rug Cleaning	1,775	2,940	4	2,967	1	25%	3	75%	0	0%
85318-300	Finish Carpentry	3,003	2,452	4	2,967	2	50%	2	50%	0	0%
85331-200	Parent Education	2,031	2,818	4	2,967	2	50%	2	50%	0	0%
85377-000	Storage Facility Referral	717	3,727	4	2,967	3	75%	1	25%	0	0%
85500-000	Visually Impaired Products	975	3,464	4	2,967	4	100%	0	0%	0	0%
86200-000	Voice Mail	524	4,005	4	2,967	2	50%	2	50%	0	0%
87000-000	Hammock	261	4,505	4	2,967	4	100%	0	0%	0	0%
00106-100	Online Animal Prescriptions	1,284	3,209	3	3,167	0	0%	2	67%	1	33%
00108-000	Animal Artificial Insemination	3,982	2,231	3	3,167	0	0%	3	100%	0	0%
00127-000	Farming Services	2,760	2,534	3	3,167	2	67%	1	33%	0	0%
00151-030	Fishing Guide	293	4,425	3	3,167	1	33%	2	67%	0	0%
00167-000	Mineral Exploration	2,935	2,475	3	3,167	2	67%	1	33%	0	0%
00202-000	Quarries	1,488	3,085	3	3,167	2	67%	1	33%	0	0%
00207-000	Wildlife Sanctuary	595	3,890	3	3,167	1	33%	2	67%	0	0%
10017-000	Cabanas	611	3,865	3	3,167	1	33%	2	67%	0	0%
10033-000	Concrete Pumping	5,893	1,897	3	3,167	3	100%	0	0%	0	0%
10036-000	Crane Service	9,832	1,471	3	3,167	3	100%	0	0%	0	0%
10046-100	Drywall Texture	2,136	2,776	3	3,167	2	67%	1	33%	0	0%
10065-000	Glass Board Up Service	1,525	3,063	3	3,167	1	33%	2	67%	0	0%
10071-000	Greenhouse Builder	1,412	3,124	3	3,167	2	67%	1	33%	0	0%
10075-000	Heat Pump	2,479	2,644	3	3,167	2	67%	1	33%	0	0%
10081-200	Mechanical Insulation Contractors	2,876	2,502	3	3,167	2	67%	1	33%	0	0%
10122-000	Road Dust Control	475	4,073	3	3,167	0	0%	3	100%	0	0%
10125-000	Roof Structure	4,650	2,090	3	3,167	2	67%	1	33%	0	0%
10129-100	Septic System Design	342	4,335	3	3,167	2	67%	1	33%	0	0%
10133-000	Shoring	415	4,184	3	3,167	2	67%	1	33%	0	0%
10148-000	Store Front	333	4,355	3	3,167	1	33%	2	67%	0	0%
10154-110	Pool Leak Repair	261	4,505	3	3,167	0	0%	3	100%	0	0%
10159-100	Ceramic Tile Dealers	904	3,536	3	3,167	2	67%	1	33%	0	0%
10172-100	Weather Stripping	861	3,580	3	3,167	0	0%	0	0%	3	100%
20026-000	Funeral Insurance	2,339	2,702	3	3,167	2	67%	1	33%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
20027-200	Medicare Supplement	6,778	1,777	3	3,167	3	100%	0	0%	0	0%
20042-000	Insurance Inspection	4,635	2,092	3	3,167	2	67%	1	33%	0	0%
20057-000	Oil Property Management	1,726	2,964	3	3,167	0	0%	3	100%	0	0%
20069-000	Stock Exchange	1,689	2,980	3	3,167	2	67%	1	33%	0	0%
30028-000	Badges	711	3,739	3	3,167	0	0%	3	100%	0	0%
30046-000	Biological Products	2,513	2,630	3	3,167	2	67%	1	33%	0	0%
30074-000	Confectionery Brokers	697	3,756	3	3,167	3	100%	0	0%	0	0%
30085-000	Carbonic Gas	272	4,469	3	3,167	1	33%	2	67%	0	0%
30086-100	Freight Container	144	4,834	3	3,167	1	33%	2	67%	0	0%
30091-100	Catering Supplies	64	5,203	3	3,167	0	0%	3	100%	0	0%
30133-000	Electric Converter	536	3,974	3	3,167	2	67%	1	33%	0	0%
30170-000	Ductwork	2,081	2,796	3	3,167	1	33%	1	33%	1	33%
30187-000	Electronic Equipment Testing	3,783	2,267	3	3,167	3	100%	0	0%	0	0%
30208-000	Engraving Supplies	1,192	3,282	3	3,167	3	100%	0	0%	0	0%
30219-000	Fiberglass	541	3,968	3	3,167	3	100%	0	0%	0	0%
30244-000	Frozen Food Processors	1,063	3,389	3	3,167	3	100%	0	0%	0	0%
30247-000	Fur Designers	311	4,396	3	3,167	3	100%	0	0%	0	0%
30257-100	Garment Restoration	629	3,840	3	3,167	3	100%	0	0%	0	0%
30303-000	Printer Ink	975	3,464	3	3,167	1	33%	2	67%	0	0%
30321-000	Fabric Labels	285	4,443	3	3,167	0	0%	3	100%	0	0%
30333-000	Lathes	663	3,805	3	3,167	3	100%	0	0%	0	0%
30338-100	Water Leak Detector	2,095	2,788	3	3,167	2	67%	1	33%	0	0%
30343-000	Leather Goods Manufacturers Supplies	807	3,628	3	3,167	2	67%	1	33%	0	0%
30352-000	Lithographer	1,138	3,330	3	3,167	2	67%	1	33%	0	0%
30425-000	Oil Producers	3,627	2,307	3	3,167	1	33%	1	33%	1	33%
30437-000	Optical Imaging	1,485	3,086	3	3,167	2	67%	1	33%	0	0%
30464-000	Parachutes	742	3,702	3	3,167	1	33%	2	67%	0	0%
30510-000	Playing Cards	880	3,556	3	3,167	3	100%	0	0%	0	0%
30517-000	Postcard	1,042	3,404	3	3,167	2	67%	1	33%	0	0%
30534-100	Letterpress Printing	1,588	3,036	3	3,167	1	33%	2	67%	0	0%
30540-000	Propeller	733	3,715	3	3,167	3	100%	0	0%	0	0%
30560-000	Compact Disc Manufacturer	871	3,568	3	3,167	1	33%	2	67%	0	0%
30577-000	Salt	1,178	3,296	3	3,167	2	67%	1	33%	0	0%
30589-000	Screen Printing Equipment	1,382	3,142	3	3,167	1	33%	2	67%	0	0%
30603-000	Sheet Metal Equipment	3,533	2,325	3	3,167	3	100%	0	0%	0	0%
30696-000	Time Cards	714	3,733	3	3,167	1	33%	2	67%	0	0%
30719-000	Turbocharger	1,354	3,162	3	3,167	0	0%	2	67%	1	33%
30742-000	Waterproofing Materials	6,833	1,771	3	3,167	3	100%	0	0%	0	0%
30745-000	Wind Energy Systems	2,391	2,683	3	3,167	1	33%	2	67%	0	0%
30768-000	Environmental Organizations	2,794	2,527	3	3,167	2	67%	1	33%	0	0%
30771-200	Town Government	42	5,349	3	3,167	3	100%	0	0%	0	0%
31300-100	Therapy Supplies	115	4,941	3	3,167	2	67%	1	33%	0	0%
44009-000	Assets	419	4,175	3	3,167	0	0%	3	100%	0	0%
44037-000	Emergency	140	4,843	3	3,167	2	67%	1	33%	0	0%
44086-000	Metal	909	3,530	3	3,167	1	33%	2	67%	0	0%
44131-000	Trucks	325	4,371	3	3,167	2	67%	1	33%	0	0%
50002-000	Aircraft Brokers	2,287	2,720	3	3,167	2	67%	1	33%	0	0%
50026-000	Art Restoration	3,897	2,240	3	3,167	2	67%	1	33%	0	0%
50078-000	Binoculars	1,092	3,371	3	3,167	3	100%	0	0%	0	0%
50104-000	Bridal Registry	984	3,457	3	3,167	3	100%	0	0%	0	0%
50109-000	Buckles	603	3,879	3	3,167	3	100%	0	0%	0	0%
50113-200	Moving Portable Buildings	1,166	3,310	3	3,167	2	67%	1	33%	0	0%
50121-200	Cabinet Organizers	748	3,692	3	3,167	2	67%	1	33%	0	0%
50164-010	Coffee Shop	951	3,483	3	3,167	2	67%	1	33%	0	0%
50191-200	Concrete Countertops	2,031	2,818	3	3,167	1	33%	2	67%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50196-000	Cushions	2,670	2,569	3	3,167	2	67%	1	33%	0	0%
50212-000	Diving Lessons	3,227	2,396	3	3,167	1	33%	2	67%	0	0%
50221-100	Patio Doors	922	3,514	3	3,167	2	67%	1	33%	0	0%
50245-000	Eyelets	232	4,577	3	3,167	2	67%	1	33%	0	0%
50253-000	Fence Fittings	3,179	2,410	3	3,167	1	33%	2	67%	0	0%
50254-100	Organic Fertilizer	1,762	2,951	3	3,167	0	0%	3	100%	0	0%
50267-000	Fishing Tackle Parts	589	3,901	3	3,167	2	67%	1	33%	0	0%
50269-100	Banners	395	4,225	3	3,167	1	33%	2	67%	0	0%
50303-000	Medical Gas	2,380	2,686	3	3,167	1	33%	2	67%	0	0%
50313-000	Glass Cutting	479	4,069	3	3,167	1	33%	2	67%	0	0%
50318-010	Golf Supplies	26	5,497	3	3,167	2	67%	1	33%	0	0%
50379-000	Knobs	3,587	2,318	3	3,167	3	100%	0	0%	0	0%
50400-000	Louvers	374	4,271	3	3,167	1	33%	2	67%	0	0%
50454-000	Needlework Supplies	1,514	3,066	3	3,167	2	67%	1	33%	0	0%
50536-100	RV Parts	60	5,227	3	3,167	0	0%	3	100%	0	0%
50592-100	Ski Equipment Rental	548	3,959	3	3,167	1	33%	2	67%	0	0%
50631-000	Table Pads	2,711	2,552	3	3,167	3	100%	0	0%	0	0%
50649-000	Telescope	1,222	3,259	3	3,167	3	100%	0	0%	0	0%
50650-100	Radio Parts	231	4,580	3	3,167	3	100%	0	0%	0	0%
50662-000	Tool Holders	1,095	3,366	3	3,167	3	100%	0	0%	0	0%
50722-010	Water Softener Installation and Repair	1,302	3,196	3	3,167	3	100%	0	0%	0	0%
50733-000	Wicker Products	709	3,741	3	3,167	0	0%	3	100%	0	0%
50737-110	Window Covers	60	5,227	3	3,167	1	33%	2	67%	0	0%
55508-000	Livestock	125	4,893	3	3,167	2	67%	1	33%	0	0%
55515-000	Liquor	289	4,433	3	3,167	2	67%	1	33%	0	0%
55641-000	Office Services	156	4,798	3	3,167	2	67%	1	33%	0	0%
55648-000	Safety Equipment	428	4,161	3	3,167	2	67%	1	33%	0	0%
55669-000	Surfing	15	5,618	3	3,167	1	33%	2	67%	0	0%
60011-000	Aerial Advertising	1,257	3,233	3	3,167	0	0%	3	100%	0	0%
60058-000	Armature Service	919	3,518	3	3,167	1	33%	2	67%	0	0%
60059-000	Armored Car Services	6,157	1,861	3	3,167	0	0%	3	100%	0	0%
60075-102	Consumer Fraud Lawyers	5,587	1,935	3	3,167	3	100%	0	0%	0	0%
60075-119	Employment Lawyers	4,891	2,051	3	3,167	2	67%	1	33%	0	0%
60075-145	Intellectual Property Lawyer	2,596	2,598	3	3,167	3	100%	0	0%	0	0%
60075-150	Landlord Tenant Lawyer	2,538	2,620	3	3,167	1	33%	2	67%	0	0%
60091-000	Audio Visual Equipment Rental	5,436	1,963	3	3,167	2	67%	1	33%	0	0%
60099-000	Car Hand Controls	725	3,722	3	3,167	1	33%	2	67%	0	0%
60113-000	Automation Consultants	3,094	2,434	3	3,167	2	67%	1	33%	0	0%
60115-010	Baby Services	388	4,236	3	3,167	0	0%	3	100%	0	0%
60115-100	Industrial Ultrasound	1,060	3,392	3	3,167	1	33%	2	67%	0	0%
60141-000	Pool Hall	1,600	3,028	3	3,167	2	67%	1	33%	0	0%
60154-000	Boating School	1,549	3,054	3	3,167	3	100%	0	0%	0	0%
60183-000	Carnival	1,182	3,293	3	3,167	2	67%	1	33%	0	0%
60227-000	Colon Hydrotherapy	2,891	2,493	3	3,167	2	67%	1	33%	0	0%
60278-200	Ballroom Dance Classes	2,458	2,651	3	3,167	3	100%	0	0%	0	0%
60289-200	Dental Sedation	1,507	3,071	3	3,167	2	67%	1	33%	0	0%
60307-000	Drapery Cleaners	988	3,451	3	3,167	2	67%	1	33%	0	0%
60314-000	Dyer	90	5,062	3	3,167	1	33%	2	67%	0	0%
60322-000	Electrolysis	4,162	2,196	3	3,167	1	33%	2	67%	0	0%
60334-100	Geotechnical Engineering	2,664	2,573	3	3,167	3	100%	0	0%	0	0%
60359-000	Fairgrounds	395	4,225	3	3,167	1	33%	2	67%	0	0%
60360-000	Fashion Consultant	2,149	2,769	3	3,167	0	0%	3	100%	0	0%
60376-000	Floral Design Classes	590	3,898	3	3,167	1	33%	1	33%	1	33%
60377-000	Food and Beverage Consultants	5,470	1,955	3	3,167	1	33%	1	33%	1	33%
60381-110	Tuxedo Sales	26	5,497	3	3,167	0	0%	2	67%	1	33%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60442-000	Homeopath	10,862	1,387	3	3,167	2	67%	1	33%	0	0%
60540-100	Family Counselor	576	3,916	3	3,167	2	67%	1	33%	0	0%
60547-100	Divorce Mediation Services	1,084	3,375	3	3,167	2	67%	1	33%	0	0%
60558-000	Manufacturer Representative	10,155	1,446	3	3,167	2	67%	1	33%	0	0%
60574-000	Motel Reservations	543	3,967	3	3,167	3	100%	0	0%	0	0%
60597-000	Music Composer	2,166	2,762	3	3,167	2	67%	0	0%	1	33%
60609-000	Newspaper Syndicates	821	3,613	3	3,167	3	100%	0	0%	0	0%
60622-000	Odor Neutralizer	2,462	2,646	3	3,167	2	67%	1	33%	0	0%
60628-000	Optometric Information Bureaus	130	4,879	3	3,167	2	67%	1	33%	0	0%
60631-000	Organ and Tissue Donation	2,903	2,489	3	3,167	3	100%	0	0%	0	0%
60650-104	Bed Bug Inspection	2,483	2,643	3	3,167	2	67%	1	33%	0	0%
60650-300	Rodent Control	88	5,071	3	3,167	3	100%	0	0%	0	0%
60658-100	Pet Photographer	337	4,345	3	3,167	2	67%	1	33%	0	0%
60686-000	Physicians Assistant	627	3,842	3	3,167	2	67%	1	33%	0	0%
60687-000	Physicist	405	4,200	3	3,167	3	100%	0	0%	0	0%
60696-000	Interior Design Plants and Maintenance	3,845	2,250	3	3,167	1	33%	2	67%	0	0%
60706-100	Professional Employer Organization	3,261	2,388	3	3,167	3	100%	0	0%	0	0%
60722-000	Racquetball Courts	349	4,320	3	3,167	2	67%	1	33%	0	0%
60736-100	Video Recording	153	4,809	3	3,167	1	33%	1	33%	1	33%
60794-000	Sewing Classes	1,181	3,294	3	3,167	0	0%	3	100%	0	0%
60807-000	Skating Lessons	215	4,628	3	3,167	3	100%	0	0%	0	0%
60872-000	Tennis Lessons	1,340	3,178	3	3,167	2	67%	1	33%	0	0%
60906-000	Travel Escorts	3,123	2,427	3	3,167	2	67%	1	33%	0	0%
60924-000	Video Equipment Repair	2,057	2,805	3	3,167	3	100%	0	0%	0	0%
61027-100	Hazardous Material Removal	2,713	2,550	3	3,167	2	67%	1	33%	0	0%
61039-000	Cleaning Supplies by Mail	1,050	3,403	3	3,167	2	67%	1	33%	0	0%
61057-000	Advance Fee Job Listing and Advisory Services	2,966	2,465	3	3,167	1	33%	2	67%	0	0%
65028-100	E Waste Services	46	5,327	3	3,167	3	100%	0	0%	0	0%
65345-000	Fan Club	1,279	3,212	3	3,167	3	100%	0	0%	0	0%
65476-000	Internet Café	1,315	3,188	3	3,167	1	33%	1	33%	1	33%
65548-300	Cardio-phlebotomy Training and Certification	773	3,665	3	3,167	2	67%	1	33%	0	0%
65569-000	Advance Fee Modeling Agencies	5,538	1,947	3	3,167	1	33%	2	67%	0	0%
70534-000	Horse Carriage	1,497	3,079	3	3,167	2	67%	1	33%	0	0%
70563-000	Livestock Hauling	1,188	3,287	3	3,167	1	33%	2	67%	0	0%
70568-000	Messenger Service	3,546	2,323	3	3,167	3	100%	0	0%	0	0%
70573-000	Moving Supplies	1,777	2,939	3	3,167	1	33%	2	67%	0	0%
70605-100	Commercial Snow Removal Service	4,178	2,191	3	3,167	1	33%	2	67%	0	0%
70628-000	Marine Towing	1,168	3,306	3	3,167	1	33%	2	67%	0	0%
70654-000	Bingo Hall	1,682	2,984	3	3,167	1	33%	2	67%	0	0%
72200-000	Wine Bar	1,381	3,143	3	3,167	2	67%	1	33%	0	0%
72500-000	Content Management System	4,164	2,195	3	3,167	2	67%	1	33%	0	0%
80062-000	Bar Supplies	709	3,741	3	3,167	3	100%	0	0%	0	0%
80063-100	Barber Supplies	75	5,142	3	3,167	1	33%	2	67%	0	0%
80073-000	Bearings	2,940	2,472	3	3,167	3	100%	0	0%	0	0%
80081-000	Belting Supplies	872	3,564	3	3,167	1	33%	2	67%	0	0%
80094-000	Bookcases	549	3,957	3	3,167	2	67%	1	33%	0	0%
80113-000	Wholesale Bridal Supplies	1,675	2,989	3	3,167	2	67%	1	33%	0	0%
80142-000	Cargo Stabilizing Devices	446	4,134	3	3,167	0	0%	3	100%	0	0%
80190-000	Compressors	4,508	2,118	3	3,167	2	67%	1	33%	0	0%
80197-000	Concrete Mixers	877	3,558	3	3,167	2	67%	1	33%	0	0%
80201-101	Forklift Repair	4,968	2,042	3	3,167	2	67%	1	33%	0	0%
80218-000	Cranes	3,606	2,314	3	3,167	1	33%	2	67%	0	0%
80230-000	Data Processing Equipment	1,501	3,075	3	3,167	2	67%	1	33%	0	0%
80277-000	Wholesale Envelopes	1,673	2,990	3	3,167	3	100%	0	0%	0	0%
80300-000	Liquid Filters	661	3,807	3	3,167	2	67%	1	33%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80337-000	Gasoline Additives Manufacturers and Distributors	666	3,798	3	3,167	0	0%	3	100%	0	0%
80358-000	Greeting Card Manufacturers	291	4,429	3	3,167	1	33%	1	33%	1	33%
80359-000	Car Diffuser	619	3,850	3	3,167	1	33%	2	67%	0	0%
80359-100	Car Registers	7	5,717	3	3,167	2	67%	1	33%	0	0%
80371-000	Hardware Consultants	1,135	3,333	3	3,167	3	100%	0	0%	0	0%
80384-000	Hosiery Manufacturers	972	3,469	3	3,167	3	100%	0	0%	0	0%
80401-000	Insulation Supplies	4,030	2,218	3	3,167	2	67%	1	33%	0	0%
80405-000	Jacks	455	4,108	3	3,167	0	0%	0	0%	3	100%
80465-000	Measuring Machine	762	3,678	3	3,167	2	67%	1	33%	0	0%
80513-000	Used Office Furniture	1,828	2,912	3	3,167	2	67%	1	33%	0	0%
80518-000	Oilfield Equipment	4,225	2,178	3	3,167	3	100%	0	0%	0	0%
80518-200	Oil Tank Removal	4,491	2,121	3	3,167	2	67%	1	33%	0	0%
80530-000	Oriental Goods Wholesale	1,036	3,410	3	3,167	3	100%	0	0%	0	0%
80546-100	Perfume Manufacturers	78	5,126	3	3,167	1	33%	2	67%	0	0%
80581-000	Poultry Equipment	1,890	2,884	3	3,167	3	100%	0	0%	0	0%
80597-000	Recording Studio Equipment	1,628	3,007	3	3,167	1	33%	2	67%	0	0%
80658-000	Wholesale Slippers	207	4,646	3	3,167	1	33%	2	67%	0	0%
80669-100	Natural Stone Cleaning	4,352	2,150	3	3,167	1	33%	1	33%	1	33%
80672-000	Sorting Machine	280	4,456	3	3,167	3	100%	0	0%	0	0%
80675-000	Speaker Repair	1,084	3,375	3	3,167	3	100%	0	0%	0	0%
80727-000	Textile Brokers	1,042	3,404	3	3,167	1	33%	2	67%	0	0%
80734-000	Tire Retreading Equipment	776	3,661	3	3,167	1	33%	2	67%	0	0%
80741-000	Toy Making Supplies	938	3,496	3	3,167	2	67%	0	0%	1	33%
80745-100	Tractor Equipment	36	5,412	3	3,167	1	33%	2	67%	0	0%
80755-000	Turntables	267	4,486	3	3,167	0	0%	3	100%	0	0%
80758-000	Typewriter Supplies	95	5,038	3	3,167	3	100%	0	0%	0	0%
80900-000	Parasail Equipment	421	4,173	3	3,167	1	33%	2	67%	0	0%
83000-100	Green Products	209	4,641	3	3,167	0	0%	2	67%	1	33%
85084-100	Beverage Distribution	536	3,974	3	3,167	2	67%	1	33%	0	0%
85100-000	Computer Facilities Management Services	2,139	2,775	3	3,167	0	0%	3	100%	0	0%
85263-000	Equipment Calibration	2,075	2,799	3	3,167	2	67%	1	33%	0	0%
85273-200	Autism Therapy	2,699	2,561	3	3,167	3	100%	0	0%	0	0%
85277-200	Litigation Support	4,655	2,088	3	3,167	1	33%	2	67%	0	0%
85287-100	Technical Recruiting	2,831	2,517	3	3,167	1	33%	2	67%	0	0%
85318-200	Interior Finishing	4,664	2,087	3	3,167	1	33%	2	67%	0	0%
85328-200	Marble Installation	196	4,671	3	3,167	1	33%	2	67%	0	0%
85331-300	Parenting Classes	3,446	2,345	3	3,167	0	0%	3	100%	0	0%
85337-000	Backflow Testing	4,789	2,067	3	3,167	2	67%	1	33%	0	0%
85348-000	Child Care Referral	3,736	2,279	3	3,167	3	100%	0	0%	0	0%
87600-000	Service Animal Training	1,755	2,956	3	3,167	2	67%	1	33%	0	0%
87800-000	Travel and Tourism Education	595	3,890	3	3,167	2	67%	0	0%	1	33%
88200-000	Home Management	536	3,974	3	3,167	1	33%	2	67%	0	0%
90021-750	Charity - Police & Firefighter Organizations	4,986	2,036	3	3,167	1	33%	2	67%	0	0%
90021-800	Charity - Relief & Development	2,105	2,783	3	3,167	2	67%	1	33%	0	0%
90036-000	Local Lottery	987	3,454	3	3,167	2	67%	1	33%	0	0%
00111-000	Aquaculture	1,195	3,278	2	3,401	1	50%	1	50%	0	0%
00133-000	Forester Consulting	3,222	2,397	2	3,401	2	100%	0	0%	0	0%
00138-000	Gas Well Drilling	1,219	3,263	2	3,401	2	100%	0	0%	0	0%
00143-000	Hatchery	1,180	3,295	2	3,401	2	100%	0	0%	0	0%
00151-200	Sport Fishing	626	3,844	2	3,401	2	100%	0	0%	0	0%
00155-100	Erosion Control	5,363	1,976	2	3,401	1	50%	1	50%	0	0%
00157-300	Grounds Maintenance	2,977	2,462	2	3,401	2	100%	0	0%	0	0%
00175-000	Oilfield Hauling	2,578	2,600	2	3,401	0	0%	2	100%	0	0%
00180-000	Oil Well Drilling	2,549	2,613	2	3,401	1	50%	1	50%	0	0%
00188-000	Oil Crude Purchasing	1,791	2,931	2	3,401	1	50%	1	50%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
00205-000	Rice	375	4,267	2	3,401	0	0%	2	100%	0	0%
00219-200	Tree Transplanting Service	937	3,497	2	3,401	0	0%	0	0%	2	100%
00222-200	Veterinary Internal Medicine	518	4,019	2	3,401	0	0%	2	100%	0	0%
00222-300	Veterinary Physical Therapy	457	4,105	2	3,401	1	50%	1	50%	0	0%
10007-000	Blasting Contractors	3,016	2,448	2	3,401	1	50%	1	50%	0	0%
10025-100	Acoustical Ceiling Contractors	5,908	1,895	2	3,401	0	0%	2	100%	0	0%
10050-100	Trenching Contractors	2,878	2,501	2	3,401	2	100%	0	0%	0	0%
10058-700	Floor Resurfacing	2,362	2,690	2	3,401	0	0%	2	100%	0	0%
10061-100	Foundation Inspection	2,301	2,716	2	3,401	2	100%	0	0%	0	0%
10069-000	Golf Course Construction	875	3,561	2	3,401	2	100%	0	0%	0	0%
10070-000	Grain Elevator Construction	868	3,570	2	3,401	1	50%	1	50%	0	0%
10080-100	Building Movers	166	4,763	2	3,401	1	50%	1	50%	0	0%
10106-000	Pipe Inspection	1,349	3,167	2	3,401	1	50%	1	50%	0	0%
10130-000	Septic Tank Manufacturers	1,602	3,026	2	3,401	2	100%	0	0%	0	0%
10163-100	Utility Installation	4,056	2,211	2	3,401	0	0%	2	100%	0	0%
10172-000	Weatherization	2,840	2,513	2	3,401	1	50%	1	50%	0	0%
10173-100	Wheelchair Lift	331	4,362	2	3,401	2	100%	0	0%	0	0%
15058-100	Hardwood Floor Maintenance	2,054	2,809	2	3,401	1	50%	1	50%	0	0%
20007-000	Commodity Broker	5,473	1,953	2	3,401	1	50%	1	50%	0	0%
20025-000	Bond Insurance	1,774	2,941	2	3,401	2	100%	0	0%	0	0%
20030-000	Long Term Care Insurance	4,310	2,162	2	3,401	0	0%	2	100%	0	0%
25020-000	Insurance Software	1,390	3,136	2	3,401	1	50%	1	50%	0	0%
25045-200	House Flipping	693	3,761	2	3,401	2	100%	0	0%	0	0%
26000-010	Precious Metal Dealer	1,771	2,947	2	3,401	2	100%	0	0%	0	0%
30007-000	Aircraft Manufacturers	2,268	2,732	2	3,401	1	50%	1	50%	0	0%
30007-100	Drone Manufacturers	377	4,263	2	3,401	1	50%	1	50%	0	0%
30012-000	Amusement Park Equipment	1,623	3,011	2	3,401	0	0%	2	100%	0	0%
30037-000	Barricade	1,669	2,992	2	3,401	1	50%	1	50%	0	0%
30038-200	Bathtub Liners	2,030	2,822	2	3,401	2	100%	0	0%	0	0%
30066-000	Bus Body	261	4,505	2	3,401	0	0%	2	100%	0	0%
30079-000	Cans	495	4,050	2	3,401	0	0%	2	100%	0	0%
30089-000	Carpet and Rug Binding	965	3,471	2	3,401	1	50%	1	50%	0	0%
30098-000	Chemical Plant Equipment	1,305	3,194	2	3,401	0	0%	2	100%	0	0%
30122-000	Columns	721	3,723	2	3,401	2	100%	0	0%	0	0%
30140-000	Crankshaft Grinding	110	4,968	2	3,401	1	50%	1	50%	0	0%
30145-000	Hydraulic Cylinder	1,832	2,910	2	3,401	1	50%	1	50%	0	0%
30146-000	Cylinder Repair	416	4,180	2	3,401	1	50%	1	50%	0	0%
30163-000	Display Installation Service	1,578	3,041	2	3,401	2	100%	0	0%	0	0%
30165-000	Wholesale Dolls	412	4,189	2	3,401	0	0%	0	0%	2	100%
30180-000	Electric Motor Distributor	1,805	2,922	2	3,401	2	100%	0	0%	0	0%
30193-000	Emblems	679	3,779	2	3,401	2	100%	0	0%	0	0%
30203-000	Mechanical Engraver	1,155	3,319	2	3,401	2	100%	0	0%	0	0%
30204-000	Metal Engraver	1,286	3,207	2	3,401	2	100%	0	0%	0	0%
30206-000	Wood Engraver	1,342	3,172	2	3,401	1	50%	1	50%	0	0%
30225-000	Fish By-Products	358	4,298	2	3,401	0	0%	2	100%	0	0%
30226-000	Fish Processor	530	3,992	2	3,401	1	50%	1	50%	0	0%
30228-000	Flag Manufacturers	989	3,448	2	3,401	2	100%	0	0%	0	0%
30245-000	Fungicides	160	4,788	2	3,401	2	100%	0	0%	0	0%
30246-000	Wholesale Fur	1,208	3,269	2	3,401	0	0%	1	50%	1	50%
30263-100	Generator Maintenance	2,575	2,602	2	3,401	1	50%	1	50%	0	0%
30271-000	Gloves	758	3,680	2	3,401	2	100%	0	0%	0	0%
30278-000	Grease Trap	1,846	2,904	2	3,401	0	0%	2	100%	0	0%
30296-000	Identification Equipment	2,375	2,688	2	3,401	0	0%	2	100%	0	0%
30300-000	Induction Heating	291	4,429	2	3,401	1	50%	1	50%	0	0%
30305-000	Inspection Devices Industrial	1,514	3,066	2	3,401	2	100%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30317-000	Kiln	331	4,362	2	3,401	2	100%	0	0%	0	0%
30320-000	Labeling Equipment	753	3,687	2	3,401	0	0%	2	100%	0	0%
30327-000	Lamp Shade Frames	324	4,373	2	3,401	2	100%	0	0%	0	0%
30336-400	Lead Testing	1,150	3,323	2	3,401	0	0%	2	100%	0	0%
30348-100	Home Elevator	2,303	2,714	2	3,401	2	100%	0	0%	0	0%
30386-000	Metal Cleaning	1,062	3,390	2	3,401	2	100%	0	0%	0	0%
30409-000	Monogram Machine	122	4,912	2	3,401	1	50%	1	50%	0	0%
30466-000	Partition	1,318	3,185	2	3,401	2	100%	0	0%	0	0%
30467-000	Pattern Maker	688	3,763	2	3,401	1	50%	1	50%	0	0%
30470-000	Shredding Service	3,701	2,289	2	3,401	0	0%	2	100%	0	0%
30474-000	Perfume Raw Materials	154	4,805	2	3,401	0	0%	2	100%	0	0%
30490-000	Pipe Lining	2,593	2,599	2	3,401	2	100%	0	0%	0	0%
30497-000	Plastic Sheets	1,623	3,011	2	3,401	2	100%	0	0%	0	0%
30515-000	Polyurethane	1,386	3,137	2	3,401	1	50%	1	50%	0	0%
30519-000	Poultry	601	3,882	2	3,401	0	0%	2	100%	0	0%
30522-000	Power Plant Equipment Repairs	255	4,520	2	3,401	2	100%	0	0%	0	0%
30557-000	Oven Manufacturers	356	4,301	2	3,401	1	50%	1	50%	0	0%
30576-000	Sailmakers	951	3,483	2	3,401	1	50%	0	0%	1	50%
30586-100	School Equipment	25	5,512	2	3,401	1	50%	0	0%	1	50%
30593-000	Sculptor	867	3,572	2	3,401	1	50%	1	50%	0	0%
30601-000	Sewage Treatment Equipment	863	3,577	2	3,401	1	50%	0	0%	1	50%
30602-000	Sewer Cleaning Equipment	1,558	3,051	2	3,401	0	0%	1	50%	1	50%
30647-000	Steel Processing	4,445	2,131	2	3,401	1	50%	0	0%	1	50%
30649-000	Steering System	677	3,785	2	3,401	2	100%	0	0%	0	0%
30652-000	Cast Stone	2,718	2,546	2	3,401	1	50%	1	50%	0	0%
30662-000	Power Sweeper	648	3,820	2	3,401	1	50%	1	50%	0	0%
30674-000	Metal Tanks	1,747	2,957	2	3,401	2	100%	0	0%	0	0%
30681-000	Temperature Measuring Materials	435	4,149	2	3,401	1	50%	1	50%	0	0%
30689-100	Infrared Thermography	333	4,355	2	3,401	1	50%	1	50%	0	0%
30690-000	Thermometer	75	5,142	2	3,401	2	100%	0	0%	0	0%
30713-000	Truck Refrigeration Equipment	1,121	3,351	2	3,401	1	50%	1	50%	0	0%
30727-000	Valve	4,122	2,200	2	3,401	2	100%	0	0%	0	0%
30750-000	Non-Electric Wire and Cable	1,623	3,011	2	3,401	0	0%	2	100%	0	0%
30781-000	Water Conservation	1,168	3,306	2	3,401	1	50%	1	50%	0	0%
42000-000	Building Permits	1,941	2,861	2	3,401	1	50%	1	50%	0	0%
44007-000	Armor	18	5,567	2	3,401	2	100%	0	0%	0	0%
44008-000	Art and Culture	787	3,648	2	3,401	0	0%	2	100%	0	0%
44071-000	Instruction	1,869	2,894	2	3,401	1	50%	1	50%	0	0%
44075-000	Kitchen	297	4,417	2	3,401	1	50%	1	50%	0	0%
44084-000	Materials	45	5,331	2	3,401	2	100%	0	0%	0	0%
44090-000	Oil	399	4,215	2	3,401	2	100%	0	0%	0	0%
44120-000	Science	52	5,277	2	3,401	1	50%	1	50%	0	0%
44136-000	Children and Infants	74	5,148	2	3,401	2	100%	0	0%	0	0%
50004-000	Album	824	3,612	2	3,401	1	50%	1	50%	0	0%
50006-100	Auto Generators	136	4,856	2	3,401	2	100%	0	0%	0	0%
50015-000	Antique Reproduction	2,145	2,770	2	3,401	1	50%	1	50%	0	0%
50053-000	Novelty Balloons	3,412	2,350	2	3,401	0	0%	2	100%	0	0%
50064-100	Battery Repair	524	4,005	2	3,401	2	100%	0	0%	0	0%
50072-000	Bible	806	3,629	2	3,401	2	100%	0	0%	0	0%
50078-100	Night Vision Equipment	289	4,433	2	3,401	2	100%	0	0%	0	0%
50091-000	Box Lunch	103	5,001	2	3,401	1	50%	1	50%	0	0%
50092-000	Boy and Girl Organizations	48	5,314	2	3,401	2	100%	0	0%	0	0%
50100-000	Clay Bricks	4,904	2,050	2	3,401	0	0%	1	50%	1	50%
50108-000	Brushes	431	4,158	2	3,401	0	0%	2	100%	0	0%
50111-000	Used Building Materials	1,039	3,408	2	3,401	0	0%	2	100%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50115-000	Bullet-Resistant Equipment	718	3,725	2	3,401	0	0%	2	100%	0	0%
50141-000	Ceiling Materials	855	3,584	2	3,401	2	100%	0	0%	0	0%
50161-000	Clutches	865	3,576	2	3,401	2	100%	0	0%	0	0%
50162-000	Coal	667	3,797	2	3,401	1	50%	1	50%	0	0%
50175-100	Computer Supplies	358	4,298	2	3,401	2	100%	0	0%	0	0%
50177-000	Concession Stands	1,718	2,965	2	3,401	2	100%	0	0%	0	0%
50178-000	Concrete Blocks	4,840	2,059	2	3,401	0	0%	2	100%	0	0%
50219-000	Door Closers	506	4,037	2	3,401	2	100%	0	0%	0	0%
50250-000	Fan Repair	454	4,110	2	3,401	0	0%	2	100%	0	0%
50260-110	Fireplace Service	31	5,450	2	3,401	1	50%	1	50%	0	0%
50287-000	Fur Accessories	617	3,855	2	3,401	2	100%	0	0%	0	0%
50302-000	Gas Burner	573	3,924	2	3,401	2	100%	0	0%	0	0%
50304-100	Propane Gas Plumbing	882	3,554	2	3,401	0	0%	2	100%	0	0%
50324-000	Door Guard	1,567	3,048	2	3,401	2	100%	0	0%	0	0%
50371-000	Key Holder	113	4,952	2	3,401	1	50%	0	0%	1	50%
50376-000	Knit Goods	819	3,615	2	3,401	0	0%	1	50%	1	50%
50381-000	Paper Labels	2,817	2,522	2	3,401	1	50%	1	50%	0	0%
50393-000	Life Raft Inflation Equipment	204	4,655	2	3,401	1	50%	1	50%	0	0%
50398-000	Linoleum Dealers	1,392	3,134	2	3,401	1	50%	1	50%	0	0%
50416-010	Martial Arts Equipment	20	5,551	2	3,401	1	50%	1	50%	0	0%
50460-100	Bonsai Nursery	442	4,139	2	3,401	0	0%	2	100%	0	0%
50466-100	Optical Supplies	177	4,725	2	3,401	1	50%	1	50%	0	0%
50514-000	Pretzel	591	3,897	2	3,401	2	100%	0	0%	0	0%
50540-000	Refrigerator Parts	324	4,373	2	3,401	2	100%	0	0%	0	0%
50552-000	Rubber Footwear	553	3,951	2	3,401	1	50%	1	50%	0	0%
50559-100	Security Door Screen	1,419	3,119	2	3,401	2	100%	0	0%	0	0%
50564-100	Seeds	271	4,471	2	3,401	2	100%	0	0%	0	0%
50569-100	Sewing Machine Service	85	5,094	2	3,401	2	100%	0	0%	0	0%
50594-000	Smoke Detectors	2,986	2,457	2	3,401	0	0%	2	100%	0	0%
50599-100	Sound Equipment	107	4,980	2	3,401	1	50%	1	50%	0	0%
50626-100	Salvage Merchandise	247	4,537	2	3,401	1	50%	1	50%	0	0%
50647-200	Telecommunication Design	3,220	2,398	2	3,401	1	50%	1	50%	0	0%
50679-000	Trapping Supplies	466	4,091	2	3,401	1	50%	1	50%	0	0%
50680-000	Jokes	178	4,719	2	3,401	1	50%	1	50%	0	0%
50705-200	Blind Cleaning	891	3,546	2	3,401	2	100%	0	0%	0	0%
50715-000	Washers	609	3,871	2	3,401	1	50%	1	50%	0	0%
50724-000	Waterbed Dealers	1,193	3,280	2	3,401	0	0%	2	100%	0	0%
50728-000	Weather Vane	449	4,128	2	3,401	2	100%	0	0%	0	0%
50729-000	Weaving Supplies	122	4,912	2	3,401	1	50%	1	50%	0	0%
50737-400	Egress Windows	2,145	2,770	2	3,401	2	100%	0	0%	0	0%
50737-600	Impact Windows	617	3,855	2	3,401	2	100%	0	0%	0	0%
50774-000	Duty Free Shop	955	3,476	2	3,401	1	50%	1	50%	0	0%
55565-000	Concert	35	5,420	2	3,401	0	0%	2	100%	0	0%
55586-000	Chairs	98	5,021	2	3,401	1	50%	0	0%	1	50%
55591-000	Supplies	228	4,590	2	3,401	1	50%	1	50%	0	0%
55595-000	X-Ray	72	5,161	2	3,401	1	50%	1	50%	0	0%
55634-000	Video Equipment	562	3,937	2	3,401	1	50%	1	50%	0	0%
55657-000	Keys	166	4,763	2	3,401	1	50%	1	50%	0	0%
55659-000	Baseball	114	4,948	2	3,401	1	50%	1	50%	0	0%
55671-000	Tennis	66	5,188	2	3,401	2	100%	0	0%	0	0%
55682-000	Drapery	447	4,132	2	3,401	2	100%	0	0%	0	0%
57000-000	Private Health Services Plan	1,134	3,334	2	3,401	1	50%	1	50%	0	0%
60033-100	Alcoholism Treatment	493	4,055	2	3,401	1	50%	1	50%	0	0%
60049-000	Aquarium Maintenance	2,433	2,663	2	3,401	1	50%	1	50%	0	0%
60054-000	Archery Classes	448	4,131	2	3,401	0	0%	2	100%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	CmpIs Settled	%	CmpIs Not Settled	%	CmpIs Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60055-000	Archery Range	1,212	3,267	2	3,401	1	50%	1	50%	0	0%
60067-000	Asbestos Testing	7,936	1,645	2	3,401	0	0%	2	100%	0	0%
60075-100	Elder Law Attorney	10,610	1,408	2	3,401	2	100%	0	0%	0	0%
60075-110	Probate Attorney	9,326	1,518	2	3,401	2	100%	0	0%	0	0%
60075-120	Employment Litigation Lawyer	3,764	2,270	2	3,401	2	100%	0	0%	0	0%
60075-143	Workers Compensation Lawyers	7,081	1,736	2	3,401	2	100%	0	0%	0	0%
60075-146	Legal Malpractice Attorney	1,692	2,977	2	3,401	2	100%	0	0%	0	0%
60107-200	Suspension Repair	1,374	3,148	2	3,401	1	50%	1	50%	0	0%
60107-300	Steering Repair	400	4,212	2	3,401	1	50%	0	0%	1	50%
60107-600	Power Steering Repair	399	4,215	2	3,401	0	0%	2	100%	0	0%
60109-000	Sunroof	765	3,675	2	3,401	2	100%	0	0%	0	0%
60111-000	Car Upholstery Cleaning	1,215	3,266	2	3,401	1	50%	1	50%	0	0%
60114-000	Aviation Consultants	3,291	2,376	2	3,401	0	0%	2	100%	0	0%
60122-000	Ballroom	1,189	3,284	2	3,401	2	100%	0	0%	0	0%
60143-000	Biofeedback Therapy	2,783	2,529	2	3,401	0	0%	2	100%	0	0%
60147-000	Blacksmith	1,528	3,062	2	3,401	0	0%	2	100%	0	0%
60149-000	Blueprinting	1,900	2,877	2	3,401	0	0%	2	100%	0	0%
60154-100	Kayak Lessons	694	3,758	2	3,401	0	0%	2	100%	0	0%
60154-200	Sailing School	15	5,618	2	3,401	1	50%	1	50%	0	0%
60168-000	Burial Assistance	595	3,890	2	3,401	1	50%	1	50%	0	0%
60186-000	Carpet Dyers	750	3,688	2	3,401	1	50%	1	50%	0	0%
60204-000	Chiropractor Information Bureaus	369	4,284	2	3,401	2	100%	0	0%	0	0%
60209-100	Christmas Decorations	378	4,261	2	3,401	0	0%	2	100%	0	0%
60216-000	Dry Cleaning Equipment	277	4,461	2	3,401	1	50%	0	0%	1	50%
60217-000	Clergy	379	4,257	2	3,401	0	0%	2	100%	0	0%
60221-000	Coat of Arms	76	5,133	2	3,401	2	100%	0	0%	0	0%
60235-110	System Testing	115	4,941	2	3,401	1	50%	1	50%	0	0%
60235-200	Modeling and Simulation	911	3,527	2	3,401	0	0%	2	100%	0	0%
60258-000	Convention Information	213	4,630	2	3,401	1	50%	1	50%	0	0%
60265-100	Mask	1,797	2,928	2	3,401	0	0%	2	100%	0	0%
60298-100	Diabetes Services	58	5,240	2	3,401	0	0%	2	100%	0	0%
60353-200	Pole Fitness	842	3,592	2	3,401	0	0%	0	0%	2	100%
60355-000	Export Management Company	1,190	3,283	2	3,401	1	50%	1	50%	0	0%
60357-000	Eye Bank	107	4,980	2	3,401	2	100%	0	0%	0	0%
60362-000	Fashion Show Producer	395	4,225	2	3,401	1	50%	1	50%	0	0%
60378-000	Food Service Consultants	1,197	3,276	2	3,401	2	100%	0	0%	0	0%
60391-000	Fur Storage	483	4,063	2	3,401	1	50%	1	50%	0	0%
60395-000	Furniture Repair Supplies	793	3,641	2	3,401	2	100%	0	0%	0	0%
60408-000	Mini Golf Course	1,547	3,055	2	3,401	2	100%	0	0%	0	0%
60468-000	Insect Control Devices	1,262	3,228	2	3,401	2	100%	0	0%	0	0%
60475-000	Inventory Services	4,844	2,058	2	3,401	2	100%	0	0%	0	0%
60488-101	Paternity Test	1,574	3,043	2	3,401	1	50%	1	50%	0	0%
60503-000	Office Layout	986	3,455	2	3,401	0	0%	2	100%	0	0%
60505-000	Cleaning Leather	924	3,512	2	3,401	0	0%	2	100%	0	0%
60513-000	Public Library	763	3,677	2	3,401	2	100%	0	0%	0	0%
60517-000	Light Fixture Repair	1,969	2,850	2	3,401	1	50%	1	50%	0	0%
60537-100	Market Analysis	222	4,605	2	3,401	2	100%	0	0%	0	0%
60591-000	Rock Climbing Instruction	750	3,688	2	3,401	2	100%	0	0%	0	0%
60602-000	Myofunctional Therapists	867	3,572	2	3,401	0	0%	2	100%	0	0%
60613-100	Nurse Practitioner	2,044	2,812	2	3,401	1	50%	0	0%	1	50%
60620-000	Occupational Therapy	5,103	2,014	2	3,401	2	100%	0	0%	0	0%
60632-200	Professional Organizer	2,496	2,638	2	3,401	0	0%	2	100%	0	0%
60646-000	Patent Search	4,207	2,185	2	3,401	2	100%	0	0%	0	0%
60650-105	Termite Inspection	161	4,783	2	3,401	2	100%	0	0%	0	0%
60654-000	Photo Finishing Wholesale	656	3,812	2	3,401	2	100%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60665-400	Vascular Surgeon	2,065	2,802	2	3,401	1	50%	1	50%	0	0%
60688-010	Piano Repair	265	4,491	2	3,401	1	50%	1	50%	0	0%
60688-100	Piano Restoration	904	3,536	2	3,401	2	100%	0	0%	0	0%
60740-100	RV Cleaning Service	207	4,646	2	3,401	2	100%	0	0%	0	0%
60770-000	Sales Presentation	749	3,690	2	3,401	1	50%	1	50%	0	0%
60775-000	Scalp Care	811	3,621	2	3,401	0	0%	2	100%	0	0%
60781-010	Secondary School	1,243	3,243	2	3,401	1	50%	1	50%	0	0%
60783-250	Insurance Adjuster Training	903	3,538	2	3,401	1	50%	1	50%	0	0%
60806-000	Skateboard Park	588	3,902	2	3,401	0	0%	2	100%	0	0%
60811-100	Cellulite Treatment	525	4,001	2	3,401	2	100%	0	0%	0	0%
60813-000	Smoke Odor Counteracting Service	103	5,001	2	3,401	1	50%	1	50%	0	0%
60870-000	Private Tennis Court	866	3,575	2	3,401	0	0%	2	100%	0	0%
60875-000	Stage Lighting	2,549	2,613	2	3,401	1	50%	1	50%	0	0%
60877-000	Theater Supplies	1,281	3,210	2	3,401	2	100%	0	0%	0	0%
60890-000	Towel Supply Service	949	3,486	2	3,401	1	50%	0	0%	1	50%
60895-000	Threat and Fraud Assessment	534	3,979	2	3,401	2	100%	0	0%	0	0%
60902-100	Car Differential	652	3,816	2	3,401	2	100%	0	0%	0	0%
60907-000	Truck Driver Leasing	2,215	2,748	2	3,401	2	100%	0	0%	0	0%
60911-000	Truck Wash	2,344	2,700	2	3,401	2	100%	0	0%	0	0%
60923-000	Veterinarian Information	778	3,658	2	3,401	1	50%	1	50%	0	0%
60970-101	Nephrologist	601	3,882	2	3,401	0	0%	1	50%	1	50%
60971-103	Health Care Placement	4,251	2,172	2	3,401	2	100%	0	0%	0	0%
61007-000	AIDS Research	6,010	1,882	2	3,401	1	50%	1	50%	0	0%
61049-000	Bronzing	610	3,868	2	3,401	2	100%	0	0%	0	0%
63300-100	Driveway Preparation	614	3,859	2	3,401	0	0%	2	100%	0	0%
65135-000	Adult Foster Care	2,833	2,516	2	3,401	2	100%	0	0%	0	0%
65262-000	Sports Hospitality	1,145	3,325	2	3,401	2	100%	0	0%	0	0%
65749-100	Medical Transcription	6,597	1,805	2	3,401	2	100%	0	0%	0	0%
66002-300	Grill Cleaning	396	4,222	2	3,401	1	50%	1	50%	0	0%
70503-000	Aircraft Equipment Testing	1,678	2,986	2	3,401	0	0%	2	100%	0	0%
70507-100	Flight Instructor	718	3,725	2	3,401	0	0%	2	100%	0	0%
70545-200	Power Line Construction	2,144	2,772	2	3,401	1	50%	1	50%	0	0%
70550-000	Freight Consolidation	1,426	3,112	2	3,401	1	50%	1	50%	0	0%
70565-000	Machinery Movers	2,881	2,499	2	3,401	0	0%	2	100%	0	0%
70585-000	Radiotelephone Carriers	527	3,997	2	3,401	1	50%	1	50%	0	0%
70605-200	Roof Snow Removal Service	531	3,989	2	3,401	0	0%	2	100%	0	0%
70633-000	Truck Permits	1,684	2,982	2	3,401	1	50%	1	50%	0	0%
70636-000	Dump Truck	8,062	1,628	2	3,401	1	50%	1	50%	0	0%
70639-100	Water Hauling Truck	2,952	2,468	2	3,401	1	50%	1	50%	0	0%
70642-100	Web Conferencing	1,217	3,264	2	3,401	1	50%	1	50%	0	0%
72100-000	Bistro	537	3,972	2	3,401	2	100%	0	0%	0	0%
72400-000	Ad Word Sponsorship	108	4,976	2	3,401	0	0%	1	50%	1	50%
80016-000	Air Pollution Measuring Equipment	699	3,754	2	3,401	1	50%	1	50%	0	0%
80032-000	Asphalt Equipment	2,355	2,694	2	3,401	1	50%	1	50%	0	0%
80041-400	Antique Auto Parts	2,521	2,628	2	3,401	2	100%	0	0%	0	0%
80043-100	Auto Boosting Services	784	3,652	2	3,401	1	50%	1	50%	0	0%
80044-000	Wholesale Car Stereos	1,189	3,284	2	3,401	1	50%	1	50%	0	0%
80055-000	Wholesale Bakers	4,322	2,161	2	3,401	1	50%	1	50%	0	0%
80119-000	Buffing and Polishing Equipment	512	4,029	2	3,401	1	50%	1	50%	0	0%
80132-000	Confectionery Supplies	547	3,963	2	3,401	0	0%	2	100%	0	0%
80133-000	Canes	1,441	3,110	2	3,401	1	50%	1	50%	0	0%
80152-100	Lift Chairs	51	5,284	2	3,401	2	100%	0	0%	0	0%
80156-000	Cheese	2,086	2,794	2	3,401	1	50%	1	50%	0	0%
80174-000	Cleaners and Dyers Equipment	333	4,355	2	3,401	1	50%	1	50%	0	0%
80182-000	Wholesale Coats	419	4,175	2	3,401	1	50%	1	50%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80206-000	Coppersmith	940	3,492	2	3,401	2	100%	0	0%	0	0%
80228-100	Milk Distributors	540	3,969	2	3,401	1	50%	1	50%	0	0%
80242-000	Disposable Products	770	3,669	2	3,401	1	50%	1	50%	0	0%
80251-000	Drilling Equipment	1,731	2,962	2	3,401	0	0%	2	100%	0	0%
80253-000	Driving Training Equipment	875	3,561	2	3,401	1	50%	1	50%	0	0%
80271-000	Electrolysis Equipment	475	4,073	2	3,401	2	100%	0	0%	0	0%
80276-100	Engine Parts	466	4,091	2	3,401	2	100%	0	0%	0	0%
80286-000	Industrial Fasteners	7,385	1,696	2	3,401	2	100%	0	0%	0	0%
80309-000	Seafood Brokers	1,183	3,292	2	3,401	2	100%	0	0%	0	0%
80314-000	Floor Machine	600	3,884	2	3,401	1	50%	1	50%	0	0%
80338-000	Gasoline Plant Equipment	482	4,064	2	3,401	1	50%	1	50%	0	0%
80364-140	Hair Removal Equipment	736	3,710	2	3,401	1	50%	1	50%	0	0%
80401-100	Insulation Removal	439	4,143	2	3,401	0	0%	2	100%	0	0%
80403-000	Iron	1,539	3,057	2	3,401	0	0%	2	100%	0	0%
80434-000	Lightning Protection	2,755	2,537	2	3,401	1	50%	1	50%	0	0%
80437-100	Wholesale Linens	309	4,401	2	3,401	2	100%	0	0%	0	0%
80440-000	Liquor Broker	501	4,041	2	3,401	2	100%	0	0%	0	0%
80447-000	Log Splitter	294	4,421	2	3,401	1	50%	1	50%	0	0%
80452-100	Machinery Appraisal	423	4,168	2	3,401	1	50%	1	50%	0	0%
80457-000	Mannequins	478	4,070	2	3,401	1	50%	1	50%	0	0%
80463-000	Material Handling Equipment	10,806	1,393	2	3,401	2	100%	0	0%	0	0%
80469-000	Patent Medicine	734	3,714	2	3,401	1	50%	1	50%	0	0%
80475-000	Metal Powder Fabricators	1,714	2,968	2	3,401	1	50%	1	50%	0	0%
80481-000	Metal Stamping	5,004	2,031	2	3,401	0	0%	2	100%	0	0%
80485-000	Precious Metals Products	1,941	2,861	2	3,401	1	50%	1	50%	0	0%
80511-300	Office Equipment Leasing	331	4,362	2	3,401	0	0%	2	100%	0	0%
80512-000	Office Furniture Repair	1,786	2,936	2	3,401	1	50%	1	50%	0	0%
80543-000	Peanut Products	554	3,949	2	3,401	1	50%	1	50%	0	0%
80545-000	Wholesale Pencils	379	4,257	2	3,401	0	0%	2	100%	0	0%
80554-000	Pickles	458	4,103	2	3,401	0	0%	1	50%	1	50%
80555-000	Wholesale Picture Frames	1,011	3,429	2	3,401	2	100%	0	0%	0	0%
80570-000	Plating Equipment	294	4,421	2	3,401	0	0%	2	100%	0	0%
80573-000	Podiatrist Supplies	142	4,837	2	3,401	1	50%	1	50%	0	0%
80576-000	Popcorn Machine	572	3,926	2	3,401	1	50%	1	50%	0	0%
80592-300	Racing Supplies	28	5,476	2	3,401	1	50%	1	50%	0	0%
80621-100	Gravel	449	4,128	2	3,401	2	100%	0	0%	0	0%
80625-000	Sawmill Supplies	453	4,114	2	3,401	2	100%	0	0%	0	0%
80632-000	Screen Manufacturers Equipment and Supplies	678	3,782	2	3,401	1	50%	1	50%	0	0%
80666-000	Soda Fountain Supplies	320	4,385	2	3,401	2	100%	0	0%	0	0%
80681-100	Wholesale Sportswear	72	5,161	2	3,401	1	50%	1	50%	0	0%
80696-100	Stone Slinger	1,698	2,973	2	3,401	1	50%	1	50%	0	0%
80709-000	Tailor Supplies	54	5,266	2	3,401	0	0%	2	100%	0	0%
80733-100	Tire Storage	311	4,396	2	3,401	2	100%	0	0%	0	0%
80738-000	Tobacco Machines	125	4,893	2	3,401	0	0%	2	100%	0	0%
80750-000	Tree Service Equipment	1,476	3,089	2	3,401	2	100%	0	0%	0	0%
80761-000	Wholesale Upholstery Fabric	835	3,598	2	3,401	0	0%	2	100%	0	0%
80765-100	Vacuum Systems	1,350	3,166	2	3,401	2	100%	0	0%	0	0%
80771-000	Video Equipment Manufacturers	838	3,595	2	3,401	2	100%	0	0%	0	0%
80773-000	Wholesale Wallpapers	741	3,704	2	3,401	2	100%	0	0%	0	0%
80782-000	Water Well Drilling Equipment	3,143	2,419	2	3,401	1	50%	1	50%	0	0%
80803-000	Wholesale Yarn	610	3,868	2	3,401	2	100%	0	0%	0	0%
81000-300	Marijuana Grower	1,125	3,347	2	3,401	0	0%	2	100%	0	0%
85010-100	Corporate Gifts	815	3,617	2	3,401	0	0%	2	100%	0	0%
85160-000	Biomedical Products	4,208	2,184	2	3,401	2	100%	0	0%	0	0%
85200-000	Metaphysical Supplies	627	3,842	2	3,401	1	50%	1	50%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
85254-000	Foreign Pharmaceutical Suppliers	735	3,712	2	3,401	2	100%	0	0%	0	0%
85261-000	Crime Scene Clean Up	9,668	1,486	2	3,401	2	100%	0	0%	0	0%
85265-010	Furnace Sales	533	3,983	2	3,401	2	100%	0	0%	0	0%
85266-000	Gambling Machines	1,318	3,185	2	3,401	0	0%	2	100%	0	0%
85267-000	Garden Hand Tools	992	3,444	2	3,401	1	50%	1	50%	0	0%
85275-000	iPod Sales	215	4,628	2	3,401	0	0%	2	100%	0	0%
85291-000	Reiki Therapy	1,088	3,372	2	3,401	2	100%	0	0%	0	0%
85301-000	Indoor Sky Diving	135	4,861	2	3,401	1	50%	1	50%	0	0%
85323-100	Disaster Cleanup	425	4,165	2	3,401	2	100%	0	0%	0	0%
85342-000	Surfing Lessons	592	3,896	2	3,401	2	100%	0	0%	0	0%
85345-000	Developmental Disability Services	6,845	1,769	2	3,401	2	100%	0	0%	0	0%
85373-000	Pardon Services	87	5,077	2	3,401	2	100%	0	0%	0	0%
87300-000	QuickBooks Support	2,285	2,722	2	3,401	1	50%	1	50%	0	0%
89200-000	Destination Management	548	3,959	2	3,401	0	0%	2	100%	0	0%
90021-700	Charity - Law & Public Interest	3,191	2,405	2	3,401	0	0%	2	100%	0	0%
90023-000	Ponzi Scheme	727	3,720	2	3,401	0	0%	2	100%	0	0%
90026-000	Chain Letter	755	3,685	2	3,401	0	0%	0	0%	2	100%
90029-000	Foreign Lottery	2,348	2,697	2	3,401	0	0%	0	0%	2	100%
00100-000	Aerial Applicators	1,241	3,244	1	3,759	1	100%	0	0%	0	0%
00105-000	Zoo Animals	3,049	2,441	1	3,759	1	100%	0	0%	0	0%
00118-000	Cotton	453	4,114	1	3,759	1	100%	0	0%	0	0%
00123-000	Earthworm	255	4,520	1	3,759	1	100%	0	0%	0	0%
00125-000	Farm Management	1,021	3,421	1	3,759	1	100%	0	0%	0	0%
00128-200	Urban Farmer	336	4,346	1	3,759	0	0%	1	100%	0	0%
00130-000	Fish Hatchery	1,646	3,001	1	3,759	0	0%	1	100%	0	0%
00136-000	Game Farm	576	3,916	1	3,759	0	0%	0	0%	1	100%
00144-000	Hay	2,066	2,800	1	3,759	1	100%	0	0%	0	0%
00151-400	Fishing License	116	4,937	1	3,759	0	0%	1	100%	0	0%
00158-000	Limestone	2,458	2,651	1	3,759	0	0%	1	100%	0	0%
00176-000	Oilfield Service	17,452	1,083	1	3,759	1	100%	0	0%	0	0%
00186-000	Oil Well Services	3,326	2,366	1	3,759	0	0%	1	100%	0	0%
00190-000	Orchard	1,499	3,076	1	3,759	1	100%	0	0%	0	0%
00191-000	Orchid Growers	405	4,200	1	3,759	1	100%	0	0%	0	0%
00203-000	Quartz	156	4,798	1	3,759	0	0%	1	100%	0	0%
00211-000	Soil Solidification	199	4,666	1	3,759	1	100%	0	0%	0	0%
00212-000	Soybeans	461	4,099	1	3,759	0	0%	1	100%	0	0%
00217-000	Titanium	147	4,827	1	3,759	1	100%	0	0%	0	0%
10006-300	Commercial Kitchen Rental	1,363	3,155	1	3,759	0	0%	1	100%	0	0%
10011-000	Bridge Builder	3,292	2,375	1	3,759	0	0%	1	100%	0	0%
10014-100	Historical Structure Preservation	1,788	2,935	1	3,759	1	100%	0	0%	0	0%
10018-000	Cable Splicing	620	3,848	1	3,759	1	100%	0	0%	0	0%
10024-000	Caulking Contractors	4,691	2,082	1	3,759	1	100%	0	0%	0	0%
10029-000	Clean Room Installation	465	4,093	1	3,759	0	0%	1	100%	0	0%
10031-000	Concrete Sawing	7,715	1,662	1	3,759	1	100%	0	0%	0	0%
10035-210	Aging In Place Contractor	113	4,952	1	3,759	1	100%	0	0%	0	0%
10043-001	Sump Pump Contractors	1,784	2,938	1	3,759	0	0%	1	100%	0	0%
10048-000	Dust Collecting Systems	517	4,022	1	3,759	1	100%	0	0%	0	0%
10061-200	Wood Rot Repair	1,108	3,359	1	3,759	1	100%	0	0%	0	0%
10083-010	Land Leveling	135	4,861	1	3,759	0	0%	1	100%	0	0%
10084-000	Lathing Contractors	1,280	3,211	1	3,759	1	100%	0	0%	0	0%
10091-000	Millwrights	1,994	2,839	1	3,759	0	0%	1	100%	0	0%
10094-000	Paint Removal	2,540	2,618	1	3,759	1	100%	0	0%	0	0%
10095-010	Concrete Staining	2	5,792	1	3,759	0	0%	0	0%	1	100%
10095-500	Industrial Painting	1,980	2,843	1	3,759	0	0%	1	100%	0	0%
10096-000	Paper Hanger	912	3,525	1	3,759	1	100%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
10099-200	Walkway Designs	444	4,135	1	3,759	0	0%	1	100%	0	0%
10103-000	Pile Driving	834	3,599	1	3,759	1	100%	0	0%	0	0%
10104-000	Pipe and Boiler Covering Contractors	825	3,609	1	3,759	0	0%	1	100%	0	0%
10115-000	Used Plumbing Supplies	206	4,650	1	3,759	1	100%	0	0%	0	0%
10125-010	Roof Leak Repair	204	4,655	1	3,759	0	0%	1	100%	0	0%
10131-100	Sewer Inspection	2,679	2,567	1	3,759	1	100%	0	0%	0	0%
10134-000	Shoring Contractors	612	3,862	1	3,759	1	100%	0	0%	0	0%
10139-100	Skylight Distributors	712	3,737	1	3,759	1	100%	0	0%	0	0%
10140-000	Sound Control Structures	371	4,275	1	3,759	1	100%	0	0%	0	0%
10141-000	Sprinkler Supervisory Service	3,457	2,344	1	3,759	1	100%	0	0%	0	0%
10150-000	Stucco Manufacturers	284	4,445	1	3,759	1	100%	0	0%	0	0%
10152-110	Pool Cover Sale	191	4,678	1	3,759	1	100%	0	0%	0	0%
10153-110	Saltwater Pool Equipment	92	5,048	1	3,759	1	100%	0	0%	0	0%
10153-200	Pool Kits	91	5,056	1	3,759	1	100%	0	0%	0	0%
10154-200	Pool Removal	810	3,624	1	3,759	1	100%	0	0%	0	0%
10155-010	Telephone Contractors	386	4,239	1	3,759	0	0%	1	100%	0	0%
10155-110	Internet Installation	27	5,486	1	3,759	0	0%	1	100%	0	0%
10155-300	Network Cabling Installation	3,727	2,281	1	3,759	1	100%	0	0%	0	0%
10156-100	Tennis Court Resurfacing	359	4,296	1	3,759	1	100%	0	0%	0	0%
10158-000	Terrazzo	352	4,313	1	3,759	0	0%	1	100%	0	0%
10166-000	Wallpaper Removal	1,142	3,328	1	3,759	0	0%	1	100%	0	0%
10169-200	Well Inspection	949	3,486	1	3,759	1	100%	0	0%	0	0%
10177-300	Foreclosed Property Remodeling	2,575	2,602	1	3,759	0	0%	1	100%	0	0%
10180-000	Pipe Fitter	1,383	3,140	1	3,759	1	100%	0	0%	0	0%
10182-500	Hydronic Heating	1,114	3,355	1	3,759	1	100%	0	0%	0	0%
10182-600	Radiant Heat	1,031	3,412	1	3,759	1	100%	0	0%	0	0%
15173-100	Disabled Access Contractors	2,013	2,831	1	3,759	1	100%	0	0%	0	0%
20004-100	Surety Bonds	1,453	3,101	1	3,759	1	100%	0	0%	0	0%
20023-010	Flood Insurance	180	4,712	1	3,759	1	100%	0	0%	0	0%
20023-100	Flood Assistance	1,649	2,998	1	3,759	0	0%	1	100%	0	0%
20024-000	Aviation Insurance	500	4,043	1	3,759	0	0%	1	100%	0	0%
20047-100	Farm Loans	1,078	3,378	1	3,759	1	100%	0	0%	0	0%
20070-000	Stock Quotation	524	4,005	1	3,759	1	100%	0	0%	0	0%
30001-000	Accumulator	1,903	2,873	1	3,759	0	0%	1	100%	0	0%
30017-000	Breast Implants	161	4,783	1	3,759	1	100%	0	0%	0	0%
30029-000	Badge Supplies	222	4,605	1	3,759	1	100%	0	0%	0	0%
30032-000	Plastic Bags	2,055	2,808	1	3,759	1	100%	0	0%	0	0%
30033-000	Baking Equipment	743	3,701	1	3,759	1	100%	0	0%	0	0%
30042-000	Beer Dispenser Equipment Repair	652	3,816	1	3,759	0	0%	1	100%	0	0%
30043-000	Benches	920	3,516	1	3,759	1	100%	0	0%	0	0%
30045-000	Bins	468	4,086	1	3,759	1	100%	0	0%	0	0%
30057-000	Gift Boxes	437	4,146	1	3,759	0	0%	1	100%	0	0%
30070-000	Truck Cab	630	3,839	1	3,759	0	0%	1	100%	0	0%
30070-100	Tractor Cab	3	5,777	1	3,759	0	0%	1	100%	0	0%
30072-100	Camper Manufacturer	400	4,212	1	3,759	1	100%	0	0%	0	0%
30075-000	Confectionery Manufacturers	178	4,719	1	3,759	1	100%	0	0%	0	0%
30083-000	Carbon Products	559	3,942	1	3,759	0	0%	1	100%	0	0%
30088-000	Carpet Binding Machines	269	4,477	1	3,759	0	0%	1	100%	0	0%
30091-000	Catering Equipment	495	4,050	1	3,759	0	0%	0	0%	1	100%
30102-000	Church Furniture	1,296	3,199	1	3,759	1	100%	0	0%	0	0%
30114-000	Change Machine	200	4,663	1	3,759	1	100%	0	0%	0	0%
30119-000	Color Separation Offset Printing	154	4,805	1	3,759	1	100%	0	0%	0	0%
30120-000	Colors	371	4,275	1	3,759	0	0%	1	100%	0	0%
30123-000	Combustion Controls	176	4,729	1	3,759	1	100%	0	0%	0	0%
30127-000	Concrete Molding	259	4,512	1	3,759	1	100%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30130-000	Conduit and Fittings	242	4,549	1	3,759	1	100%	0	0%	0	0%
30150-000	Deodorant	281	4,453	1	3,759	1	100%	0	0%	0	0%
30157-000	Die Cutting	942	3,491	1	3,759	0	0%	1	100%	0	0%
30168-000	Drive Shaft	846	3,590	1	3,759	0	0%	1	100%	0	0%
30171-000	Dust Control Material	334	4,353	1	3,759	1	100%	0	0%	0	0%
30178-000	Electric Instruments	785	3,650	1	3,759	1	100%	0	0%	0	0%
30183-000	Electric Supplies Manufacturers	2,415	2,671	1	3,759	1	100%	0	0%	0	0%
30185-000	Electrical Discharge Machines	1,040	3,406	1	3,759	0	0%	1	100%	0	0%
30192-100	Elevator Testing	554	3,949	1	3,759	1	100%	0	0%	0	0%
30195-000	Embossing Supplies	35	5,420	1	3,759	1	100%	0	0%	0	0%
30207-000	Engraved Stationery	831	3,602	1	3,759	0	0%	1	100%	0	0%
30208-100	Glass Engravers	450	4,125	1	3,759	0	0%	1	100%	0	0%
30212-000	Expansion Joint	384	4,246	1	3,759	1	100%	0	0%	0	0%
30234-000	Floodlights	462	4,096	1	3,759	0	0%	1	100%	0	0%
30243-000	Frozen Custard Machine	86	5,088	1	3,759	0	0%	1	100%	0	0%
30252-000	Furniture Frames	386	4,239	1	3,759	1	100%	0	0%	0	0%
30260-000	Gasket	1,591	3,034	1	3,759	1	100%	0	0%	0	0%
30267-100	Glass Tubing	2	5,792	1	3,759	1	100%	0	0%	0	0%
30269-100	Glassware Manufacturer	13	5,642	1	3,759	1	100%	0	0%	0	0%
30280-000	Precision Grinding	940	3,492	1	3,759	0	0%	1	100%	0	0%
30285-000	Wholesale Hats	890	3,549	1	3,759	0	0%	0	0%	1	100%
30289-000	Horseshoeing Tools	532	3,985	1	3,759	1	100%	0	0%	0	0%
30301-000	Infrared Equipment	568	3,932	1	3,759	1	100%	0	0%	0	0%
30302-000	Ink Manufacturers Materials	867	3,572	1	3,759	0	0%	1	100%	0	0%
30307-000	Investment Casting	1,201	3,272	1	3,759	0	0%	1	100%	0	0%
30334-000	Financial Printers	115	4,941	1	3,759	0	0%	1	100%	0	0%
30335-000	Law Books	92	5,048	1	3,759	0	0%	1	100%	0	0%
30336-000	Lead	757	3,681	1	3,759	1	100%	0	0%	0	0%
30356-000	Locomotive	394	4,228	1	3,759	1	100%	0	0%	0	0%
30362-000	Lumber Inspector	300	4,413	1	3,759	1	100%	0	0%	0	0%
30371-100	CNC Machining	626	3,844	1	3,759	1	100%	0	0%	0	0%
30380-100	Salad Dressing	2	5,792	1	3,759	1	100%	0	0%	0	0%
30387-000	Metal Finishers Supplies	776	3,661	1	3,759	0	0%	1	100%	0	0%
30388-000	Metal Forming	1,002	3,438	1	3,759	0	0%	1	100%	0	0%
30399-000	Milling Cutters	68	5,178	1	3,759	0	0%	1	100%	0	0%
30400-000	Milling Machine	982	3,459	1	3,759	0	0%	1	100%	0	0%
30407-000	Molds	4,066	2,208	1	3,759	1	100%	0	0%	0	0%
30414-000	Name Plates	333	4,355	1	3,759	0	0%	1	100%	0	0%
30415-000	Name Plate Holders	51	5,284	1	3,759	0	0%	1	100%	0	0%
30416-000	Nautical Instruments	148	4,826	1	3,759	1	100%	0	0%	0	0%
30417-000	Nets	521	4,012	1	3,759	0	0%	1	100%	0	0%
30420-000	Nozzle	131	4,872	1	3,759	1	100%	0	0%	0	0%
30424-000	Oil Operators	1,001	3,440	1	3,759	1	100%	0	0%	0	0%
30435-000	Vegetable Oil	379	4,257	1	3,759	1	100%	0	0%	0	0%
30440-000	Industrial Oven	335	4,351	1	3,759	1	100%	0	0%	0	0%
30442-000	Ozone Machine	1,610	3,022	1	3,759	1	100%	0	0%	0	0%
30445-000	Paint Manufacturing Equipment	642	3,824	1	3,759	0	0%	1	100%	0	0%
30447-000	Paint Remover Manufacturers	130	4,879	1	3,759	0	0%	1	100%	0	0%
30455-000	Paper Manufacturers	2,633	2,583	1	3,759	1	100%	0	0%	0	0%
30465-000	Parking Garage Equipment	798	3,638	1	3,759	0	0%	1	100%	0	0%
30476-000	Perlite	289	4,433	1	3,759	0	0%	1	100%	0	0%
30482-000	Photoelectric Cell	82	5,105	1	3,759	1	100%	0	0%	0	0%
30489-000	Pipe Line Companies	1,812	2,919	1	3,759	1	100%	0	0%	0	0%
30494-000	Pistons	165	4,768	1	3,759	0	0%	1	100%	0	0%
30503-000	Liquid Plastic	1,704	2,970	1	3,759	1	100%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30505-000	Plastics Research	582	3,906	1	3,759	1	100%	0	0%	0	0%
30506-000	Plastic Supply	275	4,464	1	3,759	0	0%	1	100%	0	0%
30509-100	Playground Supplies	37	5,398	1	3,759	1	100%	0	0%	0	0%
30516-100	Shade Sails	316	4,388	1	3,759	1	100%	0	0%	0	0%
30530-000	Printed and Etched Circuits	1,039	3,408	1	3,759	0	0%	1	100%	0	0%
30560-200	Tape Manufacturers	29	5,471	1	3,759	0	0%	1	100%	0	0%
30564-000	Rendering Services	641	3,826	1	3,759	0	0%	1	100%	0	0%
30566-000	Ribbon Printing	122	4,912	1	3,759	0	0%	1	100%	0	0%
30582-000	Sawdust	243	4,546	1	3,759	1	100%	0	0%	0	0%
30599-000	Seismic Retrofit	1,420	3,118	1	3,759	1	100%	0	0%	0	0%
30603-100	Sheet Metal Supplies	218	4,618	1	3,759	0	0%	1	100%	0	0%
30604-100	Sheet Metal Contractor	5,258	2,001	1	3,759	1	100%	0	0%	0	0%
30608-000	Ship Builder	803	3,634	1	3,759	0	0%	1	100%	0	0%
30610-000	Shortening	0	5,832	1	3,759	0	0%	0	0%	1	100%
30618-000	Silicone	304	4,404	1	3,759	1	100%	0	0%	0	0%
30621-000	Sirens	210	4,638	1	3,759	0	0%	1	100%	0	0%
30627-000	Smelters	367	4,287	1	3,759	0	0%	1	100%	0	0%
30637-000	Spring Manufacturers	1,333	3,182	1	3,759	0	0%	1	100%	0	0%
30641-000	Stair Tread	532	3,985	1	3,759	1	100%	0	0%	0	0%
30643-000	Engine Starter	666	3,798	1	3,759	0	0%	1	100%	0	0%
30645-000	Steel Stamps	34	5,430	1	3,759	0	0%	1	100%	0	0%
30654-000	Strapping	288	4,439	1	3,759	1	100%	0	0%	0	0%
30657-000	Sugary Refinery	156	4,798	1	3,759	0	0%	1	100%	0	0%
30658-000	Surveying Instruments	737	3,706	1	3,759	1	100%	0	0%	0	0%
30665-000	Table Top	657	3,811	1	3,759	1	100%	0	0%	0	0%
30673-000	Concrete Tanks	346	4,329	1	3,759	1	100%	0	0%	0	0%
30675-000	Tank Repair	1,216	3,265	1	3,759	1	100%	0	0%	0	0%
30677-000	Tanners	155	4,802	1	3,759	1	100%	0	0%	0	0%
30679-000	Tear Gas	6	5,731	1	3,759	1	100%	0	0%	0	0%
30686-000	Textile Mill Supplies	525	4,001	1	3,759	0	0%	1	100%	0	0%
30687-000	Textile Printing Equipment	897	3,542	1	3,759	1	100%	0	0%	0	0%
30691-000	Thermostat	731	3,717	1	3,759	0	0%	1	100%	0	0%
30698-000	Punch Clock	706	3,746	1	3,759	1	100%	0	0%	0	0%
30702-100	Tool Maker	150	4,818	1	3,759	0	0%	1	100%	0	0%
30703-000	Tool Design	1,245	3,242	1	3,759	1	100%	0	0%	0	0%
30704-000	Tool Grinding Industrial	787	3,648	1	3,759	1	100%	0	0%	0	0%
30708-000	Traffic Signs and Signals	3,872	2,245	1	3,759	0	0%	1	100%	0	0%
30708-100	Traffic Control Service	3,154	2,418	1	3,759	0	0%	1	100%	0	0%
30725-000	Typographer	450	4,125	1	3,759	0	0%	1	100%	0	0%
30726-000	UV Lamp	162	4,778	1	3,759	1	100%	0	0%	0	0%
30731-000	Vial	71	5,167	1	3,759	1	100%	0	0%	0	0%
30735-000	Voting Equipment	268	4,482	1	3,759	0	0%	1	100%	0	0%
30741-100	Water Cooler Supplies	9	5,687	1	3,759	1	100%	0	0%	0	0%
30743-000	Weather Instruments	1,057	3,395	1	3,759	1	100%	0	0%	0	0%
30748-000	Winemaking Supplies	1,229	3,256	1	3,759	0	0%	1	100%	0	0%
30752-000	Wire	3,160	2,415	1	3,759	0	0%	1	100%	0	0%
30753-000	Wire Rope	529	3,993	1	3,759	1	100%	0	0%	0	0%
30761-000	X-Ray Equipment	1,774	2,941	1	3,759	0	0%	1	100%	0	0%
30767-000	Consulates	289	4,433	1	3,759	1	100%	0	0%	0	0%
30770-000	Foreign Government Offices	268	4,482	1	3,759	0	0%	1	100%	0	0%
30782-000	Rainwater Harvesting System	952	3,481	1	3,759	0	0%	1	100%	0	0%
30787-100	Diving Services	1,901	2,875	1	3,759	0	0%	1	100%	0	0%
42000-100	Development Permits	37	5,398	1	3,759	0	0%	1	100%	0	0%
44003-000	Airplanes	151	4,815	1	3,759	0	0%	1	100%	0	0%
44028-000	Décor	46	5,327	1	3,759	0	0%	1	100%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
44032-000	Disability	188	4,688	1	3,759	1	100%	0	0%	0	0%
44033-000	Disorders	16	5,605	1	3,759	0	0%	1	100%	0	0%
44068-000	Industrial	293	4,425	1	3,759	0	0%	1	100%	0	0%
44069-000	Innovation	539	3,970	1	3,759	0	0%	1	100%	0	0%
44102-000	Pregnancy	54	5,266	1	3,759	1	100%	0	0%	0	0%
44129-200	Speech Therapy	79	5,117	1	3,759	1	100%	0	0%	0	0%
50009-000	Ammunition Reloading	820	3,614	1	3,759	1	100%	0	0%	0	0%
50012-000	Marine Anchors	378	4,261	1	3,759	1	100%	0	0%	0	0%
50020-000	Aprons	194	4,674	1	3,759	1	100%	0	0%	0	0%
50022-100	Archery Supplies	26	5,497	1	3,759	1	100%	0	0%	0	0%
50023-000	Architectural Supplies	1,018	3,423	1	3,759	0	0%	1	100%	0	0%
50029-000	Artificial Food	269	4,477	1	3,759	1	100%	0	0%	0	0%
50054-000	Bamboo Products	1,057	3,395	1	3,759	1	100%	0	0%	0	0%
50059-000	Baskets	756	3,682	1	3,759	0	0%	1	100%	0	0%
50069-101	Wall Bed Manufacturer	237	4,561	1	3,759	0	0%	1	100%	0	0%
50081-100	Boat Top	22	5,534	1	3,759	0	0%	1	100%	0	0%
50084-000	Nuts and Bolts	2,888	2,494	1	3,759	0	0%	1	100%	0	0%
50119-000	Buttons	149	4,820	1	3,759	0	0%	1	100%	0	0%
50130-000	Caning Supplies	102	5,011	1	3,759	0	0%	1	100%	0	0%
50144-000	Decorative Ceramic	1,466	3,094	1	3,759	1	100%	0	0%	0	0%
50167-010	Coin Collecting Supplies	200	4,663	1	3,759	1	100%	0	0%	0	0%
50179-000	Concrete Patching Compound	617	3,855	1	3,759	0	0%	1	100%	0	0%
50192-100	Craft Gallery	44	5,338	1	3,759	1	100%	0	0%	0	0%
50201-000	Darts	313	4,393	1	3,759	1	100%	0	0%	0	0%
50209-000	Dishwasher Dealers	322	4,381	1	3,759	0	0%	1	100%	0	0%
50214-000	Doll Houses	539	3,970	1	3,759	0	0%	1	100%	0	0%
50216-000	Doll Repair	742	3,702	1	3,759	1	100%	0	0%	0	0%
50230-000	Dress Trimmings	360	4,294	1	3,759	1	100%	0	0%	0	0%
50243-000	Envelopes Retail	414	4,188	1	3,759	1	100%	0	0%	0	0%
50252-010	Fence Repair	11	5,664	1	3,759	0	0%	1	100%	0	0%
50255-000	Fiber Products	534	3,979	1	3,759	0	0%	1	100%	0	0%
50256-000	Air Cleaning Equipment	1,294	3,200	1	3,759	0	0%	0	0%	1	100%
50279-110	Fountains	154	4,805	1	3,759	1	100%	0	0%	0	0%
50283-000	Fuel Economizer	1,630	3,006	1	3,759	0	0%	1	100%	0	0%
50284-000	Fuel Injection System	1,364	3,152	1	3,759	1	100%	0	0%	0	0%
50298-100	Grass Trimmers	57	5,249	1	3,759	0	0%	1	100%	0	0%
50303-100	Industrial Gas	61	5,219	1	3,759	1	100%	0	0%	0	0%
50318-100	Golf Equipment Repair	495	4,050	1	3,759	0	0%	1	100%	0	0%
50323-000	Grouting Compounds	584	3,904	1	3,759	1	100%	0	0%	0	0%
50328-100	Gymnastics Supplies	10	5,676	1	3,759	1	100%	0	0%	0	0%
50332-000	Marine Hardware	564	3,935	1	3,759	1	100%	0	0%	0	0%
50341-200	Model Supplies	31	5,450	1	3,759	0	0%	1	100%	0	0%
50343-000	Home Demo	925	3,510	1	3,759	1	100%	0	0%	0	0%
50356-000	Writing Ink	380	4,254	1	3,759	1	100%	0	0%	0	0%
50374-000	Kite	363	4,291	1	3,759	1	100%	0	0%	0	0%
50375-000	Knife Sharpening	1,236	3,249	1	3,759	1	100%	0	0%	0	0%
50383-000	Ladder	952	3,481	1	3,759	1	100%	0	0%	0	0%
50404-000	Used Lumber	462	4,096	1	3,759	0	0%	1	100%	0	0%
50413-000	Marine Electrical	964	3,472	1	3,759	1	100%	0	0%	0	0%
50424-000	Microphone	159	4,793	1	3,759	1	100%	0	0%	0	0%
50426-000	Microwave Parts	41	5,362	1	3,759	1	100%	0	0%	0	0%
50429-000	Minerals	5,357	1,979	1	3,759	1	100%	0	0%	0	0%
50443-000	Mountain Climbing	669	3,793	1	3,759	1	100%	0	0%	0	0%
50445-000	Music Box	975	3,464	1	3,759	1	100%	0	0%	0	0%
50452-000	Neckwear	250	4,528	1	3,759	0	0%	1	100%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50455-000	Newsstands	575	3,918	1	3,759	0	0%	1	100%	0	0%
50471-000	Organ Repair	1,110	3,358	1	3,759	0	0%	1	100%	0	0%
50472-000	Oriental Goods	687	3,768	1	3,759	0	0%	1	100%	0	0%
50474-000	Outplacement Consultant	958	3,474	1	3,759	1	100%	0	0%	0	0%
50477-000	Paneling	672	3,790	1	3,759	1	100%	0	0%	0	0%
50480-100	Piñata	91	5,056	1	3,759	1	100%	0	0%	0	0%
50490-100	Real Estate Photography	42	5,349	1	3,759	1	100%	0	0%	0	0%
50500-000	Safety Pins	499	4,045	1	3,759	0	0%	1	100%	0	0%
50505-000	Plaster	1,949	2,856	1	3,759	0	0%	1	100%	0	0%
50512-000	Poultry Retail	247	4,537	1	3,759	0	0%	1	100%	0	0%
50529-000	Range and Oven Dealers	207	4,646	1	3,759	0	0%	1	100%	0	0%
50536-200	RV Supplies	44	5,338	1	3,759	0	0%	1	100%	0	0%
50562-000	Seat Belts	1,882	2,889	1	3,759	1	100%	0	0%	0	0%
50572-100	Shears	3	5,777	1	3,759	1	100%	0	0%	0	0%
50578-000	Shoe Laces	127	4,885	1	3,759	1	100%	0	0%	0	0%
50593-000	Slip Covers	1,492	3,082	1	3,759	0	0%	1	100%	0	0%
50595-100	Snowmobile Tours	51	5,284	1	3,759	1	100%	0	0%	0	0%
50601-000	Spark Plugs	27	5,486	1	3,759	1	100%	0	0%	0	0%
50620-110	Door Service	190	4,683	1	3,759	0	0%	1	100%	0	0%
50621-100	Coal Stoves	180	4,712	1	3,759	1	100%	0	0%	0	0%
50633-000	Tachometer	1	5,816	1	3,759	1	100%	0	0%	0	0%
50636-000	Tape Recorder Repair	125	4,893	1	3,759	1	100%	0	0%	0	0%
50639-000	Tape Recorder Sales	369	4,284	1	3,759	0	0%	1	100%	0	0%
50667-000	Hydraulic Tools	349	4,320	1	3,759	0	0%	1	100%	0	0%
50668-000	Pneumatic Tools	1,023	3,419	1	3,759	0	0%	1	100%	0	0%
50685-010	Truck Equipment	194	4,674	1	3,759	1	100%	0	0%	0	0%
50704-000	Venetian Blind Parts	369	4,284	1	3,759	0	0%	1	100%	0	0%
50721-010	Water Sports	6	5,731	1	3,759	1	100%	0	0%	0	0%
50732-000	Whirlpool Bathtubs	782	3,656	1	3,759	1	100%	0	0%	0	0%
50734-000	Winches	185	4,695	1	3,759	1	100%	0	0%	0	0%
50737-200	Wood Windows	1,052	3,400	1	3,759	1	100%	0	0%	0	0%
50737-700	Hurricane Shutters	935	3,503	1	3,759	1	100%	0	0%	0	0%
50757-000	Railroad Freight	620	3,848	1	3,759	0	0%	1	100%	0	0%
51000-000	Golf Caddy	618	3,854	1	3,759	1	100%	0	0%	0	0%
52000-000	Lanyards	199	4,666	1	3,759	0	0%	1	100%	0	0%
55524-000	Commercial Building	1,101	3,363	1	3,759	1	100%	0	0%	0	0%
55576-000	Shirts	37	5,398	1	3,759	1	100%	0	0%	0	0%
55577-000	Payment	127	4,885	1	3,759	1	100%	0	0%	0	0%
55606-000	Tanks	68	5,178	1	3,759	1	100%	0	0%	0	0%
55621-000	Rubber	48	5,314	1	3,759	0	0%	1	100%	0	0%
55633-000	Photography Rentals	15	5,618	1	3,759	1	100%	0	0%	0	0%
55646-000	Campers	52	5,277	1	3,759	1	100%	0	0%	0	0%
55653-000	Sewage	22	5,534	1	3,759	1	100%	0	0%	0	0%
55672-000	Marble	563	3,936	1	3,759	0	0%	1	100%	0	0%
57600-000	Hubcaps	888	3,550	1	3,759	0	0%	1	100%	0	0%
60001-000	Abortion Alternatives	668	3,796	1	3,759	0	0%	1	100%	0	0%
60002-000	Abortion Services	1,773	2,945	1	3,759	0	0%	1	100%	0	0%
60029-000	Flight Attendant	228	4,590	1	3,759	1	100%	0	0%	0	0%
60032-000	Airport Designer	186	4,693	1	3,759	1	100%	0	0%	0	0%
60035-100	Generator Repair	97	5,025	1	3,759	1	100%	0	0%	0	0%
60053-000	Archaeologist	706	3,746	1	3,759	1	100%	0	0%	0	0%
60075-103	Environmental Lawyer	410	4,195	1	3,759	1	100%	0	0%	0	0%
60075-104	Mass Torts Lawyers	458	4,103	1	3,759	0	0%	1	100%	0	0%
60075-114	Trademark Attorney	1,463	3,096	1	3,759	1	100%	0	0%	0	0%
60075-126	Adoption Attorney	1,220	3,262	1	3,759	0	0%	1	100%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60075-132	Child Advocacy Lawyer	456	4,106	1	3,759	1	100%	0	0%	0	0%
60075-137	Agriculture Attorney	175	4,733	1	3,759	1	100%	0	0%	0	0%
60075-138	Lemon Law Attorney	4,047	2,213	1	3,759	1	100%	0	0%	0	0%
60075-140	Juvenile Attorney	294	4,421	1	3,759	0	0%	1	100%	0	0%
60075-142	Eminent Domain Lawyer	221	4,607	1	3,759	1	100%	0	0%	0	0%
60075-149	3rd Party Workers Compensation Lawyers	403	4,204	1	3,759	0	0%	1	100%	0	0%
60075-164	Will Attorney	41	5,362	1	3,759	1	100%	0	0%	0	0%
60094-110	Paintless Dent Repair	933	3,504	1	3,759	1	100%	0	0%	0	0%
60107-400	Shock Repair	164	4,774	1	3,759	0	0%	1	100%	0	0%
60137-000	Bed Rental	218	4,618	1	3,759	0	0%	1	100%	0	0%
60144-000	Bird Control	1,489	3,084	1	3,759	0	0%	1	100%	0	0%
60166-000	Bulldozer	1,151	3,322	1	3,759	0	0%	1	100%	0	0%
60169-100	Bus Repair	12	5,651	1	3,759	0	0%	1	100%	0	0%
60182-010	Outplacement Counseling	119	4,928	1	3,759	1	100%	0	0%	0	0%
60191-100	Acoustic Ceiling Removal	925	3,510	1	3,759	1	100%	0	0%	0	0%
60195-000	Charts	123	4,906	1	3,759	1	100%	0	0%	0	0%
60197-000	Analytical Chemist	1,188	3,287	1	3,759	1	100%	0	0%	0	0%
60198-000	Chess Instruction	472	4,081	1	3,759	1	100%	0	0%	0	0%
60230-000	Commercials	749	3,690	1	3,759	0	0%	1	100%	0	0%
60234-000	Compressor Repair	590	3,898	1	3,759	0	0%	1	100%	0	0%
60237-000	Computer Bulletin Boards	1,169	3,305	1	3,759	0	0%	1	100%	0	0%
60247-000	Time Share Computers	39	5,378	1	3,759	1	100%	0	0%	0	0%
60249-000	Concert Bureaus	350	4,316	1	3,759	0	0%	1	100%	0	0%
60259-100	Convention Services	66	5,188	1	3,759	1	100%	0	0%	0	0%
60263-200	Copyright Consultant	7	5,717	1	3,759	0	0%	1	100%	0	0%
60278-100	Online Dance Classes	50	5,297	1	3,759	1	100%	0	0%	0	0%
60285-000	Demonstration Services	526	3,999	1	3,759	1	100%	0	0%	0	0%
60293-000	Deodorizing	607	3,874	1	3,759	1	100%	0	0%	0	0%
60308-000	Dressmaking School	81	5,108	1	3,759	0	0%	1	100%	0	0%
60333-000	Engineer Report	1,275	3,213	1	3,759	1	100%	0	0%	0	0%
60340-100	Fuel Injection Parts	557	3,945	1	3,759	1	100%	0	0%	0	0%
60375-100	Floor Polishing	441	4,140	1	3,759	0	0%	1	100%	0	0%
60384-000	Fraternities	145	4,832	1	3,759	0	0%	1	100%	0	0%
60384-100	Sororities	11	5,664	1	3,759	1	100%	0	0%	0	0%
60389-000	Fur Cleaning and Dyeing Retail	191	4,678	1	3,759	1	100%	0	0%	0	0%
60396-000	Furniture Stripping	299	4,415	1	3,759	0	0%	1	100%	0	0%
60397-000	Gambling Addiction Treatment	349	4,320	1	3,759	1	100%	0	0%	0	0%
60402-000	Geologist	770	3,669	1	3,759	1	100%	0	0%	0	0%
60437-000	Hoist	1,579	3,040	1	3,759	0	0%	1	100%	0	0%
60463-000	Industrial Consultants	2,790	2,528	1	3,759	0	0%	0	0%	1	100%
60469-100	Drywall Inspection	986	3,455	1	3,759	0	0%	1	100%	0	0%
60469-200	Home Renovation Inspection	1,392	3,134	1	3,759	1	100%	0	0%	0	0%
60470-010	Interior Decorator	73	5,154	1	3,759	0	0%	1	100%	0	0%
60479-000	Jewelry Polishing	532	3,985	1	3,759	1	100%	0	0%	0	0%
60487-400	Clinical Trials	149	4,820	1	3,759	1	100%	0	0%	0	0%
60492-000	Lamp Repair	453	4,114	1	3,759	0	0%	1	100%	0	0%
60493-000	Lamp Supplies	671	3,791	1	3,759	1	100%	0	0%	0	0%
60509-100	Fiduciary	383	4,248	1	3,759	1	100%	0	0%	0	0%
60511-000	Circulating Library	45	5,331	1	3,759	1	100%	0	0%	0	0%
60512-000	Institutional Library	97	5,025	1	3,759	1	100%	0	0%	0	0%
60520-000	Literary Agents	2,826	2,518	1	3,759	0	0%	0	0%	1	100%
60524-000	Luggage Repair	392	4,232	1	3,759	0	0%	1	100%	0	0%
60525-000	Machinery Cleaning	423	4,168	1	3,759	0	0%	1	100%	0	0%
60527-400	Water Remediation	199	4,666	1	3,759	0	0%	1	100%	0	0%
60533-100	Meeting Management	1,008	3,432	1	3,759	1	100%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60546-000	Mausoleum	484	4,061	1	3,759	1	100%	0	0%	0	0%
60555-000	Metallurgy	353	4,309	1	3,759	1	100%	0	0%	0	0%
60556-000	Metaphysician	112	4,957	1	3,759	0	0%	1	100%	0	0%
60559-000	Microwave Repairs	178	4,719	1	3,759	0	0%	1	100%	0	0%
60564-000	Missions	813	3,619	1	3,759	1	100%	0	0%	0	0%
60575-000	Motion Picture Equipment	323	4,378	1	3,759	0	0%	1	100%	0	0%
60578-000	Motion Picture Film Editing	1,804	2,923	1	3,759	1	100%	0	0%	0	0%
60579-000	Motion Picture Film Libraries	54	5,266	1	3,759	0	0%	1	100%	0	0%
60587-000	Motion Picture Projection Service	400	4,212	1	3,759	0	0%	1	100%	0	0%
60589-100	Motor Home Carpet and Upholstery Cleaning	108	4,976	1	3,759	0	0%	1	100%	0	0%
60595-000	Mural	1,408	3,127	1	3,759	0	0%	1	100%	0	0%
60597-100	Music Arranger	105	4,991	1	3,759	1	100%	0	0%	0	0%
60600-100	Choir	46	5,327	1	3,759	1	100%	0	0%	0	0%
60607-000	Navigation Consultants	2,004	2,836	1	3,759	1	100%	0	0%	0	0%
60616-000	Nursing Home Information	2,103	2,784	1	3,759	1	100%	0	0%	0	0%
60619-000	Observatory	45	5,331	1	3,759	0	0%	1	100%	0	0%
60626-000	Document Destruction	683	3,774	1	3,759	0	0%	0	0%	1	100%
60637-000	Parapsychologist	280	4,456	1	3,759	1	100%	0	0%	0	0%
60637-102	Fire Mitigation	624	3,846	1	3,759	1	100%	0	0%	0	0%
60674-000	Industrial Medicine	513	4,026	1	3,759	1	100%	0	0%	0	0%
60690-000	Picture Frame Repair	527	3,997	1	3,759	1	100%	0	0%	0	0%
60692-000	Picture Restoration	340	4,339	1	3,759	1	100%	0	0%	0	0%
60713-000	Public Speaking Classes	694	3,758	1	3,759	1	100%	0	0%	0	0%
60729-101	Industrial Real Estate	439	4,143	1	3,759	1	100%	0	0%	0	0%
60743-100	Freezer Rental	0	5,832	1	3,759	0	0%	1	100%	0	0%
60744-100	Detox Center	435	4,149	1	3,759	1	100%	0	0%	0	0%
60752-200	Nudist Community	56	5,254	1	3,759	1	100%	0	0%	0	0%
60767-000	Vehicle Undercoating	2,144	2,772	1	3,759	0	0%	1	100%	0	0%
60784-100	Holistic Schools	1,141	3,329	1	3,759	0	0%	1	100%	0	0%
60812-000	Slides and Film Strips	401	4,209	1	3,759	0	0%	0	0%	1	100%
60817-100	Domestic Abuse Services	325	4,371	1	3,759	0	0%	1	100%	0	0%
60822-000	Sperm Bank	2,510	2,632	1	3,759	0	0%	1	100%	0	0%
60826-100	Sports Manager	40	5,371	1	3,759	1	100%	0	0%	0	0%
60827-000	Siding Equipment Rental	460	4,101	1	3,759	1	100%	0	0%	0	0%
60837-100	Storm Door Repair	15	5,618	1	3,759	1	100%	0	0%	0	0%
60843-000	Aerial Surveyor	699	3,754	1	3,759	1	100%	0	0%	0	0%
60844-000	Cargo Surveyor	174	4,736	1	3,759	0	0%	1	100%	0	0%
60866-000	Radio Rentals	283	4,449	1	3,759	1	100%	0	0%	0	0%
60871-000	Public Tennis Courts	266	4,490	1	3,759	1	100%	0	0%	0	0%
60878-000	Theatrical Makeup	134	4,863	1	3,759	1	100%	0	0%	0	0%
60879-000	Theatrical Managers and Producers	1,112	3,357	1	3,759	0	0%	1	100%	0	0%
60905-000	Skeet Range	122	4,912	1	3,759	0	0%	1	100%	0	0%
60905-100	Trap Range	454	4,110	1	3,759	1	100%	0	0%	0	0%
60917-000	Industrial Vacuum Cleaners	488	4,057	1	3,759	1	100%	0	0%	0	0%
60919-100	Van Accessories	111	4,964	1	3,759	1	100%	0	0%	0	0%
60930-200	CD Player Repair	1,025	3,415	1	3,759	0	0%	0	0%	1	100%
60933-000	Wall Cleaning	343	4,332	1	3,759	1	100%	0	0%	0	0%
60934-000	Washer Dryer Rental	166	4,763	1	3,759	1	100%	0	0%	0	0%
60936-100	Dryer Parts	28	5,476	1	3,759	1	100%	0	0%	0	0%
60941-000	Water Skiing Lessons	91	5,056	1	3,759	0	0%	1	100%	0	0%
60951-100	Axle Repair	89	5,067	1	3,759	0	0%	1	100%	0	0%
60955-000	Window Shade Cleaning	990	3,446	1	3,759	0	0%	1	100%	0	0%
60963-100	Medical X-Rays	36	5,412	1	3,759	0	0%	1	100%	0	0%
60993-000	Car Steam Cleaning	498	4,047	1	3,759	1	100%	0	0%	0	0%
60999-000	X-Ray Duplicating	112	4,957	1	3,759	1	100%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
61015-000	Obituary Notification Service	1,129	3,341	1	3,759	0	0%	1	100%	0	0%
61034-000	Cosmetic Sales	1,591	3,034	1	3,759	1	100%	0	0%	0	0%
61059-000	Police and Fire Organizations	22,600	915	1	3,759	0	0%	0	0%	1	100%
61073-000	Oilfield Consultant	2,219	2,746	1	3,759	1	100%	0	0%	0	0%
61200-000	Online Investigative Journalism	759	3,679	1	3,759	1	100%	0	0%	0	0%
65078-000	Bankruptcy Counseling	573	3,924	1	3,759	0	0%	1	100%	0	0%
65134-200	Hyperbaric Chamber	390	4,234	1	3,759	1	100%	0	0%	0	0%
65134-300	Flotation Therapy	443	4,137	1	3,759	1	100%	0	0%	0	0%
65311-100	Alcohol Testing	0	5,832	1	3,759	1	100%	0	0%	0	0%
66002-200	Estate Cleaning Services	1,903	2,873	1	3,759	0	0%	1	100%	0	0%
70300-000	Union Employment Service	1,061	3,391	1	3,759	0	0%	1	100%	0	0%
70502-000	Air Courier Service	1,950	2,855	1	3,759	1	100%	0	0%	0	0%
70510-000	Aircraft Upholstery	829	3,604	1	3,759	1	100%	0	0%	0	0%
70518-000	Circus Animal Transportation	449	4,128	1	3,759	1	100%	0	0%	0	0%
70522-000	Boat Launch	578	3,913	1	3,759	0	0%	1	100%	0	0%
70533-000	Car Pool	162	4,778	1	3,759	0	0%	1	100%	0	0%
70549-000	Ferry	639	3,828	1	3,759	1	100%	0	0%	0	0%
70555-000	Grain Elevator	1,393	3,133	1	3,759	1	100%	0	0%	0	0%
70561-000	Light Plant	47	5,322	1	3,759	1	100%	0	0%	0	0%
70564-000	Lumber Carrier	1,348	3,169	1	3,759	0	0%	1	100%	0	0%
70569-000	Microwave Communications	771	3,668	1	3,759	1	100%	0	0%	0	0%
70576-000	Parachute Jumping	665	3,803	1	3,759	1	100%	0	0%	0	0%
70581-000	Power Plant Consultants	642	3,824	1	3,759	1	100%	0	0%	0	0%
70582-000	Radio Station Representatives	205	4,652	1	3,759	1	100%	0	0%	0	0%
70586-000	Railroad Car Leasing	171	4,744	1	3,759	0	0%	1	100%	0	0%
70588-000	Railroad Ticket Agencies	84	5,098	1	3,759	0	0%	1	100%	0	0%
70591-000	Routing Services	264	4,496	1	3,759	1	100%	0	0%	0	0%
70593-000	Safe Movers	1,307	3,192	1	3,759	1	100%	0	0%	0	0%
70594-000	Marine Salvage	936	3,499	1	3,759	1	100%	0	0%	0	0%
70613-000	Sweeping Service	2,621	2,586	1	3,759	0	0%	1	100%	0	0%
70616-000	Teleconference	1,498	3,077	1	3,759	1	100%	0	0%	0	0%
70625-000	Marine Terminal	201	4,661	1	3,759	0	0%	1	100%	0	0%
70626-210	Golf Promoter	5	5,743	1	3,759	0	0%	1	100%	0	0%
70639-000	Liquid or Dry Bulk Trucking	2,028	2,824	1	3,759	1	100%	0	0%	0	0%
70800-100	Solar Water Heating	160	4,788	1	3,759	1	100%	0	0%	0	0%
74000-000	Colocation Services	631	3,835	1	3,759	1	100%	0	0%	0	0%
75630-000	Virtual Tours	674	3,789	1	3,759	0	0%	0	0%	1	100%
75650-000	Kiteboarding	63	5,208	1	3,759	1	100%	0	0%	0	0%
76100-000	Wait Staff	249	4,529	1	3,759	1	100%	0	0%	0	0%
80006-000	Acoustic Material	2,457	2,653	1	3,759	1	100%	0	0%	0	0%
80009-000	Adhesives and Gluing Equipment	495	4,050	1	3,759	1	100%	0	0%	0	0%
80018-000	Aircraft Tools	1,566	3,050	1	3,759	0	0%	1	100%	0	0%
80022-000	Alloys	1,025	3,415	1	3,759	0	0%	1	100%	0	0%
80063-000	Barber Equipment	818	3,616	1	3,759	1	100%	0	0%	0	0%
80064-000	Barn Supplies	1,349	3,167	1	3,759	1	100%	0	0%	0	0%
80068-000	Pitching Machine	397	4,220	1	3,759	0	0%	1	100%	0	0%
80077-100	Wholesale Beds	2,529	2,624	1	3,759	1	100%	0	0%	0	0%
80089-100	Blueprinting Equipment	1	5,816	1	3,759	0	0%	1	100%	0	0%
80092-000	Boiler Supplies	593	3,894	1	3,759	1	100%	0	0%	0	0%
80096-000	Bottlers Equipment	976	3,463	1	3,759	1	100%	0	0%	0	0%
80103-000	Paper Boxes	999	3,441	1	3,759	0	0%	1	100%	0	0%
80116-000	Broom Manufacturers	354	4,308	1	3,759	1	100%	0	0%	0	0%
80120-100	Directory Board	23	5,525	1	3,759	0	0%	1	100%	0	0%
80134-000	Canner	324	4,373	1	3,759	0	0%	1	100%	0	0%
80138-000	Capacitors	143	4,836	1	3,759	0	0%	1	100%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80146-000	Carpet Layers Supplies	837	3,596	1	3,759	1	100%	0	0%	0	0%
80149-000	Cement Manufacturers	1,409	3,126	1	3,759	1	100%	0	0%	0	0%
80150-100	Cemetery Supplies	31	5,450	1	3,759	1	100%	0	0%	0	0%
80161-000	Liquid Chiller	166	4,763	1	3,759	0	0%	1	100%	0	0%
80166-000	China Wholesale	293	4,425	1	3,759	1	100%	0	0%	0	0%
80166-100	China Manufacturers	3	5,777	1	3,759	0	0%	1	100%	0	0%
80167-100	Chiropractor Supplies	23	5,525	1	3,759	1	100%	0	0%	0	0%
80173-000	Clamps	196	4,671	1	3,759	1	100%	0	0%	0	0%
80180-000	Coal Wholesale	255	4,520	1	3,759	1	100%	0	0%	0	0%
80182-100	Coat Manufacturers	68	5,178	1	3,759	1	100%	0	0%	0	0%
80192-000	Concrete Additives	375	4,267	1	3,759	0	0%	1	100%	0	0%
80200-200	Controls	51	5,284	1	3,759	1	100%	0	0%	0	0%
80202-000	Conveyor	3,997	2,229	1	3,759	1	100%	0	0%	0	0%
80216-000	Book Covers	225	4,599	1	3,759	1	100%	0	0%	0	0%
80223-000	Industrial Crystals	180	4,712	1	3,759	1	100%	0	0%	0	0%
80231-000	Data Processing Supplies	262	4,501	1	3,759	0	0%	1	100%	0	0%
80238-000	Diamond Buyers	9,861	1,467	1	3,759	1	100%	0	0%	0	0%
80244-000	Drafting Supplies	577	3,914	1	3,759	1	100%	0	0%	0	0%
80248-100	Dress Manufacturers	1	5,816	1	3,759	1	100%	0	0%	0	0%
80250-000	Drill Press	39	5,378	1	3,759	0	0%	1	100%	0	0%
80251-200	Boring Equipment	23	5,525	1	3,759	1	100%	0	0%	0	0%
80256-000	Dry Ice	679	3,779	1	3,759	1	100%	0	0%	0	0%
80257-000	Drywall Contractors Equipment and Supplies	3,269	2,386	1	3,759	1	100%	0	0%	0	0%
80281-100	Wholesale Fabric	181	4,710	1	3,759	1	100%	0	0%	0	0%
80288-000	Feathers	238	4,555	1	3,759	1	100%	0	0%	0	0%
80294-000	Feed Manufacturers	2,109	2,781	1	3,759	1	100%	0	0%	0	0%
80295-000	Fertilizer Plant Equipment	307	4,402	1	3,759	0	0%	1	100%	0	0%
80296-000	Fiberglass Products	1,760	2,953	1	3,759	0	0%	1	100%	0	0%
80297-000	Filing Systems	990	3,446	1	3,759	0	0%	1	100%	0	0%
80327-000	Dried Fruit	478	4,070	1	3,759	0	0%	1	100%	0	0%
80329-000	Funeral Director Equipment	825	3,609	1	3,759	0	0%	1	100%	0	0%
80336-000	Gas Plant Equipment	183	4,699	1	3,759	0	0%	1	100%	0	0%
80348-000	Broken Glass	1,695	2,975	1	3,759	0	0%	1	100%	0	0%
80382-000	Honey	2,723	2,544	1	3,759	0	0%	1	100%	0	0%
80390-100	Hydroponics Supplies	124	4,901	1	3,759	0	0%	1	100%	0	0%
80392-000	Ice Cream Manufacturing Equipment	906	3,533	1	3,759	1	100%	0	0%	0	0%
80412-000	Jewelry Engraver	783	3,655	1	3,759	0	0%	1	100%	0	0%
80417-000	Kerosene	93	5,044	1	3,759	1	100%	0	0%	0	0%
80420-000	Laminating Machine	1,463	3,096	1	3,759	1	100%	0	0%	0	0%
80421-000	Wholesale Lamp Shades	108	4,976	1	3,759	1	100%	0	0%	0	0%
80424-110	Landscape Curbing	353	4,309	1	3,759	1	100%	0	0%	0	0%
80430-000	Lettering Machines	258	4,515	1	3,759	0	0%	1	100%	0	0%
80435-100	Light Tubes	92	5,048	1	3,759	1	100%	0	0%	0	0%
80446-100	Wholesale Locks	11	5,664	1	3,759	0	0%	1	100%	0	0%
80448-000	Logging Equipment	1,556	3,052	1	3,759	1	100%	0	0%	0	0%
80467-200	Smokehouse	652	3,816	1	3,759	1	100%	0	0%	0	0%
80473-000	Metal Detectors	1,946	2,858	1	3,759	0	0%	1	100%	0	0%
80492-000	Mixing and Agitation Machinery	380	4,254	1	3,759	1	100%	0	0%	0	0%
80508-000	Oceanographic Equipment	37	5,398	1	3,759	0	0%	0	0%	1	100%
80512-100	Office Equipment Repair	40	5,371	1	3,759	0	0%	1	100%	0	0%
80519-000	Oilfield Supplies	1,485	3,086	1	3,759	1	100%	0	0%	0	0%
80545-200	Pen Manufacturers	17	5,580	1	3,759	1	100%	0	0%	0	0%
80550-000	Photographic Mounts	805	3,630	1	3,759	0	0%	1	100%	0	0%
80552-000	Medical Equipment Repair	747	3,693	1	3,759	0	0%	1	100%	0	0%
80562-000	Pipe Line Equipment	910	3,529	1	3,759	0	0%	1	100%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80565-000	Pipe Reconditioning	405	4,200	1	3,759	1	100%	0	0%	0	0%
80572-000	Plywood	1,666	2,993	1	3,759	0	0%	1	100%	0	0%
80575-000	Polishes	456	4,106	1	3,759	0	0%	1	100%	0	0%
80579-000	Pottery Supplies	353	4,309	1	3,759	1	100%	0	0%	0	0%
80583-000	Precious Stones	1,016	3,425	1	3,759	0	0%	1	100%	0	0%
80583-100	Semi-Precious Stones	56	5,254	1	3,759	1	100%	0	0%	0	0%
80584-200	Preserves	22	5,534	1	3,759	1	100%	0	0%	0	0%
80587-100	Projector Screen	29	5,471	1	3,759	0	0%	1	100%	0	0%
80589-000	Pump Supplies	912	3,525	1	3,759	1	100%	0	0%	0	0%
80592-000	Race Track Equipment	484	4,061	1	3,759	1	100%	0	0%	0	0%
80595-000	Rails	312	4,395	1	3,759	0	0%	1	100%	0	0%
80602-000	Relay	162	4,778	1	3,759	1	100%	0	0%	0	0%
80604-000	Respirator	1,126	3,346	1	3,759	0	0%	1	100%	0	0%
80605-100	Restaurant Uniforms	89	5,067	1	3,759	1	100%	0	0%	0	0%
80609-000	Threaded Rod	228	4,590	1	3,759	1	100%	0	0%	0	0%
80619-000	Salad	161	4,783	1	3,759	0	0%	1	100%	0	0%
80626-000	Scaffolding	3,816	2,260	1	3,759	1	100%	0	0%	0	0%
80626-100	Aerial Lift Repair	881	3,555	1	3,759	0	0%	1	100%	0	0%
80639-000	Service Station Supplies	284	4,445	1	3,759	0	0%	0	0%	1	100%
80641-000	Industrial Sewing Machine	574	3,922	1	3,759	1	100%	0	0%	0	0%
80641-100	Commercial Sewing Machine	2	5,792	1	3,759	0	0%	0	0%	1	100%
80644-000	Ship Broker	512	4,029	1	3,759	1	100%	0	0%	0	0%
80657-000	Ski Equipment Manufacturers	264	4,496	1	3,759	0	0%	1	100%	0	0%
80664-000	Soda Fountain Equipment	703	3,750	1	3,759	1	100%	0	0%	0	0%
80669-110	Natural Stone Restoration	99	5,019	1	3,759	1	100%	0	0%	0	0%
80670-200	Solar Panel Cleaning	1,148	3,324	1	3,759	0	0%	1	100%	0	0%
80674-200	Hot Tub Manufacturing	3,616	2,311	1	3,759	1	100%	0	0%	0	0%
80680-100	Sporting Goods Manufacturers	42	5,349	1	3,759	0	0%	0	0%	1	100%
80682-000	Spraying Equipment	2,031	2,818	1	3,759	1	100%	0	0%	0	0%
80685-000	Stamp Pad	91	5,056	1	3,759	1	100%	0	0%	0	0%
80689-200	Reinforcing Steel	682	3,776	1	3,759	0	0%	1	100%	0	0%
80694-000	Stenograph Machine	65	5,197	1	3,759	1	100%	0	0%	0	0%
80698-000	Crushed Stone	1,696	2,974	1	3,759	1	100%	0	0%	0	0%
80701-000	Stress Relief Equipment	176	4,729	1	3,759	1	100%	0	0%	0	0%
80710-000	Plastic Tanks	1,624	3,010	1	3,759	1	100%	0	0%	0	0%
80722-000	Closed Circuit TV	891	3,546	1	3,759	0	0%	1	100%	0	0%
80730-100	Ceramic Tile Distributors	133	4,868	1	3,759	1	100%	0	0%	0	0%
80740-000	Tool and Die Supplies	1,353	3,163	1	3,759	1	100%	0	0%	0	0%
80744-000	Tractor Manufacturers	1,288	3,204	1	3,759	0	0%	1	100%	0	0%
80751-000	Truck Wash Equipment	579	3,911	1	3,759	0	0%	1	100%	0	0%
80788-000	Wheel Alignment Equipment	731	3,717	1	3,759	1	100%	0	0%	0	0%
80799-100	Woodworking Supplies	31	5,450	1	3,759	0	0%	1	100%	0	0%
80800-000	Wool	349	4,320	1	3,759	1	100%	0	0%	0	0%
84000-000	Medical Tourism	4,343	2,151	1	3,759	0	0%	1	100%	0	0%
85010-000	Corporate Awards	2,131	2,779	1	3,759	0	0%	1	100%	0	0%
85278-100	Metal Fabricating Machinery	2,052	2,810	1	3,759	1	100%	0	0%	0	0%
85286-000	Radiator Sales	612	3,862	1	3,759	0	0%	1	100%	0	0%
85297-000	Shower Pan Replacement	619	3,850	1	3,759	1	100%	0	0%	0	0%
85301-100	Soil Testing	1,633	3,004	1	3,759	1	100%	0	0%	0	0%
85305-000	Timber Framing	1,612	3,021	1	3,759	1	100%	0	0%	0	0%
85315-000	Sheetrock Contractors	1,275	3,213	1	3,759	0	0%	1	100%	0	0%
85327-110	Fiberglass Shower	1	5,816	1	3,759	1	100%	0	0%	0	0%
85328-100	Granite Fabrication	845	3,591	1	3,759	0	0%	1	100%	0	0%
85339-000	Airplane Hangar	166	4,763	1	3,759	0	0%	1	100%	0	0%
85343-100	Spray On Truck Bed Liner	3,421	2,348	1	3,759	0	0%	1	100%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
85344-100	Bus Sales	139	4,846	1	3,759	1	100%	0	0%	0	0%
85353-000	Pay Phones	375	4,267	1	3,759	1	100%	0	0%	0	0%
85367-000	School Lunches	220	4,611	1	3,759	1	100%	0	0%	0	0%
85376-000	Two Way Radios	1,972	2,849	1	3,759	0	0%	1	100%	0	0%
86220-000	Mobile Refrigeration	1,056	3,397	1	3,759	1	100%	0	0%	0	0%
86400-000	Swim Spas	1,262	3,228	1	3,759	0	0%	1	100%	0	0%
86500-000	Composter	536	3,974	1	3,759	0	0%	1	100%	0	0%
88600-000	Aquatic Rescue	558	3,944	1	3,759	0	0%	0	0%	1	100%
89400-100	4 Wheel Drive Service	6	5,731	1	3,759	1	100%	0	0%	0	0%
89800-100	Stem Cell Nutrition	1,799	2,926	1	3,759	1	100%	0	0%	0	0%
89800-200	Equine Nutrition	411	4,192	1	3,759	1	100%	0	0%	0	0%
89900-000	Unemployment Representation	1,570	3,046	1	3,759	0	0%	1	100%	0	0%
90021-150	Charity - Blind & Visually Impaired	1,172	3,301	1	3,759	1	100%	0	0%	0	0%
90037-000	Reloaders	356	4,301	1	3,759	0	0%	0	0%	1	100%
93000-000	Lottery Club	1,027	3,414	1	3,759	0	0%	1	100%	0	0%
99999-001	Not Elsewhere Classified After Investigation	318	4,387	1	3,759	0	0%	1	100%	0	0%
00101-000	Aerial Patrol	459	4,102	0	4,362	0	0%	0	0%	0	0%
00102-000	Agricultural Consultant	2,658	2,576	0	4,362	0	0%	0	0%	0	0%
00104-000	Alfalfa Products	204	4,655	0	4,362	0	0%	0	0%	0	0%
00115-000	Coal Brokers	524	4,005	0	4,362	0	0%	0	0%	0	0%
00116-000	Coal Mining	871	3,568	0	4,362	0	0%	0	0%	0	0%
00117-000	Coal Washing	16	5,605	0	4,362	0	0%	0	0%	0	0%
00119-000	Cotton Ginning	206	4,650	0	4,362	0	0%	0	0%	0	0%
00121-000	Dairy Consultant	341	4,336	0	4,362	0	0%	0	0%	0	0%
00122-000	Drying Service	304	4,404	0	4,362	0	0%	0	0%	0	0%
00124-000	Entomologist	55	5,260	0	4,362	0	0%	0	0%	0	0%
00126-000	Farm Management Software	126	4,889	0	4,362	0	0%	0	0%	0	0%
00127-100	Tilling	216	4,624	0	4,362	0	0%	0	0%	0	0%
00129-000	Fire Lookout Stations	28	5,476	0	4,362	0	0%	0	0%	0	0%
00130-100	Crawfish Farm	140	4,843	0	4,362	0	0%	0	0%	0	0%
00131-000	Commercial Fishermen	281	4,453	0	4,362	0	0%	0	0%	0	0%
00132-000	Fishery Consultants	123	4,906	0	4,362	0	0%	0	0%	0	0%
00135-000	Fur Dealer	737	3,706	0	4,362	0	0%	0	0%	0	0%
00137-100	Venison	26	5,497	0	4,362	0	0%	0	0%	0	0%
00138-300	Geothermal Drilling	688	3,763	0	4,362	0	0%	0	0%	0	0%
00139-000	Geophysicist	422	4,171	0	4,362	0	0%	0	0%	0	0%
00140-000	Grain Drying	218	4,618	0	4,362	0	0%	0	0%	0	0%
00141-000	Grain Inspection	64	5,203	0	4,362	0	0%	0	0%	0	0%
00144-100	Pine Straw	800	3,636	0	4,362	0	0%	0	0%	0	0%
00148-000	Horseshoeing	914	3,523	0	4,362	0	0%	0	0%	0	0%
00151-100	U-Catch Fishing	73	5,154	0	4,362	0	0%	0	0%	0	0%
00152-000	Impregnating	681	3,778	0	4,362	0	0%	0	0%	0	0%
00155-105	Terraseeding	30	5,463	0	4,362	0	0%	0	0%	0	0%
00157-200	Mowing Tractor	545	3,966	0	4,362	0	0%	0	0%	0	0%
00157-201	Tractor Work	714	3,733	0	4,362	0	0%	0	0%	0	0%
00160-000	Livestock Buyer	533	3,983	0	4,362	0	0%	0	0%	0	0%
00161-000	Livestock Feeding	109	4,970	0	4,362	0	0%	0	0%	0	0%
00162-000	Livestock Grooming	35	5,420	0	4,362	0	0%	0	0%	0	0%
00163-000	Livestock Order Buyers	1	5,816	0	4,362	0	0%	0	0%	0	0%
00164-000	Livestock Spray	5	5,743	0	4,362	0	0%	0	0%	0	0%
00165-000	Livestock Commission	50	5,297	0	4,362	0	0%	0	0%	0	0%
00166-000	Livestock Appraisers	4	5,759	0	4,362	0	0%	0	0%	0	0%
00168-000	Mining Consultants	451	4,121	0	4,362	0	0%	0	0%	0	0%
00170-000	Mining Development	9	5,687	0	4,362	0	0%	0	0%	0	0%
00177-000	Oil Report	61	5,219	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
00178-000	Oil Seed	66	5,188	0	4,362	0	0%	0	0%	0	0%
00179-000	Oil Well Cementing	234	4,569	0	4,362	0	0%	0	0%	0	0%
00181-000	Oil Well Equipment Rentals	500	4,043	0	4,362	0	0%	0	0%	0	0%
00183-000	Oil Well Fishing Tools	200	4,663	0	4,362	0	0%	0	0%	0	0%
00185-000	Oil Well Logging	194	4,674	0	4,362	0	0%	0	0%	0	0%
00185-100	Oil Well Perforating	33	5,436	0	4,362	0	0%	0	0%	0	0%
00187-000	Oil Well Surveyors	58	5,240	0	4,362	0	0%	0	0%	0	0%
00189-000	Olive	125	4,893	0	4,362	0	0%	0	0%	0	0%
00192-000	Ore	2	5,792	0	4,362	0	0%	0	0%	0	0%
00200-000	Processed Potatoes	324	4,373	0	4,362	0	0%	0	0%	0	0%
00206-000	Riggers	1,143	3,327	0	4,362	0	0%	0	0%	0	0%
00214-000	Stockyards	58	5,240	0	4,362	0	0%	0	0%	0	0%
00218-000	Tobacco Growers	93	5,044	0	4,362	0	0%	0	0%	0	0%
00221-000	Vermiculite	23	5,525	0	4,362	0	0%	0	0%	0	0%
00222-400	Veterinary Neurology	38	5,389	0	4,362	0	0%	0	0%	0	0%
00227-000	Hog Farm	462	4,096	0	4,362	0	0%	0	0%	0	0%
10001-000	Acoustical Consultant	3,107	2,431	0	4,362	0	0%	0	0%	0	0%
10002-000	Air Balancing	1,340	3,178	0	4,362	0	0%	0	0%	0	0%
10003-100	Ductless AC	2	5,792	0	4,362	0	0%	0	0%	0	0%
10004-000	Air Curtains	379	4,257	0	4,362	0	0%	0	0%	0	0%
10009-000	Bowling Lane Repair	2	5,792	0	4,362	0	0%	0	0%	0	0%
10010-000	Breakfast Nooks	58	5,240	0	4,362	0	0%	0	0%	0	0%
10014-200	Building Envelope Restoration	210	4,638	0	4,362	0	0%	0	0%	0	0%
10020-000	Carpet Measuring	37	5,398	0	4,362	0	0%	0	0%	0	0%
10026-100	Chimney Builders	283	4,449	0	4,362	0	0%	0	0%	0	0%
10027-000	Cistern Builders	116	4,937	0	4,362	0	0%	0	0%	0	0%
10028-000	Clean Room Facility	281	4,453	0	4,362	0	0%	0	0%	0	0%
10031-010	Concrete Cutting	437	4,146	0	4,362	0	0%	0	0%	0	0%
10031-100	Concrete Removal	883	3,551	0	4,362	0	0%	0	0%	0	0%
10039-000	Dock Covers	4	5,759	0	4,362	0	0%	0	0%	0	0%
10040-000	Dome Structures	238	4,555	0	4,362	0	0%	0	0%	0	0%
10041-000	Door Closes and Checks Repair	402	4,207	0	4,362	0	0%	0	0%	0	0%
10044-000	Dredge	634	3,833	0	4,362	0	0%	0	0%	0	0%
10047-000	Dumbwaiters	86	5,088	0	4,362	0	0%	0	0%	0	0%
10050-200	Hydrovac	12	5,651	0	4,362	0	0%	0	0%	0	0%
10051-000	Fallout Shelter Equipment and Supplies	104	4,994	0	4,362	0	0%	0	0%	0	0%
10052-000	Fallout Shelters - Consultants	10	5,676	0	4,362	0	0%	0	0%	0	0%
10054-000	Fire Escape	523	4,009	0	4,362	0	0%	0	0%	0	0%
10055-000	Fireproofing	1,268	3,224	0	4,362	0	0%	0	0%	0	0%
10056-000	Fishing Pier	441	4,140	0	4,362	0	0%	0	0%	0	0%
10057-000	Flameproofing	20	5,551	0	4,362	0	0%	0	0%	0	0%
10058-100	Floor Removal	2,357	2,692	0	4,362	0	0%	0	0%	0	0%
10058-800	Underlayment Contractor	4	5,759	0	4,362	0	0%	0	0%	0	0%
10063-000	Gas Detector	292	4,428	0	4,362	0	0%	0	0%	0	0%
10078-100	Passive Home Building	42	5,349	0	4,362	0	0%	0	0%	0	0%
10082-200	Heating and Cooling Demolition	531	3,989	0	4,362	0	0%	0	0%	0	0%
10083-100	Brush Hogging	586	3,903	0	4,362	0	0%	0	0%	0	0%
10083-200	Brush Control	468	4,086	0	4,362	0	0%	0	0%	0	0%
10085-000	Lead Welding	7	5,717	0	4,362	0	0%	0	0%	0	0%
10093-000	Mosaics	242	4,549	0	4,362	0	0%	0	0%	0	0%
10094-100	Graffiti Removal	485	4,060	0	4,362	0	0%	0	0%	0	0%
10095-400	Electrostatic Painting	552	3,953	0	4,362	0	0%	0	0%	0	0%
10099-700	Vinyl Decking	1,758	2,955	0	4,362	0	0%	0	0%	0	0%
10105-000	Pipe Hangers	90	5,062	0	4,362	0	0%	0	0%	0	0%
10110-000	Pipe Thawing	103	5,001	0	4,362	0	0%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
10113-010	Plumbing and Heating	146	4,829	0	4,362	0	0%	0	0%	0	0%
10116-000	Pneumatic Tube Systems	212	4,632	0	4,362	0	0%	0	0%	0	0%
10117-000	Pole Line Contractors	274	4,467	0	4,362	0	0%	0	0%	0	0%
10119-000	Racquetball Court Construction	39	5,378	0	4,362	0	0%	0	0%	0	0%
10120-000	Railroad Contractors	2,536	2,622	0	4,362	0	0%	0	0%	0	0%
10135-100	Spray On Siding	270	4,474	0	4,362	0	0%	0	0%	0	0%
10137-000	Skating Rink Supplies	205	4,652	0	4,362	0	0%	0	0%	0	0%
10138-000	Ski Lift Equipment	29	5,471	0	4,362	0	0%	0	0%	0	0%
10142-000	Static Control	63	5,208	0	4,362	0	0%	0	0%	0	0%
10143-000	Steam Specialties	172	4,741	0	4,362	0	0%	0	0%	0	0%
10146-000	Steeple Jack	271	4,471	0	4,362	0	0%	0	0%	0	0%
10147-000	Spires	79	5,117	0	4,362	0	0%	0	0%	0	0%
10147-100	Steeples	24	5,518	0	4,362	0	0%	0	0%	0	0%
10155-120	Telephone Installation	93	5,044	0	4,362	0	0%	0	0%	0	0%
10155-400	Harness Assembly	1,113	3,356	0	4,362	0	0%	0	0%	0	0%
10156-000	Tennis Court Construction	2,694	2,564	0	4,362	0	0%	0	0%	0	0%
10157-000	Tennis Court Enclosures	18	5,567	0	4,362	0	0%	0	0%	0	0%
10160-000	Tinning	40	5,371	0	4,362	0	0%	0	0%	0	0%
10162-000	Tunneling Contractors	301	4,412	0	4,362	0	0%	0	0%	0	0%
10165-000	Ventilating Contractors	2,522	2,627	0	4,362	0	0%	0	0%	0	0%
10166-100	Wallpaper Hangers	2,203	2,753	0	4,362	0	0%	0	0%	0	0%
10174-000	Wire Wrapping	124	4,901	0	4,362	0	0%	0	0%	0	0%
10177-400	Disability Remodeling	4,010	2,224	0	4,362	0	0%	0	0%	0	0%
10180-100	Gas Fittings	341	4,336	0	4,362	0	0%	0	0%	0	0%
10182-700	In Floor Heating	265	4,491	0	4,362	0	0%	0	0%	0	0%
15100-100	Sunroom Design	82	5,105	0	4,362	0	0%	0	0%	0	0%
15127-100	Roof Stain Removal	39	5,378	0	4,362	0	0%	0	0%	0	0%
20006-000	Coin Wrapping Service	111	4,964	0	4,362	0	0%	0	0%	0	0%
20011-000	Factors	876	3,559	0	4,362	0	0%	0	0%	0	0%
20022-000	Crop Insurance	739	3,705	0	4,362	0	0%	0	0%	0	0%
20023-210	Flood Emergency	58	5,240	0	4,362	0	0%	0	0%	0	0%
20042-100	Insurance Audit	96	5,032	0	4,362	0	0%	0	0%	0	0%
20058-000	Oil Royalties	4,764	2,073	0	4,362	0	0%	0	0%	0	0%
20064-000	Safe Deposit Box Rental	654	3,813	0	4,362	0	0%	0	0%	0	0%
20065-000	Savings and Loan Association Reps	75	5,142	0	4,362	0	0%	0	0%	0	0%
20067-100	Bond Brokers	6	5,731	0	4,362	0	0%	0	0%	0	0%
20073-000	Travelers Checks	240	4,551	0	4,362	0	0%	0	0%	0	0%
25053-100	Venture Capitalist	202	4,659	0	4,362	0	0%	0	0%	0	0%
30002-000	Addressing Plate Service	376	4,266	0	4,362	0	0%	0	0%	0	0%
30008-000	Aircraft Rebuilding	375	4,267	0	4,362	0	0%	0	0%	0	0%
30010-000	Hearse	230	4,586	0	4,362	0	0%	0	0%	0	0%
30013-000	Anti-Fogging Compounds	28	5,476	0	4,362	0	0%	0	0%	0	0%
30014-000	Anti-Freeze	169	4,753	0	4,362	0	0%	0	0%	0	0%
30015-000	Armored Car Manufacturers	267	4,486	0	4,362	0	0%	0	0%	0	0%
30018-000	Prosthetic Eye	265	4,491	0	4,362	0	0%	0	0%	0	0%
30019-000	Artificial Plant Manufacturer	528	3,995	0	4,362	0	0%	0	0%	0	0%
30021-000	Artificial Limbs	18	5,567	0	4,362	0	0%	0	0%	0	0%
30022-000	Asbestos Products	430	4,160	0	4,362	0	0%	0	0%	0	0%
30026-000	Babbitt Metal	9	5,687	0	4,362	0	0%	0	0%	0	0%
30031-000	Paper Bags	769	3,672	0	4,362	0	0%	0	0%	0	0%
30035-000	Bar Manufacturers	268	4,482	0	4,362	0	0%	0	0%	0	0%
30035-100	Bar Accessories	64	5,203	0	4,362	0	0%	0	0%	0	0%
30036-000	Barometer	4	5,759	0	4,362	0	0%	0	0%	0	0%
30039-100	Battery Wholesale	37	5,398	0	4,362	0	0%	0	0%	0	0%
30040-000	Beer Coil Cleaning Equipment	86	5,088	0	4,362	0	0%	0	0%	0	0%

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30047-000	Bleachers	593	3,894	0	4,362	0	0%	0	0%	0	0%
30048-000	Blowers	809	3,626	0	4,362	0	0%	0	0%	0	0%
30050-100	Water Craft Repair	470	4,082	0	4,362	0	0%	0	0%	0	0%
30053-000	Box Dividers	16	5,605	0	4,362	0	0%	0	0%	0	0%
30054-000	Corrugated Boxes	5,310	1,988	0	4,362	0	0%	0	0%	0	0%
30054-100	Fiber Boxes	4	5,759	0	4,362	0	0%	0	0%	0	0%
30055-000	Metal Boxes	52	5,277	0	4,362	0	0%	0	0%	0	0%
30056-000	Plastic Boxes	199	4,666	0	4,362	0	0%	0	0%	0	0%
30058-000	Brake Lining	134	4,863	0	4,362	0	0%	0	0%	0	0%
30059-000	Brake Manufacturers	399	4,215	0	4,362	0	0%	0	0%	0	0%
30063-000	Fire Brick	173	4,738	0	4,362	0	0%	0	0%	0	0%
30065-000	Bronze Powder	12	5,651	0	4,362	0	0%	0	0%	0	0%
30067-000	Bushings	94	5,042	0	4,362	0	0%	0	0%	0	0%
30071-000	Caissons	18	5,567	0	4,362	0	0%	0	0%	0	0%
30073-000	Cam Grinding	33	5,436	0	4,362	0	0%	0	0%	0	0%
30077-000	Caning	87	5,077	0	4,362	0	0%	0	0%	0	0%
30078-000	Canner Supplies	42	5,349	0	4,362	0	0%	0	0%	0	0%
30080-000	Wholesale Caps	98	5,021	0	4,362	0	0%	0	0%	0	0%
30081-000	Carbide	320	4,385	0	4,362	0	0%	0	0%	0	0%
30082-000	Carbide Metal	297	4,417	0	4,362	0	0%	0	0%	0	0%
30084-000	Activated Carbon	347	4,327	0	4,362	0	0%	0	0%	0	0%
30087-000	Carnival Supplies	65	5,197	0	4,362	0	0%	0	0%	0	0%
30090-000	Catalog Designers	528	3,995	0	4,362	0	0%	0	0%	0	0%
30093-000	Centrifuge	131	4,872	0	4,362	0	0%	0	0%	0	0%
30097-000	Chemical Milling	190	4,683	0	4,362	0	0%	0	0%	0	0%
30100-000	Gum	107	4,980	0	4,362	0	0%	0	0%	0	0%
30104-000	Circuit Breaker	772	3,666	0	4,362	0	0%	0	0%	0	0%
30105-000	Clay	203	4,658	0	4,362	0	0%	0	0%	0	0%
30106-000	Clay Products	434	4,152	0	4,362	0	0%	0	0%	0	0%
30107-000	Clock Components	289	4,433	0	4,362	0	0%	0	0%	0	0%
30112-000	Vacuum Coating	260	4,508	0	4,362	0	0%	0	0%	0	0%
30113-000	Cocktail Mixes	79	5,117	0	4,362	0	0%	0	0%	0	0%
30116-000	Cold Type Composition	17	5,580	0	4,362	0	0%	0	0%	0	0%
30118-000	Color Cards	31	5,450	0	4,362	0	0%	0	0%	0	0%
30124-000	Compactor Parts	149	4,820	0	4,362	0	0%	0	0%	0	0%
30125-000	Waste Compactor Manufacturer	31	5,450	0	4,362	0	0%	0	0%	0	0%
30126-000	Comparators	2	5,792	0	4,362	0	0%	0	0%	0	0%
30134-000	Cooling Tower	736	3,710	0	4,362	0	0%	0	0%	0	0%
30134-100	Misting System	1,074	3,382	0	4,362	0	0%	0	0%	0	0%
30135-000	Cork Products	104	4,994	0	4,362	0	0%	0	0%	0	0%
30136-000	Corn Products	227	4,595	0	4,362	0	0%	0	0%	0	0%
30137-000	Cornice	29	5,471	0	4,362	0	0%	0	0%	0	0%
30138-000	Corrosion Control	712	3,737	0	4,362	0	0%	0	0%	0	0%
30139-000	Cottonseed Products	88	5,071	0	4,362	0	0%	0	0%	0	0%
30141-000	Crankshaft Manufacturers	30	5,463	0	4,362	0	0%	0	0%	0	0%
30142-000	Creosote	12	5,651	0	4,362	0	0%	0	0%	0	0%
30143-000	Culverts	329	4,366	0	4,362	0	0%	0	0%	0	0%
30144-000	Cupola	43	5,343	0	4,362	0	0%	0	0%	0	0%
30148-000	Dehumidifier	463	4,095	0	4,362	0	0%	0	0%	0	0%
30149-000	Dehydrating Services	136	4,856	0	4,362	0	0%	0	0%	0	0%
30151-000	Deodorizing Equipment	41	5,362	0	4,362	0	0%	0	0%	0	0%
30153-000	Dials	26	5,497	0	4,362	0	0%	0	0%	0	0%
30154-000	Diamond Cutter	2,009	2,834	0	4,362	0	0%	0	0%	0	0%
30155-000	Diamond Setter	114	4,948	0	4,362	0	0%	0	0%	0	0%
30156-000	Die Casting	2,285	2,722	0	4,362	0	0%	0	0%	0	0%

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30158-000	Dining Car	9	5,687	0	4,362	0	0%	0	0%	0	0%
30159-000	Dishwashing Compounds	43	5,343	0	4,362	0	0%	0	0%	0	0%
30160-000	Disinfectants and Germicides	416	4,180	0	4,362	0	0%	0	0%	0	0%
30165-100	Doll Manufacturers	4	5,759	0	4,362	0	0%	0	0%	0	0%
30166-000	Doughnut Machine	4	5,759	0	4,362	0	0%	0	0%	0	0%
30167-000	Dredging Machine	59	5,235	0	4,362	0	0%	0	0%	0	0%
30169-000	Drug Manufacturers	37	5,398	0	4,362	0	0%	0	0%	0	0%
30173-000	Dynamometers	121	4,921	0	4,362	0	0%	0	0%	0	0%
30174-000	Egg Processing Equipment	88	5,071	0	4,362	0	0%	0	0%	0	0%
30176-000	Elastic Stockings	647	3,821	0	4,362	0	0%	0	0%	0	0%
30179-000	Electric Motor Manufacturers	434	4,152	0	4,362	0	0%	0	0%	0	0%
30179-100	Wholesale Electric Motors	5	5,743	0	4,362	0	0%	0	0%	0	0%
30182-000	Used Electric Motors	109	4,970	0	4,362	0	0%	0	0%	0	0%
30184-000	Electrical Discharge Machining	18	5,567	0	4,362	0	0%	0	0%	0	0%
30186-000	Electroforming	58	5,240	0	4,362	0	0%	0	0%	0	0%
30188-000	Electrotype Equipment and Supplies	178	4,719	0	4,362	0	0%	0	0%	0	0%
30189-000	Electrotypewriter	6	5,731	0	4,362	0	0%	0	0%	0	0%
30190-000	Elevator Consultants	768	3,673	0	4,362	0	0%	0	0%	0	0%
30191-000	Elevator Parts	453	4,114	0	4,362	0	0%	0	0%	0	0%
30194-000	Embossing	23	5,525	0	4,362	0	0%	0	0%	0	0%
30200-000	Enameling, Japanning and Lacquering	25	5,512	0	4,362	0	0%	0	0%	0	0%
30205-000	Photo Engraving	254	4,524	0	4,362	0	0%	0	0%	0	0%
30206-100	Plastic Engraver	5	5,743	0	4,362	0	0%	0	0%	0	0%
30210-000	Etching Supplies	24	5,518	0	4,362	0	0%	0	0%	0	0%
30213-000	Explosives	518	4,019	0	4,362	0	0%	0	0%	0	0%
30214-000	Fabric Binding	172	4,741	0	4,362	0	0%	0	0%	0	0%
30216-000	Apparel Fasteners	1,302	3,196	0	4,362	0	0%	0	0%	0	0%
30217-000	Felt Products	66	5,188	0	4,362	0	0%	0	0%	0	0%
30218-000	Fiberglass Fabrication	1,511	3,068	0	4,362	0	0%	0	0%	0	0%
30222-010	Gas Filters	31	5,450	0	4,362	0	0%	0	0%	0	0%
30223-000	Fingerprinting Equipment	91	5,056	0	4,362	0	0%	0	0%	0	0%
30227-000	Fish Processing Equipment	49	5,306	0	4,362	0	0%	0	0%	0	0%
30229-000	Flange	50	5,297	0	4,362	0	0%	0	0%	0	0%
30230-000	Raw Flavoring Extracts	599	3,887	0	4,362	0	0%	0	0%	0	0%
30232-000	Flock Manufacturers	42	5,349	0	4,362	0	0%	0	0%	0	0%
30233-000	Flood Control Equipment	978	3,461	0	4,362	0	0%	0	0%	0	0%
30234-100	Search Lights	5	5,743	0	4,362	0	0%	0	0%	0	0%
30235-000	Flour	385	4,242	0	4,362	0	0%	0	0%	0	0%
30236-000	Foil Products	92	5,048	0	4,362	0	0%	0	0%	0	0%
30239-000	Food Reconditioning	88	5,071	0	4,362	0	0%	0	0%	0	0%
30241-000	Forging	872	3,564	0	4,362	0	0%	0	0%	0	0%
30248-000	Fur Dresser	18	5,567	0	4,362	0	0%	0	0%	0	0%
30249-000	Fur Liners	34	5,430	0	4,362	0	0%	0	0%	0	0%
30254-100	Furniture Manufacturers Supplies	12	5,651	0	4,362	0	0%	0	0%	0	0%
30255-000	Galvanize	473	4,077	0	4,362	0	0%	0	0%	0	0%
30257-000	Clothes Hangers	365	4,290	0	4,362	0	0%	0	0%	0	0%
30258-000	Garment Rack	77	5,130	0	4,362	0	0%	0	0%	0	0%
30259-000	Gas Recycling	47	5,322	0	4,362	0	0%	0	0%	0	0%
30263-000	Steam Generator	171	4,744	0	4,362	0	0%	0	0%	0	0%
30264-000	Glider	11	5,664	0	4,362	0	0%	0	0%	0	0%
30266-000	Glass Coating Machinery	17	5,580	0	4,362	0	0%	0	0%	0	0%
30267-000	Glass Rods	14	5,630	0	4,362	0	0%	0	0%	0	0%
30272-000	Work Gloves	1,401	3,130	0	4,362	0	0%	0	0%	0	0%
30272-100	Industrial Towels	8	5,704	0	4,362	0	0%	0	0%	0	0%
30273-000	Gold Leaf	8	5,704	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30274-000	Gold Stamping	16	5,605	0	4,362	0	0%	0	0%	0	0%
30275-000	Governors	3	5,777	0	4,362	0	0%	0	0%	0	0%
30277-000	Grating	219	4,614	0	4,362	0	0%	0	0%	0	0%
30278-100	Grease Pumping	509	4,035	0	4,362	0	0%	0	0%	0	0%
30282-100	Gymnasium Supplies	73	5,154	0	4,362	0	0%	0	0%	0	0%
30286-000	Heat Exchanger	1,270	3,217	0	4,362	0	0%	0	0%	0	0%
30287-000	Metal Heat Treating	1,610	3,022	0	4,362	0	0%	0	0%	0	0%
30288-000	Honing Machine	118	4,932	0	4,362	0	0%	0	0%	0	0%
30290-000	Hygrometer	4	5,759	0	4,362	0	0%	0	0%	0	0%
30292-000	Ice Cream Cone Distributors	237	4,561	0	4,362	0	0%	0	0%	0	0%
30294-000	Ice Crushers	20	5,551	0	4,362	0	0%	0	0%	0	0%
30295-000	Ice Melting Equipment	306	4,403	0	4,362	0	0%	0	0%	0	0%
30295-100	Liquid De-Icing	4	5,759	0	4,362	0	0%	0	0%	0	0%
30298-000	Incinerator	38	5,389	0	4,362	0	0%	0	0%	0	0%
30299-000	Incinerator Parts	13	5,642	0	4,362	0	0%	0	0%	0	0%
30304-000	Screw Threads	15	5,618	0	4,362	0	0%	0	0%	0	0%
30306-000	Electric Insulation Materials	160	4,788	0	4,362	0	0%	0	0%	0	0%
30309-000	Jail Equipment	128	4,883	0	4,362	0	0%	0	0%	0	0%
30310-000	Jalousie	8	5,704	0	4,362	0	0%	0	0%	0	0%
30313-000	Jigs and Fixture Components	54	5,266	0	4,362	0	0%	0	0%	0	0%
30314-000	Juicers	983	3,458	0	4,362	0	0%	0	0%	0	0%
30318-000	Knitting Machine	131	4,872	0	4,362	0	0%	0	0%	0	0%
30319-000	Machine Knives	804	3,631	0	4,362	0	0%	0	0%	0	0%
30322-000	Plastic Labels	827	3,607	0	4,362	0	0%	0	0%	0	0%
30322-100	Metal Labels	45	5,331	0	4,362	0	0%	0	0%	0	0%
30322-200	Foil Labels	5	5,743	0	4,362	0	0%	0	0%	0	0%
30323-000	Lacquer Manufacturers	122	4,912	0	4,362	0	0%	0	0%	0	0%
30324-000	Laminated Structural Products	356	4,301	0	4,362	0	0%	0	0%	0	0%
30324-100	Underground Structural Support	765	3,675	0	4,362	0	0%	0	0%	0	0%
30325-000	Motor Laminations	26	5,497	0	4,362	0	0%	0	0%	0	0%
30326-000	Plastic Lamination	1,166	3,310	0	4,362	0	0%	0	0%	0	0%
30329-000	Lapidary	136	4,856	0	4,362	0	0%	0	0%	0	0%
30331-000	Latex	74	5,148	0	4,362	0	0%	0	0%	0	0%
30332-000	Latex Liquids	41	5,362	0	4,362	0	0%	0	0%	0	0%
30336-200	Lead Removal	160	4,788	0	4,362	0	0%	0	0%	0	0%
30336-300	Lead Renovator	27	5,486	0	4,362	0	0%	0	0%	0	0%
30337-000	Lead Products	235	4,567	0	4,362	0	0%	0	0%	0	0%
30340-000	Leather Findings	20	5,551	0	4,362	0	0%	0	0%	0	0%
30341-000	Leather Finish	331	4,362	0	4,362	0	0%	0	0%	0	0%
30345-000	Artificial Leather	101	5,013	0	4,362	0	0%	0	0%	0	0%
30347-000	Sign Letters	1,260	3,231	0	4,362	0	0%	0	0%	0	0%
30350-000	Clothing Lining	146	4,829	0	4,362	0	0%	0	0%	0	0%
30354-000	Lithographic Negative Plates	24	5,518	0	4,362	0	0%	0	0%	0	0%
30355-000	Lockers	744	3,700	0	4,362	0	0%	0	0%	0	0%
30358-000	Lubricating System	406	4,199	0	4,362	0	0%	0	0%	0	0%
30359-000	Luggage Covers	122	4,912	0	4,362	0	0%	0	0%	0	0%
30360-000	Luggage Manufacturers Equipment and Supplies	87	5,077	0	4,362	0	0%	0	0%	0	0%
30363-000	Lumber Mill Representatives	244	4,542	0	4,362	0	0%	0	0%	0	0%
30364-000	Treated Lumber	415	4,184	0	4,362	0	0%	0	0%	0	0%
30365-000	Drying Lumber	151	4,815	0	4,362	0	0%	0	0%	0	0%
30372-000	Magnetic Particle Inspection Equipment	75	5,142	0	4,362	0	0%	0	0%	0	0%
30375-000	Manhole Covers	35	5,420	0	4,362	0	0%	0	0%	0	0%
30378-000	Masts	17	5,580	0	4,362	0	0%	0	0%	0	0%
30378-100	Spars	2	5,792	0	4,362	0	0%	0	0%	0	0%
30380-000	Mayonnaise	112	4,957	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30381-000	Meat Chopper	355	4,306	0	4,362	0	0%	0	0%	0	0%
30383-000	Meat Packing Supplies	473	4,077	0	4,362	0	0%	0	0%	0	0%
30384-000	Patty Machine	1	5,816	0	4,362	0	0%	0	0%	0	0%
30388-100	Metal Rolling	5	5,743	0	4,362	0	0%	0	0%	0	0%
30389-000	Metal Slitting	196	4,671	0	4,362	0	0%	0	0%	0	0%
30390-000	Metal Stamping Machine	183	4,699	0	4,362	0	0%	0	0%	0	0%
30391-000	Metallizing	125	4,893	0	4,362	0	0%	0	0%	0	0%
30392-000	Metalizing Equipment	21	5,544	0	4,362	0	0%	0	0%	0	0%
30393-000	Metallurgy Equipment	9	5,687	0	4,362	0	0%	0	0%	0	0%
30394-000	Meteorological Instruments	95	5,038	0	4,362	0	0%	0	0%	0	0%
30396-000	Meter Repair	894	3,543	0	4,362	0	0%	0	0%	0	0%
30397-000	Micrometer	15	5,618	0	4,362	0	0%	0	0%	0	0%
30403-000	Missile and Rocket Components	45	5,331	0	4,362	0	0%	0	0%	0	0%
30404-000	Missile Manufacturing	84	5,098	0	4,362	0	0%	0	0%	0	0%
30406-000	Manufactured Offices & Commercial Units	87	5,077	0	4,362	0	0%	0	0%	0	0%
30411-000	Moth Prevention	61	5,219	0	4,362	0	0%	0	0%	0	0%
30421-000	Nuclear Reactor Manufacturers	8	5,704	0	4,362	0	0%	0	0%	0	0%
30423-000	Nut Cracking Machine	72	5,161	0	4,362	0	0%	0	0%	0	0%
30427-000	Fish Oil	154	4,805	0	4,362	0	0%	0	0%	0	0%
30430-000	Industrial Oil	829	3,604	0	4,362	0	0%	0	0%	0	0%
30433-000	Re-refined Oil	40	5,371	0	4,362	0	0%	0	0%	0	0%
30434-000	Road Oil	32	5,446	0	4,362	0	0%	0	0%	0	0%
30436-000	Olive Oil	1,785	2,937	0	4,362	0	0%	0	0%	0	0%
30444-000	Mechanical Packing	172	4,741	0	4,362	0	0%	0	0%	0	0%
30450-000	Boxboard	332	4,359	0	4,362	0	0%	0	0%	0	0%
30451-000	Paper Brokers	178	4,719	0	4,362	0	0%	0	0%	0	0%
30452-000	Paper Converters	475	4,073	0	4,362	0	0%	0	0%	0	0%
30454-000	Wallpaper Supplies	33	5,436	0	4,362	0	0%	0	0%	0	0%
30456-000	Paper Mill Supplies	38	5,389	0	4,362	0	0%	0	0%	0	0%
30459-000	Paper Towels	106	4,987	0	4,362	0	0%	0	0%	0	0%
30460-000	Paper Tubes	299	4,415	0	4,362	0	0%	0	0%	0	0%
30461-000	Pressure Sensitive Adhesive Paper	304	4,404	0	4,362	0	0%	0	0%	0	0%
30462-000	Corrugated Paper	279	4,458	0	4,362	0	0%	0	0%	0	0%
30468-000	Pattern Makers Supplies	14	5,630	0	4,362	0	0%	0	0%	0	0%
30471-000	Pennants	16	5,605	0	4,362	0	0%	0	0%	0	0%
30472-000	Perforated Materials	104	4,994	0	4,362	0	0%	0	0%	0	0%
30473-000	Perforating Machine	3	5,777	0	4,362	0	0%	0	0%	0	0%
30475-000	Paper Perfuming	38	5,389	0	4,362	0	0%	0	0%	0	0%
30480-000	Pewterware	24	5,518	0	4,362	0	0%	0	0%	0	0%
30481-000	Pharmaceutical Equipment	370	4,281	0	4,362	0	0%	0	0%	0	0%
30486-000	Pipe Bending	950	3,485	0	4,362	0	0%	0	0%	0	0%
30487-000	Pipe Cutting and Threading	158	4,795	0	4,362	0	0%	0	0%	0	0%
30488-000	Pipe Fittings	1,104	3,361	0	4,362	0	0%	0	0%	0	0%
30491-000	Pipe Thread Protector	22	5,534	0	4,362	0	0%	0	0%	0	0%
30492-000	Used Pipe	80	5,115	0	4,362	0	0%	0	0%	0	0%
30495-000	Pivot	225	4,599	0	4,362	0	0%	0	0%	0	0%
30496-000	Plastic Extruder	1,066	3,385	0	4,362	0	0%	0	0%	0	0%
30497-100	Plastic Film	73	5,154	0	4,362	0	0%	0	0%	0	0%
30500-000	Plastic Laminates	227	4,595	0	4,362	0	0%	0	0%	0	0%
30504-000	Reinforced Plastic	137	4,853	0	4,362	0	0%	0	0%	0	0%
30507-000	Plastic Forming	631	3,835	0	4,362	0	0%	0	0%	0	0%
30511-000	Pleating Machine	190	4,683	0	4,362	0	0%	0	0%	0	0%
30512-000	Pneumatic Equipment Components	552	3,953	0	4,362	0	0%	0	0%	0	0%
30513-000	Pole Line Hardware	34	5,430	0	4,362	0	0%	0	0%	0	0%
30514-000	Polyethylene	832	3,600	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30520-000	Industrial Power Processing	830	3,603	0	4,362	0	0%	0	0%	0	0%
30521-000	Power Plant Equipment	575	3,918	0	4,362	0	0%	0	0%	0	0%
30523-000	Power Take Off	27	5,486	0	4,362	0	0%	0	0%	0	0%
30525-000	Power Press	103	5,001	0	4,362	0	0%	0	0%	0	0%
30526-000	Power Press Equipment	940	3,492	0	4,362	0	0%	0	0%	0	0%
30527-000	Pressurization Equipment	113	4,952	0	4,362	0	0%	0	0%	0	0%
30529-000	Print Cutters	31	5,450	0	4,362	0	0%	0	0%	0	0%
30533-000	Foil Printing	9	5,687	0	4,362	0	0%	0	0%	0	0%
30534-000	Glass Printer	248	4,531	0	4,362	0	0%	0	0%	0	0%
30536-200	Printing Repair	670	3,792	0	4,362	0	0%	0	0%	0	0%
30536-300	Offset Printing Repair	33	5,436	0	4,362	0	0%	0	0%	0	0%
30537-000	Printing Plates	336	4,346	0	4,362	0	0%	0	0%	0	0%
30538-000	Printing Rollers	83	5,103	0	4,362	0	0%	0	0%	0	0%
30542-000	Publishers Representatives	2,140	2,774	0	4,362	0	0%	0	0%	0	0%
30547-000	Pulp Products	212	4,632	0	4,362	0	0%	0	0%	0	0%
30548-000	Punch Press	2	5,792	0	4,362	0	0%	0	0%	0	0%
30553-000	Radio Station Equipment	115	4,941	0	4,362	0	0%	0	0%	0	0%
30555-000	Railroad Car Manufacturers	322	4,381	0	4,362	0	0%	0	0%	0	0%
30559-000	Scientific Recording Instruments	348	4,326	0	4,362	0	0%	0	0%	0	0%
30561-000	Electric Rectifiers	43	5,343	0	4,362	0	0%	0	0%	0	0%
30562-000	Reels	254	4,524	0	4,362	0	0%	0	0%	0	0%
30563-000	Refractory	915	3,522	0	4,362	0	0%	0	0%	0	0%
30565-000	Resin	407	4,198	0	4,362	0	0%	0	0%	0	0%
30568-000	Rolling Mill	146	4,829	0	4,362	0	0%	0	0%	0	0%
30569-000	Rotogravure Printing	19	5,560	0	4,362	0	0%	0	0%	0	0%
30571-000	Synthetic Rubber	694	3,758	0	4,362	0	0%	0	0%	0	0%
30572-000	Rubbish & Garbage Removal Contractors Equipment	49	5,306	0	4,362	0	0%	0	0%	0	0%
30573-100	Rust Prevention	131	4,872	0	4,362	0	0%	0	0%	0	0%
30574-000	Industrial Rustproofing	205	4,652	0	4,362	0	0%	0	0%	0	0%
30578-000	Sample Books	54	5,266	0	4,362	0	0%	0	0%	0	0%
30579-000	Sample Case	123	4,906	0	4,362	0	0%	0	0%	0	0%
30580-000	Sanitary Napkins	38	5,389	0	4,362	0	0%	0	0%	0	0%
30585-000	Scale Repair	422	4,171	0	4,362	0	0%	0	0%	0	0%
30587-000	Scoreboard	443	4,137	0	4,362	0	0%	0	0%	0	0%
30589-100	Screen Printing Supplies	5	5,743	0	4,362	0	0%	0	0%	0	0%
30590-000	Screening Equipment	27	5,486	0	4,362	0	0%	0	0%	0	0%
30590-100	Sifting Equipment	2	5,792	0	4,362	0	0%	0	0%	0	0%
30591-000	Screw Machine Products	1,472	3,091	0	4,362	0	0%	0	0%	0	0%
30592-000	Screw Machine	87	5,077	0	4,362	0	0%	0	0%	0	0%
30593-100	Ice Sculptures	234	4,569	0	4,362	0	0%	0	0%	0	0%
30594-000	Sculpting Equipment	17	5,580	0	4,362	0	0%	0	0%	0	0%
30596-000	Security Seals	480	4,067	0	4,362	0	0%	0	0%	0	0%
30597-000	Seismic Equipment	16	5,605	0	4,362	0	0%	0	0%	0	0%
30598-000	Seismograph Service	57	5,249	0	4,362	0	0%	0	0%	0	0%
30602-100	Vacuum Truck	1,468	3,092	0	4,362	0	0%	0	0%	0	0%
30605-000	Shellac Manufacturers	38	5,389	0	4,362	0	0%	0	0%	0	0%
30606-000	Marine Shells	61	5,219	0	4,362	0	0%	0	0%	0	0%
30607-000	Electrostatic Shielding	182	4,706	0	4,362	0	0%	0	0%	0	0%
30607-100	Magnetic Shielding	7	5,717	0	4,362	0	0%	0	0%	0	0%
30608-100	Ship Repair	7	5,717	0	4,362	0	0%	0	0%	0	0%
30609-000	Ship Chandler	87	5,077	0	4,362	0	0%	0	0%	0	0%
30611-000	Shot Peening	85	5,094	0	4,362	0	0%	0	0%	0	0%
30613-000	Signals	62	5,214	0	4,362	0	0%	0	0%	0	0%
30614-200	Photoluminescent Signs	103	5,001	0	4,362	0	0%	0	0%	0	0%
30614-300	Exit Signs	666	3,798	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30616-000	Sign Erectors	1,035	3,411	0	4,362	0	0%	0	0%	0	0%
30620-000	Silverware Cleaning	216	4,624	0	4,362	0	0%	0	0%	0	0%
30623-000	Slate	454	4,110	0	4,362	0	0%	0	0%	0	0%
30624-000	Slicing Machine	17	5,580	0	4,362	0	0%	0	0%	0	0%
30625-000	Sling	98	5,021	0	4,362	0	0%	0	0%	0	0%
30626-000	Smelting Equipment	48	5,314	0	4,362	0	0%	0	0%	0	0%
30629-000	Smoke Abatement Equipment	6	5,731	0	4,362	0	0%	0	0%	0	0%
30630-000	Smoke Stack	120	4,924	0	4,362	0	0%	0	0%	0	0%
30631-000	Soap Dispenser	96	5,032	0	4,362	0	0%	0	0%	0	0%
30633-000	Soap Making	224	4,602	0	4,362	0	0%	0	0%	0	0%
30634-000	Soldering Equipment	350	4,316	0	4,362	0	0%	0	0%	0	0%
30635-000	Solvent	167	4,761	0	4,362	0	0%	0	0%	0	0%
30636-000	Speed Reducer	51	5,284	0	4,362	0	0%	0	0%	0	0%
30639-000	Stabilizer	171	4,744	0	4,362	0	0%	0	0%	0	0%
30644-000	Steam Trap	69	5,175	0	4,362	0	0%	0	0%	0	0%
30646-000	Steel Mill	1,574	3,043	0	4,362	0	0%	0	0%	0	0%
30648-000	Steel Fabrication Equipment	1,174	3,300	0	4,362	0	0%	0	0%	0	0%
30650-000	Sterilizing Equipment	104	4,994	0	4,362	0	0%	0	0%	0	0%
30655-000	Street Cleaning Equipment	208	4,644	0	4,362	0	0%	0	0%	0	0%
30656-000	Street Lighting	521	4,012	0	4,362	0	0%	0	0%	0	0%
30659-000	Swaging	10	5,676	0	4,362	0	0%	0	0%	0	0%
30661-000	Sweater Trimming Services	6	5,731	0	4,362	0	0%	0	0%	0	0%
30664-000	Electric Switches	614	3,859	0	4,362	0	0%	0	0%	0	0%
30666-000	Folding Tables	240	4,551	0	4,362	0	0%	0	0%	0	0%
30670-000	Tank Heads	92	5,048	0	4,362	0	0%	0	0%	0	0%
30671-000	Tank Lining	482	4,064	0	4,362	0	0%	0	0%	0	0%
30672-000	Tank Inspection	2,010	2,832	0	4,362	0	0%	0	0%	0	0%
30672-100	Tank Testing	3	5,777	0	4,362	0	0%	0	0%	0	0%
30676-000	Wooden Tank	1	5,816	0	4,362	0	0%	0	0%	0	0%
30678-000	Tape Recorder Wholesale and Manufacturers	97	5,025	0	4,362	0	0%	0	0%	0	0%
30682-000	Terrazzo Supplies	48	5,314	0	4,362	0	0%	0	0%	0	0%
30684-000	Textile Engravers	71	5,167	0	4,362	0	0%	0	0%	0	0%
30685-000	Textile Fibers	1,626	3,008	0	4,362	0	0%	0	0%	0	0%
30688-000	Thermocouple	22	5,534	0	4,362	0	0%	0	0%	0	0%
30689-000	Thermographer	267	4,486	0	4,362	0	0%	0	0%	0	0%
30692-000	Thread Rolling	72	5,161	0	4,362	0	0%	0	0%	0	0%
30693-000	Ticket Issuing Machines	3	5,777	0	4,362	0	0%	0	0%	0	0%
30694-100	Ticket Printer	28	5,476	0	4,362	0	0%	0	0%	0	0%
30699-000	Time Stamps	112	4,957	0	4,362	0	0%	0	0%	0	0%
30700-000	Timing Devices	199	4,666	0	4,362	0	0%	0	0%	0	0%
30705-000	Tortilla Equipment	32	5,446	0	4,362	0	0%	0	0%	0	0%
30710-000	Dry Transfer	87	5,077	0	4,362	0	0%	0	0%	0	0%
30716-000	Tube Bending	516	4,023	0	4,362	0	0%	0	0%	0	0%
30716-100	Tube Fabrication	51	5,284	0	4,362	0	0%	0	0%	0	0%
30717-000	Tube Fittings	453	4,114	0	4,362	0	0%	0	0%	0	0%
30718-000	Turbine	754	3,686	0	4,362	0	0%	0	0%	0	0%
30720-000	Turnstile	62	5,214	0	4,362	0	0%	0	0%	0	0%
30723-000	Typesetting	363	4,291	0	4,362	0	0%	0	0%	0	0%
30728-000	Valve Repair	428	4,161	0	4,362	0	0%	0	0%	0	0%
30729-000	Pressure Vessel	385	4,242	0	4,362	0	0%	0	0%	0	0%
30730-100	Veterinary Equipment	17	5,580	0	4,362	0	0%	0	0%	0	0%
30732-000	Vibration Control	109	4,970	0	4,362	0	0%	0	0%	0	0%
30733-000	Vibration Measurement	245	4,541	0	4,362	0	0%	0	0%	0	0%
30734-000	Visual Control Systems	153	4,809	0	4,362	0	0%	0	0%	0	0%
30736-000	Industrial Washing Machine	168	4,756	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
30738-000	Wholesale Washer and Dryer	39	5,378	0	4,362	0	0%	0	0%	0	0%
30739-000	Watchmens Clocks and Systems	676	3,786	0	4,362	0	0%	0	0%	0	0%
30746-000	Window Cleaning Supplies	727	3,720	0	4,362	0	0%	0	0%	0	0%
30746-100	Window Cleaning Equipment	3	5,777	0	4,362	0	0%	0	0%	0	0%
30751-000	Wire Mesh	107	4,980	0	4,362	0	0%	0	0%	0	0%
30754-000	Wire Straighten & Cut	13	5,642	0	4,362	0	0%	0	0%	0	0%
30757-000	Wood Preserving	1,600	3,028	0	4,362	0	0%	0	0%	0	0%
30758-000	Wood Technologist	260	4,508	0	4,362	0	0%	0	0%	0	0%
30759-000	Wood Turning	366	4,289	0	4,362	0	0%	0	0%	0	0%
30762-000	Radiation Protection	171	4,744	0	4,362	0	0%	0	0%	0	0%
30763-000	Zinc Oxide	14	5,630	0	4,362	0	0%	0	0%	0	0%
30764-000	Air Pollution Control	1,345	3,171	0	4,362	0	0%	0	0%	0	0%
30777-000	Police Department	893	3,545	0	4,362	0	0%	0	0%	0	0%
30778-000	Port Authority	122	4,912	0	4,362	0	0%	0	0%	0	0%
30779-000	Armed Forces Recruiting	225	4,599	0	4,362	0	0%	0	0%	0	0%
30780-000	Soil Conservation Service	580	3,909	0	4,362	0	0%	0	0%	0	0%
30800-000	Labels	63	5,208	0	4,362	0	0%	0	0%	0	0%
31200-000	Souvenir Milk Caps	799	3,637	0	4,362	0	0%	0	0%	0	0%
32000-000	Insulated Panels	384	4,246	0	4,362	0	0%	0	0%	0	0%
43000-000	Managed Print Services	1,251	3,238	0	4,362	0	0%	0	0%	0	0%
44022-100	Grief Counseling	6	5,731	0	4,362	0	0%	0	0%	0	0%
44042-000	Environment	130	4,879	0	4,362	0	0%	0	0%	0	0%
44063-000	Holidays	43	5,343	0	4,362	0	0%	0	0%	0	0%
44085-010	Sports Cards	2	5,792	0	4,362	0	0%	0	0%	0	0%
44089-000	Natural Materials	12	5,651	0	4,362	0	0%	0	0%	0	0%
44111-000	Religion	33	5,436	0	4,362	0	0%	0	0%	0	0%
44127-000	Talent	382	4,251	0	4,362	0	0%	0	0%	0	0%
44129-100	Music Therapy	2	5,792	0	4,362	0	0%	0	0%	0	0%
50011-000	Expansion Anchor	52	5,277	0	4,362	0	0%	0	0%	0	0%
50026-100	Art Conservation	290	4,432	0	4,362	0	0%	0	0%	0	0%
50028-100	Artificial Plants	12	5,651	0	4,362	0	0%	0	0%	0	0%
50028-200	Artificial Trees	1	5,816	0	4,362	0	0%	0	0%	0	0%
50040-110	Buy Here Pay Here Auto Dealer	30	5,463	0	4,362	0	0%	0	0%	0	0%
50047-100	Canopies	54	5,266	0	4,362	0	0%	0	0%	0	0%
50050-000	Baby Formula Service	231	4,580	0	4,362	0	0%	0	0%	0	0%
50068-000	Bedsprads - Retail	38	5,389	0	4,362	0	0%	0	0%	0	0%
50069-100	Wall Beds	149	4,820	0	4,362	0	0%	0	0%	0	0%
50073-100	Bicycle Racks	10	5,676	0	4,362	0	0%	0	0%	0	0%
50077-000	Binder	161	4,783	0	4,362	0	0%	0	0%	0	0%
50081-200	Boat Upholstery	115	4,941	0	4,362	0	0%	0	0%	0	0%
50088-000	Bottle Caps	65	5,197	0	4,362	0	0%	0	0%	0	0%
50089-100	Boutique Fight Cancer Products	523	4,009	0	4,362	0	0%	0	0%	0	0%
50095-000	Braille Supplies	64	5,203	0	4,362	0	0%	0	0%	0	0%
50096-000	Brake Fluid	16	5,605	0	4,362	0	0%	0	0%	0	0%
50099-000	Brick Preservative	525	4,001	0	4,362	0	0%	0	0%	0	0%
50102-000	Used Brick	49	5,306	0	4,362	0	0%	0	0%	0	0%
50103-000	Bridal & Millinery Supplies	74	5,148	0	4,362	0	0%	0	0%	0	0%
50103-100	Millinery Supplies	35	5,420	0	4,362	0	0%	0	0%	0	0%
50106-000	Bronze Tablet	37	5,398	0	4,362	0	0%	0	0%	0	0%
50107-000	Brooms	165	4,768	0	4,362	0	0%	0	0%	0	0%
50116-000	Marine Buoys	162	4,778	0	4,362	0	0%	0	0%	0	0%
50121-100	Cabinet Refacing	113	4,952	0	4,362	0	0%	0	0%	0	0%
50128-100	Wickless Candles	336	4,346	0	4,362	0	0%	0	0%	0	0%
50133-300	Antique Oriental Rugs	211	4,636	0	4,362	0	0%	0	0%	0	0%
50136-000	Casters	974	3,467	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50139-000	Caulking Materials	255	4,520	0	4,362	0	0%	0	0%	0	0%
50145-000	Chains	608	3,873	0	4,362	0	0%	0	0%	0	0%
50146-000	Chalkboard	165	4,768	0	4,362	0	0%	0	0%	0	0%
50150-100	Bells	14	5,630	0	4,362	0	0%	0	0%	0	0%
50153-000	Chucks	33	5,436	0	4,362	0	0%	0	0%	0	0%
50164-100	Coffee & Tea Shops	954	3,477	0	4,362	0	0%	0	0%	0	0%
50166-000	Coin Card	282	4,451	0	4,362	0	0%	0	0%	0	0%
50168-000	Coin Wrappers	4	5,759	0	4,362	0	0%	0	0%	0	0%
50172-000	Compass	8	5,704	0	4,362	0	0%	0	0%	0	0%
50178-110	Stamped Concrete	508	4,036	0	4,362	0	0%	0	0%	0	0%
50181-000	Concrete Reinforcements	2,215	2,748	0	4,362	0	0%	0	0%	0	0%
50187-000	Electric Cords	183	4,699	0	4,362	0	0%	0	0%	0	0%
50188-100	Corsets	51	5,284	0	4,362	0	0%	0	0%	0	0%
50195-000	Crutches	38	5,389	0	4,362	0	0%	0	0%	0	0%
50198-000	Gas Cylinder	499	4,045	0	4,362	0	0%	0	0%	0	0%
50206-200	Marine Fuel	37	5,398	0	4,362	0	0%	0	0%	0	0%
50208-000	Discotheque	42	5,349	0	4,362	0	0%	0	0%	0	0%
50210-000	Dishwasher Parts	184	4,698	0	4,362	0	0%	0	0%	0	0%
50213-000	Doll Accessories	488	4,057	0	4,362	0	0%	0	0%	0	0%
50213-100	Doll Clothing	4	5,759	0	4,362	0	0%	0	0%	0	0%
50220-000	Door Frame	911	3,527	0	4,362	0	0%	0	0%	0	0%
50221-103	French Doors	514	4,024	0	4,362	0	0%	0	0%	0	0%
50221-300	Vinyl Doors	16	5,605	0	4,362	0	0%	0	0%	0	0%
50221-400	Industrial Doors	231	4,580	0	4,362	0	0%	0	0%	0	0%
50221-700	Cellar Doors	1,410	3,125	0	4,362	0	0%	0	0%	0	0%
50223-000	Dowel	45	5,331	0	4,362	0	0%	0	0%	0	0%
50224-100	Custom Draperies	682	3,776	0	4,362	0	0%	0	0%	0	0%
50226-000	Drapery and Curtain Fixtures	669	3,793	0	4,362	0	0%	0	0%	0	0%
50227-000	Drapery Installation Service	1,729	2,963	0	4,362	0	0%	0	0%	0	0%
50228-000	Drapery Trimmings	87	5,077	0	4,362	0	0%	0	0%	0	0%
50232-000	Drop Cloth	7	5,717	0	4,362	0	0%	0	0%	0	0%
50233-000	Dry Goods	1,252	3,237	0	4,362	0	0%	0	0%	0	0%
50235-000	Elastic Goods	50	5,297	0	4,362	0	0%	0	0%	0	0%
50247-000	Factory Consultants	149	4,820	0	4,362	0	0%	0	0%	0	0%
50249-100	Attic Fan	1,285	3,208	0	4,362	0	0%	0	0%	0	0%
50257-010	Emergency Vehicle Equipment	67	5,184	0	4,362	0	0%	0	0%	0	0%
50263-000	Fish Net	97	5,025	0	4,362	0	0%	0	0%	0	0%
50270-000	Electric Flashers	17	5,580	0	4,362	0	0%	0	0%	0	0%
50271-000	Flatware	629	3,840	0	4,362	0	0%	0	0%	0	0%
50279-010	Outdoor Fountains	18	5,567	0	4,362	0	0%	0	0%	0	0%
50279-120	Ponds	65	5,197	0	4,362	0	0%	0	0%	0	0%
50280-000	Fraternal Regalia	188	4,688	0	4,362	0	0%	0	0%	0	0%
50285-000	Funnel	32	5,446	0	4,362	0	0%	0	0%	0	0%
50287-100	Faux Fur	1	5,816	0	4,362	0	0%	0	0%	0	0%
50288-000	Furniture Pads	152	4,811	0	4,362	0	0%	0	0%	0	0%
50294-000	Electric Fuses	96	5,032	0	4,362	0	0%	0	0%	0	0%
50296-000	Garbage Disposal Parts	473	4,077	0	4,362	0	0%	0	0%	0	0%
50298-200	Leaf Blower	232	4,577	0	4,362	0	0%	0	0%	0	0%
50301-000	Gas Boosters	16	5,605	0	4,362	0	0%	0	0%	0	0%
50305-010	Propane Equipment	19	5,560	0	4,362	0	0%	0	0%	0	0%
50307-000	Gavel	12	5,651	0	4,362	0	0%	0	0%	0	0%
50314-100	Carved Glass	4	5,759	0	4,362	0	0%	0	0%	0	0%
50314-200	Ornamental Glass	43	5,343	0	4,362	0	0%	0	0%	0	0%
50321-000	Grinding Wheel Dresser	56	5,254	0	4,362	0	0%	0	0%	0	0%
50325-000	Machine Guards	1	5,816	0	4,362	0	0%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50329-000	Gypsum	302	4,411	0	4,362	0	0%	0	0%	0	0%
50331-000	Handkerchiefs	19	5,560	0	4,362	0	0%	0	0%	0	0%
50336-200	Diet Food	21	5,544	0	4,362	0	0%	0	0%	0	0%
50337-200	Hearing Tests	164	4,774	0	4,362	0	0%	0	0%	0	0%
50338-000	Car Heater	84	5,098	0	4,362	0	0%	0	0%	0	0%
50340-000	Hinge	244	4,542	0	4,362	0	0%	0	0%	0	0%
50346-000	Flexible Metal Hose	392	4,232	0	4,362	0	0%	0	0%	0	0%
50347-000	Hoses	1,205	3,271	0	4,362	0	0%	0	0%	0	0%
50347-100	Tubing	59	5,235	0	4,362	0	0%	0	0%	0	0%
50348-000	Hose Couplings	1,093	3,367	0	4,362	0	0%	0	0%	0	0%
50348-100	Hose Fittings	7	5,717	0	4,362	0	0%	0	0%	0	0%
50361-000	Ironing Board	18	5,567	0	4,362	0	0%	0	0%	0	0%
50363-000	Ivory Products	31	5,450	0	4,362	0	0%	0	0%	0	0%
50364-000	Jade Products	18	5,567	0	4,362	0	0%	0	0%	0	0%
50377-000	Knit Fabric	127	4,885	0	4,362	0	0%	0	0%	0	0%
50378-000	Knitting Classes	409	4,196	0	4,362	0	0%	0	0%	0	0%
50380-000	Kosher Food	415	4,184	0	4,362	0	0%	0	0%	0	0%
50382-000	Laces	115	4,941	0	4,362	0	0%	0	0%	0	0%
50384-000	Lamp Shade Covers	73	5,154	0	4,362	0	0%	0	0%	0	0%
50387-000	Lath	58	5,240	0	4,362	0	0%	0	0%	0	0%
50405-000	Magazines - Back Number	5	5,743	0	4,362	0	0%	0	0%	0	0%
50417-000	Matches	53	5,275	0	4,362	0	0%	0	0%	0	0%
50420-000	Measuring Tape	54	5,266	0	4,362	0	0%	0	0%	0	0%
50425-000	Microwave Dealers	19	5,560	0	4,362	0	0%	0	0%	0	0%
50427-000	Millinery - Retail	22	5,534	0	4,362	0	0%	0	0%	0	0%
50436-100	Monument Cleaning	453	4,114	0	4,362	0	0%	0	0%	0	0%
50438-000	Mop Manufacturers	130	4,879	0	4,362	0	0%	0	0%	0	0%
50440-101	Trike Conversions, Sales & Service	411	4,192	0	4,362	0	0%	0	0%	0	0%
50446-000	Music Writing Supplies	134	4,863	0	4,362	0	0%	0	0%	0	0%
50453-000	Needles	128	4,883	0	4,362	0	0%	0	0%	0	0%
50457-000	Noodles	141	4,840	0	4,362	0	0%	0	0%	0	0%
50458-000	Notions	103	5,001	0	4,362	0	0%	0	0%	0	0%
50462-000	Nylon Fabric	126	4,889	0	4,362	0	0%	0	0%	0	0%
50463-000	Oilcloth	66	5,188	0	4,362	0	0%	0	0%	0	0%
50465-000	Fuel Oil Treatment	1,813	2,918	0	4,362	0	0%	0	0%	0	0%
50470-000	Organs	1,154	3,320	0	4,362	0	0%	0	0%	0	0%
50478-000	Pants	10	5,676	0	4,362	0	0%	0	0%	0	0%
50487-000	Pewter	76	5,133	0	4,362	0	0%	0	0%	0	0%
50488-210	Hemophilia Pharmacy	41	5,362	0	4,362	0	0%	0	0%	0	0%
50488-300	Infusion Services	557	3,945	0	4,362	0	0%	0	0%	0	0%
50493-000	Piano Parts	66	5,188	0	4,362	0	0%	0	0%	0	0%
50494-000	Picnic Supplies	126	4,889	0	4,362	0	0%	0	0%	0	0%
50497-000	Pie	703	3,750	0	4,362	0	0%	0	0%	0	0%
50506-000	Plaster Craft Supplies	142	4,837	0	4,362	0	0%	0	0%	0	0%
50510-100	Popcorn Supplies	51	5,284	0	4,362	0	0%	0	0%	0	0%
50515-000	Porcelain Products	389	4,235	0	4,362	0	0%	0	0%	0	0%
50516-000	Pulley	159	4,793	0	4,362	0	0%	0	0%	0	0%
50517-100	Quilting Classes	265	4,491	0	4,362	0	0%	0	0%	0	0%
50520-000	Quilt Renovation	61	5,219	0	4,362	0	0%	0	0%	0	0%
50521-000	Racket Restringing	5	5,743	0	4,362	0	0%	0	0%	0	0%
50522-000	Racquetball Equipment	44	5,338	0	4,362	0	0%	0	0%	0	0%
50524-000	Radio Direction Finder	9	5,687	0	4,362	0	0%	0	0%	0	0%
50525-000	Citizen Band Radios	901	3,540	0	4,362	0	0%	0	0%	0	0%
50527-000	Railroad Ties Dealers	217	4,621	0	4,362	0	0%	0	0%	0	0%
50528-000	Rainwear	170	4,751	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50530-000	Oven Repair	409	4,196	0	4,362	0	0%	0	0%	0	0%
50531-000	Oven Parts	53	5,275	0	4,362	0	0%	0	0%	0	0%
50532-000	Rayon Fabrics	11	5,664	0	4,362	0	0%	0	0%	0	0%
50533-100	Razor Blades	1	5,816	0	4,362	0	0%	0	0%	0	0%
50537-000	Reflectors	16	5,605	0	4,362	0	0%	0	0%	0	0%
50539-100	Freezer Repair	5	5,743	0	4,362	0	0%	0	0%	0	0%
50541-100	Freezer Manufacturers	67	5,184	0	4,362	0	0%	0	0%	0	0%
50547-000	Riggers Equipment and Supplies	1,131	3,339	0	4,362	0	0%	0	0%	0	0%
50551-000	Rope	474	4,076	0	4,362	0	0%	0	0%	0	0%
50554-100	Harness	74	5,148	0	4,362	0	0%	0	0%	0	0%
50556-000	Sash Operating Devices	118	4,932	0	4,362	0	0%	0	0%	0	0%
50560-000	Screw	439	4,143	0	4,362	0	0%	0	0%	0	0%
50561-000	Grease Seals	359	4,296	0	4,362	0	0%	0	0%	0	0%
50570-100	Sewing Machine Supplies	52	5,277	0	4,362	0	0%	0	0%	0	0%
50573-000	Sheepskin Specialties	269	4,477	0	4,362	0	0%	0	0%	0	0%
50574-000	Shims	62	5,214	0	4,362	0	0%	0	0%	0	0%
50575-000	Shingles	1,256	3,234	0	4,362	0	0%	0	0%	0	0%
50577-000	Shock Absorber	109	4,970	0	4,362	0	0%	0	0%	0	0%
50579-000	Shoe Tree	21	5,544	0	4,362	0	0%	0	0%	0	0%
50586-100	Siding Cleaning	1,375	3,147	0	4,362	0	0%	0	0%	0	0%
50587-000	Silverware	2,279	2,725	0	4,362	0	0%	0	0%	0	0%
50588-000	Skate Sharpening	125	4,893	0	4,362	0	0%	0	0%	0	0%
50591-000	Ski Repair	316	4,388	0	4,362	0	0%	0	0%	0	0%
50594-100	Smoke Alarms	28	5,476	0	4,362	0	0%	0	0%	0	0%
50596-000	Soda Fountain Shop	401	4,209	0	4,362	0	0%	0	0%	0	0%
50597-000	Solder	26	5,497	0	4,362	0	0%	0	0%	0	0%
50598-000	Sound Effect Records	103	5,001	0	4,362	0	0%	0	0%	0	0%
50604-100	Hot Tub Supplies	28	5,476	0	4,362	0	0%	0	0%	0	0%
50611-000	Square Dance Clothes	56	5,254	0	4,362	0	0%	0	0%	0	0%
50612-000	Stake	66	5,188	0	4,362	0	0%	0	0%	0	0%
50613-100	Stamp Collecting Supplies	263	4,498	0	4,362	0	0%	0	0%	0	0%
50614-000	Staples	73	5,154	0	4,362	0	0%	0	0%	0	0%
50616-000	Statuary	716	3,729	0	4,362	0	0%	0	0%	0	0%
50618-000	Stool	163	4,777	0	4,362	0	0%	0	0%	0	0%
50619-000	Used Store Fixtures	58	5,240	0	4,362	0	0%	0	0%	0	0%
50622-000	Sundial	2	5,792	0	4,362	0	0%	0	0%	0	0%
50628-000	Swap Shop	529	3,993	0	4,362	0	0%	0	0%	0	0%
50629-000	Sweaters	89	5,067	0	4,362	0	0%	0	0%	0	0%
50632-000	Table Tennis Equipment	263	4,498	0	4,362	0	0%	0	0%	0	0%
50635-000	Tape Recorders	17	5,580	0	4,362	0	0%	0	0%	0	0%
50637-000	Tape Recorder Parts	17	5,580	0	4,362	0	0%	0	0%	0	0%
50644-000	Taxidermy Supplies	188	4,688	0	4,362	0	0%	0	0%	0	0%
50654-000	Thread	182	4,706	0	4,362	0	0%	0	0%	0	0%
50657-000	Tinware	1	5,816	0	4,362	0	0%	0	0%	0	0%
50658-000	Tire Sealant	216	4,624	0	4,362	0	0%	0	0%	0	0%
50663-000	Tool Salvage	123	4,906	0	4,362	0	0%	0	0%	0	0%
50672-000	Trading Stamps	256	4,517	0	4,362	0	0%	0	0%	0	0%
50691-000	Universal Joint	16	5,605	0	4,362	0	0%	0	0%	0	0%
50698-000	Variable Speed Drive	147	4,827	0	4,362	0	0%	0	0%	0	0%
50702-100	Vending Machine Parts	5	5,743	0	4,362	0	0%	0	0%	0	0%
50717-000	Waste Reduction, Disposal, Recycle Equipment	619	3,850	0	4,362	0	0%	0	0%	0	0%
50721-020	Stand Up Paddle Boarding	65	5,197	0	4,362	0	0%	0	0%	0	0%
50726-000	Waterbed Supplies	120	4,924	0	4,362	0	0%	0	0%	0	0%
50730-200	Destination Weddings	11	5,664	0	4,362	0	0%	0	0%	0	0%
50741-000	Wood Preservative	532	3,985	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
50746-000	Zippers	210	4,638	0	4,362	0	0%	0	0%	0	0%
50750-110	Helicopter Charter	233	4,572	0	4,362	0	0%	0	0%	0	0%
50799-000	Agate	66	5,188	0	4,362	0	0%	0	0%	0	0%
55520-000	Service Animals	17	5,580	0	4,362	0	0%	0	0%	0	0%
55581-000	Ingredients	16	5,605	0	4,362	0	0%	0	0%	0	0%
55593-000	Artificial Body Parts	67	5,184	0	4,362	0	0%	0	0%	0	0%
55598-000	Fan	25	5,512	0	4,362	0	0%	0	0%	0	0%
55613-000	Soil	93	5,044	0	4,362	0	0%	0	0%	0	0%
55620-000	Plastics	428	4,161	0	4,362	0	0%	0	0%	0	0%
55625-000	Oilfield	191	4,678	0	4,362	0	0%	0	0%	0	0%
55637-000	Family Planning	31	5,450	0	4,362	0	0%	0	0%	0	0%
55649-000	Fire	18	5,567	0	4,362	0	0%	0	0%	0	0%
55650-000	First Aid	15	5,618	0	4,362	0	0%	0	0%	0	0%
55663-000	Racquetball	14	5,630	0	4,362	0	0%	0	0%	0	0%
55665-000	Skating	19	5,560	0	4,362	0	0%	0	0%	0	0%
55666-000	Skiing	2	5,792	0	4,362	0	0%	0	0%	0	0%
55675-000	Helicopter	79	5,117	0	4,362	0	0%	0	0%	0	0%
55677-000	Waste Compactor	57	5,249	0	4,362	0	0%	0	0%	0	0%
55678-000	Garbage Disposal Equipment	51	5,284	0	4,362	0	0%	0	0%	0	0%
55681-000	Curtains	63	5,208	0	4,362	0	0%	0	0%	0	0%
55686-000	Hydrographics	18	5,567	0	4,362	0	0%	0	0%	0	0%
60005-100	Forensic Accounting	711	3,739	0	4,362	0	0%	0	0%	0	0%
60006-000	Actuary	1,230	3,255	0	4,362	0	0%	0	0%	0	0%
60008-000	Acupressure	553	3,951	0	4,362	0	0%	0	0%	0	0%
60012-000	Checking Advertising	165	4,768	0	4,362	0	0%	0	0%	0	0%
60015-000	Movie Advertising	262	4,501	0	4,362	0	0%	0	0%	0	0%
60026-000	Aerospace Research	1,765	2,949	0	4,362	0	0%	0	0%	0	0%
60030-000	Air Pollution Measuring Service	424	4,167	0	4,362	0	0%	0	0%	0	0%
60047-000	Apprenticeship Programs	371	4,275	0	4,362	0	0%	0	0%	0	0%
60052-000	Arboretums	134	4,863	0	4,362	0	0%	0	0%	0	0%
60056-010	Construction Specs	229	4,588	0	4,362	0	0%	0	0%	0	0%
60056-100	Commercial Blueprints	294	4,421	0	4,362	0	0%	0	0%	0	0%
60056-200	Facility Planning	1,025	3,415	0	4,362	0	0%	0	0%	0	0%
60061-000	Art Identification	188	4,688	0	4,362	0	0%	0	0%	0	0%
60065-100	Touch Up Artist	41	5,362	0	4,362	0	0%	0	0%	0	0%
60068-000	Assayer	112	4,957	0	4,362	0	0%	0	0%	0	0%
60075-105	Product Liability Lawyer	791	3,643	0	4,362	0	0%	0	0%	0	0%
60075-109	Mesothelioma Lawyer	1,056	3,397	0	4,362	0	0%	0	0%	0	0%
60075-115	Appellate Attorney	756	3,682	0	4,362	0	0%	0	0%	0	0%
60075-129	Construction Defect Attorney	435	4,149	0	4,362	0	0%	0	0%	0	0%
60075-130	Entertainment Lawyer	303	4,409	0	4,362	0	0%	0	0%	0	0%
60075-135	Attorneys & Lawyers - Condominium Conversion	9	5,687	0	4,362	0	0%	0	0%	0	0%
60075-144	Securities Attorney	144	4,834	0	4,362	0	0%	0	0%	0	0%
60075-147	Nursing Home Neglect Lawyers	64	5,203	0	4,362	0	0%	0	0%	0	0%
60075-148	Construction Accident Lawyer	256	4,517	0	4,362	0	0%	0	0%	0	0%
60075-151	Short Sale Attorney	770	3,669	0	4,362	0	0%	0	0%	0	0%
60075-153	Arbitration Lawyers	109	4,970	0	4,362	0	0%	0	0%	0	0%
60075-154	Property Damage Lawyer	138	4,850	0	4,362	0	0%	0	0%	0	0%
60075-155	Citizenship Lawyer	2	5,792	0	4,362	0	0%	0	0%	0	0%
60075-157	Construction Lawyers	3	5,777	0	4,362	0	0%	0	0%	0	0%
60075-160	Social Security Lawyers	231	4,580	0	4,362	0	0%	0	0%	0	0%
60075-161	Malpractice Lawyers	8	5,704	0	4,362	0	0%	0	0%	0	0%
60075-163	Trust Attorney	278	4,459	0	4,362	0	0%	0	0%	0	0%
60075-165	Corporation Lawyer	156	4,798	0	4,362	0	0%	0	0%	0	0%
60075-168	Education Attorney	9	5,687	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60095-210	Vehicle Wrap	480	4,067	0	4,362	0	0%	0	0%	0	0%
60116-000	Baby Shoe Preservation	50	5,297	0	4,362	0	0%	0	0%	0	0%
60117-000	Bacteriologist	2	5,792	0	4,362	0	0%	0	0%	0	0%
60118-000	Badminton Court	59	5,235	0	4,362	0	0%	0	0%	0	0%
60120-000	Bakers Equipment Repair	232	4,577	0	4,362	0	0%	0	0%	0	0%
60121-000	Ballistics Expert	14	5,630	0	4,362	0	0%	0	0%	0	0%
60131-000	Beach	39	5,378	0	4,362	0	0%	0	0%	0	0%
60133-000	Baton Twirling	77	5,130	0	4,362	0	0%	0	0%	0	0%
60151-000	Board of Trade	76	5,133	0	4,362	0	0%	0	0%	0	0%
60154-110	Canoe Lessons	2	5,792	0	4,362	0	0%	0	0%	0	0%
60157-000	Bowling Lessons	60	5,227	0	4,362	0	0%	0	0%	0	0%
60159-000	Brake Shoe Bonding and Exchanging	120	4,924	0	4,362	0	0%	0	0%	0	0%
60160-000	Brazing	62	5,214	0	4,362	0	0%	0	0%	0	0%
60161-000	Bridal Gown Preservation	251	4,526	0	4,362	0	0%	0	0%	0	0%
60162-000	Bridge Club	80	5,115	0	4,362	0	0%	0	0%	0	0%
60165-100	Commercial Building Inspection	1,833	2,909	0	4,362	0	0%	0	0%	0	0%
60172-102	Demographic Research	383	4,248	0	4,362	0	0%	0	0%	0	0%
60172-104	Public Sector Consultants	397	4,220	0	4,362	0	0%	0	0%	0	0%
60173-000	Calculating Service	125	4,893	0	4,362	0	0%	0	0%	0	0%
60174-000	Calligrapher	185	4,695	0	4,362	0	0%	0	0%	0	0%
60178-000	Camping Equipment Rentals	419	4,175	0	4,362	0	0%	0	0%	0	0%
60187-000	Carpet Rental	38	5,389	0	4,362	0	0%	0	0%	0	0%
60190-000	Caves	88	5,071	0	4,362	0	0%	0	0%	0	0%
60191-000	Ceiling Cleaning	688	3,763	0	4,362	0	0%	0	0%	0	0%
60200-000	Baby Sitters	104	4,994	0	4,362	0	0%	0	0%	0	0%
60202-100	Crystal Repair	4	5,759	0	4,362	0	0%	0	0%	0	0%
60203-000	Glassware Rental	10	5,676	0	4,362	0	0%	0	0%	0	0%
60206-000	Choreographer	30	5,463	0	4,362	0	0%	0	0%	0	0%
60207-000	Christian Science Practitioner	36	5,412	0	4,362	0	0%	0	0%	0	0%
60208-000	Christian Science Reading Room	7	5,717	0	4,362	0	0%	0	0%	0	0%
60211-000	Circulation Audit	70	5,173	0	4,362	0	0%	0	0%	0	0%
60213-000	City Planners	638	3,829	0	4,362	0	0%	0	0%	0	0%
60219-000	Clipping Service	183	4,699	0	4,362	0	0%	0	0%	0	0%
60220-000	Cloth Cutting	60	5,227	0	4,362	0	0%	0	0%	0	0%
60222-000	Coil Winding	48	5,314	0	4,362	0	0%	0	0%	0	0%
60223-000	Electric Coil	336	4,346	0	4,362	0	0%	0	0%	0	0%
60224-000	Coils	105	4,991	0	4,362	0	0%	0	0%	0	0%
60228-000	Color Consultant	275	4,464	0	4,362	0	0%	0	0%	0	0%
60229-000	Color Matching Service	20	5,551	0	4,362	0	0%	0	0%	0	0%
60233-000	Compressor Rental	55	5,260	0	4,362	0	0%	0	0%	0	0%
60244-100	Computer Room Installation	20	5,551	0	4,362	0	0%	0	0%	0	0%
60249-100	Concert Performers	103	5,001	0	4,362	0	0%	0	0%	0	0%
60250-000	Concrete Mixer Rental	119	4,928	0	4,362	0	0%	0	0%	0	0%
60260-000	Convent	33	5,436	0	4,362	0	0%	0	0%	0	0%
60271-000	Crematories	28	5,476	0	4,362	0	0%	0	0%	0	0%
60271-100	Columbarium	134	4,863	0	4,362	0	0%	0	0%	0	0%
60272-000	Criminologist	10	5,676	0	4,362	0	0%	0	0%	0	0%
60273-000	Crisis Intervention Services	988	3,451	0	4,362	0	0%	0	0%	0	0%
60274-000	Crushing and Pulverizing	358	4,298	0	4,362	0	0%	0	0%	0	0%
60275-000	Cryogenics	804	3,631	0	4,362	0	0%	0	0%	0	0%
60276-000	Hydrostatic Testing	150	4,818	0	4,362	0	0%	0	0%	0	0%
60279-000	Data Processing Equipment Maintenance	219	4,614	0	4,362	0	0%	0	0%	0	0%
60293-100	Disinfecting	14	5,630	0	4,362	0	0%	0	0%	0	0%
60300-100	Dietitian	27	5,486	0	4,362	0	0%	0	0%	0	0%
60302-000	Dishwasher Repair	183	4,699	0	4,362	0	0%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60303-100	Sample Distributing Services	1	5,816	0	4,362	0	0%	0	0%	0	0%
60304-000	Divers	580	3,909	0	4,362	0	0%	0	0%	0	0%
60309-100	Drivers Education	314	4,391	0	4,362	0	0%	0	0%	0	0%
60310-000	Driving Proficiency Test Service	785	3,650	0	4,362	0	0%	0	0%	0	0%
60313-000	Dusters	14	5,630	0	4,362	0	0%	0	0%	0	0%
60315-000	Wholesale Dyers	3	5,777	0	4,362	0	0%	0	0%	0	0%
60325-000	Embalming	371	4,275	0	4,362	0	0%	0	0%	0	0%
60328-200	Administrative Assistant Employment	1,015	3,427	0	4,362	0	0%	0	0%	0	0%
60336-100	Environmental Engineer	4,061	2,209	0	4,362	0	0%	0	0%	0	0%
60341-000	Fuel Conversion Engines	996	3,442	0	4,362	0	0%	0	0%	0	0%
60347-000	Escort Service	15,717	1,162	0	4,362	0	0%	0	0%	0	0%
60354-000	Experimental Work	4	5,759	0	4,362	0	0%	0	0%	0	0%
60372-000	Parade Floats	86	5,088	0	4,362	0	0%	0	0%	0	0%
60373-000	Floor Machine Rental	115	4,941	0	4,362	0	0%	0	0%	0	0%
60374-000	Floor Machine Repair	174	4,736	0	4,362	0	0%	0	0%	0	0%
60375-200	Floor Waxing	95	5,038	0	4,362	0	0%	0	0%	0	0%
60390-000	Wholesale Fur Cleaning and Dyeing	50	5,297	0	4,362	0	0%	0	0%	0	0%
60399-000	Genealogists	51	5,284	0	4,362	0	0%	0	0%	0	0%
60400-000	Geochemist	9	5,687	0	4,362	0	0%	0	0%	0	0%
60401-000	Geographer	24	5,518	0	4,362	0	0%	0	0%	0	0%
60404-010	Plate Glass	41	5,362	0	4,362	0	0%	0	0%	0	0%
60405-000	Glove Repair	56	5,254	0	4,362	0	0%	0	0%	0	0%
60406-000	Go-Kart Manufacturers	6	5,731	0	4,362	0	0%	0	0%	0	0%
60407-000	Golf Course Architects	113	4,952	0	4,362	0	0%	0	0%	0	0%
60412-000	Driving Range	790	3,644	0	4,362	0	0%	0	0%	0	0%
60414-000	Guard Dogs	1,529	3,061	0	4,362	0	0%	0	0%	0	0%
60416-000	Gumming Service	6	5,731	0	4,362	0	0%	0	0%	0	0%
60423-000	Handbag Repair	84	5,098	0	4,362	0	0%	0	0%	0	0%
60425-000	Handwriting Analysis	180	4,712	0	4,362	0	0%	0	0%	0	0%
60427-000	Hat Cleaning	131	4,872	0	4,362	0	0%	0	0%	0	0%
60428-000	Hay Rides	76	5,133	0	4,362	0	0%	0	0%	0	0%
60433-000	Heat Sealing	103	5,001	0	4,362	0	0%	0	0%	0	0%
60433-100	Air Sealing	234	4,569	0	4,362	0	0%	0	0%	0	0%
60435-000	Historical Places	303	4,409	0	4,362	0	0%	0	0%	0	0%
60453-000	Hydrologist	221	4,607	0	4,362	0	0%	0	0%	0	0%
60455-000	Identification Bureau	3,126	2,426	0	4,362	0	0%	0	0%	0	0%
60459-100	Mexican Imports	155	4,802	0	4,362	0	0%	0	0%	0	0%
60462-000	Indexing Service	58	5,240	0	4,362	0	0%	0	0%	0	0%
60465-000	Industrial Hygiene Consultants	1,618	3,017	0	4,362	0	0%	0	0%	0	0%
60467-000	Infrared Inspection	602	3,880	0	4,362	0	0%	0	0%	0	0%
60469-300	Drywall Toxic Inspection	96	5,032	0	4,362	0	0%	0	0%	0	0%
60469-500	Roof Inspection	370	4,281	0	4,362	0	0%	0	0%	0	0%
60470-400	Feng Shui	89	5,067	0	4,362	0	0%	0	0%	0	0%
60471-000	Workroom Interior Designer	1,383	3,140	0	4,362	0	0%	0	0%	0	0%
60477-000	Jack Repair	51	5,284	0	4,362	0	0%	0	0%	0	0%
60479-100	Jewelry Plating	21	5,544	0	4,362	0	0%	0	0%	0	0%
60485-000	Labor Relations Consultant	859	3,582	0	4,362	0	0%	0	0%	0	0%
60485-100	Labor Contractor	2,602	2,595	0	4,362	0	0%	0	0%	0	0%
60487-100	Custom Synthesis	35	5,420	0	4,362	0	0%	0	0%	0	0%
60487-300	Drug Discovery	123	4,906	0	4,362	0	0%	0	0%	0	0%
60488-110	Biotechnology	22	5,534	0	4,362	0	0%	0	0%	0	0%
60490-000	Ladder Rental	11	5,664	0	4,362	0	0%	0	0%	0	0%
60491-000	Lamp Shade Cleaning	49	5,306	0	4,362	0	0%	0	0%	0	0%
60499-100	Lawn Mower Blade Sharpening	2	5,792	0	4,362	0	0%	0	0%	0	0%
60510-000	Lettershop Services	373	4,273	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60517-100	Light Fixture Cleaning	208	4,644	0	4,362	0	0%	0	0%	0	0%
60518-100	Healthcare Linen Services	367	4,287	0	4,362	0	0%	0	0%	0	0%
60526-000	Magician	1,405	3,129	0	4,362	0	0%	0	0%	0	0%
60527-000	Magnetic Particle Inspection	188	4,688	0	4,362	0	0%	0	0%	0	0%
60540-200	Child Counselor	49	5,306	0	4,362	0	0%	0	0%	0	0%
60544-000	Mathematician	171	4,744	0	4,362	0	0%	0	0%	0	0%
60545-100	Mattress Cleaning	30	5,463	0	4,362	0	0%	0	0%	0	0%
60549-100	Medical Coding	2,618	2,588	0	4,362	0	0%	0	0%	0	0%
60557-000	Meteorological Consultants	34	5,430	0	4,362	0	0%	0	0%	0	0%
60560-100	Doula	277	4,461	0	4,362	0	0%	0	0%	0	0%
60561-000	Resilvering Mirrors	76	5,133	0	4,362	0	0%	0	0%	0	0%
60562-000	Missile and Rocket Research and Development	388	4,236	0	4,362	0	0%	0	0%	0	0%
60563-000	Missing Person Services	168	4,756	0	4,362	0	0%	0	0%	0	0%
60567-000	Model Car Racing	340	4,339	0	4,362	0	0%	0	0%	0	0%
60576-000	Motion Picture Equipment Repair	40	5,371	0	4,362	0	0%	0	0%	0	0%
60580-000	Motion Picture Film Storage	34	5,430	0	4,362	0	0%	0	0%	0	0%
60581-000	Motion Picture Laboratories	15	5,618	0	4,362	0	0%	0	0%	0	0%
60583-000	Motion Picture Representatives	60	5,227	0	4,362	0	0%	0	0%	0	0%
60584-000	Motion Picture Research	42	5,349	0	4,362	0	0%	0	0%	0	0%
60585-000	Motion Picture Special Effects	118	4,932	0	4,362	0	0%	0	0%	0	0%
60586-000	Motion Picture Technicians	41	5,362	0	4,362	0	0%	0	0%	0	0%
60590-100	Motorcycle Lease	111	4,964	0	4,362	0	0%	0	0%	0	0%
60594-100	Exhaust Systems	207	4,646	0	4,362	0	0%	0	0%	0	0%
60606-000	Naval Architect	138	4,850	0	4,362	0	0%	0	0%	0	0%
60610-000	Noise Control Consultants	940	3,492	0	4,362	0	0%	0	0%	0	0%
60612-000	Nuclear Energy Consultants	289	4,433	0	4,362	0	0%	0	0%	0	0%
60621-000	Oceanographer	6	5,731	0	4,362	0	0%	0	0%	0	0%
60627-000	Opera Company	79	5,117	0	4,362	0	0%	0	0%	0	0%
60633-000	Packaging Design and Development	2,921	2,482	0	4,362	0	0%	0	0%	0	0%
60642-000	Parliamentarian	22	5,534	0	4,362	0	0%	0	0%	0	0%
60648-000	Personal Service Bureaus	122	4,912	0	4,362	0	0%	0	0%	0	0%
60650-103	Thermal Remediation	81	5,108	0	4,362	0	0%	0	0%	0	0%
60652-000	Photo Copying	263	4,498	0	4,362	0	0%	0	0%	0	0%
60656-100	Drone Photography	467	4,090	0	4,362	0	0%	0	0%	0	0%
60660-000	Darkroom Rental	107	4,980	0	4,362	0	0%	0	0%	0	0%
60661-000	Photographic Research	510	4,033	0	4,362	0	0%	0	0%	0	0%
60665-110	Neurologist	5	5,743	0	4,362	0	0%	0	0%	0	0%
60685-100	Equine Therapy	868	3,570	0	4,362	0	0%	0	0%	0	0%
60685-200	Therapy Dogs	155	4,802	0	4,362	0	0%	0	0%	0	0%
60688-110	Piano Refinishing	59	5,235	0	4,362	0	0%	0	0%	0	0%
60689-000	Picnic Grounds	30	5,463	0	4,362	0	0%	0	0%	0	0%
60691-000	Picture Hanging	288	4,439	0	4,362	0	0%	0	0%	0	0%
60693-000	Pillow Renovation	21	5,544	0	4,362	0	0%	0	0%	0	0%
60694-000	Places to Visit	124	4,901	0	4,362	0	0%	0	0%	0	0%
60695-000	Planetarium	30	5,463	0	4,362	0	0%	0	0%	0	0%
60699-000	Podiatrist Referral	7	5,717	0	4,362	0	0%	0	0%	0	0%
60700-000	Poison Control	14	5,630	0	4,362	0	0%	0	0%	0	0%
60703-000	Porcelain Enameling	262	4,501	0	4,362	0	0%	0	0%	0	0%
60708-000	Proofreading	1,452	3,103	0	4,362	0	0%	0	0%	0	0%
60716-100	Pump Repair	192	4,677	0	4,362	0	0%	0	0%	0	0%
60718-000	Marionette	211	4,636	0	4,362	0	0%	0	0%	0	0%
60718-100	Puppet	10	5,676	0	4,362	0	0%	0	0%	0	0%
60723-000	Racquetball Courts - Public	4	5,759	0	4,362	0	0%	0	0%	0	0%
60725-000	Radio Producer	418	4,179	0	4,362	0	0%	0	0%	0	0%
60726-000	Radio Program Surveys	9	5,687	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60727-000	Radioactivity Instruments	75	5,142	0	4,362	0	0%	0	0%	0	0%
60738-000	Recreation Program Consultants	59	5,235	0	4,362	0	0%	0	0%	0	0%
60743-000	Fridge Rental	233	4,572	0	4,362	0	0%	0	0%	0	0%
60752-100	Nudist Camp	267	4,486	0	4,362	0	0%	0	0%	0	0%
60753-000	Rest Home	1,266	3,225	0	4,362	0	0%	0	0%	0	0%
60754-000	Rest Home Information and Placement	675	3,787	0	4,362	0	0%	0	0%	0	0%
60758-100	Alzheimer Treatment	1,586	3,037	0	4,362	0	0%	0	0%	0	0%
60764-000	Rooming Houses	50	5,297	0	4,362	0	0%	0	0%	0	0%
60766-000	Rope Splicing	10	5,676	0	4,362	0	0%	0	0%	0	0%
60768-000	Safe Repair	168	4,756	0	4,362	0	0%	0	0%	0	0%
60768-100	Safe Opening	2	5,792	0	4,362	0	0%	0	0%	0	0%
60773-000	Sanitarium	8	5,704	0	4,362	0	0%	0	0%	0	0%
60775-200	Scalp Micropigmentation	377	4,263	0	4,362	0	0%	0	0%	0	0%
60776-000	Scenery Studio	160	4,788	0	4,362	0	0%	0	0%	0	0%
60785-000	Scientist	2,348	2,697	0	4,362	0	0%	0	0%	0	0%
60785-100	Pharmaceutical Scientist	233	4,572	0	4,362	0	0%	0	0%	0	0%
60788-400	Card Access Systems	219	4,614	0	4,362	0	0%	0	0%	0	0%
60796-000	Electric Shaver Repair	86	5,088	0	4,362	0	0%	0	0%	0	0%
60797-000	Shoe Dyers	57	5,249	0	4,362	0	0%	0	0%	0	0%
60800-000	Shoplifting Prevention	124	4,901	0	4,362	0	0%	0	0%	0	0%
60804-000	Singing Telegrams	297	4,417	0	4,362	0	0%	0	0%	0	0%
60810-000	Ski Lessons	226	4,597	0	4,362	0	0%	0	0%	0	0%
60814-000	Smoking Cessation	2,185	2,760	0	4,362	0	0%	0	0%	0	0%
60818-000	Social Worker	6,090	1,872	0	4,362	0	0%	0	0%	0	0%
60820-000	Sound Level Testing	60	5,227	0	4,362	0	0%	0	0%	0	0%
60823-000	Spill Control Service	13	5,642	0	4,362	0	0%	0	0%	0	0%
60824-000	Spinologist	180	4,712	0	4,362	0	0%	0	0%	0	0%
60829-000	Private Squash Courts	25	5,512	0	4,362	0	0%	0	0%	0	0%
60831-200	Athletic Field	17	5,580	0	4,362	0	0%	0	0%	0	0%
60832-000	Statistical Service	825	3,609	0	4,362	0	0%	0	0%	0	0%
60833-000	Steam Cleaning - Automotive	18	5,567	0	4,362	0	0%	0	0%	0	0%
60835-000	Stenographer	811	3,621	0	4,362	0	0%	0	0%	0	0%
60836-000	Sterilizing Service	61	5,219	0	4,362	0	0%	0	0%	0	0%
60838-000	Structural Integration	519	4,016	0	4,362	0	0%	0	0%	0	0%
60838-100	Structural Imaging	78	5,126	0	4,362	0	0%	0	0%	0	0%
60841-000	Suicide Prevention Services	11	5,664	0	4,362	0	0%	0	0%	0	0%
60849-000	Synagogue	7	5,717	0	4,362	0	0%	0	0%	0	0%
60850-000	Table Tennis Facilities	65	5,197	0	4,362	0	0%	0	0%	0	0%
60851-000	Tailoring Classes	36	5,412	0	4,362	0	0%	0	0%	0	0%
60852-000	Tank Cleaning	1,232	3,253	0	4,362	0	0%	0	0%	0	0%
60857-200	OTR Truck Driver Tax Return Preparation	611	3,865	0	4,362	0	0%	0	0%	0	0%
60859-100	Antlers, Hides & Mounts	8	5,704	0	4,362	0	0%	0	0%	0	0%
60862-000	Novelty Telegrams	43	5,343	0	4,362	0	0%	0	0%	0	0%
60866-100	TV Rental	2	5,792	0	4,362	0	0%	0	0%	0	0%
60883-000	Titling Service	87	5,077	0	4,362	0	0%	0	0%	0	0%
60884-000	Composting Toilet	335	4,351	0	4,362	0	0%	0	0%	0	0%
60889-000	Tourist Home	393	4,229	0	4,362	0	0%	0	0%	0	0%
60894-100	Trademark Infringement Investigators	121	4,921	0	4,362	0	0%	0	0%	0	0%
60901-100	Interpreters	537	3,972	0	4,362	0	0%	0	0%	0	0%
60903-100	Tractor Transmission	4	5,759	0	4,362	0	0%	0	0%	0	0%
60908-000	Truck Lettering	747	3,693	0	4,362	0	0%	0	0%	0	0%
60908-100	Truck Painting	26	5,497	0	4,362	0	0%	0	0%	0	0%
60910-110	Mobile Truck Service	223	4,604	0	4,362	0	0%	0	0%	0	0%
60913-000	Umbrella Repair	36	5,412	0	4,362	0	0%	0	0%	0	0%
60920-000	Venetian Blind Cleaning	1,964	2,851	0	4,362	0	0%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
60920-100	Venetian Blind Repair	55	5,260	0	4,362	0	0%	0	0%	0	0%
60927-010	Arcade	17	5,580	0	4,362	0	0%	0	0%	0	0%
60929-110	DVD Duplication	351	4,314	0	4,362	0	0%	0	0%	0	0%
60931-000	Wholesale Video Tapes	220	4,611	0	4,362	0	0%	0	0%	0	0%
60939-000	Water Pollution Control	513	4,026	0	4,362	0	0%	0	0%	0	0%
60942-000	Weather Forecast Service	678	3,782	0	4,362	0	0%	0	0%	0	0%
60943-000	Weaving	151	4,815	0	4,362	0	0%	0	0%	0	0%
60944-010	Wedding Venue	111	4,964	0	4,362	0	0%	0	0%	0	0%
60947-000	Welcome Services	1,015	3,427	0	4,362	0	0%	0	0%	0	0%
60948-100	Welding Inspector	436	4,148	0	4,362	0	0%	0	0%	0	0%
60949-000	Rent Welding Equipment	100	5,016	0	4,362	0	0%	0	0%	0	0%
60955-100	Window Shade Repair	300	4,413	0	4,362	0	0%	0	0%	0	0%
60957-000	Wiping Cloths	332	4,359	0	4,362	0	0%	0	0%	0	0%
60958-000	Word Process System Consultant	98	5,021	0	4,362	0	0%	0	0%	0	0%
60960-000	Word Processing Services	689	3,762	0	4,362	0	0%	0	0%	0	0%
60967-000	Zipper Repair	35	5,420	0	4,362	0	0%	0	0%	0	0%
60968-000	Zoological Gardens	511	4,031	0	4,362	0	0%	0	0%	0	0%
60982-000	Magazine Sales by Telephone	176	4,729	0	4,362	0	0%	0	0%	0	0%
60987-100	Acquisitions	180	4,712	0	4,362	0	0%	0	0%	0	0%
60987-200	Mergers	36	5,412	0	4,362	0	0%	0	0%	0	0%
60990-010	Windshield Replacement	431	4,158	0	4,362	0	0%	0	0%	0	0%
60997-200	Car Oil	9	5,687	0	4,362	0	0%	0	0%	0	0%
61013-100	Funeral Escort	496	4,049	0	4,362	0	0%	0	0%	0	0%
61016-200	Personal Organizer	640	3,827	0	4,362	0	0%	0	0%	0	0%
61018-000	Group Home	5,853	1,901	0	4,362	0	0%	0	0%	0	0%
61032-000	Encyclopedia and Book Sales by Mail	3	5,777	0	4,362	0	0%	0	0%	0	0%
61035-000	Cosmetic Sales by Mail	26	5,497	0	4,362	0	0%	0	0%	0	0%
61083-000	Magazine Sales by Mail	646	3,822	0	4,362	0	0%	0	0%	0	0%
61092-010	Band	106	4,987	0	4,362	0	0%	0	0%	0	0%
61092-100	Band Competitions	75	5,142	0	4,362	0	0%	0	0%	0	0%
65000-000	Aircraft Fixed Based Operator	373	4,273	0	4,362	0	0%	0	0%	0	0%
65027-010	Mildew Removal	8	5,704	0	4,362	0	0%	0	0%	0	0%
65028-000	Electronic Waste Management	1,130	3,340	0	4,362	0	0%	0	0%	0	0%
65449-000	House Sitting	3,023	2,445	0	4,362	0	0%	0	0%	0	0%
65543-000	Myotherapy	63	5,208	0	4,362	0	0%	0	0%	0	0%
65548-250	Dental Staffing	353	4,309	0	4,362	0	0%	0	0%	0	0%
65733-120	Chalet rentals	19	5,560	0	4,362	0	0%	0	0%	0	0%
65785-100	Investment School	5	5,743	0	4,362	0	0%	0	0%	0	0%
65817-000	Foster Care	1,826	2,914	0	4,362	0	0%	0	0%	0	0%
66001-000	Jewelry Advisory Service	1,172	3,301	0	4,362	0	0%	0	0%	0	0%
66003-100	Lake Management	14	5,630	0	4,362	0	0%	0	0%	0	0%
66200-000	Plant Maintenance Shutdown Contractor	304	4,404	0	4,362	0	0%	0	0%	0	0%
67000-000	Protein Purification	145	4,832	0	4,362	0	0%	0	0%	0	0%
70001-100	Golf Tournament	177	4,725	0	4,362	0	0%	0	0%	0	0%
70504-100	Aircraft Rental	158	4,795	0	4,362	0	0%	0	0%	0	0%
70504-200	Aircraft Lease	27	5,486	0	4,362	0	0%	0	0%	0	0%
70505-000	Aircraft Ferry	745	3,696	0	4,362	0	0%	0	0%	0	0%
70508-100	Aircraft Cleaning	536	3,974	0	4,362	0	0%	0	0%	0	0%
70509-000	Aircraft Storage	350	4,316	0	4,362	0	0%	0	0%	0	0%
70520-000	Barge Lines	525	4,001	0	4,362	0	0%	0	0%	0	0%
70523-000	Boat Launching Sites	131	4,872	0	4,362	0	0%	0	0%	0	0%
70527-000	Boat Yard	918	3,520	0	4,362	0	0%	0	0%	0	0%
70535-100	Ringtones	74	5,148	0	4,362	0	0%	0	0%	0	0%
70537-000	Reclaiming Chemicals	139	4,846	0	4,362	0	0%	0	0%	0	0%
70546-000	Electronic Mail Service	260	4,508	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
70553-000	Frozen Food Locker Plants	191	4,678	0	4,362	0	0%	0	0%	0	0%
70556-000	Hang Gliding	362	4,293	0	4,362	0	0%	0	0%	0	0%
70560-100	Construction Material Landfills	452	4,120	0	4,362	0	0%	0	0%	0	0%
70565-100	Machinery Erectors	42	5,349	0	4,362	0	0%	0	0%	0	0%
70566-100	Moorage	26	5,497	0	4,362	0	0%	0	0%	0	0%
70567-000	Marine Surveyor	1,976	2,845	0	4,362	0	0%	0	0%	0	0%
70570-000	Monorail	42	5,349	0	4,362	0	0%	0	0%	0	0%
70571-300	Moving Sales	561	3,939	0	4,362	0	0%	0	0%	0	0%
70575-100	Paging Service	7	5,717	0	4,362	0	0%	0	0%	0	0%
70578-000	Pilot Car Services	1,133	3,337	0	4,362	0	0%	0	0%	0	0%
70579-000	Marine Pilot	116	4,937	0	4,362	0	0%	0	0%	0	0%
70583-100	Broadcast Companies	178	4,719	0	4,362	0	0%	0	0%	0	0%
70584-000	Radioactive Materials	82	5,105	0	4,362	0	0%	0	0%	0	0%
70599-000	Ship Cleaning	92	5,048	0	4,362	0	0%	0	0%	0	0%
70600-000	Ship Register	27	5,486	0	4,362	0	0%	0	0%	0	0%
70601-000	Ship Wreckers	31	5,450	0	4,362	0	0%	0	0%	0	0%
70606-000	Solvent Reclaiming	44	5,338	0	4,362	0	0%	0	0%	0	0%
70608-000	Steamship Companies	9	5,687	0	4,362	0	0%	0	0%	0	0%
70609-000	Stevedoring Contractors	137	4,853	0	4,362	0	0%	0	0%	0	0%
70611-000	Liquid Storage	519	4,016	0	4,362	0	0%	0	0%	0	0%
70612-000	Street Cleaning	982	3,459	0	4,362	0	0%	0	0%	0	0%
70614-000	Tariff Bureaus	4	5,759	0	4,362	0	0%	0	0%	0	0%
70617-000	Telegraph Service	575	3,918	0	4,362	0	0%	0	0%	0	0%
70621-000	Teletypewriters Message Service	81	5,108	0	4,362	0	0%	0	0%	0	0%
70622-000	Television Station Reps	22	5,534	0	4,362	0	0%	0	0%	0	0%
70623-100	CATV	13	5,642	0	4,362	0	0%	0	0%	0	0%
70627-000	Wholesale Tours	447	4,132	0	4,362	0	0%	0	0%	0	0%
70634-000	Truck Terminal	385	4,242	0	4,362	0	0%	0	0%	0	0%
70651-000	Weighers	265	4,491	0	4,362	0	0%	0	0%	0	0%
70663-100	Fuel Tax Service	31	5,450	0	4,362	0	0%	0	0%	0	0%
70900-000	Soundproofing	575	3,918	0	4,362	0	0%	0	0%	0	0%
71000-000	E-Learning	105	4,991	0	4,362	0	0%	0	0%	0	0%
72300-000	Pop-Up Store	27	5,486	0	4,362	0	0%	0	0%	0	0%
75597-100	GPS Rental	78	5,126	0	4,362	0	0%	0	0%	0	0%
75600-000	Rockfall Mitigation	46	5,327	0	4,362	0	0%	0	0%	0	0%
76200-000	Table Suppliers	69	5,175	0	4,362	0	0%	0	0%	0	0%
77000-000	Custom Harvesting	236	4,565	0	4,362	0	0%	0	0%	0	0%
77600-100	Touch Screens	238	4,555	0	4,362	0	0%	0	0%	0	0%
79000-000	Soffit and Fascia	455	4,108	0	4,362	0	0%	0	0%	0	0%
80001-000	Abrasives	4,027	2,219	0	4,362	0	0%	0	0%	0	0%
80002-000	Absorbents	872	3,564	0	4,362	0	0%	0	0%	0	0%
80004-000	Acid Proof Materials	141	4,840	0	4,362	0	0%	0	0%	0	0%
80005-000	Acid	393	4,229	0	4,362	0	0%	0	0%	0	0%
80007-000	Addressing Machine	126	4,889	0	4,362	0	0%	0	0%	0	0%
80008-100	Glue	86	5,088	0	4,362	0	0%	0	0%	0	0%
80011-000	Aerosols	344	4,331	0	4,362	0	0%	0	0%	0	0%
80012-000	Air Brushes	574	3,922	0	4,362	0	0%	0	0%	0	0%
80015-000	Air Motor	120	4,924	0	4,362	0	0%	0	0%	0	0%
80020-000	Aircraft Salvage	61	5,219	0	4,362	0	0%	0	0%	0	0%
80021-000	Airport Equipment	700	3,753	0	4,362	0	0%	0	0%	0	0%
80025-000	Circus Animal Foods	570	3,930	0	4,362	0	0%	0	0%	0	0%
80027-000	Anode	17	5,580	0	4,362	0	0%	0	0%	0	0%
80028-000	Anodizing	801	3,635	0	4,362	0	0%	0	0%	0	0%
80033-000	Assaying Equipment	50	5,297	0	4,362	0	0%	0	0%	0	0%
80034-000	Astronomy Tools	233	4,572	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80035-000	Audiometer	190	4,683	0	4,362	0	0%	0	0%	0	0%
80037-000	Auditory Training Equipment	152	4,811	0	4,362	0	0%	0	0%	0	0%
80046-100	Auto Metal Manufacturers	213	4,630	0	4,362	0	0%	0	0%	0	0%
80048-000	Autograph Supplies	30	5,463	0	4,362	0	0%	0	0%	0	0%
80050-100	Automation Systems	572	3,926	0	4,362	0	0%	0	0%	0	0%
80052-000	Bacteria Control	17	5,580	0	4,362	0	0%	0	0%	0	0%
80054-000	Zip Ties	57	5,249	0	4,362	0	0%	0	0%	0	0%
80057-000	Balancing Service	181	4,710	0	4,362	0	0%	0	0%	0	0%
80058-000	Baling Equipment	133	4,868	0	4,362	0	0%	0	0%	0	0%
80059-000	Decorative Balls	137	4,853	0	4,362	0	0%	0	0%	0	0%
80060-000	Glass Balls	37	5,398	0	4,362	0	0%	0	0%	0	0%
80061-100	Bank Supplies	26	5,497	0	4,362	0	0%	0	0%	0	0%
80067-000	Used Drums	114	4,948	0	4,362	0	0%	0	0%	0	0%
80070-000	Batching Equipment	68	5,178	0	4,362	0	0%	0	0%	0	0%
80076-000	Wholesale Bedding	251	4,526	0	4,362	0	0%	0	0%	0	0%
80080-000	Bellows	125	4,893	0	4,362	0	0%	0	0%	0	0%
80086-000	Bias Binding	108	4,976	0	4,362	0	0%	0	0%	0	0%
80086-100	Bindings	41	5,362	0	4,362	0	0%	0	0%	0	0%
80087-000	Black Light Supplies	3	5,777	0	4,362	0	0%	0	0%	0	0%
80088-000	Blasting Equipment	678	3,782	0	4,362	0	0%	0	0%	0	0%
80089-000	Blueprinting Supplies	164	4,774	0	4,362	0	0%	0	0%	0	0%
80091-000	Boiler Rental	88	5,071	0	4,362	0	0%	0	0%	0	0%
80093-000	Bookbinding Supplies	284	4,445	0	4,362	0	0%	0	0%	0	0%
80097-000	Used Bottles	12	5,651	0	4,362	0	0%	0	0%	0	0%
80097-100	Bottle Return	412	4,189	0	4,362	0	0%	0	0%	0	0%
80101-000	Box Making Equipment	1,076	3,380	0	4,362	0	0%	0	0%	0	0%
80102-000	Box Openers	17	5,580	0	4,362	0	0%	0	0%	0	0%
80104-000	Used Boxes	17	5,580	0	4,362	0	0%	0	0%	0	0%
80106-000	Wooded Boxes	794	3,640	0	4,362	0	0%	0	0%	0	0%
80108-000	Branding Tools	349	4,320	0	4,362	0	0%	0	0%	0	0%
80109-000	Brass	334	4,353	0	4,362	0	0%	0	0%	0	0%
80110-000	Brass Fabrication	51	5,284	0	4,362	0	0%	0	0%	0	0%
80111-000	Brass Products	489	4,056	0	4,362	0	0%	0	0%	0	0%
80115-000	Broaching	104	4,994	0	4,362	0	0%	0	0%	0	0%
80117-000	Brush Manufacturers	139	4,846	0	4,362	0	0%	0	0%	0	0%
80118-000	Buckets	228	4,590	0	4,362	0	0%	0	0%	0	0%
80122-000	Burlap	39	5,378	0	4,362	0	0%	0	0%	0	0%
80123-000	Bus Manufacturers	522	4,011	0	4,362	0	0%	0	0%	0	0%
80124-000	Bus Parts	332	4,359	0	4,362	0	0%	0	0%	0	0%
80125-000	Used Bus	382	4,251	0	4,362	0	0%	0	0%	0	0%
80126-000	Butchering Supplies	231	4,580	0	4,362	0	0%	0	0%	0	0%
80127-000	Butter	119	4,928	0	4,362	0	0%	0	0%	0	0%
80128-000	Advertising Buttons	1,352	3,165	0	4,362	0	0%	0	0%	0	0%
80135-000	Can Manufacturing Machinery	61	5,219	0	4,362	0	0%	0	0%	0	0%
80141-000	Cardboard	236	4,565	0	4,362	0	0%	0	0%	0	0%
80147-000	Carpet Workroom	96	5,032	0	4,362	0	0%	0	0%	0	0%
80151-000	Industrial Ceramics	374	4,271	0	4,362	0	0%	0	0%	0	0%
80153-100	Chair Manufacturers	39	5,378	0	4,362	0	0%	0	0%	0	0%
80155-000	Check Protection	2,090	2,791	0	4,362	0	0%	0	0%	0	0%
80156-100	Artisanal Cheese	314	4,391	0	4,362	0	0%	0	0%	0	0%
80164-000	Prefabricated Chimney	48	5,314	0	4,362	0	0%	0	0%	0	0%
80168-000	Chlorinator	87	5,077	0	4,362	0	0%	0	0%	0	0%
80172-000	Cinder	35	5,420	0	4,362	0	0%	0	0%	0	0%
80175-000	Cleaners and Dyers Supplies	62	5,214	0	4,362	0	0%	0	0%	0	0%
80179-000	Industrial Closures	239	4,554	0	4,362	0	0%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80181-000	Coated Fabrics	100	5,016	0	4,362	0	0%	0	0%	0	0%
80185-200	Coin Counter	17	5,580	0	4,362	0	0%	0	0%	0	0%
80185-300	Money Counter	8	5,704	0	4,362	0	0%	0	0%	0	0%
80186-000	Collapsible Tube	25	5,512	0	4,362	0	0%	0	0%	0	0%
80187-000	Collating Equipment	2	5,792	0	4,362	0	0%	0	0%	0	0%
80188-000	Combs	39	5,378	0	4,362	0	0%	0	0%	0	0%
80194-000	Concrete Breaking	377	4,263	0	4,362	0	0%	0	0%	0	0%
80198-000	Concrete Vibrators	2	5,792	0	4,362	0	0%	0	0%	0	0%
80199-000	Prestressed Concrete	716	3,729	0	4,362	0	0%	0	0%	0	0%
80202-100	Conveying Equipment	68	5,178	0	4,362	0	0%	0	0%	0	0%
80204-000	Copper	513	4,026	0	4,362	0	0%	0	0%	0	0%
80205-000	Copper Products	487	4,059	0	4,362	0	0%	0	0%	0	0%
80207-000	Corporate Supplies	116	4,937	0	4,362	0	0%	0	0%	0	0%
80210-000	Cotton Gin	688	3,763	0	4,362	0	0%	0	0%	0	0%
80211-000	Cotton Broker	63	5,208	0	4,362	0	0%	0	0%	0	0%
80212-000	Wholesale Cotton	371	4,275	0	4,362	0	0%	0	0%	0	0%
80214-000	Counterfeit Money Detection Devices	10	5,676	0	4,362	0	0%	0	0%	0	0%
80215-000	Couplings	96	5,032	0	4,362	0	0%	0	0%	0	0%
80219-000	Crane Parts	262	4,501	0	4,362	0	0%	0	0%	0	0%
80222-000	Crushing Equipment	338	4,343	0	4,362	0	0%	0	0%	0	0%
80225-000	Cutting Services	340	4,339	0	4,362	0	0%	0	0%	0	0%
80226-000	Dairy Equipment	1,177	3,297	0	4,362	0	0%	0	0%	0	0%
80227-000	Dairy Equipment Repair	50	5,297	0	4,362	0	0%	0	0%	0	0%
80233-000	Dehydrator	17	5,580	0	4,362	0	0%	0	0%	0	0%
80234-000	Demagnetizer	39	5,378	0	4,362	0	0%	0	0%	0	0%
80237-000	Desk Pad	22	5,534	0	4,362	0	0%	0	0%	0	0%
80239-000	Industrial Diamond	124	4,901	0	4,362	0	0%	0	0%	0	0%
80240-000	Dictation Machine	285	4,443	0	4,362	0	0%	0	0%	0	0%
80241-000	Die Cutting Machine	138	4,850	0	4,362	0	0%	0	0%	0	0%
80243-000	Doll Making Supplies	114	4,948	0	4,362	0	0%	0	0%	0	0%
80245-000	Wholesale Drapery	343	4,332	0	4,362	0	0%	0	0%	0	0%
80246-000	Wholesale Curtains	217	4,621	0	4,362	0	0%	0	0%	0	0%
80247-000	Wholesale Dress Forms	76	5,133	0	4,362	0	0%	0	0%	0	0%
80249-000	Dressmaker Supplies	5	5,743	0	4,362	0	0%	0	0%	0	0%
80251-100	Drilling Supplies	5	5,743	0	4,362	0	0%	0	0%	0	0%
80252-000	Drills	611	3,865	0	4,362	0	0%	0	0%	0	0%
80254-000	Drug Brokers	1,176	3,298	0	4,362	0	0%	0	0%	0	0%
80258-000	Hand Dryers	534	3,979	0	4,362	0	0%	0	0%	0	0%
80260-000	Industrial Dryer	107	4,980	0	4,362	0	0%	0	0%	0	0%
80261-000	Duplicating Machine	282	4,451	0	4,362	0	0%	0	0%	0	0%
80262-000	Industrial Dye	31	5,450	0	4,362	0	0%	0	0%	0	0%
80263-000	Wholesale Easels	79	5,117	0	4,362	0	0%	0	0%	0	0%
80264-000	Eggs	1,020	3,422	0	4,362	0	0%	0	0%	0	0%
80270-000	Electric Switchboard	598	3,888	0	4,362	0	0%	0	0%	0	0%
80277-100	Envelope Manufacturers	26	5,497	0	4,362	0	0%	0	0%	0	0%
80278-000	Evaporating Apparatus	212	4,632	0	4,362	0	0%	0	0%	0	0%
80280-000	Expanded Metal	92	5,048	0	4,362	0	0%	0	0%	0	0%
80284-100	Farm Equipment Repair	217	4,621	0	4,362	0	0%	0	0%	0	0%
80286-100	Construction Fasteners	21	5,544	0	4,362	0	0%	0	0%	0	0%
80289-000	Feed Supplements	423	4,168	0	4,362	0	0%	0	0%	0	0%
80290-100	Feedlot	270	4,474	0	4,362	0	0%	0	0%	0	0%
80291-000	Feed Grinder	37	5,398	0	4,362	0	0%	0	0%	0	0%
80292-000	Feed Mill Equipment	386	4,239	0	4,362	0	0%	0	0%	0	0%
80292-100	Feed Mill Supplies	42	5,349	0	4,362	0	0%	0	0%	0	0%
80298-000	Filing Machine	136	4,856	0	4,362	0	0%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80299-000	Film Scrap	311	4,396	0	4,362	0	0%	0	0%	0	0%
80301-000	Fire Exit Device	79	5,117	0	4,362	0	0%	0	0%	0	0%
80301-100	Fire Door	140	4,843	0	4,362	0	0%	0	0%	0	0%
80303-000	Fire Extinguisher Fluid	33	5,436	0	4,362	0	0%	0	0%	0	0%
80304-000	Fire Hose	173	4,738	0	4,362	0	0%	0	0%	0	0%
80305-000	Fire Hydrant	518	4,019	0	4,362	0	0%	0	0%	0	0%
80306-100	Fire Safety Supplies	60	5,227	0	4,362	0	0%	0	0%	0	0%
80307-000	Fireproof Materials	55	5,260	0	4,362	0	0%	0	0%	0	0%
80311-100	Fishing Tackle Manufacturers	121	4,921	0	4,362	0	0%	0	0%	0	0%
80312-000	Flame Proofing Materials	9	5,687	0	4,362	0	0%	0	0%	0	0%
80313-000	Flavoring Extracts	746	3,695	0	4,362	0	0%	0	0%	0	0%
80317-000	Foam Rubber	1,620	3,016	0	4,362	0	0%	0	0%	0	0%
80318-000	Folding Machine	15	5,618	0	4,362	0	0%	0	0%	0	0%
80320-200	Gluten Free Food	87	5,077	0	4,362	0	0%	0	0%	0	0%
80321-100	Dehydrated Food	8	5,704	0	4,362	0	0%	0	0%	0	0%
80322-000	Forging Equipment	11	5,664	0	4,362	0	0%	0	0%	0	0%
80324-000	Drinking Fountain	81	5,108	0	4,362	0	0%	0	0%	0	0%
80325-100	Fruit Growers	17	5,580	0	4,362	0	0%	0	0%	0	0%
80328-000	Glace Fruit	13	5,642	0	4,362	0	0%	0	0%	0	0%
80330-000	Fur Cutting	8	5,704	0	4,362	0	0%	0	0%	0	0%
80331-000	Fur Farm Equipment	49	5,306	0	4,362	0	0%	0	0%	0	0%
80332-000	Industrial Furnace	1,342	3,172	0	4,362	0	0%	0	0%	0	0%
80335-000	Gas Lighting	175	4,733	0	4,362	0	0%	0	0%	0	0%
80340-000	Gears	891	3,546	0	4,362	0	0%	0	0%	0	0%
80341-000	Gelatin	33	5,436	0	4,362	0	0%	0	0%	0	0%
80343-000	Geologist Equipment	17	5,580	0	4,362	0	0%	0	0%	0	0%
80344-000	Geophysical Equipment	85	5,094	0	4,362	0	0%	0	0%	0	0%
80346-000	Industrial Glass Beads	81	5,108	0	4,362	0	0%	0	0%	0	0%
80347-000	Glass Coating and Tinting Materials	260	4,508	0	4,362	0	0%	0	0%	0	0%
80350-100	Golf Course Supplies	21	5,544	0	4,362	0	0%	0	0%	0	0%
80352-000	Grain Brokers	371	4,275	0	4,362	0	0%	0	0%	0	0%
80353-000	Grain Dealers	1,186	3,291	0	4,362	0	0%	0	0%	0	0%
80354-000	Grain Elevator Equipment	355	4,306	0	4,362	0	0%	0	0%	0	0%
80355-000	Grain Exchange	28	5,476	0	4,362	0	0%	0	0%	0	0%
80358-100	Greeting Card Supplies	3	5,777	0	4,362	0	0%	0	0%	0	0%
80360-000	Grinding Machine	284	4,445	0	4,362	0	0%	0	0%	0	0%
80361-000	Grinding Wheel	219	4,614	0	4,362	0	0%	0	0%	0	0%
80363-000	Grommet	7	5,717	0	4,362	0	0%	0	0%	0	0%
80364-110	Blow Dryer	26	5,497	0	4,362	0	0%	0	0%	0	0%
80364-120	Hair Nets	23	5,525	0	4,362	0	0%	0	0%	0	0%
80369-000	Hamper Wholesale	16	5,605	0	4,362	0	0%	0	0%	0	0%
80370-000	Handle Manufacturers	202	4,659	0	4,362	0	0%	0	0%	0	0%
80375-000	Heat Recovery System	230	4,586	0	4,362	0	0%	0	0%	0	0%
80376-000	Heat Seal Equipment	44	5,338	0	4,362	0	0%	0	0%	0	0%
80377-000	Heat Treating Equipment	180	4,712	0	4,362	0	0%	0	0%	0	0%
80379-000	Hides	182	4,706	0	4,362	0	0%	0	0%	0	0%
80383-000	Honeycomb Material	55	5,260	0	4,362	0	0%	0	0%	0	0%
80385-010	Hospital Equipment	69	5,175	0	4,362	0	0%	0	0%	0	0%
80387-000	Humidifier	451	4,121	0	4,362	0	0%	0	0%	0	0%
80388-100	Hydraulic Supplies	149	4,820	0	4,362	0	0%	0	0%	0	0%
80391-000	Ice Cream Freezer	112	4,957	0	4,362	0	0%	0	0%	0	0%
80393-000	Ice Cream Manufacturers Supplies	56	5,254	0	4,362	0	0%	0	0%	0	0%
80394-000	Ice Cream Mix	713	3,735	0	4,362	0	0%	0	0%	0	0%
80395-100	Ice Machine Repair	604	3,878	0	4,362	0	0%	0	0%	0	0%
80396-000	Ice Substitutes	51	5,284	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80410-000	Jewelry Casting	1,066	3,385	0	4,362	0	0%	0	0%	0	0%
80414-000	Jigs and Fixtures	257	4,516	0	4,362	0	0%	0	0%	0	0%
80418-000	Knit Goods Manufacturer	259	4,512	0	4,362	0	0%	0	0%	0	0%
80420-100	Laminating Supplies	26	5,497	0	4,362	0	0%	0	0%	0	0%
80422-000	Health Lamps	327	4,369	0	4,362	0	0%	0	0%	0	0%
80428-000	Wholesale Leather Clothing	271	4,471	0	4,362	0	0%	0	0%	0	0%
80431-000	Library Supplies	209	4,641	0	4,362	0	0%	0	0%	0	0%
80436-000	Lime	176	4,729	0	4,362	0	0%	0	0%	0	0%
80438-000	Linoleum Supplies	7	5,717	0	4,362	0	0%	0	0%	0	0%
80439-000	Linoleum Manufacturers	23	5,525	0	4,362	0	0%	0	0%	0	0%
80443-100	Livestock Equipment	27	5,486	0	4,362	0	0%	0	0%	0	0%
80444-000	Loading Dock Equipment	1,342	3,172	0	4,362	0	0%	0	0%	0	0%
80445-100	Locksmith Equipment	11	5,664	0	4,362	0	0%	0	0%	0	0%
80451-000	Macaroni	122	4,912	0	4,362	0	0%	0	0%	0	0%
80456-000	Hops	24	5,518	0	4,362	0	0%	0	0%	0	0%
80469-100	Veterinary Preventative Medicine	440	4,142	0	4,362	0	0%	0	0%	0	0%
80471-000	Metal Cleaning Equipment	76	5,133	0	4,362	0	0%	0	0%	0	0%
80472-000	Metal Cleaning Machines	39	5,378	0	4,362	0	0%	0	0%	0	0%
80476-000	Metal Sawing	173	4,738	0	4,362	0	0%	0	0%	0	0%
80479-000	Metal Spinning	498	4,047	0	4,362	0	0%	0	0%	0	0%
80482-000	Base Metals	450	4,125	0	4,362	0	0%	0	0%	0	0%
80483-000	Metal Cladding	688	3,763	0	4,362	0	0%	0	0%	0	0%
80484-000	Corrugated Metal	169	4,753	0	4,362	0	0%	0	0%	0	0%
80486-000	Precoated Metals	248	4,531	0	4,362	0	0%	0	0%	0	0%
80487-000	Mezzanines	15	5,618	0	4,362	0	0%	0	0%	0	0%
80487-100	Platforms	14	5,630	0	4,362	0	0%	0	0%	0	0%
80488-000	Microfilm Equipment	338	4,343	0	4,362	0	0%	0	0%	0	0%
80489-000	Microwave Oven Manufacturers	13	5,642	0	4,362	0	0%	0	0%	0	0%
80491-100	Mirror Cleaning	49	5,306	0	4,362	0	0%	0	0%	0	0%
80494-000	Molasses	8	5,704	0	4,362	0	0%	0	0%	0	0%
80495-000	Molding	3,167	2,413	0	4,362	0	0%	0	0%	0	0%
80496-000	Hotel Supplies	832	3,600	0	4,362	0	0%	0	0%	0	0%
80498-000	Nail Machine	45	5,331	0	4,362	0	0%	0	0%	0	0%
80500-000	Naval Stores	42	5,349	0	4,362	0	0%	0	0%	0	0%
80502-100	Association Publications	23	5,525	0	4,362	0	0%	0	0%	0	0%
80504-000	Non-Woven Fabrics	169	4,753	0	4,362	0	0%	0	0%	0	0%
80505-000	Wholesale Notions	233	4,572	0	4,362	0	0%	0	0%	0	0%
80510-000	Office Furniture Installation	6,279	1,847	0	4,362	0	0%	0	0%	0	0%
80510-100	Office Equipment Installation	15	5,618	0	4,362	0	0%	0	0%	0	0%
80511-200	Office Equipment Rental	72	5,161	0	4,362	0	0%	0	0%	0	0%
80513-100	Used Office Equipment	77	5,130	0	4,362	0	0%	0	0%	0	0%
80514-200	Office Equipment Manufacturers	83	5,103	0	4,362	0	0%	0	0%	0	0%
80514-300	Wholesale Office Equipment	20	5,551	0	4,362	0	0%	0	0%	0	0%
80516-000	Oil Additive Manufacturer	1,200	3,273	0	4,362	0	0%	0	0%	0	0%
80518-300	Oil Tank Installation	269	4,477	0	4,362	0	0%	0	0%	0	0%
80520-000	Oil Handling Equipment	894	3,543	0	4,362	0	0%	0	0%	0	0%
80521-000	Oil Hole Covers	18	5,567	0	4,362	0	0%	0	0%	0	0%
80522-000	Oil Mill Machinery	97	5,025	0	4,362	0	0%	0	0%	0	0%
80523-000	Oil Refinery Equipment	663	3,805	0	4,362	0	0%	0	0%	0	0%
80524-000	Oil Well Drilling Mud	186	4,693	0	4,362	0	0%	0	0%	0	0%
80525-000	Oil Well Supplies	1,134	3,334	0	4,362	0	0%	0	0%	0	0%
80526-000	Cutting Oil	33	5,436	0	4,362	0	0%	0	0%	0	0%
80529-000	Orchard Supplies	14	5,630	0	4,362	0	0%	0	0%	0	0%
80537-000	Paper Cutting Machine	95	5,038	0	4,362	0	0%	0	0%	0	0%
80538-000	Paper Mill Machinery	92	5,048	0	4,362	0	0%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80539-000	Paper Shredder	520	4,014	0	4,362	0	0%	0	0%	0	0%
80540-000	Parking Meters	35	5,420	0	4,362	0	0%	0	0%	0	0%
80541-000	Pavement Equipment	313	4,393	0	4,362	0	0%	0	0%	0	0%
80542-000	Paving Equipment	777	3,660	0	4,362	0	0%	0	0%	0	0%
80556-000	Picture Hanger Manufacturers	24	5,518	0	4,362	0	0%	0	0%	0	0%
80557-000	Pile Driving Equipment	79	5,117	0	4,362	0	0%	0	0%	0	0%
80558-000	Piling	451	4,121	0	4,362	0	0%	0	0%	0	0%
80559-000	Pipe and Boiler Covering Materials	9	5,687	0	4,362	0	0%	0	0%	0	0%
80560-000	Pipe Cutting Tools	72	5,161	0	4,362	0	0%	0	0%	0	0%
80561-000	Pipe Joint Compound	37	5,398	0	4,362	0	0%	0	0%	0	0%
80563-000	Pipe Locating Equipment	132	4,870	0	4,362	0	0%	0	0%	0	0%
80568-000	Plastics Machinery	561	3,939	0	4,362	0	0%	0	0%	0	0%
80569-000	Plastic Scrap	473	4,077	0	4,362	0	0%	0	0%	0	0%
80571-100	Wholesale Plumbing Fixtures	17	5,580	0	4,362	0	0%	0	0%	0	0%
80572-100	Veneers	17	5,580	0	4,362	0	0%	0	0%	0	0%
80574-000	Poles	340	4,339	0	4,362	0	0%	0	0%	0	0%
80580-000	Poultry Brokers	161	4,783	0	4,362	0	0%	0	0%	0	0%
80581-100	Poultry Supplies	3	5,777	0	4,362	0	0%	0	0%	0	0%
80582-000	Wholesale Poultry	582	3,906	0	4,362	0	0%	0	0%	0	0%
80583-200	Synthetic Stones	11	5,664	0	4,362	0	0%	0	0%	0	0%
80584-100	Jellies	1	5,816	0	4,362	0	0%	0	0%	0	0%
80585-000	Clothes Pressing Machine	99	5,019	0	4,362	0	0%	0	0%	0	0%
80586-000	Price Marking	248	4,531	0	4,362	0	0%	0	0%	0	0%
80589-100	Pump Parts	2	5,792	0	4,362	0	0%	0	0%	0	0%
80591-000	Punches	102	5,011	0	4,362	0	0%	0	0%	0	0%
80592-200	Racing Equipment	132	4,870	0	4,362	0	0%	0	0%	0	0%
80593-000	Railroad Equipment	1,341	3,175	0	4,362	0	0%	0	0%	0	0%
80594-000	Wholesale Railroad Ties	47	5,322	0	4,362	0	0%	0	0%	0	0%
80596-000	Ravioli	13	5,642	0	4,362	0	0%	0	0%	0	0%
80599-000	Rectifiers - Liquor	4	5,759	0	4,362	0	0%	0	0%	0	0%
80606-000	Retaining Ring	110	4,968	0	4,362	0	0%	0	0%	0	0%
80607-000	Rivets	171	4,744	0	4,362	0	0%	0	0%	0	0%
80608-000	Road Building	268	4,482	0	4,362	0	0%	0	0%	0	0%
80610-000	Rollers	221	4,607	0	4,362	0	0%	0	0%	0	0%
80611-000	Rubber Bands	238	4,555	0	4,362	0	0%	0	0%	0	0%
80612-000	Rubber Stamping Supplies	470	4,082	0	4,362	0	0%	0	0%	0	0%
80613-000	Rubber Working Machinery	73	5,154	0	4,362	0	0%	0	0%	0	0%
80614-000	Crude Rubber	112	4,957	0	4,362	0	0%	0	0%	0	0%
80615-000	Ruler	17	5,580	0	4,362	0	0%	0	0%	0	0%
80616-000	Safety Can	20	5,551	0	4,362	0	0%	0	0%	0	0%
80617-100	Hotline	235	4,567	0	4,362	0	0%	0	0%	0	0%
80622-000	Sand and Gravel Handling Equipment	635	3,831	0	4,362	0	0%	0	0%	0	0%
80623-000	Sandblasting Equipment	932	3,505	0	4,362	0	0%	0	0%	0	0%
80623-100	Sandblasting Supplies	117	4,936	0	4,362	0	0%	0	0%	0	0%
80623-110	Sandblasting	415	4,184	0	4,362	0	0%	0	0%	0	0%
80624-000	Sausage Casing	25	5,512	0	4,362	0	0%	0	0%	0	0%
80630-000	Scrap Rubber	226	4,597	0	4,362	0	0%	0	0%	0	0%
80633-000	O-Ring	582	3,906	0	4,362	0	0%	0	0%	0	0%
80634-000	Seats	1,022	3,420	0	4,362	0	0%	0	0%	0	0%
80635-000	Seed Cleaning Equipment	323	4,378	0	4,362	0	0%	0	0%	0	0%
80637-000	Separators	85	5,094	0	4,362	0	0%	0	0%	0	0%
80640-000	Sewer Pipe	552	3,953	0	4,362	0	0%	0	0%	0	0%
80643-100	Sign Company	35	5,420	0	4,362	0	0%	0	0%	0	0%
80647-000	Shoe Findings & Supplies	8,306	1,611	0	4,362	0	0%	0	0%	0	0%
80648-000	Shoe Machinery	170	4,751	0	4,362	0	0%	0	0%	0	0%

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	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80651-000	Shopping Baskets	610	3,868	0	4,362	0	0%	0	0%	0	0%
80651-100	Shopping Carts	139	4,846	0	4,362	0	0%	0	0%	0	0%
80653-000	Power Shovel	27	5,486	0	4,362	0	0%	0	0%	0	0%
80654-000	Shower Curtain Manufacturers	68	5,178	0	4,362	0	0%	0	0%	0	0%
80655-000	Shuffleboard	79	5,117	0	4,362	0	0%	0	0%	0	0%
80656-000	Wholesale Silk	191	4,678	0	4,362	0	0%	0	0%	0	0%
80656-100	Silk Manufacturers	10	5,676	0	4,362	0	0%	0	0%	0	0%
80660-000	Snow Making Machine	90	5,062	0	4,362	0	0%	0	0%	0	0%
80661-000	Snow Melting Systems	177	4,725	0	4,362	0	0%	0	0%	0	0%
80665-000	Soda Fountain Repair	48	5,314	0	4,362	0	0%	0	0%	0	0%
80667-000	Soil Conditioner	606	3,877	0	4,362	0	0%	0	0%	0	0%
80673-000	Wholesale Souvenirs	287	4,441	0	4,362	0	0%	0	0%	0	0%
80674-100	Wholesale Hot Tubs	12	5,651	0	4,362	0	0%	0	0%	0	0%
80678-000	Spill Control Equipment	311	4,396	0	4,362	0	0%	0	0%	0	0%
80679-000	Spool	123	4,906	0	4,362	0	0%	0	0%	0	0%
80683-000	Sprocket	29	5,471	0	4,362	0	0%	0	0%	0	0%
80684-000	Stamp Machine	81	5,108	0	4,362	0	0%	0	0%	0	0%
80687-000	Steam Baths	549	3,957	0	4,362	0	0%	0	0%	0	0%
80689-100	Steel Distributors	454	4,110	0	4,362	0	0%	0	0%	0	0%
80691-000	Used Steel	165	4,768	0	4,362	0	0%	0	0%	0	0%
80692-000	Stencil Cutting Machine	12	5,651	0	4,362	0	0%	0	0%	0	0%
80693-000	Stencils	350	4,316	0	4,362	0	0%	0	0%	0	0%
80702-000	Mechanical Stripping	26	5,497	0	4,362	0	0%	0	0%	0	0%
80703-000	Sugar Brokers	90	5,062	0	4,362	0	0%	0	0%	0	0%
80704-000	Surface Plate	107	4,980	0	4,362	0	0%	0	0%	0	0%
80707-000	Sweeping Compound	47	5,322	0	4,362	0	0%	0	0%	0	0%
80708-000	Syrup	419	4,175	0	4,362	0	0%	0	0%	0	0%
80710-100	Fiberglass Tanks	13	5,642	0	4,362	0	0%	0	0%	0	0%
80711-000	Used Tanks	9	5,687	0	4,362	0	0%	0	0%	0	0%
80715-000	Tape Dispenser	321	4,384	0	4,362	0	0%	0	0%	0	0%
80716-000	Industrial Tape	666	3,798	0	4,362	0	0%	0	0%	0	0%
80717-000	Telemetry Equipment	48	5,314	0	4,362	0	0%	0	0%	0	0%
80719-000	Teletypewriters Supplies	9	5,687	0	4,362	0	0%	0	0%	0	0%
80720-000	Teletypewriter	20	5,551	0	4,362	0	0%	0	0%	0	0%
80723-000	Templates	1	5,816	0	4,362	0	0%	0	0%	0	0%
80724-000	Tennis Stringing Machine	11	5,664	0	4,362	0	0%	0	0%	0	0%
80725-000	Terra Cotta	17	5,580	0	4,362	0	0%	0	0%	0	0%
80728-000	Textile Converting	274	4,467	0	4,362	0	0%	0	0%	0	0%
80729-000	Thermograph Equipment and Supplies	118	4,932	0	4,362	0	0%	0	0%	0	0%
80731-000	Tin	49	5,306	0	4,362	0	0%	0	0%	0	0%
80735-000	Tobacco Buyers	106	4,987	0	4,362	0	0%	0	0%	0	0%
80736-000	Tobacco Equipment	248	4,531	0	4,362	0	0%	0	0%	0	0%
80737-000	Tobacco Leaf - Wholesale	7	5,717	0	4,362	0	0%	0	0%	0	0%
80739-000	Tobacco Warehouse	212	4,632	0	4,362	0	0%	0	0%	0	0%
80748-000	Transformers	649	3,819	0	4,362	0	0%	0	0%	0	0%
80749-000	Translation Equipment	101	5,013	0	4,362	0	0%	0	0%	0	0%
80752-000	Medical Truss	141	4,840	0	4,362	0	0%	0	0%	0	0%
80753-000	Tube Cleaning	40	5,371	0	4,362	0	0%	0	0%	0	0%
80754-000	Metal Tubing	420	4,174	0	4,362	0	0%	0	0%	0	0%
80756-000	Twine	109	4,970	0	4,362	0	0%	0	0%	0	0%
80756-100	Cords	66	5,188	0	4,362	0	0%	0	0%	0	0%
80759-000	Ultrasonic Equipment	269	4,477	0	4,362	0	0%	0	0%	0	0%
80769-000	Industrial Vibrators	119	4,928	0	4,362	0	0%	0	0%	0	0%
80772-000	Plasterboard	444	4,135	0	4,362	0	0%	0	0%	0	0%
80772-100	Wallboard	23	5,525	0	4,362	0	0%	0	0%	0	0%

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CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
80775-000	Paper Waste	52	5,277	0	4,362	0	0%	0	0%	0	0%
80776-000	Cotton Waste	12	5,651	0	4,362	0	0%	0	0%	0	0%
80778-000	Watchmaker Supplies	100	5,016	0	4,362	0	0%	0	0%	0	0%
80781-100	Wholesale Water Heaters	3	5,777	0	4,362	0	0%	0	0%	0	0%
80783-000	Water Works Equipment and Supplies	735	3,712	0	4,362	0	0%	0	0%	0	0%
80784-000	Waterbed Manufacturers	47	5,322	0	4,362	0	0%	0	0%	0	0%
80785-000	Weed Control Equipment and Supplies	547	3,963	0	4,362	0	0%	0	0%	0	0%
80786-100	Welding Equipment	106	4,987	0	4,362	0	0%	0	0%	0	0%
80787-000	Dewatering Systems	401	4,209	0	4,362	0	0%	0	0%	0	0%
80790-000	Winding Machine	36	5,412	0	4,362	0	0%	0	0%	0	0%
80791-000	Windmill	276	4,463	0	4,362	0	0%	0	0%	0	0%
80796-000	Wire Stitching Machine	71	5,167	0	4,362	0	0%	0	0%	0	0%
80797-000	Wire Strippers	104	4,994	0	4,362	0	0%	0	0%	0	0%
80801-000	Wool Products	131	4,872	0	4,362	0	0%	0	0%	0	0%
80802-000	Wholesale Work Clothes	270	4,474	0	4,362	0	0%	0	0%	0	0%
80803-100	Yarn Manufacturers	36	5,412	0	4,362	0	0%	0	0%	0	0%
80805-000	Band Shell	1,921	2,868	0	4,362	0	0%	0	0%	0	0%
80807-100	Sauna Supplies	1	5,816	0	4,362	0	0%	0	0%	0	0%
80900-100	Parasailing	71	5,167	0	4,362	0	0%	0	0%	0	0%
80950-000	House Call	1,585	3,038	0	4,362	0	0%	0	0%	0	0%
81000-100	Marijuana - Retail	32	5,446	0	4,362	0	0%	0	0%	0	0%
81300-000	Canada Debt Settlement	19	5,560	0	4,362	0	0%	0	0%	0	0%
81700-000	Wall Texturizing	548	3,959	0	4,362	0	0%	0	0%	0	0%
81700-100	Ceiling Texturizing	175	4,733	0	4,362	0	0%	0	0%	0	0%
82500-000	Chute Cleaning	70	5,173	0	4,362	0	0%	0	0%	0	0%
82700-000	Escalator	37	5,398	0	4,362	0	0%	0	0%	0	0%
85259-000	Phone Book Cover Advertising	91	5,056	0	4,362	0	0%	0	0%	0	0%
85264-020	Invisible Fencing	157	4,797	0	4,362	0	0%	0	0%	0	0%
85264-200	Fence Rental	323	4,378	0	4,362	0	0%	0	0%	0	0%
85265-100	Furnace Cleaning	658	3,810	0	4,362	0	0%	0	0%	0	0%
85269-100	Staging	168	4,756	0	4,362	0	0%	0	0%	0	0%
85271-100	Horse Trails	34	5,430	0	4,362	0	0%	0	0%	0	0%
85272-110	Tech Support	90	5,062	0	4,362	0	0%	0	0%	0	0%
85280-100	No Change	55	5,260	0	4,362	0	0%	0	0%	0	0%
85299-000	Silage Cover	76	5,133	0	4,362	0	0%	0	0%	0	0%
85307-000	Utility Tax Refunds for Manufacturers and Business	244	4,542	0	4,362	0	0%	0	0%	0	0%
85309-000	Window Security Laminate	259	4,512	0	4,362	0	0%	0	0%	0	0%
85311-100	Crawl Space Encapsulation	221	4,607	0	4,362	0	0%	0	0%	0	0%
85319-100	Chain Link Fence Sales	103	5,001	0	4,362	0	0%	0	0%	0	0%
85321-000	Custom Tile Painting	329	4,366	0	4,362	0	0%	0	0%	0	0%
85322-000	Debris Box Service	84	5,098	0	4,362	0	0%	0	0%	0	0%
85325-000	Etiquette School	936	3,499	0	4,362	0	0%	0	0%	0	0%
85328-300	Marble Fabrication	142	4,837	0	4,362	0	0%	0	0%	0	0%
85329-000	Right of Way Acquisition Services	809	3,626	0	4,362	0	0%	0	0%	0	0%
85336-000	Tree Climbing Training	6	5,731	0	4,362	0	0%	0	0%	0	0%
85360-100	Garage Openers	229	4,588	0	4,362	0	0%	0	0%	0	0%
85362-100	Rubber Tracks	584	3,904	0	4,362	0	0%	0	0%	0	0%
85370-000	Diecast Car Dealers	686	3,770	0	4,362	0	0%	0	0%	0	0%
85371-000	Legal Printing	609	3,871	0	4,362	0	0%	0	0%	0	0%
85372-000	Backflow Prevention Devices	2,685	2,566	0	4,362	0	0%	0	0%	0	0%
85500-100	Visually Impaired Services	28	5,476	0	4,362	0	0%	0	0%	0	0%
85800-000	Bull Riding	71	5,167	0	4,362	0	0%	0	0%	0	0%
86300-000	Childproofing	247	4,537	0	4,362	0	0%	0	0%	0	0%
89100-100	Pub	470	4,082	0	4,362	0	0%	0	0%	0	0%
90015-000	Hematology	67	5,184	0	4,362	0	0%	0	0%	0	0%

US BBB 2018 STATISTICS

	Industry Classification	Inquiries	Rank by Inquiries	Complaints	Rank by Complaints	Cmpls Settled	%	Cmpls Not Settled	%	Cmpls Unable To Pursue	%
CODE	TOTAL	160,175,192		835,846		654,890	78%	163,936	20%	17,020	2%
90021-001	Charity - American Indian	562	3,937	0	4,362	0	0%	0	0%	0	0%
90021-250	Charity - Child Sponsorship	1,005	3,435	0	4,362	0	0%	0	0%	0	0%
90021-350	Charity - Civil Rights	1,119	3,353	0	4,362	0	0%	0	0%	0	0%
90021-910	Veteran Charities	71	5,167	0	4,362	0	0%	0	0%	0	0%